

**KEW TOWN GETS
FIFA MINI
PITCH**
PG32



NEWSLINE

Journalism of Accuracy, Balance & Courage



**Health Minister Says
TCI Vigilant Amid
Global Hantavirus
Concerns PG3**



**Astwood Wants
Stronger Fire
Suppression After
GT Landfill Blaze PG4**

RISING PHONE BANKING SCAM



Financial Institutions scrambling to protect clients

>>> STORY ON PG5



Premier Hon. Washington Misick



Hon. Zhavargo Jolly, Minister of Tourism



James McAnally, President of the TCHTA



Stacy Cox, CEO of the TCHTA



Karen Whitt, Marketing Chair

Premier's U.S. Tourism Roadshow Returns After 10-Year Hiatus

The Turks and Caicos Hotel and Tourism Association (TCHTA) has announced the return of the Premier's United States Tourism and Investment Roadshow, revitalizing the initiative as part of ongoing efforts to strengthen the Turks and Caicos Islands' standing within the global tourism and investment landscape.

The Roadshow will place the Turks and Caicos Islands directly before influential travel, business, tourism, and investment stakeholders across major U.S. markets through a series of strategic engagements designed to strengthen industry relationships, expand market presence, and reinforce the destination's position as one of the Caribbean's leading luxury tourism jurisdictions.

At the forefront of the mission will be the participation of Premier Honourable Charles Washington Misick, whose involvement reflects the national significance of tourism to the Turks and Caicos Islands economy and underscores the importance

of maintaining strong international relationships that support visitation, business development, investment confidence, and long-term economic advancement.

The initiative will include meetings, networking engagements, presentations, and industry discussions involving travel advisors, tour operators, airline representatives, media, investors, diplomatic contacts, and other influential stakeholders connected to the travel and tourism sectors.

The Roadshow is being supported through a collaborative effort involving both public and private sector stakeholders, including the Office of the Premier, Ministry of Tourism, Experience Turks & Caicos, Invest Turks and Caicos, Wymara Resort & Villas, Grace Bay Club Resorts, The Shore Club, The Palms Turks and Caicos, Ambergris Cay, Beaches Turks and Caicos, Turks and Caicos Collection, The Strand, Salt-erra Resort & Spa, and Grace Bay Car Rentals.

As the leading voice of the tourism private sector in the Turks and Caicos Islands, the TCHTA has long played a central role in tourism advocacy, destination representation, and industry engagement initiatives aimed at strengthen-

ing the visibility, competitiveness, and long-term success of the country's tourism sector. The Association has also consistently worked alongside national stakeholders to facilitate strategic market engagement opportunities that support the continued advancement of Brand Turks and Caicos internationally.

TCHTA CEO Stacy Cox said the return of the Roadshow reflects the importance of maintaining direct engagement within the destination's primary source markets and ensuring that the Turks and Caicos Islands continues to be strongly represented within key tourism and business circles abroad.

"Turks and Caicos has earned its reputation as one of the world's leading luxury destinations through years of strategic investment, strong partnerships, and a consistently elevated visitor experience," said Cox. "This Roadshow creates an important platform for us to engage directly with the individuals and organizations that influence travel, business, and investment decisions, while continuing to strengthen the international presence of Brand TCI."

Cox added that the initiative also reflects the value of public and private sector col-

laboration in supporting the long-term advancement of the tourism industry and the wider national economy.

Karen Whitt, TCHTA Marketing Chair, said the return of the Roadshow comes at an important time for the destination as competition across the regional and global tourism landscape continues to intensify.

"In today's competitive environment, we cannot afford to become passive within the marketplace," said Whitt. "Maintaining strong industry relationships and consistent engagement within our major source markets is critically important to sustaining the Turks and Caicos Islands' position within the luxury travel sector. Our collaboration with the Premier and the Ministry of Tourism adds an especially meaningful dimension to this initiative, reinforcing the importance of working together to strengthen and elevate the destination globally."

The TCHTA looks forward to continuing its collaborative work with Government and industry partners to support sustainable tourism growth, strengthen international relationships, and advance the continued success of the Turks and Caicos Islands and the people connected to its tourism industry.

Health Minister Says TCI Vigilant Amid Global Hantavirus Concerns

By Vivian Tyson, NEWSLINE Editor-In-Chief

The Turks and Caicos Islands Government said it is continuing to monitor developments surrounding hantavirus cases reported internationally, with the Ministry of Health and Human Services emphasizing preparedness, public education, and vigilance rather than panic.

During an interview with NewslineTCI this week, the Minister of Health and Human Services said the Government has already begun implementing precautionary measures and public awareness initiatives following reports of confirmed hantavirus infections linked to a cruise ship in the Central Atlantic Ocean.

“Yesterday, the Ministry of Health, along with the Environmental Department, would have put out a press statement giving information around education of what the hantavirus is, how it came about, but most importantly, how a person should respond to it,” the Minister explained.

The Minister acknowledged that the

emergence of the virus has generated concern among residents, particularly as memories of the COVID-19 pandemic remain fresh. However, the Ministry’s approach, the Minister said, is centered on providing accurate information while avoiding unnecessary fear.

“I do know that there’s been a lot of information circulating on social media that has caused a sense of uneasiness, which we do understand,” the Minister stated. “But what we have done through the information disseminated is speak to the basic steps, making sure that we clean surfaces, wash our hands, and remain cognizant of our surroundings.”

Residents who are feeling unwell or experiencing flu-like symptoms are also being encouraged to take personal responsibility to help minimize the spread of illness.

“For those who may need to wear a mask, because all of the symptoms that one may experience may be similar to that of the flu, there’s nothing wrong with wearing a

mask,” the Minister said. “Persons are still wearing masks now. Anything that you can do to minimize exposure is important.”

The Minister also urged members of the public to seek medical attention if they are concerned about their health.

“Go and see your doctor. Get tested to make sure that you are in touch and that you haven’t contracted any of these viruses because they are enhancing over a short period of time,” the Minister added.

While some residents questioned why the Ministry did not respond publicly sooner after reports first surfaced internationally, the Minister defended the Government’s approach, noting that officials relied heavily on information provided through regional and international public health partners before issuing statements locally.

“We do work with our regional partners who would have given us information, be it through CARPHA, PAHO, or the World Health Organization,” the Minister said. “While we did not want to create an element of fear, we wanted to make sure that we disseminated information that was realistic and one that would inform the public, but also reassure them that we are monitoring it on a daily basis.”

The Minister further revealed that health officials remain actively engaged in monitoring any suspicious cases or concerns within the Turks and Caicos Islands.

“Just this morning, I got a call about another scenario. It turned out not to be hantavirus, but nonetheless, this is how hands-on we are,” the Minister explained. “Even as the Minister, I’m trying my best to make sure that we cover our bases.”

Meanwhile, the Caribbean Public Health Agency (CARPHA) has advised that the overall risk of hantavirus infection in the Caribbean remains low.

According to CARPHA, the World Health Organization was notified on May 2 by the United Kingdom’s International Health Regulations Focal Point about a cluster of respiratory illnesses affecting passengers and crew aboard a cruise ship in the Central Atlantic Ocean.

As of May 6, the WHO reported eight cases associated with the incident, including three confirmed cases, five suspected cases, and three deaths.

Hantaviruses are primarily spread through contact with infected rodents, particularly exposure to con-



Health and Human Services Minister
Hon. Kyle Knowles

taminated urine, droppings, or saliva. CARPHA Executive Director Dr. Lisa Indar said the type of rodents commonly associated with hantavirus transmission in the Americas are typically wild field rodents rather than urban rat populations.

“At this time, the risk to the Caribbean region is considered low,” Dr. Indar said. “In the Americas, hantaviruses are most commonly transmitted by wild field rodents rather than urban rat populations, where transmission is less likely.”

Dr. Indar also stressed that while human-to-human transmission is possible, it remains rare.

Recognizing the Caribbean’s importance as a global cruise destination, CARPHA is encouraging member states to strengthen vessel surveillance systems and public health protocols, especially at ports of entry.

The agency noted that its Tourism and Health Information System and Caribbean Vessel Surveillance System continue to provide early warnings and rapid information sharing among regional health authorities.

The Health Minister said lessons learned during the COVID-19 pandemic continue to shape the country’s public health response strategy.

“Basic tips, many of us just don’t wash our hands. Sometimes we don’t sanitize areas,” the Minister said. “Many of us who have coughs or colds need to be a bit more responsible. If you’re going into a public setting and you know that you have a cough or any of those symptoms, you can still wear your mask.”

In the meantime, the Ministry of Health says it will continue working closely with regional and international partners while providing updates to the public as more information becomes available.

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Astwood Calls for Stronger Fire Suppression After Grand Turk Landfill Blaze

By Vivian Tyson, NEWSLINE Editor-In-Chief

Leader of the Opposition and Member of Parliament for Grand Turk South and Salt Cay, Hon. Edwin Astwood, is calling for urgent improvements to landfill fire suppression systems across the Turks and Caicos Islands following the massive fire at the Grand Turk landfill that left residents surrounded by smoke for more than 30 hours. The fire, which erupted on May 12 at the Grand Turk Landfill Site, quickly escalated into a major blaze involving scrap metal, derelict vehicles, old electrical equipment, and mechanical parts. Residents in North Back Salina reported hearing explosions as flames spread through the dumpsite, highlighting the intensity of the incident.

Astwood, who lives in the affected community, said the fire created dangerous conditions for residents, businesses, and students, many of whom were exposed to thick smoke for extended periods.

"I have spoken directly with individuals on the ground, and I am deeply concerned by the scale and impact of this incident on our community," Astwood said in a public statement issued after the fire.

According to the Opposition Leader, students missed two days of productive learning while smoke drifted across residential areas and near the local high school. He also expressed concern about possible exposure to unknown airborne chemicals generated by the burning materials at the landfill.

"For more than 30 hours, the high school, our residents, and our local businesses have been engulfed in smoke," he stated.

Astwood said the incident demonstrates the urgent need for stronger firefighting capabilities and more proactive landfill management throughout the country.

"This situation underscores the urgent need for stronger fire suppression and firefighting capabilities at landfill sites across Grand Turk and throughout the Turks and Caicos Islands," he said.

Among the measures he is calling for are immediate upgrades to landfill fire suppression systems, including improved water supply infrastructure, foam suppression agents, and rapid response equipment capable of handling complex landfill fires.

He also urged the Government to increase oversight and funding for environmental health teams, landfill operations, and fire services to ensure the country is better prepared for similar emergencies in the future. "The people of Grand Turk, and the wider Turks and Caicos Islands, deserve a govern-

ment that does not merely react but anticipates, funds, and relentlessly secures the safety of every citizen," Astwood said.

The Opposition Leader further called on authorities to accelerate containment efforts, ensure transparency throughout the investigation process, and publicly release comprehensive findings once the inquiry into the fire is complete.

Public health authorities have indicated that initial investigations raised the possibility of deliberate ignition, although officials stressed that the cause of the fire has not yet been confirmed and investigations remain ongoing.

Astwood said the country must treat landfill fires as a national priority and use this incident as a turning point for improving environmental management and public safety standards.

"This cannot be another forgotten incident or a paperwork exercise," he said. "It must be a turning point, and together, we will ensure a safer, healthier, and more resilient Turks and Caicos Islands."

Meanwhile, Minister of Health and Human Services Hon. Kyle Knowles assured residents that the Government is actively responding to the situation and monitoring public health concerns.

In an official statement, Knowles said the Environmental Health Department, working alongside the TCI Fire and Rescue Service and other agencies, immediately activated emergency response protocols after the fire was reported.

Authorities said efforts focused on containing the blaze, reducing smoke emissions, and assessing any potential risks to public health.

Environmental Health Officers have also been conducting inspections and ongoing monitoring in communities surrounding the landfill, particularly in North Back Salina and nearby areas affected by smoke.

While officials said there is currently no evidence of long-term health impacts, vulnerable residents, including children, the elderly, and persons with respiratory conditions, were advised to continue following public health guidance as a precaution.

Knowles also acknowledged the significant disruption caused by the fire and praised emergency responders for their work during the incident.

The Minister noted that landfill fires involving scrap metal are particularly difficult to extinguish because materials can retain heat, smoulder for extended periods, and re-ignite even after active suppression efforts.



Opposition Leader Hon. Edwin Astwood



Thick Plumes of black smoke emanating from the Grand Turk Dump earlier this week.
Source: Facebook

Government officials said long-term prevention measures are already being advanced, including plans to install two 100-foot groundwater wells to improve firefighting capacity at the landfill site. Authorities are also working on a stronger scrap metal and derelict vehicle management programme aimed at reducing fire

risks through improved segregation, storage controls, and operational oversight. The Grand Turk landfill fire is being described as the first major incident of its kind on the island in many years, but both Government and Opposition leaders agree that stronger prevention and emergency response systems are now urgently needed.

Telephone Banking Scams on the Rise

By Vivian Tyson, NEWSLINE Editor-In-Chief

As online scams continue to surge across the Caribbean, regional financial institutions are intensifying warnings to customers about increasingly sophisticated fraud attempts aimed at stealing personal and banking information.

The latest alert has come from CIBC Caribbean, which says fraudsters are now aggressively targeting individuals through telephone calls, fake emails, and social media platforms while impersonating legitimate bank representatives.

The bank issued a public advisory this week cautioning customers and members of the public about a noticeable uptick in fraudulent activities, particularly scam calls designed to trick individuals into disclosing sensitive financial information.

According to the bank, several people recently reported receiving suspicious telephone calls displaying the bank's logo or appearing to originate from official banking channels. In many instances, scammers attempted to pressure or persuade individuals into confirming confidential banking details.

The fraudulent calls have reportedly been made through platforms such as Google Meet and other social media applications, while some scammers have also used deceptive email addresses resembling legitimate bank communication, including addresses similar to "cibccustomer***@gmail.com."

The warning from CIBC Caribbean comes amid a growing wave of cybercrime and financial scams affecting not only the Turks and Caicos Islands, but countries throughout the wider Caribbean region. Financial institutions, telecommunications providers, and law enforcement agencies across the Caribbean have repeatedly sounded alarms over criminals exploiting technology to conduct phishing schemes, identity theft, fake banking alerts, romance scams, and impersonation fraud.

In recent years, Caribbean residents have increasingly become targets of sophisticated cybercriminal networks that use spoofed telephone numbers, cloned social media profiles, and fake corporate branding to deceive unsuspecting victims. Authorities throughout



the region have noted that scammers often capitalize on fear and urgency, convincing victims that their bank accounts have been compromised or that immediate action is required to prevent financial loss.

Cybersecurity experts have also warned that criminals are becoming more organized and technologically advanced, often using software that allows them to mimic legitimate business telephone numbers and official logos. In some Caribbean territories, residents have reported losing thousands of dollars after being manipulated into sharing banking credentials or authorizing fraudulent transactions.

CIBC Caribbean stressed that the recent calls and messages are entirely fraudulent and emphasized that the institution does not contact customers in that manner to request personal banking details.

The bank strongly urged customers not to engage with individuals making such requests and advised anyone receiving suspicious calls or messages to immediately report the incident to the bank's Fraud Team at fraud@cibccaribbean.com.

Customers are also encouraged to

provide screenshots or supporting evidence of the suspicious communication to assist with ongoing investigations.

Additionally, clients who believe they may have accidentally shared information with fraudsters are being advised to immediately contact the bank using the official telephone number listed on the back of their bank card.

As scammers continue to refine their tactics, the bank reiterated that its representatives will never contact customers via social media, text message, email, or telephone asking them to download remote desktop applications, click suspicious links, or provide sensitive banking credentials.

The bank further outlined several pieces of information that legitimate representatives would never request from customers, including One-Time Verification Codes (OTVC), Personal Identification Numbers (PINs), card numbers, CVV security codes, expiration dates, email passwords, login credentials, or online banking usernames and passwords.

Financial experts throughout the Caribbean have repeatedly warned that cybercriminals are increasingly targeting mobile banking users

and elderly residents who may be less familiar with evolving digital scams. In many cases, fraudsters pose as bank officials, government representatives, or even relatives in distress in attempts to manipulate victims into sending money or revealing confidential information. CIBC Caribbean emphasized that while the institution maintains robust systems and safeguards designed to protect customer information, public awareness and vigilance remain essential in combating fraud.

