# ENTREPRENEURIAL MINDSET

**Episodes Scripts** 



**INJAZ CAMPUS** 

## **ENTREPRENEURIAL MINDSET**Episodes Scripts



Entrepreneurship



() 8 sessions - 45 min per session

The Role of Entrepreneurs and Their Strengths and Talents

### **Learning Objectives:**

- Explain the terms entrepreneur and intrapreneur.
- Compare and contrast the roles of an
- entrepreneur and an employee.
- Describe the impact of entrepreneurs
- on the local and national economy.
- Identify characteristics of a successful entrepreneur.
- Examine personal entrepreneurial qualifications and characteristics.
- Develop a plan for building entrepreneurial skills.

### **Script**

In this session, we will explore entrepreneurship's essence and its impact on innovation and economic growth.

**Entrepreneurs** initiate and manage new ventures, taking financial risks for profit and growth. While **Intrapreneurs**, conversely, work within established organizations, contributing to their growth and success without bearing the same level of financial risk.

Entrepreneurs have a profound impact on the local and national economy through:

- **Job Creation**: Entrepreneurs often create new job opportunities within their ventures, which reduces unemployment rates and contributes to higher income levels in the local community.
- Innovation and Technology Advancement: Entrepreneurs introduce innovative products, services, and technologies that can lead to advancements in various industries. This innovation can drive economic competitiveness on a national scale.
- **Economic Diversification**: Entrepreneurial ventures can diversify the local economy by introducing new industries and sectors. This reduces dependence on a single industry and makes the economy more resilient.
- **Increased Productivity**: Entrepreneurial ventures often focus on efficiency and productivity improvements, which can have a positive ripple effect throughout the economy, increasing overall productivity levels.
- **Attracting Investment**: Successful entrepreneurs can attract investment from both domestic and foreign sources, injecting capital into the economy and stimulating further growth.

In essence, entrepreneurs can drive innovation, job creation, and economic growth, showcasing the transformative power of the entrepreneurial spirit.

Now, let's compare and contrast the roles of an entrepreneur and an employee:

### **Entrepreneur:**

- Initiates and manages new ventures.
- Takes financial risks to achieve profit and growth.
- Drives innovation and change through their own vision.
- Often faces challenges such as market competition and uncertainty.
- Has the potential for higher financial rewards but also bears higher financial risks.

### **Employee:**

- Works within an established organization.
- Contributes to the organization's growth and success.
- Implements the vision and strategies set by the company's leadership.
- Enjoys job security and a stable income.
- Has limited financial risk compared to entrepreneurs.

To underscore the power of entrepreneurship and the incredible path of an individual, let's explore the story of Ayman Hakky, the CEO and Co-founder of Trifactory, a renowned sports and fitness company, hailing from Egypt.

Ayman's journey commenced with his groundbreaking ideas garnering the interest of industry leaders who stood by him in establishing a new division dedicated to sustainable energy solutions. Under his dynamic leadership, this division transformed into a thriving innovation center, propelling Egypt to a regional leader in sustainable energy technology.

Successful entrepreneurs share certain distinctive characteristics that set them apart in the business world.

Entrepreneurs require personal traits like passion, self-confidence, motivation, risk-taking, and effective communication.

Now, let's create a practical plan for building entrepreneurial skills:

**Education and Networking:** Seek educational opportunities and engage with internationally recognized forums, universities, and exceptional leaders to gain knowledge and build a network.

**Mentorship:** Benefit from mentors who offer guidance and insights, just like successful entrepreneurs from around the world have done for aspiring individuals.

**Continuous Learning:** Embrace a mindset of continuous learning through online courses, reading, and workshops to enhance your skills and knowledge, following the example set by inspiring entrepreneurs.

Identifying these traits, assessing your own qualifications, and following a structured plan for skill development can unlock your entrepreneurial potential.

