

# Annual Report FY 2023



# A Letter From . . .

*Greetings...*

Wow! What a year. It has been a true honor and privilege to watch this network grow and take shape. Fiscal 2023 marked a year of immense growth in membership, infrastructure and programmatic offerings. We added 441 members this year and 152 new organizations putting us at 769 members and 328 organizations to date.

Last July, we implemented a new digital platform which houses all of the CSN membership, fair and guest data, workshop registration, volunteer sign up, surveys, etc. And we began using Asana, a project management tool, to help keep up with the fair growth and demand. Both were big tasks to build but their value has been immeasurable in the ability to capture, track and access data quickly. We hosted our second Nonprofit Connect in January and could not have asked for a better community response. We met capacity and had to turn folks away to keep the fire marshals happy.

We developed and launched our Diversity, Equity, Inclusion, Justice and Resilience program for our membership community, hosting five trainings in partnership with YWCA's Social Justice Program and Pause at Work Resilience program. Many trainings met capacity and we'll continue this program in fiscal 2024. Our monthly education program overall saw a 66% spike in attendance with a waitlist for the opportunity to present. Our weekly email list continually receives a 10/10 read rate (compared to national data), with members emailing weekly to share their gratitude for the updated community information. In August, plans are in development to hire a Health-focused Community Engagement Specialist in partnership with CareOregon to further develop our combined health outreach, social determinants of health focused offerings at events and provide a direct connection to Medicaid members in community to ask questions, provide feedback and support. Finally, our incredible Steering Committee, which has helped to guide this ship since the beginning, has grown by two new members and has evolved into an Advisory Board. And we have added a new outside member to the CSN Board.

Growth and development are the name of the game, and we are only here because the community has voiced a need through their participation in our network. We do not take this honor lightly. We look to the future with excitement and a deep commitment to provide value-add offerings to those who directly serve our most vulnerable communities. We are honored to work in partnership with such incredible humans.



**Annie Lindekugel**  
EXECUTIVE DIRECTOR



*Annie*



# A New Partnership

In Fiscal 2024, the CSN will partner with **CareOregon** to pilot the addition of a **Health Outreach Engagement Specialist** position to the CSN. This individual will add a health lens to all CSN offerings and be a liaison to community for members to help address confusion. They'll also increase education and access as it relates to the Oregon Health Plan and the social determinants of health to partners who work directly with our more vulnerable community populations.

CareOregon shares, "The CSN's ability to foster collaboration and forge partnerships with various local organizations including nonprofits, government agencies, and community organizations is incredibly valuable. By leveraging these partnerships, the CSN has created a synergistic network of organizations who can effectively address the multifaceted challenges faced by individuals and families in our community which has a direct impact on vulnerable populations and our members. We truly value our partnership with the CSN and the opportunity to participate in the network the CSN has created." - *Ifeoma Muoto, Director of Community Health Partnerships, CareOregon*

We look forward to working closely with CareOregon as a part of this pilot and assessing whether it might be a model to utilize for other areas of expertise moving forward.



# Community Resource Fairs

2023 marked a full year back to in-person events after COVID restrictions. It was a year of transition and growth. We hosted more fairs than ever and served the largest number of guests we have to date. Our new Volunteer and Events Coordinator hit the ground running, and in FY 2024 will take the reins of the fairs as the main project manager. We are very grateful for such incredible partners committed to such important work!



