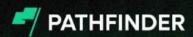
Brochure & Guide



MARKETING & DESIGN

www.pathfinderagency.co.uk

support@pathfinderagencyco.uk

Your fixed-rate subscription for weekly marketing & design hours, cancelled at any time. No long commitments and zero fuss.

BROCHURE & GUIDE

PATHFINDER





Pathfinder is the Marketing & Design agency that helps businesses of all sizes, worldwide.

Whether you're hearing about us for the first time or simply looking to learn more, this brochure is intended to give you all the information you need.

You can expect to see some of our work, insights on the finer details, and all the information you need to get started. And if we've missed anything specific to your expectations, just let us know directly and our friendly team will always be on hand to help.

On behalf of our whole team, we welcome you to Pathfinder.

Many thanks;

www.pathfinderagency.co.uk

EMAIL:

support@pathfinder.co.uk

PHONE:

0330 043 3438

ADDRESS:

25 The Shard, London Bridge Street, London, SE1 9SG

Hola Salaam Salut Guten Tag Bonjour Merhaba Aloha Dia Duit



The wiser way to do marketing & design

We're a multi-award winning marketing & design service that specialises in marketing, graphic design and website design. Collectively, we've helped generate over £100million for our clients, so we know what it takes to discover your greatest expression.

Whether you need content that differentiates you, artwork that supports your communications, or a dedicated team to build and manage your website, you can do it all in one place for an affordable, fixed-price, monthly-rolling contract.



Your team of experts

Our experts become your team, on a monthly rolling subscription. You get access to an entire range of specialists that can cover your marketing & design needs, for only a fraction of the cost of hiring a team. There's no long commitments and zero fuss.

You can expect:

- · A monthly rolling subscription, cancelled at any time
- Access to a team of UK-based, qualified & experienced specialists
- No limitations on revisions or what proportion you use your team in
- Regular meetings with a dedicated Account Manager



Marketing Specialists

Work with marketers that know what it takes to position your business in the right way.

Their experience will help you execute on the different challenges that your business will face throughout your journey of growth.



Graphic Designers

Visually stunning graphics often come at a premium cost. Not with Pathfinder.

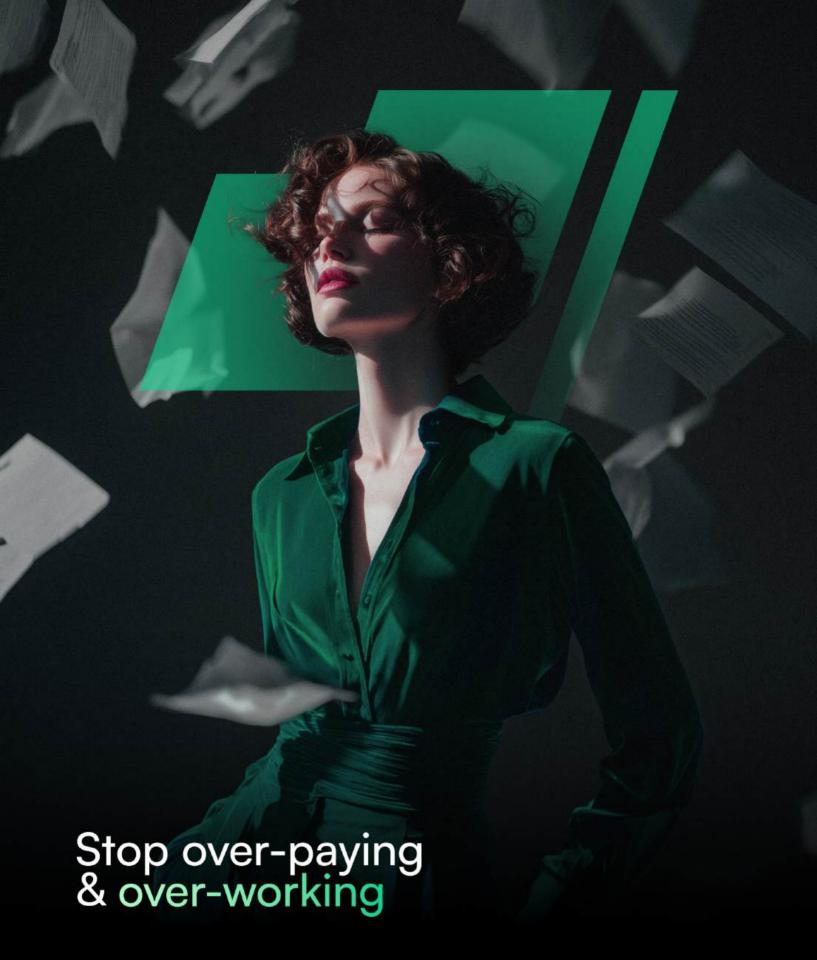
Whether you need print or digital media, our team of Graphic Designers are equipped with the best tools and have you covered.



