

GET SMART

THE CONNECTED SHOP



SMART DOOR LOCK
USER MANUAL

Welcome to the Smart Door Lock User Manual. This is your easy, step-by-step guide to installing, setting up, and connecting your Glass Swing Door Smart Lock. The device is designed to be easy to use and to replace all modern door knobs—be it on the main door, bedroom door knobs, and so on— with the new, modern Glass Swing Door Smart Lock.



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 - c) Resetting your Password
 - d) Adding Devices
 - e) Adding Members

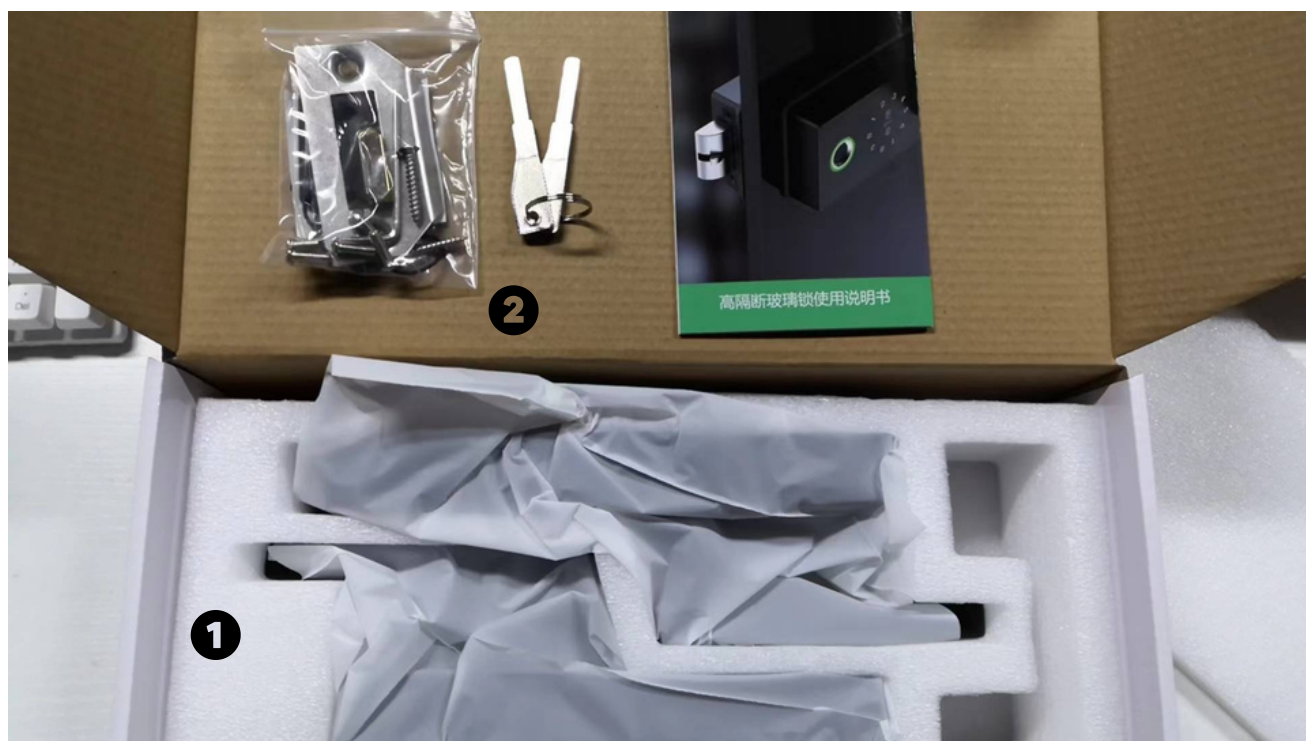
IV. Device Functions



4. Functions

- a) Remote Functions over Mobile App
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- c) Set Up Network

