THE CONNECTED SHOP

SMART DOOR LOCK
USER MANUAL

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Welcome to the Smart Door Lock User Manual. Your easy, step-by-step guide to install, set up, and connect your Fingerprint Smart Door Lock. The device is designed to be easy-to-use and to replace all modern door knobs—be it on the main door, bedroom door knobs, and so on— for the new, modern geek smart fingerprint door lock.

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SUMMARY

IV. Device Functions

4. Functions

    a) Remote Functions over Mobile App
    b) Dynamic Password
    c) Remote Unlock

PACKAGING DETAILS
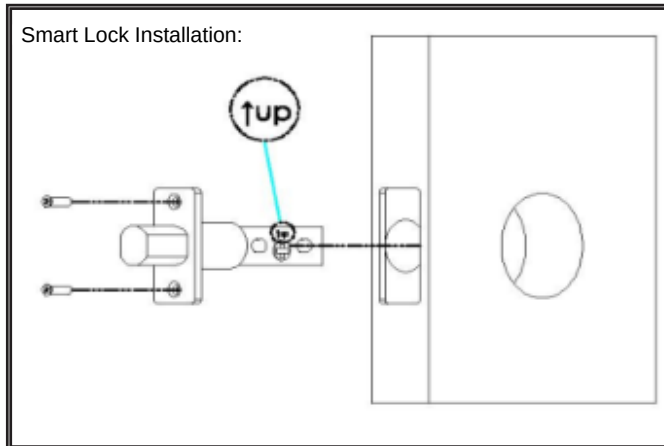

1	Smart Lock with Latch	2	Strike Plate with Screws

STEP BY STEP SMART LOCK INSTALLATION GUIDE
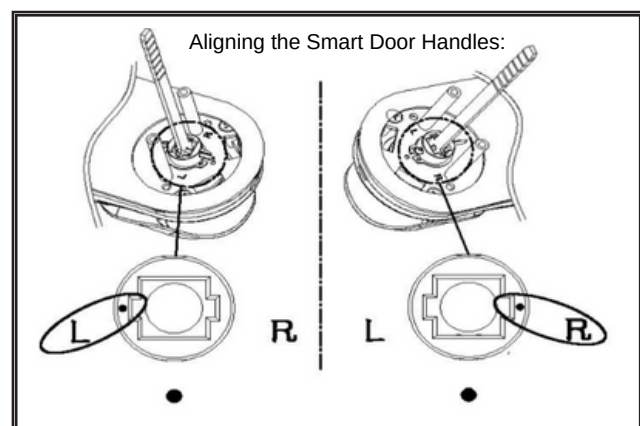
1. INSTALLATION
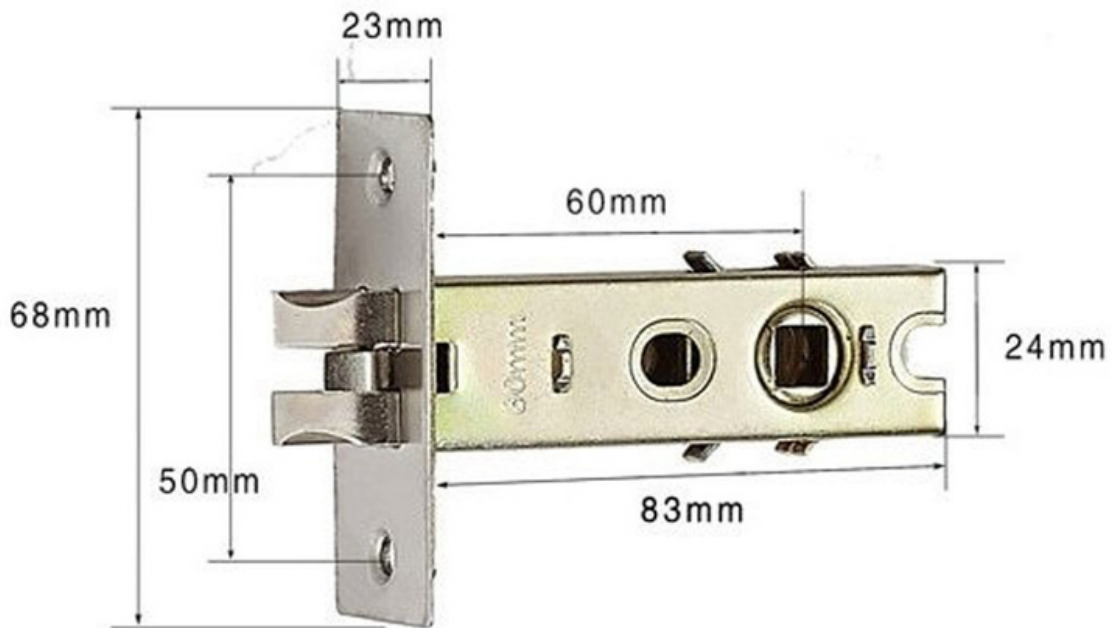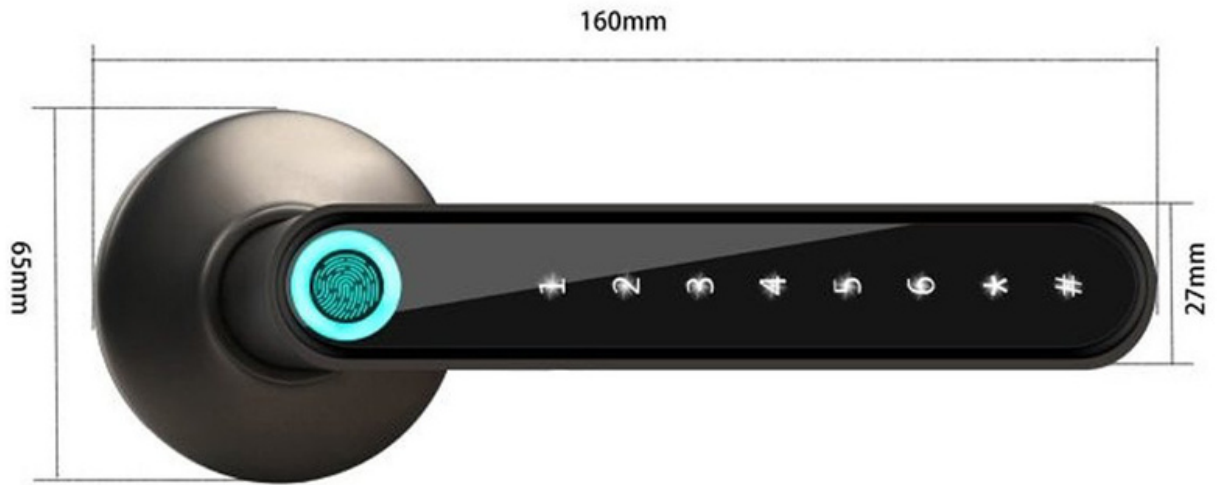
Smart Lock Installation:

a. Start by removing your current lock. This is generally done by unscrewing the bolts and pulling out your current door knob.

b. Insert your new (1) Latch and (2) Strike Plate into the door frame. Tighten the (2) Latch Screws on the top and bottom sides. Making sure the latch bolt is on the top side of the lock.

c. Affix the (1) Front Door Handle unto the door. Insert the (2) Lock Body Screws into the holes behind the handles. Install the handle by passing the screws through the door.

NOTE: Before installing the smart door locks, please ensure to ADJUST THE CLUTCH DIRECTION accordingly. The clutch is found at the back of the front/outside lock panel where the keypad is located.

Aligning the Smart Door Handles:

1. INSTALLATION

d. Insert the metal rod from the Front Handle through the door to connect it to the Back Door Handle.

e. After both handles are tightened with the screws, insert new batteries into the compartment. Place the cover on top and close it with a screw.

