

SHOWCASING ORKNEY FOR 20 YEARS

DREAM. EXPLORE.
DISCOVER ORKNEY



MAYNES
HOLIDAYS



MAYNES
LEGACY

MAYNES
COACHES



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Maynes Coaches- Scotlands Trusted Coach Travel Provider

Maynes Coaches is Scotland's award winning, premium coach operator.

Maynes have been family owned and operated since 1947 and in 2026 we are proudly celebrating 79 years in an extremely competitive industry. We pride ourselves on the high standards of customer care that we have consistently provided to our clients since 1947. We have been showcasing Orkney to our clients for 20 years now and have a wealth of experience in touring and guiding on the island.

Maynes caters to all aspects of private hire and coach travel with vast experience working closely with groups of all nationalities, ages, and occupations. Maynes Coaches services our clients with the highest standard of vehicles on the market with our modern, award-winning fleet being bespoke built to cater to school / educational trips, high spec touring coaches, and a premium line of up-market corporate luxury vehicles. We have a regular fleet regeneration programme and maintain a very low fleet age for the safety and comfort of our clients. We also operate a fleet of electric coaches on the mainland which provides a Net-Zero travel solution for those who are looking to reduce their operations carbon footprint. The Maynes fleet comprises of vehicles sized from 9 seats to 70+ seats, ensuring we will have a high standard of vehicle to meet your needs. Maynes Coaches are the first and only privately owned coach operator to be DVSA Earned Recognition approved so you can trust that we are operating in the safest, most efficient manner possible as we excel in standards that many of our competitors cannot achieve.

At Maynes we believe that all our customers deserve to receive the same high standard of service, and believe that every aspect of the service, from the very first phone call, to the coach hire itself should be of nothing but excellence which is why we have built our self a great regular customer portfolio. We also believe that connecting with our customers is very important, therefore we use different marketing tools to not only promote our services and vehicles but showcase that our team members are dedicated and committed and also to allow our customers to get to know our team on a more personal level.

The Maynes team are well experienced in incoming and domestic tourism and can assist you throughout your booking experience by advising you on timings, itineraries, and general recommendations to ensure that you and your clients have the best possible experience whilst travelling with us. We have a stringent recruitment process to ensure our team is of the highest calibre and as such our driving team is one of the most highly commended within the industry.

Maynes deliver an unparalleled level of service that sets the industry standard that others strive to- ensuring our repeat custom and stellar reputation that has established Maynes Coaches as being the name to trust in travel since 1947.

GET IN CONTACT WITH OUR TEAM!



Visit our office where our team can assist you in booking:
4 March Road West, Buckie, AB56 4BU



Call our friendly office team to book or answer any queries:
01542 831219
Office Hours: 0830hrs - 1630hrs, Monday - Friday



Send our admin team an email with your requirements:
info@maynes.co.uk



LOW EMISSION LUXURY COACH TRAVEL



TRAVEL THE ROAD TO NET ZERO WITH MAYNES

OUR CARBON IMPACT

Our fleet is 100% Euro 6 emissions with a new integration of electric vehicles on our mainland fleet and as such has one of the lowest levels of carbon emissions within the UK industry. Maynes understands the importance of reducing our carbon footprint and we can help you to do the same.

At Maynes Coaches we are actively working to reduce our carbon emissions throughout our entire fleet. One of the ways in which we manage to do this is by keeping as energy efficient as possible by subjecting our fleet to regular maintenance from our in-house engineers to ensure potential faults are eliminated. Keeping the vehicles well-maintained also increases fuel consumption efficiency.

Our full Carbon Impact publication can be found starting on page 10 or online at www.maynes.co.uk



OUR GREEN CREDENTIALS

These are accreditation's that Maynes Coaches have achieved after undertaking rigorous audits and assessments.

These accreditation's all include a lengthy section, or are entirely focused on sustainability, eco-efficiency and the environment.

Want to learn more? Get in touch with our team at info@maynes.co.uk and chat with us about how we can help lower your travel carbon impact.



THE MAYNE WAY TO TRAVEL ON ORKNEY



DVSA EARNED RECOGNITION

As of January 2024, Maynes Coaches are very proud to be Scotland's first privately owned coach operator to have achieved the Driver and Vehicle Standards Agency (DVSA) Earned Recognition Accreditation.

This significant achievement reinforces our commitment to maintaining the highest standards of safety, compliance, and operational excellence in line with the company's principles. As well as the ER Accreditation, Maynes also continues our membership of The Guild of British Coach Operators and simultaneously undertake the 'Private Hire' audit module proving our longstanding commitment of upholding the Guild Standards. Maynes Coaches have been a proud member of the Guild for over 20 years.

The DVSA Earned Recognition is an accreditation designed to recognise operators who have demonstrated a consistent track record of compliance with road safety standards and regulations. The Earned Recognition accreditation strictly accepts only the elite transport operators who work to exemplary standards and as such we are extremely proud of Team Mayne for rising to these top standards.

To attain this recognition, Maynes Coaches underwent a rigorous evaluation of its fleet operations, driver performance, maintenance practices, and adherence to road safety legislation.

The award continues the Mayne family's goal of operational excellence, the company's proactive approach to enhancing road safety, protecting the well-being of its drivers and the public, and reducing its impact on the environment. It also further enhances the company's reputation as a reliable and responsible coach travel partner.

This accomplishment proves the consistent and rigid driver safety standards we uphold as a company. It is also testament to the hard work and organisation of our driving engineering and operating staff, day in and day out.

The level of quality that the DVSA requires for the Earned Recognition attests to the fact that Maynes operate a fleet of the highest calibre and set a standard that others strive to follow.

When you travel The Mayne Way you can travel assured that we are the best operator to meet your travel requirements. Whatever the destination, we can get you there. After all, Maynes have been 'The Name To Trust In Travel Since 1947'.



THE MAYNE WAY TO TRAVEL ON ORKNEY



THE MAYNE DIFFERENCE

At Maynes Coaches we are extremely proud of the standard of service that we deliver. Maynes are recognised within the travel and tourism industry as one of the UK's top coach operators and with almost 80 years of experience under our belts we have both the history and the credentials to prove it.

Maynes are the first of only two Scottish members of The Guild of British Coach Operators- an association of top-quality coach companies dedicated to providing our customers with a first-class service. To join The Guild involves a rigorous audit of all company operating standards and at present there are only 25 members of this group. Members of The Guild are nationally recognised as the top, most trusted coach operators within the country. Kevin Mayne currently serves on The Guilds Board of Directors, and the company has been continuous members of the organisation for over 20 years.

Maynes are proud members of many trade associations such as the UK Coach Operators Association (UKCOA) where Kevin is on the Board of Directors and the Confederation of Passenger Transport (CPT) where Kevin is on the Executive Committee. We are also the first and currently the only privately owned Scottish coach operator who has achieved DVSA Earned Recognition accreditation.

We are proud to take an active role within key trade bodies as we take the opportunity to shape the future of the industry and lead at the forefront of change.

Maynes are also highly awarded within national industry awards such as the RouteOne Awards where the company has received numerous awards such as Coach Operator of The Year (multiple times!), Best use of Technology, Outstanding Customer Experience and more. Our Maynes Holidays won Coach Holiday Operator of the Year at the British Travel Awards and Maynes also won the Climate Action Award at the 2025 Highland Thistle Awards. In 2024 Maynes were also honoured with the Moray Chamber of Commerce Main Business Award- a key highlight within the company's history. There are many more awards throughout the decades that Maynes have been decorated with however this serves as reassurance that not only are we extremely commended by our clients, passengers and travel partners but are seen as a beacon of excellence within our community and industry.

The Mayne difference is clear to see, we prioritise the experience, safety and comfort of our clients and we do it well. Legally, coach operators must carry out safety inspections on their vehicles every six weeks however we operate a four weekly inspection cycle ensuring that our fleet is always at its optimum condition. Our fleet has an average age of 1.7 years ensuring that only the most modern, luxury coaches are within our fleet which ensures a comfortable travel experience for our passengers.



VISIT ORKNEY

Orkney is an archipelago of seventy islands- only twenty of which are inhabited by a population of twenty five thousand people.



The Orkney Islands are home to some of the worlds most beautiful scenery and boasts a number of cultural heritage sites and world renowned historical wonders.



A trip to Orkney will never leave you disappointed. From local produce and keepsakes to wildlife spotting and distillery tours, there is something to suit everyone's taste.

For more information on Orkney, visit:
<https://www.visitscotland.com/places-to-go/islands/orkney>

PLANNING A TOUR?

Here are three of Team Maynes recommendations for an unforgettable coach tour on Orkney.