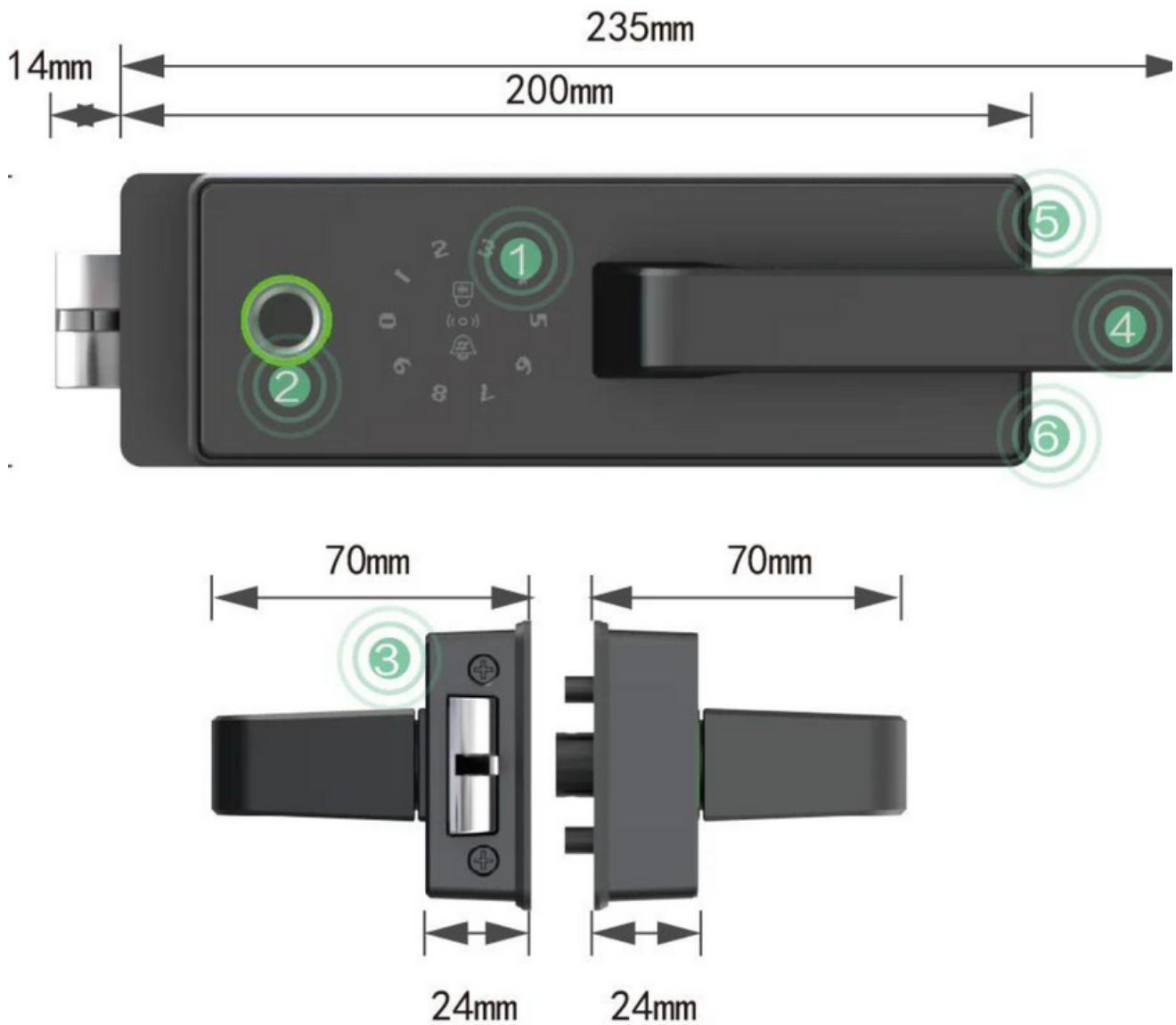
PACKAGING DETAILS



1 Smart Lock with Latch

2 Physical Keys & Cards with Lock Screws

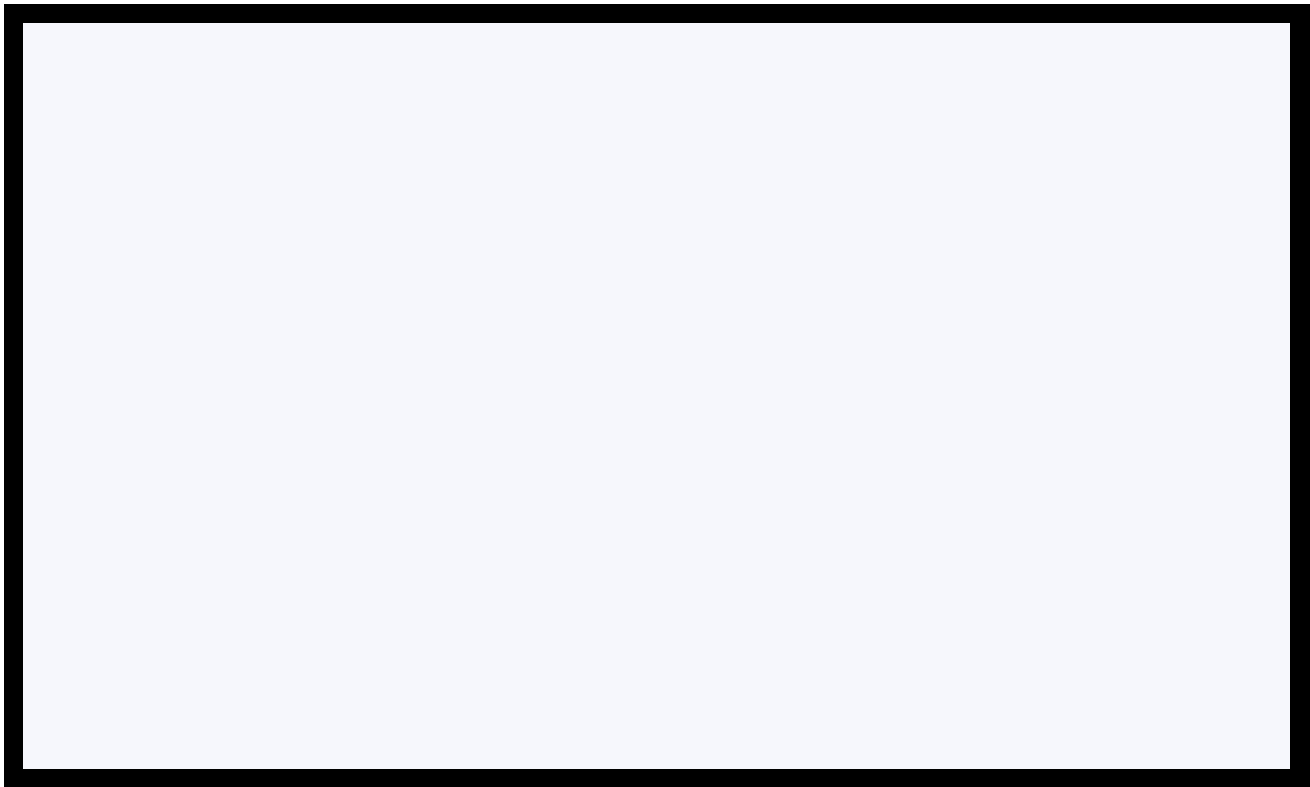
STEP BY STEP SMART LOCK INSTALLATION GUIDE



1. INSTALLATION



- a. Start by removing your current lock. This is generally done by unscrewing the bolts and pulling out your current door knob or lock.
- b. Affix the back handle with a built-in latch on the door.
- c. Make sure to align it with the front handle.
- d. Install the strike plate on the door jamb parallel to the deadbolt latch.
- e. Tighten the screws on the lock.
- f. insert new batteries into the compartment and place the cover on top.



2. INITIAL STATE OF YOUR SMART LOCK



Legend:



= to enter or confirm a passcode that has been inputted

123456 = the default administrator information.

Note:

Under the initial state, any fingerprint, keycard, and password can unlock or open the smart lock.

2. INITIAL STATE OF YOUR SMART LOCK



Resetting the Smart Door Lock

To reset the lock, on the mobile app, go to Settings and click the 'Remove Device' option to revert the lock to its original state wherein any fingerprint, keycard, and password can unlock or open the smart lock.