How To Adjust Handle

2. INITIAL STATE OF YOUR SMART LOCK

Legend:

= to enter or confirm a passcode that has been inputted

123456 = the default administrator information.

<u>Note:</u>
Under the initial state, any fingerprint, keycard, and password can unlock or open the smart lock.

2. INITIAL STATE OF YOUR SMART LOCK

Resetting the Smart Door Lock

To reset the lock, long-press the fingerprint sensor for about 15 seconds or until the indicator flashes a red light. A voice will prompt the following:

"Factory reset succeeded"

This is to ensure that you will start programming the lock in the initial state.
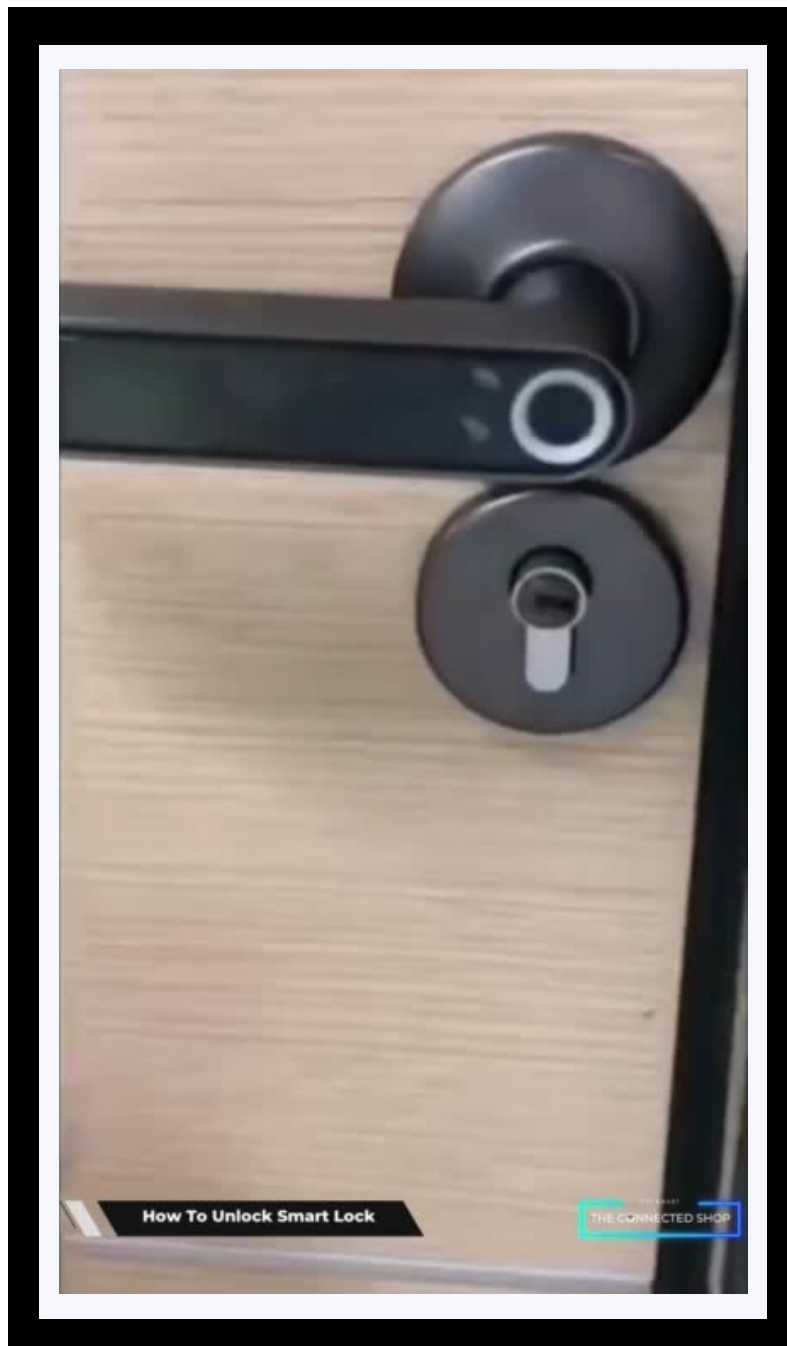
2. INITIAL STATE OF YOUR SMART LOCK

a) Access Door Lock

- Only an authorized fingerprint, passcode, and keycard can unlock the device, as well as through the mobile app or physical back-up key.
- Always remember to activate your Smart Lock first before entering your Administrator Information