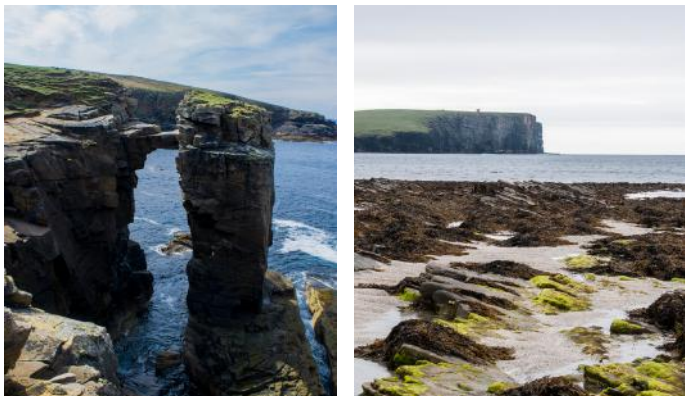
To craft a bespoke itinerary or multi day tour, contact our team via email at info@maynes.co.uk

Tour 1

Standing Stones of Stenness
Ring of Brodgar
St Magnus Cathedral
Scapa Flow
Kirkwall

Tour 2

Scapa Flow
Ring of Brodgar
Standing Stones of Stenness
Skara Brae
Skail House
Kirkwall



Tour 3

Highland Park
Italian Chapel
Churchill Barriers
St Magnus Cathedral
Kirkwall



ORKNEY

THE MAYNE WAY



Private Hire

Maynes Coaches have a depot at St Margaret's Hope, Orkney where we operate seasonally, supplying a selection of luxury coaches to handle the incoming tourist market as well as undertake local hires within the islands.

Our Orkney fleet is a tailored selection of vehicles that we have hand-picked to meet our clients travel requirements. We do operate a limited fleet on the island to meet our capacity of work on the mainland, however the fleet we operate on Orkney is part of the same high standard we maintain wherever we travel.

Our Orkney season in 2026 starts in April and ends in October. Our team is highly experienced in coaching on Orkney since 2006 and due to our vast experience in completing UK and European tours our highly trained, professional driving team will elevate your Orkney travel experience. Our driving team includes a number of our highly skilled drivers from Team Mayne who return to the island every year and the team is supplemented by a number of seasonal drivers who join us each year for the busy season on Orkney. Maynes delivers a full training and assessment process to ensure that our team is always equipt to not only meet your standards, but exceed them. Maynes has been The Name To Trust In Travel Since 1947.

Our team are able to carry out any type of private hire, depending on staff and fleet availability- but no request is too big or too small for Team Mayne. For information on our availability please get in contact via email to info@maynes.co.uk or telephone on 01542 831219.





ORKNEY

THE MAYNE WAY

Cruise Excursions



Maynes Coaches have an extensive history of operating on Orkney and an integral part of our Orkney operations is cruise excursions. We are proud to be the favoured operator for a high volume of major cruise operators, tour providers and vacation planners.



We take on secure cruise ship bookings up to 12 months in advance meaning that our availability is in high demand so we recommend that you secure your transport requirements in as soon as you have confirmation of your schedule.



We also have a number of private cruise excursions that are booked directly by passengers or guides- rather than the cruise line or their excursion partners.



There is an extensive list of why you should use Maynes as your chosen travel partner. Our fleet is 100% Euro 6 emissions which is the lowest emitting class of non-electric vehicle in production. Our driving team are highly experienced and undergo an industry leading programme of training, inductions and continued professional development. A number of our guides are also experienced in driver guiding meaning that, upon pre-arrangement, you can secure a driver guide to ensure that not only do your passengers see the best sights that Orkney has to offer but they also are immersed in the stories, culture and history of the island too.

Enquiries for cruise excursions should be communicated via email to info@maynes.co.uk.

Full terms and conditions must be agreed to at the time of booking.



THE MAYNE WAY TO TRAVEL ON ORKNEY



THE NAME TO TRUST IN TRAVEL

Maynes Coaches is a family owned business that has traded successfully since 1947. The outstanding success of this company, operating in a highly competitive market, is founded on providing a high quality, high value service. Maynes Coaches employ over 80 employees and have a fleet of around 45 vehicles, with regular fleet investments every year.

In 2026 we are proudly celebrating 79 years in an extremely competitive industry, and we pride ourselves on the high standards of customer care provided to our clients since 1947. Over the last 79 years, we believe through the hard work and dedication that all our team members exhibit, we have built an unbeatable reputation which our customers return for year on year.

Maynes has achieved a level of service that sets the industry standard that others strive to-ensuring our repeat custom and stellar reputation that has established Maynes Coaches as being **The Name to Trust in Travel Since 1947.**

All of our drivers are highly trained professionals and have experience in all types of private hire, conference and tour work. Many of our drivers have been with our company for up to 20 years and we are proud of the many requests and compliments we receive for them. Our driving team is supported 24/7 by our operations team to ensure that your safety and enjoyment is first and foremost. Every one of our drivers goes through a tough selection procedure to ensure that we employ those with experience and professionalism, we choose drivers with the right personality that ensures that our customers receive the kind of care and attention to detail they deserve.

All our driving team goes through a stringent in house training plan, undergoing approximately 17 hours training per year from basic safety procedures to defensive and interactive driving tests.

Every member of Team Mayne is provided with a full company uniform, and we check our driver's history by undertaking a full disclosure check as well as having a drivers licence checked by the DVLA every 3 months ensuring they have the full licence entitlement for the type of vehicle they are likely to drive.

Our company operates a continual fleet regeneration programme and purchase the most environmentally friendly vehicles, therefore helping to reduce our Emissions and Carbon Footprint.

All our vehicles have are compliant with the strictest tier of emissions categorisation and our fleet is fully Euro 6 Emissions, with a section of our fleet now being zero-emissions. Our fleet is also fitted with comprehensive Vehicle Tracking and Telematics systems that allows us to monitor any unnecessary idling and produce a driver and journey performance report which is an asset in reducing our Carbon footprint. This also means that we can view a full carbon impact report for every journey. We further utilise this information during our in-house training sessions to optimise our driver's performance and ensure that we are upholding our responsibility of lowering our emissions and carbon footprint. This means that you can sit back and relax, enjoying your journey as you are secure in the knowledge that you are travelling with the highest calibre of operator.

LOW EMISSIONS. UNSURPASSABLE QUALITY.

MAYNES COACHES

CARBON IMPACT



MAYNES
LEGACY



A GREENER WAY TO TRAVEL.

A GREENER WAY TO TRAVEL

In the current social and political environment everyone is under pressure to reduce their carbon footprint and do their bit for the environment. Coach hire is proven to be one of the most environmentally friendly ways to travel and is serving as an effective method of reducing carbon in order to help tackle the current climate emergency.

At Maynes Coaches we are actively working to reduce our carbon emissions throughout our entire fleet. One of the ways in which we manage to do this is by keeping as energy efficient as possible by subjecting our fleet to regular maintenance from our in-house engineers to ensure potential faults are eliminated. Keeping the vehicles well-maintained also increases fuel consumption efficiency.

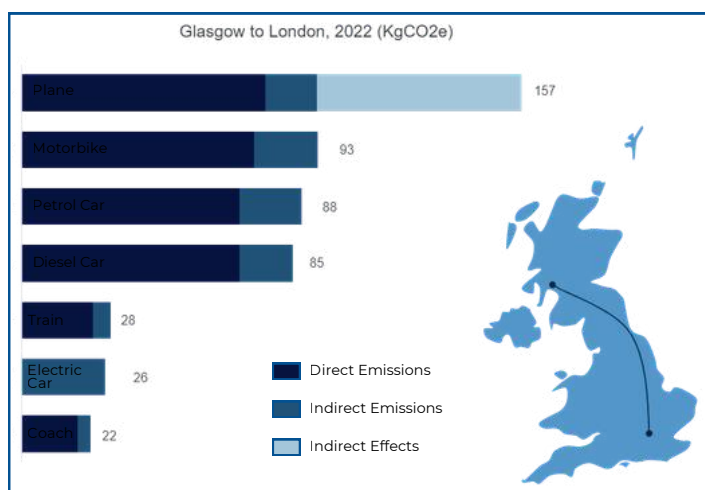
REDUCING YOUR CARBON FOOTPRINT

Our fleet has one of the lowest levels of carbon emissions within the UK industry, we understand the importance of reducing our carbon footprint and we can help you to do the same. With a standard car fitting four people at full capacity and one of our standard vehicles fitting around 49 people, that's 13 cars on the road in comparison to one coach. Given that most cars carry only two passengers this figure could be higher at 26 cars per one coach.

According to the Department of Transport and their 2022 Transport and Environment Statistics it was stated that a journey between London and Glasgow, a journey via the average petrol car emits over 4 times more CO₂e per passenger than the equivalent journey by coach. The same journey by plane would emit over 6.8 times more CO₂e per passenger than by coach.

