Working with Sydney Trains

jobs.transport.nsw.gov.au





About Sydney Trains

We operate rail services across the Sydney metropolitan area bounded by Berowra, Emu Plains, Macarthur, Richmond, Leppington, Cronulla, Bondi Junction and Waterfall. We also operate intercity services across NSW to Scone, Dungog, Richmond, Bathurst, Leppington, Goulburn, Bomaderry, and Port Kembla.

With a staff of over 13,000 people, Sydney Trains also operates and maintains assets such as tracks, trains, signals, overhead wiring, stations and facilities, as well as maintaining trains and a large proportion of the infrastructure used by NSW TrainLink. The total value of the asset portfolio we maintain is around \$44 billion, with a cost of operations of \$5 billion – which makes Sydney Trains the largest public transport system in Australia.

Sydney Trains also plays a vital role in supporting the freight supply chain, helping to transport goods and services across the rail network.

Find out more about Sydney Trains



✓ Watch the video







Our commitments

People at the heart

Building capability across the organisation and supporting our people to deliver great customer outcomes.

Operational excellence

Reliable service delivery each day, enabled by resilient assets, effective operational processes and collaborative ways of working.

Customer at the centre

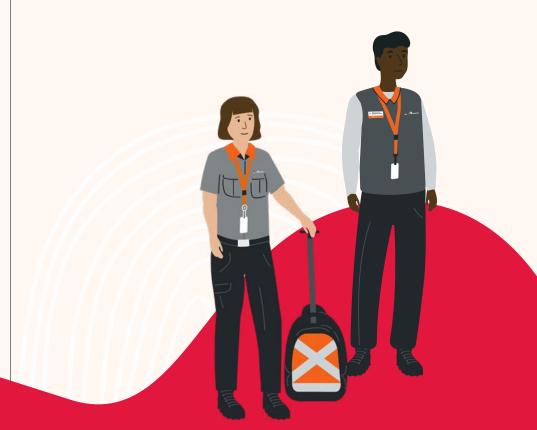
Customers will continue to be at the centre of everything we do, as part of an integrated and connected transport system.

Safety at our core

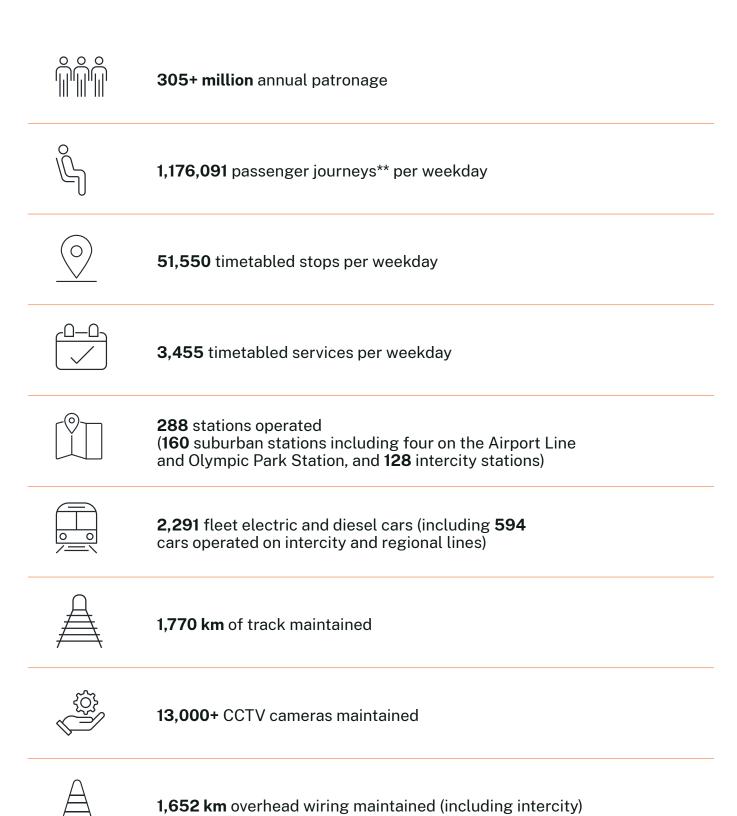
Every employee going home safely at the end of each shift and every customer arriving safely at their destination.

Invest in our future

Becoming a more efficient, sustainable and socially responsible organisation as we build a modern railway for the future.