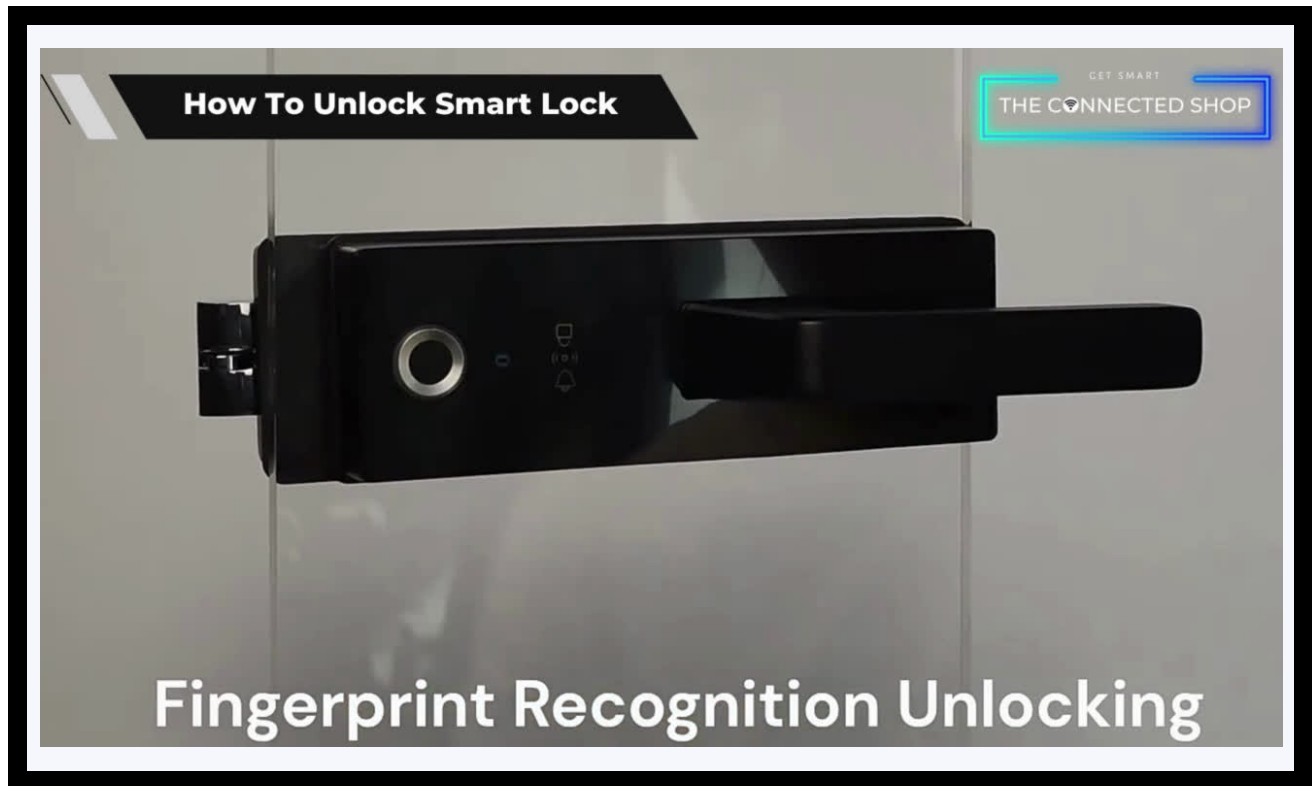


2. INITIAL STATE OF YOUR SMART LOCK



a) Access Door Lock

- Only an authorized fingerprint, passcode, and keycard can unlock the device, as well as through the mobile app or physical back-up key.
- Always remember to activate your Smart Lock first before entering your Administrator Information



2. INITIAL STATE OF YOUR SMART LOCK



b) Add Administrator

- To add a fingerprint, open the mobile app and go to Settings, and then select 'Fingerprint Management'. Choose a user where you intend to add the fingerprint and continue to add the biometrics on the lock fingerprint sensor by clicking the 'Start Capturing' button. Long press the fingerprint sensor until everything has been captured and saved into the system.
- To add key card, go to Settings, and then select 'Card Management'. Choose a user where you intend to associate the RFID card and continue to keep it close to the lock's body sensor once you click the 'Start Capturing' button on the app.
- To add a passcode, repeat the same process from above by going to Settings on the mobile app and adding your intended passcode when prompted. Press '#' on the lock keypad to confirm. Make sure to enter your 6-8-digit passcode twice or until the device has prompted the process to be successful.

3. MOBILE APP CONNECTION



a) Downloading the App

Download the application on the Google Play Store or Apple AppStore by searching “Tuya Smart” or by scanning the QR code below

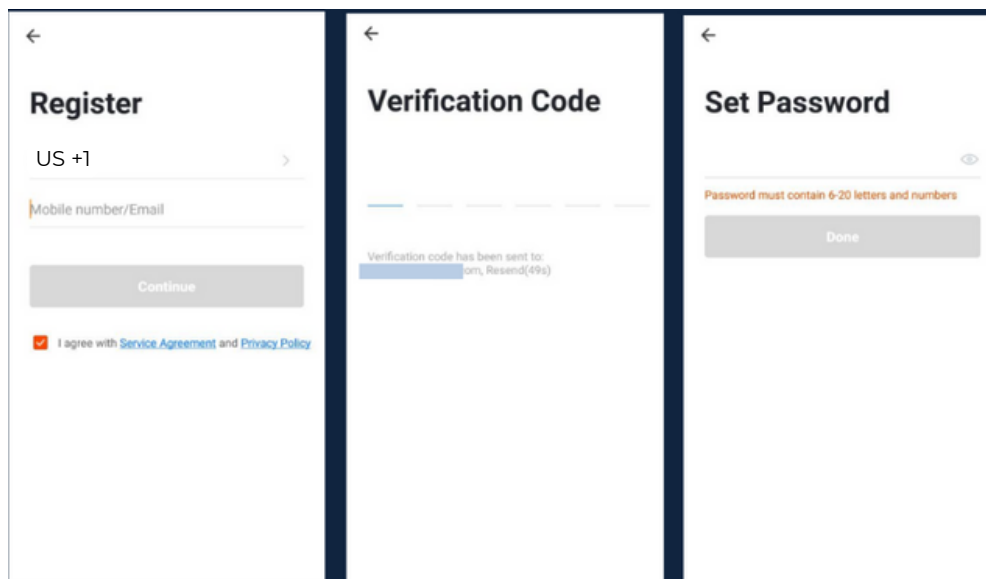


b) Logging in and Registering

After Downloading the App

- Select the country from which you will be using the device, usually the app will prompt it automatically
- You will be redirected to register via email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your password
- You will then have full access to the Tuya Smart Platform

