



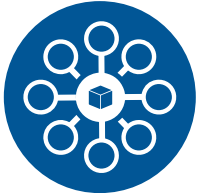
Simplified Solutions for Digital Innovation



Util-Assist is a recognized innovator in technology and data-driven solutions for utilities. Our solutions merge technology with strategy to streamline processes, boost productivity, enable data-driven business decisions, and deliver enhanced customer experiences, transforming how utilities operate and deliver value to their customers.

Driving digital innovation with professional and managed services for electric, water, and gas, Util-Assist is shaping the utility of the future.

Professional Services



AMI Procurement Services

Util-Assist's AMI experts help you navigate complex procurements and secure best-fit solutions, with support from business case development through contract negotiations.



Data Analytics

Util-Assist unlocks the full value of AMI by transforming your raw data into actionable insights, enabling you to optimize operational efficiency, reduce costs, and enhance decision-making processes.



AMI Consulting

At the forefront of AMI since 2005, Util-Assist deploys and integrates AMI solutions to unlock the full value of your technology investments.



Testing Services

Util-Assist's testing center of excellence employs standardized test scripts, tools, and methodologies to accelerate the deployment and upgrade of your AMI solution and associated systems for ultimate performance and quality.

Managed Services



PowerAssist

PowerAssist is a 24x7 outage communications contact center that transcends traditional call center offerings with a deep understanding of power system delivery and digital inbound and outbound channels for customer choice.



SecureAssist

SecureAssist is an AI-enabled live video monitoring solution for substation surveillance that protects against theft and vandalism, extends the life of valuable assets, and reduces safety risks around-the-clock.



CustomerAssist


CustomerAssist is your trusted partner for utility billing and contact center services to overcome staffing shortages, enhance customer service, and improve billing accuracy and efficiency.



SyncAssist

SyncAssist ensures accurate and optimal AMI data synchronization and exception management across your utility systems, ensuring uninterrupted meter-to-cash operations.

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 Util-Assist

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