Web Specialists

Your website is an essential part of your customer journey. It needs to be right because it also says a lot about your brand.

Have it designed, built and managed by Web Specialists that know their stuff.



We save you money against hiring a marketing & design team, regardless of whether you're just starting out or you already have an in-house team. Pathfinder is always here to help and is the new proven method that works.



	PATHFINDER	Entry-level employee	Mid-level employee	High-level employee	Freelancer	Agencies
Skill Level	High	Low	Medium	High	Medium	High
Speed	High	Low	Medium	Medium	Medium	Medium
Quality	High	Low	Medium	High	Medium	High
Flexibility	High	Low	Low	Low	Medium	Low
Skill Mix	High	Low	Low	Medium	Low	High
Scalability	High	Low	Low	Low	Medium	High
Work Volume	Medium	Low	Medium	High	Low	Medium
Monthly Cost	£1,499 / all inclusive	£2,000 - £3,000 / per person	£3,000 - £4,000 / per person	£4,000 - £5,000 / per person	£1,500 - £4,000 / per freelancer	£3,500 - £7,500 / per agency
Additional considerations	High competency, high flexibility, cost-effective solution.	Cost of recruiting, national insurance, pensions, training, software, general overheads, sick days & holidays	Cost of recruiting, national insurance, pensions, training, software, general overheads, sick days & holidays	Cost of recruiting, national insurance, pensions, training, software, general overheads, sick days & holidays	Limited skills and expertise. Work is likely to slow & become unscalable as freelancers become busier.	High competency, low flexibility. Most agencies also charge per project and for additional tasks.

*Salary data from Cast UK (2025) & Indeed (2025) Freelancer data from Adzooma Research (2024-2025) Agency data based on median costs from teamwork.com (2025) and Adzooma Research (2025)





Our business model was a direct response to what real-life businesses needed - the ability to access a team of experts on a flexible & predictable contract that didn't cost a fortune. Prior to Pathfinder, businesses were forced to either hire inexperienced executives, have a costly in-house team, or get stuck with freelancers & costly agencies to cover the skills-gap. Pathfinder empowers businesses and changes everything.



Choose a subscription based on how many hours of work you'd like from us each week. Your hours can be split, in any proportion, across any discipline. That means our people become your people.

With an impressive track-record across all business sizes and multiple sectors, we're confident that we know what we're doing.

10+ Team members £100m

In client revenue

500+

Completed projects

96%

Client retention



Locations nationwide & professionals near you

You can often find us at The Shard (London) but our remote-first culture means that our team is nationwide. That means that we always seek the best talent from across the country and our clients are never truly that far from a Pathfinder specialist.



