












Sustainability Report 2022



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Letter from the General Manager of the CCIB



Dear customers, suppliers, partners, and collaborators:

The uncertainties and great difficulties that the world has experienced during these last years and that, in particular, severely affected our sector and tourism in general, have led to a 2022 that has meant **the road to recovery**; a year that can be described as positive.

The effort and dedication of the entire sector has allowed us to reach practically similar figures to pre-pandemic levels, maintaining prudence and being aware of the added difficulties and global challenges such as inflation, climate change or international trade. The facts show us, more than ever, the importance of organizations in society and the need to have a clear **Corporate Social Responsibility** strategy and a strong commitment in the social, sustainability and responsible economic management areas.

As we have been doing since 2011, we present you a new report prepared in accordance with the **Global Reporting Initiative (GRI)**, the international reference standard for reporting our sustainability performance.

2022 has been a year marked by recovery, with economic and activity figures already approaching pre-pandemic levels. In addition, we have reformulated our sustainability strategy, to act and offer a clear view of the future. For this reason, we have fully aligned ourselves with the Sustainable **Development Goals (SDGs)** of the United Nations to contribute to achieving these goals globally with concrete axes, commitments, and actions.

In 2022 we have reformulated our sustainability strategy, to act and offer a clear vision of the future.



We are
100 %
 committed to green energy and we only consume electricity from renewable sources.

We have participated in
42
 actions and allocated more than 360,000 euros with food and material donations, the free assignment of spaces and services

As every year, we have also exceeded and renewed the demanding certifications that evaluate us in this area, such as **ISO 20121** for sustainable event management, **ISO 22000:2018** for food health and safety in our food and beverage service, or the **Biosphere certification** for tourism sustainability.

We also highlight the reduction, almost by half, of our **CO₂ emissions** compared to 2019, with the aim of minimizing this impact every year. In addition, as we have been doing since 2009, we have calculated and offset our CO₂ emissions by purchasing carbon credits that, in 2022, we have earmarked for various certified local projects to combat climate change.

In terms of energy, **we are 100% committed to green energy** and we only consume electricity from renewable sources: 40% comes from generation parks for exclusive use of Fira de Barcelona and CCIB, and the rest from renewable sources certified by the National Markets and Competition Commission.

These actions are added to a long list, such as the objectives to reduce waste, the circular economy or increase the use of sustainable materials, among many others, alongside our suppliers, 77% of whom are local.

In the social area, CCIB has a very clear vocation and objective to leave **a positive impact on society** and our immediate environment. For this reason, we collaborate in projects that help improve people's quality of life, especially those who suffer a greater risk of social exclusion. In 2022 we have participated in 42 actions and allocated more than 360,000 euros with food and material donations, the free assignment of spaces and services to hold social events, or financial contributions.

At the same time, we have continued to invest in **the innovation and digitization** of our products, services, and facilities, to adapt to the needs of our customers and events. Thus, in 2022 we have implemented new investments and improvements to stay at the **forefront of technology**.

And, above all, with a commitment in favour of the people and the CCIB team that offers excellence and the best service every day. In this way, we have applied measures to retain and incorporate new talent, we have increased the workforce and implemented **new social and reconciliation policies** in favour of people's well-being, such as flexible hours, remote work, or new training programs.

The year 2022 has also being the first full year since Fira de Barcelona took over the management of the CCIB in November 2021. A successful management that has made it possible to develop a comprehensive strategy for the three major fair and congress venues in the city, with Gran Via and Montjuïc, thus strengthening the **international positioning** of the institution and of Barcelona.

For all of this, we maintain our commitment and continue to work every day so that CCIB is a benchmark in environmental, **economic, and social commitment**, based on responsibility and with your invaluable support.



About the CCIB



Profile of the organization

Business model

The Barcelona International Convention Centre (CCIB) is widely recognized as a European reference in the organization of events and is one of the main conference venues in southern Europe.

Specialized in congresses, conventions, product presentations, meetings, and conferences, as well as other types of events, CCIB rents spaces in the **Convention Centre** and the **Forum Auditorium** and offers services to meet the specific needs of each occasion.

Business lines

The CCIB has its own range of services, which include:



Furniture



Audio visual equipment



Information technology



Modular stands and accessories



Food and beverage services (F&B)



Security and cleaning services (outsourced services) with permanent building staff

In addition, it regularly collaborates with external local suppliers to provide additional services such as set design, signage, logistics and designer furniture, among others.

With this combination of internal resources and external collaborations, the Barcelona International Convention Centre guarantees that each event receives personalized attention and the necessary support to achieve its goals.

Furthermore, the centre constitutes a business engine for the city and its area of influence, and generates shared value with stakeholders, including workers, suppliers, customers, local entities, and the public administration.

Organizational philosophy and culture: mission, values, and vision

CCIB is characterized by its commitment to a business policy based on an ethical and operational culture, from which we have defined our values:



Diversity

We promote a free discrimination professional environment that allows full professional fulfilment, and we are committed to selection, mentoring and specialization to ensure the excellency of our services and professional team.



Image

We take care of our image and reputation by ensuring their integrity and protecting them as assets.



Transparency

The CCIB team takes decisions objectively, without considerations of personal interest and having identified the risks of conflict of interest, to act in the best interest of all people.



Respect

All our actions are based on mutual respect for business partners, customers, suppliers, and competitors, with an ethical commitment; we reject any agreement that is anti-competitive or that promotes monopolistic or unfair practices.



Confidentiality

We take the necessary measures to manage and safeguard the data and information we hold.



Integrity

CCIB members are guided by the principles of transparency and integrity.



Loyalty

All the information we communicate is truthful and of high quality, as it is subject to the principles of transparency, reliability, and accuracy.



Neutrality

We stand for political neutrality and respect the free personal political positioning of workers.



Environment

Respect and protection of the environment are integrated in our daily activity, which include a system for reducing waste and recycling materials at the end of their useful life.

Corporate governance

Organizational structure and governing bodies

Fira de Barcelona

Fira de Barcelona, officially founded in 1932, is a consortium formed by the **Barcelona City Council**, the **Government of Catalonia**, and the **Barcelona Chamber of Commerce**, combining public ownership with autonomous business management.

Fira is a leader in the Spanish trade fair market, especially in industrial and professional trade fairs, and its positioning is closely linked to the Barcelona brand, one of the most dynamic cities in Europe with more than a century of trade fair tradition. It has two large sites, the emblematic one in Montjuïc and the avant-garde one in Gran Via, which add up to 400,000 m² of gross exhibition space. In addition, since November 2021, Fira de Barcelona also manages the [Barcelona International Convention Centre \(CCIB\)](#).

The governing bodies of Fira de Barcelona are the **General Council**; the **Board of Directors**; and the **Executive Committee**.

CCIB

Inaugurated in 2004 for the Universal Forum of Cultures, the Barcelona International Convention Centre (CCIB) has become a point of reference in Europe as a venue for events. With a privileged location in a modern and cosmopolitan city like Barcelona, the Centre is located within the city's technological and business district **22@**.