How To Unlock Smart Lock

2. INITIAL STATE OF YOUR SMART LOCK

b) Add Administrator

- To add a fingerprint, long-press the fingerprint sensor for about 5 seconds or up until the indicator flashes a green light.
- Make sure to repeat the process of pressing the sensor up until the light turns green or when it says that the "input is complete."

- To add a passcode, repeat the same process as before and add your intended passcode when prompted. Press '#' to confirm
- Make sure to enter your 6-8-digit passcode twice or until it says that the "input is complete."

How To Add Fingerprint

2. INITIAL STATE OF YOUR SMART LOCK

c) Language Settings

- To change the language to English, long-press the fingerprint sensor for about 20 seconds, or up until both red and green lights flash.

How To Change Language

3. MOBILE APP CONNECTION
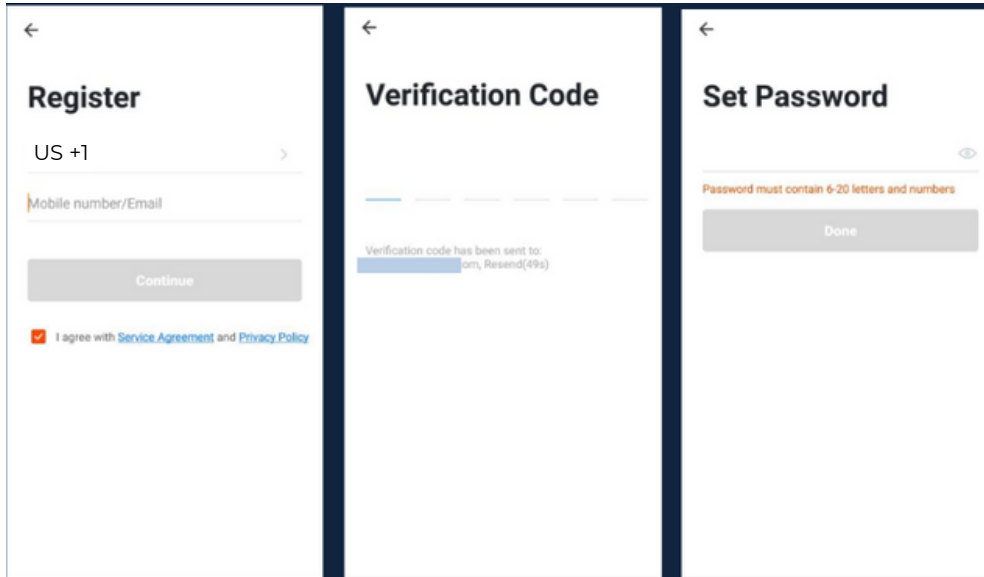
a) Downloading the App

Download the application on the Google Play Store or Apple AppStore by searching "Tuya Smart" or "iE-Lock/E-Lock"

