



# Campus Resources for Supporting Students

Quick Reference Guide

UC SANTA CRUZ | Teaching & Learning Center

# Normalizing Help-Seeking Behavior in Students

- Students are often unsure how, when, where, and why they should seek help from faculty, TAs, and academic support programs.
- This uncertainty can be compounded by stereotypes and stigma related to seeking help, or by cultural norms that differ among students.
- Help-seeking behavior is something that can be influenced by growth-oriented messaging from faculty throughout a course.

## Sample Language

“

*It sounds like you are struggling with \_\_\_\_\_. Have you been noticing the same challenges? The campus Disability Resource Center is a great place to talk with someone about this and get some assistance. I know they have been helpful for many of my previous students.*

*In our conversation I am hearing that time management has been tough for you. I have heard this from many students recently and I wanted to let you know that Learning Support Services is offering student workshops to help build skills in this area. Can I give you their contact information?*

*It sounds like you have been dealing with a lot of things outside of school. I would love to offer you some resources to support your mental wellness and to find community. I have had many previous students who have found these to be very helpful.* ”

# **This reference guide includes the following sections:**

- ❖ Academic Support
- ❖ Basic Needs
- ❖ Community
- ❖ Mental Health
- ❖ Safety
- ❖ Technology

You may also want to reference the following links for more detailed information:

Basic Needs—  
[basicneeds.ucsc.edu](https://basicneeds.ucsc.edu)

Slug Support—  
[deanofstudents.ucsc.edu/slug-support/program](https://deanofstudents.ucsc.edu/slug-support/program)

# Resources

- ❖ Academic Excellence Program (ACE)
- ❖ Academic Integrity
- ❖ Career Success
- ❖ Disability Resource Center (DRC)
- ❖ Division of Graduate Studies  
Professional Development
- ❖ Educational Opportunity Programs (EOP)
- ❖ GANAS Graduate Services Counselor
- ❖ Graduate Academic Advising
- ❖ Global Learning

# Resources (cont'd)

- ❖ International Student Service & Programs (ISSP)
- ❖ Learning Support Services (LSS)
- ❖ Mathematics, Engineering, Science Achievement (MESA)
- ❖ Slug Orientation
- ❖ Services for Transfer & Re-entry Students (STARS)
- ❖ Undergraduate Academic Advising
- ❖ University Library
- ❖ Writing Center

# Academic Excellence Program (ACE)

## ABOUT

The ACE program is a supplemental instruction program with a mission to increase the diversity of students earning undergraduate degrees in STEM at UC Santa Cruz. ACE offers course-specific active learning problem-solving sessions and peer mentoring for students in the physical and biological sciences and engineering divisions.

## CONTACT

ACE is open by application for students each quarter. Students can learn more by going to [ace.science.ucsc.edu/apply](https://ace.science.ucsc.edu/apply).

Email: [ace@ucsc.edu](mailto:ace@ucsc.edu)

Website: [ace.science.ucsc.edu](https://ace.science.ucsc.edu)

Phone: 831-459-5283



Academic Support

# Academic Integrity

## ABOUT

The cornerstone of intellectual life at UC Santa Cruz is a commitment to integrity in all forms of teaching, learning, and research. All students who are suspected of misconduct will be invited to discuss the matter with their instructors and with the provosts of the colleges with which they are affiliated. They are also entitled to bring their cases to the Academic Tribunal. Each of these stages of the process, as well as additional information, is described on the website below.

Find support for teaching to promote academic integrity at the Teaching and Learning Center.



## CONTACT

Email: [cappa@ucsc.edu](mailto:cappa@ucsc.edu)

Website: [ue.ucsc.edu/academic-misconduct](http://ue.ucsc.edu/academic-misconduct)



# Career Success

## ABOUT

The mission of UC Santa Cruz Career Success is to prepare undergraduate and graduate students for career success. We offer career coaching and career fairs, and work with on-campus and off-campus partners and employers to set up recruitment events, info sessions, workshops, and more. Our office also connects students with experiential learning opportunities and manages hiring for on-campus positions.

