

FREE TAX HELP. REAL RESULTS. LOCAL IMPACT.

Our VITA Program Makes Every Refund Count.

VITA

Volunteer Income Tax Assistance

VITA (Volunteer Income Tax Assistance) provides free, IRS-certified tax preparation for individuals and families with low-to-moderate incomes – especially those living at or below the ALICE threshold (Asset Limited, Income Constrained, Employed).

Helping Hardworking Families Thrive

“VITA isn’t just about taxes – it’s about empowering our community to build financial security.”

– Denise Durel, President & CEO, United Way Southwest Louisiana

Through this Initiative, United Way Southwest Louisiana helps families claim critical tax credits such as:



\$5.28 million

Earned Income Tax Credit (EITC)



\$1.51 million

Child Tax Credit



\$391,000

Education Credits

“It was very easy to schedule an appointment, the volunteer was great at making me feel comfortable and it was QUICKLY done. I plan on using the service this upcoming year.”

– JoAnn M., VITA Client 2025



Want to volunteer for 2026?

Join our IRS-certified team and make a direct impact on local lives.
volunteer@unitedwayswla.org or unitedwayswla.org/vita



[UNITEDWAYSWLA.ORG](https://unitedwayswla.org)

VITA SWLA (2020-2025) BY THE NUMBERS



29,565

Federal & state tax returns prepared



\$19.9 MILLION

Refunds returned to local families



\$27.2 MILLION

Total economic impact in SWLA



\$3.7 MILLION

Saved in Tax Prep Fees

PROGRESS OVER TIME BY SWLA



+17%

TOTAL FREE TAX RETURNS PREPARED BY VITA SWLA



+32%

AVERAGE AGI (ADJUSTED GROSS INCOME) PER HOUSEHOLD



+8%

TOTAL FEDERAL REFUNDS