b) Logging in and Registering

After Downloading the App
- Select the country from which you will be using the device, usually the app will prompt it automatically
- You will be redirected to register via email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your password
- You will then have full access to the Tuya Smart Platform
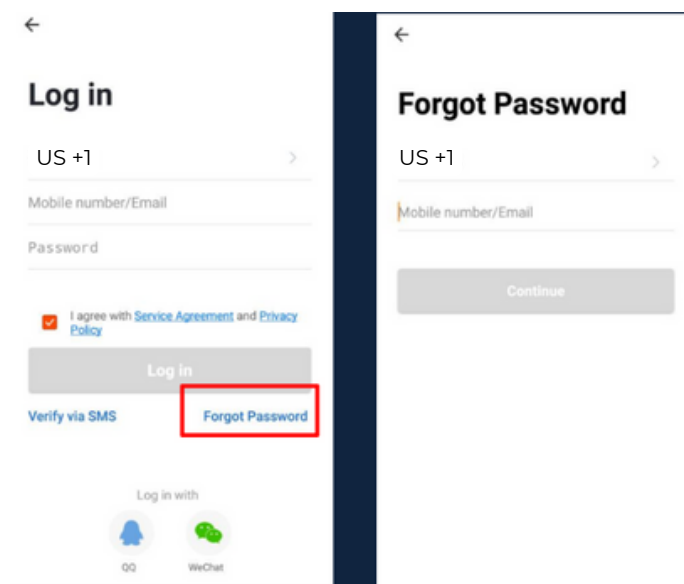
3. MOBILE APP CONNECTION

Register

US +1

Mobile number/Email

Continue

I agree with Service Agreement and Privacy Policy

Verification Code

Verification code has been sent to:
om, Resend(49s)

Set Password

Password must contain 6-20 letters and numbers

Done

Should you be an existing user to the Tuya Smart Platform, log in using your email and password from the login page.
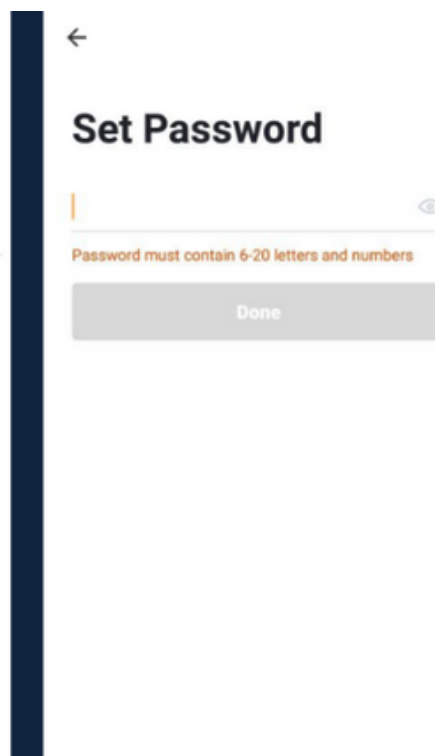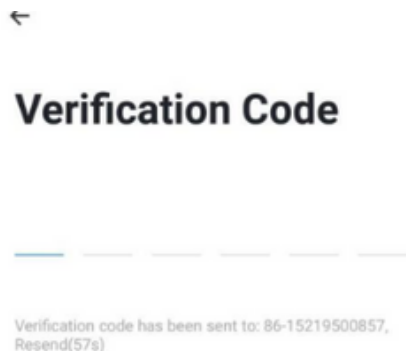
c) Resetting your Password

In case you have forgotten your password and need to reset it, please follow the steps below:

- On the Login Page, when prompted for your email & password, click "Forgot Password" button located below the "Login" button
- Select the country from which you will be using the device, usually the app will prompt it automatically

Log in

US +1

Mobile number/Email

Password

I agree with Service Agreement and Privacy Policy

Log in

Verify via SMS   Forgot Password

Log in with

QQ   WeChat

Forgot Password

US +1

Mobile number/Email

Continue

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3. MOBILE APP CONNECTION

Verification Code

Verification code has been sent to: 86-15219500857, Resend(57s)

Set Password

Password must contain 6-20 letters and numbers

Done

- You will be prompted to enter the email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your new password
- You will then have full access to the Tuya Smart Platform