Since November 2021, Fira de Barcelona has managed the CCIB, which has allowed the institution to gain **competitiveness**, strengthen its **international positioning** and carry out **comprehensive management** of the three main fairgrounds in the city. For the management of the CCIB, Fira de Barcelona set up the subsidiary company Fira CCIB S.L.U., 100% owned by Fira, and appointed Marc Rodríguez as general manager, maintaining continuity and CCIB's own team.

Corporate governance

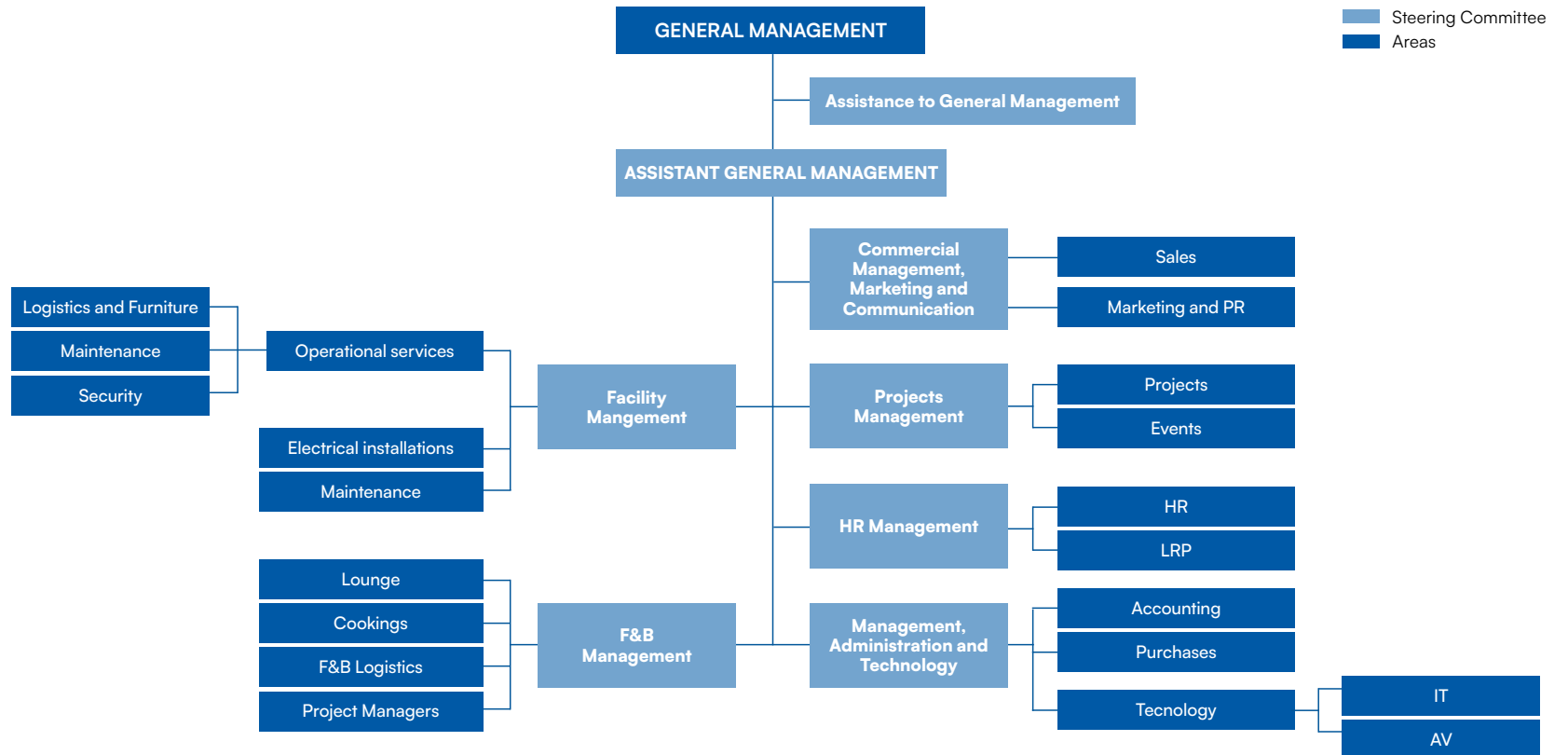
GOVERNING BODIES OF THE CCIB

Management Committee

The CCIB Management Committee is the highest decision-making body of the Center and is represented by the directors of each department.

CCIB-Fira Coordination Committee

The Coordination Committee is made up of the highest representatives of CCIB management and representatives of the Fira de Barcelona Executive Committee. The Committee meets every month and is responsible for coordinating the actions and strategies implemented at CCIB.



Sustainability in business strategy

A convention center becoming more sustainable every day

The CCIB is committed to contributing to the Sustainable Development Goals (SDGs) related to our activity. These SDGs include gender equality (SDG 5), decent work and economic growth (SDG 8), sustainable cities and communities (SDG 11) and climate action (SDG 13).

With the aim of continuing to make progress in meeting the SDGs, in 2022 we reformulated our sustainability strategy with the following axes:



Energy efficiency in facilities. We contribute to the transition to green and renewable energy.



Emissions and carbon footprint. We collaborate in the global objective of reducing CO2 emissions.



Environmental policies and certifications. We publicize our commitment to the environment and measure how we are helping to care for and protect it.



Environmental education. We raise awareness among CCIB's stakeholders about their participation in environmental protection.



Sustainable products and services

Since our beginnings in 2004, CCIB has had a Corporate Social Responsibility Plan to develop a sustainable activity from an economic, social, and environmental point of view. Given the moment of climate crisis in which we find ourselves, as a reference center in the organization of events, we are committed to making them more sustainable both from an environmental and social point of view through different actions.

More sustainable events

In recent years we have detected a growing interest in holding more sustainable events with a **positive environmental impact**. To respond to this demand, we have developed different tools and resources.

In the corporate social responsibility section of our website, we provide information on our environmental policies and the actions we can incorporate in our events in this regard. We also have an informative document on environmental matters that we send to all those interested customers when holding a sustainable event, not only to inform them of the services we offer, but also to raise awareness of the need to take care of the environment at events.

To make a more sustainable event possible, we consider customer preferences to offer them **suppliers and services that meet environmental requirements**. In addition, we record all actions taken to create a database that allows us to continue to improve and implement new measures. Finally, we are at our clients' disposal to attend any request related to sustainable events via sustainability@ccib.es.

Thanks to these actions, we have the **ISO 20121 Sustainable Events Management certification**, for which we pass an annual audit led by the Director of Facilities, with the support of other departments, which guarantees compliance with this standard.

Sustainable products and services

Sustainable F&B

Food & Beverage (F&B) is a fundamental part of the events we manage, which is why we pay special attention to this service to ensure we offer the most sustainable option possible. The flexibility of our own service, which operates in the 3,000 square metres of kitchens and spaces of the same premises, allows us to adapt the menu proposals to each event, its products and materials based on sustainability criteria, such as **reusable or recyclable materials**, as well as offering **organic or local food**.

To guarantee this, we have **ISO 22000 Food Health & Safety certification**, which ensures compliance with the highest standards in all processes, from the purchase of raw materials to service at the table. This allows us to offer customers a quality dining experience.

Innovation and digitization

In a constantly evolving digital world, innovation and digitization of products, services and facilities is crucial to adapt to the needs of our customers and their events. For this reason, we constantly work on improvements related to the **lighting, insulation, and air conditioning systems** of the facilities. Thus, we ensure that we stay at the forefront of technology and provide an optimal environment for the events we host.

In 2022 we applied the following improvements:



Installation of audio-visual connectors in the Banquet Hall.



Installation of guard lights on the side of the auditorium.



Replacement of traditional lighting with LED bulbs in the seating area of the auditorium.



Repair of the sprinkler network.



Sealing of the glass on the terrace between room 112 and room 113.



Replacement of the cold production system of the kitchen chambers.

2022 Highlights



A REFERENCE IN EVENTS

Privileged location

22@: technology and business **district**
on the sea front



Buildings of great architectural value

Convention Centre
Forum Auditorium



Certified standards

ISO 20121:
Management of Sustainable Events
ISO 22000:
Food Health & Safety
Biosphere Certification



100,000

 m² of facilities

Multipurpose Hall of 11,340 m²
Auditorium with 3,084 seats



15,000

 people maximum capacity

ECONOMIC IMPACT AND FIGURES

93 events



362,244 attendees



34.4 M€ net sales



291.4 M€ indirect economic impact on the city*



77% local suppliers



*2019 is the benchmark year in terms of activity.

THE PROFESSIONAL TEAM

128 employees



98% workforce with indefinite contracts



809 training hours



47% womens on the workforce



56% womens in management positions



COMMITMENT TO CUSTOMERS

82.5% **invoicing** of international acts



100% **analysis** of the event with the client



4.5/5 **satisfaction** of the clients



COMMITMENT TO THE ENVIRONMENT AND TO THE COMMUNITY

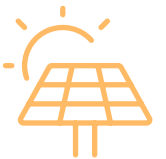
101 tons
of CO2 generated

50% less emissions than in 2019*



100% renewable
energy consumed

1,649.00 MWh consumed



451 tons
of waste generated

35% less waste than in 2019



+20 entities partnerships and
strategic alliances



363,000 €** in contributions in actions with
the community



*2019 is the reference year in terms of activity.



The CCIB and its people



Commitment to its people

+15%
workforce.

In 2022, we increased the workforce by 15% and improved the conditions of well-being and work-life balance.

During this year, we have managed to return to normality in our activity and we have worked especially hard to **size and stabilize the workforce** to meet the increase in demand for events. As a result, we have increased our workforce by 15%, from 108 employees in 2021 to 128 in 2022. This increase reaffirms our commitment to economic recovery and the reactivation of activity after the effects of covid-19.

Welfare and work-life balance

With the aim of increasing the welfare of employees, we assume the **policy of promoting social benefits and work-life balance measures**. All staff is covered by collective agreements: 70% by the offices agreement and the remaining 30% by the catering agreement. In addition to the employment benefits that these agreements entail, CCIB also offers

These measures not only facilitate the **balance between work and family life**, but also increase productivity, improve the working climate and help retain talent.



Flexible hours and one remote workday per week (if the position allows it).



Health insurance.



Restaurant tickets for offices staff.



Life insurance.



Free parking for cars and motorbikes.



Parking for bicycles and electric scooters.

Commitment to its people

Health and safety

With the aim of guaranteeing a safe working environment and protecting both CCIB staff and third parties, we have drawn up a **Protocol Plan** that includes our preventive policy and the organization of occupational risk prevention within the company. The purpose of the plan is to avoid and adequately manage the risks arising from our activity, considering the presence of other key companies for the smooth functioning of the events we organize.

In this sense, we follow the established protocols and have opted to contract an outside prevention service to provide an external and specialized vision of risk prevention. In addition, we have internal human resources dedicated to **prevention management**, such as the management, intermediate commands, preventive resources, and the interlocutor with the foreign prevention service, as well as the workers and their representatives.

On the other hand, we have implemented our **own management system** that allows us to establish and apply various procedures related to the prevention of occupational risks. With this system, we develop procedures to guarantee a safe working environment and promote a culture of prevention throughout the organization.



Procedure for risk assessment, planning and monitoring of preventive action.



Procedure for emergency situations.



Procedure for health monitoring.



Procedure for communication of pregnancy or breastfeeding situation.



Procedure for accident and incident.



Procedure for training and information.



Procedure for communication, participation, and consultation.



Procedure for documentation management and control.



Procedure for control of personal protective equipment.



Procedure for acquisition and maintenance of work equipment.



Procedure for acquisition and control of chemical products.



Procedure for coordinating business activities.

Commitment to its people

Talent and professional development

+800

hours of training programs.

We know that **managing human talent** is a challenge and we want to work to retain this talent. That is why this year we devoted 809 hours to training programs; 392 have been given to women and 417 to men. These training courses have been evaluated individually, with an evaluation in which both the head of the department and the employee have expressed their opinion and evaluated the year.

Internal training programs reflects our commitment to provide employees with the skills and knowledge necessary to successfully face professional challenges, and to ensure compliance with the regulations and quality standards established in the field of catering and organization of events.

Specifically, over this year we have taught several **internal training courses** focused on the use of the new digital tool, and mandatory courses have also been organized in the field of occupational risk prevention, hazard analysis and critical control points, and measures, means and actions of self-protection of the F&B area.

To achieve the goals in terms of training and talent retention, in 2023 we will commit to staff qualification through a **training plan** that covers the needs of employees in the development of their work.

Objective 2023: draw up a Training Plan to promote staff qualification and meet the development needs of employees in their work.

Respect for diversity, equal opportunities, and non-discrimination

In matters of diversity, equal opportunities, and non-discrimination, CCIB works actively and continuously to create an equal, diverse, and inclusive work environment. In this sense, we are keen to ensure that the working conditions and professional promotion of the staff are equitable, with the aim of guaranteeing diversity and equal opportunities between women and men. As a result of this equal management, there have been no cases of discrimination for any reason at CCIB.

Likewise, this year we focused our efforts on setting up a **new Equality Committee** with the aim of updating and improving the existing Equality Plan. The committee is made up of two people who are part of the company - a man and a woman - and two people who are part of the company committee - another man and another woman.

Commitment to the local community

We promote a positive environmental and social impact on the environment.

CCIB has the capacity to host more than 10,000 attendees in a single event, thanks to the 100,000 square meters of space spread over 38 rooms, an exhibition area of 11,340 square meters and an auditorium with 3,084 seats. We are aware of the environmental and social impact that this entails in the immediate environment, and we want it to be as positive as possible. For this reason, we **collaborate with different entities** that share this vision.

After the stop in 2020 and 2021 regarding the organization of events, in 2022 we managed to recover activity and social collaborations.

Through the association with Barcelona Forum District, dedicated to the employment of people at risk of social exclusion and of which CCIB is a founding member, we have incorporated people in vulnerable situations into the workforce.

In addition, throughout 2022 we have collaborated with entities that have a **positive social impact**:



Donation of surplus materials from the events

With 14 donations, we were able to give a second life to different materials that we allocated to eleven entities:

- Associació Asperger de Catalunya.
- Escola Joaquim Ruyra.
- Centre d'Educació Especial Concha Espina.
- Centre d'Educació Especial Folch i Camarasa.
- Centre d'Educació Especial Josep Pla.
- Fundació Ared.
- Escoles Fàsia.
- Fundació Trinijove.
- Institut Barri Besòs.
- The Gregal soolidarity dining area.
- The El Vaixell children's centre.