In Yemen, Hatem Aleidaroos and Munif Maweri, the founders of Qamaria Yemeni Coffee Co., demonstrate exceptional resilience in overcoming challenges on their path to global recognition. They navigated through the complexities of a war-torn country to establish their coffee business, showcasing tremendous determination and adaptability.

In Egypt, Azza Fahmy, the founder of Azza Fahmy Jewellery, showcases innovative thinking by redefining product design in the realm of jewelry. Her capacity to craft cutting-edge designs that resonate globally exemplifies the remarkable potential of entrepreneurship emerging from unanticipated sources.

### Entrepreneurial Ethical Responsibilities and Idea Generation

### **Learning Objectives:**

- Understand the role of ethics in entrepreneurship.
- Recognize common ethical challenges faced by entrepreneurs.
- Explore the impact of unethical behavior on business success.
- Learn strategies for promoting ethical conduct in a business.
- Witness the process of idea generation and market research in an ethical context.
- Analyze the decision-making process when choosing between starting a new business, purchasing an existing one, or exploring franchising.

#### Script

**Ethics** are the compass that guides an entrepreneur's journey, shaping not only their decisions but the very essence of their venture. Imagine stepping into the world of entrepreneurship, where every choice you make carries not just financial consequences but also moral implications.

Meet Sami, a passionate entrepreneur ready to start his ethical journey. He attends a workshop emphasizing ethics in business and **the significance of moral values in decision-making.** 

Sami gains insight into common ethical challenges for entrepreneurs, like **truthful marketing, fair employee treatment, and honest financial reporting.** Further research reveals that unethical behavior in business can result in reputational damage, legal issues, and financial setbacks. This highlights ethics' profound influence on business success.

Sami is dedicated to fostering ethical behavior in his future business. He envisions a workplace driven by transparency, honesty, and integrity. Sami plans to implement ethical training programs for his employees, ensuring they understand the company's code of ethics.

Sami takes the initiative to develop a comprehensive code of ethics for his business venture. This code will serve as a moral compass for his company, outlining principles and guidelines that all employees and stakeholders must adhere to. It will cover areas such as honest marketing practices, fair treatment of employees, environmental responsibility, and ethical financial reporting.

Incorporating ethics into his entrepreneurial journey, Sami recognizes that a strong code of ethics not only guides his decisions but also sets the foundation for a business that not only succeeds financially but also makes a positive impact on society and the world.

Sami explores entrepreneurship, noticing a growing demand for eco-friendly packaging due to environmental concerns. Driven by his strong ethics, he aims to address this need.

The first step in entrepreneurship is **identifying a problem or need**, involving keen market observation and research. Sami recognized rising environmental concerns among consumers. Thorough market research, consultation with potential customers, and industry reports helped him understand the problem and potential solutions, demanding analytical skills and effective data analysis.

Sami conducts extensive **market research**, involving customer consultations, industry reports, and packaging analysis. He identifies a demand for sustainable, biodegradable, and recyclable packaging materials. To meet these needs, Sami and his team engage in creative brainstorming, resulting in an innovative line of eco-friendly packaging that aligns with their ethical values and market demand. This stage combines idea generation with feasibility assessment, requiring critical thinking to connect customer needs with creative solutions.

**Evaluating the pros and cons** of different approaches to entrepreneurship requires a deep understanding of business dynamics. Sami considered three options: starting a new business, purchasing an existing one, or exploring franchising. Each option comes with its own set of advantages and disadvantages. To do this effectively, one must have a comprehensive knowledge of factors such as market entry barriers, investment requirements, the competitive landscape, and the alignment of business models with personal values and goals. It also involves assessing risks and rewards in detail and making informed decisions that align with one's long-term vision.

Each option has its pros and cons. Starting a new business aligns with his ethical values but involves building a customer base and brand recognition, which is time-consuming and risky. Buying an existing business offers a head start but may not align with his ethics. Franchising provides a proven model and support but may limit innovation and adapting to his unique vision.