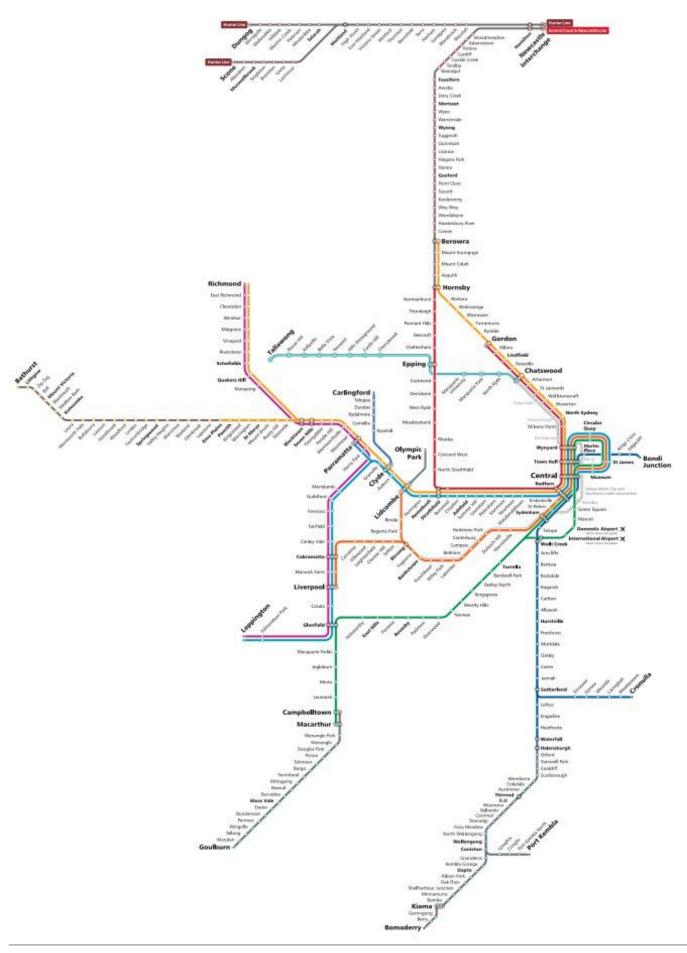
Key facts and figures





Sydney Trains rail network

(including intercity services)

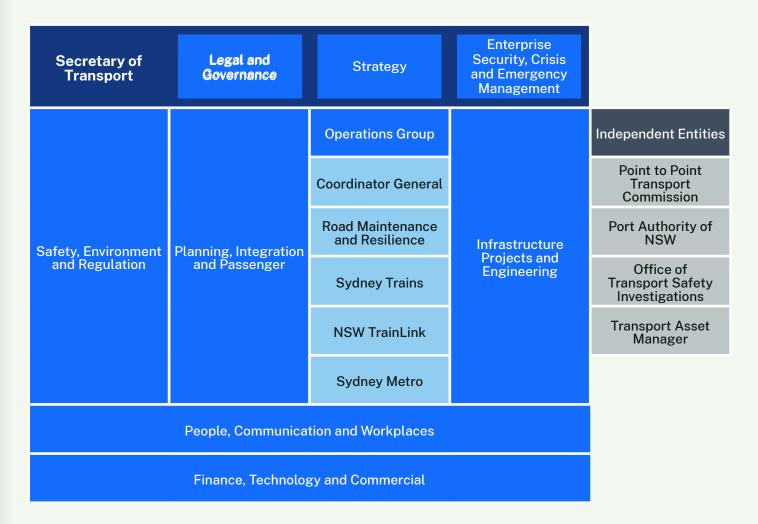


Transport's operating model

Transport is made up of entities including Sydney Trains that work together to deliver government programs, services and priorities.

In 2024, we moved to a statewide operating model to simplify how we work at Transport to deliver for the people of NSW. We are one Transport team, working together for our customers, communities and our colleagues.

Find out more About us | Transport for NSW



Candidate information pack 7

Why join Transport?

We asked our people what they like best about working at Transport.

People in all sorts of jobs and areas across Transport's divisions and agencies voted these as their top four reasons for working here.







Connecting to more than just transport

Our people feel connected to Transport's purpose and get a lot of satisfaction from seeing the impact their work makes to our communities.

We're not just moving our customers, we're enhancing their lives – transforming cities, places and regions, and building vibrant, connected communities.

From big infrastructure projects, to bike paths to customer apps and all the services and technology that support their successful and safe delivery, every person in NSW is impacted by what Transport does.

Our teams love this state. They are passionate and proud to play a part in making NSW a better place to work, live and travel today. And with advancements in data and technology comes an even more exciting future of transformation and innovation.



Connecting your career

Working here is more than a job, it's a career. Our people value the variety of career and development opportunities available to them at Transport.

The size and scale of our organisation means you'll get access to so many career-enhancing experiences.

With the world of work changing at a rapid pace, our people are encouraged to keep challenging themselves to step outside their lane and explore new pathways they may not have considered before.

Whether you seek out a secondment, step up into a senior acting role, are curious about cross-organisational mobility, or want to move sideways or upwards, you'll get to see more and do more at Transport.



Connecting flexibility to your work

Enjoy a work culture that values work-life balance and wellbeing. We offer many benefits, like flexible and hybrid, and remote work options for some role types, and a number of leave types.

Our people value the trust, autonomy and support Transport offers in enabling them to find a way to balance professional productivity and personal priorities.

Transport's values, culture and leading-edge technology underpin our work-life balance options and benefits. Benefits that bring about the kinds of solutions and initiatives that make Transport attractive and accessible to people from all life stages, genders, abilities, cultures, backgrounds, perspectives, and regional and metro areas.



Connecting our people

Our talented and diverse teams take enormous pride in their work.

Our people are up for solving all sorts of interesting challenges in their work. United by Transport's purpose, our teams respect each other, work creatively together, and have plenty of fun along the way.

Our organisation is all about putting people at the heart and bringing together people with a broad range of life experiences and opinions.



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