



2024 IMPACT REPORT

HAGAR

**WHATEVER IT TAKES  
FOR AS LONG AS IT  
TAKES TO RESTORE**

*Life & Dignity.*



# 2024 IMPACT REPORT

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*\*All survivor names and images have been changed in this publication for privacy reasons*



# WELCOME TO HAGAR'S 2024 IMPACT REPORT.

## Thank you for standing with Survivors

As we reflect on the past year, we are deeply grateful for the unwavering support and commitment to Hagar from a wide range of supporters, partners and donors. Your generosity and belief in our mission have enabled us to restore hope, dignity, and resilience to survivors of trafficking, slavery, and abuse across the world. Investment in our programmes has a lasting impact on those who need it most.

## Transforming Lives Through Your Support

This year, Hagar has achieved remarkable outcomes in the communities we serve. Through our survivor care programmes, we have provided 3,205 individuals with safe housing, trauma-informed care and counselling, access to education, and support through legal processes. Our prevention initiatives have equipped 31,591 people with skills and resources to reduce vulnerability to exploitation. Additionally, our efforts to strengthen protection and prosecution systems have led to lasting improvements in policies and practices that bring perpetrators to justice and safeguard at-risk populations.

This year also marked the first full year of Hagar's work in Thailand through Lift International. We are proud of the strong foundation established and the early impact seen through our partnership—expanding our reach and deepening our commitment to ending exploitation in the region.

We would also like to extend our sincere appreciation to our dedicated staff and volunteers who work tirelessly to implement our programs with care and excellence. