

DRIFFIELD
M  **BILITY**

Newsletter

April - June 2023



It has been a very busy few months for Driffield Mobility with some exciting developments including 3 new staff members joining the Team:



Andrew

New Managing Director Andrew is a CIMA qualified accountant. Having worked in and led the finance department of various industries. Latterly he set up his own consultancy helping businesses achieve greater success.

" I am very excited to join Driffield Mobility. It blew my mind when I saw the car adaptations we install to enable people to keep their independence.

Our vision is being the most recognised and highly regarded provider of mobility solutions in the North of England. We can only achieve this by using our extensive knowledge to deliver excellent workmanship and provide our customers with the exceptional service they have come to expect from us.



Rich

Rich joins the Team as Marketing and Sales Co-ordinator Apart from being a 5 Times World Powerlifting Champion, Rich has years of experience of working in local Government running Transport Services Departments. As a lifelong user of the types of products and services we provide, brings valuable user experience and understanding to the team.

"I'm very excited to join Driffield Mobility. They have helped me maintain my independence with my car adaptations over the years as my mobility needs change.

Having championed accessibility for disabled students to access higher education whilst at University, I'm looking forward to sharing my life experiences to help others "



Charlotte

Charlotte joins us in the role of Technical Sales Specialist.

Charlotte brings with her 6 years of industry experience and knowledge of vehicle adaptations and complex Wheelchair Accessible Vehicle conversions.

She also has an in depth knowledge of mobility solutions which includes mobility scooters, manual and powered wheelchairs as well as general independent living aids.

In her spare time she is a keen gamer and member of a local Musical Theatre Group,



The Driffield
Mobility Team
ready to greet our
visitors



We all enjoyed
trying out the
'Invader' all terrain
scooter!

Mobility Scooter
Industry
representatives
were on hand to
help visitors



We had a great
range of scooters
and powered
wheelchairs for
visitors to try



On May 4th we held our first open day. It was a great opportunity for visitors to come and meet us and invited industry experts to discuss their mobility needs. We had a great range of mobility scooters on display for visitors to try including large all terrain scooters. We had many enquiries about the types of vehicle adaptations that we can provide. We had our adapted demonstration vehicle on site to show the type of solutions that we can provide. From driving control systems to swivel seats and boot hoists. Each visitor had free entry to win a £250 voucher to use towards the purchase of a new scooter or powered wheelchair and congratulations to Jenny J who was drawn as the winner on May 11th.

Whether you have a disability or mobility challenges or aquire them later in life, learning to drive may be difficult if you do not have an adapted car.

So it was great to meet driving instructor Tracey of Tracey's Automatic/Adapted Lessons who has a wide range of adaptions fitted to her car.



Tracey explained the various adaptations that she has which include left foot accelerator, hand controls and wireless systems to operate lights and indicators etc.

We made an informative 2 part video which can be seen along with all our other video guides on our Facebook and instagram pages.

Tracey can be contacted on 07752 258293

Lights, Camera, Action

Adaptation Feature - Hand Controls Citroen C5 X



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www.driffieldmobility.co.uk

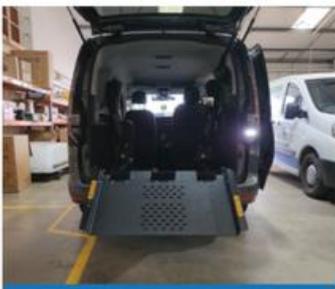
Extending your Travels



Introduction to Boot Hoists

01377 252500
www.driffieldmobility.co.uk

DRIFFIELD MOBILITY



VW Caddy Adaptations

DRIFFIELD MOBILITY 01377 252500
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Our Marketing and sales co-coordinator Rich has been producing a series of videos explaining some of the car adaptations, products and services that we provide to show what kind of mobility and driving solutions we can provide

He has also featured some clients that have had adaptations to their vehicles. These real world examples help keep clients informed of our services and the difference they can make to independence and quality of life.

The videos and features can be found on our Facebook and Instagram pages and on our website soon.

Customer Focus - Pete



Adaptation:

40 kg 2 way folding boot hoist

Vehicle:

MG ZS

01377 252500

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DRIFFIELD MOBILITY

Customer Focus



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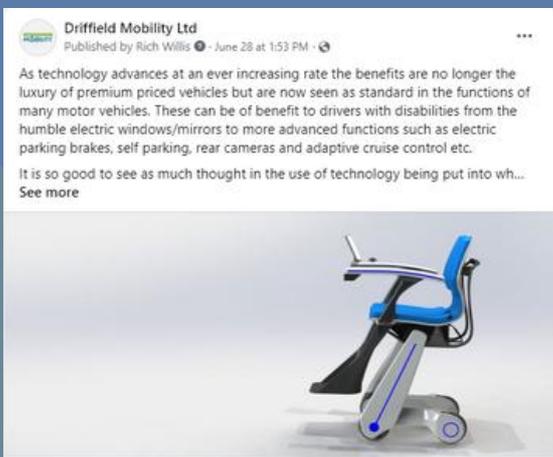