London The Shard

London Bridge Street, London



West Yorkshire Dewsbury

Dewsbury, West Yorkshire



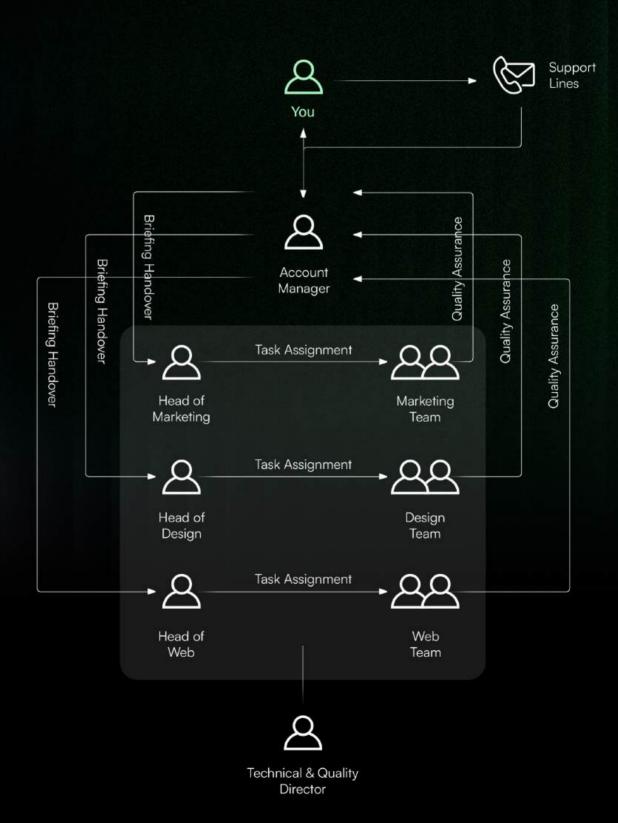
REMOTE Nationwide

UK

Locations, aross the UK

Our award-winning workflow

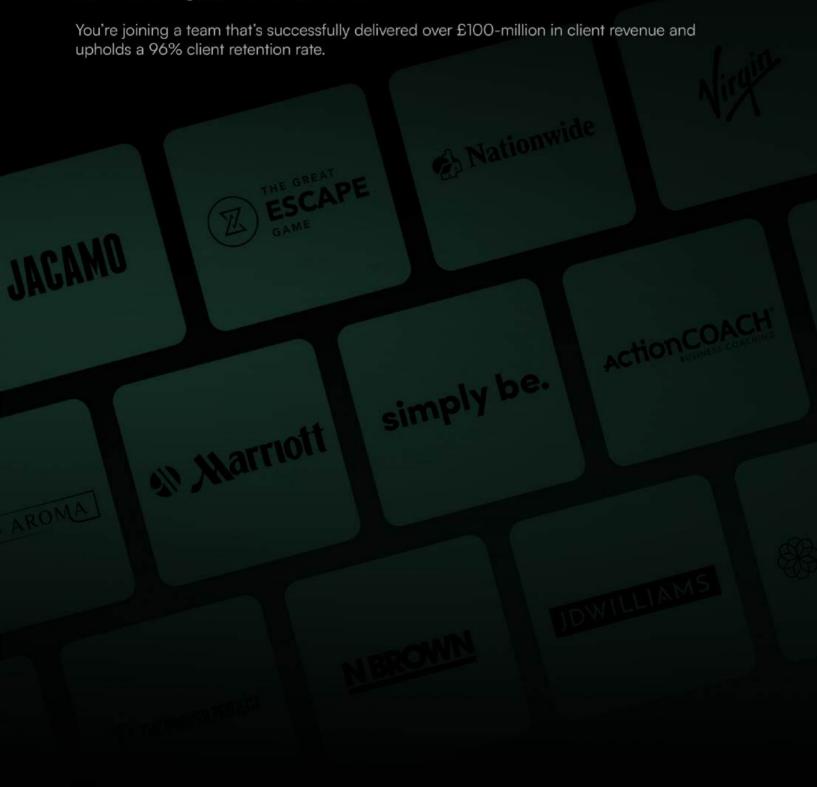
You'll have regular opportunities to meet with your Account Manager. And when things suddenly pop up, you can still send us tasks at any time by our dedicated email or phone-line. Your Account Manager distributes the work by discipline, it gets completed by a specialist, and sent back to your Account Manager to present it back to you.