3. MOBILE APP CONNECTION

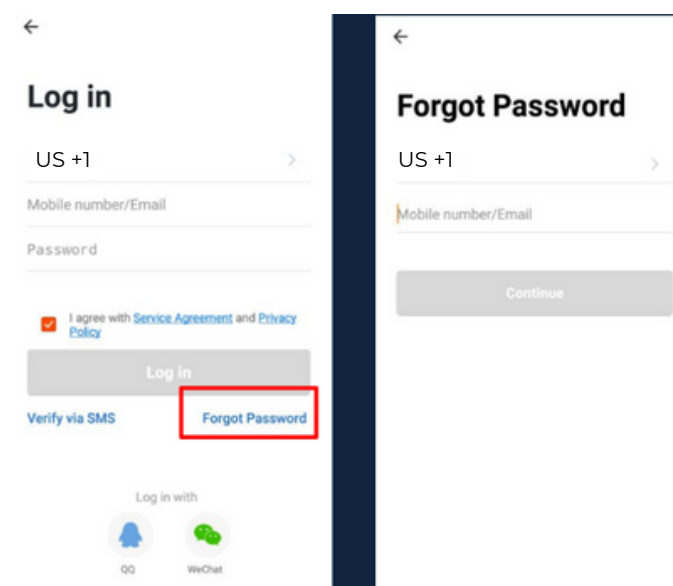


Should you be an existing user to the Tuya Smart Platform, log in using your email and password from the login page.

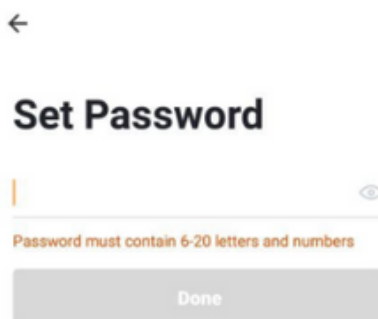
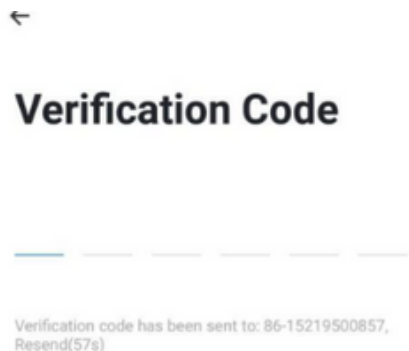
c) Resetting your Password

In case you have forgotten your password and need to reset it, please follow the steps below:

- On the Login Page, when prompted for your email & password, click “Forgot Password” button located below the “Login” button
- Select the country from which you will be using the device, usually the app will prompt it automatically



3. MOBILE APP CONNECTION



- You will be prompted to enter the email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your new password
- You will then have full access to the Tuya Smart Platform

In the case that you would like to change your password from the app, please follow the steps below:

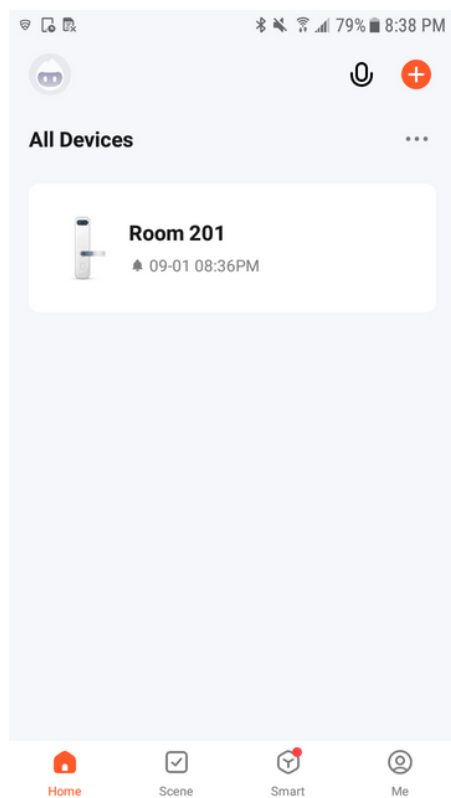
- Tap the 'Me' tab on the bottom right hand corner of your screen
- Click 'Change Login Password'
- You will be taken to the 'Account Verification' page and then tap 'Get Verification Code' button
- This will send a verification to your registered email
- Enter the code in the app
- Proceed to enter the new password

3. MOBILE APP CONNECTION

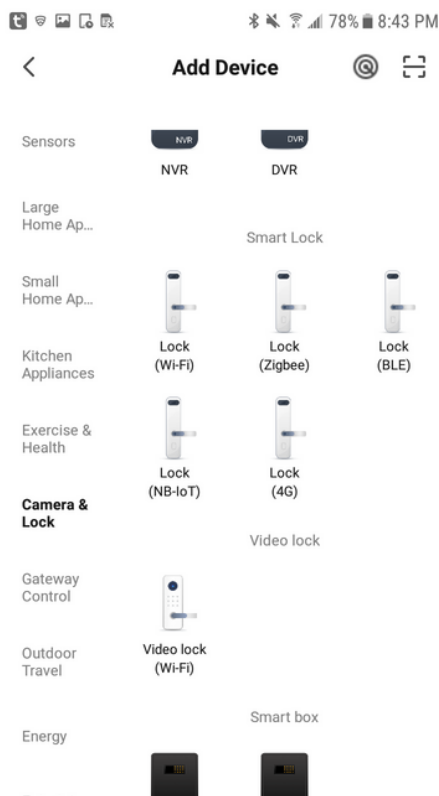


d) Adding Devices

To add devices on the app, please follow the instructions below. Your devices and phone must be connected to the same 2.4GHz Wi-Fi network in order for this to work.



