

CELEBRATING EXCELLENCE IN SUPPLY CHAIN

SHANGHAI, CHINA

TRANSPORTED ASSET PROTECTION ASSOCIATION ASIA PACIFIC

### **CELEBRATING EXCELLENCE: HIGHLIGHTS** OF THE ANNUAL AWARDS

Overview of this year's awards ceremony, highlighting the achievements and contributions of industry leaders

**READ SUMMARY >** 

### **MEET THE WINNERS: RECOGNIZING OUTSTANDING ACHIEVEMENT**

Discover the impressive accomplishments of our award winners.

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### A SPECIAL TOKEN OF **APPRECIATION**

Presented to honor exceptional dedication and contributions in the supply chain and TAPA APAC community. See the full list.

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### **Celebrating Supply Chain Excellence**

**Congratulations to Our Outstanding Winners for Their Exceptional Achievements!** 



On the first evening of the conference, the SCRS Awards Gala Dinner also took place to celebrate the excellence and achievements of global supply chain organizations and professionals. These prestigious awards aim to recognize businesses and individuals who have excelled in supply chain resilience and sustainability, driving positive change within the global supply chain ecosystem. After evaluation and voting, the annual award winners were announced at that night.

The SCRS Awards 2024 continues to inspire excellence across the global supply chain, motivating businesses and individuals to push the boundaries of what's possible in today's complex supply chain landscape.

Overall, the SCRS 2024 Conference and Awards Gala Dinner concluded on a high note, emphasizing the industry's commitment to innovation and collaboration in navigating global challenges while promoting sustainable development and robust brand protection throughout the supply chain. The two-day event left delegates with great insights, risk management strategies, and valuable business connections. SCRS Conference not only strengthened industry exchanges and cooperation, but also provided practical solutions and forward-looking thinking to address the ever-changing global challenges.

#### **About the Award**

This year's award, is symbolized as a testament to excellence in supply chain resilience and sustainability. The elegantly crafted trophy reflects the hard work and dedication of those who have set new standards in the global supply chain ecosystem. Each winner receives this trophy, representing their outstanding contribution to innovation, risk management, and leadership in driving forward the supply chain industry. The trophy serves not just as recognition, but as a symbol of their lasting impact on the future of supply chains.





### **SCRS Awards Categories and Winners**

ORGANISATIONAL AWARDS

**Supply Chain** 

- → Supply Chain Buyer Excellence (MNC) Amazon Seller Services
- → Supply Chain Buyer Technology Excellence Ingram Micro
- → Supply Chain Buyer Security Programme Excellence Dell Technologies
- → Co-Partner Award Microsoft

Resilience

→ Supply Chain Buyer Resilience Programme Excellence Dyson Technologies

Facility

- Supply Chain Network Excellence in Asia Pacific (MNC)
   Bollore Logistics
- → Supply Chain Network Excellence in Asia Pacific (SME) Delhivery

**Express Integrator** 

→ Supply Chain Express Integrator Excellence in Asia Pacific DHL Express APeC

Ground Transportation

- → Ground Transportation Excellence in Asia Pacific (MNC)
   CEVA Logistics
- → Ground Transportation Excellence in Asia Pacific (SME)
   Sequel Logistics
- Ground Transportation Excellence for eCommerce in Singapore Singapore Post

Audit & Compliance

→ Independent Audit Body (IAB) ExcellenceSGS

Security Solutions **→ Supply Chain Insurance Excellence**American International Group, Inc. (AIG)

Sustainability

- + Talent Investment Excellence
  Amazon Seller Services
- → Corporate Social Responsibility Excellence GEODIS





### **SCRS Awards Categories and Winners**



#### INDIVIDUAL PROFESSIONAL AWARDS

#### Supply Chain

- Supply Chain StarPramod Kumar
- → Supply Chain Rising Star Jiang Haofan
- → Supply Chain Brand Protection Star Ramesh Raj Kishore
- Supply Chain Pharmaceutical Resilience Star Shamsir Bin Ali
- → Supply Chain Resilience Star in Greater China Alan Liu
- Supply Chain Security Star
   Parthiban Kanniah



#### TOKEN OF APPRECIATION

- → PFSR Pilot Test & Audit Zuellig Pharma
- **TAPA APAC Intelligence System (TIS) Lead**Jason Le Busque
- **→** Board of Director Service & Contribution towards TAPA (2022 2024)
- Ratnakar Bade
  - **Board of Director Service & Contribution towards**
- + TAPA (2022 2024)
  - Selvaraj Balasubramaniam
- **→ Board of Director Service & Contribution towards TAPA (2022 2024)** 
  - **Tom Kane**
- Premier Partner 2024Convergint







