



blairtummock housing association


NEWSLETTER

at the heart of our community

Spring 2026

JOIN US FOR OUR SPRING COMMUNITY EVENT!

We're
welcoming the
brighter days ahead
with a special Spring
Event—and we'd
love for you to
join us!

 **Wednesday 15 April 2026**

 **Blairtummock Community Hall,
45 Boyndie Street, G34 9JL**

 **3pm – 6pm**



This is a relaxed, family-friendly afternoon designed to bring our community together, celebrate spring, and give you the chance to chat with staff about the services we provide.



What's Happening on the Day

There's something for everyone:

Kids' Activities

Fun crafts and games to keep the little ones entertained.

Bingo

Join in for a few rounds and enjoy the friendly competition.

Tea, Coffee & Easter Treats

A warm cuppa and some seasonal goodies—perfect for an afternoon catch-up.

Chat With Our Staff

Learn more about our services, our performance, and the work we're doing across the community.

Share Your Views

We'll also be gathering your thoughts on proposed changes to policies. Your feedback helps shape the decisions we make, so this is a great opportunity to have your say.

Come Along and Be Part of It

Whether you want to take part in activities, enjoy a treat, or simply pop in for a chat, we'd be delighted to see you there. Events like this help strengthen our community—and your voice and presence make all the difference.

Keep an eye on our website and social media for more exciting announcements about this event. We hope to see you on the 15th!

PUBLIC HOLIDAYS

Please note the office will be closed on the following dates:

- Friday 3rd and Monday 6th April 2026
- Monday 4th May 2026
- Friday 22nd and Monday 25th May 2026
- Monday 15th June 2026

In the event of an EMERGENCY only, please contact our Out of Hours Contractor City Technical on 0333 202 0708. PLEASE NOTE – this service is for Tenants ONLY. Not for Factored or Sharing Owners.

MAINTENANCE

OUT OF HOURS SERVICE

Our emergency repairs service operates every day of the year, 24 hours a day and if you have an emergency outside normal office opening hours, call City Technical Services (UK) Ltd on 0333 202 0708. Tenants Living In The District Heating Block Who Have No Heating Or Hot Water Must Call Amp Energy On 0800 0862150.

It is important when contacting the Emergency Repairs Service that you provide as much information as possible. Please note that out of hours repairs are 'make safe' only and will be followed up in normal working hours with a full repair if needed and that this service is available for Association Tenants NOT Factored or Sharing Owners.

The following are examples of emergency repairs that will be considered by the Association:

- Internal Gas leak (beyond the meter).
- No electricity or electrical faults that may endanger occupants of property.
- Lighting fault to internal bathrooms.
- No water supply.
- Water burst or flooding (not drips).

- House or flat entrance door insecure.
- Loss of heating during the months of October to April inclusive where no other form of heating is available.
- Blockage or no flushing of the only toilet (recurring repairs may be rechargeable).
- Smashed glazing (entrance doors or windows). Where only a single pane of a double glazed unit is smashed, it may be treated as an urgent repair.

Please note: If you provide misleading or false information that makes us believe your repair is an emergency and it is not, you may be charged for the call-out.



USEFUL EMERGENCY CONTACT NUMBERS

GAS: If you think you can smell gas.
Transco - 0800 111 999

STAIR & BACKCOURT LIGHTING
City Building 0800 595 595

SCOTTISH POWER
Power cuts throughout local area.
0330 101 0222

SCOTTISH WATER:
Street flooding.
Customer Helpline:
0800 0778 778



Right To Repair

We would like to remind all tenants that Blairtummock Housing Association is fully committed to the Right to Repair legislation. This legislation covers small or urgent repairs and sets legal timescales for completing them. If a repair is not completed within the required timeframe, tenants may be entitled to compensation.

If you would like more information about your rights or the types of repairs included, please contact our Maintenance team, who will be happy to help.

Further details can also be found on the Scottish Government website:

www.gov.scot/publications/right-repair



KEEP YOUR CONTACT DETAILS UP TO DATE



Having your most up-to-date contact details is more important than ever. Whether you prefer to hear from us by email or by SMS text message, we want to make sure our information for you is always accurate.

We will increasingly use CX Feedback to communicate and engage with tenants. This may include sending short surveys, promoting any available funding or support services, and issuing important correspondence such as letters and newsletters. Up-to-date contact

information ensures you don't miss out on anything that could benefit you.