The bank is encouraging customers to remain cautious when answering unsolicited calls or responding to unexpected digital messages, especially those requesting immediate action or confidential details. With fraudulent schemes becoming more widespread across the region, financial institutions are reminding Caribbean residents that safeguarding personal information is a shared responsibility between banks and customers.

Authorities continue to urge the public to verify communications directly through official banking channels and to avoid clicking unknown links or sharing sensitive information with unverified individuals online or over the telephone.

Blue Hills: The Conundrum of a Community Too Valuable to Ignore

Op-Ed: By Paladin

Blue Hills has always been more than a settlement. It is a story, a lineage, a coastline of memory and meaning. It is one of the few places in Turks and Caicos where the soul of the islands is still visible in the open air—where the sea, the people, and the culture still speak the same language. And yet, for all its beauty and potential, Blue Hills remains suspended between what it is and what it could be.

Back in 2008, the then-Chief Minister floated a simple but powerful idea: transform the two mile stretch from Bugaloo's to Sailing Paradise and on to Three Queens into a cultural promenade—a place where residents and visitors could walk the sand, enjoy local food, browse gift shops, and experience Turks Islander culture in a way that felt authentic, dignified, and economically empowering. It was a vision rooted in pride, not profit; in community, not concrete.

Eighteen years later, that vision still sits on the shelf.

A cultural strip does not mean two miles of shoulder to shoulder buildings choking the shoreline. It means thoughtful, planned development that respects the neighborhoods it borders. It means green spaces, proper parking, gift shops, artisan stalls, and a curated selection of bars and restaurants—not a free for all of noise and neon, but a smart, sleek, cultural corridor that honors the people who live there.

Imagine a Sunday promenade where families stroll the beach road, where live music drifts softly from verandas—not

Blue Hills has not been ignored because it lacks potential. It has been ignored because it lacks political priority.

Successive governments—red, yellow, or otherwise—have treated the community as an afterthought, a place to visit during campaign season and forget during budget season.

But the truth is simple: Blue Hills could be one of the most celebrated coastal districts in the entire Caribbean if we chose to invest in it with intention.

loud enough to disturb the community, but warm enough to wrap around the guests who came to enjoy it. Imagine a place where Turks Islanders own the establishments, not just work in them. A place where the commute to your business is a walk across the street, not a drive across the island.

This is not fantasy. This is what Blue Hills should have been already.

And the timing has never been better. Turks and Caicos is on the cusp of introducing a modern public transport system—

metered cabs operating like Uber and Lyft, buses with pass cards, and even the possibility of water taxis that could bring visitors directly to Blue Hills. The infrastructure for a thriving cultural district is aligning; what's missing is the will to act.

But development must be disciplined. Condo complexes should not continue to sprout along the coastline like unchecked weeds. The ones already approved should be given a firm timeline—five years to complete or the approval lapses. Not punitive, just re-

sponsible. Blue Hills is not the place for high rise speculation; it is the place for cultural elevation.

With proper planning, opportunity would multiply. Beach cleaning contracts. Parking management. Small business growth. Cultural events. A safer, slower traffic flow. A district that becomes a gem of the island rather than a footnote in development plans.

Tourist magazines should be writing about Blue Hills the way they write about Grace Bay—different in style, but equal in value. One is luxury; the other is legacy. Both matter.

Blue Hills is not a problem to be solved. It is a promise waiting to be kept. And the community deserves more than a political drive by and ribbon cutting photo ops. It deserves a plan. It deserves investment. It deserves respect.

The conundrum is not whether Blue Hills can become a thriving cultural district. The conundrum is why, after all these years, it still hasn't.

The future is still available. The opportunity is still alive. The question is whether we will finally choose to seize it.

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Vivian Tyson – Editorial Department

Flow TCI Announces Major Network Milestone with Long Bay Site Activation



Telecommunications provider Flow is pleased to announce that its new mobile site in Long Bay is now officially on air, marking another important milestone in the company's ongoing commitment to strengthening connectivity across the Turks and Caicos Islands.

The activation of the site comes in direct response to the rapid residential and commercial growth taking place within the Long Bay area. By delivering stronger and more reliable mobile coverage, Flow is ensuring that critical digital infrastructure continues to keep pace with the evolving needs of the community.

The development is particular-

ly significant for key stakeholders and valued business customers, including the South Bank Resort, which will now benefit from the enhanced connectivity required to support daily operations, guest experiences, and future expansion.

"This new Long Bay mobile site represents another important investment in the future of connectivity in the Turks and Caicos Islands," said Joanne Missick, Country Manager,

Flow Turks and Caicos Islands. "As communities continue to grow and businesses expand, reliable and high-quality connectivity becomes increasingly essential. We are proud to deliver stronger coverage and enhanced network performance to the area, and we remain fully committed to continuing our investments across the islands to ensure customers and communities can thrive in an increasingly digital world." While the Long Bay deploy-

ment represents a major achievement, it also forms part of a broader programme of network investment and modernization across the Turks and Caicos Islands.

Flow continues to invest strategically in expanding coverage, enhancing network resilience, and improving service quality to meet the growing connectivity demands of residents, businesses, and visitors alike.

These ongoing upgrades are designed to support economic growth, strengthen digital access, and ensure communities across the islands benefit from reliable, world-class communications infrastructure now and into the future.



Assistant Food & Beverage Manager

Job Specification:

- Supporting the achievement of Food & Beverage operational objectives by assisting with strategic planning, operational reviews, and implementation of service standards.
- Assisting in monitoring production, productivity, quality, and customer service standards, and addressing operational issues as they arise.
- Supporting budgeting and financial objectives by assisting with forecasting, expenditure tracking, and variance analysis.
- Assisting with menu planning in collaboration with chefs, including reviewing food costs, pricing, and profitability.
- Supporting cost control initiatives by monitoring portion control, minimizing waste, and ensuring consistency in food and beverage preparation.
- Assisting in maximizing bar and restaurant profitability through monitoring sales, pricing accuracy, and service efficiency.
- Supporting marketing and promotional activities, including in-house promotions, events, and guest engagement initiatives.
- Assisting with audits, reporting, and identifying operational improvements to enhance efficiency and guest satisfaction.
- Supporting training and supervision of F&B staff to maintain service standards and operational consistency.

Job Requirements:

- Must be able to speak English
- Must have 3-5 years as a Restaurant Manager + management certifications
- Must have a good experience in managing diverse teams in various restaurants cuisines
- Must be able to work in a restaurant; stand for long hours and work efficiently under pressure

Salary expectations - \$57,000 - \$66,000 per annum

IT Manager

Job Specification:

- **Infrastructure Management:** Handling physical servers, virtualization (Hyper-V/VMware/Cloud), Active Directory, DHCP, DNS, RAID, O365, SQL, Oracle Database, backup, storage, networking, and various hardware devices (laptop, desktop, tablet, printer, scanner).
- **Assessment and Implementation:** Assessing, designing, implementing, and migrating/upgrading virtual infrastructure based on Hyper-V/VMware/Cloud. Also, managing structured cabling, switches, VLANs, routers, load balancers, access points, and rack installations.
- **System Maintenance:** Maintaining computer networks and related computing environments, including hardware, systems software, and applications such as POS (Symphony), PMS (OPERA), and other configurations. Ensuring data security, network access, and backup systems.
- **Support and Project Management:** Providing support and project experience in a multi-technology environment, understanding guest and owner requirements, and meeting market standards and customer expectations.
- **Technical Leadership:** Providing technical leadership and expertise, collaborating closely with development teams to ensure that IT infrastructure meets business requirements.

Job Requirements:

- Minimum 3-5 years of experience in the hospitality industry.
- Qualification: Bachelor of Information Technology/Network.

Salary expectations - \$66,000.00 - \$70,000.00 per annum

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Recreation Activities Supervisor

Job Specification:

- Planning and supervising daily recreational, pool and beach activities and events.
- Supervising and coordinating recreation, pool and beach staff, including scheduling and performance oversight.
- Managing inventory for recreation and pool and beach operations, including tracking supplies and equipment.
- Ensuring all activities and operations are conducted safely and in line with company policies and procedures.
- Overseeing guest engagement initiatives and assisting in the development of new recreational programs.
- Monitoring, maintaining, and reporting on the condition of recreational and pool and beach equipment and facilities.
- Responding promptly to guest inquiries, concerns, and incidents in a professional manner.
- Preparing activity schedules, operational reports, staff documentation, and inventory records.
- Assisting with special events, promotions, and entertainment programs to enhance guest experience.
- Ensuring cleanliness, presentation, and organization of all recreation and pool and beach areas.
- Supporting enforcement of health, safety, and emergency procedures.

Job Requirements:

- Must have experience supervising Recreation Activities
- Must have 3+ years as a Recreation Supervisor + demonstrate management certifications
- Must have a good experience in supervising diverse teams.
- Must be able to work outdoors: stand for long hours and work efficiently under pressure

Salary expectation - \$13.50- \$15.00 per hour

Nurses Described as Among the Most Courageous Professionals at Annual Conference

By Vivian Tyson, NEWSLINE Editor-In-Chief

Mikette Been, Chief of Clinical Services and Acting CEO of TCI Hospitals/InterHealth Canada, has described the nursing profession as one of the most courageous, as healthcare workers worldwide continue to face mounting challenges. Speaking at the 5th Annual Nurses and Nurse Aides Conference held at Beaches Turks and Caicos Resort Villages & Spa on Tuesday, May 12, to commemorate International Nurses Day, Been praised nurses for their resilience, compassion, and unwavering dedication in increasingly demanding healthcare environments. Addressing nurses, healthcare professionals, and stakeholders, Been noted that this year's theme, "Our Nurses, Our Future: Empowered Nurses Save Lives," reflects the urgent realities facing the profession globally. "Across the world, nurses are working in increasingly complex environments, facing workforce shortages, rising healthcare demands, climate-related health emergencies, public health crises, and

the lasting effects of conflict and inequality," she said. Despite these challenges, Been said nurses continue to provide quality care while demonstrating courage and professionalism. "Yet, even in the midst of these challenges, nurses continue to show up with courage, compassion, skill, and unwavering dedication," she stated. Been also used the occasion to thank nurses for their service and sacrifices, acknowledging those who work long hours, advocate for patients, mentor younger professionals, and continue to persevere in difficult conditions. "Your work saves lives every single day," she said. The Acting CEO emphasized that the celebration of nurses must go beyond appreciation and move toward meaningful action and support for the profession. "It reminds us that nurses cannot save lives if they themselves are unsupported, undervalued, or unheard," Been said. "Empowerment is not a slogan, it is a responsibility." She outlined several areas necessary for



Nurse Mikette Been, Chief of Clinical Services and Acting CEO of TCI Hospital/InterHealth Canada

empowering nurses, including safe working environments, fair compensation, access to education and specialization opportunities, and greater involvement in healthcare policy and decision-making. According to Been, empowered nurses are more engaged, innovative, and effective in delivering care, particularly as their roles continue to expand in primary healthcare, community health, prevention, and population health initiatives. Reflecting on the legacy of Florence Nightingale, whose birth anniversary is marked annually on International Nurses Day, Been challenged nurses to reflect on their broader purpose within the profession.

"What is our true calling as nurses?" she asked. "Is it simply to complete tasks, or is it to lead change? Is it to follow systems, or to help design them? Is it to survive the profession, or to shape its future?" She concluded by calling for collective commitment to creating healthcare environments where nurses are respected, supported, and empowered to lead. "Because when nurses are empowered: patients receive safer care, communities become healthier, health systems become stronger, and lives, countless lives, are saved," Been said. The conference formed part of activities marking International Nurses Day in the Turks and Caicos Islands.

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<p style="text-align: center;">Executive Housekeeper</p> <p>Job Specification:</p> <ul style="list-style-type: none"> • Responsible for cleanliness, orderliness, and appearance of the entire property • Ensure that rooms are made as per company standards. • Prepare Annual Housekeeping Budget. • Maintain par stock of guest supplies, cleaning supplies, linen, and laundry items. • Organize inventories with Accounts and General Store for linen, laundry items and fixed assets. • Pay particular attention while organizing pest eradication activities. • Develop and implement Housekeeping systems and procedures • Prepare reports for management information. • Assist the Purchase department in selecting suppliers for items related to Housekeeping. • Attending and resolving guest complaints. • Organize on-the-job training and evaluate its effectiveness. • Approval of the Functional Manual of the department. • Recommend recruitment of new personnel. <p>Job Requirements:</p> <ul style="list-style-type: none"> • Must be able to speak English • Must have experience managing a laundry operation • Must have 3+ years as an Exec Housekeeper + demonstrate management certifications • Must have a good experience in managing diverse teams. • Must be able to work in a housekeeping environment; stand for long hours and work efficiently under pressure <p>Salary expectations - \$57,000 - \$66,000 per annum</p>	<p style="text-align: center;">Food & Beverage Supervisor</p> <p>Job Specification:</p> <ul style="list-style-type: none"> • Assist in the hiring and training of new employees as well as the continuous training of existing staff. • Oversee both front and back of house operations, including wait staff, kitchen crew, and bussing staff. • Maintain high-quality food standards. • Oversee our kitchen staff's compliance with all health code and sanitation requirements. • Provide exceptional customer service and lead staff to do the same. • Respond to customer complaints quickly and resolve them effectively. • Develop strategies for improving our customers' dining experience. • Work with staff to project future needs for kitchen supplies, goods, and cleaning products. • Maintain inventory of all needed supplies. • Identify methods our restaurant can use to cut waste, decrease costs, and improve profits. • Manage the work schedules of our restaurant's staff. <p>Job Requirements:</p> <ul style="list-style-type: none"> • Must have 2- 3 years experience in related field • Must be able to move over sloping, uneven, or slippery surfaces. Reach overhead and below the knees, including bending, twisting, pulling, and stooping. Perform other reasonable job duties as requested.t <p>Salary expectation - \$34,320- \$38,000 per annum</p>	<p style="text-align: center;">Executive Chef</p> <p>Job Specification:</p> <ul style="list-style-type: none"> • Creating innovative recipes, seasonal menus, and specialty offerings that align with the restaurant's concept and standards. • Managing, supervising, and motivating kitchen staff to maintain high performance and teamwork. • Leading kitchen operations in a fast-paced environment while ensuring efficiency and quality control. • Developing plating and presentation standards to ensure consistency across all dishes. • Hiring, training, mentoring, and evaluating culinary staff. • Preparing staff schedules and leading daily pre-shift meetings. • Monitoring food preparation, portion control, and waste management to maximize profitability. • Ordering, inspecting, and evaluating food supplies and ingredients to ensure quality standards are met. • Managing kitchen inventory levels and maintaining proper stock rotation procedures. • Assisting with budgeting, forecasting, and financial planning for kitchen operations. • Collaborating with management on promotions, special events, and operational improvements. • Handling and resolving guest complaints related to food quality and service professionally. • Ensuring compliance with all food safety, sanitation, health, and company regulations. • Establishing and implementing kitchen policies, procedures, and operational standards. <p>Job Requirements:</p> <ul style="list-style-type: none"> • Must be able to speak English • Must have 3-5 years experience as an Executive Chef • Certificates and advancement qualifications • Must be able to work in a restaurant and kitchen environment, stand for long hours, and work efficiently under pressure. <p>Salary expectation - \$95,000 - \$100,000 per annum</p>
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A Mayo Clinic Study on Robotic Bronchoscopy Suggests Improvements in Early Lung Cancer Detection in the Caribbean

By Vivian Tyson NEWSLINE Editor-In-Chief

A five-year multicenter study by Mayo Clinic, found the minimally invasive technology improved diagnostic accuracy and helped increase early-stage lung cancer detection. According to the entity, lung cancer continues to be a public health concern in the Caribbean, where respiratory cancers remain among the leading causes of cancer-related mortality in the region, according to estimates from the International Agency for Research on Cancer.

It pointed out that in Turks and Caicos, health authorities have emphasized the importance of cancer prevention and early detection, as well as reducing risk factors such as smoking.

In this context, a new multicenter study suggests that robotic-assisted bronchoscopy could help diagnose lung cancer more quickly, accurately and with fewer complications through minimally invasive procedures.

A five-year, multisite study from Mayo Clinic suggests robotic-assisted bronchoscopy may provide a less invasive and more precise approach to diagnosing lung cancer.