**VARDS** 









2024













### Amazon Seller Services Received Multiple Awards for Commitment to Professional Training and Operations Excellence

- → Supply Chain Buyer Excellence (MNC)
  - → Talent Investment Excellence
- → Ground Transportation Excellence for eCommerce in Asia Pacific



#### Supply Chain Buyer Excellence (MNC)

Amazon Seller Services was honored with the Supply Chain Buyer Excellence Award for Multinational Corporations, reflecting its outstanding performance in optimizing and managing complex supply chains globally. This award, based on merit and validated by the SCRS Jury, highlights Amazon's strategic approach to supply chain management. Amazon's extensive TAPA Standards certifications achieved across its facilities, trucking operations and employees. The company has 23 TAPA Facility Security Requirements (FSR) Level A certifications and 766 TAPA Trucking Security Requirements (TSR) certifications, which is the pinnacle of the industry. This clearly reflects Amazon's rigorous adherence to TAPA's globally recognized standards, ensuring that their supply chain operations are not only efficient but also secure at every stage.

#### **Talent Investment Excellence**

In recognition of its exceptional dedication to workforce development and investment, Amazon Seller Services received the Talent Investment Excellence Award.

amazonservices





### Mr. Pramod Kumar Mathoth Shines as Supply Chain Star at the TAPA APAC SCRS Awards 2024

Supply Chain Star Award



#### **Breaking New Ground in Supply Chain Resilience**

Pramod's award is a result of his commitment to implementing TAPA Standards, which has significantly enhanced operational efficiency and reduced risks within Amazon's supply chain. His proactive and innovative approach has set new industry benchmarks for organizations, showcasing the power of TAPA Standards in transforming supply chain operations for enhanced resilience and long-term sustainability.

#### **Leadership and Knowledge Sharing**

Beyond his role in operational excellence, Pramod has emerged as a leader in knowledge sharing and workforce development. He has been at the forefront of training initiatives, spearheading TAPA Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) training programmes for Amazon employees. His efforts have empowered his team with crucial risk management expertise, driving a comprehensive understanding of TAPA Standards throughout the organization. Pramod's leadership has helped to foster a culture of resilience, self-development and compliance within the organization.





## Ingram Micro Wins Supply Chain Buyer Technology Excellence Award at SCRS 2024

Supply Chain Buyer Technology Excellence Award



Ingram Micro is one of the world's largest technology companies, connecting nearly 90% of the global population with its technology solutions. Partnering with technology manufacturers and cloud providers, Ingram Micro brings products to market through its AI-powered digital experience platform, Ingram Micro Xvantage, serving 161,000 IT provider customers. The company also offers a broad range of technology solutions and programs designed to support the technology sales channel. Ingram Micro is a proud member of TAPA APAC since 2009.

The Supply Chain Buyer Technology Excellence Award acknowledges Ingram Micro's innovative approach to integrating cutting-edge technology with TAPA Standards' security requirements. This recognition highlights the company's commitment to enhancing supply chain operations through advanced security measures and technological advancements.

Achieving this award reflects Ingram Micro's proactive efforts in implementing high-level security protocols and smart monitoring solutions. With four TAPA Facility Security Requirements (FSR) Level A Certifications, Micro has demonstrated Ingram adherence to the highest standards of security, ensuring robust protection and operational efficiency across its supply chain. TAPA FSR Level A certification is globally recognized as the industry-leading security standard and benchmark that showcase a commitment risk company's management.





# Dell Technologies Sets the Bar with TAPA APAC SCRS Awards 2024 Supply Chain Buyer Security Programme Excellence Award Win

→ Supply Chain Buyer Security Programme Excellence Award



As the manufacturing industry grapples with challenges such as evolving threats to cargo integrity, supply chain disruptions, and increasing demands for regulatory compliance, Dell Technologies has distinguished itself through exceptional efforts to address these issues. By leveraging advanced security solutions, enhancing certification rates, and fostering robust partnerships, Dell Technologies has effectively strengthened the resilience and security of their downstream supply chains, setting a high standard for industry excellence.

With its buyer security programme, Dell Technologies has captured the spotlight at the Supply Chain Resilience and Sustainability (SCRS) Awards, winning the prestigious Supply Chain Security Excellence award. This recognition follows their win in the Corporate Social Responsibility Excellence category at the SCRS Awards 2023. Their ongoing achievements reflect Dell Technologies' substantial impact on advancing supply chain security on a broader scale. By setting high standards through rigorous TAPA Standards certification, strategic leadership, and collaborative partnerships, Dell Technologies is driving significant progress in enhancing the resilience and security of global supply chains, establishing a new benchmark for the industry.