14

CSN COMMUNITY  
RESOURCE FAIRS

4

WELLNESS WEDNESDAYS

2

SATURDAY CELEBRATIONS

226

NONPROFIT PARTNERS

177

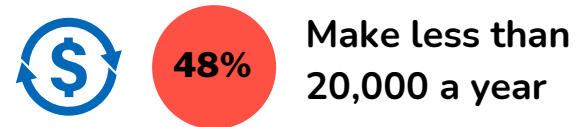
VOLUNTEERS

3,580

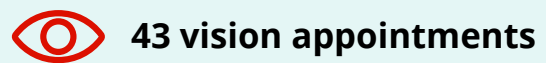
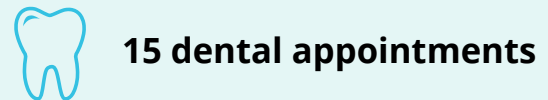
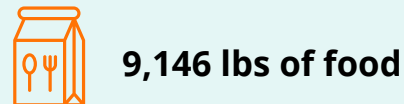
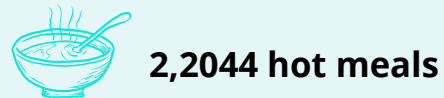
GUESTS SERVED

# By the Numbers

## WHO WE SERVED



## WHAT WE OFFERED



# Education Meetings and Trainings

Education is one of the cornerstones of the CSN's offerings. The monthly education program continues to be a valuable opportunity for members to learn about each other's service offerings. Attendance grew to an average of 50 members a session this year. Secondly, to further support our education value, we established our Diversity, Equity, Inclusion, Justice and Resilience program. We hosted 5 workshops this year, all of which were free to the CSN community to attend.



## Monthly Education Meetings

40

Organizations Presented

The monthly meetings take place virtually on the third Tuesday of the month from 9:30am-11:00am. Service providers, nonprofits and government agencies present on their programs, who can access and pathways to access.

## Diversity, Equity, Inclusion, Justice and Resilience Trainings

272

Guests Attended

1. Racism 101
2. Exploring Social Identity, Development and Privilege
3. Financial Beginnings
4. Creating Neurodivergent Friendly Spaces
5. Discovering Resilience

eliminating racism  
empowering women  
**ywca**  
of Greater Portland

|| pause®

January 19, 2023  
Oregon  
Department of  
Human Services  
East Branch

# Nonprofit Connect

264 attendees / 72 tabled

99%

Overall Event  
Rating



100%

would attend again

100%

found it a value add  
for their work

100%

would recommend  
to a friend

In January 2023 we hosted our second Nonprofit Connect. Our goal for attendance was 150 guests, and we had to shut down attendance when we met room capacity of 264. We had such a great response regarding the event the we received emails just minutes after asking when the next one would be held. We are in the planning stages for the next Nonprofit Connect in October 2023.



**89%**

**CSN is a value add to the work members are doing in community**

# CSN Annual Survey

**70%**

**CSN Fairs are very valuable**

**62%**

**Monthly meetings are very valuable**

**82%**

**Weekly CSN email is very valuable**

**84%**

**Very likely to refer community to CSN**

**87%**

**Nonprofit Connects are very valuable**

**69%**

**Find DEIJR Workshops very valuable**

## Future Interests

**35%**

**Central Physical Space for CSN**

**33%**

**Nonprofit Retreat**

**68%**

**Small Focused Meetups**

**38%**

**Digital Connection Space**

**64%**

**Digital Directory**

**62%**

**Leadership Trainings**

**61%**

**Education 101s (Workshops about OHP, Refugees, Reentry, etc)**

**70%**

**Nonprofit Conference**

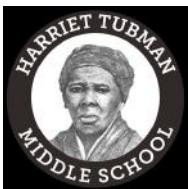


# PARTNERS

# SPONSORS

# DONORS

We can't do the work that we do without the support of all the amazing organizations below. Our **Partners** work in tandem with us to plan and host resource fairs. Our **Sponsors** provide services at the fairs and financial support to pay for these events. Our **Donors** provide financial support or in kind donations to increase the community support we can offer at these events. We could not do this work without the incredible support of all three. **Thank you from the bottom of our hearts!**