The study evaluated 2,115 lung lesions in 1,904 patients across Mayo Clinic campuses in Jacksonville; Phoenix; and Rochester, Minnesota, between 2019 and 2024. Researchers reported 85% sensitivity for malignancy and 76.9% accuracy, or a strict diagnostic yield, under newly standardized national criteria. They also reported a complication rate of 2.8%.

Since adoption of robotic bronchoscopy, the proportion of lung cancers diagnosed at an early stage at Mayo Clinic increased from 46% in 2019 to nearly 69% by mid-2024. While lung cancer was caught earlier, diag-



A new multicenter study suggests that robotic-assisted bronchoscopy could help diagnose lung cancer more quickly, accurately

noses at advanced stages decreased from 54% to 31% in 2024.

“Lung cancer survival depends heavily on early detection,” says Sebastian Fernandez-Bussy, M.D., the James C. and Sarah K. Kennedy Dean of Research at Mayo Clinic in Florida and the lead author of this Mayo Clinic Proceedings study. “Technologies that allow us to diagnose and even treat disease earlier — and with fewer complications — can help improve survival.”

A complex diagnostic decision

Lung cancer generally starts with a suspicious pulmonary nodule. When that is detected through screenings, a lung biopsy may be required to confirm the diagnosis. Shape-sensing robotic-assisted bronchoscopy, cleared by the Food and Drug Administration in 2019, allows physicians to perform as many biopsies needed to be able to gather enough tissue for diagnosis and

molecular markers that will further guide an individualized treatment approach.

This technology provides physicians the precision and stability to sample multiple suspicious nodules throughout both lungs. By adding endobronchial ultrasound, physicians also can perform precise staging for the immune system glands, or mediastinal lymph nodes, all in one procedure.

When combined with real-time 3D imaging or cone beam CT scans, the system also helps physicians confirm the precise placement of the small tool within lesions before biopsy.

“This technology really has been a game-changer for diagnosing lung cancer earlier,” says Dr. Fernandez-Bussy.

In this study, the researchers reported that 56% of lesions sampled were malignant. Twenty-one percent were definitively benign, and 23% were nondiagnostic under

strict criteria.

The study applied updated strict diagnostic yield definitions from the American Thoracic Society and American College of Chest Physicians, which exclude certain follow-up data that previously reported higher success rates.

Looking ahead

Robotic-assisted bronchoscopy platforms are increasingly being paired with endobronchial therapies, including pulsed electric field ablation, a minimally invasive treatment for patients who are not eligible for surgery or radiation. Mayo Clinic has begun to offer diagnosis, staging and treatment during a single procedure.

“I call this the ‘single anesthetic lung surgery pathway,’ and it means fewer trips to the hospital, less time away from family and shorter recovery times,” says coauthor Janani Reisenauer, M.D., chair of thoracic surgery at Mayo Clinic in Rochester, Minnesota, who has been involved in clinical trials that deliver cancer treatment within minutes of diagnosis.

Five-year survival for localized lung cancer approaches 67%, compared with approximately 12% for metastatic disease. National guidelines recommend timely evaluation and treatment after diagnosis. As lung cancer screening expands and more nodules are detected, demand for precise, minimally invasive diagnostic approaches is expected to grow.

This study illustrates the impact of research with patient-contributed biospecimens, and their associated data, in driving discoveries and advancing cures.

Mayo Clinic’s Bioresource initiative is now accelerating the pace of such discoveries by expanding researcher access to valuable biospecimens.

Voices from the Streets Part 66:

If At First You Don't Succeed

By Nixon Dickenson

This week’s Voices in the Streets highlights the story of Casey Copeland Been, also known by the nicknames “Soft” and “Blade.” Casey once served as a correctional officer, a role that deepened his respect for law enforcement and for those who protect and serve our communities.

Today, Casey is sometimes overlooked due to life’s unfortunate circumstances. I often encounter him at the grocery store, where he depends on the kindness of everyday shoppers. Despite these challenges, I always look forward to our conversations. His thoughts are insightful, and I feel compelled to share his perspectives on solutions for keeping crime under control in our country. Casey believes that while there have been some improvements in crime-related activities, we must not grow complacent. In his view, a strong and positive relationship between police officers and the community is essential to effectively addressing crime. He emphasizes the importance of consistent, visible police patrols within communi-

ties to build trust, mutual respect, and cooperation. With a deep appreciation for law enforcement, Casey also believes that respect for authority should be instilled from an early age.

Teaching children to respect police officers and obey the country’s laws, he says, helps these values become a natural and lasting part of their character and culture.

Though life has taken him on a different path, Casey still holds onto his lifelong dream of becoming a police officer. His hope remains alive, serving as a reminder of resilience and the power of perseverance. Casey also offered a powerful message to parents: know where your children are.

He stressed that supervision is critical to their development and plays a significant role in guiding them toward positive choices. In addition, he made a passionate appeal to agencies that provide financial support, urging them to ensure that welfare assistance is delivered promptly to those in need. Casey’s parting words were both simple and profound: life is about choices, and we must learn from the ones we make. He reminded us that we cannot blame others if we fail to

do what is right.

A Call to Action and Reflection

Casey’s story challenges each of us to pause and reflect not only on his journey, but on our own roles within our communities. How often do we pass by individuals without truly seeing them? How often do we assume someone’s story without taking the time to listen?

His perspective reminds us that building safer communities is not the responsibility of law enforcement alone; it is a shared duty. We are called to foster respect, mentor our children, remain vigilant, and extend compassion where it is needed most.

Let this be a call to action:

- Support efforts that strengthen relationships between the community and law enforcement.
 - Be intentional about guiding and supervising our youth.
 - Advocate for systems that respond promptly to those in need.
 - Most importantly, choose to do what is right every day, even when it is difficult.
- Casey’s journey is a testament to resilience,

hope, and the power of choice. If at first, we don’t succeed, we must not give up; we must learn, grow, and press forward with purpose.

Thank you, Casey, for sharing your voice. Thank you for reminding us all that behind every face is a story worth listening to and lessons worth learning.



Writer Nixon Dickenson (left) shares a photo moment with Casey Copeland.

Induction Ceremony for the Prison Visiting Committee

By Vivian Tyson NEWSLINE Editor-In-Chief

The Ministry of Public Safety, Social Welfare and Religious Affairs hosted an induction ceremony for the newly appointed members of the Prison Visiting Committee on Tuesday, May 12, 2026, at the Department of Correctional Services (H.M. Prison), Grand Turk.

The meeting brought together Committee members, senior government officials, and key stakeholders to formally introduce the Committee and outline its responsibilities and objectives.

The induction ceremony featured welcome remarks by the Permanent Secretary, Mr. Desmond Wilson, followed by an overview of the prison and its operations presented by Superintendent Michael Woodbine. Remarks were also delivered by the Minister with responsibility for Public Safety, the Hon. Shaun D. Malcolm, and Her Excellency the Governor, Dileeni Daniel-Selvaratnam, who joined the meeting virtually.

During the ceremony, members



Minister of Public Safety, Social Welfare and Religious Affairs Hon. Shaun Malcolm (fourth from left) shares a photo moment with newly inducted members of the Prison Visiting Committee

were presented with their instruments of appointment and participated in a guided tour of the facility to gain firsthand insight into the institution's operations, rehabilita-

tion programmes, and ongoing improvement initiatives.

Speaking on the appointments, the Hon. Shaun D. Malcolm emphasized the importance of indepen-

dent oversight in strengthening the correctional system and promoting public confidence.

"The Prison Visiting Committee plays an important role in helping to strengthen transparency, accountability, and confidence within our prison system. Independent oversight helps ensure that persons in custody are treated fairly and humanely, while also reinforcing our broader commitment to rehabilitation, public safety, and positive outcomes for those who will one day return to our communities," the Minister stated.

The Prison Visiting Committee will serve as an important independent mechanism for monitoring prison conditions and the treatment of persons in custody. Through regular visits, observations, and reporting, the Committee will help strengthen oversight and support continued improvements within the correctional system.

The Ministry extends sincere congratulations to all appointed members and thanks them for accepting this important public responsibility.



F&B Specialist/Administrator

Job Specification:

- The role is responsible for assisting with reporting, inventory tracking in our yellow dog system, supplier coordination, scheduling, and general administrative duties to support smooth F&B operations.
- Preparing reports, maintaining records, and organizing departmental documentation.
- Assisting with menu updates, pricing documentation, and promotional materials where required.
- Ensuring compliance with company policies, food safety standards, and administrative procedures.
- Handling customer or vendor inquiries professionally and escalating issues when necessary.
- Supporting management with audits, data entry, and operational follow-ups.
- Maintaining organized filing systems and accurate database records.

Job Requirements:

- Must be able to speak and write English proficiently.
- Minimum of 1-2 years' experience in Food & Beverage administration, hospitality administration, or a similar support role.
- Strong organizational and administrative skills.
- Proficient in Microsoft Office Suite and general administrative systems.
- Experience supporting diverse teams within hospitality or restaurant environments is an asset.
- Ability to multitask, prioritize duties, and work efficiently in a fast-paced environment.

Salary expectations - \$26,500 - \$27,500 per annum

Housekeeper

Job Specification:

- Clean and tidy guest rooms, bathrooms, and common areas
- Change bed linens and make beds
- Replenish guest room supplies, such as toiletries and towels
- Dust and polish furniture and fixtures
- Vacuum and sweep floors
- Report any maintenance issues to the appropriate department
- Assist guests with any requests or needs they may have
- Follow all safety and sanitation policies and procedures

Job Requirements:

- Must be able to speak English
- Must have 2-3 years experience in related field
- Must be able to work in a restaurant environment, stand for long hours, and work efficiently under pressure.
- Prior experience in housekeeping or related field preferred
- Knowledge of cleaning chemicals, proper storage, and disposal methods
- Ability to follow instructions and procedures
- Positive attitude and willingness to learn

Salary expectations - \$9.00 - \$10.00 per hour

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Security Manager

Job Specification:

- Managing and supervising the daily operations of the security department.
- Developing and implementing security policies, procedures, and emergency response plans.
- Monitoring security systems, surveillance equipment, and access control procedures.
- Conducting routine inspections and risk assessments to identify potential security concerns.
- Investigating incidents, preparing reports, and recommending corrective actions.
- Coordinating security coverage schedules and ensuring adequate staffing levels.
- Training, mentoring, and evaluating security personnel to maintain high performance standards.
- Working closely with management and local authorities on safety and security matters.
- Ensuring compliance with health, safety, and security regulations.
- Responding promptly and effectively to emergencies, incidents, or disturbances.
- Maintaining accurate records, logs, and departmental documentation.

Job Requirements:

- Must be able to speak and write English proficiently.
- Minimum of 3-5 years' experience in security management
- Ability to manage diverse teams and work effectively under pressure.
- Knowledge of security systems, emergency procedures, and incident reporting.
- Must be physically capable of standing or walking for extended periods when required.
- Excellent communication and conflict-resolution skills.
- Proficiency in Microsoft Office and report-writing is preferred.

Salary expectation - \$45,600 - \$48,000 per annum

Rediscovering the Soil: Why Turks and Caicos Should Reinvest in Agriculture

An Op-Ed by Anthony Gardiner

Within the span of a single generation, the Turks and Caicos Islands have undergone one of the most dramatic economic transformations in the region. An economy once reliant on salt production, small-scale fishing, and subsistence farming, the country has successfully repositioned itself as a high-end tourism destination. Today, tourism dominates the economy, bringing with it undeniable growth and prosperity. But that success has come with consequences.

As the economy has expanded around tourism, the islands have become increasingly dependent on imports from the United States for us to meet even the most basic needs. From fresh produce to construction materials, much of what is consumed locally arrives by ship or air. This dependence comes at a cost.

Imported goods are subject to various freight charges, insurance, and import duties long before they reach store shelves. By the time they are sold, prices have risen significantly. This affects not only luxury items, but essential goods such as food and household supplies. For many residents, the reality is clear: the cost of living continues to rise faster than incomes.

In stable global conditions, this system can function efficiently but the world today is far from stable. Geopolitical tensions, and fluctuating fuel prices have exposed just how fragile import-dependent economies can be. For small island territories like Turks and Caicos, even minor disruptions can lead to shortages or sudden price increases.

One would ask, how resilient is our current economic model?

The answer points toward diversification particularly in areas that were once central to our national identity. Among these, agriculture stands out as both a historical

strength and a future necessity.

Long before tourism, agriculture sustained communities across the islands. North Caicos, often referred to as the “garden basket” of the country, produced a significant share of local food. Generations of residents relied on farming not just for income, but for survival. This tradition fostered self-sufficiency, resilience, and a deep connection to the land.

Over time, however, the shift toward tourism led to a decline in agricultural production. Imported goods became more accessible, and local farming gradually declined. While this transition led to substantial economic growth, it also reduced the country’s ability to feed itself.

Today, the consequences are becoming increasingly evident.

A revitalized agricultural sector offers a practical and immediate solution. Increasing local food production reduces reliance on imports, helps stabilize prices, and improves affordability. It also creates jobs, encourages entrepreneurship, and ensures that more money remains within the local economy.

There are clear steps that can be taken to achieve this.

First, investment in modern farming techniques is essential. Advances such as greenhouse farming, hydroponics, drip irrigation systems, and climate-resilient crops allow farmers to grow produce efficiently even in challenging environments. These technologies reduce water usage, improve yields, and make agriculture more sustainable in island conditions.

Second, Turks and Caicos can learn from countries that have successfully transformed their agricultural sectors despite limited natural resources. The Netherlands is a prime example. Despite its small size, it has become one of the world’s largest exporters of agricultural products. This success is driven by highly efficient greenhouse farming, precision and the use of technol-

ogy such as sensors and data analytics to monitor crop health and optimize yields. This has led to Dutch farmers maximizing output while minimizing land and water use. Similarly, Spain has become a global leader in agricultural exports, particularly in regions with dry climates similar to parts of the Caribbean. Spain has invested heavily in advanced irrigation systems, including drip irrigation and water recycling technologies, allowing it to produce large quantities of fruits and vegetables in arid conditions. Controlled-environment agriculture, including plastic greenhouses in regions like Almería, has enabled year-round production and export.

For Turks and Caicos, these examples highlight a key lesson: in this modern day and age, success in agriculture is no longer determined solely by land size or rainfall, but by innovation, technology, and strategic investment. Sending agricultural delegations to study these systems firsthand could provide valuable insights into how similar methods can be adapted here within the Turks and Caicos Islands.

Third, strong policy support will be critical. Grants for small-scale farmers, improved infrastructure for transportation and storage, and targeted training programs can lower barriers to entry. Introducing agricultural education in schools can also inspire a new generation to view farming as a viable and rewarding career path.

As a small island territory, Turks and Caicos face unique vulnerabilities. Limited storage capacity and geographic isolation mean that supply disruptions can have immediate consequences. Strengthening domestic food production is therefore not just an economic strategy, it is a matter of national resilience. There is also a cultural benefit. Reviving agriculture reconnects the country with its roots. The knowledge passed down through generations remains a valuable asset, and preserving this heritage can strengthen na-

tional identity while supporting economic development.

Critics may argue that agriculture cannot meet all the country’s needs due to land and climate limitations. That is a valid concern. However, the goal is not complete self-sufficiency, but strategic reduction of dependence. Even modest increases in local production can ease pressure on imports and improve food security.

The Turks and Caicos Islands have already proven its ability to adapt. The transition from a salt-based and fishing economy to a high-end tourism powerhouse is evidence of vision and ambition. Tourism will remain the foundation of the economy, supported by world-renowned beaches and a strong international reputation.

By reinvesting in agriculture, the country can build a more resilient and sustainable future with it also being better prepared for global uncertainty and rising costs.

In a world where supply chains are increasingly fragile, the ability to produce even part of what we consume is no longer optional.



The Unseen Heroes: How Probation Officers Make a Difference in Rehabilitation

An Op-Ed by Andy Missick

In the quiet spaces between courtrooms, communities, workplaces, and homes exists a group of professionals whose impact rarely makes headlines but quietly shapes the future of our nation. These are the probation officers of the Turks and Caicos Islands, individuals working at the intersection of justice and hope to guide offenders toward a better path.

