

# VIRTUAL HOMECARE

Care and support via video from the comfort of your home.



**Fosse**  
Healthcare



Fosse Healthcare online reviews





# Welcome to

# Fosse Healthcare

Fosse Healthcare is a leading CQC registered provider of care and support services for adults and elderly through our Home Care, Housing with Care and Support Services divisions across the UK.

Our Mission is to: Support our clients to have longer, happier, healthier lives in their own home.

We only recruit care workers who are caring, compassionate and represent our values. Through our internal training and induction programme we ensure our care staff are well equipped with the skills necessary to deliver safe and effective care to all times.

Photo: No Isolation



“**The virtual visits have honestly been lifechanging.**”

Brenda, Client | Newark

# VIRTUAL HOMECARE

Requiring no existing internet connection or any technical knowledge from you, we provide you with a brand new one button device which enables you and our carers to connect via video link from the comfort of your own home. All the device requires is a 3-pin socket. Once in place your family and friend can also use it to send you messages, pictures and video call you.

We'll work with you to develop a care plan that caters to your wants and needs whilst fulfilling your potential for independent living. As part of this care plan, we will agree a schedule of virtual visits and a set of outcomes and tasks that are important to you (medication and health checks, mobility sessions, safety & general living support etc.)

- See and speak to people (our carers, family and friends) as if you were there in person
- Recieve photos and messages (family updates, reminders etc.)
- Receive checks and prompts (medication, wellbeing, appointments, etc..) from our skilled care staff
- And so much more!

# OUR SERVICES

- ✓ Welfare and wellbeing checks
- ✓ Monitoring health and safety and reducing risks
- ✓ Companionship (reducing social isolation and loneliness)
- ✓ Support after a hospital discharge or a period of ill health or rest bite
- ✓ Medication management, checks and prompts
- ✓ Monitoring progress on outcomes which are important to you
- ✓ Food and fluid monitoring and prompting
- ✓ Support with your diary (for example - health and social appointments)
- ✓ Safety checks, e.g. front door lock, fires off, opening/closing curtains, visual hazards etc.
- ✓ Social inclusion and social activities
- ✓ Mental Health support
- ✓ Connecting you with your community through existing groups and services
- ✓ Support with your online food shopping
- ✓ Mobility assessments and support

**Just  
£15.00  
per visit**



**IT'S REASSURING TO KNOW  
THAT NO MATTER WHERE I  
AM I KNOW HE'S SAFE. ”**

- Sabrina, Family Member

Here's more 

# THE BENEFITS

## FOR YOU & YOUR FAMILY

- ✓ No need for any new people to come into your house, you can receive the support you need whilst retaining your independence
- ✓ Whatever you want you can get! From the exact times you would like us to call, to the type of support you want to receive.
- ✓ Reduced isolation and loneliness. You can connect with us and your family without having to do anything
- ✓ With your consent, family members can be given access to allow them to connect with you. They can be with you at any time or just at times chosen by you; the choice is yours! They can also send you photos and messages to keep you updated with the family and you wouldn't have to do a thing, they would simply appear on your screen for you to see and read.
- ✓ We can provide opportunities to engage in social activities
- ✓ You can also keep your family reassured. They have the option of seeing our visit notes to see how you are getting on with our care and support.
- ✓ Your physical and mental wellbeing is very important and we can provide fun and engaging activities to enjoy whilst at home.

We had the Fosse Virtual Homecare technology installed prior to dad's discharge from hospital. This was a particularly nerve racking time for dad and us as a family as he had been in hospital for 2 months and we were on holiday when he was discharged. During that time his mobility had declined and he was unable to safely manage his medication resulting in him needing carers support. Through Fosse Virtual Homecare we as a family were able to regularly check in on dad, talk to him, **give him reassurances and stop him feeling lonely.** We even used it to send him pictures and messages!