THE BUREAU OF  
**PLANNING &  
SUSTAINABILITY**



**IMPACT NW**  
PREVENTING HOMELESSNESS

eliminating racism  
empowering women  
**ywca**  
of Greater Portland



OFFICE OF  
Community  
& Civic Life  
EAST PORTLAND  
COMMUNITY OFFICE



**DPI SECURITY**

**THE DPI GROUP**  
BUSINESS RESULTS WITH SOCIAL IMPACT



**internet»  
essentials**  
FROM COMCAST



**CareOregon®**



**APANO**  
Asian Pacific American Network of Oregon

**DPI STAFFING™**



**MEADOWLARK**  
EMPLOYMENT SERVICES



**PHARMACY.COM**  
Your neighborhood pharmacy where prescription needs come first

**YTP**  
Oregon Youth Transition Program



OREGON HEALTH INSURANCE  
MARKETPLACE

**health  
share**  
Health Share of Oregon

**CLACKAMAS  
COUNTY**



**NEW  
AVENUES**  
for Youth

**Columbia**

# Partners Love the CSN

“

The CSN's ability to foster collaboration and forge partnerships with various local organizations, including nonprofits, government agencies, and community organizations is incredibly valuable to our agency. We are a staff of 9 who are very stretched, a common nonprofit struggle. Having the time to organize collaborative events or connect with other nonprofits in other ways is challenging but we know it is needed. By leveraging these partnerships, the CSN has created a synergistic network of organizations who can effectively address the multifaceted challenges faced by individuals and families in our community.

**Sabrina Wilson**  
**Executive Director**  
**The Rosewood Initiative**

“

Supporting CSN's growth to achieve its mission, is actually providing a major positive ripple effect to the social service community, where services can be rendered more timely and with better results, and with less burden being placed on one but allow a group of those that have the knowledge and skills to assist.

**Laila Hajoo**  
**Executive Director/Founder**  
**Islamic Social Services of Oregon State**

“

CSN's exceptional work as a facilitator of collaboration among public and nonprofit community groups has enabled us to forge stronger partnerships with resource providers and community members alike. Together, CSN and BPS have successfully organized repair and resource events, including the highly regarded Fix-It Fairs and a sustainability-focused gathering in partnership with the City of Gresham and Multnomah County. These events empower community members by providing them with resources that not only reduce environmental impacts and carbon emissions but also contribute to substantial cost savings and improved overall well-being.