If you're unsure whether we hold your most recent details, please get in touch. You can:

- Email: enquiries@blairtummock.org.uk
- Phone: 0141 773 0202

If any of your contact details change in the future, please remember to let us know right away. Keeping this information current helps us stay connected and provide the best possible service.

GAS SERVICING

The Association would like to thank everyone for their continued cooperation with providing access to our gas engineers for the legally required gas safety checks to be carried out, ensuring the safety of all households.



ALTERATIONS & IMPROVEMENTS

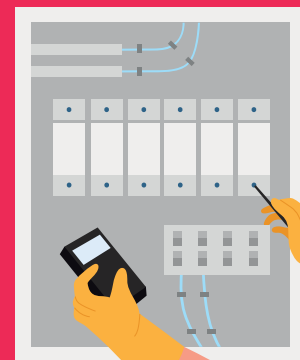
Tenants should always contact the Association requesting an application form for any alterations and improvements that they are thinking about carrying out. The Association will not refuse permission in most cases, but tenants should refrain from doing any works until they have permission from the Association in writing.



ELECTRICAL SAFETY INSPECTIONS

The Association is legally required to carry out electrical inspections of properties every 5 years to ensure that installations in people's homes are safe and meet today's safety standards.

Tenants are requested to make contact with Maintenance staff to make a suitable access arrangement when receive notification the inspection is due for their property.



ACCESS YOUR RENT & REPAIR ACCOUNT ANYTIME

Did you know you can now view your rent account and check your recent repair order history on the Association's website—24 hours a day, 7 days a week?

If you would like to use this convenient online service, simply contact our office on 0141 773 0202 or email enquiries@blairtummock.org.uk. We will confirm your identity and then arrange your login details.

This quick and secure service makes it easier than ever to stay up to date with your tenancy information.

SOCIAL MEDIA – FACEBOOK & INSTAGRAM

We have a Blairtummock Housing Association Facebook page and have recently set up an Instagram page, why not give us a follow as the Association will use these as one of the ways to quickly get information to all tenants.



Tenant Involvement - Would You Like To Be More Involved?

There is a variety of ways that you can become involved with the Association and the decisions that are made in relation to the services we provide these are;

Tenants Panel

A panel is a group of people who meet a few times a year to look at how certain services can be improved. The panel would also be consulted over new policies and review of existing policies. Blairtummock HA would provide the support and information required to make the panel work.

Registered Tenants Organisation

The Association will support and assist anyone who wishes to set up a Registered Tenants Organisation. In order to become a Registered Tenants Organisation groups must meet certain criteria which is set out by the Housing (Scotland) Act 2001.

Consultation Register

You can put your name on our consultation register. This means that every time we are considering changes, we will ask your views first.



SPRING INTO ACTION: KEEP OUR COMMUNITY CLEAN OF DOG FOULING



Recent inspections by Association staff, along with reports from our Estate Caretakers, have highlighted that dog fouling continues to be a significant issue in our area—just as it is across the wider city. Dog fouling is unpleasant, unsafe, and antisocial, yet a small number of dog owners still fail to pick up after their pets.

The Association is committed to improving the appearance and cleanliness of our backcourts and shared spaces, but we can only achieve this with your support. We ask tenants to help by reporting irresponsible dog owners.

You can do this anonymously through the Council's website or by downloading the My Glasgow app, creating an account, and submitting a report. You may also contact our office directly with any information.

The fine for failing to pick up after your dog is **£80**, rising to **£100** if not paid within 28 days.

GRAB IT – BAG IT – BIN IT

Let's work together to keep our neighbourhood safe, clean, and enjoyable for everyone. A few seconds of effort makes a big difference!

ILLEGAL USE OF PROPERTY



The Association wants to remind all tenants about the serious consequences if a property is used for illegal or immoral activities.

Your Scottish Secure Tenancy Agreement clearly states: "You, those living with you, and your visitors must not use the house, or allow it to be used, for illegal or immoral purposes."

We have an established information-sharing agreement with Police Scotland. If we become aware of anti-social behaviour in a property, we will obtain a disclosure from them and they will inform us of the results of their investigations, including any charges or convictions.

In such cases, the Association will meet with the tenant to discuss the situation and explain the potential actions that may follow.

If a tenant, a member of their household, or a visitor is convicted of using the property (or allowing it to be used) for illegal or immoral purposes, we can apply to the court for an eviction order.