In the case that you would like to change your password from the app, please follow the steps below:
- Tap the 'Me' tab on the bottom right hand corner of your screen
- Click 'Change Login Password'
- You will be taken to the 'Account Verification' page and then tap 'Get Verification Code' button
- This will send a verification to your registered email
- Enter the code in the app
- Proceed to enter the new password
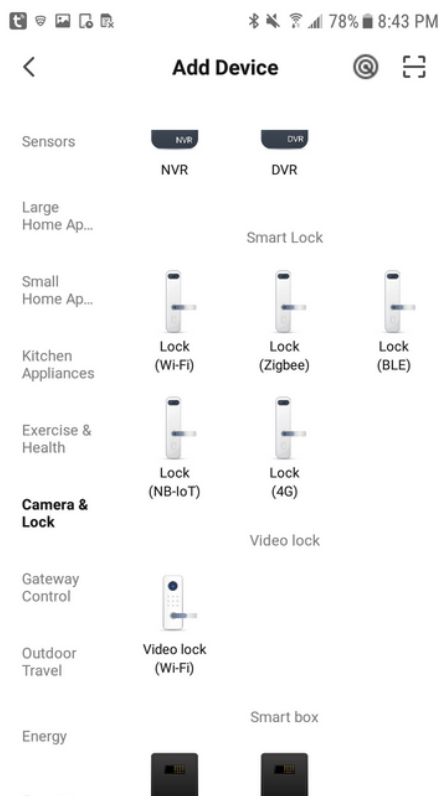
3. MOBILE APP CONNECTION

d) Adding Devices

To add devices on the app, please follow the instructions below. Your devices and phone must be connected to the same 2.4GHz Wi-Fi network in order for this to work.
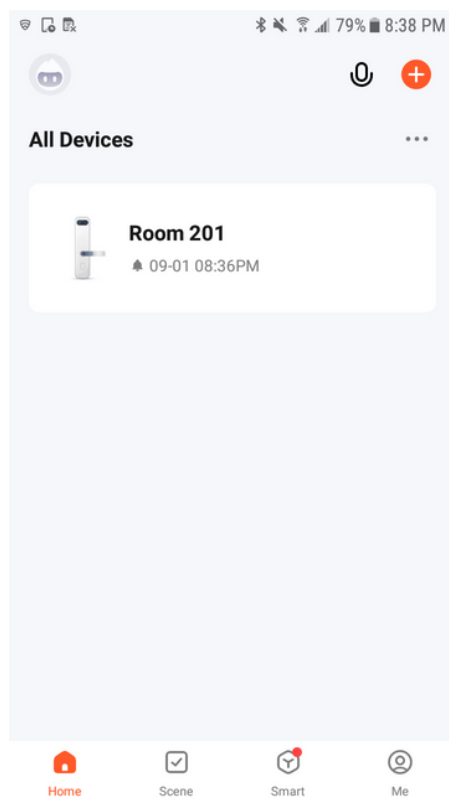
- To add a device, activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 6
- Then, press 2 to continued adding a network
- On the mobile app, click the 'Add Device' or tap the 'Plus' button on the top-right corner of your screen and select 'Add Device'

- This will bring up a list of devices. Go to 'Camera & Lock' from the left side and then click 'Lock (Wi-Fi)' to select your Smart Lock device
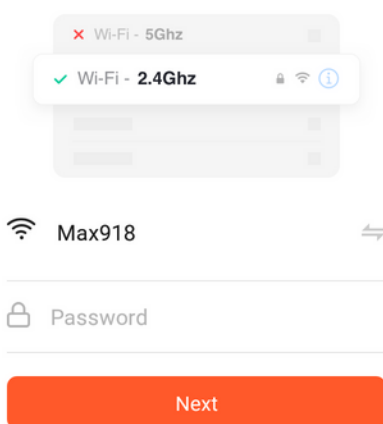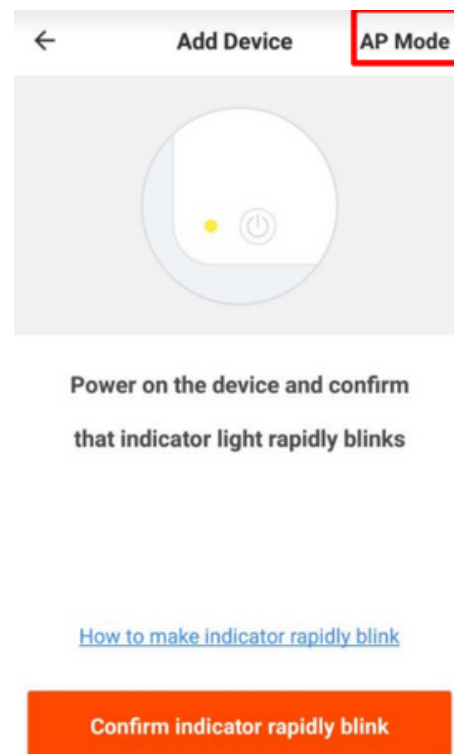
3. MOBILE APP CONNECTION

Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
Common router setting method

× Wi-Fi - 5Ghz

✓ Wi-Fi - **2.4Ghz**

📶 Max918

🔒 Password

Next

- Make sure to connect your phone to a 2.4 GHz Wi-Fi network (not 5G) and follow the onscreen instructions

← Add Device   AP Mode

Power on the device and confirm

that indicator light rapidly blinks

How to make indicator rapidly blink

Confirm indicator rapidly blink

- Check if the light indicator is blinking.
- Once you've tapped the 'Confirmation' button, you will be asked to select the current status of the light indicator. Options are AP Mode ("Access Point mode" or by default, uses access points like a Wi-Fi Hotspot) or EZ Mode ("Easy-connect mode" which is most compatible if you will directly connect your phone to the Wi-Fi router)
  - Should you select the AP mode, you will have to connect your phone to the device's hotspot before moving onto the next step
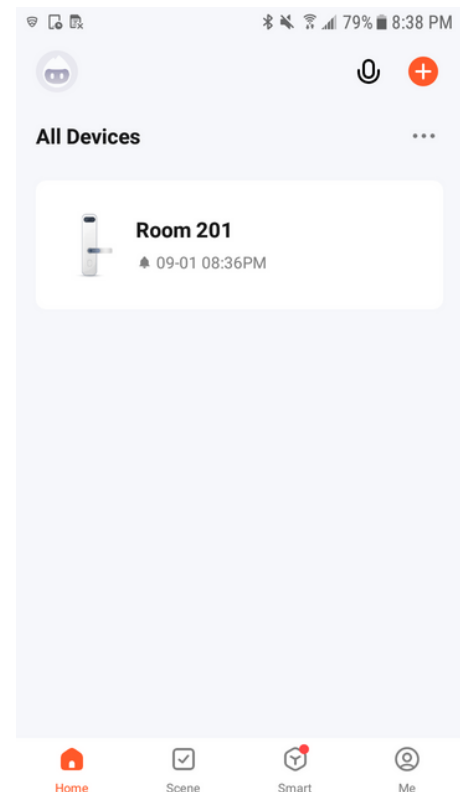
3. MOBILE APP CONNECTION

- Once you've completed these steps, make sure your phone and device are as close as possible. There will be a prompt from the lock and on the screen that pairing was a success

- Finish adding your device. Once this has been done successfully, you can go on to change the name of your device and control its functions
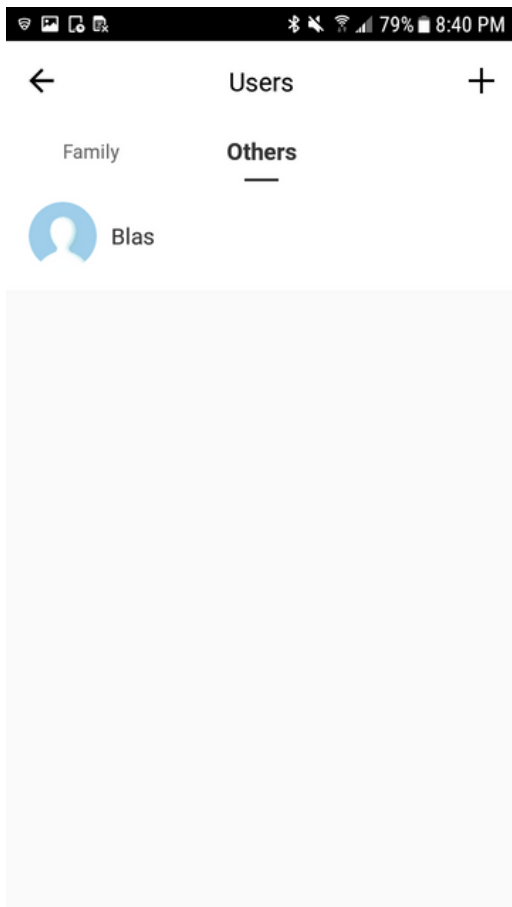
3. MOBILE APP CONNECTION

