



## Service Guide

# Local Quality Caregivers From The HomeAides

**thehomeaides • 860.920.5800**



**TAP/SWIPE TO TURN THE PAGE**

Registered • Bonded • Insured • HCA #0000917



# Caregivers You Can Trust. **Registered. Bonded. Insured.**

We focus on hiring people who exhibit a genuine passion of caring for others. This is our 6-step caregiver hiring process.

## Our Caregiver Hiring Process



### Pre-Employment Competency Test

All caregivers participate in an assessment prior to interviewing to evaluate their strengths and experience as a caregiver.



### In-Person Interview With Our Recruiter

Every caregiver is carefully screened for relevant experience through an in-person interview by The HomeAides' recruiters.



### Multiple Extensive Background Checks

We run comprehensive federal, national, state and county level background checks on all of our caregivers.



### Prior Employment Reference Checks

We contact past employers to collect references and validate work history of caregivers applying to our agency.



### Onboarding and Orientation

Caregivers will be educated on our policies and review and follow a detailed service plan created specifically for your loved one.



### Ongoing Support During Cases

Caregivers receive continuing support from our Service Plan Managers to ensure they are meeting the needs of the client.

## Family Protection



- ✔ \$1M General & Professional Liability Insurance
- ✔ All Caregivers Covered by Workers Compensation
- ✔ All Caregivers are Bonded
- ✔ Unemployment Insurance
- ✔ Nationwide Background Check
- ✔ Payroll Taxes Deducted



# Flexible Service Plans With Transparent Pricing

Because every client's needs are unique, we offer a variety of different service plans that adapt to the level of support needed.

## ★ MOST POPULAR SERVICE PLAN

1

### Live-In Caregiver

**\$385/day**

Best for families who need a caregiver to live with and care for the client ongoing 5+ days a week.

- ✓ 5-day minimum
- ✓ Billed up to 10 hour work day. Breaks/sleep times factored in.
- ✓ Dedicated caregiver who resides with the client ongoing and provides 24hr support as needed

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### 24-Hour Caregivers

**\$34.50 – \$38.50/hour**

Best for clients who need 24/7 support and supervision throughout both the day and night.

- ✓ Typically (2) 12hr shifts
- ✓ Billed at an hourly rate per day based on the schedule created
- ✓ Around-the-clock caregiver coverage to ensure the client's safety and support day & night

3

### Hourly Caregiver

**\$34.50 – \$38.50/hour**

Best for families who need a home aide 7+ hours per day on days and shifts of their choosing.

- ✓ 7 hour minimum
- ✓ Billed at an hourly rate per day based on the schedule created
- ✓ Multiple caregivers may be required for split shifts-



Personalized  
1 on 1 Care



Greater Caregiver  
and Client Continuity



Increased Safety  
and Peace of Mind



Striving For Less No Call, No Shows.  
**We Drop-Off and Pick-Up Your Caregiver!**

**i** Services vary by location. Please inquire for availability in your area.

# Receive Help With Activities of Daily Living. **Caregivers Provide Support With**



Fall Prevention



Meal Preparation



Medication Reminders



Light Housekeeping



Mobility Assistance & Transfers



Toileting and Incontinence



Bathing/Grooming/Dressing



Companionship and More...



## Enhancing Client Experience Through **Service Plan Management**



With The HomeAides, you'll benefit from;

**Service Plan Manager:** Your SPM will support your family and the caregiver, with ongoing visits, communication, and changes to the service plan as needed during your time on service.

**Service Plan Binder:** Families receive a binder with resources and daily documentation for aides to meet their loved one's unique needs.

**24-Hour Live Support:** With our 24-hour on-call, you have peace of mind knowing that we're always available to help day or night.



# Trusted By Families Across Connecticut



"The HomeAides is a kind and compassionate organization that is always there for my Mom and our family."

*Nancy* ★ ★ ★ ★ ★



"Due to The HomeAides' lower rates, I'm able to keep my husband at home. They've been receptive and responsive to our needs as they've changed."

*Carol* ★ ★ ★ ★ ★



"When it was time to bring mom home, The HomeAides were ready. The aide was extremely capable, competent, caring and compassionate."

*Pam* ★ ★ ★ ★ ★