In 2019 the Department for Transport released data stating that cars and taxis emitted 69.7 million tonnes of CO₂ (18% of all domestic emissions) whereas coaches emitted just 3.4 million tonnes of CO₂ - a mere 1% of all domestic emissions.

Coach travel is a simple solution to reducing your carbon footprint, and at Maynes Coaches we are proud to do our part by helping individuals and companies make a difference.



MAYNES ARE TRAVELLING TOWARDS A GREENER, SAFER, FUTURE

Our company operates a continual fleet regeneration programme and purchase the most environmentally friendly vehicles, therefore helping to reduce our Emissions and Carbon Footprint.

All our vehicles have Euro 6 emission engines, further reducing our overall carbon output. The coaches also have a comprehensive Vehicle Tracking and Telematics systems that allows us to monitor any unnecessary idling, therefore further helping to reduce our Carbon footprint and give a full carbon impact report for every journey. We also utilise this information during our in-house training sessions to optimise our driver's performance and ensure that we are upholding our responsibility of lowering our emissions and carbon footprint. The biggest step in our carbon journey? In 2025 we began building our bespoke, electric fleet.

ZERO EMISSION COACHING.

AN ELECTRIC FLEET

In 2025 we made an incredible investment into our carbon mission, by launching our new, bespoke built electric coach fleet complete with a full yard expansion (which doubled the size of our Buckie depot) and our electric charging infrastructure which is supported by a mass of solar panels.

Our fleet of electric coaches, currently comprises nearly a quarter of our main fleet in this first stage of the project, and has been bespoke built to ensure that we can significantly reduce the carbon imprint of our clients movements without compromising on the quality. We have successfully done this with our collaborations with Yutong and Mercedes where we have customised our coaches to deliver a premium product.

If successful, we will look to lean on ScotZEB funding to introduce a further five electric coaches in the near future, which will be further tailored to support the local community with vehicles designed for every day hires and others with an even higher calibre of luxury fittings.

Our current electric fleet has been embraced and praised by our clients as they have travelled through Speyside with Maynes in a zero-emissions coach, where they have remarked that it is lovely to experience the same knowledgeable and experienced drivers who provide an outstanding service whilst also being able to move their organisations towards Net Zero. We look forward to continuing to develop this superior, 'Green' service.

Currently our larger electric coaches move hundreds of contract workers and school children within the local community every day. These coaches are fully utilised to their full potential, allowing us to keep future generations moving and the local economy turning in a sustainable way. These coaches are a higher standard of electric coach than what is offered at baseline and as such have successfully done a variety of private hires such as wedding transport, group trips and cruise ship excursions.

This means, you can travel with the knowledge that you can experience the same, industry leading, award winning coach travel experience in a zero emissions format.

This may be the newest way of coaching for Maynes, but we are proud of how successful this endeavour has been. On the success of all our environmental efforts we were delighted to be awarded the Climate Action Award in October 2025 at the Highland and Island Thistle Awards.

Maynes are The Name To Trust In Travel and we have been leading the industry at the forefront of change and development since 1947.

We look forward to having you experience zero emissions coaching with Maynes.

Our electric fleet is fully wheelchair accessible. Full specs of our electric fleet can be found in our fleet list, available at www.maynes.co.uk

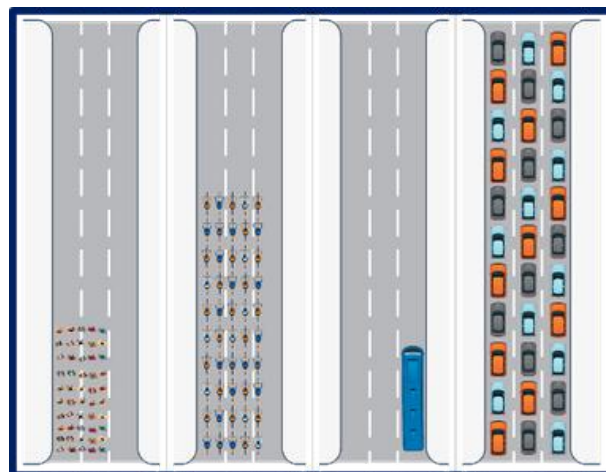
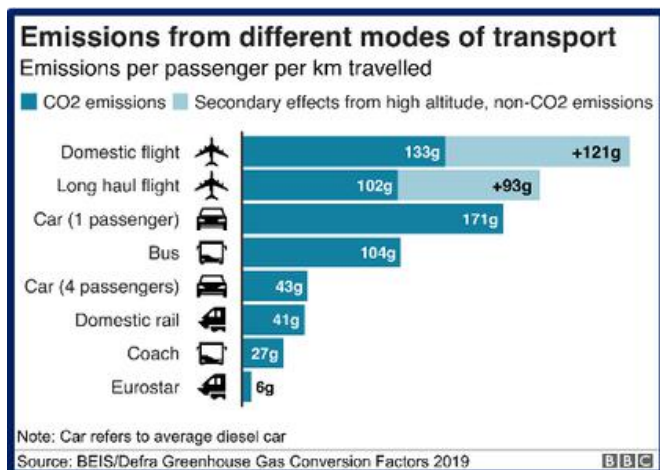


LOW EMISSIONS. HIGH STANDARDS.

ULTRA LOW EMISSION ZONES

The Ultra-Low Emission Zones (ULEZ) was introduced into Central London from April 2019 and is now being implemented across major cities within the UK.

ULEZ's aim is to encourage the use of eco-friendly transport options, such as coaches, within major towns and cities. All our coaches will be allowed in the ULEZ areas as we continue meet the required emission standards. Older fleets will have charges imposed to counter the carbon impact, be careful looking at coach hire quotations that may add a levy to your hire costs.



SAFETY

More than anything else, we value the safety of our customers, employees and the public.

For more than seventy years our company have had a strong commitment to safety and the environment and has invested heavily in training to ensure that the whole team fully understand the policies and procedures. Our entire fleet is fitted with Alcolock units. This system requires a driver to blow a clear sample of breath into an analyser machine in order to start the vehicle. We have a “zero tolerance” alcohol and drug policy.

Each vehicle undergoes rigorous and regular safety inspections, including a “first use” inspection before departure. The maintenance of our coach fleet is the Company's highest priority. We operate a large and well-equipped workshop within our Buckie Depot. Our four weekly safety inspections, routine maintenance and repair work is undertaken by our highly skilled engineering team ensuring that your safety is paramount.

Our company having a very modern fleet adds to our commitment to your safety with all our vehicles having the most up to date onboard safety systems. [We do not cut corners and prioritise your safety and satisfaction.](#)

Although our company invest millions in our coach fleet, we are the first to recognise that the safety of our passengers is the most important part of our business, with that in mind from the moment your driver arrives at the start of your journey you will receive a full welcome and our driver will spend time explaining the vehicles safety and comfort features, this ensures that nothing is left to chance and your journey starts right first time – every time.



THE NAME TO TRUST IN TRAVEL.

TRAINING

Maynes Coaches management and staff are fully committed to a programme of training and quality accreditation. At present Maynes are also proud to be the only Scottish member of the Guild of British Coach Operators and have won several awards as Coach Operator of The Year to underline their commitment to excellence.

All our drivers are highly trained professionals and have experience in all types of private hire, conference and tour work. Many of our drivers have been with our company for up to and exceeding 20 years and we are proud of the many requests and compliments we receive for them.

Every one of our drivers goes through a tough selection procedure to ensure that we employ those with experience and professionalism, we choose drivers with the right personality that ensures that our customers receive the kind of care and attention to details they deserve.

All our driving team goes through a stringent in-house training plan, undergoing approximately 17 hours training per year from basic safety procedures to defensive and interactive driving tests as well as fuel economy monitoring and efficient driver training to save fuel are all in practice to reduce our carbon footprint.

Also, we check our driver's history by undertaking a full disclosure check as well as having drivers licence checked by the DVLA yearly ensuring they have the full licence entitlement for the type of vehicle they are likely to drive.



SUSTAINABLE PRACTICES

Maynes Coaches management and staff are fully committed to ensuring that we operate in a sustainable and environmentally friendly manner in all aspects of the business.

Our uniforms are produced using recycled materials such as used plastic bottles. Our winter jackets are made with 27 recycled plastic bottles whilst our lighter, soft-shell jackets are made using 14 plastic bottles. Incorporating recycled materials into our uniforms has allowed us to keep our appearance smart without compromising our environmental commitment and is aiding Maynes in making a positive impact.

Our workshop and operations have environmental policies in place to ensure that waste is safely disposed of such as a tyre management company who are utilised to safely and efficiently dispose of old, worn and unusable tyres.

In the UK, businesses must provide a system of control and guidance with an opportunity to recycle our old items. As coach operator, we meet the requirements placed on us by using the local authorities refuse and recycling centre network, to recycle any waste electrical and electronic equipment. Maynes Coaches are proud to support our local authorities ambitions by actively using recycling facilities for electrical equipment, as well as having contracts in place for other recyclable material.