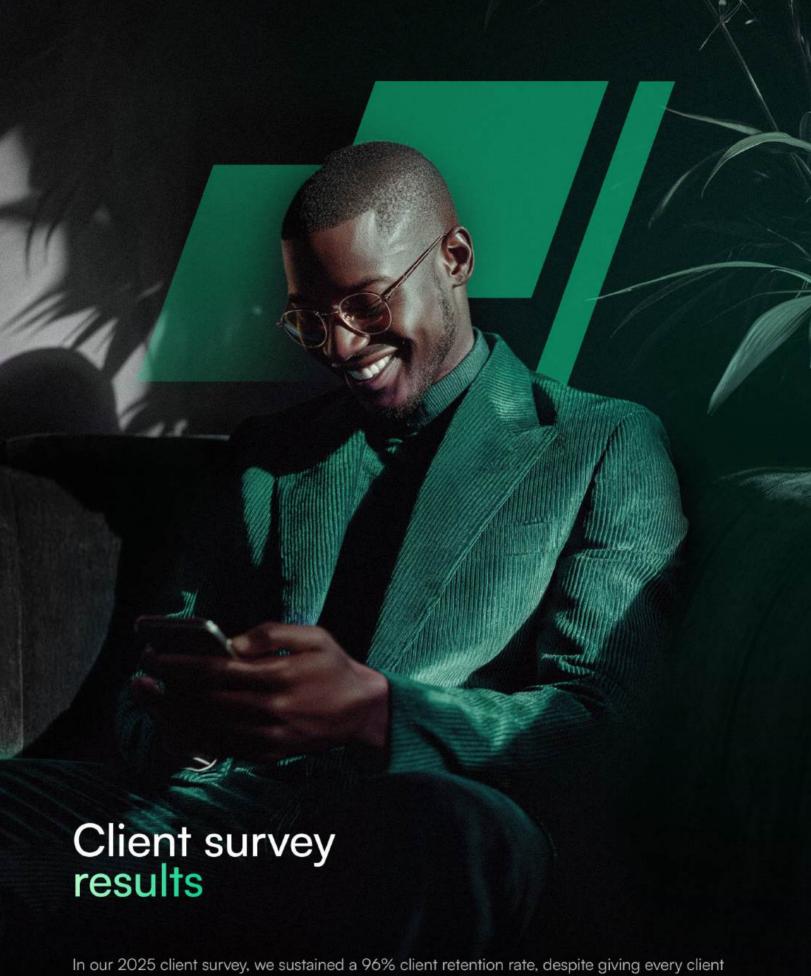


We're the secret of other businesses

Whether you're a small, medium or large business, we have the experience needed to help support you throughout your journey of growth. We believe each business is unique and undergoes different challenges. That's why our versatile model offers you exactly what you need for long-term success.

We've already helped a variety of businesses across a range of sectors, from brand new side-hustles, to global well-known brands.



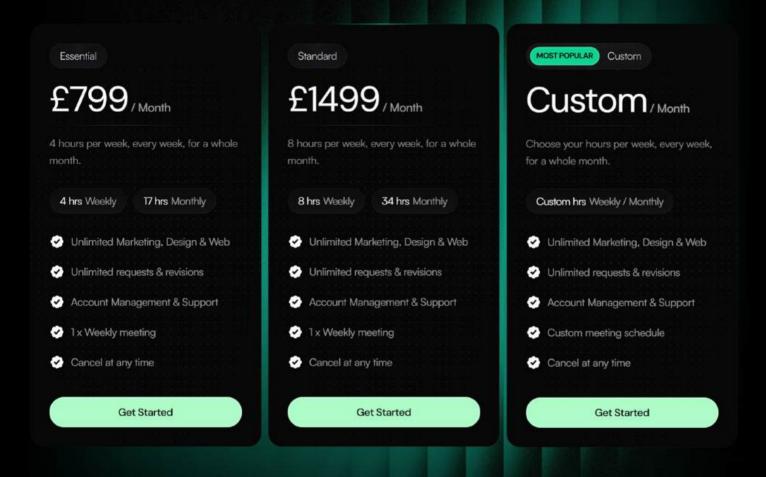


In our 2025 client survey, we sustained a 96% client retention rate, despite giving every client the opportunity to cancel and leave at any point. We also scored a perfect 100% satisfaction rating from our clients. This is a real-life testimony of the incredible work our teams do and the great value our model delivers for businesses nationwide.

One subscription, endless possibilities

Fixed pricing helps you avoid nasty surprises. By knowing exactly what's included in your package, a fixed price contract keeps your financial planning on track, without limitations.

Your package gives you dedicated Marketing & Design hours, every week, for a fixed monthly fee. Get access to the expertise you need, all in one place - cancelled at any time.



PRESENTATION DESIGN

WEB BUILD

SOCIAL MEDIA MARKETING

BRANDING

PACKAGING

EMAIL MARKETING

WEB DESIGN

PRINT & BROADCAST

AD CREATIVES

CAMPAIGN COLLATERAL

PROMPT ENGINEERING

SEO & DIRECTORY

CRM MARKETING



With the type of business we have, we're heavily reliant on our sales team to bring in new business. Each sale can take months to nurture, in which time, marketing is important to ensure we're front of mind and positioned in a way that builds trust.

When our Marketing Manager left, we considered all options and decided to give Pathfinder a go. After improving our website, branding, marketing and sales material, we noticed our average order value increase by over £12,000!

We're trusted and we're visible, which has allowed us to target even bigger prospects, and we're seeing the benefit of that in the numbers.