Staff from Career Success partner with faculty and staff to provide trainings in the classroom. You can review all of the ways we can partner with you to best serve our students at our website!

## CONTACT

Email: [csuccess@ucsc.edu](mailto:csuccess@ucsc.edu)

Website: [careers.ucsc.edu](https://careers.ucsc.edu)

Phone: 831-459-4420





# Disability Resource Center (DRC)

## ABOUT

The Disability Resource Center leads UC Santa Cruz in its commitment to: recognize disability as a valued aspect of diversity; ensure equal and meaningful access to campus programs in collaboration with students, staff, and faculty; and promote more welcoming and inclusively-designed environments for students with disabilities. DRC works in collaboration with faculty to create fully accessible classroom environments for students with disabilities.

## Faculty resources for implementing disability accommodations:

Guidance for UC Faculty on Academic Accommodations for Students with Disabilities (UC Office of the President)



## CONTACT

Email: [drc@ucsc.edu](mailto:drc@ucsc.edu)  
Website: [drc.ucsc.edu](http://drc.ucsc.edu)  
Phone: 831-459-2089



# Division of Graduate Studies Professional Development

## ABOUT

The Division of Graduate Studies has identified eight Professional Development Core Competencies to guide graduate students in gaining the knowledge, skills, and abilities that can equip them for success in graduate school and beyond. The Division has organized resources and professional development opportunities for graduate students around these competencies.

## PROGRAMS

- Certificate programs in leadership and communication
- Grad Slam (research communication contest)
- Graduate Research Symposium
- Professional development events facilitated by campus partners

## CONTACT

Website: [graddiv.ucsc.edu/professional-development](http://graddiv.ucsc.edu/professional-development)

# Educational Opportunity Programs (EOP)

## ABOUT

The mission of Educational Opportunity Programs (EOP) is to provide various academic and personal support programs to first-generation to college, low-income students with diverse social and personal identities and from historically marginalized backgrounds, so that they may achieve their academic, professional, and personal goals and become active leaders in their communities.

## PROGRAMS

Administrative Receptionists, EOP Ambassadors, Textbook Access Program (TAP), Pre-graduate Programs (Graduation Preparation Services & Pathways to Research), Bridge, Wellness Program, Undocumented Student Services and EOP STEM Programs.

## CONTACT

Email: [eop@ucsc.edu](mailto:eop@ucsc.edu)

Website: [eop.ucsc.edu](http://eop.ucsc.edu)

Phone: 831-459-2296

# GANAS Graduate Services Counselor

## ABOUT

The GANAS Graduate Services Counselor (GSC) serves as a one-stop center for Latinx (aka Latine; Latino; Latina, etc.), POC, First-Generation, and Low-Income **graduate students** to address non-academic challenges that impede transition and degree completion. Services are designed to provide a safe space for holistic counseling and emphasize financial planning, budgeting, cost-control strategies, borrowing, and financial literacy. All UC Santa Cruz graduate students are welcome to schedule a 1:1 appointment with the GANAS GSC!

## CONTACT

Website: [hsi.ucsc.edu/graduate\\_students/ganas\\_gsc](https://hsi.ucsc.edu/graduate_students/ganas_gsc)



# Graduate Academic Advising

## ABOUT

Graduate advising is conducted within each academic department. Graduate advisors can work with faculty to support graduate students in a wide variety of ways and faculty are encouraged to reach out to them to learn more about these resources.

## CONTACT

The Division of Graduate Studies keeps a list of current graduate advisors in each graduate program.

Website: [gradadmissions.ucsc.edu/contact-programs](http://gradadmissions.ucsc.edu/contact-programs)

# Global Learning

## ABOUT

Global Learning provides students with the opportunity to graduate with study abroad experiences, encouraging students to engage with other cultures to broaden their perspective and involvement in the world.