## Huawei Technologies Honored with Supply Chain Buyer Security Programme Excellence Award

Supply Chain Buyer Security Programme Excellence Award



#### Strategic Focus on Resilience, Knowledge Sharing and Industry Collaboration

Huawei Technologies boasts a formidable team of over 14 trained TAPA Authorized Auditors (AA), certified to implement, audit and maintain TAPA Facility Security Requirement (FSR) Level A Standard certification. This well-skilled workforce plays a pivotal role in assessing and mitigating risks within Huawei Technologies' supply chain ecosystem.

Huawei Technologies' efforts and initiatives extend beyond its own supply chain operations. As a leading innovator in technology and manufacturing, the company was an active member of the TAPA APAC Cyber Security Standard (CSS) Working Group, contributing significantly to the development of industry-wide cybersecurity protocols. Moreover, Huawei Technologies continuously volunteered in TAPA APAC events and seminars to share their expertise and best practices, further demonstrating its commitment to enhancing security for the supply chain community.





### Jiang Haofan Wins Supply Chain Rising Star Award for His Proactive Leadership & Contribution at TAPA APAC

→ Supply Chain Rising Star



Haofan's award reflects his exceptional contributions to the industry through his active volunteerism and involvement with Huawei Technologies and TAPA APAC programmes. His proactive approach in disseminating TAPA Standards knowledge and implementing strict security protocols have been instrumental in strengthening Huawei Technologies' defenses against potential vulnerabilities, significantly enhancing the organization's supply chain resilience posture.

Not only did he champion the adoption of TAPA's global security standards, but he also led a comprehensive training programme for his team, organizing a series of TAPA Standards sessions for over 20 colleagues. By equipping his team with the knowledge and skills needed to navigate the complexities of the modern supply chain, he has fostered a culture of excellence within Huawei Technologies, contributing to the company's continued success.

In addition to his leadership role, Haofan consistently volunteered to provide invaluable insights and feedback on the FSR and TSR Standard Reviews and played a significant role in the TAPA Cyber Security Standard (CSS) Working Group.





# Dyson Technologies Win Supply Chain Buyer Resilience Programme Excellence Award at SCRS 2024 by TAPA APAC

Supply Chain Buyer Resilience Programme Excellence



Dyson Technologies has been recognized for its exceptional commitment and proactive approach to supply chain resilience, securing the Supply Chain Buyer Security Programme Excellence Award for Buyer Resilience Programme Excellence.

#### **Fortress of Resilience and Security**

At the core of Dyson's resilience strategy is the integration of TAPA Facility Security Requirements (FSR) into contractual agreements with its contract manufacturers. This mandatory compliance ensures that security measures align with global industry standards. Furthermore, the company's adoption of the TAPA Risk Assessment Standard (RAS) provided a proactive framework for identifying and addressing potential vulnerabilities within their supply chain to proactively mitigate risks.



By implementing standardized security measures across its supply chain, Dyson has fortified its operations against threats. Regular compliance assurance and robust risk management practices have created a resilient ecosystem capable of weathering disruptions. The company's commitment to incident prevention and response plans further underscores its dedication to safeguarding assets and protecting its brand reputation.



### Mr. Shamsir Bin Ali Wins Supply Chain Pharmaceutical Resilience Star Award,

## Championing New Initiatives and Setting TAPA Standards for the Pharmaceutical Industry

Supply Chain Pharmaceutical Resilience Star



Shamsir's leadership and dedication are evident in his extensive involvement with TAPA Standards development and implementation. As the Co-Lead and Lead of the working groups for TAPA Pharmaceutical Facility Security Requirements (PFSR) and TAPA Trucking Security Requirements (TSR) for Temperature-controlled Vehicles respectively, he played a pivotal role in developing and implementing robust security protocols for pharmaceutical facilities.

His leadership was further seen in the successful pilot testing and auditing of the PFSR at his current organization, Zuellig Pharma, setting a new benchmark for industry compliance. With the leadership and efforts from Shamsir, Zuellig Pharma became the first company in Asia Pacific to be certified with TAPA PFSR as a volunteer company for PFSR Pilot Test and Audit.



Additionally, Shamsir has been actively involved as a key member of the TAPA APAC Intelligence System (TIS) working group, contributing to spreading awareness on the importance of cargo crime intelligence and data sharing. Speaking and volunteering at various TAPA APAC events and conferences, Shamsir is also passionate about sharing security knowledge and enhancing the industry's overall resilience through empowered professionals being skills at their workplaces.



# Jason Le Busque Honored with Supply Chain Security Star Award for his Leadership and Contribution to TAPA APAC Intelligence System (TIS) Working Group

Supply Chain Security Star

→ TAPA APAC Intelligence System (TIS) - Lead



Mr. Jason Le Busque, Global Head of Protective Security at Toll Holdings, was honored with Supply Chain Security Star, along with a presented token of appreciation for his leadership in the Transported Asset Protection Association Asia Pacific (TAPA APAC) Intelligence System (TIS) working group.