For instance, tenants have previously been evicted after convictions for drug dealing or growing cannabis inside the property.

Please take care not to jeopardise your home by engaging in or allowing such activities.

Thinking About Moving Home?

Here's What You Need to Know!

If you're planning a move — whether it's to a new area or just around the corner — there are a few important things to keep in mind before you pack the first box.

First things first:

We need **28 days' notice** before you end your tenancy. Rent will still be charged during that time, so it's best to let us know as early as possible to keep things smooth and stress-free.

We will then arrange a house inspection with you to discuss what needs to happen before you hand in your keys.

A quick note on any home DIY:

If you've added your own touches to the property — wet wall panels, new tiles, skirting boards, swapped out internal doors, or installed fancy LED lights — we may ask you to return the property to its original condition. We love creativity, but we need to make sure the home is ready for the next tenant.

Also, if there's any damage, we'll ask you to sort it before you go. Otherwise, we'll need to charge for any repairs, and an invoice will be sent to your new



address — definitely not the kind of housewarming gift anyone wants!

For those moving to another Blairtummock home, please remember: the condition of your current property matters. If there's damage that hasn't been fixed, your transfer offer could be withdrawn. So, a good rule of thumb? Fix things as they happen, and you'll be ready when your dream home comes calling.

Got questions? We're here to help. Just get in touch with your housing officer — we'll guide you through every step of the way.

CHANGES TO YOUR HOUSEHOLD

Has anyone moved in or out of your property recently?

If so, it is very important that you inform us of this change in writing.

Legislation introduced by the Scottish Government in 2019 means that if an existing tenant passes away, the tenancy can only be succeeded by a qualifying person who has been registered as living at the property for a period of 12 months.

The 12-month notification period also applies to:

- Applying for someone residing with you to become a joint tenant.
- Assigning the tenancy to someone living with you if you are moving to a different address.
- Sub-letting the tenancy to someone living with you.

If you think you have not informed us of someone moving into your property on a permanent basis, please contact the office and request a Permission to Reside application form.

Health and Wellbeing: Tips for Enjoying the Spring Sunshine

As the days get longer and the weather warms up, spring is the perfect time to focus on your health and wellbeing. Here are some simple tips to help you feel your best this season:

- **Get Moving Outdoors:** Spring offers great opportunities for outdoor exercise, whether it's walking, jogging, or yoga. Physical activity boosts mood and improves health. In the local area, Easterhouse health centre runs a weekly walking group on a Thursday at 12pm which meets at the community reception area.
- **Soak Up the Sunshine:** Longer days mean more sunlight, a natural source of vitamin D, which supports

bone health and improves mood. Aim for 20 minutes of sunlight each day, but remember to wear sunscreen.

- **Focus on Mental Health:** Take time to relax and recharge. Practice mindfulness, meditate, or simply enjoy a peaceful moment outdoors. Spring's natural beauty can help reduce stress and enhance your mental wellbeing.
- **Eat Seasonal, Healthy Foods:** Fresh, seasonal fruits and vegetables are in abundance during spring. Incorporate leafy greens, berries, and other produce into your meals to nourish your body and boost energy.

- **Create a Peaceful Home:** Declutter your space and bring nature indoors with plants or flowers. A calm home environment promotes relaxation and supports mental health.

- **Prioritise Sleep:** Ensure you're getting quality rest. Establish a relaxing bedtime routine, and avoid screen time before bed for better sleep.

This spring, make time to embrace the outdoors, focus on your health, and enjoy the season. Your wellbeing is important, and small changes can make a big difference!

FRESH SEASON, FRESH START - KEEPING YOUR GARDEN CLEAN AND TIDY

As the days get longer and the weather improves, it's the perfect time to refresh and care for your garden. A well-kept outdoor space benefits everyone—improving enjoyment, safety, and the appearance of our homes.

Here are a few simple tips to keep your garden looking its best this spring:

- **Mow the lawn regularly** - A neatly cut lawn instantly improves the overall appearance.
- **Tidy up weeds and overgrown plants** - This keeps paths accessible and helps your garden look tidy.

- **Dispose of rubbish properly** - avoid leaving litter or bulky items outside. Use the proper bins for garden waste to keep the area clean.

A tidy, well-cared-for garden not only boosts the look of your home but also helps keep our shared community spaces pleasant for everyone. Your garden is inspected regularly and, if it is well kept, you could be recommended for an entry to our annual garden competition. Details of the competition will follow in our next newsletter.