## PROGRAMS

**Global Seminars** (summer faculty-led summer programs)

**Partner Programs** (study at institutions abroad)

**Global Internships** (discipline-specific internships)

**UCDC** (academic internship program in Washington DC)

**UC Center Sacramento** (academic internship program in Sacramento)

**UCEAP** (UC systemwide provider for study abroad)

**Other UC** (programs offered at other UC campuses)

## CONTACT

Email: [globallearning@ucsc.edu](mailto:globallearning@ucsc.edu)

Website: [globallearning.ucsc.edu](http://globallearning.ucsc.edu)

Phone: 831-459-2858

**Global Learning**

Division of Global Engagement

Academic Support

# International Student Services & Programs (ISSP)

## ABOUT

International Student Services & Programs (ISSP) ensures that campus-wide comprehensive internationalization becomes a reality at UC Santa Cruz by bringing some of the world's most experienced students to campus.

We provide immigration advising to F-1 and J-1 international students at UCSC, as well as workshops, information, and referrals to international students regarding cultural, personal, and other concerns. Additionally, we design and facilitate international orientation programs, events, and activities for international undergraduates, graduate students, and scholars to foster intercultural learning, build community, and support cultural adjustment.

As a part of Global Engagement, ISSP aims to inspire and facilitate global learning, research, and partnerships at UCSC.

## CONTACT

Email: [istudent@ucsc.edu](mailto:istudent@ucsc.edu)

Website: [iass.ucsc.edu](http://iass.ucsc.edu)

Phone: 831-459-2858

**International Student  
Services & Programs**  
Division of Global Engagement

Academic Support

# Learning Support Services (LSS) Peer Tutoring

## ABOUT

Learning Support Services (LSS) is UC Santa Cruz's undergraduate tutoring and learning center serving over 90 courses per quarter and over 3,000 students per year. Our tutoring programs are proven to increase student success where students earn higher grades and pass classes at higher rates. We hire and train 150 undergraduate students each year as successful certified tutors.

## PROGRAMS

Group Tutoring, Individual Writing Tutoring, Math & Writing Study Hall, Academic Skills Workshops, and Peer Success Coaching

## CONTACT

Email: [lss@ucsc.edu](mailto:lss@ucsc.edu)

Website: [lss.ucsc.edu](http://lss.ucsc.edu)

Phone: 831-459-4333



Academic Support



# Mathematics, Engineering, Science Achievement (MESA)

## ABOUT

MESA is a community for undergraduate engineering majors and minors. MESA serves students who are first in their family to pursue a college degree, who experienced low income or under-resourced schools, and/or who are part of populations that are marginalized in engineering and higher education.

MESA provides connection, resources, activities, and academic counseling.

## CONTACT

Email: [immeza@ucsc.edu](mailto:immeza@ucsc.edu)

Website: [mep.soe.ucsc.edu](http://mep.soe.ucsc.edu)

Phone: 831-459-1589



Academic Support

# Slug Orientation

## ABOUT

The online orientation course helps new frosh and transfer undergraduate students understand the resources they need to succeed academically and socially, and acquaints them with their rights, responsibilities, freedoms, and opportunities as a new UC Santa Cruz student. Students are required to complete the online orientation course and meet important campus deadlines. Orientation leaders are current UCSC students who provide support to new students via email, chat, daily drop-in hours, and virtual group sessions. The online orientation course: connects students with advising resources; helps students transition into a research university; helps new students become familiar with campus resources; provides first-quarter class enrollment support; and connects students with advising resources. New undergraduate frosh and transfer students who start fall quarter receive one credit when they pass the online orientation course.

## CONTACT

Email: [orientation@ucsc.edu](mailto:orientation@ucsc.edu)

Website: [orientation.ucsc.edu](http://orientation.ucsc.edu)

Phone: 831-459-5468



# Services for Transfer & Re-entry Students (STARS)

## ABOUT

The STARS mission is to advance social mobility for transfer, re-entry and independent students by providing transformative higher-education experiences. STARS guides students who disproportionately enter higher education through community colleges, including those who have experiences with: transferring, returning to school at an older age, military, being parents, foster care, homelessness, incarceration, or family trauma. We offer culturally relevant counseling and mentorship programs, and actively remove systemic barriers to create access, cultivate belonging, motivate persistence, and nurture wellness.