Distribution of hours by discipline

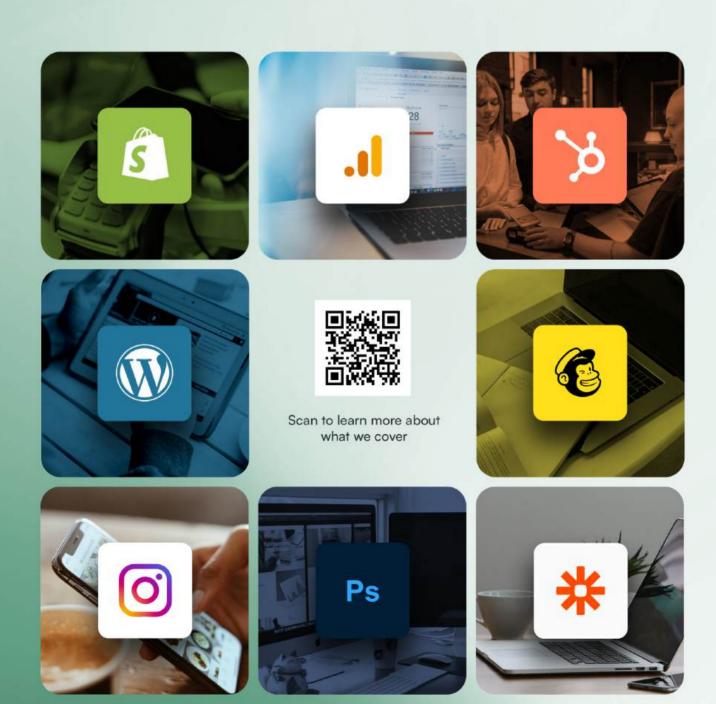
MARKETING 32% DESIGN 27% WEB 21% OTHER 20%

Our expertise

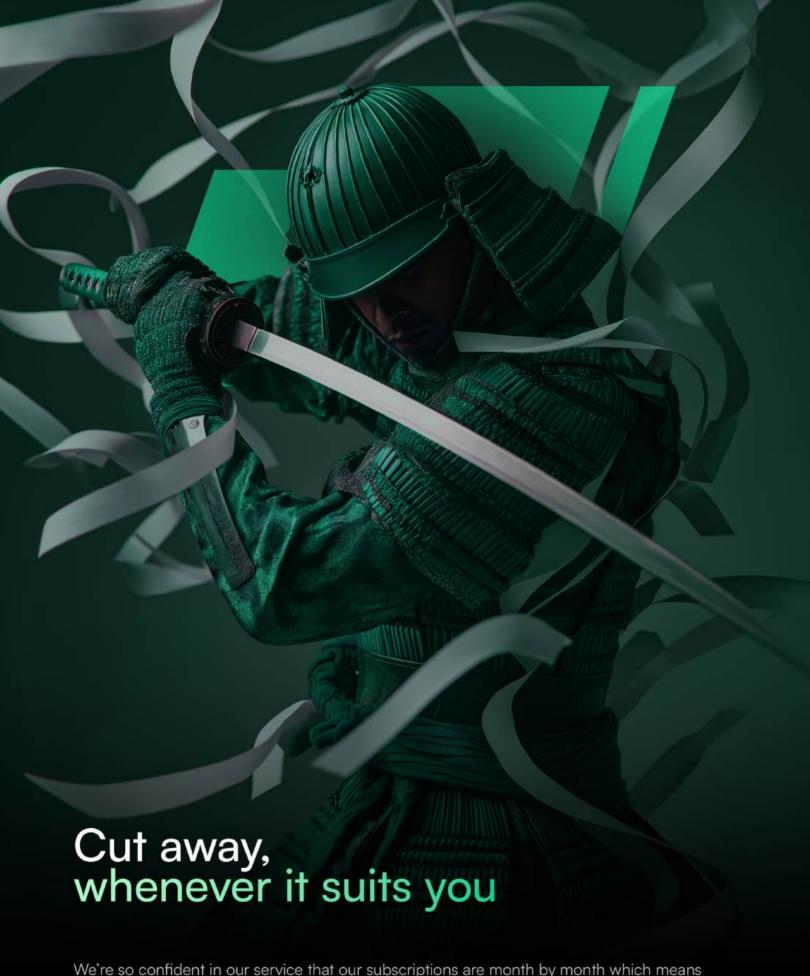
With a vast range of expertise in house, you can rest assured that you'll have the majority of your marketing & design needs all fulfilled in one place.

If you have a particular stack of technology that you're looking for a partner to work with, simply let us know and we can detail whether it's something we can cover or not. It's rare that we undertake a relationship where we can't hit the ground running.

To see a range of activities that we fulfil with these tools, and more, scan the QR code below or visit our website: www.pathfinderagency.co.uk/scope







We're so confident in our service that our subscriptions are month by month which means you pay a fixed price monthly and can cancel at any time. There's no long commitments, no hidden-fees and no fuss. That means you can scale up, scale down, trial it, or leave, whenever suits you.

Marketing

Marketing builds strong relationships with the customers and clients you want to reach. The messaging of your marketing helps your brand be perceived in a way that positions your business as you intend it.

