

# CAR RENTAL

## CAR RENTAL PROGRAM 175 COUNTRIES

The ExpatRide Rental Car Program is designed for anyone needing a vehicle for one day or longer, with the desire to reduce their costs and make their day-to-day or month-to-month rental experience more convenient.

## ABOUT EXPATRIDE INTERNATIONAL

ExpatRide is 100% focused on the needs of the Global Mobility industry. Since our inception, we have been dedicated to easing the transition of expats into their new countries by offering a comprehensive range of transportation services.

We combine all transportation programs into a seamless process from arrival to departure.

## DIRECT BILLING

Car rental services are only offered to our RMC partners and corporations. Our direct billing services include reservation management, escalations, and invoice screening.

We provide centralized billing across our 130+ transportation suppliers.

- 30-day payment terms
- Controlled expense management
- Tailored invoicing and billing process
- Invoicing in multiple currencies

## Benefits for you:

- Lower rental car cost: Enjoy the ExpatRide discounted rates.
- Discount on insurance: \$20.00 to \$35.00 less per day, depending on location, time of year, etc.
- Additional driver free: We waive one additional driver fee.
- Supplier network covering 24,000 locations in 175 countries. 8 million cars globally.
- The option to combine multiple services: airport transfer, car rental, and car leasing seamlessly.

## THE PROCESS

Send initiations to [CARS@ExpatRide.com](mailto:CARS@ExpatRide.com). A Customer Relations Manager will contact the assignee and make the arrangements as authorized. We coordinate with our local supplier and keep you informed along the way.

## EXAMPLES OF SERVICE COMBINATIONS



## Is it possible to rent a specific make/model?

Rental cars are reserved by vehicle size. The make/model is based on availability at the time of pickup and cannot be pre-booked. Electric/hybrid vehicles are available at certain locations.

## Can car seats be provided?

Most airport locations have car seats, subject to availability. Non-airport locations do not. Where car seats are available, it's at an additional cost. It tends to be more economical to purchase a car seat locally.

## For long-term rentals, will the rate go down?

Since ExpatRide has negotiated excellent monthly rates, the monthly rate will stay the same. Daily and weekly rates are calculated at a higher rate.

## Is it possible to use cash or a debit card for the security deposit?

Rental offices do not accept cash or debit cards. A credit card is required for the security deposits. Charges not covered by the employer, such as fuel, violations, car seats, and tolls, must be paid via credit card.

## Is there an age limit for renting a car?

With the ExpatRide Rental program, a driver must be at least 21 years of age to rent a car in the U.S., at no extra cost. In other countries, the minimum age varies and will come with a young driver fee.

## Can an additional driver be added to the rental agreement in the U.S.?

Spouses/domestic partners and coworkers can be added as drivers for free. Additional drivers aren't required to be present or show a driver's license at the rental counter but must possess a valid license. The main driver is liable if any added drivers have invalid licenses.

## Are pets allowed in the rental car?

Yes, pets are allowed in rental vehicles, provided they are in a carrier. The rental car must be returned in clean condition and free of pet hair to avoid cleaning fees. Service animals are not required to be in a carrier.

## Will there be an additional charge if the rental car is returned late?

Return the rental car at the same time as pickup to avoid extra charges. Late returns incur hourly fees for up to 3 hours, then a daily rate. After-hours returns using a key drop box end the agreement the next business day, but the renter is responsible for the car until officially checked in by the rental company staff.

## Does the rental car need to be refueled before returning?

The vehicle should be returned with the same fuel level as when it was picked up. If not, the cost of refueling will be at the fuel rate decided by the rental company.

## What is required to rent a car in the U.S. and Canada?

A valid driver's license and a credit card are required. In some cases, a passport is also required. If the home country driver's license is in a language other than English and the letters are not English (i.e., the alphabet is not an extended Latin-based alphabet like German or Spanish but is Russian, Japanese, Arabic, etc.), an International Driver's Permit (IDP) is required.

## Is it possible to take a driver's license test using the rental car?

Using the rental car for a driver's license test is at the discretion of the rental office.

# OVERVIEW OF OUR GLOBAL SERVICES



ExpatRide Car Services are true global mobility programs, designed specifically for Relocation Management Companies and corporations. ExpatRide coordinates car service needs across 176 countries with our One-Point-of-Contact & Billing service directly to the RMC or corporation.