## PROGRAMS

Cultivamos Excelencia, Underground Scholars, Veterans Resource Center, Renaissance Scholars, Student Parents, and Re-entry Students.

## CONTACT

Email: [starpeer@ucsc.edu](mailto:starpeer@ucsc.edu)

Website: [stars.ucsc.edu](https://stars.ucsc.edu)

# Undergraduate Academic Advising

## ABOUT

Undergraduate academic advising partners with students to identify and pursue paths to graduation that support their educational goals to make meaningful change for themselves, their families, and communities. Undergraduates are supported by two academic advisors:

- College advisors help students understand campus-wide requirements, including GEs and academic progress, and help students identify potential majors. They also work with students experiencing academic difficulty.
- Major advisors focus on specific program(s), including major qualification, declaration, and graduation requirements. They work with students to develop academic plans, and identify opportunities like internships and undergraduate research.

## CONTACT

Colleges: [advising.ucsc.edu/about/colleges-advising](https://advising.ucsc.edu/about/colleges-advising)

Majors: [advising.ucsc.edu/about/major-advising](https://advising.ucsc.edu/about/major-advising)

Website: [advising.ucsc.edu](https://advising.ucsc.edu)



# University Library

## ABOUT

All students can rely on the University Library to support their **learning, creating, and research** through the student-focused resources and opportunities offered, including access to millions of primary and secondary resources in a wide range of formats, information literacy and research assignment support, access to the library's Digital Scholarship and Innovation spaces, graduate student professionalization training and support (e.g., author agreements, copyright, Open Access, publishing discounts), experiential learning opportunities including archive fellowships for graduate students (CART), Library UX Student Assistant Program, and other paid, meaningful work experience. There is also access to no-cost course materials, quiet-study spaces, dynamic collaboration spaces, and reservable study rooms.

## CONTACT

Email: [library@ucsc.edu](mailto:library@ucsc.edu)

Website: [library.ucsc.edu](http://library.ucsc.edu)

Phone: 831-459-2076

Academic Support

# Writing Center

## ABOUT

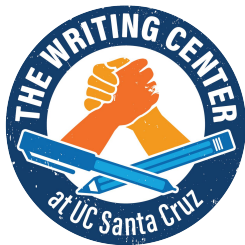
We support developing skilled and confident communication to cultivate a climate of deep, critical thinking that is the groundwork for constructing knowledge. We are here to be a member of students' writing communities.

Bring us your budding ideas, your developing thoughts, your unpunctuated drafts, or your final polishing needs – we are here to work with you!

## CONTACT

Email: [writeon@ucsc.edu](mailto:writeon@ucsc.edu)

Website: [writingcenter.ucsc.edu](http://writingcenter.ucsc.edu)



Academic Support

# Resources

- ❖ Basic Needs
- ❖ CalFresh
- ❖ Dean of Students
- ❖ Financial Aid & Scholarship Office
- ❖ Free Food Pantries
- ❖ Slug Support
- ❖ Student Health Center
- ❖ Student Health Outreach & Promotion (SHOP)
- ❖ Student Housing Services

# Basic Needs

## ABOUT

College can be a challenging time; access to affordable and healthy food, stable housing, and comprehensive mental health resources should not be an additional stressor. Basic Needs is a multidivisional team supporting students with food, housing, health & wellness, and financial security resources, both on-campus at UCSC and off-campus in the greater Santa Cruz community.

## CONTACT

Email: [basicnds@ucsc.edu](mailto:basicnds@ucsc.edu)

Website: [basicnds.ucsc.edu](https://basicnds.ucsc.edu)



# CalFresh

## ABOUT

CalFresh, also known as the Supplemental Nutrition Assistance Program (SNAP), is a nutrition program that can help you stretch your monthly budget by as much as \$234 per month! CalFresh can provide eligible students with the ability to buy and eat nutritious and healthy foods!

CalFresh benefits are pre-loaded monthly into an EBT card that can be used like a debit card at most major chain grocery stores.