Sami recognizes that the choice he makes now will profoundly impact the direction of his entrepreneurial journey. In summary, Sami's entrepreneurial journey showcases the importance of **identifying market needs, developing innovative solutions, and making informed decisions** that align with both ethical values and long-term goals.

### Business Plan for Stakeholders and Business Plan Elements

### **Learning Objectives:**

- Explain the purpose of a business plan.
- Describe the types of business plans.
- Analyze the relevance of the information in a business plan to different stakeholders.
- Identify the major elements of a business plan.
- Review sample business plans.
- Determine the information to be included in each element of the business plan.

### **Script**

In the ever-evolving entrepreneurship landscape, a well-crafted business plan acts as your guiding light, helping you navigate challenges and seize opportunities, whether you're a seasoned entrepreneur or just starting out.

### Now, let's explore various business plan types:

- Concise mini-plans.
- Extensive documents exceeding 100 pages.
- Electronic formats without printed copies.
- Internal-use guides for the management team.

Business plans, regardless of length or format, must outline an entrepreneur's goals and strategies. Their importance extends beyond startups, as established companies also rely on them, especially when introducing new products or exploring uncharted territories.

Different types of people are interested in a business plan. These individuals are known as **stakeholders**, meaning they have a stake or interest in a company or a new enterprise.

These stakeholders require answers from a business plan to make informed decisions and understand the business's direction and strategy. For example, investors need to assess the potential return on investment and the level of risk, while employees look to understand the company's mission and their roles within it. Suppliers may want to gauge the business's growth potential, and customers may seek assurance of quality and reliability.

In essence, a well-structured business plan serves as a vital communication tool, addressing the specific concerns and interests of various stakeholders. It not only guides the entrepreneur but also provides transparency and credibility, fostering trust and support from those who have a vested interest in the business's success.

Embrace your business plan as your compass, blueprint, and key to entrepreneurial success.

While we've discussed how business planning benefits stakeholders, let's consider why the planning process itself is vital for entrepreneurs.

Planning helps you think through every detail, making well-informed decisions.

Most business plans contain basic sections, such as the executive summary, entrepreneur's business background, product overview, market needs assessment, competitive advantage, ethics and social responsibility, operations and management, and financials.

### An Executive Summary includes:

- Introduction of the business idea.
- A concise overview of the entire business plan.
- Highlights of key points, including the business's mission, goals, and financial projections.

### An Entrepreneur's Business Background includes:

- Detailed information about the entrepreneur's background, qualifications, and experience.
- Explanation of how the entrepreneur's skills and expertise align with the business concept.
- Personal motivations and passion behind starting the business.

### **A Product Overview includes:**

- Description of the product or service being offered.
- Details on product features, benefits, and unique selling points.
- Any intellectual property or proprietary technology associated with the product.

#### **Market Needs Assessment includes:**

- Analysis of the target market, including demographics, size, and trends.
- Identification of customer needs and pain points that the product addresses.
- Market research findings, including surveys, interviews, or industry reports.

### A Competitive Advantage includes

- Examination of the competitive landscape.
- Explanation of how the business differentiates itself from competitors.
- Highlighting strengths, such as technology, pricing, or distribution.

### **Ethics and Social Responsibility includes:**

- A statement of the company's commitment to ethical business practices.
- Environmental and social impact considerations.
- Any corporate social responsibility initiatives or sustainability efforts.

#### **Operations and Management includes:**

- Overview of the business's operational structure.
- Details on the management team's roles, responsibilities, and qualifications.
- Information on suppliers, partners, and vendors.

### Financials include:

- Detailed financial projections, including income statements, balance sheets, and cash flow statements.
- Start-up costs and funding requirements.
- Revenue forecasts, break-even analysis, and return on investment (ROI) projections.

These sections are like the bookends of your plan.

The executive summary acts as an opening that summarizes the entire plan, while the financials provide the crucial financial details at the end.

Keep in mind that the planning process is just as important as the plan's final product. So, think, strategize, and plan thoughtfully, for it's not merely the plan that matters; it's the planning.