Donation of surplus food from events

On three occasions, food that has not been consumed has been given to the crusade missionary nuns of the Church, to avoid food waste.



Transfer of our spaces

We have provided spaces for nine events:

- A conference by Cardinal Luis Antonio Tagle.
- Zingday (from Fundació Nous Cims).
- The Solidarity Festival of Musical Sketches (from the Cultural and Social Association Club Llar).
- The presentation of a book by David Cabero.
- The Festival of Consciousness (from the ConsFest Association)
- The Annual Meeting of Fundació Pasqual Maragall
- The Prevent scholarship awarding ceremony (from Fundació Prevent).
- The solidarity dinner of Fundació Pere Tarrés and the Christmas dinner of Fundació Pere Tarrés



Participation in entities' campaigns

We participated in eight campaigns of the following entities:

- Hospital Sant Joan de Déu.
- Fundació Lluita contra la Sida (the People in Red gala).
- Fundació del Convent de Santa Clara.
- Fundació Trini Jove.
- Fundació Esclerosi Múltiple.
- Fundació Portolà.
- Sant Joan de Déu Pediàtric.

Commitment to the local community

Our commitment to the local community is not only conveyed through social actions, but also environmental ones.

This year we participated in two **environmental initiatives** organized by Barcelona Forum District:



Seabed cleaning and waste collection day at the Mar Bella and Nova Mar Bella beaches in Barcelona, a very frequented area where household waste accumulates.



Waste collection in the Besòs riverbed in Barcelona to improve the environmental quality of the surroundings.

363,000 €
invested in the local community.



The CCIB and the responsible management of suppliers and the value chain



Responsible supply chain

77%
of purchases have been made from local suppliers.

At CCIB we work closely with **local suppliers** to reduce the environmental impact of our activity and generate a positive work and economic impact in our community. We prioritize suppliers aligned with our commitment to sustainability and evaluate them through audits in:



Sustainability policies and practices.



Compliance with the legislation in the facilities (industrial security).



Waste management and state of the materials they provide.



Quality and cleanliness in the services they provide and punctuality when providing them.



Documentation relating to the coordination of activities.

The suppliers who account for the largest volume of CCIB purchases have certificates of excellence and **social responsibility policies**. In addition, we also organize training courses or ask suppliers to carry them out following these topics:



Prevention of occupational risks and specific risks related to the workplace.



Awareness raising for maintenance and cleaning services with the aim of improving energy efficiency, managing waste correctly and minimizing our environmental impact.

The CCIB also promotes respect and non-discrimination towards supplier staff.

Commitment to our customers



Customer health and safety

Excellent facilities, quality services and an experienced team guarantee the success of events at CCIB and allow us to maintain an overall score of 4.5 out of 5

At CCIB we strive to **guarantee customer satisfaction** in every event. Our excellent facilities, quality services and an experienced team ensure the success of events at the CCIB, which has allowed us to maintain an overall satisfaction score of 4.5 out of 5. We pride ourselves in providing a service that meets our customers' expectations and needs.

We have a Strategic Security Plan to guarantee the health and safety of our customers.

Guaranteeing the health and safety of our customers is essential. For this reason, we are governed by a **Strategic Security Plan**, which establishes the investments and improvements of the security systems available according to the needs of each client, as well as the Protection Plan, which contains the preventive policy and the organization of the prevention of occupational risks within the company (occupational risk prevention management system, preventive mode, integration of prevention, preventive functions, communication flows).

The **security team**, made up of twelve people, ensures compliance with all safety regulations and protocols to guarantee the protection of the facilities and people, either permanently or following the activity of the events.

To ensure the proper functioning of the safety device, regular practices are carried out in the use of emergency devices, evacuation systems, use of defibrillators and dealing with people. In addition, to ensure the health and

safety of attendees at all events, an **external medical first** aid service is contracted, which is supplemented by an ambulance at events of more than 2,000 people.

At CCIB we ensure that external companies that have personnel who perform their functions in our centres know, comply with, and enforce the guidelines included in the risk assessment, the safety rules and the instructions shared by the coordination of business activities.

Regarding the activities carried out by external personnel inside the facilities, the coordination of activities takes two specific actions: on the one hand, regular security visits and inspections during the critical phases of the activity and, on the other, making available a **health and safety advisor** to resolve doubts and incidents.

Customer privacy

Customer privacy

Our commitment to customer privacy is also fundamental. In customers contracts, we include a **data protection clause** that specifies that the processing of data occurs during the contractual relationship and that it is kept in accordance with the established legal terms. We respect the privacy of information and data is never disclosed to third parties without the prior authorization of the client.

This approach has resulted in an impeccable track record, with no claims for breach of privacy or loss of customer data.

Communication and awareness about sustainability to customers

Communicating everything we do at CCIB in relation to sustainability not only serves us to add value to it, but also to raise awareness among clients and promote the **organization of more sustainable events**. In this sense, we monitor communication with clients and advise them on the possible actions they can take related to sustainability.



Commitment to the environment



Climate change

CCIB demonstrates its commitment to the preservation of the environment and sustainability through various actions related to the management of energy and emissions.

Energy efficiency measures, calculation of the carbon footprint and efficient waste management contribute to reducing the environmental impact of our activity.

In this section, we will compare the consumption data between 2022 and 2019, since in 2020 and 2021 our activity was minimal and, therefore, the most significant reference data are those of 2019.

Calculation of carbon footprint

Since 2009, we have calculated and offset the CO₂ emissions generated by our activity, calculated from the collection of annual data relating to waste, energy and water consumption, materials, and corporate travel.

In 2022, the emissions generated by CCIB have been reduced by more than 50% compared to the emissions produced in 2019, the reference year in terms of activity.

-50%
CO₂ emissions
(compared to 2019).

GHG emissions according to range (tCO ₂ eq)	2019	2020	2021	2022
Scope 1	0.14	0.14	0.14	0.14
Scope 2	73.25	70.33	81.92	39.54
Scope 3	137.04	14.72	16.33	60.86
Total	210.44	85.19	98.39	100.54

Climate change

Reduction of emissions

This year we have continued to make progress in reducing the environmental impact, especially in the **emissions coming from energy consumption**.