## CONTACT

Email: [calfresh@ucsc.edu](mailto:calfresh@ucsc.edu)

Website: [basicneeds.ucsc.edu/calfresh](http://basicneeds.ucsc.edu/calfresh)



# Dean of Students

## ABOUT

The Dean of Students Office promotes personal development and successful navigation of campus life, thereby strengthening the student experience. We do this by facilitating partnerships, developing policies, creating meaningful opportunities, and providing direct support to cultivate a vibrant, healthy, and inclusive UCSC community.

## CONTACT

Email: [deanofstudents@ucsc.edu](mailto:deanofstudents@ucsc.edu)

Website: [deanofstudents.ucsc.edu](http://deanofstudents.ucsc.edu)

Phone: 831-459-4446



Dean of  
Students Office

Basic Needs

# Financial Aid & Scholarship Office

## ABOUT

The Financial Aid & Scholarship Office (FASO) strives to minimize financial barriers to support students in achieving their educational goals at UCSC. We are here to provide professional expertise to students regarding federal, state, and institutional financial aid programs. We will meet with students and their families in whichever format they prefer (Zoom, phone call, email, and in person). Please reach out, FASO is here to help!

## CONTACT

Email: [finaid@ucsc.edu](mailto:finaid@ucsc.edu)

Website: [financialaid.ucsc.edu](http://financialaid.ucsc.edu)

Phone: 831-459-2963

Basic Needs

# Free Food Pantries

## ABOUT

For up-to-date hours and a complete list of all free food pantries on campus, visit our website.

### MAIN FREE FOOD PANTRIES/DISTRIBUTIONS

#### **Redwood Free Market**

Location: Rachel Carson College Cafe  
Contact: [redwood@ucsc.edu](mailto:redwood@ucsc.edu)

#### **Cowell Coffee Shop**

Location: Cowell Commons, down the hall from the dining hall

#### **Tierra Freitas**

Location: Tierra Freitas Cafe

## CONTACT

Email: [basicnds@ucsc.edu](mailto:basicnds@ucsc.edu)  
Website: [basicneeds.ucsc.edu](http://basicneeds.ucsc.edu)

# Slug Support

## ABOUT

The UCSC Slug Support Program promotes early intervention with students to prevent culminating problems from escalating into a crisis. The goal of the Slug Support Program is to identify students navigating difficult or challenging situations and assist them in resolving their concerns. Slug Support case managers are available to assist students facing various issues and barriers to holistic success.

Slug Support case managers gather information regarding the student's needs and help them develop an action plan using campus and community resources. Services include food support, need-based emergency funding, temporary emergency housing, cross-campus collaboration with staff and faculty to coordinate support for students in distress.

## CONTACT

Email: [deanofstudents@ucsc.edu](mailto:deanofstudents@ucsc.edu)

Website: [deanofstudents.ucsc.edu/slug-support/program](https://deanofstudents.ucsc.edu/slug-support/program)

Phone: 831-459-4446

**SLUG SUPPORT**



Basic Needs

# Student Health Center

## ABOUT

The Student Health Center offers routine medical appointments, same-day care, nutritional counseling, health promotion programs, x-ray, and full laboratory and pharmacy services on site. All currently registered undergraduate and graduate students are eligible to use Student Health Services. At times, students without UC SHIP may be referred to their off-campus providers for some non-acute conditions, preventive services, and chronic medical conditions.

## CONTACT

Email: [healthcenter@ucsc.edu](mailto:healthcenter@ucsc.edu) (not for medical questions)

Website: [healthcenter.ucsc.edu](http://healthcenter.ucsc.edu)

Phone: 831-459-2211

UC SANTA CRUZ

Student  
Health  
Services

Basic Needs

# Student Health Outreach & Promotion (SHOP)

## ABOUT

SHOP helps students enjoy the college experience while taking care of their health and well-being. SHOP offers a non-judgmental environment to learn about sexual & reproductive health, drug and alcohol use and recovery with the Cove, partying more safely, college-life balance, sleep habits, nutrition, and mental health.

**The Cove** – Whether you are recovering from alcohol or other drugs, are supporting someone in recovery, or just interested in meeting other students who are substance-free and looking for community, the Cove is here for you.