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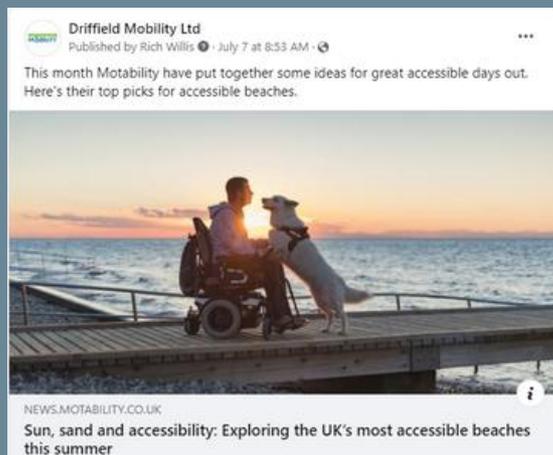
Sharing is caring



We love to help our clients maintain their independence with the products and services that we provide and are so happy to see the difference that they make to their lives.



It's also really nice to be able to share information that is of benefit to anyone with mobility challenges or disabilities.



This includes news on new technology developments, guides to accessible trips and holidays and useful information on changes to schemes such as Motability. You can find them on our Facebook and Instagram pages and Website



Wheels For Bell Mills



At the end of June we donated a wheelchair to Bell Mills Garden Centre and cafe for their customers to use.

The Garden centre is located just a short distance from our premises and set in a beautiful location. An ideal place to visit for our customers who may wish to wait whilst work is carried out on their vehicles.

We hope the wheelchair will be of great use for those Bell Mills customers that may have mobility challenges and enable them to enjoy the facilities and picturesque surroundings.





Cost of living



The cost of living crisis is impacting us all. For people with mobility challenges, maintaining independence may be a struggle financially as the cost of a new mobility scooter could be an unaffordable necessity.

Here at Driffield Mobility, we often have great quality preloved Scooters starting from just a few hundred pounds. Each come with a 3 month warranty and are fully serviced before leaving the showroom with their new owners.

It's been so nice to be able to help many clients over the last few weeks maintain their independence in time for the summer.



Customer Feedback

We provide a wide range of adaptations and mobility solutions. They cater for such a varied range of physical challenges that help our clients maintain their independence.

Our focus is to use our decades of experience and knowledge to provide excellent service for our clients.

It is so heartwarming to hear from our clients about the positive effect their quite often simple solutions can have on their quality of life.

We welcome feedback and would love to hear your experiences of the mobility solutions that you have.

CUSTOMER FEEDBACK

"We bought 2 new scooters from this company they ordered the scooters for us they came very quickly and when we went to get them they fitted them with lifting equipment so we can get them in and out of the car. Driffield Mobility are the best company we have ever dealt with by far... the team are very friendly treated us with respect and made us feel very welcome went above and beyond our expectations we are very much grateful of their expertise. We would love to thank you all at Driffield mobility for moving mountains to help us we are truly grateful and we would love to highly recommend this magnificent mobility company to everyone"



Customer Feedback

Dear Damian, Rich, and Adrian

Thank you all so much for your care and attention when we recently visited Driffield Mobility for advice on buying a scooter for Brian. It was advice that we initially sought - little realising that we would come away with such a superb scooter that very same day! Thank you also for the after care service on two occasions. Firstly, when Caroline couldn't get the battery out for recharging and secondly when we couldn't make the scooter move. We are happy to report that on both occasions the problem was simply 'operator' error and nothing more. Nevertheless, when Caroline phoned it was wonderful to hear a friendly and cheerful voice giving reassurance that all would be well - and it was. The home visit to assist in getting the scooter to move was really appreciated, as we were given some very useful advice. All this means so much to us both and shows that we made the right choice in approaching Driffield Mobility. It is so wonderful for Brian to be able to get out into the fresh air without fear of falling. The scooter really is an investment in independence and confidence. Once again, the biggest THANK YOU in the world to Damian, Rich and Adrian for making this possible. We would certainly have no hesitation in recommending Driffield Mobility to anyone finding themselves in the situation where they need solid advice and superb after care.

With sincere good wishes to you all.

Brian and Caroline



Keep in touch...

You can keep up to date with all our news, information videos and more with the links below:



www.driffieldmobilty.co.uk



facebook.com/driffieldmobiltyld



Instagram.com/driffieldmobilty

Visit us at our showroom:

Scotchburn Garth,
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