With an eye on environmental challenges and climate emergency, by 2022 CCIB has managed to reduce greenhouse gas (GHG) emissions by 17% compared to 2011, thanks to the **reduction of scope 1 and 2 emissions** coming from:



Diesel consumption:
-94 %



Waste generation:
-50 %



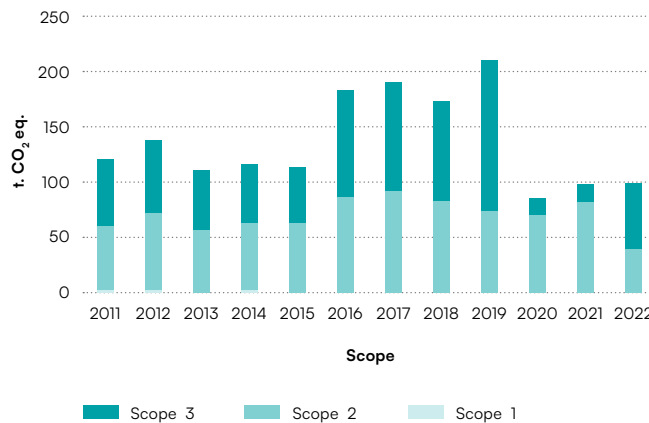
Consumption of electrical energy, hot and cold:
-33 %



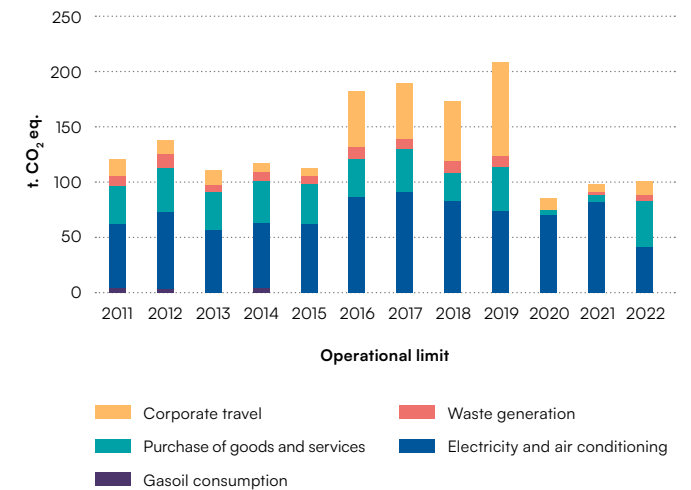
Corporate trips:
-22 %

Regarding scope 3, it has increased by 1% with respect to total emissions because of an increase in emissions derived from water and paper consumption.

Evolution of GHG emissions (t. CO₂ eq.) per scope



Evolution of GHG emissions (t. CO₂ eq.) by operational boundary



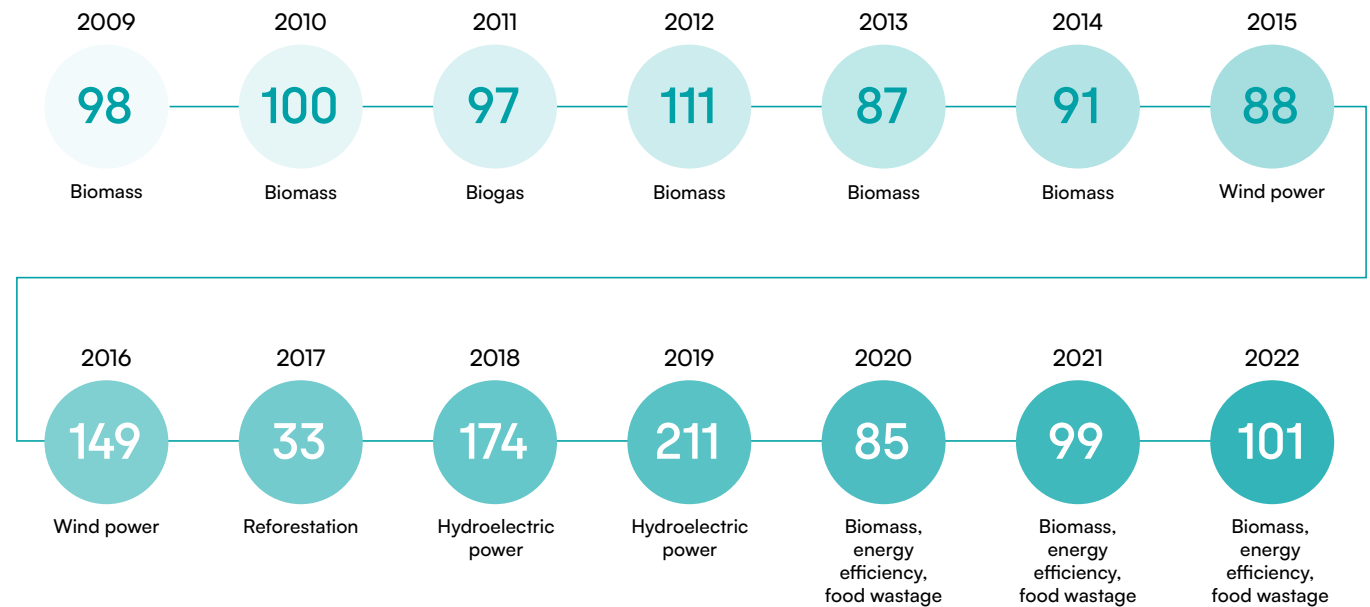
Climate change

Compensation of emissions

Despite our efforts to reduce emissions, some cannot be avoided. Thus, from 2009 to 2019, CCIB offset part of its emissions by **purchasing carbon credits** from international projects with certificates verified by the United Nations. These projects took place in developing countries and contributed to the generation of renewable energy and reforestation, while having a positive social impact in the corresponding operational areas.

Since 2020, CCIB has been offsetting its emissions by purchasing carbon credits through SENDECO2 in Pool 2 of the voluntary projects of the Catalan Climate Change Office, which is based on voluntary projects of local social entities. This allows us to continue mitigating our environmental impact.

CO₂ emissions offset history
(tn CO₂ per year and offset target)



Energy efficiency

CCIB is committed to the environment and sustainability, which is why it aims to reduce the environmental impact of the energy it consumes. The main source of energy used is electricity, followed by calories and refrigerants for heating and cooling.

100%

of the electricity consumed at CCIB comes from renewable energies. .

40% of this energy comes from exclusive generation parks for Fira Barcelona and Fira CCIB, such as the Forques, Passanant, Bellfoll, Montargull, Llorac, Talavera and Santa Coloma de Queralt wind farms. The remaining 60% is **green energy** which, although its origin cannot be identified, has a certificate from the National Markets and Competition Commission.

To improve energy efficiency and avoid energy waste, we have taken several actions to **reduce our environmental impact**, such as:



Production of 1,410 kilowatt hours of energy through a 1-kilowatt wind turbine and five photovoltaic panels of 0.25 kilowatts each.



Consumption of 50 litres of diesel derived from generator sets.



Establishment of a temperature protocol for events that complies with Royal Decree Law 14/2022 and Royal Decree Law 486/1997, which has set the following temperatures:

- Heating temperature: 21°C +/- 2 degrees.
- Cooling temperature: 25°C +/- 2 degrees.
- The temperature variations are adapted to the dimensions of the building and the distribution of the spaces.



Replacement of all incandescent light bulbs in the seating area of the auditorium with LED light bulbs.

Energy consumption by source	2019	2020	2021	2022
Electricity (MWh)	4,787	7,155	7,428	3,710
Cooling network (MWh)	3,380	4,057	4,568	3,056
Heating network (MWh)	1,545	3,373	2,988	1,649

-22%

energy consumption
(between 2019 and 2022).

Circular economy and resource efficiency

Waste Management

Proper waste management is essential to prevent environmental pollution. At CCIB **we control, measure, and monitor the waste we generate**, all of which are considered non-hazardous. Based on correct segregation, Foment de Reciclatge takes charge of managing them properly. Although this non-hazardous waste can be recovered or valued, reuse is the most common form of final treatment.