## CONTACT

Website: [shop.ucsc.edu](http://shop.ucsc.edu)



Basic Needs

# Student Housing Services

## ABOUT

Student Housing Services (SHS) provides support services and resources to new and continuing undergraduate and graduate students seeking housing on or off campus, during the academic year and in summer.

## CONTACT

Email: [housing@ucsc.edu](mailto:housing@ucsc.edu)

Website: [housing.ucsc.edu](http://housing.ucsc.edu)

Phone: 831-459-2394



Student Housing Services

Basic Needs



# Resources

- ❖ Colleges
- ❖ Graduate Student Commons
- ❖ Registered Student Organizations – SOMeCA
- ❖ Resource Centers

# Colleges

## ABOUT

UC Santa Cruz combines the resources of a world-class public research university with a distinctive undergraduate experience characterized by our college system. Each college is a vibrant community for living and learning, supported by faculty and staff who provide academic support, organize student activities, and sponsor events that enhance the intellectual and social life of the campus.

### **COWELL COLLEGE**

cowell@ucsc.edu

### **STEVENSON COLLEGE**

stevensonadvising@ucsc.edu

### **CROWN COLLEGE**

crownadvising@ucsc.edu

### **MERRILL COLLEGE**

merrilladvising@ucsc.edu

### **PORTER COLLEGE**

porteradviser@ucsc.edu

### **KRESGE COLLEGE**

kresgeadvising@ucsc.edu

### **OAKES COLLEGE**

oakesadvising@ucsc.edu

### **RACHEL CARSON COLLEGE**

carsonadvising@ucsc.edu

### **COLLEGE NINE**

nineadvising@ucsc.edu

### **JOHN R. LEWIS COLLEGE**

nineadvising@ucsc.edu

Community

# Graduate Student Commons

## ABOUT

The Graduate Student Commons (GSC) aims to provide a comfortable and welcoming space that attracts a wide spectrum of graduate students and fosters graduate student interaction and a sense of community. Graduate students can use the space for meetings, quiet study, and informal gatherings. The GSC also hosts grad-centric events and workshops during the academic year, and serves as the central site of the graduate student peer mentorship program.

Learn more about the graduate student peer mentorship program on their website.



## CONTACT

Email: [gscommon@ucsc.edu](mailto:gscommon@ucsc.edu)

Website: [gradcommons.ucsc.edu](http://gradcommons.ucsc.edu)

Phone: 831-459-1557

Community

# Registered Student Organizations (SOMeCA)

## ABOUT

**SOAR/Student Media/Cultural Arts and Diversity (SOMeCA)** offers students opportunities to engage as leaders and to make a difference through the creation of programs and productions that build community and campus-wide discourse. SOMeCA's professional and experienced staff offers leadership training, mentorship, organizational advising, instruction, and project management so students can: develop educational and professional pathways; connect with successful and dedicated alumni; advance their voice and leadership in university decision-making processes; build supportive communities; be empowered to foster diversity and civic engagement; and create events and productions that reflect their diverse experiences.

## CONTACT

Website: [someca.ucsc.edu](http://someca.ucsc.edu)



Community

# Resource Centers

## ABOUT

UCSC Resource Centers offer counter-spaces for students who are queer, trans, nonbinary, womxn, and people of color, as well as impact institutional policies and campus climate. The Resource Centers engage the broader campus on issues and challenges facing our communities, and provide programs, physical spaces, and services to foster students' academic, personal, and professional growth, through community-based leadership development.

## RESOURCE CENTERS

- African American Resource and Cultural Center
- American Indian Resource Center
- Asian American / Pacific Islander Resource Center
- El Centro: Chicanx Latinx Resource Center
- Lionel Cantú Queer Resource Center
- Womxn's Center

## CONTACT

Website: [resourcecenters.ucsc.edu](https://resourcecenters.ucsc.edu)

Location: 3rd floor, Bay Tree Building



# Resources

- ❖ Campus Advocacy, Resources, and Education (CARE)
- ❖ Campus Mobile Crisis Team
- ❖ Counseling & Psychological Services (CAPS)
- ❖ Office of Student Conduct & Conflict Education (OSCCE)
- ❖ Title IX Office

# Campus Advocacy, Resources, and Education (CARE)

## ABOUT

CARE (Campus Advocacy, Resources, & Education) serves the UC Santa Cruz community by providing free and **confidential** support to those impacted by sexual assault, intimate partner/domestic violence, stalking, or sexual harassment.

