

Emergency Preparedness Planning Services



Are You Prepared for the Inevitable?

From severe weather to intentional human acts, a changing world means evolving hazards. Reduce your vulnerabilities and improve your resiliency capacities with Util-Assist's emergency preparedness planning services. The key to effective restoration activities and improved resilience is a strategic emergency management plan and a trained emergency response organization.

Reduce Your Risks and Enhance Your Resilience

Util-Assist's all-hazards risk-based planning process helps you prevent, mitigate, prepare for, respond to, manage, and recover from emergency situations.



Review emergency preparedness plans

Util-Assist undertakes an objective review of your current plans and provides feedback to strengthen them.



Simulate emergency exercises

Util-Assist simulates emergency situations in a safe, controlled environment to evaluate the effectiveness of your emergency plan. A debrief and after-action report outline what worked and what didn't.



Train staff

An emergency preparedness plan is useless if your staff are not equipped with knowledge and confidence. Our comprehensive training prepares your personnel for any emergency event.



Support regulatory submissions

Our experts will help you navigate the planning, writing, and submission process.

Emergency Preparedness Matters

Being proactive and prepared can prevent or limit disasters, protect property, and even save lives. Util-Assist will help you prepare a proper plan that:

- Establishes a resilient **emergency response organization** with appropriate lines of authority.
- Includes **strategies and measures** to identify and mitigate risk to core functions and services resulting from all credible threats.
- Defines **activities and actions** to prepare for, respond to, manage, and recover from a significant disruption.
- **Protects** the health and safety of employees and contractors, emergency response personnel, the public, and the environment.
- **Mitigate damages** to utility assets and the cascading consequences to business continuity.
- Meets electrical utility industry **emergency preparedness standards**, regulatory, and due diligence requirements.
- Ensures accurate and timely **communications** to customers and stakeholders through multiple channels.

The Util-Assist Team

Preparing for emergencies is complex. To do it right, many utilities hire an expert team. Util-Assist's renowned experts each offer more than 35 years of experience.



Ross Johnson, a strategic security and intelligence advisor to utilities and organizations, is known around the world as a security industry thought leader.



Dave Baumken, a recognized national and international electricity expert in emergency preparedness and response planning with extensive experience developing and implementing NERC reliability standards and providing international critical infrastructure protection resiliency guidance.



Stuart Brindley is a founding Chairman of the CEA's critical infrastructure program, a past Chairman of NERC's critical infrastructure protection committee, a past Chairman of the U.S. Partnership for Critical Infrastructure Security, and has served as Co-Chair of the U.S. Cross-Sector Cyber Security Working Group with the Department of Homeland Security.



John McClean of Util-Assist is a former Vice-President of Centralized Operations Services for Alectra Utilities with 35 years of experience in electric utility operations. John has been involved with the Ontario system operator in drafting utility emergency preparedness requirements since market opening.

To Prepare for the Worst, Work with the Best

Be prepared for any emergency. With emergency management specialists and a deep understanding of best practices, Util-Assist will help you develop a comprehensive emergency preparedness strategy with end-to-end solutions.

Contact us today for a complimentary consultation.



Emergency preparedness planning services are offered by Util-Assist, a recognized innovator in technology and data-driven solutions for utilities. Our solutions merge technology with strategy to streamline processes, boost productivity, enable data-driven business decisions, and deliver enhanced customer experiences—transforming how utilities operate and deliver value to their customers.

With professional services and managed services for electric, water, and gas, utilities rely on us to help them drive digital innovation that reshapes the utility landscape.

Contact Us



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Util-Assist



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