#### A Legacy of Security Excellence & Leadership

Jason's leadership spans several critical projects within his organization - Toll holdings, as the Global Head of Protective Security. Notable projects include the development of a security assessment tool that empowers organizations to evaluate risks across their global network, and the implementation comprehensive security awareness training program has significantly heightened security consciousness among over 16,000 employees worldwide. His proactive approach to crisis management, leveraging technology and TAPA Standards, has been instrumental in mitigating risks and ensuring timely responses. His work has not only elevated his organization's supply chain security levels, but also solidified his reputation as a respected leader in the supply chain industry.





# CEVA Logistics Awarded with Ground Transportation Excellence and Supply Chain Network Excellence Award in Asia Pacific by TAPA APAC

- Ground Transportation Excellence
- Supply Chain Network Excellence



The accolade recognizes CEVA's achievements and contributions to the global supply chain community. TAPA's comprehensive evaluation process underscores CEVA's commitment to security excellence, highlighting the significant number of CEVA employees trained through TAPA APAC training programmes and their 13 FSR Certified Sites across the Asia Pacific in Australia, New Zealand, Singapore, China, Taiwan, South Korea, and Malaysia, ensuring the highest level of facility security for their operations.

A cornerstone of CEVA Logistics' success lies in its rigorous adherence to industry best practices. CEVA's pursuit of excellence in China is evident through ongoing Supplier HSSE KPI Assessment (SHKA) audits and the TAPA standard compliance of supply chain units, which has led to an increase in TAPA-certified CEVA facilities. The collaboration between CEVA's QHSE and Ground and Rail teams has resulted in an impressive certification of more than 100 vehicles across two suppliers in China, achieving TAPA Trucking Security Requirements (TSR) Level 1 and 2 certifications within the past year. TAPA TSR is a globally recognized rigorous standard encompassing physical security measures, procedural controls, and personnel qualifications, ensuring that cargo is handled with the utmost care when transporting via ground and rail.



# India's Logistics Giant, Delhivery, Wins Supply Chain Network Excellence Award at the SCRS Awards 2024 by TAPA APAC

→ Supply Chain Network Excellence in Asia Pacific (SME)



Delhivery's ascent to the pinnacle of supply chain management in the region is underpinned by its ambitious goal of becoming the operating system for commerce. Through a strategic blend of robust infrastructure, impeccable logistics operations, and innovative engineering solutions, the company has established itself as a leader in the industry.

A key factor contributing to Delhivery's success is its stringent adherence to security standards. The company boasts an impressive track record, with 49 sites certified at TAPA Facility Security Requirements (FSR) Level C and 60 trucks certified at TAPA Trucking Security Requirements (TSR) Level 3. These certifications underscore Delhivery's dedication to safeguarding its customers' goods and maintaining the highest levels of security throughout the supply chain.

Mr. Matt Lee, Vice Chairperson of TAPA APAC, praised Delhivery's achievements, stating, "Delhivery's commitment to excellence in logistics and supply chain security is truly remarkable. Their rigorous adherence to TAPA Standards sets a benchmark in the industry, demonstrating how technology and infrastructure can be harnessed to create a secure and efficient supply chain network. Delhivery is not just setting standards—they are redefining them."



### SGS Awarded SCRS Independent Audit Body Excellence Award by TAPA APAC

Independent Audit Body (IAB) Excellence



As one of the independent certification bodies authorized by TAPA APAC, SGS provides certification services in the Asia Pacific region and fully support the development and implementation of TAPA audits and certification there. Since 2021, the company has played a pivotal role in safeguarding supply chains, having issued a total of 337 TAPA FSR and TSR certifications. Currently, SGS has a market share of more than 60% in the region and more than 95% of the market share for TSR certification.

Moreover, SGS has taken an active role in knowledge sharing, having trained 62 individuals on FSR and TSR standards since 2021. Their contribution extends beyond certification, as they also voluntarily serve as trainers for TAPA Standards, reinforcing their position as a leading certification authority. This award is a testament to SGS's dedication to enhancing supply chains' resilience and security by ensuring their compliance with TAPA's certification programmes.

Mr. Matt Lee, Vice Chairperson of TAPA APAC, stated, "SGS's commitment to maintaining the integrity and security of the supply chain through rigorous auditing and certification is unparalleled. Their proactive approach in training and knowledge sharing has not only elevated industry standards but has also set a benchmark for excellence in the independent audit sector. SGS continues to be a trusted partner in ensuring supply chain resilience and security."