**Wing Grabowski**  
**Equity and Community Engagement**  
**Coordinator**  
**The City of Portland**



# CSN Partners 2023

- 2020 Census
- 211 Info
- 4D Recovery
- A Village for One
- Access Care Anywhere
- Active Children Portland
- Afghan Support Network
- African American Alliance for Homeownership
- Albertina Kerr
- Albina Head Start
- All Good NW
- Amie's Community Care
- Another Chance Drug and Alcohol Rehab of Portland
- Asian Health & Services Center
- Asian Pacific American Network of Oregon
- Avamere
- Baby Blues Connection
- Because People Matter
- Bike Works by pear
- Biketown
- Black Parent Initiative
- Blanchet House
- Boost Oregon
- Boys and Girls Aid
- Boys and Girls Club Portland
- Bradley Angle
- Brain Injury Connections NW
- Bybee Lakes Hope Center
- C3 Food Pantry
- Caminos Diferentes
- CareOregon
- Cascade AIDS Project
- Cascade Behavioral Health
- Casey Eye Institute
- Catholic Charities - Disaster Services
- Catholic Charities - Save First Financial
- Central City Concern
- Children's Healing Art Project
- City of Portland
- CityTeam
- Clackamas County Behavioral Health
- Clackamas Community College
- Clackamas County
- Clackamas County Children's Commission
- Clackamas ESD - Head Start to Success
- Clackamas Voice
- Clackamas Workforce
- Coalition of Community Health Clinics
- CODA
- Collective Roots APG
- Comcast Internet Essentials
- Community Alliance of Tenants (CAT)
- Community Energy Project
- Community Engagement and Action Center
- Community for Positive Aging
- Community Partners For Affordable Housing
- Community Transition Program
- Comtrans
- Covid-19 and Oregon Wildfire Outreach Program
- Criminal Justice Reform Clinic
- Cully Association of Neighbors (CAN)
- Cultivate Initiatives
- Day One Tech
- Department of Human Services/Self Sufficiency
- Department of Justice Civil Rights Unit
- DePaul Treatment Centers
- Do Good Multnomah
- Doing Good Things
- DPI Security
- DPI Staffing
- Dress for Success
- Early Learning Multnomah
- East County Community Health
- East Portland Community Office
- Easterseals Oregon
- Educate Ya
- El Programa Hispano Catolico
- Energy Trust of Oregon
- Equitable Giving Circle
- Fair Housing Council
- Familias en Accion
- Family of Friends Mentoring
- Federal Public Defenders Office
- Feed the Mass
- First Church Love
- FLiP children's Museum
- Folk Time
- Future Connect PCC
- Futurity First Insurance Group
- Galt Foundation
- Goodwill Industries
- Greater New Hope Charity
- Growing Gardens
- Guidance 2 Greatness
- Hacienda CDC
- Hand Up Project
- Harmony Academy
- Help Me Grow
- Helping Hands Reentry
- Historic Parkrose
- HOLLA Matters
- Home Forward
- Housing Authority of Clackamas County
- Immigrant & Refugee Community Organization
- Impact NW
- Incight
- Innovative Housing Inc
- IRL Social Skills
- Islamic Social Services of Oregon State
- Jewish Family Services
- Job Corps
- Just Compassion - East Washington County
- Kaiser Permanente
- Kenton Women's Village
- Latino Network
- Law Center of Oregon
- Legal Aid Services of Oregon
- Lents Neighborhood Livability Association
- LifeWorks NW
- Lift Urban
- Lines for Life
- Livelihood NW
- Lloyd EcoDistrict
- Lutheran Community Services NW
- Lyft
- Maple Star Oregon
- Marshallese American Network for Interacting Together
- Maurice Lucas Foundation