Within the Department of Rehabilitation and Community Supervision (DRCS), their work extends far beyond supervision. Probation officers are not simply monitors of compliance. They are mentors, counselors, coaches, and advocates, often serving as one of the few consistent sources of support in a client’s journey toward change. While accountability remains central to their role, rehabilitation is equally important. Officers work with individuals facing a range of personal and social challenges, helping them overcome barriers and build healthier, more productive lives.

At the heart of probation work is the understanding that behind every offence is a

story. Many individuals under supervision struggle with challenges such as criminal thinking, substance misuse, anger management difficulties, poor decision-making, unstable family relationships, unemployment, trauma, low motivation, or negative peer influences. Probation officers work to understand these realities, not to excuse behavior, but to address the root causes that contribute to offending and reduce the likelihood of reoffending.

This process begins with assessment. Through structured tools, interviews, home visits, collateral information, and ongoing engagement, officers identify each client’s risks, strengths, needs, and responsibility factors, including how they learn best. Some individuals respond well to visual materials, practical demonstrations, and hands-on activities, while others learn better through discussion, worksheets, role-playing, storytelling, repetition, or reflective exercises. By understanding a client’s learning style and readiness for change, officers are better able to tailor interventions in ways that maximize engagement and impact.

What follows is a carefully tailored case plan for change. Rehabilitation is not approached

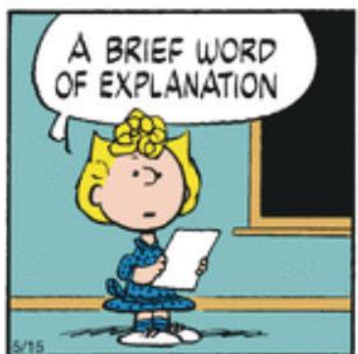
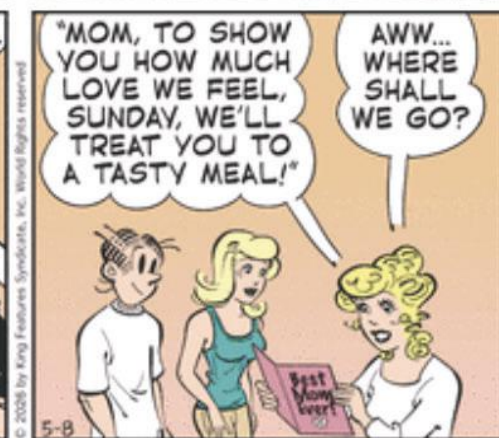
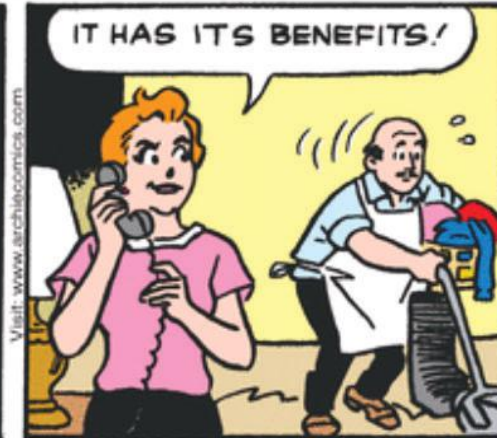
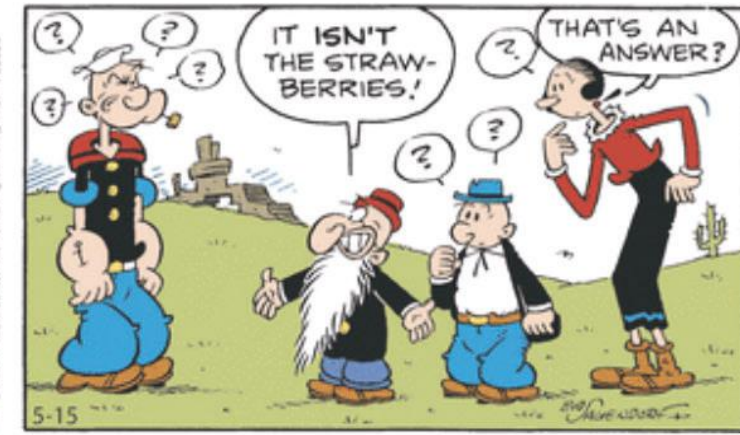
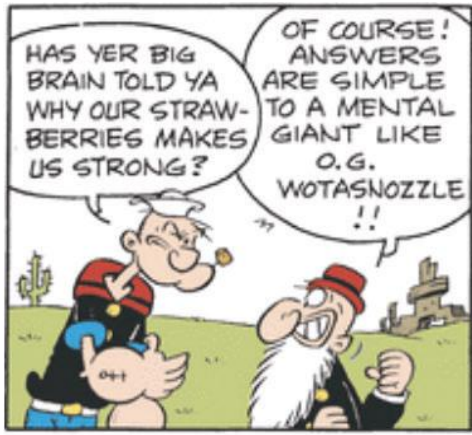
with a one-size-fits-all mindset. Officers deliver interventions in a variety of formats to address specific areas of concern. For example, criminal thinking may be explored through guided discussions, cognitive behavioral worksheets, and real-life scenarios that challenge harmful beliefs. Substance misuse may involve referrals to treatment, motivational conversations, relapse prevention tools, and structured reflection exercises. Anger management, healthy relationships, parenting, employment readiness, budgeting, problem-solving, and life skills are also addressed through practical coaching, structured sessions, videos, community partnerships, and skill-building activities. Perhaps most importantly, rehabilitation requires consistency. Change does not happen overnight. Probation officers conduct regular check-ins, monitor progress, collaborate with families and partner agencies, and celebrate small victories along the way. They understand that meaningful change often happens gradually, one decision and one success at a time.

In close-knit communities like the Turks and Caicos Islands, this work carries even greater significance. Probation officers are not only

helping individuals, but also strengthening families and communities. Their efforts contribute to safer neighborhoods, reduced re-offending, and renewed hope.

As our country continues to grow, rehabilitation must remain a national priority. Behind every case file is a person capable of change. Probation officers remind us that with the right guidance, accountability, support, and opportunity, even the most uncertain path can lead to a brighter future.



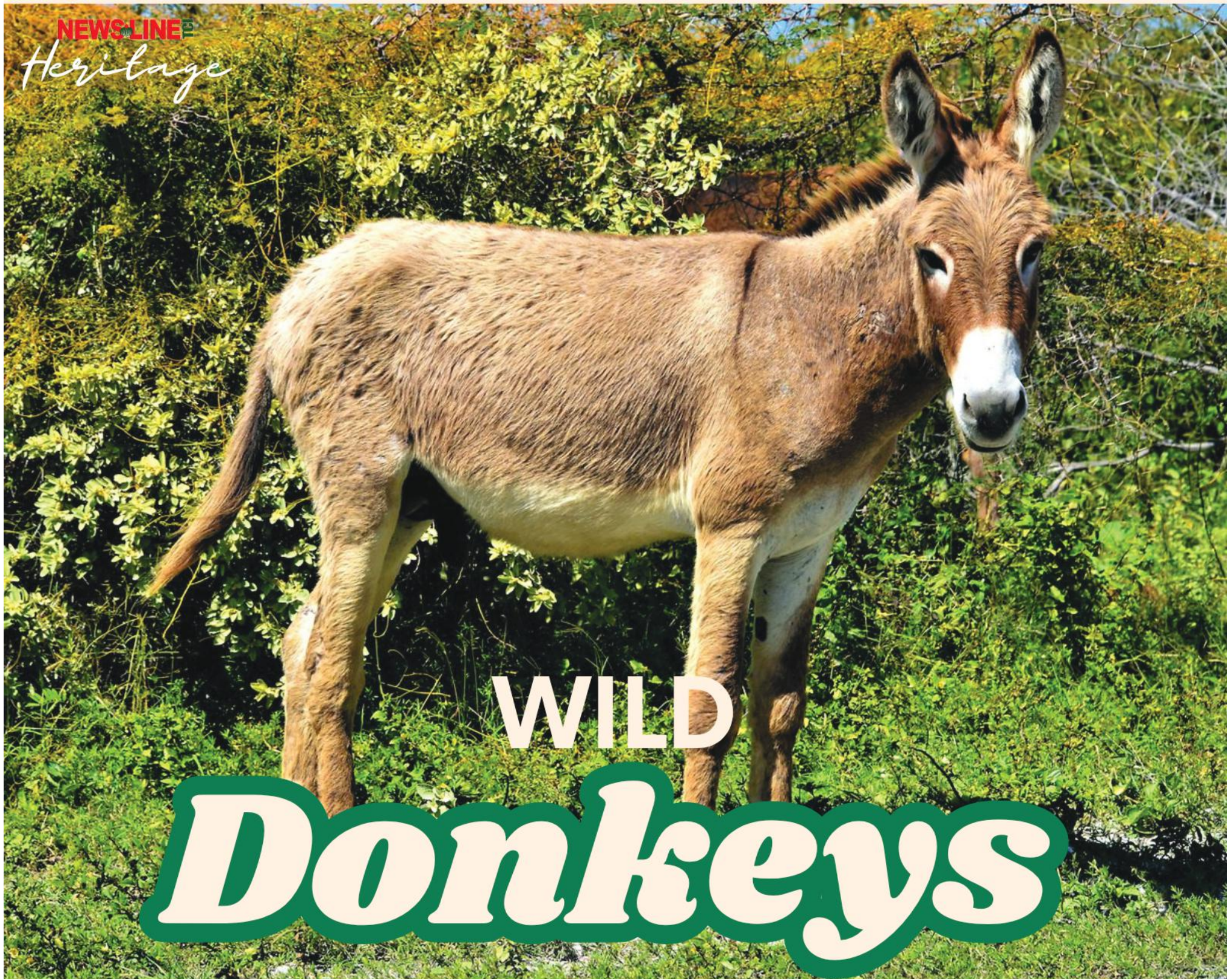


NEWSLINE TCI COMICS

TOP TIP:

IF YOU GATHER UP EVERY RECEIPT HIDING IN YOUR PURSE AND STAPLE THEM TOGETHER, YOU'LL MAKE YOURSELF A CUTE LITTLE BOOK OF ALL THE REASONS YOU'RE BROKE.





For more than a century, wild donkeys have become a familiar presence across the Turks and Caicos Islands. Brought to the islands during the height of the salt industry, these hardy animals played an essential role in transporting salt from the salinas to the ports, supporting one of the country's earliest and most important industries.

Donkeys were introduced to Grand Turk and Salt Cay in the 18th and 19th centuries, where they were used to pull heavy loads across the salinas. Unlike modern machinery, these animals provided a reliable and efficient means of transport, helping to sustain the salt trade that shaped the islands' early economy.

When the salt industry declined, many of the donkeys were left behind. Over time, they adapted to the environment and began roaming freely, eventually becoming part of the natural and cultural landscape of the islands.

Their continued presence has made them a recognisable feature of everyday life, particularly on Grand Turk and Salt Cay. Residents and visitors alike often encounter these animals wandering near roads, settlements, and open land - reminder of a bygone era. Though no longer used for labour, wild donkeys remain deeply connected to the history of the Turks and Caicos Islands. They stand as living symbols of the islands' salt-raking past and the resilience of the communities that once depended on that industry. Today, wild donkeys continue to represent the enduring link between the people of the Turks and Caicos Islands and their history. Their story serves as a reminder that the islands' heritage is not only preserved in records and buildings, but also in the living landscape around them.



Minister of Health and Human Services Hon. Kyle Knowles



Jackurlyn Sutton, Chief Nursing Officer for the Turks and Caicos Islands

Government Committed to Empowering Nurses, Says Health Minister at Annual Conference

Minister of Health and Human Services Hon. Kyle Knowles has affirmed the Government's commitment to empowering healthcare workers across the Turks and Caicos Islands, declaring that strengthening the profession is "not optional but essential."

Speaking at the opening of the 5th Annual Nurses and Nurse Aides Conference held Tuesday at Beaches Turks and Caicos Resort and Spa in Providenciales, Minister Knowles praised healthcare professionals for their dedication and sacrifice while outlining the Government's commitment to improving healthcare services throughout the country. The conference was held in observance of International Nurses Day 2026 under the theme, "Our Nurses, Our Future: Empowered Nurses Save Lives."

Addressing nurses, nurse aides, and healthcare leaders, Minister Knowles said nurses remain at the heart of healthcare delivery across the islands.

"You are there in our hospitals, clinics, and community health programs providing essential care, comfort, and reassurance," he said.

"You are often the first point of contact and the steady hand that guides patients through their most vulnerable moments."

The Minister, who noted that his grandmother was a nurse, said he understood firsthand the caring nature and sacrifices made by nurses daily.

He emphasized that the Government remains focused on investing in training, education, professional development, staff well-being, recruitment, retention, and career advancement within the healthcare sector.

"Technology is transforming healthcare delivery, but it will never replace the compassion and human connection that nurses bring to their work," Knowles stated.

He also acknowledged the long hours and emotional burdens carried by healthcare workers, saying nurses and nurse aides are "the backbone of the healthcare system" and "the bridge between care and compassion."

"As Minister, I also want you to know that empowerment must be more than a theme," he said. "It must be reflected in how we listen to you, support you, and work with you to strengthen the system."

For her part, Chief Medical Officer Dr. Nadia Astwood, also addressed the conference, describing nurses as the "foundation" of healthcare in the Turks and Caicos Islands.

"In a small Caribbean nation such as the TCI,

healthcare is deeply personal," Dr. Astwood said. "Our nurses care not only for patients, but for neighbors, relatives, friends, and visitors alike."

She stressed that while praise for nurses is important, empowerment must be supported by meaningful action, including improved working conditions, continuous training, mental wellness support, and greater involvement in healthcare leadership and policy development.

"The Ministry remains committed to strengthening our nursing workforce through professional development opportunities, improved standards of practice, and strategic partnerships," she said.

Dr. Astwood also encouraged young people to consider careers in nursing, describing the profession as "a calling rooted in compassion, service, leadership, and humanity." In the meantime, Chief Nursing Officer, Jackurlyn Sutton, praised nurses and nurse aides for their leadership, resilience, and professionalism, noting that nurses continue to play a critical role in shaping patient outcomes and sustaining the healthcare

system.

"Leadership in nursing is not defined by a position or title," Sutton said. "It is defined by your presence, your judgment, your critical thinking ability, and your courage to act." She highlighted the importance of continuous education and adapting to the rapidly evolving healthcare landscape, particularly with the growing role of digital health technologies.

"Yet technology alone does not save lives. Empowered nurses do," Sutton emphasized. During her remarks, Sutton also recognized graduates of the Turks and Caicos Islands Community College who successfully completed the Regional Examination for Nurse Registration.

She further commended nurses for their resilience during national crises, including the swine flu outbreak, Hurricanes Ike, Irma and Maria, and the COVID-19 pandemic.

The conference brought together healthcare professionals, government officials, regional nursing leaders, and stakeholders to discuss the future of nursing and healthcare delivery in the Turks and Caicos Islands.



Mixologist

Job Specification:

- Preparing and serving alcoholic and non-alcoholic beverages to guests.
- Creating seasonal cocktails, specialty drinks, and updating beverage menus.
- Providing excellent customer service and engaging with guests professionally.
- Maintaining cleanliness, organization, and presentation of the bar area.
- Monitoring inventory levels, ordering supplies, and minimizing waste.
- Ensuring accurate billing, portion control, and cash handling procedures.
- Assisting in increasing beverage sales through recommendations and promotions.
- Ensuring compliance with responsible alcohol service and company policies.
- Working closely with the restaurant and management team to maintain service standards.
- Training junior bar staff when required.

Job Requirements:

- Must be able to speak and write English proficiently.
- Minimum of 3-5 years' experience as a Mixologist or Bartender in a high-volume environment.
- Strong knowledge of cocktails, spirits, wines, and beverage preparation.
- Excellent customer service and communication skills.
- Ability to work efficiently under pressure and stand for long hours.
- Beverage or hospitality certifications are an asset.