# AIG's Emphasis in TAPA Standards Wins Supply Chain Insurance Excellence Award at SCRS Awards 2024

Supply Chain Insurance Excellence



#### **Robust Training and TAPA Standards to Drive Resilience**

Central to AIG's success is its steadfast adherence to TAPA Standards. By integrating these industry-leading TAPA Standards in their approach in resolving clients' needs, AIG has fortified its clients' supply chains against a myriad of risks, including theft, damage, and disruptions. TAPA Standards provide a robust framework for preventing losses, minimizing vulnerabilities, and ensuring resilience and sustainability.

To complement its commitment to TAPA compliance, AIG has invested heavily in developing its workforce. Since 2021, the company has trained a total of 12 employees certified with TAPA Standards, equipped with the knowledge and skills necessary to identify and mitigate risks, forming the backbone of AIG's solutions. By fostering a culture of expertise and vigilance, AIG has significantly enhanced its ability to protect clients' assets and operations.

Mr. Matt Lee, Vice Chairperson of TAPA APAC, praised AIG's efforts, stating, "AIG's dedication to integrating TAPA Standards into their solutions and strategies for clients is exemplary. They have not only set the benchmark for insurance providers in the industry to comply with industry standards but have also significantly contributed to the resilience of their clients' supply chains. AIG's emphasis on training their workforce with industry-level security protocols provides a resilient approach to their solutions and advice to businesses"



# GEODIS Receives the Corporate Social Responsibility Excellence Accolade at TAPA APAC's SCRS Awards 2024

Corporate Social Responsibility Excellence



GEODIS' Corporate Social Responsibility (CSR) policy has been developed in line with one of the seven Golden Rules of its business excellence program, "Be a good citizen". GEODIS is committed to providing its customers with sustainable logistics solutions addressing social, environmental and ethical issues. GEODIS is focused on developing low-carbon solutions, reducing the impact of its activities on the environment, continuously improving the health, safety and well-being of its employees, and acting ethically and responsibly in its relations with its partners.

"CSR is at the heart of our strategic plan, with the aim of significantly reducing our carbon footprint and being recognized as a leader in sustainable logistics. To ensure the highest standards of supply chain resilience and sustainability, we are constantly striving to improve our CSR strategy," said Mr. Onno Boots, Regional President & CEO, Asia Pacific and Middle East, "We do this by ensuring an ongoing dialogue and collaborating with our customers, employees, partners and professional organizations like TAPA.



In compliance with the Paris Agreement, GEODIS has committed to a 42% reduction in greenhouse gas emissions from its fleet and buildings (scopes 1 and 2) and a 30% reduction in the carbon intensity of subcontracted transport (scope 3) by 2030, taking 2022 as the baseline year. On May 30th, 2024, Marie-Christine Lombard, CEO of GEODIS, signed a GEODIS Diversity Policy, marking GEODIS' commitment to its employees to foster a work environment that values and respects all.



## Microsoft Honored with Co-Partner Award at TAPA APAC's SCRS Awards 2024

Co-Partner



As a dedicated member of the TAPA since 2006, Microsoft has significantly contributed to the advancement of supply chain security standards. Through its active involvement, Microsoft has played a pivotal role in shaping critical TAPA standards, including Facility Security Requirements (FSR), Trucking Security Requirements (TSR), and Cyber Security Standards (CSS). The company's commitment to enhancing these standards reflects its dedication to fostering secure and resilient supply chains globally.

Microsoft's engagement goes beyond mere participation; the company has held several leadership positions within TAPA US, including Chairman, Standards Board member, Education Board member, and Training Committee member, up to the year 2024. This leadership demonstrates Microsoft's influence in the development of industry standards and best practices.

Additionally, Microsoft has ensured that its internal security protocols align with TAPA's stringent global security standards, further exemplifying its commitment to supply chain integrity. By maintaining up to four certified TAPA trainers across all standards until 2023, Microsoft has fostered a culture of continuous learning and adherence to best practices within the organization.





# Sequel Logistics Championed as the Winner of Ground Transportation Excellence Award at TAPA APAC's SCRS Awards

Ground Transportation Excellence in Asia Pacific



#### First Company in India to Achieve Highest Number of TAPA TSR Certifications

A pivotal factor in Sequel Logistics' triumphant victory is its unparalleled dedication to security. The company has achieved a remarkable feat by certifying a total of 358 trucks with the prestigious TAPA Trucking Security Requirements (TSR) Level 1 Standard. As the first company in India to achieve the highest number of TAPA TSR certifications, Sequel Logistics sets a new precedent for excellence and reliability in the transportation and logistics industry. These certifications underscore the company's commitment to providing secure and dependable transport services for its clients across the region.

Sequel Logistics' focus on stringent security measures, combined with its proactive approach to risk management, has made it a trusted partner for businesses seeking to safeguard their assets during transit. This commitment not only enhances the overall safety of operations but also instills confidence among clients, allowing them to focus on their core business activities.