## EXPAT CAR LEASING

Our tailored expat programs allow assignees with no local credit history to individually lease vehicles without having their employer co-sign the lease. Our "Personal Car Shopper Service" gives the assignee the benefit of a skilled and knowledgeable contact person who understands the local auto market. The Personal Car Shopper will assist with vehicle options, quotes, insurance, registration, and delivery.

## CAR RENTAL - 25,000 Locations

The ExpatRide Car Rental Program is for assignees in need of vehicles from 1 day or longer to make their day-to-day or month-to-month rental experience more convenient. Eco-friendlier cars can be provided where available. No volume commitment and no minimum rental period required.

## CHAUFFEUR SERVICE - Weekly / Monthly / Yearly

This service is tailored to the assignee's needs, offering flexible daily chauffeur support, including weekends. It can cover the entire family's transportation—work, school, and errands—eliminating the need for multiple vehicles.

## AIRPORT TRANSFER & FAST TRACK - MAJOR AIRPORTS WORLDWIDE

A chauffeur will greet the assignee at the appropriate pick-up area with a tablet or sign displaying their name. ExpatRide's local provider will monitor each arriving flight to ensure that pickups on time.

## BUS SERVICE

Bus transportation in multiple cities worldwide, be it an airport transfer, a daily shuttle to/from the work site, or shopping trips. Vehicle categories range from 10-passenger minibuses (Mercedes Sprinter) to buses carrying 55 passengers.

## VIP SERVICE

Designed for top executives, our VIP service offers a smooth and premium mobility experience—featuring luxury vehicle rentals, professional chauffeur services, and fast-tracked airport processing.

## ECORIDE

EcoRide is ExpatRide's sustainable mobility solution, offering eco-friendly vehicle options such as hybrid and electric cars to lower CO<sub>2</sub> emissions without compromising on comfort or reliability.

## HOW TO GET STARTED

Please use the following link to request a rental car, airport transfer, or chauffeur service:

[www.expatride.com/reservation/](http://www.expatride.com/reservation/)

For a car lease, please contact us at [CARS@ExpatRide.com](mailto:CARS@ExpatRide.com) or visit [www.ExpatRide.com](http://www.ExpatRide.com)

## ECORIDE PROGRAM



### Greener Global Mobility

EcoRide is ExpatRide's award-winning global sustainability program for employee mobility, designed to help your organization reduce CO<sub>2</sub> emissions through smarter, greener vehicle choices.

The easiest and most impactful way of lowering CO<sub>2</sub> during an assignment is choosing the right transportation solution.



#### Vetted Global Supplier Network

Access to electric and hybrid vehicles across more than 100 countries.



#### Greener-First Vehicle Selection

EcoRide choice program is designed to always choose the eco-friendlier option.



#### CO<sub>2</sub> Impact Tracking

Emission reductions per client, region, or vehicle type, ready to support Scope 3 reporting.



#### Lower Daily Costs

Save on fuel, maintenance, and local driving fees.

By switching to hybrid or electric vehicles, the "CO<sub>2</sub> budget" can improve by 5-6 times. Electric vehicles produce zero tailpipe emissions, meaning every mile driven is instantly better for our air and our climate.

**1 ton of CO<sub>2</sub> emissions is equivalent to the following distance travelled by your car:**

### ELECTRIC

13,900 miles or 22,370 km



### HYBRID

5,320 miles or 8,562 km



### PETROL

2,433 miles or 3,916 km



"Our goal isn't to drive further or longer. It's to understand the **impact of every mile we choose to travel and how much cleaner that impact can be**. The point isn't more miles; it's better miles and doing better for our planet."