FEEDBACK FROM OUR RENT CONSULTATION

Thank you to everyone who took the time to respond to our recent rent increase consultation. We received 60 responses, and we truly appreciate every comment, concern, and suggestion shared with us.

A majority of tenants—53%—told us they did **not** support a 5.5% rent increase. Many of you expressed how rising living costs, low wage growth, and financial pressures are affecting households across our community. Here is a small selection of the views you shared:

- “Higher than last year. I understand the cost of repairs etc. have increased. Think it could be a wee bit lower.”
- “I feel 5% would be a fairer amount... salary increases being less make it more difficult to keep up with household bills.”
- “Many tenants are living below or on the poverty line... but I recognise costs have gone up and new services have been introduced.”
- “I have always been happy with the Association—they are reliable, honest and fair.”
- “5.5% is a bit excessive because a lot of families, pensioners and single folk are struggling to eat or heat at present.”

- “People are struggling to pay bills just now.”
- “I’m from a working household and we haven’t had a 5% increase in our pay.”

Your honesty and openness helped guide the discussion at Management Committee level. After carefully considering your feedback, the Committee agreed to **reduce the proposed increase from 5.5% to 5%**.

This decision aims to balance two important priorities:

- **Keeping rents as affordable as possible**, especially during a time when many households are under pressure
- **Ensuring we can continue delivering high-quality services and investing in your homes**, in line with our Business Plan commitments

We want to thank you again for engaging with the consultation. Your voice genuinely shaped the outcome.

A special congratulations goes to **James McGhee**, who won the **£50 voucher** in our prize draw for completing the survey!

IF YOU’RE STRUGGLING, WE’RE HERE TO HELP

We understand that even small changes can feel significant when budgets are tight. If you are finding it difficult to pay your rent, please reach out. Our dedicated Housing Officers, **Welfare Rights and Money Advice Team** is here to support you, explore your options, and help ease financial pressures where possible.

You’re not alone—and we’re always here to help.



Here to Help Visits

– Supporting Our Tenants

As part of our ongoing commitment to supporting tenants, Blairtummock Housing Association's Here to Help home visits continue to make a positive difference in our community.

Since launching the visits, staff have been meeting tenants in their homes for a friendly chat and to see if there is any support we can offer. The feedback so far has been very positive, with many tenants welcoming the opportunity to speak to someone face-to-face.

These visits give us a chance to:

- Check in on how you're getting on in your home
- Pick up any repairs or maintenance concerns

- Offer support such as fuel vouchers, the Rainbow Fund and Community Chest applications
- Provide information on local services and support available
- Listen to any ideas, feedback or concerns you may have
- Make sure your contact details are up to date for safety purposes
- During the visits we have been able to connect tenants with a range of support, including financial assistance, welfare rights advice and local community services.

One tenant recently told us:

"It was lovely to have someone

take the time to sit down, listen and point me in the right direction for support. I really appreciated the help."

Each visit lasts around 40 minutes and is completely informal. It's simply an opportunity for us to check in, offer support and make sure you are getting the help you need.

Would You Like a Visit?

If you would like to arrange a Here to Help visit, or need to rearrange an existing appointment, please contact Fiona Kirk, Housing Assistant, at the office.

You are welcome to have a family member, friend or support worker present during the visit if you wish.

PENSION CREDIT YOU COULD BE ENTITLED TO MORE

Many people know about Pension Credit, but fewer realise that health conditions or disabilities can increase how much you may receive.

Pension Credit is a benefit for people over State Pension age who are on a lower income. However, the amount you can qualify for is not just based on your pension. It can increase if you or your partner have a disability or significant health condition.

If you receive a disability benefit, you may qualify for extra amounts within Pension Credit. These are often referred to as disability additions, and they increase the income level used to work out your entitlement.

This means that some people who were previously told they were just over the Pension Credit limit may actually qualify once these additions are included.

Qualifying for Pension Credit can also open the door to other help, including:

- Full Council Tax Reduction
- Help with housing costs
- Winter Heating Payment
- Other energy support schemes

We are finding that some people apply for Pension Credit but their health conditions are not always fully considered when the claim is assessed, meaning they may miss out on extra support.

If you or your partner are over State Pension age and have a health condition or disability, it may be worth having your situation checked.