### Business Plan Financials and Sourcing the Plan

### **Learning Objectives:**

- · Assess the costs associated with starting, managing, and growing a start-up business.
- Compare and contrast a cash flow statement, pro forma income statement, and pro forma balance and interpret the uses of each.
- Prepare a financial statement that could be included in the financial section of a business plan.
- Identify the steps to raise money for a startup.
- Describe documentation and requirements for getting a loan from a financial institution.
- Evaluate capital options to finance a startup.

#### **Script**

Meet Lina, a passionate aspiring entrepreneur with a dream of opening her own coffee shop. As she delves into her coffee venture, she meticulously analyzes expenses, from securing the perfect location to acquiring equipment, hiring skilled baristas, and planning marketing strategies. Lina understands that a clear grasp of these costs is vital for success.

Armed with her cost analysis, Lina explores three crucial financial statements:

**The cash flow statement** is a statement that analyzes how much cash her venture has flowing in and out.

Next up is the **pro forma income statement**, forecasting her coffee shop's future revenues and expenses. This statement empowers her to make informed decisions about pricing, budgeting, and overall financial well-being, ensuring her business remains profitable.

Lastly, Lina crafts a **pro forma balance sheet**, providing a snapshot of her coffee shop's financial standing in the future. This document serves as her financial roadmap, guiding her toward achieving her envisioned success.

Keep in mind that assessing costs, understanding financial statements, and crafting a clear financial roadmap are essential skills on your path to entrepreneurial success.

Lina's deep dive into her coffee shop venture reveals an obstacle: her passion for artisanal coffee won't cover all startup costs.

Now, she must learn to raise funds, a vital skill for any entrepreneur. Lina researches funding options, including securing a loan from a financial institution.

However, she must navigate the loan application process, ensuring she complies with documentation and requirements. Lina gathers essential documents, including her business plan and financial statements, meticulously preparing for this financial endeavor.

"Commercial loans can cover coffee shop expenses like materials and labor. They often demand collateral, valuable assets for loan security. Plus, I should pay close attention to the interest rates they offer." she said.

In her pursuit of funding for her coffee shop venture, Lina thoroughly evaluates a range of capital options, including using her own savings, seeking assistance from family and friends, and approaching venture capitalists who specialize in supporting new businesses. These diverse funding avenues each come with their unique advantages and drawbacks, making it crucial for Lina to gain a comprehensive understanding of them.

Venture capitalists, as Lina discovers, are professionals with a wealth of experience in funding early-stage, high-potential startups. They seek equity in return for their investment and often bring not only financial resources but also valuable expertise and mentorship to fuel startup **growth**. This involvement can be a game-changer for entrepreneurs like Lina, as venture capitalists are known for their ability to take businesses to new heights through strategic guidance and connections within the industry.

Investors provide capital in exchange for ownership or equity, offering funds and expertise for startup growth.

Venture capitalists, professionals who specialize in funding early-stage, high-potential startups, seek equity in return.

Lina seeks grants, non-repayable awards, particularly valuable for innovative startups or those with a specific mission.

Understanding loan requirements remains crucial for her success, emphasizing the universal financial challenges that entrepreneurs encounter in any significant endeavor.

### Entrepreneurs and the Economy and Role of Profit

### **Learning Objectives:**

- · Define common economic terms.
- Explain how economic concepts affect entrepreneurial ventures.
- Analyze the relationship between supply and demand and price.
- Construct and interpret a demand curve.
- Compute the difference between total revenue and total expenses.
- Evaluate short- and long-term alternatives for a business to reach profitability.
- Establish a profit goal for an entrepreneurial venture.
- Formulate a plan for utilizing profit in a business.

### **Script:**

Imagine you love sneakers so much, and one day you decide to make a living out of it.

When starting your entrepreneurial journey, understanding common economic terms becomes essential in navigating the financial aspects of your business and helps in making informed business decisions.

You'll encounter words like **"supply"** which refers to the quantity of products available, and **"demand"** representing how much customers want those products.

