

The logo graphic consists of three overlapping, hand-drawn style circles in shades of teal and orange, framing the central text.

**remedy**  
Healthcare Solutions

creating impact for good

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# Creating innovative ways to improve people's lives...

...we do that by working with the best people, from our central team to our clinicians, and from hospital managers to the patients we serve. **We want each of those individuals to thrive.**

As insourcing providers, we strive to help and support the NHS, by staying open to fresh thinking and new ideas, and by delivering both ethics and excellence in everything we do.

Both of the clinicians were very caring, explained everything to me and answered all my questions. It could not have gone better. Thanks to the nurse who gave me such a detailed account of how to look after the wound I have had no issues and am healing very well. Thank you.



**Insourcing Remedy  
when you need to,  
increases capacity  
to meet your 18-week  
referral to treatment  
targets**

# Insourcing created to save you time and money

Our cost-effective insourcing services provide you with the extra clinical capacity to meet ever-increasing demand.

Insourcing is a full, end-to-end managed service commissioned by NHS trusts. You can either use our expert staff in your existing space or let us provide our popular modular units, to increase space as well as staff resource.

We offer fully managed and governed teams with the appropriate skill and expertise for these clinical services:

- **Gastroenterology endoscopy, including transnasal endoscopy and bowel cancer screening**
- **Ophthalmology**
- **Gynecology**
- **Dermatology**
- **Vascular surgery**
- **Oral and maxillofacial**
- **Neurology**
- **Radiology**
- **Rheumatology**
- **Trauma and orthopedics**
- **ENT**
- **General surgery**

# High-quality, sustainable, relocatable buildings

All our modular units come fully staffed for the clinical speciality they are commissioned for, and with all the latest equipment and technology – our clinical staff love working in them and patient satisfaction is extraordinary.

Customers are specifically talking to us about how our modular units can help with their community diagnostic centre and surgical hub requirements – we have a real solution for these initiatives

Healthcare buildings must meet stringent quality standards to provide a safe clinical environment for patients. Our modular buildings are constructed off-site, under strictly controlled factory conditions.

Beyond quality management, our modular construction methods offer numerous other benefits to NHS trusts including:

- **significantly reduced disruption to patients by removing approximately 80% of the building construction activity from the site**
- **faster building solutions, reducing lead time by up to 70% compared to traditional builds**
- **environmentally friendly approach to construction and fit-out that minimises 'whole life' building costs**

Our modular building systems use the same materials and follow the same standards as traditional forms of construction but in half the time. A modern modular approach to construction is also highly cost-effective compared to on-site construction.







# Training

Unlike many of our competitors at Remedy we never shy away for a conversation about training trust staff. We openly encourage it. We see training as a part of the solution and we want to leave a legacy when our job is completed. We recognise that running training lists reduces list efficiency and fewer patients will be seen but ultimately it is in everyone's interests to help train more NHS staff.

A couple of examples:

Our partnership with North Cumbria Integrated Care Trust involves us running our staffed

modular endoscopy unit for six days per week. On Mondays, we run a reduced patient list, training two nominated nurses from the host trust as they work towards full accreditation.

At Kings College Hospital NHS Foundation Trust we run a weekly training list for transnasal endoscopy (TNE). This is led by our Clinical Development Director, who having trained in Japan, is a pioneer in TNE. The clinical fellows being trained are enthusiastic in their feedback.



# Clinical Team Standards

## **GMC Specialist Registered**

All consultants hold GMC specialist registration and are interviewed, appraised and revalidated annually

## **NMC Registered**

All nurses hold an NMC PIN, and are practiced in the relevant clinical setting

## **Nurse Experience**

All nurses are Band 5+, have over 2 years experience, and are positively referenced

## **Employment Checks**

All clinical staff are vetted inline with NHS Employers standards which includes; references, DBS, mandatory training, fitness to work



# Governance Structure - EGC

At Remedy we consider that good governance is a fundamental process which underpins all parts of organisational activity. Our governance structure facilitates a strong focus on patient safety and the provision of a high-quality service which includes:

- **Patient and staff experience**
- **Clinical governance**
- **Corporate governance**
- **Information governance**
- **Procedural document management**
- **Assurance and compliance**
- **Recruitment and retention**



## **The clinical governance teams**

**Medical Director**

**Director of Governance**

**Director of Nursing Services**

**Specialty-specific Clinical Directors**

**Specialty-specific Lead Nurses**

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# Accreditations

Regulated by



Shared Business Services



HEALTHTRUST EUROPE™



East of England  
NHS Collaborative Procurement Hub



North of England  
Commercial Procurement Collaborative







# Our promise

**We listen and understand  
how we can make the biggest  
impact**

**We innovate and create  
solutions that help and  
support the NHS**

**We deliver ethical, sustainable  
solutions that showcase  
best practice**



# remedy

Healthcare Solutions

**Get in touch**

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