We have advanced technological systems in place to monitor and improve our fuel, AdBlue and energy usage and improve on our vehicle efficiency. Our Meridale fuel system gives a real time update on fuel outputs allowing us to track the usage of AdBlue and fuel within each vehicle. The industry leading TomTom Webfleet and MANTIS telematics systems also aid with this, providing full driving reports and eco stats.

Our vehicles are 100% Euro 6 emissions compliant which means from our fleet to our in-house practices, you can be assured that when you travel with Maynes you are travelling on the road to NetZero.

With Maynes you do not have to compromise your carbon goals for comfort.

OUR CARBON COMMITMENT

OUR ENVIRONMENT

Our Company cares for the precious environment that we live in, our coach fleet now all dates from no older than 2018. This ensures that our coaches meet the current European emission laws with our whole meeting both Euro 6 legislation. We also have a selection new, 2025 electric coaches within our fleet allowing for zero emissions, luxury travel.

Travelling by coach is the most environmentally friendly form of public transport. So you are assured that when you travel the Mayne way you are reducing your carbon footprint.

During 2008 we had our whole fleet fitted with GPS tracking devices to ensure that your journey is completed in the most fuel-efficient way. Our company also aims to eliminate excessive idling of our coaches when stationary saving both fuel and the environment, also reducing our own company's carbon footprint. In mid-2019 we recently installed the TomTom tracking and telematics system in order to upgrade our capabilities of tracking our environmental impact and efficiency.

Our company has already one of the lowest levels of carbon emissions within the UK coach industry, but we understand the importance of reducing ours further. Statistics taken from the department for transport shows that coach travel is one of the most environmentally friendly forms of transport.

At Maynes Coaches we recognise the need for sustainable development, the following points show key areas we promote within our company environmental policy;

ESTABLISH SOUND MANAGEMENT:

- Meeting or improving upon relevant legislative, regulatory and environmental codes of practice
- Developing objectives that target environmental improvements and monitor performance by regular review
- Considering any environmental issues in the decision-making process
- Developing a relationship with suppliers and contractors so that we all recognise our environmental responsibilities
- Educating staff so that they carry out their activities in an environmentally responsible manner

EFFECTIVE USE OF RESOURCES:

- Promoting waste minimisation by recycling or finding other uses for by-products whenever economically viable
- Promoting the efficient use of resources, energy and fuel throughout the organisations operations

CO-OPERATE WITH:

- The communities in which we operate
- The Government, regulatory bodies and other interested parties with the shared vision of being a good and trusted neighbour



If you would like any further information on any of the above topics you are more than welcome to contact our Buckie office, where an experienced staff member will be able to help you.

Handwritten signature

THE NAME TO TRUST IN TRAVEL SINCE 1947

MAYNES COACHES

OUR SERVICES



MAYNES
LEGACY



MAYNES COACHES OUR SERVICES



DELIVERING COACHING EXCELLENCE

At Maynes Coaches we have been delivering coaching excellence to our clients since 1947, and over the decades we have become experienced in every aspect of coach tourism and travel possible. This means we have an incredibly wide range of services and cater to so much more than private hires. From international ski trips to tour series work to confidential hires that we just cannot share with you- we have successfully undertaken every aspect of private hire travel you can imagine.

From one passenger to 1000 plus, Maynes Coaches can cover all your transport requirements. Our wide range of vehicles allows for us to cater all your needs, delivering a professional and reliable service to each and every customer.

There is no request or travel requirement too strange for Maynes to attend to however below we have listed a range of services that our clients regularly look for. This is not a full list of the services we can do, but is just a small example. To discuss your requirements or to receive a no obligation quote please contact our team.

WHISKY AND SPEYSIDE TOURS

For decades Maynes Coaches have been the chosen travel provider for many of the World's best known Whisky names. We have been continually tasked with ensuring Customers, Team members and future Clients of the Whisky Industry travel in exceptional standards of comfort and service.

Visitors are able to discover the delights of the dram with tours and tastings at many of Scotland's renowned distilleries. There is plenty of opportunities to explore and enjoy the outdoors against the beautiful backdrop of Speyside's spectacular scenery and uncover the spirited history of the region that was home to some of the first smugglers' stills.

We are renowned for the quality of our service, attention to detail and the highest standards in passenger comfort. We have sourced the best vehicles in each respective class, now offered under our Maynes Legacy Brand. Our specialist range of VIP coaches and chauffeur driven cars within the Maynes Legacy fleet offer the ultimate indulgence for both corporate and leisure events. Our driving team are also trained and educated on the local and global whisky climate, undergoing our in-house 'Whisky Ambassador' course which helps our team elevate your travel experience when onboard a whisky excursion.

Maynes have been transporting corporate clients from all corners of the globe to visit and experience world renowned distilleries. Each with its own warm welcome and an invitation to see, smell, taste and absorb the magic of whisky. Maynes Coaches have a stellar reputation for quality and reliability where time and promptness is vital- so to ensure you and your group experience the best of Speyside, make sure you are travelling the Mayne way.

SMALL GROUP TRAVEL

Maynes also caters to small group travel. Whether you are looking for a standard touring experience that is tailored to a smaller group or if you are looking for transport for a small group, luxury tour with an intricate itinerary- Maynes has a range of vehicles suited for your needs.

Our Maynes Legacy fleet is a bespoke selection of luxury, VIP vehicles that are the perfect choice for a VIP group of 6 – 32 passengers who are looking to have a more elevated touring experience. Within our Maynes Coaches fleet we also have a collection of smaller vehicles that are finished to an incredibly high standard for smaller capacity tour groups.

Whether your smaller group is comprised of 8 strangers or a family unit, Maynes are able and prepared to deliver a tailored, unforgettable touring experience that will exceed our clients' expectations.

MAYNES COACHES OUR SERVICES



DELIVERING COACHING EXCELLENCE

TAILORED GOLF VACATIONS

Enjoy a golf break in Scotland, where golf has been played for several centuries and has never been more so popular. It's the dream of many a golfer to play a few rounds of golf in Scotland, The Home of Golf, and that dream can easily be made a reality.

For any historian of the game this is where it all began. With more than 550 courses from top to bottom, there's never been a better time to visit Scotland and enjoy the sheer quality of the Scottish links golf courses, as well as having a few drams.

If you wish to plan the perfect golf break for small or large groups and want an experienced coach hire company to manage all the details of your group's transportation, sightseeing etc then Maynes Coaches are the company you can trust.

Golf travel is one of the most specialised areas in the travel industry. It takes knowledge understanding, commitment and expertise to help you create the perfect schedule for your golf vacations around Scotland. Let Team Mayne help you with our many years of experience to create the lifetime golf trip for you. Whether you are coming to us with a fully formed itinerary or would like us to work with you to structure your break- you can trust Maynes to help you have an unforgettable Golfing Vacation.

View our portfolio of coaches have a look through our website and contact our office directly and we will ensure that your golf vacation goes seamlessly.

SHORE EXCURSIONS

Maynes Coaches are a family run award winning coach operator. We can provide the complete Coach Charter for your group travel. We are not a broker nor a handler, booking with Maynes Coaches is booking directly with the Coach Operator.

Whether you are looking to operate excursions that are set and offered by the cruise line or if you are looking to curate travel options for private groups, Maynes are your luxury, low emission travel solution. If you are looking for assistance in curating a day for your clients, our itineraries have been carefully crafted to ensure that your experience includes the maximum that your port call has to offer, neatly timed within a day. We can combine everything from an ancient castles, battlefields and legendary lochs, with plenty free time to enjoy the local amenities.

We have been a key operator in delivering shore excursions to some of the industry's largest cruise lines for decades and have vast experience in working with industry leading shore excursion handlers. To enquire about our cruise ship booking terms please contact our main office. Maynes has experience working out of all Scottish ports and are able to advise on any itinerary and timing queries. We understand the importance of keeping the day moving due to critical port call timings and our drivers are experienced on how to do this without having the passengers feel rushed along.

Every single one of our drivers goes through a tough selection procedure to ensure that we employ those with experience and professionalism, we choose drivers with the right personality that ensures that our customers receive the kind of care and attention to detail they deserve. Our drivers have experience in leading tours independently and working in successful partnership with guides.

Shore excursions are a key part of a client's vacation, and the travel experience can make or break the passenger's overall enjoyment of their day. Book an operator with experience, who you know you can rely on to provide a top-class travel experience. Maynes are The Name to Trust and are commended across the industry and the nation for delivering an unparalleled experience- why settle for less?