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Convergint是一家全球领先的服务提供商和系统集成商,专注于为客户、为同事、为社区提供方方面面的服务。

#### Our Solutions 我们的解决方案

- Security systems 安全防范系统
- Comprehensive ELV solutions 综合弱电系统
- Audio-visual systems 音视频系统
- Managed services 代管服务

### Global reach, local service 全球性覆盖,本地化服务

Convergint leads with 10,000+ colleagues and 200+ locations globally. 在全球范围内,Convergint拥有200余处办公地点超10,000位同事



### Supply Chain Solutions & Services 供应链解决方案与服务

Convergint provides a range of cutting-edge, automated solutions alongside **ServicePlus Managed Services** to help customers **proactively** reduce risk and manage supply chain security, including:

Convergint 提供一系列先进的自动化解决方案,并基于ServicePlus 代管服务,帮助客户主动降低风险,提升供应链安全管理,其中包括:

- Cloud-based, data-driven AI and IoT solutions 采用行业领先的云 AI/IOT/大数据技术
- Risk identification and early warning through machine learning and smart data analysis 利用机器学习从大数据中识别潜在安全风险
- Proactive system health status monitoring 主动式健康监测系统
- Customisable hosting services 高度可定制化托管服务
- Global support 全球化服务团队支持
- Centralised management of diverse systems 集中式管理系统





### SingPost Achieves Dual Milestones in Logistics Excellence with TAPA TSR Certification and Ground Transportation Award

Ground Transportation Excellence for eCommerce in Singapore



#### First eCommerce Company in Singapore to Achieve TAPA TSR Level 3 Certification

SingPost has also become the first eCommerce company in Singapore to attain TAPA Trucking Security Requirements (TSR) Level 3 certification. This accolade underscores SingPost's dedication to setting new benchmarks in supply chain security and operational excellence within the logistics sector.

The SCRS Award was initially announced at the prestigious SCRS Conference 2024 on 25 June 2024 in Shanghai, China, a hallmark event organised annually by TAPA APAC that attracted over 250 supply chain professionals.

### **Significance of TAPA Certifications**

TAPA certifications such as Facility Security Requirements (FSR) and Trucking Security Requirements (TSR) serve as benchmarks demonstrating adherence to stringent security measures to mitigate risks effectively. With over 750 member companies, government agencies, and customs partners in the region, TAPA APAC is the fastest-growing supply chain community in Asia Pacific

The TAPA TSR Level 3 certification signifies SingPost's adherence to the highest security protocols in trucking operations, encompassing rigorous employee management, secure cargo handling protocols, and advanced cargo tracking technologies. Compliance with the TAPA TSR Standard not only optimises delivery performance and enhances customer trust but also leads to substantial cost savings crucial for large-scale logistics operations. Recognised by Singapore Customs and Airport Police, this certification validates SingPost's ability to safeguard shipments, especially high-value goods, during transit.



# DHL Express APeC Wins SCRS Awards for Two Consecutive Years: A Showcase of Excellence in Supply Chain Integration

Supply Chain Express Integrator Excellence



In 2023, DHL Express APeC won two prestigious SCRS Awards for the "Most Resilient Air Express Integrator Network in Asia Pacific" and "Talent Investment Excellence", a testament to its robust and adaptive network capabilities. This recognition celebrated DHL Express's resilience and agility in maintaining a reliable and efficient service despite the challenges faced in the region.

Building on this success, DHL Express APeC has continued its streak of excellence with another SCRS Award in 2024. This year's accolade, "Supply Chain Express Integrator Excellence," reflects DHL Express's exceptional performance in streamlining and optimizing supply chain operations across the Asia Pacific region. The award highlights the company's ongoing efforts to enhance efficiency, drive innovation, and deliver unparalleled service quality in the highly competitive air express market.

DHL Express APeC has achieved significant milestones in bolstering supply chain security through its proactive adoption of TAPA certifications and training initiatives. As of the latest update, DHL Express APeC has obtained a total of 129 certifications under the Transported Asset Protection Association (TAPA) Facility Security Requirements (FSR) program, comprising 124 Level A certifications and 5 Level C certifications. These certifications reflect DHL Express APeC's steadfast commitment to implementing stringent security protocols across its facilities and operations throughout the Asia Pacific region.





## TAPA APAC Honored Mr. Ramesh Raj as the Supply Chain Brand Protection Star at SCRS Award 2024

Supply Chain Brand Protection Star



With a career spanning nearly three decades in the civil service, Ramesh amassed extensive expertise in criminal intelligence, anti-counterfeiting investigations, and specialized crime prevention. His tenure with the Police Intelligence Department and the Criminal Investigation Department endowed him with a profound understanding of the intricate challenges posed by pharmaceutical crime. These experiences uniquely positioned him to spearhead initiatives that enhanced collaboration between governments and the pharmaceutical industry.

