



Mark Bouquet

Mark Bouquet, Jr.

"We promise that you'll love your new floors, or we'll replace them FREE! Call today for a complimentary Custom Interior Analysis!" (708) 479-8600

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Christie Fornero

You are this month's

Mystery Winner!

We have a \$10.00 gift certificate to Starbucks reserved just for you! Come by our store to claim your prize!

> Creative Carpet & Flooring 19420 S. LaGrange Road Mokena, IL 60448

NOTE: Must be picked up by 12/31/2015

Creative Carpet & Flooring

Hello All!

Wow!

Winter is almost here on the 22nd; I love the season changes but winter - not so much. After my early years as just a flooring installer and five knee surgeries, I swear I can tell the season changes in my knees! However, I will gladly "suck it up" for Christmas on the 25th because I ABSOLUTELY LOVE CHRISTMAS!!! It means even more to me now that I have two grandchildren: my sweetie and New-Year's-Day-baby, Ruby, and my first grandson, Milo, who is about 10 months old. I am going to do everything I can to be like the grandfather I had. He made such a huge impression on me and was truly a wonderful person. I will say that I am probably going to spoil them just because I love to see them smile. I didn't think I could love someone like I do those little ones.

It's been a different time in our family's lives. It has been a dream we have had since our 5 boys were little to work on our business instead of in our business, so we could grow jobs for our family and our country. When those young boys (who are all men now) would finally fall asleep, Tammy and I would talk about all of these ideas we wanted to implement but just seemed to never have the time to. When the housing bubble burst, it was actually a blessing in disguise for us. Don't get me wrong, I was scared as anyone with a family would be, and I was dealing with health problems, too. But I am a man of faith, and I did all I knew to do - pray. So I did just that, and I prayed and told God I didn't know what to do. We were 80% new construction, so this was not a great time for us. Now, I don't believe in coincidences, so this was very surreal to me when I received an industry trade paper that had an industry-specific system for people who were in my situation. But better than that, the things Tammy and I always would talk about on the 400 mile drives to her parents in Kentucky were basically all prepared for me. In this program parts of the system were very time consuming, so we would bring the work down to Kentucky on a long weekend. Everyone would pitch in and help us start to rebuild the business. Before the bubble burst, we were good at what we did, but good doesn't matter when the bulk of your business just evaporates. So for me, I give all the credit to God for opening the right doors. I know people with different world views will think I am either nuts or it was just a coincidence. That's okay with me. With that being said, I have to say we are, despite all of the problems in the economy, growing at a rate that was previously unheard of. And that is wonderful.

All I can say is thank you all for staying with us through thick and thin. We, as a family business, couldn't be more grateful. You ALL could never believe what you have done by continually coming back, sending in your grown children and referring us as you have. I can't ever repay you all!

Thank You All So MUCH!!!

Mark Bouquet Sr.

Holidays This Month:

4th - **Santas' List Day** we hope you are on the "Nice" list

6th - **Hanukkah** through Monday, December 14th

9th - Christmas Card Day *Get all those cards out! - YOU CAN DO IT!*

18th - Bake Cookies Day Please drop off to our store for quality control...

22nd - Winter Solstice Yeah, it's official - winter is here

25th - Christmas Day HAPPY BIRTHDAY, JESUS!!!

27th - National Fruitcake Day YUCK! (hey... where's our cookies? It's been over a week!!!)

31st - New Year's Eve Happy 2016!



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|---------------|--------|---------|-----------|-------------|--------------|-------------|
| 2015 DECEMBER | | | | | | |
| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 105ed | 25 closed | 26 Losed |
| 27 | 28 | 29 | 30 | 31 | Cie | Cite |

There are occasional "Leap Seconds" added to the official year. We will spare you the detail on those, except to say it helps to correct minor variations. On December 31, 2015, the folks who maintain the official time for the planet, will add an extra second to the day!

Thank You For The Kind Words!

"I did some remodeling upstairs 2 bedrooms hall and stairs. Had to replace carpeting. I went online to read reviews on carpet stores, big box stores included, and read horror stories. Read a review on Yelp for Creative Carpet & Flooring and knew that's where I wanted to go & check out. I met Dianne who was very helpful and knowledgeable about the carpets. Dianne answered all of my questions. She gave me some great options & choices for the carpet. They were very professional from measuring to installation. The staff was on time for measuring & installation. They cleaned up after they installed & vacuumed. Thank you for a great experience. The carpet looks beautiful. I would definitely recommend Creative Carpet & Flooring to my friends and family and anyone who wants a great product & great service! Thank you!" April of Homer Glen, IL

Mega Trivia Contest!

Congratulations to last month's winner:





Stop in at Creative Carpet & Flooring to claim your prize by December 31, 2015 before 4:00pm!