MAYNES COACHES OUR SERVICES



DELIVERING COACHING EXCELLENCE

TOUR GROUPS AND TOUR SERIES

All our drivers are highly trained professionals and have experience in all types of coaching and tour work- from tour series requirements to groups that visit once or twice a year. Many of our drivers have been with our company for up to 20 years and we are proud of the many requests and compliments we receive for them. Our drivers are given full training before moving on to touring work, ensuring that we have full confidence in their driver guiding responsibilities and to allow our training team to fully brief our touring drivers on the nuances of tour work.

Our driving team is supported 24/7 by our operations team to ensure that your safety and enjoyment is first and foremost. Prior to departure we will brief our drivers on the upcoming itinerary to ensure they are knowledgeable on the days ahead and are prepared to deliver an impeccable tour experience.

Every single one of our drivers goes through a tough selection procedure to ensure that we employ those with experience and professionalism, we choose drivers with the right personality that ensures that our customers receive the kind of care and attention to detail they deserve. Our drivers have experience in leading tours independently and with working in successful partnership with tour guides and managers.

Working with tour series and touring groups is something our company is knowledgeable in as we have been the chosen travel partner for some of the largest tour providers for decades. We are willing and able to work with all touring requirements, nationalities and demographics and have spent the last 80 years touring the UK and Europe. Maynes priorities building positive relationships with our clients and as such are proud that a high volume of our client base is return clients- many of whom we have been the key travel provider to for decades now. Whether you are arranging travel for student excursions or specialise in retirement groups- Maynes are the coach operator for you.

Our fleet is comprised of bespoke, low emission, high quality touring vehicles that we have custom tailored to ensure that they are well above the industry standard of touring vehicles. Our fleet is packed of onboard technology for your safety and comfort- from onboard amenities to AI assisted dash cams to fitted Alcolock systems. We are proud to set the standard of coaching within the industry- to elevate your travel experience please get in contact with our team on info@maynes.co.uk.

EVENTS AND CONFERENCES

Maynes have, for decades, delivered outstanding transport to some of the country's largest events and conferences. Our team has experience in providing transport for all types of events ranging from political summits to national sporting events, to company landmark celebrations, to corporate conferences moving upwards of 1000 passenger at a time.

We can cater to these events utilising our Maynes Coaches and Maynes Legacy fleets and have full experience in co-ordinating the ground transportation movements for our clients. In the case of extremely large events, we have a network of fellow operators we can recommend and partner with to supplement our fleet to meet the requirements of our clients. These arrangements are done in agreement with our clients and are handled and co-ordinated by the Maynes team.

Maynes can handle all prior arrangements, onsite co-ordination and fleet sourcing requirements for our clients so you can continue to plan your event and trust that your travel requirements are in safe hands.

To further discuss how Maynes can assist in your events / conferences, please contact us to discuss your specific requirements further. Our team are available for in-person, onsite/on-location or digitally held meetings to discuss your requirements and ensure we can form a great partnership.

MAYNES COACHES OUR SERVICES



DELIVERING COACHING EXCELLENCE

CORPORATE AND VIP TRAVEL

Maynes Legacy showcases a portfolio of smaller, bespoke VIP vehicles which offer the highest specification of luxury interior finishing and superior onboard comfort.

As a valued corporate and VIP partner, your needs and travel priorities were at the forefront of our vision when we were creating the Legacy brand. Our 'Mayne' fleet also offers one of the most modern fleet of coaches on the market and is able to supplement our Legacy fleet for large events.

We have introduced the Maynes Legacy fleet to offer an unrivalled travel experience to our clients whilst allowing us to pay homage to those who have gone before us and helped pave the road that we now follow. We are proud to say that the Legacy brand has become a key transport partner for our VIP, private and corporate clients across Scotland and internationally.

Our legacy fleet offers an unrivalled transport experience, and our highly skilled driving team elevate this further. Our driving team are trained in corporate service through regular training and bespoke guides such as The Whisky Ambassador course that we have created in-house and personally delivered. This means you can book with confidence and know that Maynes Legacy is the travel partner you should trust.

Not only are our vehicles of the highest calibre, but so are our drivers. With bespoke training curated and delivered by the Maynes Training team our drivers are experienced and prepared to deliver a world class experience for our passengers. Our training covers all aspects of the hire requirements including a specialist training day for our renowned 'Whisky Ambassador' course to ensure that our team is well versed in the world of Whisky as this is a key touring point for our clients.

Our team fully understands the need for discretion and confidentiality and as such are the trusted travel provider for key corporate / VIP travel movements and are the main travel provider for some of the world's most exclusive estates, brands and institutions. We are familiar with all aspects of luxury, corporate transport including airside collections, escorted movements and time critical itineraries.

Maynes Legacy is an elevated product that no other competitor can match. We provide more than a luxury vehicle, we provide an experienced, trained driver who is prepared to go above and beyond for your group.

PRIVATE HIRE

There is quite literally no aspect of private hire that Maynes Coaches cannot cater to. No requirement is too small and no request is too complicated.

From sporting days out to local group outings to wedding dances, Maynes Coaches is there to transport you through every occasion and life event. We have a wide range of vehicles within our fleet to cater to your needs- from high-capacity coaches to transport large groups in an efficient 3-2 seating arrangement to smaller vehicles seating 6-7 passengers in luxury and comfort, Maynes are there to safely transport you from one event to the next.

Our team works regularly with local groups and will welcome you to book in your full years requirement / fixtures to secure your coach hire with Scotland's most commended coach operator and ensure that you and your group can Travel The Mayne Way every time. It is never too early to book- get in touch today!

For further information and any specific booking requirements please contact our team for a non-obligation quote and book your next journey with Maynes.

MAYNES COACHES OUR SERVICES



DELIVERING COACHING EXCELLENCE

FILM AND MEDIA

Maynes has vast experience working with production groups- transporting film crews, production equipment and the projects starring cast. Whether we are acting as on-set backup or our vehicle is actually involved in the filming process, our team has experience of working on a live set.

Discretion and confidentiality are assured, with our team understanding the need to keep the ongoing project under wrap and as such we will not give any press statements or confirmations regarding the work we do or the passengers that we transport.

From swapping driver shifts on standby - production base vehicles to actively transporting cast and crew between filming locations Maynes are fully prepared to support film and media projects, taking the stress and hassle out of your travel requirements.

We also are experienced in travelling with and working in collaboration with project / set security protocols and personnel. We are also accommodating and as flexible as possible with your team as we understand the fluid nature that can follow these projects.

To discuss your requirements further, please reach out to our Mayne team.

SPECIALIST TOURS AND GROUPS

From tour groups embarking on a photography excursion, to those chasing the Northern Lights and even those on hill walking vacations or wildlife and sporting trips- Maynes works with a wide variety of specialist touring groups. From loading skis to a full band's instruments Maynes are the operator with the skill and expertise to ensure that your group and their luggage arrive at each destination safely, comfortably and also enjoy their journey with our award winning drivers.

In the almost 80 years we have been travelling we have welcomed an extremely diverse passenger load and have carried all types of specialist equipment meaning that we are prepared to work with any group with any requirements. We are knowledgeable in our vehicles and understand the needs of our passengers and can recommend the vehicle type and size that is best suited to your requirements and can advise on suitable hotels, routes and any additional requirements such as ferry timings etc.

If you have a specialist tour group with a specialist itinerary or equipment please reach out to our team and we can discuss how we can accommodate your needs and ensure your clients have an incredible touring experience with Maynes.

THE MAYNES GUARANTEE

From the very first telephone call or email enquiry to our office staff we will give you our personal attention to ensure you receive all the necessary information.

Our drivers however, smartly dressed in their company uniform, go on to make your travel a First Class experience. All of our drivers are fully CPC trained in courses from emergencies and evacuations to basic first aid training.

Our drivers are the ambassadors of our company, we ensure they also undertake customer care courses as well as our In house Intensive Driver Awareness course. Many of our specialist drivers have also taken part in language courses to assist them on their continental tours and of course with incoming clients from out-with the UK.

THE NAME TO TRUST IN TRAVEL SINCE 1947

MAYNES COACHES

TEAM TRAINING



MAYNES
LEGACY



THE HIGHEST OF STANDARDS

On the day a driver first starts working at Maynes Coaches they are given a guided walk around our premises, where they are shown emergency exits and first aid points as well as where everything is kept and how everything such as the main door and the cleaning equipment operates. Initial training covers the company policies and procedures and the driver is then issued with an in- depth training manual and pack for their own use. This will aid our drivers through any issues that they may find themselves facing as well as a detailed description of the expectations they are required to meet.

The vitally important aspects which are in the manual and driver packs are re-iterated verbally by the trainer and these meetings are carried out on a one to one basis allowing the driver to fully understand the regulations which are in place at this time.

The driver is then given a driving assessment and a multiple answer test to check their training needs. Once this has been completed and their individual needs identified they are discussed with the driver, allowing time for extra explanation and for any questions to be answered before highlighting the areas of the manual which need to be studied in depth. Our drivers are also enrolled on our online training programme which is ongoing professional development training focusing on safety and professionalism.