Ramesh's initiatives were pivotal in earning him this recognition. As the Co-Lead of the Pharmaceutical Facility Security Requirement (PFSR) Working Group, he was instrumental in developing and implementing robust security standards across pharmaceutical facilities. His role as a brand protection thought leader further bolstered TAPA APAC's Brand Protection initiative, driving forward the goal of establishing comprehensive brand protection standards. Additionally, his dedication to sharing TAPA Standards and promoting TAPA APAC's initiatives significantly contributed to elevating industry-wide awareness and adherence to best practices.





### Mr. Alan Liu, A Beacon of Supply Chain Resilience in Greater China Received Supply Chain Resilience Star in Greater China Award at the SCRS Awards 2024

Supply Chain Resilience Star in Greater China



A pivotal moment in Liu's career came in October 2021, when he represented and led TAPA APAC China in Shanghai. Through countless hours of dedication, he skillfully navigated the complexities of government relations, forging crucial partnerships that paved the way for TAPA's growth and influence in the region. Liu's leadership was key to expanding TAPA's network, significantly enhancing supply chain security standards across the industry.

Demonstrating his comprehensive expertise, Liu has also taken on the leadership of the Pharmaceutical Facility Security Requirements (PFSR) Working Group. His deep understanding of the unique challenges faced by the pharmaceutical sector has enabled him to spearhead the development of robust security protocols to safeguard critical medical supplies.

Liu's impact extends far beyond his organizational roles. His ability to foster collaboration, share knowledge, and drive industry best practices has positioned him as a respected thought leader. His passion for supply chain resilience is evident in his tireless efforts to create a safer and more secure environment for businesses operating in Greater China.

The Supply Chain Resilience Star in Greater China award is a testament to Liu's extraordinary achievements. His visionary leadership, coupled with his unwavering commitment to excellence, serves as an inspiration to industry peers and a beacon of hope for a more resilient supply chain future.





# From Vision to Victory: Mr. Parthiban Kanniah Recognized by TAPA APAC as Supply Chain Security Star at SCRS Awards 2024

→ Supply Chain Resilience Star in Greater China



Parthiban's journey to this award is marked by a series of significant achievements. As a key member of the TAPA Pharmaceutical Facility Security Requirements (FSR) Standard and the TAPA APAC Intelligence System (TIS) working groups, he played an important role in contributing to bolstering supply chain security. His leadership and initiative to collaborate with the local law enforcement agencies in Malaysia through the TIS working group is a prime example of his dedication to safeguarding supply chains. These collaborations have significantly enhanced supply chain crime data gathering and strengthened security measures in the region.

Moreover, Parthiban's tenure at DKSH has been nothing short of transformative. His successful implementation of TAPA Facility Security Requirements (FSR) Standards across multiple distribution centers in Malaysia has yielded remarkable results of a staggering 99% stock accuracy and a substantial reduction in stock losses stand.

"Parthiban's exceptional dedication to enhancing supply chain security and resilience is commendable. His continuous contributions to TAPA APAC and his leadership at DKSH Malaysia exemplify high standards of excellence in the industry. We are proud to celebrate his achievements and look forward to his continued impact on the field," said Mr. Julian Tan, TAPA APAC Board of Director.





### **Honoring Excellence and Dedication**

An Appreciation for the Organizations and Professionals For Their Contribution



The TAPA APAC Token of Appreciation is a distinguished honor awarded to individuals who have demonstrated outstanding commitment and made significant contributions to the security and resilience of the global supply chain. Crafted as a symbol of TAPA APAC's deep gratitude, this token recognizes those who embody our mission to enhance supply chain protection and mitigate risks within the industry.

Each recipient of the Token of Appreciation has shown remarkable dedication, innovation, and leadership, supporting TAPA APAC's efforts to set high standards for security and resilience across the supply chain ecosystem. Whether by pioneering impactful initiatives, fostering collaboration, or demonstrating resilience in the face of challenges, these individuals have left a lasting, positive mark on our community.

TAPA APAC honors the exceptional individuals who inspire others to uphold the same standards of excellence. The Token of Appreciation serves not only as a heartfelt recognition but also as a reminder of the collective impact we can achieve in strengthening supply chain security. Together, we're building a safer, more resilient future for the global supply chain community.

TOKEN

### Zuellig Pharma Receives Token of Appreciation for Successful TAPA Pharmaceutical Facility Security Requirement (PFSR) Standards' Pilot Test & Audit

→ PFSR Pilot Test & Audit



This groundbreaking achievement showcases the company's commitment to elevating security and resilience in the pharmaceutical supply chain. Zuellig Pharma has actively participated in the development of the TAPA PFSR Standard and volunteered as the pilot company for the audit and certification of this new standard.