[Answer to last month's quiz: (A) Baking Soda - It is used for a variety of cleaning and is a common ingredient in many baked foods. It can react with vinegar to form an "explosion" (typically used in a "Baking Soda Volcano"). It can be purchased at many stores around the world. Baking soda can be used to kill crab grass and can speed up the tenderizing process of meat in stew. It is used to remove odor in fabrics and is also used as a fabric

Who else wants to WIN A \$50 GIFT CARD towards dinner at TGI Fridays or Olive Garden?

This month's Mega Trivia question:

What singer was born on Christmas Day, **December 25th, 1946?**

- (A) Jimmy Buffett
- (B) Bette Midler
- (C) Paul McCartney (D) Mick Jagger

(E) Tony Orlando

To enter, go to www.creativecarpetinc.com and click on ""Monthly News" - Home Advisor Monthly Newsletter." Take your best guess...your chances of winning are better than you think! Winner will be announced in the following month's newsletter.

THE LONGEST JOURNEYS

We're approaching our longest night here in the northern hemisphere, but with the solstice the daylight hours begin to lengthen again.

In a few weeks the skies will fill with the creatures who journey as the seasons turn: the robins, wrens and most distinctive of all, the vshaped flocks of Canada geese with their unique calls.





Each fall, Monarch Butterflies make the journey from Canada to the southern States or Mexico, a distance of some 3,000 miles.

These journeys aren't only for those with wings. Some

creatures travel great distances over land, mostly in response to the presence or absence of food. The great Serengeti Migration in Africa involves millions of wildebeest and their fellow travelers in a circular trek over 1,800 miles long.

But the distance champion in the world of migrations remains the Arctic tern, who travels almost pole to pole, Greenland to Antarctica, for a round trip of 44,000 miles or 71,000 kilometers.



These little birds can live 30 years or more, so over the course of its lifetime, an arctic tern will migrate around one and a half million miles (almost two and a half million kilometers). That's about three trips to the moon and back again!

KIDS SAY THE DARNDEST THINGS! What gifts did the three wise men bring? "The three wise men brought Jesus presents of gold, frankincense, smurr

and silver. But I think he would have preferred wrestling toys."

What animals were there when baby Jesus was born? "There were sheep, houses and a crocodile outside the stable."

Who is the Angel Gabriel? "The Angel Gabriel is a big white fairy. He helped Mary and Joseph look after the baby kind of like a doctor."

Who is Jesus? "Jesus was a king and he wore a crown even though he was a baby. It was a really small Crown."

Why do we celebrate Christmas? "We celebrate Christmas because Santa comes and gives us lots and lots of presents."



Meet our Carpet Cleaning Customers

Call for more info on our expert carpet cleaning services! 708.479.8600

FRANKFORT TOWNSHIP ALESIA AND LARRY ATWOOD MARK AND JENNIFER BOGARD TAMMY BOUQUET MARK AND BETH DUNAND FIRST REFORMED CHURCH OF **SOUTH HOLLAND** JOHN AND KAREN FUERST JOHN AND NANCY GIBBONS PAUL AND CAROL GRIFFITH JON AND JENNIFER HAAS JANICE HIRSCH

MARY AND JON NEBOR CARL OLESEN DAVE AND CARRIE STAPLETON TOM VOLLMER **ALVIN WINSTON** TOM WOOLWORTH JAMIE AND CHRIS ZIEMBA



PERSONALIZE YOUR **OFFICE SPACE**

Though you might not need a piano beside your desk for inspiration, it is important to personalize your work area with items that have meaning for you, whether they're photos, artwork or stuffed animals. Plants have a beneficial influence as well.

Studies have proven that sterile cubicle-offices have a detrimental effect on productivity. So keep it clean and tidy, but don't hold back on the personal touches!

Get A Night Out At One Of Your Favorite Restaurants Through Creative Carpet's Referral Rewards Program

As you probably know, advertising is very expensive. Instead of paying the newspaper or other place to advertise, we'd rather reward you. So I've assembled my Referral Rewards Program. Every time you refer someone who becomes a client and purchases, we will send you a \$25 gift card to one of the following: Olive Garden, Longhorn Steakhouse, Bahama Breeze Island Grill, Seasons 32 Fresh Grill, Yard House, Red Lobster or TGI Friday's.

DID YOU KNOW..

Creative Carpet & Flooring is the PERFECT stop for your last minute Christmas shopping!

We offer gift cards to our store for any of our expert, professional services including flooring, installation and carpet cleaning!

Your loved ones will thank you for pointing them in the right direction to receive quality customer service and great products!

Stop in our showroom or call us today (708) 479-8600!