Salary expectations - \$33,000 - \$36,000 per annum

Cook

Job Specification:

- Follow recipes and instructions carefully, ensuring consistency in quality and taste.
- Cook simple food items under the supervision of more experienced cooks.
- Assist with the preparation of sauces, stocks, and other culinary components.
- Maintain proper food handling and storage procedures to ensure food safety.
- Maintain cleanliness of work areas, equipment, and utensils.
- Assist with cleaning tasks as assigned, contributing to the overall kitchen hygiene.
- Assist with other kitchen tasks as needed (e.g., stocking supplies, assisting with mise en place).
- Work effectively as part of a team, collaborating with other kitchen staff.

Job Requirements:

- Culinary school diploma or equivalent experience is preferred.
- Minimum of 2-3 years of experience as a line cook or in a similar kitchen role.
- Proven ability to cook a variety of dishes within their assigned station, maintaining consistency and high quality.
- Strong knowledge of culinary techniques and food preparation methods relevant to their station.
- Excellent organizational and time-management skills.
- Strong attention to detail and commitment to quality.

Salary expectations - \$11.00- \$13.00 per hour

APPLY NOW!

Send your resume to: careers@thestrاندtci.com

Interested applicants for this position listed on this ad, should also send a copy of your resume to the Labour Department located Downtown, Airport Road, Providenciales

Chef de Cuisine

Job Specification:

- Managing and supervising daily kitchen operations and culinary staff.
- Planning, developing, and updating menus, including seasonal and specialty offerings.
- Ensuring consistency, quality, portion control, and presentation of all dishes.
- Monitoring food preparation methods, cooking standards, and kitchen productivity.
- Controlling food and labor costs while minimizing waste and maximizing efficiency.
- Managing inventory levels, ordering supplies, and coordinating with vendors and suppliers.
- Training, mentoring, and evaluating kitchen staff to maintain high performance standards.
- Creating staff schedules and ensuring proper staffing levels during service.
- Maintaining cleanliness, organization, and sanitation standards throughout the kitchen.
- Ensuring compliance with all food safety, health, and company regulations.
- Collaborating with restaurant management on promotions, special events, and operational improvements.
- Assisting with budgeting, forecasting, and kitchen performance reporting.
- Handling guest feedback related to food quality and resolving issues professionally.

Job Requirements:

- Associate's or Bachelor's degree in Culinary Arts or related field, or equivalent experience.
- Minimum of 3-5 years of experience as a line cook or in a similar kitchen role, with at least 1-2 years of supervisory experience.
- Strong knowledge of culinary techniques and food preparation methods.
- Ability to manage a team and delegate tasks effectively.
- Excellent organizational and time-management skills.

Strong attention to detail and commitment to quality.

Salary expectation - \$42,000 - \$56,000 per annum

Life Line 

FEATURED CHURCH

All Saints Mission Church

This week on Newsline Featured Church, we turn the spotlight on All Saints Mission Church, located along the Leeward Highway in Providenciales. The minister for that body of Christ is Pastor James Prospero. All Saints Church, which has one of the largest memberships of the any such body in the Turks and Caicos Islands, conducts two services on Sunday – the Sunday Morning Service and the Sunday Night Service. On Wednesday Night is Prayer Meeting and on Friday its their Youth Service.



Life line Church Directory

Looking for a worshipping house to praise God and fellowship with members of the body of Christ, here is a list of some of the available sanctuaries you can attend throughout the Turks and Caicos Islands.

Firm Foundation Ministries International
Lee Street, South Caicos. Telephone: 649-348-3581

Christ is the Answer Ministry,
George Alley Off Aviation Drive, Providenciales
Tel: 241-8030

One Nation Empowerment Center Church Ministry,
Suite #12 Alliance Business Center, Princess Drive,
Grace Bay, Providenciales. Tel: (649) 244-6194.
Email: apostleyoung1952@yahoo.com.

Touch of Love Ministries International Center
Industrial Park, Five Cays, Providenciales
Tel: 941-4903 Fax: 941-7731

Abundant Life Ministries International
P.O. Box 696 Christian City, Leeward
Highway, Providenciales
Tel:941-941-4750 Fax: 941-4755

Anglican Church Rectory Grant Turk,
Front Street, Grand Turk. Tel:946-2289

Bethany Baptist Church,
Blue Hills, Providenciales
Tel:941-4803 / 941-5632 / 941-5118

Church of God of Prophecy,
Lower Bight, Providenciales Tel: 941-8854

Bible Study Ministries, Grand Turk
Tel:946-1866

Calvary Baptist Church,
South Caicos. Tel:946-3212

Harvest Bible Chapel TCI,
Leeward Highway, Long Bay, Providenciales.
Tel: 1649 333-2009 Email: hbctciinfo@gmail.com.
<https://www.harvesttci.com>.

Rock of Jesus Ministry,
15 Five Cays, Safe Haven.
Tel: 649-3317628 of 649-2410087

Firm Foundation Ministries International
19 Honour Lane, Behind Smart Supermarket ,
Providenciales. Telephone: 649-332-6240

Church of God of Prophecy,
Providenciales Tel:941-3438

Roman Catholic Church,
Providenciales, Tel: 941-5136

Faith Tabernacle Church of God,
Providenciales, Tel:946-4073

New Testament Church of God,
Orea Alley, Grand Turk Tel:946-2175

New Testament Church of God,
South Caicos Tel:946-3631

Methodist Church,
Grand Turk Tel:946-2352

Healing Waters Ministries,
Blue Hills Providenciales Tel: 941-5867

House of Prayer Church of God,
Long Bay Road Providenciales Tel: 941-8309

Kingdom Hall of Jehovah's Witnesses,
Darrell Road, Grand Turk Tel:946-2727

Mount Mariah Baptist Church,
Conch Bar Middle Caicos Tel:946-6205

New Beginning Harvest Ministry,
Pond Street, Grand Turk Tel:946-1759

New Testament Church of God
Orea Alley
P.O. Box 495 Blue Hills, Providenciales
Tel: 946-1255
Airport Road, South Caicos
Tel:231-2402

Firm Foundation Ministries International
Waterloo Road, Grand Turk.
Telephone: 649-332-624

Paradise Baptist Church,
Five Cays, Providenciale
Tel:941-4349

Revival Faith Center,
North Backsalina, Grand Turk
Tel:946-2349

Salem Baptist Church,
Mission Folly, Grand Turk
Tel:946-2565

Solid Rock Apostolic Ministries
International,
Discovery Bay Providenciales
Tel: 946-5181

St. Monica's Anglican Church
P.O. Box 866 Cheshire Hall Providenciales
Tel: 946-4046
Fax:946-4046;941-8499

Turks and Caicos Mission of Seventh
Day Adventists,
P.O. Box 803, Providenciales

United Pentecostal Church,
Brown's Plaza, Leeward Highway,
Providenciales Tel: 956-5852

Wesleyan Methodist Church,
Blue Hills, Providenciales
Tel: 946-4075; 941-4223; 941-3596

Editor's Note: If your Ministry is not listed and/or you would like for it to be part of the NEWSLINETCI Church Diary, contact us at: contact@newslinetci.com



HIGHLIGHTS OF NURSE AND NURSE AIDES ANNUAL CONFERENCE

Monday, May 12 was commemorated as International Nurses Day. To coincide with the event, the Ministry of Health and Human Services staged its 5th Annual Nurses and Nurse Aides Conference, at Beaches Turks and Caicos Resort Villages and Spa. The following are photo highlights of the event.





50 Years of Ministerial Government

A series by Joan Astwood Sutton

When the history of political change in the Turks and Caicos Islands is discussed, much of the focus is on elections, speeches, ministers, rallies, and public events. But behind the public story was another history, one that unfolded quietly in homes, around dinner tables, in private conversations, and among trusted friends who believed the country could become something greater.

Before and after the 1976 election, my family's home on West Road in Grand Turk became one of those places. International visitors connected to political activism, Black consciousness movements, and regional discussions on self-determination often came through our home. Conversations about the future of the Turks and Caicos Islands were held privately, out of the public eye. Most people never knew these meetings were taking place. At the centre of many of those discussions was J. A. G. S. McCartney. To the public, he was a political leader. To my family, he was also a close family friend.

My father, Lewis Edwin Astwood, believed deeply in JAGS McCartney and the movement growing around him. Their relationship extended far beyond politics. Wherever JAGS went, my father was often there. They travelled together, organised together, discussed strategy together, and shared a vision for the country's future.

My father affectionately called JAGS "Whoopie," a nickname our family remembers warmly, and that reflects the closeness between the two men. Our families were close. My mother and JAGS' wife were friends.

We visited JAGS' home at #1 Corktree Beach, and JAGS regularly visited ours. Discussions about the future political direction of the Turks and Caicos Islands often took place quietly in these trusted spaces. Many of the meetings associated with the growing political awakening and the spread of Black consciousness across the Caribbean in the 1970s were held privately.

Those involved understood the sensitivity of the moment. Very few outsiders fully grasped the extent of the organising, discussion, and preparation underway behind the scenes.

At the time, many young people across the Caribbean were becoming more politically aware. Conversations about Black identity, local leadership, empowerment, self-determination, and political representation were spreading throughout the region. The Turks and Caicos Islands were not isolated from these influences.

A movement was building. But movements are not built only through speeches. They are also built through friendship, trust, sacrifice, organizing, and community support. At the same time, my mother, Mildred Garland, became involved in fundraising and community-based organizing connected to the early People's Democratic Movement.

She organised what is believed to have been the first political beauty pageants connected to the party:



JAGS and Lewis with their wives

- Little Miss PDM
- Big Miss PDM

These events were not simply social activities. They became fundraising efforts that brought communities together and helped support the movement during its early years.

She also organised children's parties, community activities, care packages for elderly residents, and care packages for prisoners. During that period, politics was not viewed solely as elections and campaigning. For many involved, it was also connected to caring for people, strengthening communities, and creating hope.

Communication also became an important part of the political awakening occurring in the country. My father helped establish a newspaper called *The Voices of the People*, edited by Edward "Ed" Stack. A radio talk show, *The Voice*, hosted by Herbert Been, was also launched during this period. These platforms became part of the growing atmosphere of public discussion, political awareness, and national conversation emerging across the islands. Then came 1976.

For many people, the election victory and the arrival of ministerial government represented hope. It felt as

though the Turks and Caicos Islands were entering a new era in which local people would finally play a stronger role in shaping their country's future.

But on 9th May 1980, everything changed. Chief Minister JAGS McCartney died in a plane crash. Shortly before the trip, my father had planned to travel to New York to see his newborn son, Ricky. According to our family's recollection, JAGS encouraged him to go. That decision may have saved his life. At the time of the tragedy, many government ministers were outside the Turks and Caicos Islands. Charles (Liam) McGuire was among those who first announced the devastating news to the country.

For many supporters, the emotional impact was overwhelming. The sense of momentum and hope that had carried so many people through the 1970s was deeply shaken after JAGS McCartney's death.

I still remember standing among the large crowd gathered at the American Base Airport in Grand Turk, the very airport that today bears JAGS McCartney's name. I was fifteen and a half years old, just one month away from my sixteenth birthday. Dignitaries, residents,

children, government officials, and ordinary people stood together in grief as his body was brought home to the Turks and Caicos Islands.

I remember watching American soldiers lift his casket onto their shoulders in military honours as they carried him from the plane. At that age, I could not fully grasp the political weight of the moment, but I understood the sorrow.

People everywhere around me were crying, grown men, women, and children alike. I remember the silence, the emotion in the crowd, and the dignity of the ceremony. Even today, the memory gives me cold chills. It was one of the most powerful public moments of mourning I have ever witnessed in the Turks and Caicos Islands.

For many people, it felt as though an era had suddenly come to an end. This article is not intended to rewrite history or to speak for everyone who lived through that period. It is simply part of the oral history and lived experience preserved within the Astwood family.

Too much of our national history still lives only in memory. And if these stories are not recorded, preserved, and shared carefully, an important part of the human story behind the political transformation of the Turks and Caicos Islands may eventually disappear forever.

About the Author

Joan Astwood is a cultural heritage researcher, storyteller, and founder of the Hon. Lewis Edwin Astwood Research Library, Museum and Learning Facility in the Turks and Caicos Islands. She is the daughter of Lewis Edwin Astwood and Mildred Garland Astwood.

Her work focuses on preserving the political, cultural, and social history of the Turks and Caicos Islands through oral histories, museum exhibitions, storytelling, archival preservation, and educational initiatives. She has spent years collecting historical materials, family histories, government records, cultural traditions, and community memories connected to the development of the Turks and Caicos Islands.

Joan Astwood is also developing national heritage exhibitions and educational programmes connected to the 50th Anniversary of Ministerial Government in the Turks and Caicos Islands.





Beaches Turks and Caicos Diamond Team Member of the Year Javain Campbell (c) with General Manager Deryk Meany (L) RMD James McAnally



Beaches Turks and Caicos entertainment team during one of the performances

Beaches Turks & Caicos celebrates Stars at its Annual Prestige Awards

The French Village main stage at Beaches Turks and Caicos resort was transformed into a dazzling beacon of green and gold as the resort celebrated its highest achievers. Under the inspiring banner of “One Team, One Vision, Endless Achievements,” the annual Prestige Awards recently closed the chapter on an exceptional 2025.

More than 120 nominees across twelve distinct categories walked the red carpet, greeted by flashing cameras and the cheering of their peers. The evening was laced with vibrant entertainment that kept the energy high between award presentations. Attendees were also treated to an exquisite five-course menu, carefully curated to match the prestige of the occasion and celebrate the rich culinary talent present at the resort.

The event served as a powerful reminder of the dedication required to operate one of the premier family resorts in the Caribbean. General Manager Deryk Meany took the stage to address the audience while reflecting on a year of resilience, innovation and unparalleled guest service.

“This is a celebratory milestone that as leaders we are happy to share with the stars of the hospitality industry,” Meany shared. “You have shown the world the true mettle of leadership and commitment here at Beaches Turks and Caicos.” To further recognize unique contributions to the resort’s operational success, Meany personally distributed the General Manager’s Special Awards. These honours were bestowed upon Eric ‘Cookie’ Johnson from the kitchen, Harriet Beeput from administration, and Javier Sarita from the entertainment department for their exceptional behind-the-scenes dedication.

The climax of the evening featured the announcement of the resort’s most prestigious overarching awards. Felipe Luzardo Neira from the kitchen took



Beaches Turks and Caicos winners celebrate at the end of the evening

home the MVP of the Year (Manager of the Year) award, while Chad Peterkin from engineering and maintenance was named All-Rounder of the Year (Supervisor of the Year). The loyalty & travel department proved their collective strength by securing the A-Team of the Year title.

Individual team members were also recognized for their ultimate service standards. Deandra Astwood from the front office earned the Platinum Team Member of the Year award. The highest individual honour, Diamond Team Member of the Year, was awarded to Javain Campbell from the restaurant department. Campbell used his moment in the spotlight to highlight the importance of cross-departmental collaboration and community outreach.

“This accolade is a testament to the commitment and teamwork within all the

departments of the resort,” Campbell noted after receiving his award. “The opportunity to volunteer at different Sandals Foundation activities as well as be a mentor to other team members means the world to me. This achievement will allow me to do more in leadership as I have been tasked with representing the entire team here at the resort.”

The Prestige Awards ensured that every facet of the resort’s operations received proper recognition. From environmental sustainability to guest entertainment, the specific category winners showcased a wide array of talents:

- Movers & Shakers was awarded to Katherine ‘Tinkerbell’ Jiminez from the entertainment department
- Legendary Team Member was secured by Kadian Smith from the restaurant
- Circle of Joy went to Emanie Jocelyn Seide from security and loss prevention

- Earth Guardian was claimed by Bernard Florvil from engineering and maintenance
- Sandals Foundation Sentinel was awarded to Tanya Swann from administration
- Standing Ovation Award was proudly accepted by Richard Myers from the laundry team
- Money Maker Award went to Teesha McCallum-Hamilton from the resort shop
- Heart of the House Hotel Manager’s Award was presented to Carlton Biggs from stewarding department
- People’s Choice Award was won by Claire Ann Balones from the off site department
- Pacesetter Award was given to Kassandra Henry from accounts & cost control
- Founder’s Circle Award was claimed by Susan Outten from the restaurant

As the night drew to a close, the focus shifted to the rigorous selection process that led to the evening’s celebrations. The Prestige Awards do not merely look at a single moment of excellence, but rather evaluate a full twelve months of unwavering dedication to the guest experience. Human Resources Manager Owenta Coleby highlighted the rewarding journey these team members took to reach the main stage.