Economic concepts play a vital role in your passion project. They influence pricing and marketing decisions, aligning your sneakers with both customer appeal and profitability.

Supply and demand act like a seesaw, impacting prices. High demand with low supply raises prices, while oversupply lowers them. Finding this balance is crucial for your sneaker business.

Picture yourself setting sneaker prices. The demand curve is your guide, depicting the price-demand relationship. As a savvy entrepreneur, you'll use it to find the ideal price, avoiding customer deterrence or missed profits.

These concepts are your guiding lights in the world of business, helping you turn your passion into a successful venture, whether it's sneakers, fashion, or any other exciting endeavor you're passionate about.

As you calculate the profit of your sneaker shop, you realize it's not just about selling sneakers; it's about managing your finances effectively.

Your total revenue, the money from sneaker sales, minus expenses like buying sneakers, rent, marketing, salaries, and more, equals your business's lifeline: profit. The goal is clear—achieve and sustain profitability.

Short-term strategies, like special events, local artist collaborations, and limited-edition collections, boost sales. Long-term, consider online expansion, international markets, or brand development for lasting profit.

To steer your shop, set a clear profit goal, say, a 40% annual increase. This guides you to optimize operations, invest in marketing, and enhance customer experiences—a compass on your entrepreneurial journey.

As profits flow, reinvest smartly—secure exclusive releases, expand the range, and improve customer experiences. Profit isn't just money; it fuels passion, grows your business, and leaves a mark in the sneaker world.

As you progress, remember these financial concepts—they guide smart decisions, profitability, and the transformation of your passion into a thriving venture.

### Function of Price and International Trade

### **Learning Objectives:**

- Describe the relationship between cost, price, and value.
- Evaluate scenarios and determine the cost, price, and value in each.
- Justify why retail prices are so much higher than the manufacturing costs of the products/services.
- Explain the relationship between trade, import, and export.
- Describe the importance of international trade.
- Identify products imported into the United States.

### **Script**

In the realm of commerce, understanding the intricate relationship between cost, price, and value is paramount.

These fundamental elements influence everything from the price of your morning coffee to the cost of the sneakers you adore.

At its core, **cost** represents the financial investment businesses make in producing goods or providing services. **Price**, on the other hand, is what consumers are willing to pay for these products or services. **Value**, however, encapsulates how consumers perceive the benefit they receive from their purchase.

Businesses must strike a balance between these three elements to be successful. They need to consider the cost of production or service provision while setting a price that aligns with the perceived value of the product or service in the eyes of the customer. Understanding this dynamic is crucial for making pricing decisions that both cover expenses and resonate with the target market, ultimately contributing to business success and growth.

For instance, as a sneaker shop entrepreneur, the pricing of your coveted sneakers involves more than just covering expenses; it's about understanding the value customers place on your unique offerings. If they perceive your sneakers as stylish, high-quality, and a statement of personal style, they're often willing to pay a premium price.

The apparent high retail prices of sneakers become clearer when you delve into their components. These prices encompass manufacturing, shipping, physical store rent, employee salaries, marketing, and the profit needed for business sustainability and growth. It's not just about the cost of materials and labor; it's about delivering an entire package of value to your customers.

To sum up, **balancing cost, price, and value is vital in entrepreneurial pricing**, covering expenses while reflecting the perceived product or service value. Understanding this dynamic allows entrepreneurs to make informed pricing decisions that resonate with their customers and contribute to the success and growth of their ventures..

Trade, import, and export are intertwined in the global economy. Trade involves the exchange of goods and services between countries or regions. Import is the act of bringing foreign goods and services into one's own country, while export is the sale of products to foreign markets. These three concepts are interdependent, with imports representing what a nation acquires from abroad and exports signifying what it sells to other nations. The trade balance, the equilibrium between imports and exports, is a crucial indicator of a country's economic health.