- To add a device, activate the lock first and click the 'Add Device' or tap the 'Plus' button on the mobile app
- Enable Bluetooth and phone location to proceed



- Go to 'Camera & Lock' or 'Security & Video Surveillance' from the left side, and then click 'Lock (Wi-Fi)' or 'Lock (BLE)' to select your Smart Lock device
- Hit 'Next'

3. MOBILE APP CONNECTION

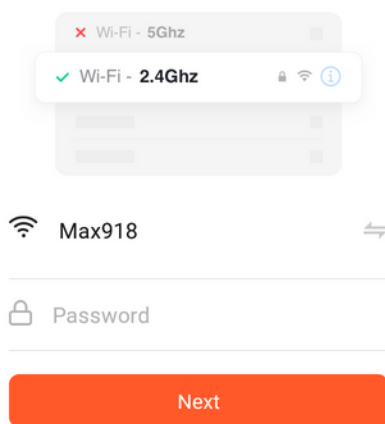


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Select 2.4 GHz Wi-Fi Network and enter password.

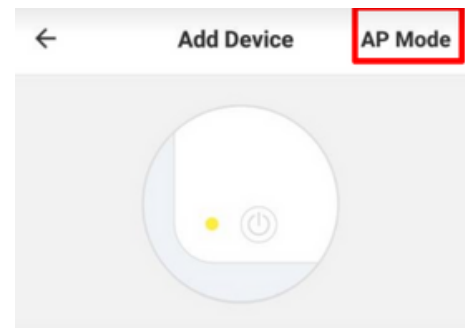
If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
[Common router setting method](#)



- Make sure to connect your phone to a 2.4 GHz Wi-Fi network (not 5G) and follow the onscreen instructions

This step is optional:

- Check if the light indicator is blinking. Once you've tapped the 'Confirmation' button, you will be asked to select the current status of the light indicator. Options are AP Mode ("Access Point mode" or by default, uses access points like a Wi-Fi Hotspot) or EZ Mode ("Easy-connect mode" which is most compatible if you will directly connect your phone to the Wi-Fi router)
 - Should you select the AP mode, you will have to connect your phone to the device's hotspot before moving onto the next step



Power on the device and confirm that indicator light rapidly blinks

[How to make indicator rapidly blink](#)

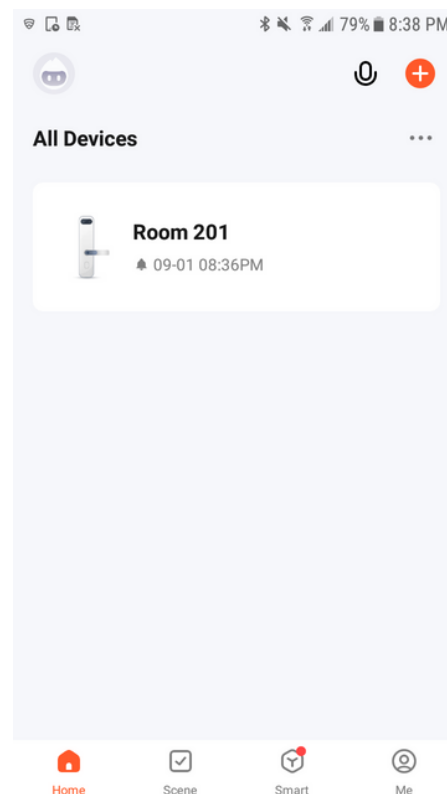
Confirm indicator rapidly blink

3. MOBILE APP CONNECTION



- Once you've completed these steps, make sure your phone and device are as close as possible. There will be a prompt from the lock and on the screen that pairing was a success

- Finish adding your device. Once this has been done successfully, you can go on to change the name of your device and control its functions