Blairtummock Housing Association tenants can contact the office to arrange a Welfare Rights appointment for a full benefit check. Our Welfare Rights service can make sure any disability additions you may be entitled to are included in your claim.

Even if you have applied before or been told you are not entitled, it may still be worth getting advice.



REPAIRS SATISFACTION THANK YOU FOR YOUR FEEDBACK!

We're delighted to share some fantastic results from tenants who recently completed our Repairs Satisfaction Survey. Out of **46 tenants** who responded after having a repair carried out:



94%

were satisfied with
the repair



98%

were satisfied with
the standard of the
work



94%

said they were overall
satisfied with the
repairs service



These results are a real credit to the hard work of our staff and contractors, and we want to extend a big thank you to everyone involved. Your feedback helps us understand what's working well and where we can continue to improve.

Got to Be In It to Win It!

As an extra thank you, everyone who completes a Repairs Satisfaction Survey is automatically entered into our monthly prize draw for a **£50 Morrisons voucher**.

A big congratulations to our recent winners:

- **January – Linda Davis**
- **February – Maria Agbodo**

Every time a repair is completed in your home, you'll receive a short text message asking for your feedback. It takes just **two minutes**—and you could be our next winner.

Your views help us deliver the best service we can, and you get the chance to pick up a great prize. A win-win all round!

Introducing Prepmate

meal kits

Fresh, Affordable Meal Kits for Our Community

Prepmate is now available to households in the Blairtummock area — and we're excited to let you know what it's all about.

Prepmate is a social enterprise mealkit programme run by The Scottish Pantry Network (TSPN). It has been designed to support families with fresh, affordable, easy-to-cook meals that don't compromise on nutrition or dignity. Each kit contains wholefood ingredients and a simple step-by-step recipe, supporting people to cook tasty meals at home no matter their confidence level.



Why Prepmate Was Created

Many families across Scotland face rising food costs, limited access to healthy ingredients, and challenges with time and confidence in the kitchen. Prepmate was developed to offer a practical, dignified alternative—helping households make nutritious meals quickly, affordably, and without stress.

More Than Just Meal Kits

Prepmate also supports the community through:

- Cookery classes and hands-on food skills development
- Volunteering opportunities
- Pathways into employment through practical experience in food production

TRY PREPMATE WITH AN EXCLUSIVE OFFER

Just visit www.prepmate.org.uk, choose your meal kit, and enter **WELCOME50** at checkout to receive **50% off** your first kit.

A Growing Success Story

Prepmate has already supported communities across Scotland, helping to deliver over 30,000 meal portions through partner organisations.

The programme is continuing to grow and has recently become a registered trademark, marking an exciting milestone.

What's Inside a Prepmate Meal Kit?

Every kit includes:

- Fresh ingredients
- Easy-to-follow recipe cards
- Meals designed to be nutritious, balanced and fuel-efficient

All meals are designed to support healthier eating at a price point that keeps things accessible.



Have Your Say in the 2026 Tenant Satisfaction Survey!



At Blairtummock HA, listening to you isn't just something we talk about—it's at the heart of everything we do. Every three years, we take a deep dive into your experiences so we can keep improving the services you rely on. And yes... it's that time again!

This spring, Research Resource, an independent research company, will be carrying out our Tenant Satisfaction Survey on our behalf. Throughout April and May 2026, a randomly selected group of tenants will receive a visit or call to share their views.

Your feedback doesn't just sit on a shelf. It plays a key role in how we meet the standards set out in the Scottish Social Housing Charter, and it helps us report to the Scottish Housing Regulator. Most importantly, it guides us in shaping better services for you and your community.

Why Your Voice Matters

Taking part is completely voluntary—but your input genuinely makes a difference. Here's how:

- **You Get to Shape the Future**
Tell us what's working well and what needs attention. Your honest views help us make decisions that reflect what tenants actually want.
- **You Help Improve Services**
From repairs, letting houses, communication to community involvement, your feedback directly influences how we deliver our services.
- **You Keep Us Accountable**
Your responses help ensure we remain transparent, responsible, and focused on meeting tenants' needs.



- **You Support Your Community**
Your views don't just help you—they help your neighbours and the wider Blairtummock community.
- **It's Quick and Confidential**
The survey only takes a few minutes. Research Resource handles all responses securely and anonymously, unless you choose to share something directly with us.
- **You Help Us Celebrate Success**
If a service, staff member, or team has impressed you, we want to hear about it. Positive feedback helps us recognise great work and keep doing more of it.