# THE TECHNOLOGY



Photo: No Isolation

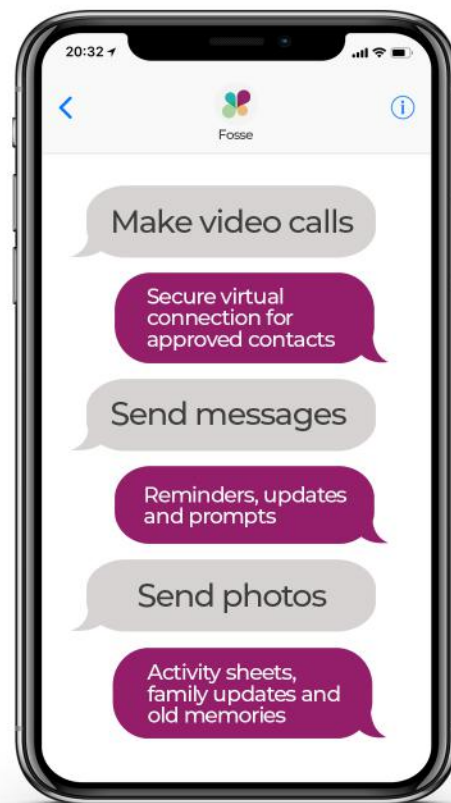
Not up-to-date with modern technology? Don't worry this device, created by No Isolation, is specifically designed so that the end user simply has to turn one large dial (as seen below) and that is it! It does not require you to have a WIFI connection or anything else other than the device itself. You simply plug it into a standard plug socket and place it on any flat surface or mount it onto a wall.




Within your bespoke care plan we will arrange a set list of approved users that will be able to contact you, such as, your carers, family members and your GP. You can then decide how often you would like each of these users to be able to connect with you.



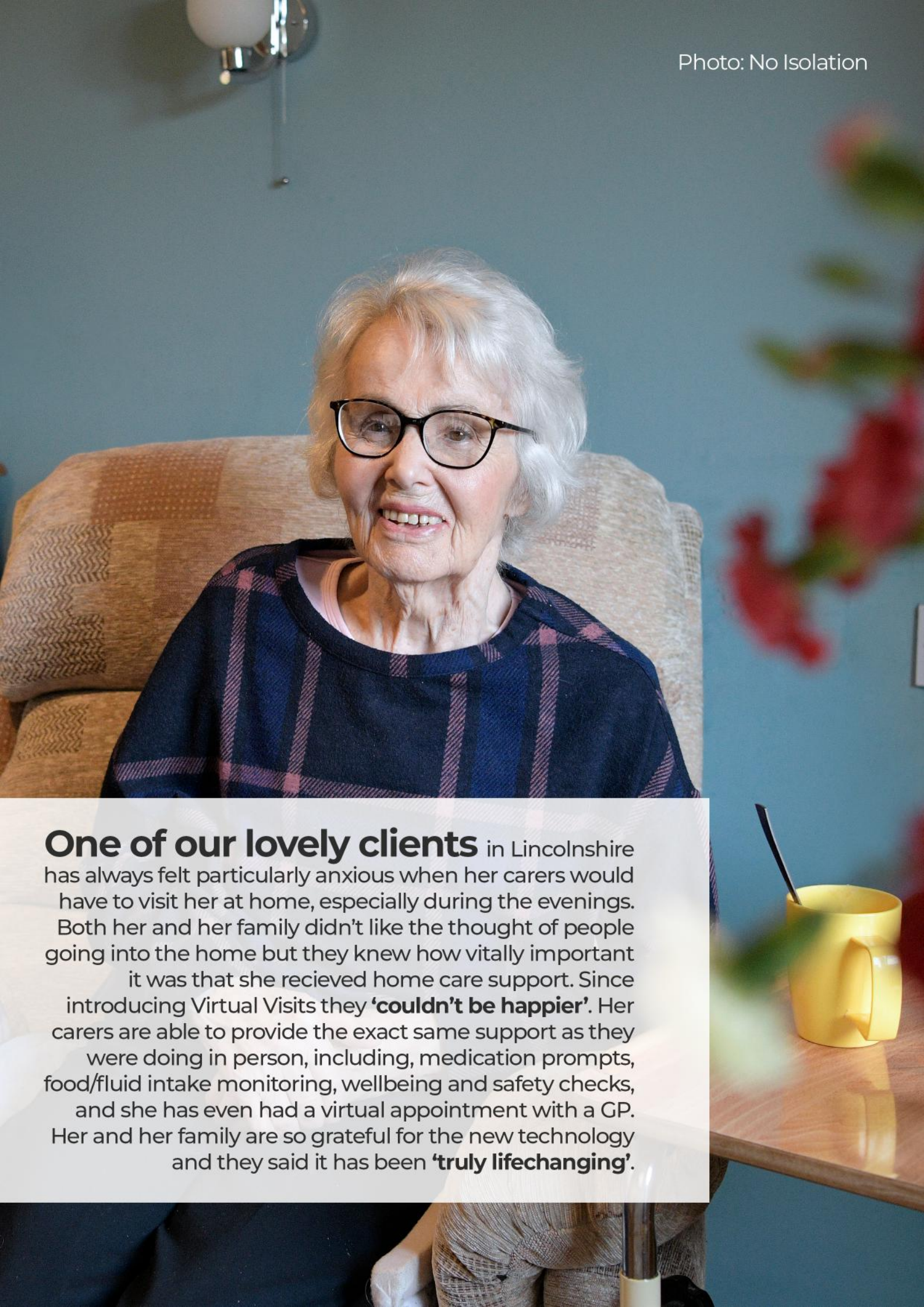
- 21.5 "screen with high contrast and a clear image
- No touch screen, controlled with only one button
- Installed and managed through the app
- Clear & loud sound with 88 dB
- 5 megapixel camera
- Integrated SIM card module with Support for 4G
- Size: (D) 11.3 cm (H) 39.5 cm (W) 58.5 cm