In 2022 there has been a significant increase in the generation of all kinds of waste, mainly due to the resumption of activity. However, if we compare it with the data from 2019, which is the base year in terms of the volume of activity, in most cases we have managed to **reduce the consumption of waste between 10% and almost 50%**, except for waste associated with carpets, organic waste and metals.

The final destination of waste is reuse, recovery, composting, and incineration.

Volume of waste generated (tons)	2019	2020	2021	2022	Destination
Wood	103.25	10.07	11.4	74.94	Reuse
Plastic	51.28	10.48	4.96	28.55	Reuse
Paper	73.5	12.72	2.69	45.16	Reuse
Glass	35.32	6.2	3	29.82	Reuse
Carpet	40.7	1.08	0.44	45.49	Valorisation
Organic	17.11	5.05	2.46	20.19	Compostable
Metal	8.2	3.12	2.1	11.7	Reuse
Banal	360	0	0	195.41	Incineration
Total	689,36	48,72	27,05	451,26	

Circular economy and resource efficiency

Use of material resources

Promoting the **circular economy** and making **sustainable use of resources** is one of our priority commitments. The Director of Facilities is responsible for overseeing the management of the material resources used both in CCIB facilities and in the events we organize.

The material resources we use are divided into two groups: those of CCIB's facilities and those we use during the events. In relation to the second, we offer customers the option of choosing sustainable products, such as recycled and recyclable carpets, recycled paper or reusable crockery and cutlery, among others. This allows us to reduce the consumption of material resources and, therefore, reduce the environmental impact of the events.

On the other hand, the main products that CCIB consumes in its daily activity are paper, certified by the **Forest Stewardship Council (FSC)**, and toners. In 2022, cardboard consumption has increased by 557% and toner consumption by 35%, due to the resumption of activity after the pandemic. However, if we compare these values with those of the reference year, in 2019, the use of paper has only increased by 8%, while the consumption of toners has decreased by 55%.

Promoting the **circular economy and making sustainable use of resources is one of our priority commitments.**

Consumption of materials and raw materials (by weight or volume)	2019	2020	2021	2022
RAW MATERIALS				
Renewable raw materials				
Cardboard (kg)	4,402	348	724	4,760
CONSUMPTION OF MATERIALS				
Non-renewable materials				
Laser printer toners (units)	103	30	34	46

Responsible consumption of water

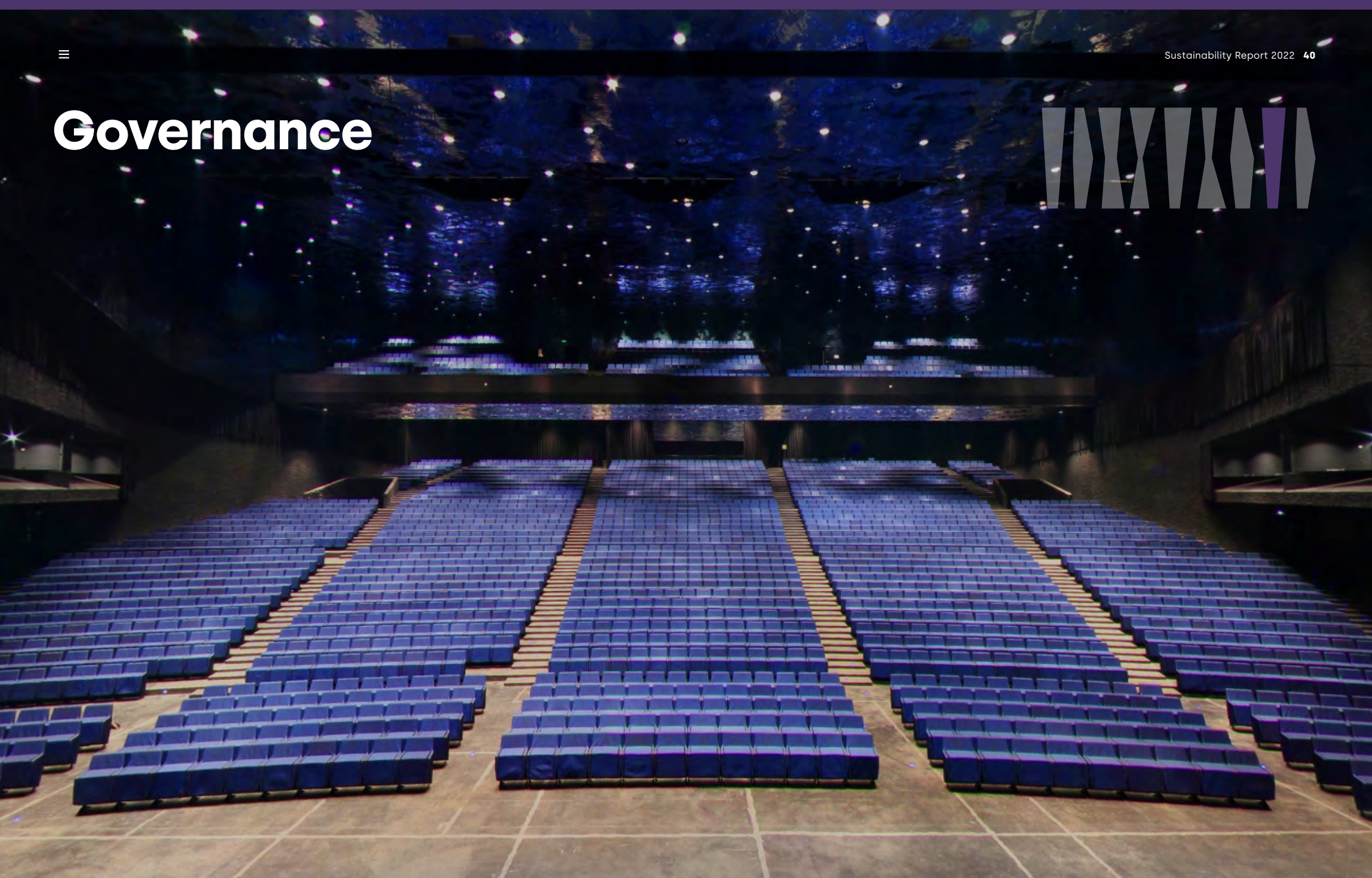
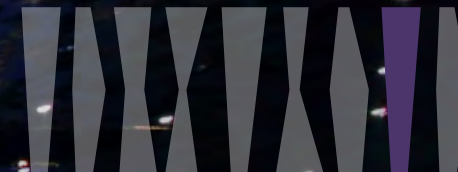
The water used in CCIB is supplied by the public network and is used in services (toilets), cleaning and cooking.

As in other aspects of our activity, water consumption was significantly reduced in 2020 and 2021 due to the decrease in activity during the covid-19 pandemic. For this reason, we use the year 2019 as a point of reference. In 2022 we have consumed 9% less water than in 2019.

-9%
consumed water
(compared to 2019).

Water consumption according to source (in m3)	2019	2020	2021	2022
Third-party water (by municipal manager)	15,239	9,090	8,114	13,867

Governance



Transparent, responsible, and ethical management

CCIB operates under the same compliance regulations as the Fira Barcelona Group. All business and professional activities strictly comply with current law and the principles contained in our **Code of Ethics**, publicly available on our website and which aims to establish the general criteria for action that guide the professional development of our activities.