e) Adding Members

In order for others to gain access to a device, they will have to be added as members to the location/room.
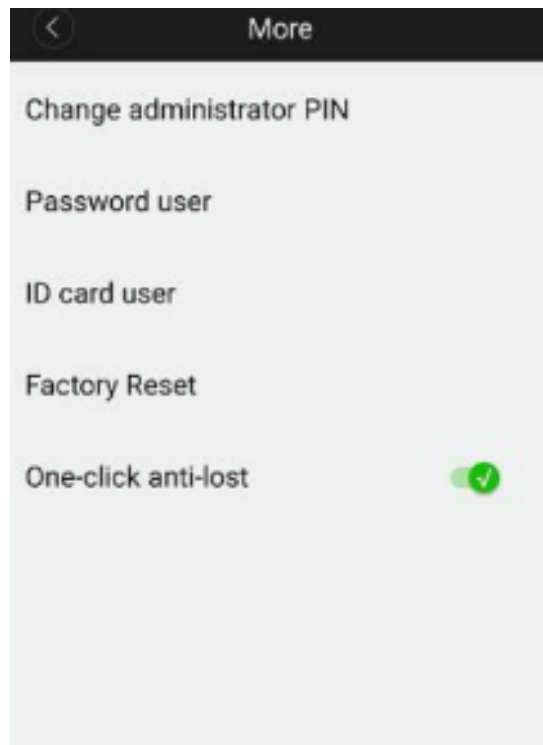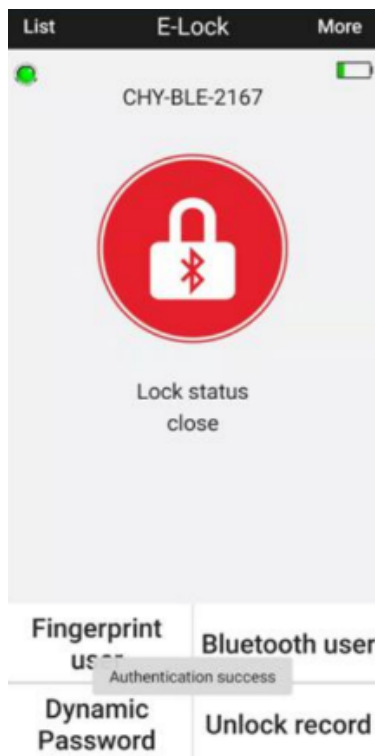

To add a member to the location, please follow the following steps:
- Open the mobile app and select the intended lock
- Tap 'Member Management' and select how you would like for that specific user to gain access

4. DEVICE FUNCTIONS

a) Remote Functions via The Mobile App

- Select the Smart Lock you would like to use from the Home Page
- Check the historical data or logs of the lock

4. DEVICE FUNCTIONS

Dynamic Password

613612

612165

142416

446345

214431

b) Dynamic Password / One-time Passcode (optional)

- On the home page of the mobile app, select the intended lock

- Click 'Dynamic Password' to access all generated one-time passcodes

- Select one to input into the lock, or share to a user in order to have one-time access to the lock.

THE CONNECTED SHOP

Congratulations!

You have successfully installed your very own Fingerprint Smart Door Lock.
Thank you for being a valued customer of The Connected Shop.

www.theconnectedshop.com