

## Standard 3 Family and community

NPAQ acknowledges that the safety and wellbeing of children and young people is stronger when families and communities are active partners in promoting safe environments – both physical and digital. NPAQ provides open lines of communication so families and communities can stay informed and engaged with our organisation, programs and events.

- NPAQ provides families and communities with clear and accessible information about our safety and wellbeing policies and practices. Feedback will be considered by emailing: [parksconnectprograms@npaq.org.au](mailto:parksconnectprograms@npaq.org.au)
- NPAQ has established regular communication channels to keep families informed and engaged, such as newsletters, social media pages, NPAQ website, in-person conversations and the opportunity to complete surveys and feedback forms (online and physical).
- NPAQ is on a journey of continuous improvement and seeking to connect with community leaders and organisations to embed culturally safe practices.
- Volunteers and staff are engaged in a training schedule to emphasise the importance of the Child Safety Standards and respond to children's safety and wellbeing concerns in a well-informed manner.

**PARKS CONNECT**



Parks Connect is proudly supported through funding from the Queensland Department of the Environment, Tourism, Science and Innovation.