How Dangerous Texting & Driving Really Is:

- → For drivers 15-19 years old involved in fatal crashes, 15% of the distracted drivers were distracted by the use of cell phones.
- → In 2013, 10% of fatal crashes, 18% of injury crashes, and 16% of all motor vehicle traffic crashes were reported as distraction-affected crashes.
- → Our youngest and most inexperienced drivers are most at risk, with 10% of all distracted driving crashes involving drivers under 20.
- Because text messaging requires visual, manual, and cognitive attention from the driver, it is by far one of the most alarming distractions.
- Sending or receiving a text takes a driver's eyes off the road for an average of 4.6 seconds, the equivalent of driving blind at 55-mph for the length of an entire football field.
- At any given daylight moment in 2012, an estimated 660,000 drivers were using hand-held cell
- The risk of a crash or near-crash among novice drivers increased with the performance of many secondary tasks, including texting and dialing cell phones.

Stay safe this holiday season and NEVER text & drive!

A gigantic THANK YOU to all who referred us last month...

Lisa Egner Skip Pastor Jason Helbling **Eldon & Carol Schoeling**

WELCOME BACK TO OUR RETURNING CLIENTS...

Christine and Joseph Aurelio Olivia Blayney Julie and Sean **Brady** Majdi Darwish Michael and Mary Disanti Mike Faber Julie and Dave Haas Katie Halper

Sharon Arrigoni Jackie Hoffman **Dave Hostert** Debbie Jarigese **Alexis** Landgrebe Charles and Marita Librizzi Tony Litto Mike and Kathie McCatty Nick and Caroline Nelson

James Palmisano **Ed Schultz** Christena and Connie Sheaffer Thomas and Pat Tighe Jake and **Tiffany Voss** Joe Wassell Aida Wolfer Dan Norgard

MEET OUR NEW FRIENDS & CLIENTS...

Bill Blocker Margaret and Mike Bosco Angelo Braxton **April Brinton** Don and Brenda Carey Wendy and Bob Churchill Gale Dodero Nathan Edwards Karen and Mark Ferro Maggie Flamini Carlos and Mary Futrell Peggy Gerdes Pat Gerk Amanda Gilbert Gary and Judi Harold

Richard and Ellen Armstrong

Lisa Hendron Curt and Julie Hyzy Carol Injerd Larry and Peggie Lefaiver **Rose Livingston** Judy and Bill Matevich Sherry McGrath Paul and Barbara Meyers Nicole and Dan Michalak Steve Morris Shannon and Paul Muehlnickel Karen Murphy Judy Persha **Matt Pocius** Art and Sheri Reichert **Gary Rice**

Bob and Cheryl Roman John Rose Karen Rose Larry Ruger Jim and Debbie Slager Mike Slaviero Katherine Stanek Sherri Templin Colleen Tobin **Tony Turco** Tom Vollmer Nancy Webster Debbie and Steve White Gang Zhao



Client of the Month

Diane Kissinger brought in the best pound cake EVER. It was actually still warm from her oven! Talk about a party in your mouth!!! The staff has decided that she should be the client of the month... THANKS DIANE!!!

Please don't forget... we will be available for taste testing all Christmas cookies & baked treats the entire month of December. We pride ourselves in quality control.

WARNING!

Don't visit any flooring dealer until you call us for a FREE Consumer Awareness Guide!

You will learn...

- √ 4 predatory sales tactics
- √ 7 costly misconceptions about flooring
- √ 5 questions to ask a dealer before buying



NEW YEAR'S EVE ROUND THE WORLD

Noisemakers and fireworks, popping champagne and watching the ball drop New Year's Eve is celebrated all sorts of ways. Here are some different customs from around the planet:

- In Stonehaven Scotland, paraders swing balls of fire on a rope
- People break plates on their neighbors' doorsteps in Denmark
- In Turkey, people wear red underwear
- Folks in Brazil serve lentils for luck
- Romanian farmers try communicating with their animals
- D Celebrators in Venice have a mass kissin
- In Spain, people eat twelve grapes at midnight, one with each stroke of the clock, to bring luck in the coming year
- Taking your empty suitcase for a walk in Ecuador guarantees you a holiday in the coming year



19420 S LaGrange Road Mokena, IL 60448

708-479-8600

Website:

www.creativecarpetinc.com Email: info@creativecarpetinc.com

HOURS:

MON WED FRI 10:00am - 6:00pm

TUE THU 10:00am - 8:00pm

SAT 10:00am - 4:00pm

The material contained in this newsletter is for informational purposes only and is based upon sources believed to be reliable and authoritative; however, it has not been independently verified by us. This newsletter should not be construed as offering professional advice.



Due to all the Star Wars hype... we couldn't resist!





Buy now to lock in 2015 prices!

We can even postpone install until AFTER the holidays!

Will you be sick of moving your furniture & decorations around after the season?

Don't forget we can move furniture & take up your old flooring, too!



Running out of gift ideas this holiday season?

How about Creative Carpet & Flooring gift cards?

Use for new flooring, OR...

- → Complement any hard surface floor with a pre-made or custom area rug!
- → How about carpet cleaning after the winter season is over?
- → Cleaning products like our Karndean hard surface cleaner or our very own Spot Remover for carpets & upholstery.

Pick some up today!

AND THEY NEVER EXPIRE!



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