### International trade is vital for global economic development, offering benefits like:

- **Economic Growth:** Expanding access to broader markets and increasing demand for goods and services can stimulate economic growth.
- **Resource Allocation:** Trade enables countries to specialize in producing where they have a comparative advantage, optimizing resource allocation.
- Diversification: Reducing dependence on the domestic market can mitigate economic risks.
- **Cultural Exchange:** Trade fosters cultural diversity and mutual understanding through the exchange of products and ideas.

Qatar, a prominent Middle Eastern trade hub, exemplifies the importance of international trade. Its strategic location and investments in infrastructure, like the Hamad Port, streamline processes, boost the economy, create jobs, and foster cultural diversity.

In the United States, major imports encompass:

**Electronics:** Such as smartphones and computers, often sourced from countries like China and South Korea.

**Consumer Goods:** Including luxury items like apparel and accessories, imported from various regions, including Europe and Asia.

**Petroleum Products:** The U.S. imports a substantial amount of petroleum products from countries like Canada, Saudi Arabia, and Mexico to meet its energy needs.

Understanding these imports is vital for analyzing the U.S. economy and international trade relationships, as they reflect consumer preferences, supply chain dynamics, and the intricacies of the global marketplace.

From a U.S. perspective, Qatar is a significant source of imports, particularly in electronics, luxury items, and petroleum products. Qatar's role as a major supplier of liquefied natural gas underscores its importance in global energy markets. Qatar's status as a global trade powerhouse underscores the dynamic interplay between trade, import, and export, emphasizing the significance of global commerce and Middle Eastern imports into the United States.

### Start-Up Stage and Growth Stage

### **Learning Objectives:**

- Recognize the four phases of the business life cycle.
- Describe the primary concerns and challenges for businesses in the start-up stage.
- Identify solutions for common start-up challenges.
- Explain the growth stage of the business life cycle for small businesses
- Describe the primary concerns and challenges for businesses in the growth stage.
- Identify solutions for common challenges in the growth stage.

#### Script

In the realm of business development, understanding the various phases of the business life cycle is essential.

These phases offer insights into a company's journey, from inception to maturity, enabling entrepreneurs to make informed decisions and navigate the challenges that come with each stage.

Let's delve into the four phases of the business life cycle before exploring a real-world example that illuminates these concepts and addresses the specified learning objectives.

### **Business Life Cycle Phases:**

**Startup Phase:** This is the initial stage where entrepreneurs transform ideas into viable business ventures. It's marked by innovation, risk-taking, and the pursuit of market viability. Securing initial funding, developing groundbreaking technology, and differentiating the business in a competitive market are primary concerns.

**Growth Phase:** Once a startup proves its concept, it enters the growth phase. Here, the focus is on scaling operations, expanding market reach, and optimizing processes. Challenges may include managing rapid growth and maintaining the initial entrepreneurial spirit.

**Maturity Phase:** In this phase, the business has established a stable market presence. The key is sustaining profitability, managing competition, and fostering innovation to prevent stagnation.

**Decline Phase:** Eventually, businesses may face a decline in market relevance or demand. Here, the challenge is to adapt, reinvent, or gracefully exit the market.

### In the startup stage, businesses encounter numerous challenges:

**Securing Funding:** Adequate capital is essential for scaling, technology development, and regional expansion. Solutions include seeking investment from various sources, like venture capitalists and angel investors.

**Technology Development:** Startups often need groundbreaking technology to address specific industry problems. Collaboration with tech experts and innovative solutions is key.

**Market Differentiation:** In a competitive market, standing out is vital. Unique value propositions and uncommon services can provide a competitive edge.

In 2012, Idriss Al Rifai and Joy Ajlouny embarked on a transformative journey in Dubai, marking the startup phase of Fetchr. They identified a critical problem: inaccurate addresses leading to failed deliveries, customer dissatisfaction, and higher operational costs.

To address this issue, Fetchr leveraged innovative address verification technology based on recipients' mobile phones. However, securing initial funding was a significant challenge. Despite this, they successfully attracted investments, including those from NEA and Beco Capital.