“This event is a culmination of a number of activities for the resort’s leadership and the team members who have been exemplary and consistent throughout the year,” Coleby shared. “Congratulations are in order for each nominee as they have been crowned winners for the different months of 2025.”

With the trophies distributed and the 2025 season officially wrapped, the staff at Beaches Turks and Caicos now look forward. Fueled by the “One Team, One Vision” mantra, these award winners are already setting the standard for another year of endless achievements.



Arielle Neely among Commonwealth Youth Award 2026 Youth Leaders



Arielle Neely making her presentation

Arielle Neely Makes History as First TCI Representative at Regional Youth Forum

Arielle Neely, a finalist for the Commonwealth Youth Awards 2026 and Youth Lead for the Caribbean Youth Dialogues (CYD), represented Caribbean youth at the Forum of Children, Adolescents and Youth of Latin America and the Caribbean in Santiago, Chile.

The forum formed part of the Forum of the Countries of Latin America and the Caribbean on Sustainable Development convened by the United Nations Economic Commission for Latin America and the Caribbean (ECLAC) between April 13- 16, 2026.

Neely made history as the first Turk and Caicos Islander to represent Caribbean youth at the regional forum.

During the session, she delivered a regional youth position statement highlighting priorities discussed during the Caribbean Youth Dialogues held in March 2026. The discussions focused on Sustainable Development Goals (SDGs) 6, 7, 9, 11 and 17, including water security, renewable energy, innovation, sustainable communities and regional partnerships. The Caribbean Youth Dialogues is a regional consultative platform convened by ECLAC Caribbean that engages Caribbean youth in discussions on climate resilience, inclusive development and youth-centered policy reform.

Under the theme, “5 More... Let’s Talk About It,” Neely worked alongside co-leads Esquire Henry and TeHilla Maloney-Joseph to support regional consultations involving youth from more than 15 Caribbean countries. Together, they coordinated engagement and facilitated discussions among youth participants from across the Caribbean.

During her address, Neely highlighted several recommendations advanced by Caribbean youth.

On SDG 6, youth participants stressed the importance of improving water security through stronger governance, climate resilience and community owner-

ship. Examples from The Bahamas and Saint Lucia demonstrated the value of youth-inclusive policy development and grassroots environmental action. Caribbean youth also proposed the creation of a Caribbean Water Resilience Framework to improve regional coordination and long-term water preparedness.

On SDG 7, discussions focused on renewable energy and energy equity. Caribbean youth participants pointed to the solar energy expansion in Antigua and Barbuda and the carbon-negative achievements of Suriname as examples of regional potential. However, high electricity costs and dependence on imported fuel continue to affect many Caribbean countries. Youth therefore called for greater investment in renewable energy systems, technical training and policies that make clean energy more accessible and affordable.

On SDG 9, participants discussed innovation, infrastructure and entrepreneurship. Caribbean Youth highlighted that while young people are creative and resilient, challenges such as limited financing and infrastructure gaps continue to slow progress. Experiences shared from Jamaica, Dominica and Saint Kitts and Nevis reinforced the need for stronger regional cooperation, digital development and increased support for youth-led businesses.

On SDG 11, Caribbean youth discussions centred on sustainable communities and urban development. Participants raised concerns surrounding housing, transportation, commuting challenges and access to safe public spaces. Experiences from countries including Guyana, Barbados and Grenada highlighted the importance of people-centred planning that prioritises inclusive, accessibility and youth participation in national development.

Discussions on SDG 17 reinforced the importance of partnerships in achieving sustainable development across the region. Youth representatives highlighted the val-

ue of South-South cooperation, regional collaboration and multi-stakeholder partnerships in strengthening capacity, sharing resources and advancing collective Caribbean priorities. Examples from the Turks and Caicos Islands, The Bahamas, Antigua and Barbuda, Barbados, Jamaica, Saint Lucia and Haiti demonstrated the impact of collaborative regional action. Reflecting on the experience, Neely described the moment as both personal and professional growth.

Last year, she made her debut address at the United Nations ECOSOC Youth Forum, being the first representation from the Turks and Caicos Islands. Speaking on Sustainable Development Goal (SDG) 8, she highlighted how the National Internship and Apprenticeship Programme was advancing youth employment initiatives. She described the experience as transformative, noting that she left with a personal objective: to move from a participant to an architect of dialogue —helping to shape the very spaces where global conversations take place, rather than only contributing within them. That aspiration, she said, has now begun to materialize through her role as a Youth Lead for the Caribbean Youth Dialogues and her representation of Caribbean youth in Santiago.

She reflected on the significance of the moment, stating:

“This moment is bigger than representation. It signals that the Caribbean’s future is not something youth are waiting for — it is something we are actively building, shaping and demanding.”

She also expressed gratitude to Candice Gonzales from ECLAC Subregional Headquarters for the Caribbean and her team for their guidance and leadership throughout the Caribbean Youth Dialogues and The Forum of Children, Adolescents and Youth of Latin America and the Caribbean. She emphasized that SDG 17 extends beyond traditional notions

of partnerships for development, emphasizing instead the critical importance of intergenerational collaboration in advancing sustainable progress across the region.

Supported by United Nations ECLAC, Neely’s participation underscores the growing recognition of youth leadership from the Turks and Caicos Islands within regional and international policy spaces and highlights the critical role Caribbean youth continue to play in shaping sustainable development solutions for the region.

Neely described the experience as a reminder that meaningful youth leadership is built through purpose, persistence, and strategic alignment, emphasizing the need for continued investment in youth-led spaces that translate dialogue into action. She commented, “Leadership is not granted by proximity to power, but earned through the courage, vision and persistence to shape the spaces we occupy. When young people lead with clarity of purpose and decisive action, we do more than participate in conversations — we transform them to advance our region and redefine its future.”



The TCI Commonwealth Youth Award Caribbean Representative Arielle Neely3



Minister of Technology, Innovation, Energy and Information Hon. E. Jay Saunders (second left), presents Mrs. Vanessa Buchanan Williams (third from left), Quality Assurance Manager at the TCI Community College with a plaque for her leading role in the college attaining ISO 9001:2015. Sharing in the moment are: Hon. Rachel Taylor (left), Minister of Education, Youth, Sports and Culture; and Dr. Candice Williams, President of the TCI Community College.



From left: Hon. Rachel Taylor - Minister of Education, Youth Sports and Culture; Hon. Zhavargo Jolly - Minister of Tourism; Hon. Jamell Robinson - Deputy Premier and Minister of Immigration and Border Services; Hon. Shaun Malcolm - Minister of Public Safety and Telecommunications; and Hon. Rhondalee Braithwaite-Knowles - Attorney General for the Turks and Caicos Islands, attending the celebration of TCI Community College's attaining ISO 9001:2015 Certification.

TCICC Sets the National Standard: First Organisation in TCI to Earn ISO 9001:2015 Certification

The Turks and Caicos Islands Community College (TCICC) has achieved ISO 9001:2015 Certification, marking a defining and historic milestone for both the institution and the nation. TCICC is now the first organisation in the Turks and Caicos Islands to be certified to this internationally recognised Quality Management System (QMS) standard. While three other organisations within the country hold ISO certifications in different standards, TCICC stands as the first and only organisation to achieve ISO 9001:2015 certification, the global benchmark for quality management and continuous improvement. This achievement positions TCICC not only as a national leader, but as a forward-thinking institution deliberately building a future grounded in excellence, accountability, and global relevance.

A Defining Moment in Institutional and National Transformation ISO 9001:2015 certification affirms that TCICC operates with structured, measurable, and continuously improving systems that ensure the consistent delivery of high-quality academic and administrative services.

This milestone is the result of a rigorous, institution-wide transformation that has strengthened:

- Consistency and quality of academic and administrative services
- Student and stakeholder satisfaction
- Operational efficiency and transparency
- Risk management and compliance frameworks
- Evidence-based, data-driven decision-making

More than a certification, this

achievement reflects a disciplined commitment to excellence and reinforces TCICC's role as a catalyst for human capital development and national progress.

Excellence in Execution: An Institution-Wide Achievement

The certification was led by the College's Quality Assurance Unit under the leadership of Mrs. Venessa Buchanan-Williams, whose strategic direction and disciplined execution were instrumental in achieving this milestone.

Supported by a cross-functional team of process owners across all divisions, the initiative represented a truly institution-wide effort. From academic affairs to student services, human resources, finance, IT, marketing, and operations, every unit contributed to embedding a culture of quality, accountability, and continuous improvement.

Mrs. Buchanan-Williams, Quality Assurance Manager and Project Lead, stated:

"ISO 9001:2015 required more than documentation. It required transformation. It challenged us to examine how we work, how we serve, and how we improve. What we have built is not a system for certification, but a system for sustained excellence."

Leadership Perspective: Excellence by Design

Dr. Candice Williams, President and Chief Executive Officer of TCICC, described the achievement as a transformational milestone:

"This is not simply the attainment of a certification. It is the institutionalisation of excellence. At TCICC, we have made a deliberate decision that quality will not be incidental; it will

be engineered, measured, and continuously improved. Achieving ISO 9001:2015 certification signals to our students, partners, and the nation that TCICC is operating at internationally recognised standards, while remaining deeply committed to national development. As we advance our vision of becoming the first choice for education and training in the Turks and Caicos Islands and beyond, this milestone ensures that our foundation is not only strong, but globally competitive."

Governance Commitment to Quality and Accountability

Chair of the TCICC Board of Governors, Mrs. Sheba Wilson, highlighted the governance perspective:

"The Board remains committed to ensuring that TCICC operates with the highest levels of accountability, transparency, and excellence. Achieving ISO 9001:2015 certification as the first organisation in the Turks and Caicos Islands to do so is a clear demonstration that the College is not only meeting expectations, but setting new benchmarks for institutional quality within the region."

National Recognition and Government Endorsement

The Honourable Rachel Marshall Taylor, Minister of Education, Youth, Sports and Culture, commended the College:

"This achievement represents a significant step forward for the Turks and Caicos Islands. TCICC has demonstrated that our national institutions can operate at the highest international standards.

As the first organisation in the country to achieve ISO 9001:2015 cer-

tification, the College is setting a powerful precedent for quality, accountability, and excellence across all sectors. This milestone strengthens confidence in our education system and underscores TCICC's vital role in developing the human capital needed to drive national growth and competitiveness."

Embedding a Culture of Continuous Improvement

ISO 9001:2015 is not an endpoint; it is a framework for sustained excellence. Through its Quality Management System, TCICC will continue to:

- Conduct structured internal audits and management reviews
- Proactively identify and mitigate risks
- Enhance stakeholder satisfaction through responsive service delivery
- Strengthen governance and accountability mechanisms
- Drive innovation in teaching, learning, and institutional operations

This ensures the College remains agile, responsive, and future-ready in an evolving global education landscape.

Positioning TCICC for the Future

As the first organisation in the Turks and Caicos Islands to achieve ISO 9001:2015 certification, TCICC is strategically positioned to:

- Expand regional and international partnerships
 - Increase student enrolment and stakeholder confidence
 - Enhance global competitiveness
 - Lead national dialogue on quality assurance and institutional excellence
- This milestone demonstrates that TCICC is actively shaping the future of education and institutional excellence in the Turks and Caicos Islands and beyond.

How to spot pancreatic cancer

PANCREATIC CANCER happens when malignant or cancerous cells grow, divide, and spread in the pancreas. The pancreas is a six-inch-long, spongy, tube-shaped organ located in the back of the abdomen, behind the stomach.

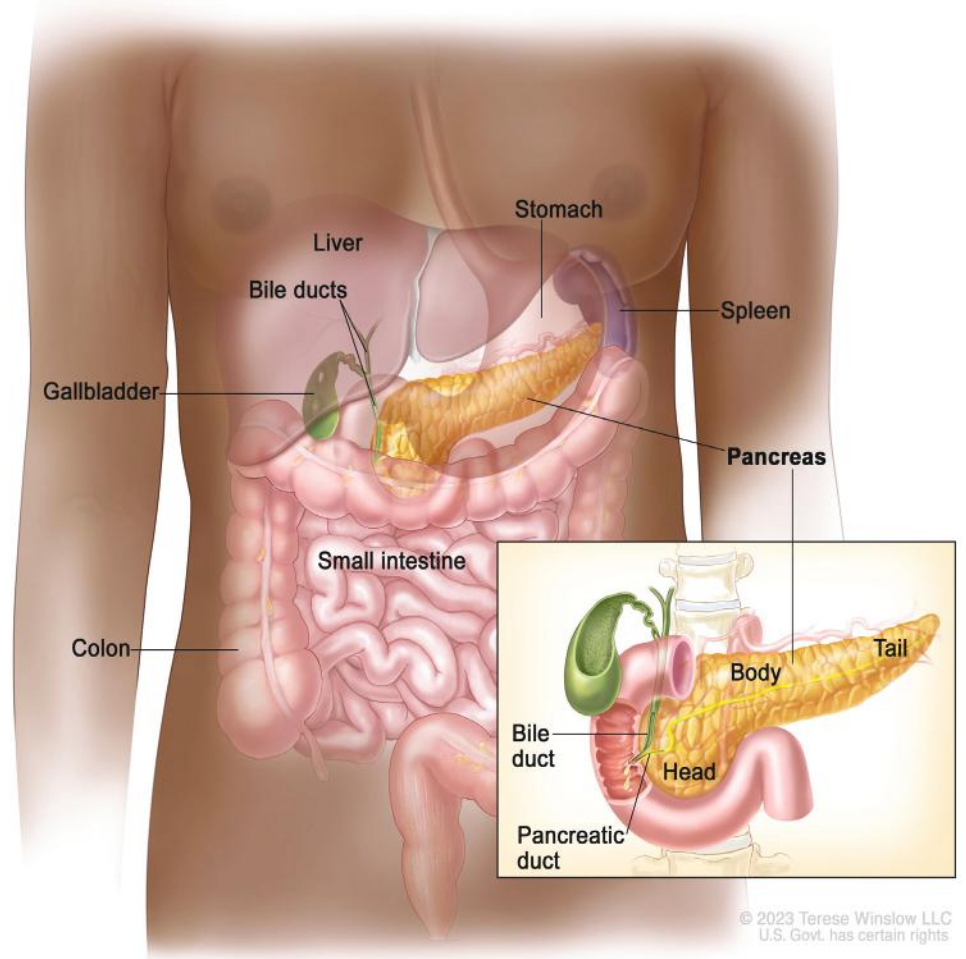
It has two major jobs in the body, to make digestive juices (called enzymes) that help break down food, and to make hormones including insulin that control the body's use of sugars and starches.

Many people often do not have symptoms in the early stages of this disease. However, as the cancer grows and spreads, pain often develops in the upper abdomen and sometimes spreads to the back. The pain may worsen after you eat or lie down. Other symptoms may include jaundice, nausea, loss of appetite, weight loss, fatigue, weakness, and

depression.

Doctors rarely find pancreatic cancer in its early stages when it is easiest to treat, and that is why it is one of the deadliest cancers. About nine per cent of people with pancreatic cancer live at least five years after diagnosis. However, the five-year survival rate is much better if it has not spread past the pancreas. The survival rates do not predict what will happen to any single person and may not reflect newer types of treatment.

Experts do not know the exact cause of pancreatic cancer. However, certain gene mutations can cause it. Other risk factors include smoking, age (it is usually diagnosed in people older than 45), diabetes, chronic pancreatitis due to a genetic mutation, liver cirrhosis, family history of the condition, obesity, certain chemicals, and race.



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It can be hard to find this disease early on. A doctor may not see or feel a small tumour during a routine exam. To help make the diagnosis, you may get imaging tests such as an ultrasound or CT scan. The green area shown in this CT scan appears to be cancer in the pancreas and liver. These studies also help your doctor choose the most appropriate treatment. For a diagnosis, you will get a biopsy, in which your doctor uses a needle or does an operation to take a bit of tissue from the tumour for testing.

People diagnosed with pancreatic cancer often find it difficult to maintain their weight and follow a healthy diet. The pancreas has two main functions: an exocrine function that helps in digestion of food and an endocrine function that regulates blood sugar. Even if patients continue to eat and digest food normally, pancreatic cancer releases compounds into the bloodstream that break down muscle and fat, causing patients to lose weight and muscle mass, as well as feel fatigued.