In order for your products and services to be considered by prospects, you'll need to draw attention online and be present when someone needs information. We manage that for you.

Campaign planning

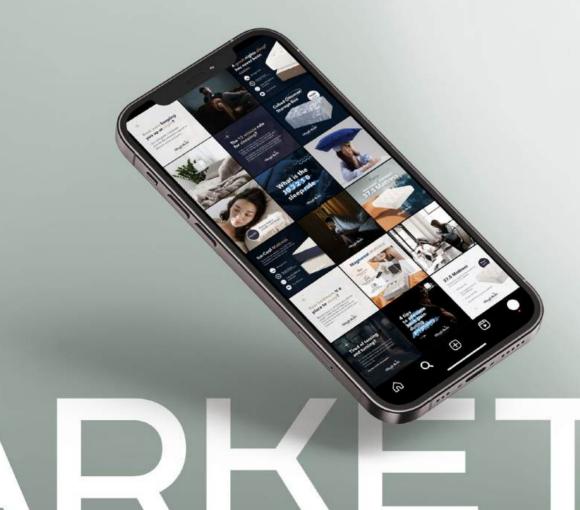
Copywriting and content writing

Direct & e-mail marketing

Community engagement

Social scheduling & publishing

Analytics & reporting





Graphic design

The art of communication goes well beyond just words. Your branding and visual direction plays a big part of that. By having a team that manages your representation, you're able to use graphic design to position yourself in an appropriate and intentional way.

Get jaw-dropping visuals for your digital and printed assets, all created with your consistent branding and messaging in mind. Expect beautiful, strategic and meaningful work.

- Branding & brand guidelines
- Packaging & product components
- Digital & printed assets

- Digital assets: Social creatives, Ad creatives, Display screens, Email graphics, Website graphics, Presentations, Documents, etc
- Printed assets: Leaflets, Posters, Business cards, Invoices, etc.





Web design & build

Websites can be difficult, time-consuming and complicated. They don't need to be though. When you have an experienced team of specialists working on your website, you can take it from concept to reality in just a matter of weeks.

Get discovered by your prospects in a way that's professional and commendable, and let our team collaborate on your site and create something exemplary.

Website design

Website build

Website maintenance

Copywriting & content writing

SEO, CRO & SEM

Tracking & analytics





The Discovery Agency

Website design and creation for a Marketing & Design Group using Webflow. The site was also SEO optimised for a perfect 100 SEO score on the Lighthouse report.