We offer prevention education training and work collaboratively with campus communities to create a culture of respect and empowerment.

## CONTACT

Email: [care@ucsc.edu](mailto:care@ucsc.edu)

Website: [care.ucsc.edu](http://care.ucsc.edu)

Phone: 831-502-2273



UCSC | Center for Advocacy,  
Resources & Empowerment

Mental Health

# Campus Mobile Crisis Team

## ABOUT

An accessible, student-friendly and mobile form of mental-health crisis support is provided for the campus community through connecting individuals to appropriate behavioral health services and resources. CMCT performs wellness checks for individuals in emotional distress, and coordination and referrals with CAPS. The team is trained to respond and utilize crisis intervention and de-escalation techniques.

## CONTACT

Website: [caps.ucsc.edu/mobile-team](https://caps.ucsc.edu/mobile-team)

Phone: 831-502-9988





# Counseling & Psychological Services (CAPS)

## ABOUT

CAPS offers brief therapy, group counseling, psychiatry, psychoeducational programs, consultation, and same-day crisis services to all UCSC registered undergraduate and graduate students. All services are confidential.

## CONTACT

Website: [caps.ucsc.edu](https://caps.ucsc.edu)

Phone: 831-459-2628



Counseling  
& Psychological  
Services | **UCSC**

Mental Health

# Office of Student Conduct & Conflict Education (OSCCE)

## ABOUT

The Office of Student Conduct and Conflict Education (OSCCE) is a newly established/re-envisioned office (previously the Office of Student Conduct and Community Standards) dedicated to just, equitable, and student-centered approaches to the administration of student conduct and resolution of conflict. OSCCE provides multiple educational programs and pathways to support our diverse student body in navigating behavior change, improved decision-making, and resolving conflicts, in order to foster student success and a healthy campus community.

## CONTACT

Email: [conduct@ucsc.edu](mailto:conduct@ucsc.edu)

Website: [deanofstudents.ucsc.edu/student-conduct](http://deanofstudents.ucsc.edu/student-conduct)

Phone: 831-459-4377

Mental Health

# Title IX Office

## ABOUT

Title IX is a comprehensive federal law that prohibits gender- or sex-based discrimination in any federally funded education program or activity.

The Title IX Office is part of Equity and Equal Protection and works preventively to prevent discrimination and harassment. Title IX also receives and responds to reports of misconduct, and will work to remedy and prevent future harm.

Title IX is a neutral office committed to safety, fairness, trauma-informed practices, and due process. If you have questions about Title IX rights and protections, email us.

## CONTACT

Email: [titleix@ucsc.edu](mailto:titleix@ucsc.edu)

Website: [titleix.ucsc.edu](http://titleix.ucsc.edu)

Phone: 831-459-2462

# Resources

- ❖ Behavioral Intervention Team (BIT)
- ❖ Fire Safety & Prevention
- ❖ Office of Emergency Management (OEM)
- ❖ UCSC Police Department

# Behavioral Intervention Team (BIT)

## ABOUT

The BIT is a multidisciplinary, rapid-response team for evaluating incidents of potential or actual violence within the UCSC community. The specific functions of the BIT are to: (1) collect information on the incident; (2) assess the potential for escalation to violence; and (3) advise individuals and university offices on providing a coordinated campus response.

## CONTACT

Email: [bit@ucsc.edu](mailto:bit@ucsc.edu)

Website: [riskandsafety.ucsc.edu/programs/bit](http://riskandsafety.ucsc.edu/programs/bit)

Phone: 831-239-6753

Safety

# Fire Safety & Prevention

## ABOUT

Fire Safety and Prevention aims to educate campus staff, faculty, and residents to prevent fires and injuries before they occur. Our public education staff present fire and life safety lessons to community groups of all ages, host informational booths at campus community events, and work with other local agencies to promote the safety of our communities.