Chemotherapy, radiation and surgery are treatments available for pancreatic cancer. Regardless of treatment type, pancreatic cancer takes a toll on the body and a person's ability to maintain a healthy diet and nutrition. Below are some tips patients with pancreatic cancer find helpful to optimise nutrition during and after treatment.

MONITOR AND MAINTAIN A HEALTHY WEIGHT

It is normal to lose some weight after being diagnosed with pancreatic cancer and beginning treatment. Excessive weight loss and poor nutrition

can cause a decrease in the body's ability to fight infection and tolerate treatment. To help maintain a healthy weight, weigh yourself weekly, avoid excessive weight loss, and seek help early with your care team to optimise nutrition.

STAY HYDRATED

Drink enough fluid during cancer treatment to prevent dehydration. Aim for eight eight-ounce glasses (64 ounces) per day, to avoid feeling full at mealtime, drink fluids one hour before or after a meal, choose beverages that contain calories and nutrients and avoid excess caffeine and alcohol, which may lead to dehydration.

EAT SMALL, FREQUENT MEALS

Frequent small meals will ensure your body has enough nutrients to tolerate treatment. Smaller meals are often better tolerated when enduring treatment side effects like nausea and lack of appetite. Consider setting an alarm to eat five to six meals per day every three to four hours.

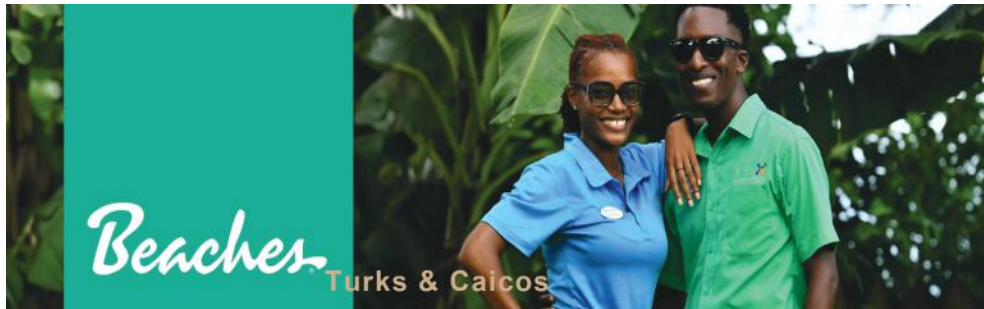
CONSIDER THE USE OF LIQUID SUPPLEMENTS OR SHAKES

As a side effect of treatment, sometimes food becomes less palatable or difficult to digest.

When it is difficult to eat, liquids are easier to digest and can often be better tolerated. Be sure these supplements are protein rich.

CHOOSE FOODS THAT ARE EASY TO DIGEST

Side effects of pancreatic cancer treatment can impact digestion. Chopped, soft or boiled foods are easier for the body to digest. Avoid foods like red meat, pork or raw vegetables during times when digestion is a challenge.



WE ARE HIRING! Full-Time/Part-Time
COME TO OUR JOB FAIR
Friday, April 10, 2026 at 8:00am

Build a Career in Hospitality

Come and be a part of the World's Best Team! The Caribbean's Leading Luxury-Included Brand® offers an opportunity for highly motivated, flexible and enthusiastic persons with exceptional skills to join our team.

- Boat Captains *
- Scuba Instructors*
- Cook
- Sous Chef
- Executive Sous Chef*
- Room Technicians
- Stove Technician
- Finish Carpenter
- Butler Coordinator
- Room Attendants
- Houseman
- Restaurant Servers
- Bartender
- Bar Porter
- Cocktail Server
- Watersports Attendant
- Junior Concierge
- Front Office Agent
- Bellmen
- Security Officer
- Public Relations Coordinator*
- Housekeeping Supervisor
- Resort Shop Attendant
- Laundry Attendants
- Stewards
- Bar Supervisor
- Concierge Agent
- Landscapers

Note: Positions in Blue are available for Part-time & Full-Time.

REQUIREMENTS: • Updated Resume • Passport/Birth Certificate
• Local Status Document [Belonger Card, Freelance Permit, Residence Permit, Permanent Resident Certificate, Naturalization Certificate]
• Qualifications/Experience required*

BENEFITS: • Healthcare • Education and Training • Staff Transportation • Competitive Salary Packages
Opportunities for Growth & Development

*Bring along your banking details [bank name, branch & account#]



OPEN JOB OPENINGS

A&G Department:

- **Director of Owners Relations**

To improve and cultivate relationships with the owners of South Bank in the area of property management, operating models & efficiencies, integration with resort, residential standards, operational policy and procedures and enhancing homeowner experiences. This role also oversees all maintenance and repairs to the owner's property grounds and villa and coordinates events and functions that the owners wish to host with the resort for execution. The Director of Owner Relations will also be responsible for managing estates' budgets and accounts so that an accurate report can be relayed to the owners.

Job Specification

- Technically savvy and familiar with Guest Services operating/budgeting systems and spreadsheets.
- Basic Accounting skills/ experience is preferred.
- Ability to identify and solve problems.
- Professional & appropriate business appearance and demeanor.
- Excellent English verbal and written communication skills.
- Flexibility to meet the demands of a 24-hour operation

Requirements

- A post-secondary diploma or degree in a field of study related to this profession, Hospitality or Project Management.
- 5 years of experience in a comparable position and/or an equivalent combination of education and experience.
- Minimum 3 years' experience in a management/ leadership role.
- Experience in working in a 5-star resort.
- Experience successfully leading in a fast-paced environment and prioritizing demands.

Reports: General Manager

Salary: \$84,000.00- per annum

Food and Beverage Department:

- **Director of Food and Beverage**
- **Bartender**
- **Server**

Job Description

Provides functional assistance and direction to the Food and Beverage operation, Pool and Beach operation and interacts with resort members and individuals outside the Resort including, but not limited to suppliers, competitors and other members of the local community. Responsible for coordinating functions and activities with department heads as appropriate. The Director of Food & Beverage will be responsible for the operations of Food & Beverage, Pool and Beach Department and special events/ functions, as well as the VIP facilities behind the scenes management.

Job Specification

- Planning and Organizing - To plan all operational procedures, to plan and organize all recruitment, grow revenue of the F&B Department and Pool and Beach Department and to improve service and quality.
- To coordinate with the heads of P&B and F&B departments to ensure adequate coordination and operations implementation
- Implement departmental strategies and action plans in accordance with the resort's strategic and sales plans
- To plan the yearly revenue target
- To plan and get the desired cost price for products sold by the resort
- To plan on upgrading the standards within the Resort
- To liaise with the sales & marketing manager to set the strategy for the F&B department

Kitchen Department:

- **Senior Chef de Partie**
- **Chef de Partie**
- **Pastry Chef**
- **Sushi Chef**
- **Wok Chef**
- **Cook**

Job Specification:

- Prepare all types of sushi, including maki, nigiri and sashimi;
- Prepare appetizers, soups and salads that are close to the philosophy of Japanese cuisine;
- Add additional flavors to sushi rolls with ginger, rice vinegar, wasabi and soy sauce, when appropriate.
- Must be knowledgeable with handling the Wok.

Qualifications:

- Must have at least 3 to 5 years' experience with making sushi and Wok skills
- Must be experienced in Asian cuisine, particularly in Wok skills

Reports: Sous Chef

Salary: \$24,000 – \$27,600- per annum

Rooms Division Department:

•Director of Rooms

The Director of Rooms is responsible for overseeing the Guest Services, Personal Concierge, Housekeeping and Laundry Departments. This role also includes developing and implementing strategies to increase revenue and profitability to ensure a high level of efficiency and satisfaction for guests and team members.

Job Specification

• Understanding market dynamics, enterprise level objectives and important aspects of the company’s business to accurately diagnose strengths and weaknesses, anticipate opportunities and risks, identify issues, and develop strategies and plans. Aligning individual and team actions with strategies and plans to drive business results.

- Obtaining and seeing to the appropriate use of equipment, facilities, and materials needed to do certain work.
- Works with Resort’s leadership team to determine areas of concern and develops strategies to improve the departments’ financial performance.
- Establishes challenging, realistic and obtainable goals to guide Rooms Division operation and performance.
- Strives to improve service performance
- Develops and manages Resort budgets.
- Focuses on maintaining profit margins without compromising guest or employee satisfaction
- Ensures that the individual departments are focused on daily labour, expense and revenue management
- Analyses and assesses each department’s capital needs in order to prepare the Rooms Division’s capital requests in to ensure that divisional needs are met

Requirement

- A post-secondary diploma or degree in a field of study related to this profession; 5 years of experience in a comparable position and/or an equivalent combination of education and experience.
- Detailed hotel Rooms Division operating knowledge; demonstrated strong leadership and strategic planning skills; and proven achievements in optimizing guest and team member engagement and financial performance.
- Experience successfully leading in a fast-paced environment and prioritizing demands.
- Strong interpersonal, team member relations and leadership abilities.
- Well versed in hotel Rooms Division financial aspects

Reports: General Manager

Salary: \$102,000 per annum

Guest Service Department

- **Guest Services Director**
- **Guest Services Manager**

The Director of Guest Services will have accountability to ensure performance, guest satisfaction, continual review and improvement of processes related to the

- Spa Supervisor
- Spa Therapist

Job Specification:

- Asking questions to uncover clients’ preferences and identify any medical concerns or allergies
- Explaining the steps of therapies and answering questions before, during and after services
- Administering therapies, such as massages and facials
- Notating client records with services performed and any important reminders for future services
- Thoroughly cleaning equipment and changing sheets before each appointment
- Updating inventory when removing supplies from storage
- Handling client complaints and reporting injuries or illnesses to management
- Recommending additional products and services that may benefit the client.

Reports: Guest Service Director

Salary: \$18,304 per annum

- Head Butler
- Butler
- Junior Butler

Job Specification:

- Meet guests when they arrive and getting them settled in their rooms
- Anticipate guests’ needs by learning their preferences, allergies, dislikes, etc.
- Have a thorough understanding of all spirits and specialty foods in stock
- Assess and restock wine and spirit collections as necessary
- Serve meals and pour drinks for guests
- Communicate with housekeeping to ensure rooms are cleaned at the most convenient time for guests
- Run errands for guests when necessary
- Ensure guests’ rooms are clean and tidy up when necessary

Qualifications:

- Experience as a Butler or similar role in the hospitality industry
- Strong multi-tasking skills
- Excellent organizational skills

Reports: Director of Guest Services

Salary: \$45,000 per annum

Housekeeping Department:

- Executive Housekeeper
- Housekeeping Supervisor
- Room Stylist Attendants (room, public area, laundry Attendants)
- Houseman
- Housekeeper

Job Specification:

- Reports to work on time, with a clean uniform, neatly groomed and in accordance with company guidelines.
- Follows hotel grooming and position dress standards, including name tag and proper shoes.
- Proceeds to Housekeeping Office immediately and follows procedures for signing/clocking in.
- Following department guidelines, collects assignment worksheets and keys as required. Take careful note of special requests including, early make ups, checkouts and arrival, late departure and arrivals.
- Take due note of announcements on Notice Board and actively seek out information relevant to daily departmental and hotel operations.
- Attend pre-shift briefings as directed.
- Remove cart, equipment and work supplies from storage area.
- Inventory all supplies on cart before proceeding to work station. Report discrepancies to Supervisor or Section leader immediately.
- Daily management for all engineering operations including building and plant maintenance and protection, maintenance of guest rooms, public spaces and energy

conservation.

- Long term asset protection and effective Capex management

Reports: General Manager

Salary: \$120,000 per annum

IT Department

- IT Manager

Job Specification:

A key member of South Bank team, primary responsibility is to maintain and manage the information technology infrastructure of Grace Bay Resorts which includes all the member hotels and villas. service and quality.

This position reports and work directly with the Director of IT.

Job Specification

- Ensure all areas of the hotel and resort across all properties are supported with proper computer systems.
- Provide technical support for all hotel and resort IT systems including but not limited to servers / network infrastructure / workstation and laptop / printers / wifi system / streaming infrastructure / point of sale / IOTs; Telecommunication systems including carriers, pbx, mobile systems, voip; All Hotel Software (Property Management System, Point of Sale, Back Office Financial, Time Management System; Productivity Applications (Microsoft Office, Google Workspace, Collaboration Tools); Administration of Email Systems (Kerio, Microsoft, Google Workspace).
- Perform system administration and maintenance task including data protection / backup and disaster recovery at sites; vulnerability management; management of software maintenance and updates (windows, office and etc); management of virus protection and endpoint protection; surveillance and control systems.
- General network and user administration tasks.
- Management and overseeing of IT-related projects across properties.

Salary: \$60,000.00- per annum

Reports: Director of IT

- At least 5 years of experience in a management role, preferably within a well-reputed 5-star exclusive resort/ luxury country-club
- Strong command of the operations of restaurants and accommodations facilities
- Good understanding of procurement functions, pricing strategies as well as sales & marketing methods

Salary: \$102,000.00- per annum

Pool and Beach Department:

- Pool and Beach Manager

The Pool & Beach Manager directs and organizes the activities of the Pool & Beach departments to maintain the high standards of the service offered

Job Specification:

- Planning and Organizing - To plan all operational procedures, to plan

and organize all recruitment of the Pool & Beach areas to improve service and quality.

- Manage and oversee Pool & Beach Supervisors and Attendants
- Ensure that all equipment and tools are available and to give the guests the best vacation possible
- Must be detailed oriented with an ability to handle multiple priorities
- Ensure guest satisfaction within the Pool & Beach department

Reports: Director of Food & Beverage

Salary: \$54,000.00- per annum

Kitchen Department

- Executive Chef
- Executive Sous Chef

The Executive Chef is responsible for all culinary activities for the Resort. This position will oversee all activity in the kitchen, train personnel, plan menus, oversee product purchasing and manage culinary budget. The Executive Chef needs to be able to assist the Group Director of Food & Beverage in required projects.

Job Specification:

- Participate in the production of all pastry items.
- Create centerpieces in a timely manner, utilizing chocolate, pastille, sugar, and dead dough.
- Plate desserts.
- Ensure that all ingredients, supplies, and equipment are properly stored.
- Maintain production records.

Qualifications:

- Minimum 3 years of hands-on pastry shop experience in a fast-paced, hotel environment.
- Excellent communication skills.
- Ability to convert formulas and follow production lists.
- Strong time management skills and ability to work effectively in a fast-paced environment.
- Ability to lift and move materials of various weights and sizes.

Reports: General Manager

Salary: \$104,000 per annum

Guest Services, Concierge, Loss Prevention, Valet and Call Center oversight. They would be responsible for providing strategic leadership and direction to ensure the Guest Services department drives guest and team member engagement, achieves operational and financial excellence and upholds brand standards.

Job Specification

- Understanding market dynamics, enterprise level objectives and important aspects of the company's business to accurately diagnose strengths and weaknesses, anticipate opportunities and risks, identify issues, and develop strategies and plans. Aligning individual and team actions with strategies and plans to drive business results.
- Obtaining and seeing to the appropriate use of equipment, facilities, and materials needed to do certain work.
- Works with Resort's leadership team to determine areas of concern and develops strategies to improve the departments' financial performance.
- Establishes challenging, realistic and obtainable goals to guide the Guest Services Department's operation and performance.

Qualifications:

- A post-secondary diploma or degree in a field of study related to this profession; 5 years of experience in a comparable position and/or an equivalent combination of education and experience.
- Detailed hotel Guest Services operating knowledge; demonstrated strong leadership and strategic planning skills; and proven achievements in optimizing guest and team member engagement and financial performance.
- Experience successfully leading in a fast-paced environment and prioritizing demands.
- Strong interpersonal, team member relations and leadership abilities.
- Well versed in hotel Guest Services financial aspects

Reservation Manager

Reservations Manager will be responsible of aligning goals and strategies to increase conversion rates and drive ancillary revenue following the guidelines and training in line with Grace Bay Resorts brand standards that ensure delivering a superior guest experience. They will support the remote Leisure and Group Sales team with availability inquires and leads. They will set the standards for reservations & pre-arrivals and resolve guest issues and complaints and will build reports, manage guest profiles and work closely with Director of Reservations, Grace Bay Resorts and Vice President of Sales and Marketing to manage inventory, rates and promotions that ensure resort revenue budgets are met monthly.

