

# "Residential care" ♡



“At Norse Care, every day is  
about creating a warm,  
welcoming place where  
people can truly  
feel at home”

Norse Care provides private, self-funded and local authority-funded residential care where people can live well and truly feel at home. All of our residential care homes across Norfolk offer a calm and friendly environment where people can feel content, valued and cared for. Each home has its own unique character, featuring welcoming spaces such as cosy nooks, reading areas, activity rooms, light-filled lounges and peaceful gardens.

Many of our care homes provide specialist dementia care, with tailored short-term and long-term support to ensure each person resident receives everything they need to live a fulfilling life.

We support people to maintain independence for as long as possible, encouraging routines, interests and friendships that bring comfort and joy to every day. Whether staying with us for a period of support or making your home here, our compassionate teams are always on hand with personalised care to help you feel safe, supported and part of our community.



You are welcome to visit us – just call and arrange a date and time.  
Telephone 01603 894366 or email [info-carehomes@norsecare.co.uk](mailto:info-carehomes@norsecare.co.uk)





# We pride ourselves on providing person-centred care and support for treating each person as an individual.

**We provide:** ① Residential care ② Dementia care ③ Respite care  
④ Palliative care ⑤ Convalescence care

## Being your best self

We understand the importance of keeping your independence and staying true to who you are.

With our care package in place, you can enjoy as much

independence as possible while receiving the support you need.

We have devoted wellbeing coordinators who partner with our managers and residents to develop a variety of stimulating various activities and events.

## These activities are focused on nine key areas:

① Physical ② Cognitive ③ Creative ④ Social ⑤ Sensory  
⑥ Esteem ⑦ Spiritual ⑧ Cultural ⑨ Emotional

We understand that being yourself means living life how you want to, and we are here to help support you in your new chapter.

## Care and support

Norse Care works with local social and healthcare partners to deliver personalised care to meet your needs.

We employ by passionate people who go above and beyond to.

We champion independence, offer a helping hand to those who need it, and build trust with families through empathy and person-centred care.







We  
Care



We Support 



Your wellbeing is our key focus, but we realise that developing friendships, being a part of the local community, and maintaining independence are just as important as the care we provide.

Our wellbeing coordinators deliver an exciting programme of activities; enabling you to live a bounteous life in a safe environment, allowing you to flourish as a person.

### **We care about catering**


Our menus are developed and carefully planned following extensive feedback from our residents and their families to ensure we are providing favourite dishes such as fish and chips and roast dinners, gammon and egg, as well as

encouraging new tastes and flavours from around the world.

We are blessed to be surrounded by excellent, fresh, locally sourced produce from suppliers in East Anglia, and we are proud to work with producers who care about the world around them.

Our kitchen teams understand the significant role of high-quality ingredients and home-style cooking that is healthy and nourishing.

### **We offer:**

- 1 Communal and private dining areas;
- 2 Communal and private dining areas;
- 3 Textured and modified food as required. 







**Pictures:** Mountfield, High Haven, Mayflower



# We. provide

Hear from our residents' families

1

“Mum received **excellent care** from the staff at Ellacombe. Her room was always clean and fresh. Meals always looked **delicious**, and drinks were provided throughout the day. Loved the communal areas, where all the residents ate, and **enjoyed** various activities.”

Daughter of a resident, Ellacombe in Norwich

2

“The staff at St Edmunds genuinely care for the residents. But what I also found extremely good was the **compassion** for the relatives as well. It very much felt like family and **loving friendly and caring** staff makes a huge difference not just for the residents but relatives as well.”

Son of a resident, St Edmunds in Attleborough





# Care built around you

What you can expect from Norse Care

1

## **Personalised support**

We create a care plan that reflects your needs, protected characteristics, wishes and choices

4

## **Compassionate staff**

We ensure our team has the skills, training and compassion to deliver the highest standard of care

2

## **Respect and dignity**

We place your dignity at the heart of everything we do

5

## **Innovation for better living**

We seek out new ideas and evidence-based approaches to enhance your quality of life

3

## **Independence and choice**

We support you to make decisions about your life and encourage your independence wherever possible

6

## **Commitment to excellence**

We continually evaluate our service to ensure you receive the best possible care, every day



## **We care completely**



## Our residential care homes

**A** High Haven

**B** Westfields

**C** Rebecca Court

**D** Mayflower Court

**E** Lydia Eva Court

**F** St Nicholas House

**G** Woodlands

**H** Beauchamp House



**I** Cranmer House

**J** St Edmunds

**K** Rose Meadow

**L** Harker House

**M** Ellacombe

**N** Munhaven

**O** Sydney House

**P** Mountfield



Dementia care available







**01603 894366**  
**info-carehomes@norsecare.co.uk**  
**norsecare.co.uk**

  **@norsecare**

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please contact **info@norsecare.co.uk**.