In a fiercely competitive Middle Eastern logistics market, Fetchr distinguished itself by offering same-day and next-day delivery services. This unique approach allowed Fetchr to capture market share and expand across the MENA region.

The story of Fetchr exemplifies how startups can thrive by recognizing regional challenges and providing innovative solutions. It highlights the importance of securing investment, developing groundbreaking technology, and establishing a unique competitive edge. Fetchr's journey is a testament to the startup phase's challenges and the potential for success through strategic solutions.

## The growth stage of the business life cycle for small businesses involves rapid expansion driven by increased demand, rising sales, and market growth.

During this phase, businesses face primary concerns and challenges, including resource management, scaling operations, financial stability, and market competition.

Solutions for these challenges include efficient resource allocation through expansion and financing options, scaling through process adjustments and technology adoption, maintaining financial stability through careful planning and funding exploration, and staying competitive through innovation and strategic marketing.

Fetchr's growth journey exemplifies these principles as they expanded operations, went public (IPO) for financial backing, and continually leveraged innovative technology to address challenges and seize opportunities in the last-mile delivery market while maintaining their commitment to exceptional solutions.

As Fetchr's operations expanded rapidly, the employees found themselves in a whirlwind of activity.

Amid a surge in customers and sales, they balanced processing orders, fielding inquiries, and adapting to change, a period marked by excitement and pressure.

Growth transcends sales; it demands efficient resource management. Fetchr addressed physical and financial resource strain by expanding headquarters, establishing new plants, and going public (IPO) for financial backing. Adjusting existing policies and procedures was vital for sustained success.

Effective navigation of growth challenges requires a well-structured plan, encompassing staffing, finances, marketing, and expansion, with collaboration from internal teams and external experts.

For Fetchr, growth brought both challenges and opportunities, straining resources while propelling them to new heights.

Their commitment to providing exceptional last-mile delivery solutions remained unwavering, and they continued to leverage innovative technology for accurate address verification using recipients' mobile phones.

### Expansion and Maturity Stage

### **Learning Objectives:**

- Describe some characteristics of businesses in the expansion stage of the business life cycle.
- Identify methods of expanding a business.
- Describe characteristics of businesses in the maturity stage of the business life cycle.
- Identify options for addressing declining sales in the maturity stage.

#### **Script**

We will now delve into the Expansion Stage.

During this phase, businesses chart unique paths, some swiftly reaching it, marked by robust sales and market presence. Entrepreneurs refocus on shaping their company's future success, similar to critical decisions in inception.

How do businesses expand? They have several routes:

- 1. Offering New Products: Adding complementary or entirely new products or services attracts current and new customers. For instance, a hair salon adding manicures and pedicures broadens its client base.
- **2. Acquiring Other Businesses:** Expansion can involve acquiring other businesses, creating new opportunities, or aligning with existing products.
- **3. Opening New Locations:** Expanding into untapped markets attracts fresh customers. For example, our hair salon venturing into a neighboring town.
- **4. Franchising and Licensing:** Businesses can expand through franchising or licensing, granting others the ability to sell their goods or services or use their brand.

Expansions should align with your company's mission, enhancing its core business to mitigate failure risks. Evaluate fit with long-term goals, considering risks, costs, and potential rewards.

In business, change is constant. The Maturity stage signifies a crucial turning point, marked by declining sales and profits. While it's a natural phase, your response can shape your business's destiny. Products hit Maturity at varying speeds in today's fast-paced, tech-driven world.

But for every entrepreneur, it's a time for reflection.

When dealing with a mature product and declining sales, your options include getting creative to find new customers and uses or updating the product to stay relevant.

Exiting the market is another choice if your product is no longer needed. Your decision hinges on factors like finances, competition, potential profit, and willingness to persist. Ignoring these factors can have dire consequences.

As we come full circle, remember that the business life cycle is a fascinating journey, with Maturity being just one chapter. It's not about how long you stay in the game; it's about how you play it.