Our online training partner is the industry's most commended provider of continuous professional development training.

We also have online training on drivers hours available in conjunction with the Guild of British Coach Operators which all of our drivers undertake as part of their on-going training plan. Maynes have been undertaking accredited in house training since 1993. At present Maynes are also proud to be the only Scottish member of the Guild of British Coach Operators, and have won several awards as Coach Operator of the Year to underline their commitment to excellence.

Company offer all CPC training in-house and source contracted out training courses for relevant subjects such as engineering staff courses and office staff courses. Most training and development will be classroom based. PCV driver training is a mixture of classroom and practical.

The delivery of a professional service to all customers is the mainstay of the company and over the decades the management of Maynes Coaches have been propelling our drivers forward in the industry by the impeccable in-house training that not only our drivers receive, but other industry professionals travel hours for.

The training of our drivers is meticulously planned to ensure the courses that each driver receives will make them fully competent, professional members of the industry, as training schedules are tailored to drivers' individual needs.

This can be further planned to fast track individual drivers to gain further knowledge and greater understanding of not only the expectations of the company, but our clients and the legal industry bodies as well. These courses provide our drivers with an insight into many unseen aspects of the coach industry, allowing us to consistently deliver an un-wavering standard of passenger satisfaction and safety.

We currently have a MIDAS course on dealing with passengers with disabilities. This course greatly helps our drivers to explain and inform them how to correctly deal with passengers whom need that extra help. We frequently transport elderly groups or groups for terminally ill children, which requires lots more help for passengers regarding boarding and exiting the vehicle, due to the steps etc on the coach, and sometimes due to passengers being more fragile.

MAYNES COACHES TEAM TRAINING



MAYNES TRAINING

Maynes Coaches offers all CPC training in-house and out source training courses for relevant subjects such as engineering staff courses and office staff courses. Most training and development will be classroom based. PCV driver training is a mixture of classroom and practical.

Below is a selection of the training on offer at Maynes, in addition to the continuous professional development online programme and initial induction training.

Transport Managers

- Will attend Transport Manager refresher training provided by a trade body every two years.
- First Aid & Mental Health First Aid
- Recognised Health & Safety Qualification
- Mentor new staff and those progressing their careers.

Transport Support Staff – Operational Assistants / Managers

- Where required or potential is recognised- may progress to level 3 transport managers CPC.
- Transport Manager or Traffic Office apprenticeship
- Health & Safety qualification
- Tachograph Analysis Training
- Training on Digital Systems
- Mental Health Training

Driver Trainers

- Trainers will require refresher and initial training as new vehicles and technologies are introduced.
- PSV Driver Assessor
- Driver CPC
- First Aid

Drivers

- PCV Apprenticeship
- Progression to Driver Trainer or Transport Support
- Driver CPC Training
- National Standards for Driving PCV
- Annual Driving Assessments
- Disability & Accessibility Regulations
- MIDAS Training
- Counter Terrorism
- Mental Health First Aid
- Emergency Evacuation
- Standalone Specific Training – Manual Handling, Whisky Ambassador, Contract Training, Orkney Tourism Training, Specific Route Training, Pre-departure Itinerary Briefings and more...

Workshop Technicians

- Where applicable driver CPC
- IRTEC accreditation for Large Commercial Vehicles (renewed 5 yearly)
- New vehicle familiarisation courses
- Transport manager or operator awareness training
- First Aid
- Fire Marshall
- Fleet Management

Every opportunity will be given to staff wishing to develop their career at Maynes.

MAYNES COACHES TEAM TRAINING

MAYNES TRAINING



THE NAME TO TRUST IN TRAVEL SINCE 1947

MAYNES COACHES

VEHICLE STANDARDS



MAYNES
LEGACY



UNWAVERING STANDARDS

Maynes Coaches operates a maintenance programme within our in-house workshop which prioritises regular and preventative maintenance. Maynes proudly operates only the best, premium vehicles available on the market and has a multi-million pound fleet investment programme that sees multiple new, custom built vehicles enter the fleet annually. This ensures the fleet has only the highest standard of luxury vehicles and an extremely low average fleet age, prioritising driver and passenger comfort and safety.

This purpose of this programme is to ensure that regular workshop maintenance is scheduled in order to avoid any critical issues or defects arising. Additionally to the safety inspection cycle, digitally reported daily inspections are submitted to our maintenance system by drivers prior to each hire. This system will immediately identify minor defects, damage or concerns which allows the fault to be rectified before it can impede the road worthiness of the vehicle in question. These measures of preventative maintenance are an essential component of the safety inspection protocol within Maynes Coaches and is a testament to the commitment and investment into the standards and safety of company drivers, vehicles and passengers. Workshop staff are all fully qualified and are subject to continuous and intensive training to continue to develop and enhance their skills.

Regular servicing, maintenance and repair is the most important and effective way in which Maynes Coaches minimises the period that a vehicle is off the road. A lack of regular maintenance leads to breakdowns and defects whereas constant contact with the vehicle allows for a higher probability of defects being prevented or identified and repaired before the defect worsens into a serious defect and warrants a VOR. This is critical to the company as it minimises the time that a vehicle is off the road.

It is a legal requirement that safety inspections on vehicles are to take place every six weeks. **Maynes choose to carry out our maintenance on a 28 day cycle, meaning that our vehicles are tended to more regularly than the minimum requirement that many others follow.** Our vehicles are maintained through a pre-planned maintenance programme, supported by daily driver checks and a rolling 28-day safety inspection cycle. Servicing is carried out following set DVSA guidelines by our in-house engineering team.

Our systems and records are regularly audited through DVSA Earned Recognition and independent compliance partners, ensuring continuous adherence to legislative requirements. Maintenance KPI's are automatically sent to the DVSA every 28 days as part of the Earned Recognition scheme.

The workshop team at Maynes Coaches have received extensive training, including IRTEC 'PSV Inspection Training', allowing an increased skillset and has optimised the maintenance times. The workshop and operations team are proficient in minimising turnaround times and have a keen understanding of scheduling and prioritising the workload. Keeping vehicles on the road is critical to the very nature of the business and as such preventative maintenance is the main and one of the most important values of the Maynes Coaches Workshop.

Preventative maintenance is contributed to by the driving team who carry out walk around checks prior to the use of each vehicle each day. This means that when a coach is out on a contract hire in the morning and is returned to base, not to be used again for a number of hours, multiple walk around checks will be done on each vehicle each day. Daily safety checks include: tyres, lights, mirrors, windscreen, wipers, body condition, fluid levels, seatbelts, emergency exits, fire extinguisher, first aid kit, and interior cleanliness. Drivers confirm the vehicle is warm, well-ventilated, and free from trip hazards. Accessibility equipment inspections are a mandatory part of every check. Drivers visually inspect and function-test wheelchair ramps or lifts, restraint systems, clamps, and handrails to ensure correct operation. Any powered equipment is tested for smooth deployment and retraction.

THE NAME TO TRUST IN TRAVEL SINCE 1947

MAYNES COACHES

OUR CREDENTIALS



MAYNES
LEGACY



MAYNES COACHES

OUR CREDENTIALS



STANDARDS GUARANTEED

DVSA EARNED RECOGNITION

Maynes Coaches are proud to be the first privately owned Coach Operator in Scotland to achieve the Driver and Vehicle Standards Agency (DVSA) Earned Recognition accreditation.



This significant achievement reinforces Maynes Coaches commitment to maintaining the highest standards of safety, compliance, and operational excellence in line with the company's principles. The DVSA Earned Recognition is an accreditation program designed to recognise operators who have demonstrated a consistent track record of compliance with road safety standards and regulations. The Earned Recognition accreditation strictly accepts only the elite transport operators who work to exemplary standards and as such we are extremely proud of Team Mayne for rising to these top standards.

To attain this recognition, Maynes Coaches underwent a rigorous evaluation of its fleet operations, driver performance, maintenance practices, and adherence to road safety legislation. The award continues the Mayne family's goal of operational excellence, the company's proactive approach to enhancing road safety, protecting the well-being of its drivers and the public, and reducing its impact on the environment. It also further enhances the company's reputation as a reliable and responsible coach travel partner.

The level of quality that the DVSA requires for the Earned Recognition has taken a continued team effort to achieve and will be a continued level to maintain. We look forward to continuing our pursuit of excellence and demonstrating why Maynes have been the name to trust in travel since 1947.

CONFEDERATION OF PASSENGER TRANSPORT

We are proud members of the Confederation of Passenger Transport (CPT).



Kevin Mayne is on the CPT Executive Committee and also on the CPT Scottish Council.

The CPT helps a dynamic bus and coach industry to provide better journeys for all, creating greener communities and delivering economic growth. They do this by representing around 900 members from across the industry be they large or small, bus or coach, operator or supplier.

