



HSE WALLET MOBILE APPLICATION

Installation Guideline Document



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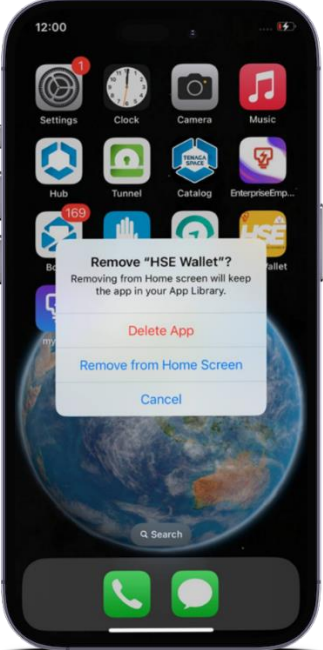
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1.0 Delete / Uninstall Old Application



- Only applicable for those who currently having old HSE Wallet in their phone

1.1 For iOS Users

| | Actions | |
|---|-----------------------------|--|
| 1 | Long tap at HSE Wallet Icon |  |
| 2 | Tap 'Remove App' |  |

| | |
|---|--|
| <p>3 Tap 'Delete App'</p> |  |
| <p>4 Tap 'Delete'</p> <p>Done with uninstallation process</p> |  |

1.2 For Android Users


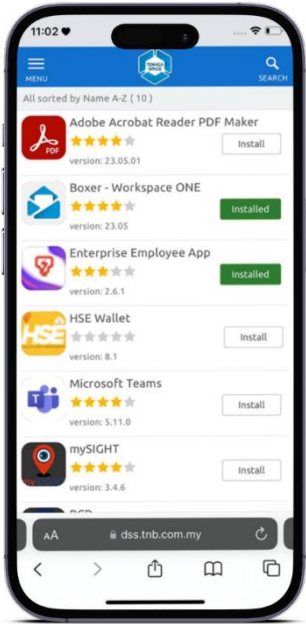
| | Actions | |
|---|-----------------------------|--|
| 1 | Long tap at HSE Wallet Icon |  |
| 2 | Tap 'Uninstall' |  |

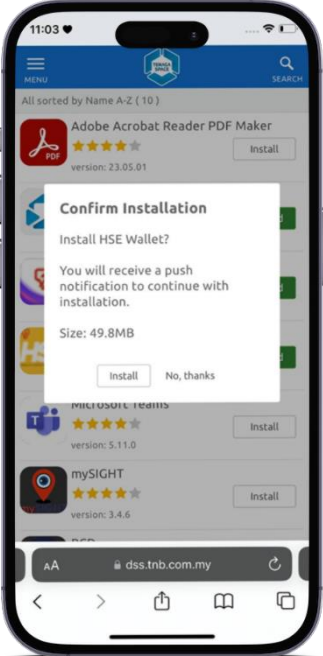
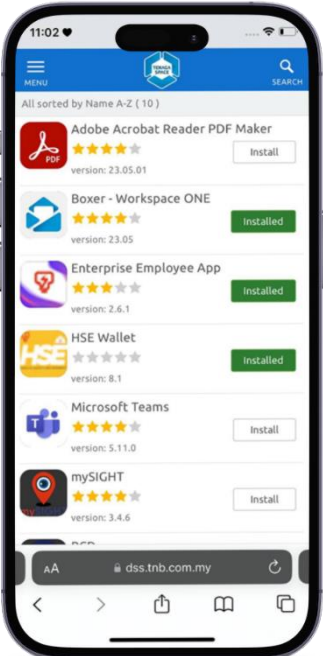
| | |
|-----------------------------------|--|
| <p>3 Tap 'OK</p> |  |
| <p>4 Done with uninstallation</p> |  |