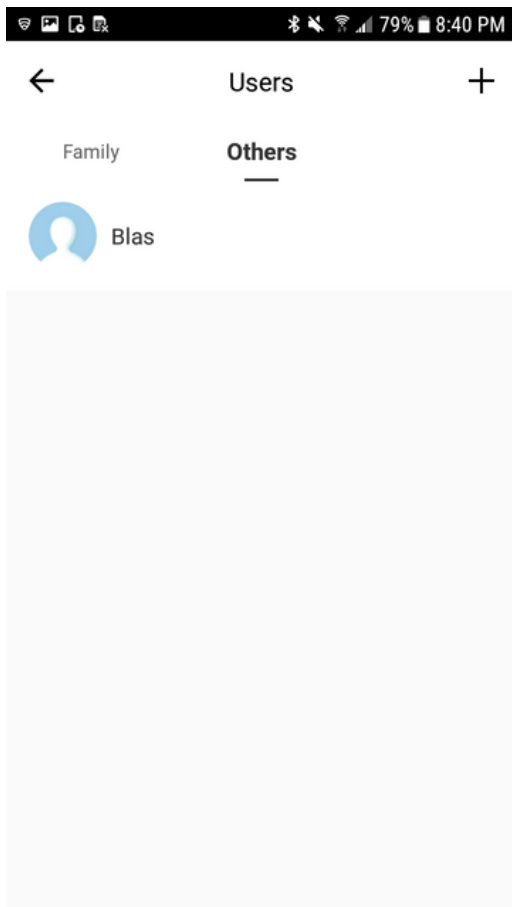


3. MOBILE APP CONNECTION



e) Adding Members

In order for others to gain access to a device, they will have to be added as members to the location/room.



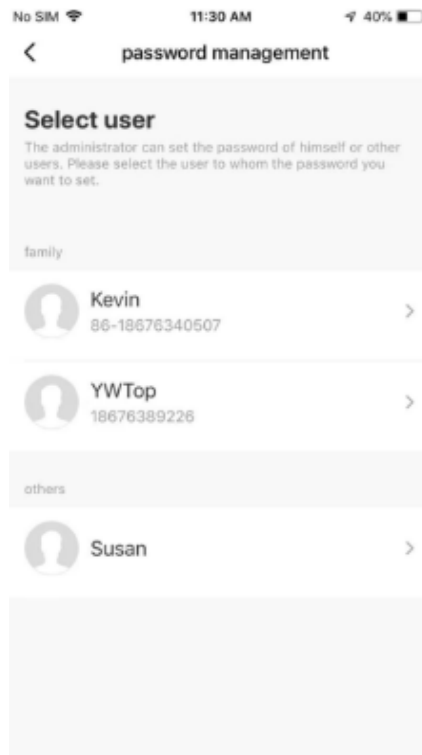
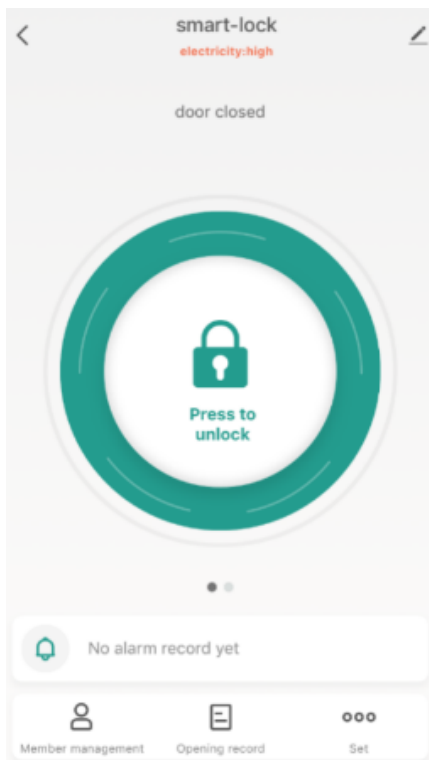
To add a member to the location, please follow the following steps:

- Open the mobile app and select the intended lock
- Tap 'Member Management' and select how you would like for that specific user to gain access

4. DEVICE FUNCTIONS

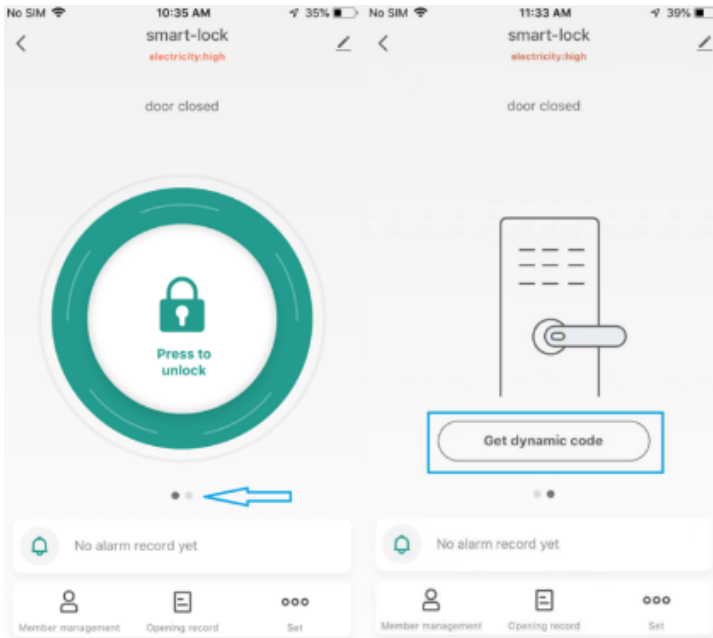


a) Remote Functions via The Mobile App



- Select the Smart Lock you would like to use from the Home Page
- You will now be able to remotely manage your smart lock and its historical data via the mobile app

