

















"Your Solution Oriented HR Consulting Partner"

# **PUBLIC PROGRAMMES** CALENDA

For public courses enquiry, please contact:



**n** seminar@irshad.com.my



03-79560010 | Irfan | Meiza | Ashri

#	DDOCD AMME TITLES	DUDATION	FEE	DELIVERY MODE	TARGET GROUP						
#	PROGRAMME TITLES	DURATION	ree	DELIVER I MODE	Manager	Executive	Supervisor	Support Staff			
Α	HUMAN RESOURCE MANAGEMENT & DEVELOPMENT (HRM & HRD)										
1	Bagaimana Mengurus Latihan Secara Strategik	2 Days	RM1,450	Onsite	✓	1	✓	1			
2	Kaedah Analisis Keperluan Latihan Berasaskan Kompetensi	3 Days	RM1,900	Onsite	✓	✓	1				
3	Penilaian Keberkesanan Latihan Berasaskan Kompetensi	2 Days	RM1,450	Onsite	✓	✓	1				
4	Pembangunan Modul Latihan	2 Days	RM1,450	Onsite	✓	✓					
5	Developing HR Strategic Plan & Scorecard	2 Days	RM1,450	Onsite	✓	<b>√</b>	1				
6	Industrial Relation Management & Practices	2 Days	RM1,450	Onsite	✓	✓	1	1			
7	Pengurusan Sumber Manusia	3 Days	RM1,900	Onsite	✓	<b>√</b>	1				
В	ORGANISATIONAL DEVELOPMENT										
8	Pembangunan Pelan Strategik Organisasi Secara Sistematik	2 Days	RM1,450	Onsite	✓	1					
9	Building & Implementing a Balanced Scorecard: 9 Steps to Success	2 Days	RM1,450	Onsite	<b>√</b>	1					
10	How to Set & Cascade Organisational KPIs & KRAs	2 Days	RM1,450	Onsite	<b>√</b>	<b>√</b>					
С	LEADERSHIP DEVELOPMENT PROGRAMME										
11	Kaedah Perancangan & Penugasan Kerja Yang Efektif (Effective Work Planning & Delegation)	2 Days	RM990	Onsite		✓	✓				
12	Teknik Mentor & Bimbingan Berkesan	2 Days	RM1,450	Onsite	✓	1	<b>√</b>				
13	Strategi Mengendali Pekerja Bermasalah	2 Days	RM990	Onsite	✓	<b>√</b>	✓				
14	Pemikiran Analitikal dan Kreatif dalam Penyelesaian Masalah	2 Days	RM990	Onsite	✓	✓	1				
15	Problem Solving & Decision Making Skills	2 Days	RM990	Onsite	✓	<b>√</b>					
D	PERSONAL DEVELOPMENT										
16	Transformasi ke Arah Kecemerlangan Diri (T.E.K.A.D)	4 Hours	RM299	Online		<b>√</b>	✓	<b>√</b>			
17	Persediaan Menghadapi Persaraan	2 Days	RM1,450	Onsite	<b>√</b>	<b>√</b>	✓	<b>√</b>			
18	Kemahiran Komunikasi Interpersonal	2 Days	RM990	Onsite	✓	<b>√</b>	<b>√</b>	<b>√</b>			
19	Professional Functions & Events Management	2 Days	RM990	Onsite	✓	<b>✓</b>	1	1			
E	ADMINISTRATIVE AND SECRETARIAL SKILLS										
20	Effective Office Administration	3 Days	RM1,450	Onsite		✓	1	<b>√</b>			
21	Pengurusan dan Penulisan Minit Mesyuarat	2 Days	RM990	Onsite / (Online)		1	1	<b>√</b>			
F	CUSTOMER SERVICE			(Gilline)							
22	Kaedah M.E.S.R.A dalam Pengurusan Aduan & Pelanggan Bermasalah	2 Days	RM990	Onsite		1	<b>√</b>	✓			
23	Perkhidmatan Kaunter & Pelanggan Berkualiti	2 Days	RM990	Onsite		1	1	<b>√</b>			
G	SEMINAR & CONFERENCE										
24	Konvensyen Setiausaha & Pembantu Pentadbiran (KonSePP 2023)	2 Days	RM1,290	Onsite		✓	1	✓			
25	Konvensyen Kepimpinan dan Penyeliaan Kebangsaan (KPK 2023)	2 Days	RM1,390	Onsite	<b>√</b>	1	1	1			
26	Young Executives Summit (YES 2023)	2 Days	RM1,490	Onsite	✓	<b>✓</b>	<b>√</b>	1			
*All dates and fees quoted are subject to change											
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					*All pr	ogrammes ca	n be conducte	ed In-House a	nd tailored to	your specific	needs
*All programmes can be conducted In-House and tailored to your specific needs on from Irshad HR Consulting Sdn. Bhd. All informations is accurate as of 1 January 2023.											
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QUARTER 1

QUARTER 2

QUARTER 3

QUARTER 4

### Something **BIG** is coming...







#### If you have inquiries about our Conferences:

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## **oirshad**

## We provide a full range of HR Solutions:

#### HR CONSULTING

- · Strategic HR Planning
- · Psychometric Profiling
- Assessment Centre
- Training Needs Analysis
- Job Analysis
- Job Evaluation
- Job Description Development
- Competency Development
- Succession Planning
- Performance Management
- HR Audit

#### HR TECHNOLOGY & TOOLS

- Talent Management System
- Profiling & Assessment Tools
- Learning Management System
- E-Learning System
- Learning Media
- Training Needs Analysis System

#### TRAINING & DEVELOPMENT

- Leadership & Managerial Development
- Executive Development
- Supervisory Development
- Excellent Work Culture
- Corporate Team Building
- Customer Service
   Excellence
- Motivation Development
- Talent Development
- Organizational Development
- Graduate Employability Enhancement
- Student Development Programme
- Pre Retirement
   Programme

## SEMINAR & EVENTS

- Public Courses
- Konvensyen Setiausaha
   Pembantu
   Pentadbiran (KonSePP)
- Konvensyen
   Kepimpinan &
   Penyeliaan
   Kebangsaan (KPK)
- Young Executive Summit (YES)

Firshad HR Consulting Sdn Bhd

(irshadhrconsulting

☐ Irshad HR Consulting Sdn Bhd

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