Job Specification

- Must be trained on all Grace Bay Resorts properties in order to cross sell as needed including Grace Bay Club, Point Grace, West Bay Club, Rock House and Private Villa Collection
- Maintain efficient sales office procedures and ensures the maintenance of accurate and updated account files and follow-up procedures
- Maintain all sales systems, such as sales records and reports, conference calendar, travel calendar and database and any other systems that are in place or are added
- Assist in designing new sales promotions and campaigns to drive additional sales from various markets
- Identify and analyze competition in both local and regional markets
- Periodic international travel as may be required

Qualifications:

- Strong established relationship with key partners: Virtuoso, Signature, Ensemble, Leading Hotels of The World, and American Express Fine Hotels & Resorts

- Working knowledge of Synxis and Opera is required and interfaces
- Proficient in setting room rate structures within GDS and PMS
- Third party extranet partner sites experience
- Previous working knowledge of Preferred Hotels & Resorts extranet site

Reports: Director of Rooms

Salary: \$37,941 per annul

Qualifications:

- High School diploma is a must but an Associate's degree in Hospitality, Tourism or Business Administration is preferred
- Experience working at luxury hotel standards
- Good organizational and time management skills with the ability to work under pressure and to multiple deadlines.
- Ability to work independently as well as on a team
- Ability to read and write English proficiently and perform basic arithmetic
- Must possess and demonstrate excellent time management skills and ability to manage resources and prioritize and organize work efficiently and effectively.
- Possess and demonstrate a keen eye for details
- Must be an extremely honest person with high levels of integrity

Reports: Director of Rooms

Salary: \$64,304 per annum

Engineering Department:

- Director of Engineering
- Engineering Manager
- Engineering Supervisor
- Technician

The general purpose of the Director of Engineering is managing the mixed use of the Resort's Engineering Department, including all related activities including participation in executive committee meetings; hire and maintain an effective work force appropriate for upscale private villas; establish and maintain preventative maintenance programs for all equipment, systems, guestrooms and public areas/ general maintenance; participate in effective safety programs; coordinate and implement capital improvement projects; establish, maintain and manage department budgets and monthly forecasts protecting the Resort and the Owners from losses, claims, and liabilities. Responsible for all aspects of the Engineering Department, including but not limited to, maintaining all facilities, equipment, furniture, fixtures, systems and landscaping at the highest quality standards.

Job Specification:

- Hire, train and direct all department personnel
- Provide timely performance appraisals
- Conducts walk-through and visually assesses the safe and efficient maintenance and operation of the physical structures of the Resort, all mechanical, electrical, HVAC systems, vehicles and any other related equipment.
- Manage adequate inventory of parts, supplies, tools and material for the department
- Enforce Hotel / Resort and Company policies and procedures
- Must be able to respond to emergency situations, such as fire alarms, and other life-safety situations
- Maintain files per department guidelines. Schedule and conduct monthly department meetings.
- Maintain a working knowledge of all local laws, codes, and regulations.
- Assure proper certification of all employee mechanics and technicians, as required.
- Solicit and administer all sub-contract work.
- Analyze bids and verify quantities, as appropriate.
- Negotiate, prepare, and administer agreements and contracts with consultants and contractors.
- Liaise with governmental agencies and manage the procurement and compliance with entitlements, permits, inspections, notices, and other requirements.
- Produce annual operating budget for payroll, expenses, utilities, and capital improvements.
- Operate all areas within budgeted guidelines.

Qualifications:

- BS and/ or MS Degree in Engineering/ equivalent and related field required
- Work experience as a director of engineering or in a similar senior-level position at an engineering department
- Proven experience in a similar medium to large hotel environment
- Experience in listed buildings and luxury hotel standards

These positions are currently held by an expatriate worker. Qualified Islanders need only to apply copying applications to the Commissioner of Labour & Work Permit Board Zone 2.

**Interested qualified candidates may submit their resume by April 15, 2025 2024 to Director of Human Resources South Bank, Long Bay Marina.
Email address: stbhr@gracebayresorts.com**

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KEW TOWN GETS FIFA MINI PITCH

Kew Town Facility is the Second FIFA Arena in the Turks and Caicos Islands



Beaches, Cheshire Hall Qualify for Beaches-Sponsored TCIFA KO Semifinals

By Vivian Tyson NEWSLINE Editor-In-Chief

Cheshire Hall FC and Beaches FC secured their places in the semi-finals of the Beaches-sponsored Turks and Caicos Islands Football Association (TCIFA) PPL Knockout Competition following impressive victories at the TCIFA Field on Saturday, May 9.

In the curtain raiser, Cheshire Hall FC delivered a dominant attacking display to defeat Provo United SC 5-0. Standley Paulsaint starred for Cheshire Hall with a first-half brace, scoring in the 30th and 35th minutes to give his side a commanding halftime lead.

Cheshire Hall maintained their momentum after the break, with Darrion Campbell finding the net in the 46th minute before Jadon Montilus added another in the 52nd minute. Idelin Gardiner capped off the emphatic victory with a goal in the 76th minute.

Provo United SC struggled to contain Cheshire Hall's relentless attack but continued to battle throughout the contest. Rolentz Charitable and Richarson Saintilfort received yellow cards in the 75th and 79th minutes respectively, while Gardiner was cautioned for Cheshire Hall in the 84th minute.

Paulsaint's two-goal performance earned him Player of the Match honours for Cheshire Hall FC, while Rolentz Charitable was named Provo United SC's Player of the Match.

In the feature match, Beaches FC earned a disciplined 2-0 victory over Teachers Strikers to also advance to the semifinals.

Roan Waugh opened the scoring for Beaches FC in the 21st minute to hand his team a 1-0 halftime advantage. Kemar Drummond extended the lead in the 62nd minute as Beaches continued to control the contest.

The match ended with tension flaring late on as Beaches FC's Kymani Hill and Teachers Strikers' Wilmare Fradin were both shown red cards in the 82nd minute. Earlier, Beaches defender Maverick Roberts had picked up a yellow card in the 25th minute.

Waugh was named Beaches FC Player of the Match following his



Cheshire Hall FC



Beaches FC

influential performance in attack. The competition is scheduled to continue this Saturday, May 16, with another exciting double-header at the TCIFA Field. At 6:30

p.m., SWA Sharks FC will battle Flamingo FC, while Academy Eagles will take on Teachers FC at 8:30 p.m.

The winners of those encounters

will join Beaches FC and Cheshire Hall FC in the semifinals, which are scheduled for Saturday, May 23, at the same venue. The championship final is slated for May 30.



Youth Grapplers Shine at Turks and Caicos' First Brazilian Jiu Jitsu Tournament

Young athletes showcased skill, discipline and determination during the inaugural youth competition hosted by the Turks and Caicos Islands Brazilian Jiu Jitsu Academy in Providenciales.

The historic event featured competitors between the ages of 8 and 13, marking the first-ever Brazilian Jiu Jitsu tournament held on Turks and Caicos soil. Participants spent five weeks preparing for the competition, which brought together family members, friends and supporters for an energetic day of matches and camaraderie.

Organizers said the atmosphere inside the academy was electric, with spectators cheering from the sidelines while fellow athletes encouraged their peers from the competition area across two mats.

The tournament was open to youth participants above a certain ranking level within the academy's program. The academy currently offers classes for children ages 3-5, 6-8 and 9-13, while its foundations program also caters to adults up to 65 years old.

Three divisions were contested during the event, with engraved medals awarded to the top three finishers in each weight class.

Although the tournament was held in-house, organizers said the long-term goal is to prepare young competitors for regional and international tournaments regularly attended by the academy's adult competition team.

Officials noted that the growth of the local Brazilian Jiu Jitsu community has now reached a stage where structured youth competitions are possible, adding that efforts are underway to secure sponsorship support from



local businesses and the government. The academy hopes such partnerships will help athletes continue representing the Turks and Caicos Islands on international stages in the future.

Jack, Kraigg Shine as Police Defeat Jaguars

By Vivian Tyson, NEWSLINE Editor-In-Chief

Police delivered a dominant all-round performance to defeat Jaguars by seven wickets in an exciting T20 encounter at the Downtown Ball Park in Providenciales on May 10, successfully chasing 139 with five overs to spare behind impressive unbeaten knocks from Kareem Jack and Kevin Kraigg.

Garvin Bruno of Police was named Player of the Match for his outstanding contribution in the contest as Police controlled the game with disciplined bowling and composed batting.

After winning the toss, Police elected to field first, a decision that eventually paid off despite a strong start from Jaguars' top order.

Jaguars posted 138 all out from their 20 overs, thanks largely to an aggressive half-century from opener Tevon Garraway, who top-scored with 55. Garraway looked in excellent touch from the beginning, attacking the Police bowlers with confidence and helping Jaguars build momentum during the early overs.

He received good support from Lester Payne, who contributed 26 runs in a productive partnership that placed Jaguars in a commanding position at 103 for 2. At that stage, Jaguars appeared well on course for a much bigger total. However, Police responded brilliantly



The Police Team following their victory over the Jaguars

through disciplined bowling and timely breakthroughs that shifted the momentum dramatically.

Shane Livermore played a key role with the ball, claiming three wickets while applying pressure during the middle overs. Philip Smith matched that effort with three wickets of his own in a controlled spell that slowed Jaguars' scoring rate considerably. Aaron Charley chipped in with two wickets, while Nixon Lewis also added one scalp.

Once Garraway fell for 55, Jaguars quickly lost their footing. Wickets tum-

bled regularly as Police tightened their grip on the innings, and Jaguars eventually collapsed from a strong position to be bowled out for 138 in the final over.

Despite the late collapse, Jaguars remained hopeful that their bowlers could defend the target.

Police's run chase started steadily but was not without early setbacks. Nixon Lewis made 11 before being trapped lbw by Quezy Paddy, while Alpha Edwards was dismissed for five. Philip Smith also fell cheaply, leaving Police at

60 for 3 and briefly giving Jaguars renewed confidence.

But the match quickly swung back in Police's favor through an excellent unbeaten partnership between Kareem Jack and Kevin Kraigg.

Jack anchored the innings superbly with a composed 58 not out, rotating the strike effectively while punishing loose deliveries. Kraigg provided the attacking support with a confident unbeaten 40, striking boundaries regularly and ensuring the required run rate stayed firmly under control.

Together, the pair frustrated the Jaguars bowlers with smart shot selection and aggressive stroke play, guiding Police smoothly toward victory.

Jaguars were further hampered by costly indiscipline in the field. They conceded 35 extras, including 29 wides and four no-balls, giving Police a significant advantage throughout the chase. Although Quezy Paddy, Aaron Charley and Premnath Ramnath each picked up wickets, Jaguars struggled to maintain consistency with the ball and were unable to build sustained pressure after reducing Police to 60 for 3.

Police eventually reached 141 for 3 in just 15 overs to seal an emphatic victory and continue their strong form in the competition.

The competition continues this Sunday, at the same venue.

TCI Regiment's Elite Troopers Top Red Hot Challenge

The TCI Regiment's Elite Troopers emerged victorious at the 5th Annual Red Hot Challenge hosted by the Turks and Caicos Islands Red Cross on Saturday, May 2, 2026, at the National Stadium in Providenciales.

Competing against more than 19 teams from across the Turks and Caicos Islands, the Elite Troopers showcased strength, teamwork and determination throughout the day's exciting slate of activities to capture the overall championship title. Waterloo Pulse of Waterloo Investment Holdings secured second place, while the NW Hamilton Hurricanes claimed third place honours.

The annual event once again transformed the National Stadium into a lively scene of friendly competition, community spirit and entertainment, with participants and supporters enjoying an afternoon filled with laughter, cheering and energetic contests.

Teams battled in a wide range of challenges including arm wrestling, tug-of-

war, football tosses, planks, spoon relay races, egg tosses, water balloon tosses, sprint races and soccer kicks.

The Ritz Runners of The Ritz-Carlton were also recognized for their enthusiasm and camaraderie, earning the Best Team Spirit award.

TCI Red Cross Director Candianne Williams praised the continued growth and success of the event while congratulating all participants.

"Congratulations to all the winners and participants. Year after year, because of your contributions, the Red Hot Challenge continues to grow and thrive. We really could not do this without the unwavering support of our teams, sponsors, volunteers and the TCI community," Williams said.

She noted that the initiative was created not only as a fundraiser, but also as a way to strengthen community connections through friendly competition and shared experiences.

"When we started the Red Hot series of fundraisers, our goal was not only



to raise funds for the important work of the Red Cross, but also to create an event that brings people together in a spirit of unity, support and fun-filled camaraderie," Williams added.

Karen Whitt, TCI Red Cross Board Member responsible for fundraising events, said the Red Hot Challenge has evolved into much more than a sporting fundraiser.

"The Red Hot Challenge has become more than just a fundraiser — it's a celebration of community, resilience and collective impact," she said.

This year's event was sponsored by

the Turks and Caicos Islands Amateur Athletic Association (TCIAA), with additional support from partners including Powerade. TCIAA President Edith Cox applauded the teams for their enthusiasm and commitment to community engagement through sport.

Funds raised from the Red Hot Challenge will support the TCI Red Cross' disaster preparedness, emergency response and community outreach programmes across the islands.

The next Red Hot Challenge is scheduled for May 1, 2027, at the National Stadium in Providenciales.



President of the TCIFA, Sonia Fulford, makes a symbolic kick of the football to commission the FIFA Mini Pitch in Kew, while Hon. Rachel Taylor, Minister responsible for sports shares in the moment along with young footballers of the TCIFA.



Government officials and members of the TCIFA, along with students celebrate the opening of the FIFA Mini Pitch in Kew Town.

Kew Town Welcomes FIFA Arena Mini Pitch as Football Development Expands in TCI

By Vivian Tyson, NEWSLINE Editor-In-Chief

A major milestone for football development in the Turks and Caicos Islands was celebrated in Kew Town, Providenciales, with the official opening of the country's second FIFA Arena Mini Pitch.

The new facility represents more than just a place to play football. It stands as a symbol of opportunity, youth empowerment, and the continued investment in communities across the islands through sport.

The Kew Town opening follows the successful launch of the first FIFA Arena Mini Pitch in Bottle Creek, North Caicos, at the Adelaide Oemler Primary School. Together, the two projects highlight the ongoing commitment of the Turks and Caicos Islands Football Association (TCIFA) to making football more accessible to young people throughout the country.

With the completion of both facilities, the Turks and Caicos Islands has now become only the second Caribbean nation to officially open FIFA Arena pitches, marking a significant achievement for the country and its football programme.

The FIFA Arena initiative is part of FIFA's global plan to establish 1,000 mini pitches worldwide by 2031. The programme aims to provide safe and modern spaces where children can regularly play football, develop their skills, and benefit from the positive values associated with the sport. The project was made possible through a partnership involving FIFA, TCIFA, and the Turks and Caicos Islands Government.

Located at Kew Town Park, the new mini pitch has been strategically placed in one of Providenciales' most vibrant and culturally diverse communities. Already a popular gathering spot for residents and families, the park

now becomes an even greater hub for youth activity, football development, and community engagement.

TCIFA believes the facility will provide young people in Kew Town with a safe and structured environment where they can participate in organized football activities close to home while building discipline, teamwork, and confidence.

The Association also emphasized that the impact of the facility will extend beyond sport by creating opportunities for mentorship, positive social interaction, and community growth.

TCIFA President Sonia Fulford described the opening as another proud moment for football in the Turks and Caicos Islands.

"This is a deeply proud moment for all of us. The opening of this FIFA Arena Mini Pitch in Kew Town marks the completion of yet another important chapter for football development in the

Turks and Caicos Islands," Fulford said.

"It stands as a symbol of progress, partnership, and possibility. We are proud that the Turks and Caicos Islands continue to advance FIFA's global vision while creating real opportunities for our young people here at home." She added: "This is a promise to our young people. This is a statement that their dreams matter, and that opportunity should live in every community across these islands."

TCIFA also expressed gratitude to FIFA, the Turks and Caicos Islands Government, community leaders, and all stakeholders who contributed to bringing the project to completion.

With two FIFA Arena Mini Pitches now officially open, TCIFA says it remains focused on strengthening football development nationwide while expanding opportunities for youth across the Turks and Caicos Islands.