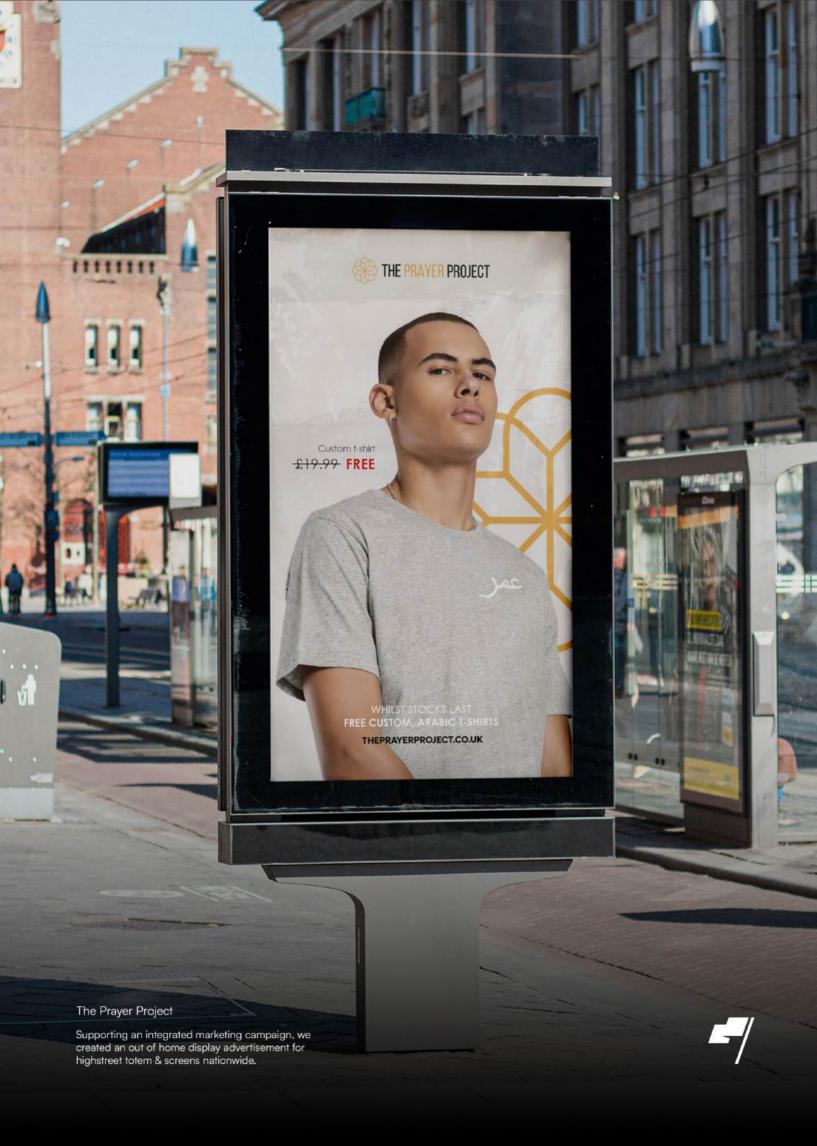


as full-time employees.

To begin with, we called Yousaf and his team to help support us on any overspilled projects and tasks, but eventually we realised how productive this method of working was. When we considered the potential of a more comprehensive relationship, it was no-brainer!

We agreed a multi-day agreement with Pathfinder and it works way better this way. It saves us £43,704 per year, every year, to reinvest in other areas of our business"







Want an Account Manager to work from your business every week? Need a fractional CMO on your board of executives? What about an industry exclusivity agreement?

These are all examples of contract variations that we've agreed with our clients.

If your business needs something a little different to usual, it's always worth a conversation with us. Simply ask the question by emailing support@pathfinderagency.co.uk





We have an online store selling essential oils. We were already working with a marketing agency prior to joining Pathfinder, but as our market grew in 2020 we always felt like the business was trailing behind.

Whilst we were making money, we were convinced that the right agency could differentiate us better and capitalise on the influx of customers coming into this space.

We signed up for one of the full-service packages and ever since we've been hitting our monthly records, month after month. Now Pathfinder Agency handles all of our marketing and design and we could not ask for a better solution for our business.

1000% + website impressions

60% + average order value

800% + annual revenue



Getting started

Getting started is a series of necessary steps; we call this our onboarding process. Regardless of which of our packages you choose to subscribe to, you'll need to dedicate some time on your side to help us get the information we need to get going.

Here's how we get you started:

01

Get in touch with us

It couldn't be any easier. All you have to do is send us an email or fill out the contact form on our website. We'll get the process started.

02

Choose your package

Based on the conversation you'll get some clarity on what package is right for you. Once you let us know, we can begin the documentation.

03

Initiate the agreement

You'll be issued a digital contract with a link to attach a payment method. Once you've signed and paid, you're officially a client.

04

Complete the onboarding form

We'll request access to your marketing assets. That will help us begin auditing. We'll also arrange a kick-off meeting and arrange a schedule.

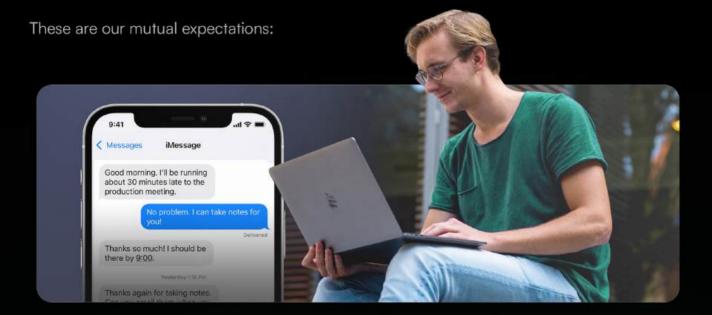
05

Celebrate!

Once everything is done, and your team is assigned, it's time to begin the celebrations. Fire the confetti cannons and get the kettle on.

Expectation matter

We believe in having difficult conversations and always doing what's right. That means making sure we only work with the right people. We outline our mutual expectations to benefit both parties and to make sure our relationship is always mutually beneficial.



Respect & decency

In any relationship, communication is important. When communicating we'd expect all parties to be professional, respectful and decent in their manner.

Unity

We all take individual ownership and support one another through the uncertain challenges we each might face.

Competence

You can expect us to handle work with the right level of competency that's required. That means we hire the right people and always do our best to have your business at the heart of decisions.

Confidentiality

We expect both parties to handle information in a careful way.

