

Connected Voice

Support and
Development

Premium Services



"Connected Voice people are always a pleasure to deal with - knowledgeable, helpful and friendly."

You're busy so why read this?

With over 95 years' experience, we have a deep understanding of the VCSE sector, and work with organisations every day delivering our range of free services.

But sometimes you need advice and support tailored specifically to your organisation. That's where our Premium Services come in.

Keep reading to see how we can work together to make a difference.

Investing in your organisation will help you do what you do better. What's more, it will make you more attractive to funders.

"Thank you again for your support and guidance. It has been invaluable in helping us reach this stage."

Please keep in mind...

We've presented our Premium Services in packages that typically meet the needs of many organisations, but all of these services are also available separately.

What's more, we understand everyone is different, so if you don't see exactly what you're looking for, get in touch and we'll work out something just for you.

connect@connectedvoice.org.uk
0191 235 7021

Please note that pricing varies according to the size of the organisation and the specifics of the support requested. All prices are exclusive of VAT.

Quotes can be provided on request. Please see page 9 for a full list of the training and policy areas we can support with.

PACKAGE 1: POLICY PLUS

Are your policies fit for purpose and being put to good use?

Working closely with you, our team will write a brand new policy or governing document and then deliver a training session to make sure your trustees, staff and volunteers understand and know how to use them.

Guide price: £500 to £600 + VAT



PACKAGE 2: GOOD GOVERNANCE

Do you need to give your governance a boost?

Tell us where there's room for improvement and we'll offer support around your policy and training needs:

- We'll review all your policies and re-write up to 3 of them, to make sure they're fit for purpose.
- We'll tailor and deliver 2 training sessions to develop the knowledge and skills of your trustees and senior staff.

Guide price: £1300 to £1700 + VAT



PACKAGE 3: READY FOR THE NEXT LEVEL

Do you want to make sure everything is in place before you embark on a new phase of development?

Following a policy review, choose 5 policies to be re-written and 4 training sessions that will make sure you have what you need to move to the next level.

Guide price: £2400 to £3200 + VAT



PACKAGE 4: FULL SERVICE

The ultimate in policy and skills development, this is perfect if you're going through significant change.

We will review and rewrite all 8 of the policies from our portfolio and provide 7 training sessions, covering all the essential parts of your organisation.

Guide price: £4100 to £5300 + VAT



ADDED EXTRAS

Standalone services that can be delivered individually or combined with the packages above.

Master your documents

A training session that looks into your governing document and 2 chosen policies to ensure your trustees understand them and know how to use them. Guide price: £370 to £570 + VAT

Capacity Building

This workshop will equip you with the skills to review and strengthen all parts of the organisation. It will include strategy, good governance, funding and community engagement. Guide price: £460 to £620 + VAT

Business Planning

Our team can work with you to co-produce a Business Plan. We'll facilitate 3 group sessions and then write up the results. Guide price: £2500 to £2670 + VAT

ORGANISATIONAL STRENGTH REVIEW



Our leading Premium Service.

We provide an independent, objective and confidential 360° review that engages with people across your organisation, as well as analysing your key documentation.

We'll provide you with recommendations that will guide improvements in your organisational culture, governance, financial management and impact.

Guide price: £3740 to £4360 + VAT

"The Report made us look at our 'norms' and challenged our thinking...For me personally, it has become an essential working document that will make us stronger and more resilient in the future."

OUR POLICIES AND TRAINING

POLICIES

- Safeguarding Adults
- Safeguarding Children and Young People
- Financial Controls
- Data Protection and GDPR
- Equity, Diversity and Inclusion
- Social Media
- Environmental
- Volunteering

TRAINING

- Trustee Roles and Responsibilities
- Safeguarding Essentials
- Equity, Diversity and Inclusion
- Values, Mission and Vision Workshop
- Cultural Competency
- Cyber Security
- Understanding the Causes of Health Inequalities

"I think all trustees should have to attend this training and I wish I had it 10 years ago when I started. I would give it 11/10."

AND FINALLY...

Thanks for taking the time to explore what we can offer you.

If you like what you see but the cost is more than you can afford right now, it's worth knowing that many funders will consider investing in your organisation's development. Give them a ring and ask!

And if you're based in Newcastle or Gateshead, don't forget our free services. See our website for more details and get in touch.

<https://connectedvoice.org.uk/>



GET IN TOUCH

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