# LAUNDRY with



#### Laundry and linen services of the highest standards



A trusted hospitality partner in long-term care, assisted living, retirement, and independent living homes — serving Canadians for over 50 years.

#### Why Aramark Senior Living?

- We are a compassionate partner that seamlessly integrates into your home with ease—ensuring resident engagement and service excellence at every touchpoint.
- We are **committed** to adhering to operating procedures, open and transparent communication, and continuous improvement.
- We have **innovative**, comprehensive programs to drive consistent execution always with a **customizable and flexible approach**.



## Partnering for Success

We become a **natural extension** of your laundry team. Our services include:

- Operating a **state-of-the-art, à la carte** resident laundry and linen program
- Maintaining a **consistent, flexible**, and **quick** service approach for residents
- Providing the latest technology
- Ensuring regulatory compliance
- Simplifying team member needs
- Managing labour costs

#### How We Deliver Value to Your Laundry Operation



## Residents and families can feel confident that personal items will be maintained professionally

- Dedicated lost-and-found process with tagging and labelling
- Quality and hygienically clean linens and laundry
- Resident choice of detergent for personal items
- Linen and clothing care tips for residents



#### Our highly trained and motivated team members are more than qualified to serve

- Aramark's Laundry Academy for laundry skills training
- Resident-centred skills and awareness training
- Daily focus on achieving financial commitments, driving innovation, and accountability
- Managers oversee flawless execution of standards



### We are committed to maintaining the hygiene and integrity of residents' laundry and linens

- Universal safe work practices for laundry and linen handling
- Industry-leading infection prevention and control practices and standard operating procedures
- Continuous training, validation, and reporting of all processes
- Ongoing safety and compliance audits



#### Through proven processes, programs, and technology, we help track and deliver measurable results

- National metrics to ensure labour, quality, and financial optimization
- Ongoing monitoring and remediation of any program anomalies
- Proprietary FacilityFitPro<sup>™</sup> software for performance monitoring and workflow optimization
- Inventory management system



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AN AVENDRA GROUP COMPANY

#### Contact us to learn more

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