Moral appropriateness

As marketers, we understand the impact we can have on wider society. We only engage in partnerships which are morally aligned to our beliefs, avoiding sectors that we deem to be exploitative or damaging to society eg. Drugs, alcohol and explicit material.

Understanding

It's important that we actively try to be as understanding and non-judgemental as possible.

Honesty

We expect all communication to be honest and progressive, from all parties.

Timeliness

Whilst sometimes uncontrollable things occur, we generally expect timeliness for meetings, payments and deadlines.





If you need all the detils before making a decision, you can get a comprehensive breakdown of what is and isn't included in each package by seeing our Scope of Work document, available on the website or by requesting it directly from us. Alternatively, if you have a burning question or curiosity, contact us to ask.



Our teams help you deliver the right work, at speed. That's because we only hire the best talent, equip them with the right tools & software, and enrich their workflows with Al. So when you have a last-minute deadline or an unexpected curveball, Pathfinder is there as an invaluable lifeline.

FAQs

What's the minimum contract length?

All of our contracts are monthly rolling, and can be cancelled at any time with a 30 day notice period.

How will we communicate?

You'll have the option to attend regular meetings, email us or call our support lines.

What are your opening hours?

We're open from Monday to Thursday, 09:00AM to 6:00PM.

What if I have an urgent task?

Let us know as soon as possible and we'll try to be flexible enough to cover it. Out of hours tasks may incur some additional costs.

Will my work be subcontracted?

No. By default, all of the work is done by our in-house team. On occasion, if your work needs an external specialist, we tend to let you know beforehand.

Are there any performance guarantees?

There's no guarantees. You pay a fixed rate because you're paying for the time, effort and expertise of the team, similar to hiring someone in your business.

Who dictates what tasks to do?

Ultimately, you're the subject-matter expert, and we're the technical experts. You're always in control, but your Account Manager will always be on hand to help direct you.

Can I book a meeting outside of my regular meeting schedule?

Yes! Account Managers are often available throughout the week. You can book a meeting on our website or by speaking to us.

Who will work on my tasks?

Your tasks are assigned to a specialist of the appropriate discipline.

Can you work on multiple brands in only one contract?

Absolutely. We can work on multiple brands, as long as the package is appropriate and it's within your time-allowance.

How often do I receive reports?

If you'd like to receive monthly productivity or performance reports, inform us and we can set this up for you. The production of the report will be deducted from your time-allowance.

What does my dedicated time-allowance cover?

Your dedicated time allowance covers any time dedicated to your business. As well as execution time, this also covers all meetings, planning, and any administration.

What if I go under or need to go over my hours?

If you need to go over, we might be able to use future time allowances, charge additional hours or even change your monthly package temporarily. It's unlikely that we'll forecast a shortage of work, but if we do, we'll do our best to find something useful to occupy our time with.

How is my dedicated time allowance monitored?

We use an internal management tool to ensure time is accurately allocated. The time allocation is scrutinised to ensure logs are accurate and reasonable. We also have a QA team that ensures all work is efficient.

This is why / PATHFINDER works like clockwork



We care for people

Our team carries decades of experience and more university degrees than team members. We're serious about our hiring standards and only work with the country's best talent.

We streamline the process

Our award-winning processes allow our specialists to focus their efforts on the things they're best at. That leaves creatives to be more creative, without dealing with the friction of heavy administrative tasks.

Equipped with the right tools

From accessibility to AI, we believe people work best when they're given the best tools for the job. Pathfinder professionals are equipped with the technology, education and tools they need to succeed.

We're undeniably human

We're people-centric in everything we do and that starts by hiring for the right culture in our agency. Our people are understanding, empathetic and always mean good.

We prepare for honesty

Our people are dependable and trustworthy. We believe in being honest, even when it's difficult, and always doing the right thing.

We believe in righteousness

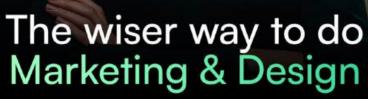
We're a socially-conscious and morally driven team. That means we're unable to accept work from businesses which don't align with our beliefs (such as gambling, drugs or explicit content).





Getting started is simple. Just send us an email and we'll take it from there. If you haven't determined what package is right for you, we'll help. Once both parties are committed, we arrange a kick-off call and assign you an Account Manager. Most of our clients are onboarded, up and running within just a few days.







Get started /book-now



Pricing /pricing



Scope of work



Our website pathfinderagency.co.uk

EMAIL: support@pathfinderagency.co.uk **PHONE:** 0330 043 3438

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www.pathfinderagency.co.uk

PATHFINDER

Still got questions? support@pathfinderagency.co.uk



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