A Few Minutes That Make a Big Difference

If you receive a call or a knock at the door from Research Resource, we'd be grateful if you could spare a moment to take part. Your insight helps us build better services—not just for today, but for the years ahead.

Thank you

STOCK CONDITION SURVEY

Helping us Plan the Future



At Blairtummock Housing Association, we're committed to making sure your home remains safe, comfortable, and well-maintained for years to come. To support this, we have recently appointed JMP, an experienced independent surveying company, to carry out a Stock Condition Survey of a sample of our properties.

This survey is an essential part of how we plan future investment, assess the long-term condition of our homes, and ensure we continue to meet the Scottish Housing Quality Standard. The information gathered will also help us identify where upgrades or improvements may be needed in your home.

When Will the Survey Take Place?

JMP will begin inspections during the week commencing 7 April 2026, with all surveys expected to be completed by 8 May 2026.

A JMP surveyor will call at your home at some point during these dates. If you're not in, don't worry—they will simply move on to another property in the area. You do not need to wait in, and you do not need to take time off work.

What Will the Survey Involve?

The inspection is:

- **Quick** – usually no more than 30 minutes
- **Visual only** – no intrusive works
- **Focused on key elements**, including:
 - Windows and doors
 - Kitchens and bathrooms
 - Internal finishes
 - Heating systems and other major components

Surveyors may also take photographs where required to support their assessment.

This survey is about the *property*, not your personal belongings or how you live in your home.



SURVEY 2026 – Future of Your Home

Why Your Cooperation Matters

By allowing access for the survey, you're helping us:

Plan Future Investment

The data collected helps us understand where upgrades or replacements may be needed—such as kitchens, bathrooms, roofs, windows, or energy-efficiency improvements.

Ensure Compliance and Quality

The survey helps us assess how well our homes meet the Scottish Housing Quality Standard and identify areas for improvement.

Maintain Safe, High-Quality Homes

Regular inspections help us spot issues early and ensure our properties remain safe and well-maintained.

Support Long-Term Planning

Accurate information allows us to prioritise budgets and plan major works effectively.

THANK
YOU

Thank You for Your Support

These surveys play a vital role in shaping the future of our homes and community. By taking part, you're helping us make informed decisions, plan improvements, and continue providing high-quality housing for all our tenants.

*Thank you for helping us
look after your home —
today and for the future.*

How to Identify a Surveyor

Your safety is important to us. All JMP surveyors will carry:

- **Photographic ID,** and
- **A letter of authority** issued by Blairtummock Housing Association on our official headed paper.



If you have any concerns about someone calling at your home or in your neighbourhood, please ask to see their ID and letter of authority.



We Welcome Your Feedback

At Blairtummock Housing Association, we value all feedback from our service users—whether positive or negative. Your comments help us understand what we're doing well and where we can improve, ensuring we continue to deliver the best possible service.

If you have any feedback about the Association or any of the services we provide, please get in touch.

Your views matter, and we appreciate you taking the time to share them with us.

You can:

Visit us in person: 45 Boyndie Street, where our staff will be happy to assist

Email: enquiries@blairtummock.org.uk

Phone: 0141 773 0202

Feedback Form



Contacting Us...

Blairtummock Housing Association
45 Boyndie Street, Glasgow, G34 9JL

Telephone: 0141 773 0202

Email: enquiries@blairtummock.org.uk

Web: www.blairtummock.org.uk

X: @BlairtummockHA

Follow us on Facebook and Instagram

OFFICE OPENING HOURS

Monday to Thursday 9am – 12.30pm & 1.30pm – 5pm, Friday: Office Closed – Staff available via telephone 0141 773 0202 or email enquiries@blairtummock.org.uk Mon-Thurs 9am-5pm / Fri: 9am – 3.30pm

OUT OF HOURS NUMBER – EMERGENCIES ONLY

In the event of an EMERGENCY only, please contact our Out of Hours Contractor City Technical on 0333 202 0708. PLEASE NOTE – this service is for Tenants ONLY. Not for Factored or Sharing Owners.

E-MAIL

Would you like to receive future copies of Blairtummock News to your email address rather than by post? If so, please forward your name and address to enquiries@blairtummock.org.uk and we will arrange this.

Blairtummock Housing Association is an organisation committed to Equal Opportunities. If you require this newsletter in a different format, please contact the office on 0141 773 0202 where our staff will be happy to assist.