In 2022, all CCIB staff participated in a course that provided information on the regulations and the different management and reporting tools, in accordance with the Code of Ethics. In addition, CCIB's permanent security team guarantees compliance with the regulations to avoid any type of corruption, whether by action or omission. It also regularly monitors people and materials to ensure their course, origin, and destination. At the same time, the events have a specific security device to ensure that reprehensible behaviour does not occur.

With the aim of preventing criminal risks, CCIB implemented a crime prevention model in 2019. The purpose of this model is to effectively adopt and execute the corresponding measures to prevent and detect possible criminal risks in compliance with the requirements of Article 31 bis of the Spanish Criminal Code.

100%
of the staff have participated in a course on regulations and management and whistleblowing tools, in accordance with the Code of Ethics.



Recovery and growth



2022 has marked the **economic recovery of CCIB** after two difficult years marked by the pandemic. As a result of this rapid recovery of activity, we have managed to exceed the planned budget and consolidate our economic activity.

At CCIB we continue to work so that our activity contributes to the sustainable economic development of the environment, and we are mindful of the positive economic impact of our Centre for the city of Barcelona.

Every organized event generates **economic growth** through the creation of jobs. During the year 2022, **more than 150 indirect jobs** have been generated with the contracted services, mainly in the fields of security and cleaning. To this indirect impact must be added all the other sectors to which our business model brings economic growth. Each person who attends or is part of the organized events generates an economic impact in sectors such as hospitality, catering and leisure, among others.

We are committed to ensuring that our activities at CCIB are linked to sustainable economic development, that they have a positive impact on the local economy and that they generate job opportunities in different areas. Our priority is to contribute to the growth and well-being of the city of Barcelona by promoting responsible and sustainable economic activity.



About the report



Our stakeholders

The evolution of our activity as a company has an impact on various stakeholders, which are essential for planning our management and growth. For CCIB, the opinions or suggestions of these stakeholders are the basis of our strategic decisions. Therefore, it is very important to establish **communication channels** with each of them to know in detail their perceptions and needs, and to be able to integrate them into our development plans.



Management of the CCIB



Fira Barcelona



Staff



Clients and event organizers



Suppliers



Users and event attendees



Administration and public companies



Local community: people, organizations, and companies

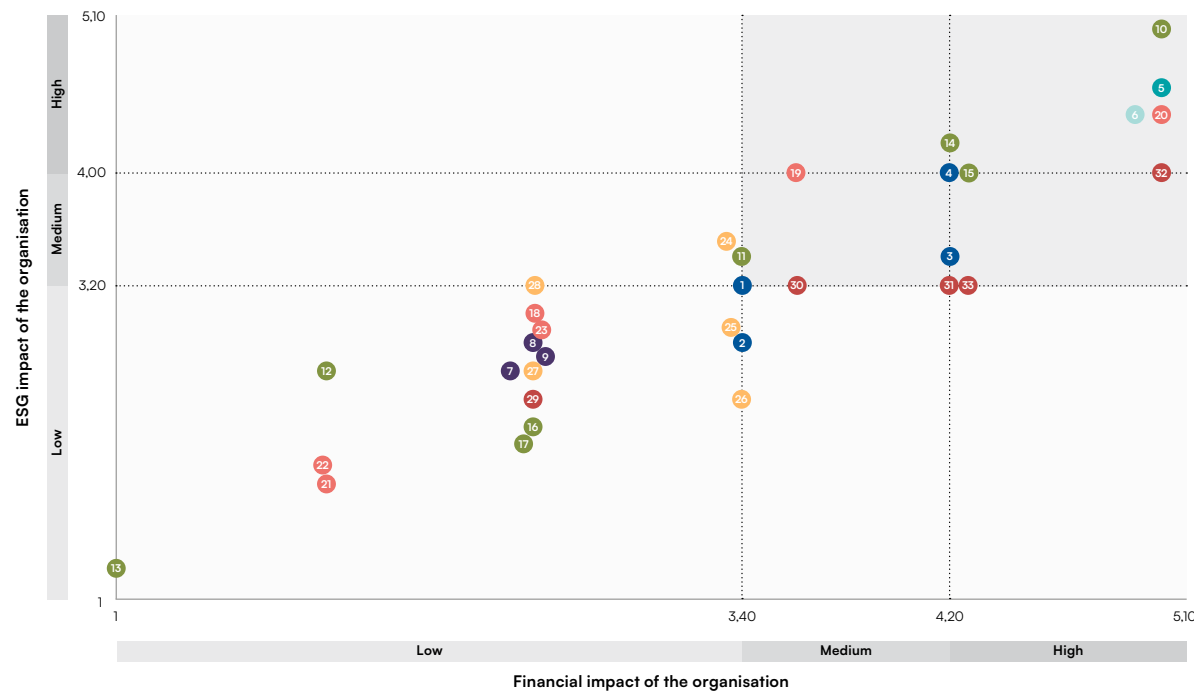


Means of communication

Materiality analysis

In 2022 we updated our materiality analysis by integrating the perspective of **double materiality**. The results of this analysis are shown below:

Matrix of double materiality CCIB



- 1 Financial performance
- 2 Presence in the market
- 3 Indirect economic impacts
- 4 Sustainability in business strategy
- 5 Responsible supply chain management (procurement practices) and sustainable procurement by suppliers of event organizers
- 6 Commitment to suppliers
- 7 Ethics, anti-corruption, and integrity in business
- 8 Privacy and confidentiality of information
- 9 Regulatory compliance
- 10 Use of resources and materials, reuse of materials and circular economy
- 11 Energy and energy efficiency
- 12 Water
- 13 Biodiversity
- 14 Emissions
- 15 Waste Management
- 16 Environmental compliance
- 17 Transport and sustainable mobility
- 18 Occupation
- 19 Occupational health and safety
- 20 Training and education
- 21 Diversity and equal opportunities
- 22 Non-discrimination
- 23 Training and programs focused on the promotion of human rights
- 24 Involvement in local communities (social contribution)
- 25 Sectoral and strategic territorial alliances
- 26 Communication
- 27 Short- and long-term legacy
- 28 Practices for the promotion of social inclusion
- 29 Customer health and safety
- 30 Communications and marketing
- 31 Food and drinks
- 32 Innovation in products and services
- 33 Sustainable events from an environmental and social point of view

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GRI standard indicator

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GRI 1 Fundamentals 2021

GRI 2 General contents 2021

1. THE ORGANIZATION AND REPORTING PRACTICES

2-1
Organizational details

Legal name: FIRA CCIB, SLU
Commercial name: CCIB — International Convention Centre of Barcelona
The Fira Barcelona Group established the company Fira CCIB, SLU, a subsidiary of Fira Barcelona in charge of managing the CCIB autonomously in close coordination with the group.

2-2
Entities included in the presentation of sustainability reports

This report exclusively integrates the information relating to the CCIB - International Convention Centre of Barcelona.

2-3
Notification period, frequency and point of contact

Date of last report: 2019.
Report preparation cycle: Annual

2-4
Information update

There have been no reformulations of the information provided in previous reports.