- Jesper Lovendahl, Founder & CEO, ExpatRide International

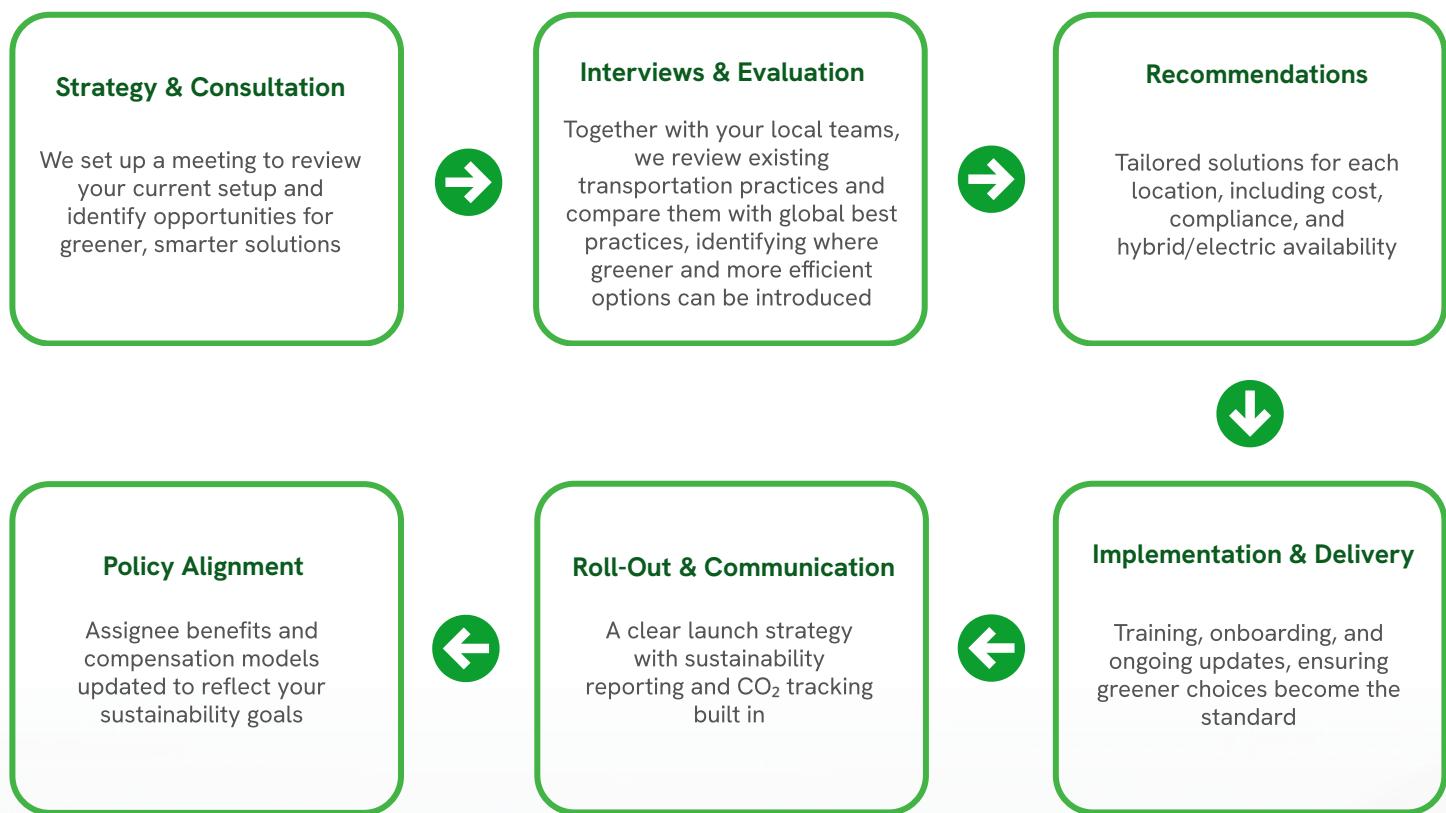
## Maximize the Impact

The **EcoRide Transportation Plan** combines ExpatRide's Corporate Global Mobility Transportation Program with our award-winning EcoRide sustainability initiative. This one-stop solution ensures your assignees have seamless and environmentally responsible transportation options wherever their assignments take them.

### The Benefits of a Transportation Plan

The **EcoRide Transportation Plan** is a crucial piece of your sustainability puzzle. Many companies overlook how assignees will get around in their new locations. We design a custom plan for your assignees, tailored to location, tier, and budget. By mandating sustainable vehicles in your mobility policies, you ensure lower emissions and real impact.

### How it Works:



## Minimize the Footprint

Significantly lower CO<sub>2</sub> emissions

Improve air quality

Reduce noise pollution

Help your assignees make better choices for a better planet -  
**Choose EcoRide** - Mandate sustainable vehicles - Accelerate the change.