2.0 Apps Installation


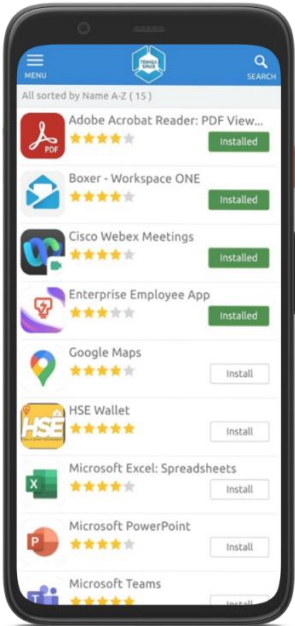
2.1 Tenaga Space Users

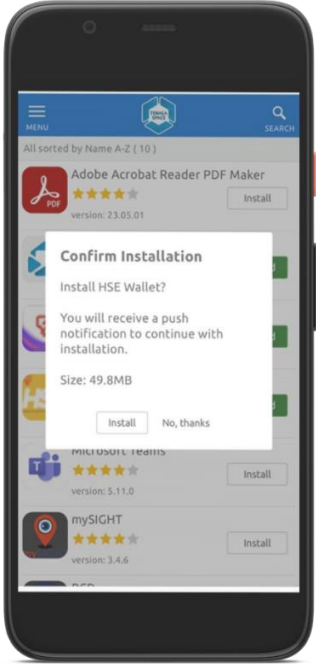
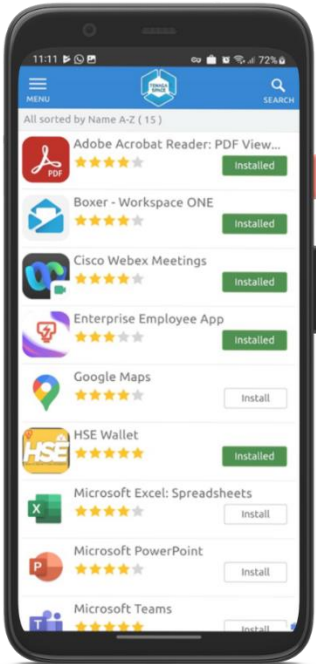
2.1.1 For iOS Users

| | Actions | |
|---|------------------------------------|---|
| 1 | Tap at Tenaga Space 'Catalog' icon |  |
| 2 | Tap 'Install' on HSE Wallet column |  |

| | | |
|---|---|--|
| 3 | Tap 'Install |  |
| 4 | Go to Homepage Once Icon fully visible, tap on the HSE Wallet Icon to open the application Login as per usual |  |

2.1.2 For Android Users

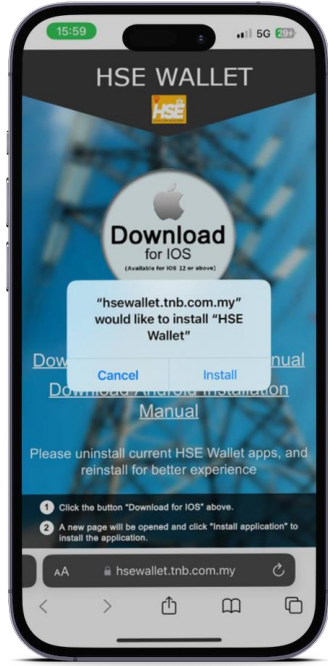
| Actions | | |
|---------|------------------------------------|---|
| 1 | Tap at Tenaga Space 'Catalog' icon |  |
| 2 | Tap 'Install' on HSE Wallet column |  |

| | | |
|----------|---|--|
| <p>3</p> | <p>Tap 'Install</p> |  |
| <p>4</p> | <p>Go to Main Homepage</p> <p>Once Icon fully visible, tap on the HSE Wallet Icon to open the application</p> <p>Login as per usual</p> |  |

2.2 Non Tenaga Space Users

2.2.1 For iOS Users

| | Actions | |
|---|---|--|
| 1 | <p>Scan QR code on the right using camera or,</p> <p>Type URL below on your mobile browser:</p> <p>https://hsewallet.tnb.com.my/download</p> |  |
| 2 | <p>Once open, tap 'Download for iOS' to download the apps</p> <div style="text-align: center;">  <p>Download for iOS (Available for iOS 12 or above)</p> </div> |  |

| | |
|--|---|
| <p>3 Tap 'Open' when Open in 'iTunes' popped-out</p> |  |
| <p>4 Tap 'Install'</p> |  |

| | | |
|---|---|--|
| 5 | <p>Download status will be as per images on the right.</p> <p>Once Icon fully visible, tap on the HSE Wallet Icon to open the application</p> | |
| 6 | <p>If there's pop-up regarding 'Untrusted Enterprise Developer', follow steps 7</p> <p>If no pop-up, skip step 7 and login as per usual</p> | |
| 7 | <p>Go to 'Settings'</p> <p>Tap 'General'</p> <p>Tap 'VPN & Device Management'</p> <p>Tap 'Tenaga Nasional Berhad'</p> <p>Tap 'Trust Tenaga Nasional Berhad'</p> <p>Tap 'Trust'</p> <p>Go to Home and tap HSE Wallet Icon to open the application and login as per usual</p> | |

2.2.2 For Android Users

| | Actions | |
|---|--|--|
| 1 | <p>Scan QR code on the right using camera or,</p> <p>Type URL below on your mobile browser:</p> <p>https://hsewallet.tnb.com.my/download</p> |  |
| 2 | <p>Once open, tap 'Download for Android' to download the apps</p> <div style="text-align: center;">  </div> |  |

| | | |
|----------|---|--|
| <p>3</p> | <p>Please allow unknown resources/apps to be downloaded in device settings</p> <p><i>*Image on the right is example for Samsung. Different brand might give different interface</i></p> | |
| <p>4</p> | <p>Once file done downloaded, tap 'Open', and tap 'Install'</p> <p>Tap 'Open' once installation done.</p> <p>Login as per usual</p> | |