2. ACTIVITIES AND WORKERS

2-6
Activities, value chain and other business relationships

Profile of the organization

GRI content index

GRI standard indicator

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2-7

Employees

Size of the workforce (at the end of the financial year)	2021	2022
Men	55	67
Woman	53	61
TOTAL	108	128
Total number and distribution of contract types by gender (at the end of the financial year)	2021	2022
Indefinite contract		
Men	54	67
Woman	53	59
TOTAL OF INDEFINITE EMPLOYEES	107	126
Temporary contract		
Men	1	0
Women	0	2
TOTAL OF TEMPORARY EMPLOYEES	1	2
TOTAL OF EMPLOYEES	108	128
Full-time contract		
Men	55	67
Women	53	61
TOTAL OF FULL-TIME EMPLOYEES	108	128
Part-time contract		
Men	1	0
Women	0	2
TOTAL OF PART-TIME EMPLOYEES	0	0
TOTAL OF EMPLOYEES (full workforce)	108	128

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Hiring without guaranteed working hours		
Men		
Women		
TOTAL EMPLOYEES WITHOUT GUARANTEED HOURS	0	0
TOTAL OF EMPLOYEES (full workforce)	108	128

Number and percentage of employees by professional category and gender (at the end of the financial year)	2021		2022	
	No.	%	No.	%
Managerial positions	9		8	
Women	5	55.6%	5	62.5%
Men	4	44.4%	3	37.5%
Intermediate positions	20		22	
Women	11	55.0%	10	45.5%
Men	9	45.0%	12	54.5%
Rest of the workforce	79		98	
Women	37	46.8%	46	46.9%
Men	42	53.2%	52	53.1%

3. GOVERNANCE

2-9
Structure and composition of governance

Corporate governance

4. STRATEGY, POLICIES, AND PRACTICES

2-22
Declaration on the sustainable development strategy

Sustainability in business strategy

GRI content index

GRI standard indicator	Page or direct response									
GRI 3 Material issues										
3-1 Process for determining material issues	Materiality analysis									
3-2 List of material issues	Materiality analysis									
ECONOMIC AND GOVERNANCE ISSUES										
GRI 203: Indirect economic impacts 2016										
3-3 Management of material issues	Recovery and growth									
203-2 Significant indirect economic impacts	Recovery and growth									
SUSTAINABILITY IN BUSINESS STRATEGY										
3-3 Management of material issues	Sustainability in business strategy									
Business strategy development	Sustainability in business strategy									
GRI 204: Responsible supply chain management and sustainable procurement by event suppliers										
3-3 Management of material issues	The CCIB and the responsible management of suppliers and the value chain									
204-1 Proportion of spending on local suppliers	<table border="1"> <thead> <tr> <th>Proportion of spending on local suppliers</th> <th>2021</th> <th>2022</th> </tr> </thead> <tbody> <tr> <td>Number of local suppliers</td> <td>135</td> <td>429</td> </tr> <tr> <td>Spending on local suppliers (out of total)</td> <td>96%</td> <td>77%</td> </tr> </tbody> </table>	Proportion of spending on local suppliers	2021	2022	Number of local suppliers	135	429	Spending on local suppliers (out of total)	96%	77%
Proportion of spending on local suppliers	2021	2022								
Number of local suppliers	135	429								
Spending on local suppliers (out of total)	96%	77%								

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COMMITMENT TO SUPPLIERS

3-3
Management of material issues The CCIB and the responsible management of suppliers and the value chain

ENVIRONMENTAL ISSUES

GRI 301: Use of resources and materials, reuse of materials and circular economy

3-3
Management of material issues Use of material resources

GRI 301-1
Materials used by weight or volume Use of material resources

GRI 301-2
Recycled inputs Use of material resources

GRI 305: Emissions

3-3
Management of material issues Climate change

305-1
Direct emissions of greenhouse gases (GHG) (scope 1) Calculation of the carbon footprint

305-2
Indirect GHG emissions when generating energy (scope 2) Calculation of the carbon footprint

305-3
Other indirect GHG emissions (scope 3) Calculation of the carbon footprint

305-5
Reduction of GHG emissions Reduction of emissions

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GRI standard indicator

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GRI 306: Waste Management

3-3
Management of material issues

Waste Management

306-3
Waste generated

Volume of waste generated (tons)	2019	2020	2021	2022	Destination
Wood	103.25	10.07	11.4	74.94	Reuse
Plastic	51.28	10.48	4.96	28.55	Reuse
Paper	73.5	12.72	2.69	45.16	Reuse
Glass	35.32	6.2	3	29.82	Reuse
Carpet	40.7	1.08	0.44	45.49	Valorisation
Organic	17.11	5.05	2.46	20.19	Compostable
Metal	8.2	3.12	2.1	11.7	Reuse
Banal	360	0	0	195.41	Incineration
TOTAL	689.36	48.72	27.05	451.26	

306-5
Waste for disposal

Removal method	2021	2022	Variation 2021-2022 (%)
NON-HAZARDOUS WASTE (KG)			
Recovery operations			
Recycling	3.02%	2%	-25.83%
Composting	2.00%	5.40%	170.00%
Final valuation unknown	3.00%	1.00%	-66.67%
Removal operations			
Incineration	4.77%	3.34%	-29.98%

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SOCIAL ISSUES

GRI 403: Occupational health and safety

3-3
Management of material issues

Welfare and work-life balance

403-1
Occupational health and safety management system

Welfare and work-life balance

403-2
Hazard identification, risk assessment and incident investigation

Welfare and work-life balance

403-3
Health services at work

Welfare and work-life balance

403-8
Coverage of the health and safety management system at work

Welfare and work-life balance

403-9
Injuries due to occupational accidents

Injuries due to occupational accidents (for all employees) at the end of the financial year	2021	2022
Deaths resulting from an injury due to an occupational accident	0	0
Total number	0	0
Rate	0	0
Work-related injuries with major consequences (excluding fatalities)	0	0
Total number	0	0
Rate	0	0
Lesiones por accidente laboral registrables	22.30	5.59
Total number	2	1
Rate	20	5
Number of hours worked	98,500	217,800

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GRI standard indicator	Page or direct response
GRI 404: Training	
3-3 Management of material issues	Talent and professional development
404-1 Average hours of training per year per employee	Talent and professional development
404-2 Programs to improve employee skills and transition assistance programs	Talent and professional development
404-3 Percentage of employees who receive periodic evaluations of performance and professional development	Talent and professional development
SUSTAINABLE BUSINESS	
SUSTAINABLE EVENTS FROM AN ENVIRONMENTAL AND SOCIAL POINT OF VIEW	
3-3 Management of material issues	More sustainable events
Actions promoted for the integration of sustainability in the business model of the CCIB	More sustainable events
INNOVATION IN PRODUCTS AND SERVICES	
3-3 Management of material issues	Innovation and digitization
3-3 Actions to offer more sustainable products and services	Innovation and digitization

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GRI standard indicator	Page or direct response
COMMUNICATIONS AND MARKETING	
3-3 Management of material issues	Communication and awareness about sustainability to customers
Sustainability communication actions for clients	Communication and awareness about sustainability to customers
FOOD AND DRINKS	
3-3 Management of material issues	Sustainable F&B
3-3 Measures to ensure sustainable catering services	Sustainable F&B

centre
convencions
internacional
barcelona



Fira Barcelona