## CONTACT

Email: [firesafety@ucsc.edu](mailto:firesafety@ucsc.edu)

Website: [ehs.ucsc.edu/programs/fire-prevention](https://ehs.ucsc.edu/programs/fire-prevention)

Phone: Emergency – Call or Text 9-1-1 (Calls Preferable)

Phone: Santa Cruz Fire Department – 831-420-5678

Safety

# Office of Emergency Management (OEM)

## ABOUT

The mission of the Office of Emergency Management (OEM) is to administer comprehensive emergency management, business continuity, and fire prevention programs to prepare for, respond to, recover from, and reduce the impacts of events that threaten the mission of the university.

Public education for campus community members on fire safety and emergency preparedness is supported by OEM staff. Training in cardiopulmonary resuscitation (CPR), use of automated external defibrillators (AEDs), and basic first aid is available. OEM also provides Community Emergency Response Team (CERT) training to the campus community.

CRUZ ALERTS: Sign up for the campus notification system.

## CONTACT

Email: [oem@ucsc.edu](mailto:oem@ucsc.edu)

Website: [oes.ucsc.edu](https://oes.ucsc.edu)

Phone: 831-459-2342



Safety

# UCSC Police Department

## ABOUT

The UCSC Police Department provides a comprehensive range of services to the community, ensuring the safety and well-being of students, faculty and staff. They offer emergency response services, promptly addressing any incidents or threats on campus. The department also focuses on crime prevention through educational programs, proactive patrols and community engagement. Additionally, the UCSC Police Department conducts investigations, offers victim support services and collaborates with campus partners to address various community concerns. Through their dedication and commitment, they strive to create a secure and inclusive environment that supports the academic success and personal growth of the UCSC community.

## CONTACT

Email: [police@ucsc.edu](mailto:police@ucsc.edu)

Website: [police.ucsc.edu](http://police.ucsc.edu)

Phone: Emergency: Call or Text 9-1-1 (Calls Preferable).

24 Hour Non-emergency Line: 831-459-2231, ext 1.

Lost and Found: 831-459-2231 (Only available M-F, 9 am to 4 pm)



Safety



# Resources

- ❖ Computer Labs & IT Support
- ❖ Laptop Kiosks & Printing
- ❖ Slug Support – *refer to Basic Needs Section*

# Computer Labs & IT Support

## ABOUT

There are ten ITS Learning Technologies computer labs across campus. These lab spaces are used for scheduled UCSC classes and for general drop-in/open-use for UCSC students when classes are not scheduled. Lab spaces are open 24x7.

There are also computer workstations and printing options available in the McHenry and Science & Engineering libraries, which are available during library hours only.

Lab computer platforms include Macintosh, Windows, and Unix (Linux). See the website for additional information.

## CONTACT

Email: [help@ucsc.edu](mailto:help@ucsc.edu)

Website: [its.ucsc.edu/computer-labs](https://its.ucsc.edu/computer-labs)

Phone: 831-459-4357

# Laptop Kiosks & Printing

## ABOUT

**Laptops:** Current UCSC students with CruzIDs may borrow Dell Windows laptops or chargers from the self-service laptop kiosks at both the Science & Engineering Library and McHenry Library. Devices are available on a first-come, first-served basis and may be borrowed for free for eight (8) hours at a time.

## CONTACT

Email: [help@ucsc.edu](mailto:help@ucsc.edu)

Website: [its.ucsc.edu/laptop-kiosk](https://its.ucsc.edu/laptop-kiosk)

Phone: 831-459-4357

## ABOUT

**Printing:** Printing is available via the WEPA cloud-printing service. Find print kiosk locations in the libraries and computer labs.

## CONTACT

Email: [help@wepanow.com](mailto:help@wepanow.com)

Website: [its.ucsc.edu/computer-labs/printing](https://its.ucsc.edu/computer-labs/printing)

Phone: 1-800-675-7639