**DELIVERING  
CARE &  
SUPPORT  
THROUGH  
FOSSE  
VIRTUAL  
VISITS**





**One of our lovely clients** in Lincolnshire has always felt particularly anxious when her carers would have to visit her at home, especially during the evenings. Both her and her family didn't like the thought of people going into the home but they knew how vitally important it was that she received home care support. Since introducing Virtual Visits they **'couldn't be happier'**. Her carers are able to provide the exact same support as they were doing in person, including, medication prompts, food/fluid intake monitoring, wellbeing and safety checks, and she has even had a virtual appointment with a GP. Her and her family are so grateful for the new technology and they said it has been **'truly lifechanging'**.





# GET IN TOUCH



**0800 772 0074**

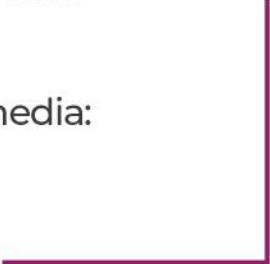


**virtualhomecare  
@fossehealthcare.co.uk**



**fossehealthcare.co.uk**

You can also check us out on social media:  
Facebook | LinkedIn | Instagram





**Fosse**  
Healthcare

## Our Branches

### **Head Office**

0116 279 1628

1 Geoff Monk Way,  
Birstall,  
Leicester,  
LE4 3BU

### **Ashfield**

01623 880 708

M. Business Park,  
Chesterfield Road,  
Mansfield,  
NG19 7JG

### **Derby**

01332 492 026

Unit 1.1,  
Normanton Road,  
Derby,  
DE23 6UQ

### **Lincoln**

01522 690 777

Building 3,  
Kingsley Office Park,  
Lincoln,  
LN6 3TA

### **Lincoln (South)**

01522 440 306

Building 3,  
Kingsley Office Park,  
Lincoln,  
LN6 3TA

### **Mansfield**

01623 362656

M. Business Park,  
Chesterfield Road,  
Mansfield,  
NG19 7JG

### **Newark**

01522 412 181

Unit 1 & 2,  
Stephenson Way,  
Newark,  
NG24 2TQ

### **Nottingham**

0115 784 1866

T.14 (L. Business Centre)  
Lenton Boulevard,  
Nottingham  
NG7 2BY

### **Sheffield**

01143 220 109

Office 1.14,  
Knutton Road,  
Sheffield,  
S5 9NU