# CSN Partners 2023

- Maybelle Center For Community
- Metro Home Share
- Metropolitan Family Service
- Metropolitan Public Defender
- Mental Health & Addiction Association of Oregon
- Micronesian Islander Community
- Milk Crate Kitchen
- Milwaukie Library
- Miracles Club
- Momentum Alliance
- Morrison Child and Family Services
- Morrison Kids
- Mt Hood Community College - Early Head Start
- Mt. Hood Community College
- Mult Co Student Health Center
- MultCo SNAP Outreach
- Multnomah County Aging, Disability, and Veterans Services Division
- Multnomah County Elections
- Multnomah County Environmental Health
- Multnomah County Health Department
- Multnomah County Health Department - Mid County
- Multnomah County Healthy Families
- Multnomah County Intellectual and Developmental Disabilities Division
- Multnomah County Library
- Multnomah County Maternal Child Family Health
- Multnomah County SNAP Outreach
- Multnomah County Veterans Services
- Multnomah County Youth and Family Services
- My Life Matters
- NAMI Orange County
- National Alliance of Mental Health - Clackamas
- National University of Natural Medicine
- Native American Rehabilitation Association NW
- Native American Youth and Family Center
- Neighborhood Emergency Team
- Neighborhood House
- Neurotherapeutic Pediatric Therapies
- Neurovibes Music Therapy
- New Avenues for Youth
- New Narrative
- North x Northeast Community Health Center
- NorthStar Clubhouse
- Northwest Human Services
- Northwest Family Services
- Northwest Housing Alternatives
- Northwest Pilot Project
- Northwest Regional Re-entry Center
- NW Instituto Latino Recovery Center
- NW Lice Clinics
- NW Natural
- OHSU Layton Aging and Alzheimer's Center
- Oregon Community Foundation
- Oregon Department of Human Services
- Oregon Department of Human Services - Aging & People w/Disabilities
- Oregon Department of Human Services - Gresham
- Oregon Department of Transportation
- Oregon Employment Department - Worksource Tigard
- Oregon Financial Beginnings
- Oregon Food Bank
- Oregon Health and Sciences University
- Oregon Health Authority
- Oregon Health Insurance Marketplace
- Oregon Judicial Department
- Oregon Latino Health Coalition
- Oregon Law Center
- Oregon Lions Sight and Hearing Foundation
- Oregon Moms for Addiction Recovery
- Oregon Shines
- Oregon Tradeswomen
- Outside In
- Outside Issues Coffee
- Pacific Source - Legacy
- Pacific University - Vision
- Paid Leave Oregon
- Parkinson's Resources of Oregon
- Parkrose High School
- PCC Clear Clinic
- PCC Workforce Development
- PDX Saints Love
- PeaceHealth
- People, Places, Things
- Peruvian Cultural Festival Organization
- Pharmacy.com
- Pink Lemonade Project
- Pixie Project
- Planned Parenthood Columbia Willamette
- Portland Adventist Community Services
- Portland Adventist Hospital
- Portland Bureau of Emergency Management
- Portland Bureau of Planning and Sustainability
- Portland Community Center
- Portland Community College
- Portland ESL Network
- Portland Fire Bureau
- Portland Fruit Tree Project
- Portland Homeless Connect
- Portland Homeless Family Solutions
- Portland New Family Fund
- Portland Parks & Recreation
- Portland Public Library Donation Program
- Portland Public School - Jason Lee Elementary
- Portland Public Schools - King Elementary
- Portland Public Schools - Astor K-8
- Portland Public Schools - Head Start
- Portland State University
- Portland Street Medicine
- Portland Street Response
- Portland Streetcar, Inc.
- Portland Tennis & Education
- Portland Veterans Healthcare System
- Portland Water Bureau
- Portland Youth Builders
- Prism Health
- Project Access NOW
- Prosper Portland
- Providence
- Providence ElderPlace
- Q Center
- Quest Center For Integrative Health
- Reach CDC
- Related
- Relay Resources
- RenovatePDX
- Resolutions Northwest
- Ride Connection
- Rockwood CDC
- Rose Haven
- Rosewood Initiative
- Sabin Community Development Corporation
- Safe Families Oregon

# CSN Partners 2023

- Samoa Pacific Development Corporation
- Screenwise
- SE Works
- Self Enhancement Inc.
- Sexual Assault Resource Center
- SG Content and Skills Development
- Snowcap
- Spin
- State of Oregon
- Stone Soup PDX
- Store to Door
- Street Roots
- SUN School / Parkrose High School
- Sunshine Division
- Swindells Resource Center
- Tabor North
- The City Club of Portland
- The City of Gresham
- The City of Portland
- The City of Portland Water Bureau
- The Commons Law Center
- The Community Services Network
- The DPI Group
- The Equi Institute
- The Father's Heart
- The Insight Alliance
- The Pathfinder Network
- The Pongo Fund
- The Rosewood Initiative
- The Salvation Army
- Thrive2Survive
- Todos Juntos
- Transition Projects
- Trillium Community Health Plan
- Tri-Met
- Twilight Evening High School Diploma Completion Program
- Unite Oregon
- Unite Us
- United Way of the Columbia-Willamette
- University of Western States
- Urban League of Portland
- US Department of Veterans Affairs
- US Probation Courts
- Verde
- Virginia Garcia Memorial Health Center
- Vision Action Network
- Volunteers in Medicine
- Volunteers of America
- Wallace Medical Concern
- Washington County
- We Shine
- Welcome Home Coalition
- William Temple House
- WomenFirst Transition and referral
- WorkSource Gresham/Mt. Hood Community College
- WorkSystems
- Y.O.U.th PDX
- Yakima Valley Farm Workers Clinic - Rosewood Family Health
- Yamhill County Care Organization
- YMCA of Greater Portland
- Youth Progress
- Youth Transition Program
- Youth, Rights, Justice
- YWCA of Greater Portland