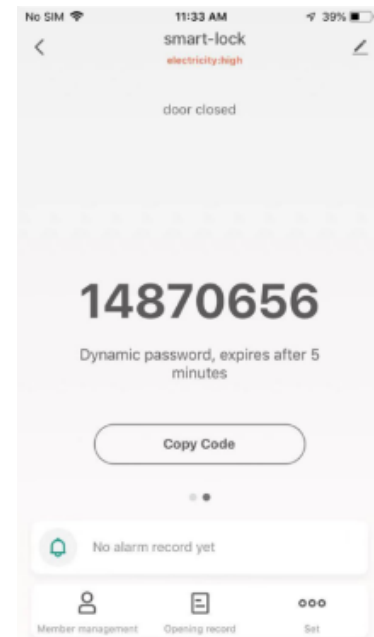
4. DEVICE FUNCTIONS



b) Dynamic Password / One-time Passcode (optional)

- On the home page of the mobile app, select the intended lock
- Click 'Get Dynamic Password' to access all generated one-time passcodes

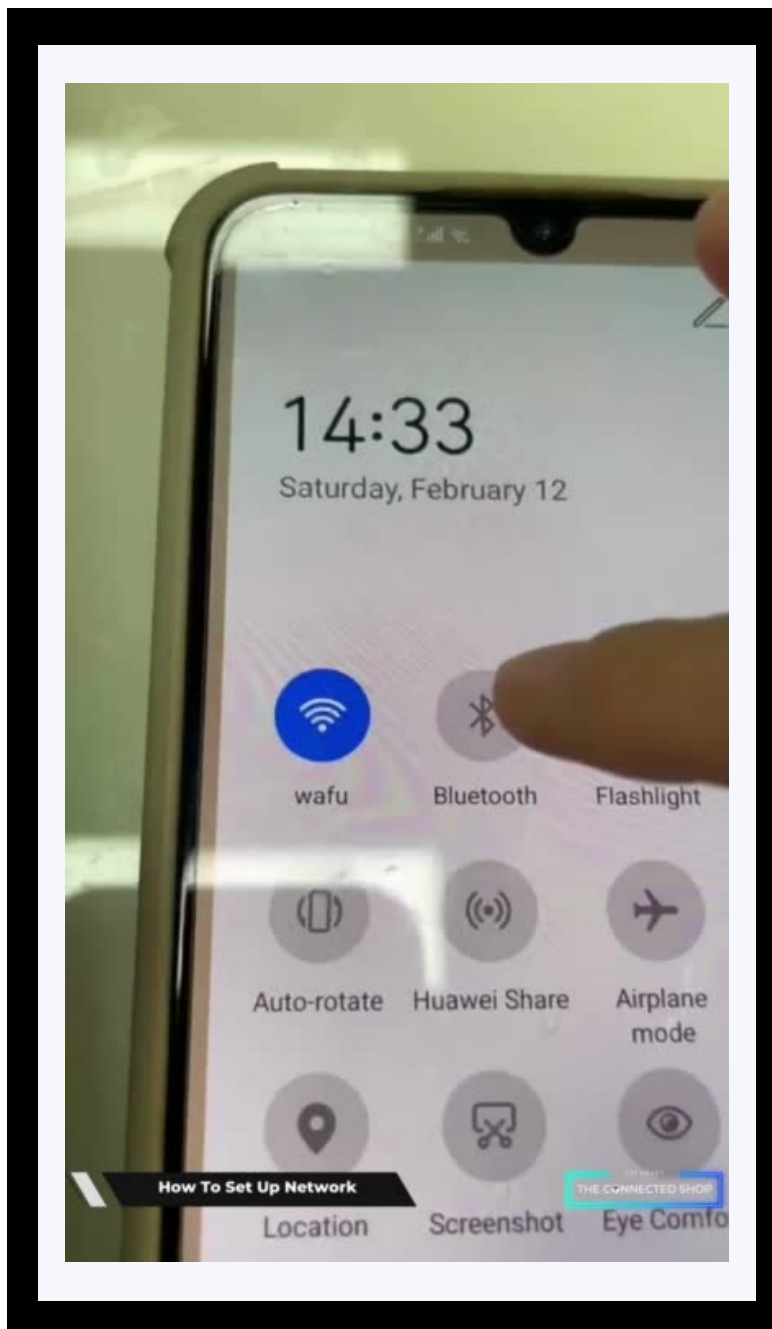
- Copy the code and share to a user in order to have one-time access to the lock.



4. DEVICE FUNCTIONS



c) **To set up network:** Activate your Smart Lock by long-pressing the fingerprint sensor for at least 10 seconds. Make sure to enable your phone Bluetooth and location. Keep the mobile app open and near the lock to ensure successful pairing. Wait for the loading screen on your phone to finish before closing the app.



Congratulations!

You have successfully installed your very own Glass Swing Door
Smart Lock.

Thank you for being a valued customer of The Connected Shop.

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