



JUNE 2021 | ISSUE 12



GRIN AND SHARE IT

Monthly newsletter of Cassio Road Dental Practice



Welcome to the June edition of our newsletter

As we edge closer to the summer months, our thoughts inevitably turn to summer holidays, which this year, still very much remain in the balance, in particular, travel abroad. So, if you're lucky enough to have already booked your staycation then all the better, otherwise it is anticipated that these will not only be fully booked but are also likely to be more expensive than usual. Equally, one might still be erring on the side of caution and not feel comfortable enough to venture further afield. Whatever your decision, at least we are now looking at some resemblance of normality with the easing of restrictions.





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Practice News

We would like to take this opportunity to thank you for your patience in the scheduling of your appointments and to briefly outline our current position.

Whilst we are open for both emergency and routine appointments, we are booked quite some weeks ahead now and on occasion, have had to reschedule your routine examination in order to accommodate an emergency appointment. Every endeavour is made to avoid this but, as a handful of you might have experienced, sometimes we have no alternative.

We are inundated with bookings and requests for new patients and are slowly increasing capacity in this regard. We can only apologise to our patients for this current situation but want to assure you that we are doing everything we can to reduce the waiting time for examinations, as well as for courses of treatment.

It is hoped that with further recruitment of a new dentist, we can increase our capacity further and improve our services for all our patients.

Review Message – Have you had a recent message from us asking for feedback? Please take a minute or two to leave us a brief message about your visit to us. Patient feedback is very important to us and helps us continually strive to provide you with the best possible service we can. We'd love to hear from you! Scan the code with your phone to leave a review >>



*Scan to
Review Us*





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Other News



Our hygienist Rosanna will be leaving us at the end of the month and moving on to pastures new. Rosanna very quickly became a well-liked member of our team, and she will be missed. Those of you who have been for treatment with her, will know that her kind nature and gentle approach to hygiene treatments were wonderful. We wish her every success for the future. Our other hygienists will be stepping up and looking to increase more appointments for you all.

Just a gentle reminder to complete your medical history forms online in advance of your appointments so as to save you time when you attend. Please do check your emails and texts when booking your appointments as these contain the links for these forms. Thank you to all our patients who have already completed these.

The Team at Cassio Road Dental Practice