The CPT uses it's influence to campaign for a supportive policy environment, give our members practical advice and support to run their businesses safely, compliantly and efficiently and bring the industry together to share ideas and best practice. The CPT are ambitious to make things better for passengers, inclusive in seeking out different perspectives and are always there when our members need it.

The CPT influence governments, provide technical & operational support, regional support & representation for our members, and commercial partnerships, all for the benefit of our members.

The CPT are led by three central decision-making committees made up of elected regional and national representatives who direct CPT and set out the organisation's key policy objectives and asks of government.

MAYNES COACHES

OUR CREDENTIALS



STANDARDS GUARANTEED

THE UK COACH OPERATORS ASSOCIATION

Kevin Mayne is a board member and UKCOA Director.

The UKCOA is the only trade association run by coach operators, for coach operators.

The UK Coach Operators Association was originally the London Tourist Coach Operators Association, which was formed in 1976. Having grown and evolved in recent years, they have adopted a UK-wide role within the coach industry. The UKCOA pride themselves in representing Coach Operators who operate coaches anywhere within the UK to anywhere in Europe.



Together with industry partners, The UKCOA work to improve the infrastructure and environment in the UK for coach travel. They champion the interests of the coach industry, tackling key issues like PSVAR compliance, vehicle technology, driver recruitment, coach parking, and changes to legislation.

The UKCOA engage with local and national government, and key transport stakeholders to ensure coaches are recognised as a vital, sustainable mode of transport. The UKCOA provides a powerful collective voice and a strong network of industry professionals.

UKCOA members gain exclusive access to compliance updates, crisis control resources, and essential industry insights through our members-only page, keeping them informed and prepared for regulatory changes.

COACH TOURISM ASSOCIATION

We are proud members of the Coach Tourism Association.

The CTA was set up nearly 30 years ago to bring the coach tourism industry together and to promote travel and tourism by coach.

Today the CTA has a membership of more than 300, nearly half of whom are coach tour operators and tour wholesalers. The other half of the membership is made up of industry supporters who help make up the coach tourism package – they include hotel groups, Tourist Boards and major visitor attractions, ticket agencies and ferry operators, as well as professional advisers and B2B companies.

The CTA brings the two sides of the industry as the only UK-wide organisation that actively promotes coach tourism and delivers key benefits to operators and suppliers.

The CTA has played an increasingly important role in building relationships with other trade bodies and tourist organisations. It has close ties with the UK Tourists Boards, Tourism Alliance, Association of Group Travel Organisers, European Tour Operators Association and the Confederation of Passenger Transport (CPT).

The Coach Tourism Association has an elected Board of directors drawn from across the membership.



MAYNES COACHES

OUR CREDENTIALS



STANDARDS GUARANTEED

GREEN TOURISM

As part of our dedication to carbon efficient travel and tourism, we are proud to be members of and accredited by Green Tourism.

Green Tourism promotes greener ways for businesses and organisations to operate, by offering our members advice on:

- Reducing energy use
- Saving water
- Efficient & eco-friendly waste disposal
- Ethical buying
- Staying local & seasonal
- Minimising food miles
- Promoting biodiversity
- Adopting a smart, sustainable outlook from top to bottom



The awards certification programme that Green Tourism runs recognises the commitment of tourism businesses which are actively working to become more sustainable.

Their Bronze/Silver/Gold awards are acknowledged worldwide as an indicator of good environmentally-friendly practice, and are a great way of progressing on a green journey as well as acting as a hallmark of 'green quality', attracting custom from increasing numbers of eco-minded visitors.

Our technical experts offer practical advice and lots of support – this means that saving energy and changing dated and unsustainable ways of doing things can be much more straightforward than you might think.

We want acting responsibly to become second nature to businesses in our industry, and becoming a member of Green Tourism is a brilliant step to becoming greener.

THE GUILD OF BRITISH COACH OPERATORS

Presently Maynes are proud to be the first of only two Scottish members of The Guild of British Coach Operators. Maynes have been proud members of The Guild for over 20 years.



The Guild of British Coach Operators is an association of top quality coach companies dedicated to providing our customers with a first class service. The member companies provide luxury coaches for charter throughout Britain and Europe and offer comprehensive travel management services. The Guild exists to provide mutual support and guaranteed standards amongst its members. Members provide each other with 24 hour service back-up.

With a combined fleet of around 800 coaches and a wide geographical spread across the UK, Guild members can meet all your travel needs. You are assured of outstanding commitment to the highest standards – backed by a rigorous independent audit.

Membership of the Guild of British Coach Operators is only open to well established companies who operate to the highest standards and who share the guilds vision and commitment.

MAYNES COACHES

OUR CREDENTIALS



STANDARDS GUARANTEED

COACH MARQUE

We are proud to be a long standing, accredited Coach Marque operator- showcasing our excellence as a top tier coach operator.

Kevin Mayne is also a director of the Coach Marque.

The CoachMarque accreditation helps organisations who want to arrange high quality group transport to make an informed decision by providing access to a network of the best coach operators in the UK.

All CoachMarque members are regularly and independently audited in order to prove that they continue to comply with the very highest levels of safety, customer service and operational standards.

CoachMarque is the only universally recognised accreditation for coach travel in the UK. The distinctive blue and green logo (above), which approved members display on their vehicles, websites and company stationery, is a true 'Marque' of distinction for discerning travellers.

CoachMarque Members are benchmarked against a strict set of criteria and independently audited on a regular basis to ensure that they continue to meet and provide the highest levels of standards in coaching. CoachMarque accredited companies are all coach operators in their own right; so you can rest assured that you are dealing with the company who will provide your travel when making your booking.

With members right across the UK, there is a CoachMarque operator near you ready to meet your travel requirements and ensure a successful trip.

It is your responsibility to book the right operator for your trip.

Travel smart, travel CoachMarque



ECO STARS

Maynes are accredited by Eco Stars.

ECO Stars encourages and helps operators of HGVs, buses, coaches, vans and taxis to run fleets in the most efficient and green way.

The scheme provides recognition for best operational practices, and guidance for making improvements. The ultimate aim is to reduce fuel consumption which naturally leads to fewer vehicle emissions and has the added benefit of saving money!

Members are awarded an ECO Star rating when they first join – ranging from 1 Star to 5 Stars – based on an assessment of their current operational and environmental performance. One of our ECO Stars team (all industry experts with years of transport experience) rates each individual vehicle and how the fleet is run as a whole.



MAYNES COACHES

OUR CREDENTIALS



STANDARDS GUARANTEED

ABTOT

Maynes Holidays is a member of the ABTOT which operates the Bonded Coach Holidays Scheme

ABTOT is a Membership Association with over 250 Members and is a recognised and respected by the UK Travel Industry.



As an Approved Body, appointed by the UK Government Department BEIS, ABTOT operates a regulated financial protection bonding scheme for Travel Organisers who need to comply with the UK Travel Regulations.

BCH is the coach tourism industry's government approved bonding scheme and it is run by ABTOT. To join BCH, you must hold an O-Licence and be a member of the Confederation of Passenger Transport (CPT).

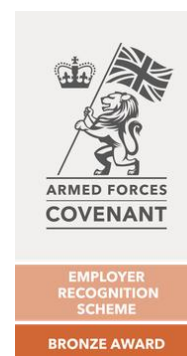
BCH Members are required to comply with BCH ABTOT operational and financial standards which are set out in BCH's Rules and Code of Conduct and they are audited on a regular basis by BCH ABTOT.

BCH Members are required to re-apply each year for Membership of the scheme, supplying financial information to BCH & ABTOT.

ARMED FORCES COVENANT AWARD

Maynes Coaches has been awarded the Bronze Award from the Defence Employer Recognition Scheme (ERS).

The ERS celebrates employers who deliver outstanding support to the Armed Forces community, recognising those who go above and beyond their Armed Forces Covenant commitments. Through its three-tier structure the scheme highlights organisations that demonstrate increasing levels of dedication to serving and supporting the Defence community.



The Armed Forces Covenant represents a shared promise: that those who serve or have served in the Armed Forces, and their families including the bereaved—are treated with fairness, respect, and understanding within our communities, economy, and wider society.

Maynes Coaches is proud to support the Armed Forces community, and we look forward to further strengthening our commitment as we move into the New Year.

The Armed Forces Covenant is a promise that together we acknowledge and understand that those who serve or have served in the Armed Forces, and their families, including the bereaved, should be treated with fairness and respect in the communities, economy, and society they serve with their lives.

Its two principles are that, recognising the unique obligations of, and sacrifices made by, the Armed Forces:

- Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services.
- Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

THE NAME TO TRUST IN TRAVEL SINCE 1947

MAYNES COACHES

TESTEMONIALS



MAYNES
LEGACY



MAYNES COACHES

TESTEMONIALS



IN OUR CLIENTS OWN WORDS

Now, we know that we could boast about our team and our vehicles all day long.