Zuellig Pharma's achievement was celebrated together with the winners of the SCRS Awards. TAPA APAC was heartened to witness this groundbreaking achievement throughout the entire process—from the development of the new PFSR Standard through the TAPA APAC Pharmaceutical Working Group formed in 2023, to the commitment from Zuellig Pharma's management, including the entire audit and certification process that marks this pivotal moment for the industry. The pilot audit was conducted by Intertek Singapore, a leading Independent Audit Body approved by TAPA APAC.

### **TAPA Pharmaceutical Facility Security Requirements**

The Pharmaceutical Facility Security Requirements (PFSR) build upon the globally recognized TAPA Facility Security Requirements (FSR) Standard, tailoring it specifically to the needs of the pharmaceutical industry.



# Selva Balasubramaniam Recognized for Board of Director – Service & Contribution Towards TAPA (2022-2024) at the SCRS Awards 2024

→ Board of Director - Service & Contribution towards TAPA (2022 - 2024)



Hailing from a mechanical engineering background, Selva's career has been marked by a steady ascent in the realm of infrastructure, safety, and security. His academic pursuits, culminating in a Bachelor of Environment Occupational Health & Safety degree, further solidified his expertise in the field. Currently steering the ship as the Regional Head of Infrastructure, Safety, Environment, Engineering & Security for South-East Asia & Korea at Boehringer Ingelheim, Selva's leadership and strategic acumen have been instrumental in driving the company's success.

With a proven track record in aviation and pharmaceutical security, Selva's experience spans diverse facets of the industry. His proficiency in training, people management, and project management, coupled with a deep understanding of EHS compliance, has made him a sought-after expert. His involvement in crisis management and emergency preparedness, honed through his time in the uniformed group and extensive on-the-job experience, positions him as a trusted advisor in navigating challenging situations.





# Token of Appreciation for Mr. Ratnakar Bade, Board of Director (2022-2024), for Service and Contribution to TAPA APAC

→ Board of Director - Service & Contribution towards TAPA (2022 - 2024)



Mr. Ratnakar Bade, a seasoned industry leader with a distinguished 26-year career in Business Resilience, Risk Governance, Physical Security, Crisis Response, and Business Continuity, was recently bestowed with the prestigious Board of Director - Service & Contribution towards TAPA (2022 - 2024) token at the SCRS Awards held on June 25, 2024. This esteemed recognition highlights Bade's invaluable contributions to the Transported Asset Protection Association (TAPA) over the past two years.

Building a strong foundation in security and crisis management through his tenure in the Indian Military, Bade subsequently held key roles at the Reserve Bank of India, Nokia, and Microsoft, specializing in risk management and security.

As Senior Director of Business Risk Management at Flipkart Group, he spearheaded the implementation of a comprehensive E-Commerce Integrated Security Risk Management program encompassing People Safety, Asset Protection, Investigations, Crisis Response, and Business Continuity. His strategic application of TAPA and Business Continuity Standards resulted in 100% TAPA FSR certification for Flipkart warehouses and full BCMS (ISO 22301) certification for the business.





# Mr. Tom Kane Received a Token of Appreciation at the SCRS Awards 2024 For Being One of the Board of Directors since 2022

→ Board of Director - Service & Contribution towards TAPA (2022 - 2024)



Kane's tenure at TAPA has been marked by exceptional leadership and a steadfast commitment to advancing the industry. His strategic vision, coupled with his in-depth knowledge of the sector, has been instrumental in driving TAPA's growth and success. The Board of Directors unanimously selected Kane for this prestigious award in recognition of his outstanding service. His ability to foster collaboration among industry stakeholders, coupled with his dedication to promoting best practices, has earned him the respect and admiration of his peers.

"We are honored to recognize Tom Kane for his exceptional contributions to TAPA," said Mr. Alan Liu, TAPA APAC Board of Director & China Representative. "His leadership and expertise have been invaluable to our organization, and we are grateful for his unwavering commitment to the industry."





# Convergint Received a Token of Appreciation as TAPA APAC's Premier Partner 2024 at SCRS Awards 2024

Premier Partner 2024



This token of appreciation as the premier partner of TAPA APAC is bestowed upon organizations that exemplify exceptional performance, innovation, and collaboration among the TAPA members. Convergint's selection as this year's recipient highlights their remarkable achievements and their ability to consistently deliver exceptional value to their clients and partners.

Convergint Asia Pacific, part of the global systems integrator Convergint, is dedicated to delivering unparalleled service excellence. As an integrator, they collaborate with a vast network of partners and manufacturers to design, install, and service security and audio-visual systems for enterprise customers. Their deep understanding of the industry, coupled with their extensive reach across the Asia Pacific region, positions them to significantly contribute to the TAPA members and the overall supply chain industry.



































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