We are proud to say that we have a great relationship with our customers- building friendships and good relationships is a key aim of all of our staff, from our admin team to our drivers.

So why don't we have a few words from real passengers who have travelled with Maynes?

Keep reading to find out why we are 'The Name to Trust in Travel Since 1947' and why our clients keep returning for our services.

Below are a selection of reviews from passengers who have travelled with Maynes Coaches, Maynes Legacy and Maynes Holidays.

"We have just been to Blackpool with Maynes Holidays and Mark was our Coach Driver would highly recommend Maynes and their new brochure received today is fantastic 5 holiday and Carousel Hotel and staff were good"*

-Maureen, October 2020

"Had a great time on our Maynes Holiday to Wales. Very good value for money. We had something to do everyday. Mark the driver was excellent and looked after us all really well."

-Carole, August 2021

"Just home from a fab trip to Blackpool. I have mobility problems after been critically ill with covid & this was the test to see how I'd manage. Well mark our driver was fab he was very helpful with me. I'll be looking through your brochure now for another trip"

-Sarah, June 2022

"Was an excellent tour. Thanks Kevin. And thanks for the good company on the coach"

-Joyce, April 2023

"A fantastic day out - weather fairly improved at Ballater and we were entertained by a pipe band. Kevin gave very interesting historical information at appropriate places"

-Carole, May 2023

"I just wanted to reach out to express our gratitude on behalf of our group. The support we received planning and delivering our trip to Orkney for the u13 and u14 team was invaluable! Thank you! A special shout out must go to Lee, our coach driver for the trip. He was very accommodating to our 40 plus boys and coaches alike! His relaxed approach, sense of humour and willingness to engage throughout the trip really added to the boys having an amazing time! Nothing was too much to ask, and he was very patient during what was a demanding job! Please pass on our thanks to both him and his manager! He is a real credit to your company!"

-Chris, December 2025

"I wish to thank your Company for a professional service. The coach that I hired arrived on time to collect and return us home. The coach was clean and comfortable and the driver courteous and helpful. I will be happy to recommend your Company to others."

-Michael, November 2025

MAYNES COACHES

TESTEMONIALS



IN OUR CLIENTS OWN WORDS

"On behalf of the (redacted) Gaelic Choir, I would like to thank Maynes Coaches for yet another outstanding trip with you. The drivers Christine and Les were superb. Lovely clean and warm coach both ways. Drivers so helpful and even Christines jokes and stories appreciated. Hope Christine and Les enjoyed their experience with us and put up with the singing. Look forward to booking for next year's National Mod in Glasgow. Le gach durachd"

-Christina, November 2025

"I wanted to extend our thanks for providing transportation for our delegates during the 10th International Beaver Symposium excursion on the 18th of September. All three coaches arrived on time, and your drivers were helpful, accommodating, and always greeted us with a smile. The coaches themselves were comfortable, clean, and made the journey very pleasant for everyone. We truly appreciate your professionalism and excellent service, and we look forward to working with you again."

-Monika, September 2025

"I thought that your company should know that you should be proud of one of your drivers. The reason you should be proud is today while I took a pit stop in Spean Bridge between 1030 and 1100, I noticed one of your coaches parked up. The coach was very clean and very shiny to the point the metal could be used as a mirror even the tires had a gleam to them. The driver must take great pride in their job and must want the coach looking it's best. I just thought I would bring this to your attention and the driver should be proud of the job they do."

-Mr King, August 2025

"Christine was amazing so chatty and friendly helping our older ladies on and off the bus and out disabled lady with her folding scooter. She tried her best to get us as close to the venue as possible and never felt pushed for time. Even stopping for a toilet break just 10mins into the journey. Over and above service. Thank you Christine."

-Julie, August 2025

"I am now well back home in Norway after wonderful trip to Orkney, walking the St Magnus Way with a group of 19. I can't tell you strong enough how pleased I am with Maynes, the drivers and the service they provided for my group last week. The drivers were friendly, charming and so service minded. As I said to one of them: You are never on time... You are always long before... They were always waiting at us at the end of the walks, even if we were much before scheduled. And due to Floris, we had, almost every day, to change the schedule when it came to pickup and drop off times and places, but there were never any problem. They were so flexible! And I was also told that when Rob (I think) dropped us off up in Birsay the most windy and rainy day, he did actually park his bus somewhere up there and waited some time just in case we hade to drop the walk. He said of course nothing of this himself, but we came to know it anyway. This is a kind of service and a concern for the customers that in my opinion is fare beyond what one could expect. So please bring on our great thanks to both the drivers and the leaders of this firm. Best regards, on behalf of a happy group of Norwegians pilgrims."

-Håkon, August 2025

"The coach was beautiful and very clean. Your driver was exceptionally polite and very obliging"

-Karen, July 2025

"Myself and my daughter went on the Orkney day trip on 27th May, 2024. Just want to send thanks to the driver for the day. We enjoyed the day and were blessed by good weather and only a bit of sea mist, Haar. We learnt a lot about the Island from the driver and he was very entertaining. We would definitely recommend it to others and it has made us think we might go and stay on the Island one year."

-Andrew, June 2024

MAYNES COACHES

TESTEMONIALS



IN OUR CLIENTS OWN WORDS

"I have just returned home after a wonderful journey to Shetland, Orkney and Northern Scotland. I want to thank you for delivering very good drivers and coaches for the tour. I enjoyed the cooperation with them all 3. Having said that, one of them, Tanya, was especially excellent both in driving and in giving service to the guests and to support me. If/when I come back to Scotland again as a tour leader, I really hope to have the opportunity to be on tour together with her again."

-Ole, June 2025

"On Thursday of last week, a class from (redacted) Primary travelled on one of your coaches as we had a tour around Orkney. I just wanted to let you know how grateful we were to your driver, Darren. He kept the children and adults alike entertained from the minute he picked us up, right up until the drop off at the ferry. Throughout the tour, he kept the mood light and upbeat; lots of laughs and smiles along the way. We all learned a great deal about Orkney from him - far more than we would have from site visits alone. He was kind and professional and kept us in good time for all of our scheduled stops. Please pass our sincere thanks to Darren, he really did make our day!"

-Kirsty, June 2025

"I just wanted to say a big thank you for the excellent service we received when I booked the bus through you for my birthday celebration on 7 June. The coach was great - comfortable, clean, and perfect for our group - but what really stood out was our driver. Donna was absolutely lovely - friendly, helpful, and professional throughout. Everyone in our group commented on how great she was, and we were all so pleased to have her as our driver. Please pass on our thanks to her. She really helped make it run smoothly and added to the good atmosphere."

-Carol, June 2025

"We are emailing to thank you for providing such a lovely service on our recent Scottish Highlands Tour. Our driver, Jason, was excellent. He was kind, thoughtful and friendly. The coach was kept immaculate inside, it would have been on the outside too, but the weather kept spoiling Jason's hard work. He drove well, carefully and skilfully through the difficult roads of the Scottish Highlands. He added in bits of local information along the way and was always in good humour. He was easily approachable in the hotel and was happy to answer questions. He provided extra information about this holiday and others that he has driven for. Should we choose to have another touring holiday in the area, we would be delighted to have him as our driver."

-Mr & Mrs C, June 2025

"I just wanted to pass on how impressed I have been working with Charlotte on OAT NUK517. She was an absolute pleasure to work with. She was a great teammate, working together to plan the best timings and always put the passengers first. They absolutely loved her! She even gifted one of my passengers a highland cow teddy, which she has not put down. She was so moved by Charlotte's kindness. I also appreciated how great a communicator she was and how she joined in with all the fun whilst letting me lead the passenger experience. I felt the need to pass this on to you. You should know she's an absolute credit to you! She's also an absolutely fabulous driver! I would LOVE to work with her again!"

-Rebecca, June 2024

"Dear Maynes, Just a short note to congratulate you on the excellent driving skills of Keith. He ensured we got to our numerous destinations on time and often via very tight and twisty roads and he ensured, along with the quality vehicle, that we had a comfortable ride throughout. He blended well with Tour manager Michael and they made a good team and from what I saw, he engaged and got on well with most of the travelers / passengers. During a couple off duty chats, I found him to be a truly nice guy and was amazed he had only been driving coaches for about 3 years. He certainly has picked it up quick and his driving skills made you think he'd been doing it for many more years."

-Steve, May 2024





CONTACT OUR TEAM



Email our team to our main email address:
info@maynes.co.uk



Visit our website:
www.maynes.co.uk



Contact our friendly office team via telephone:
01542 831219
Office hours 0830hrs - 1630hrs Monday - Friday



Visit our office where our team can assist you:
Maynes Coaches Ltd, 4 March Road West, Buckie, AB56 4BU

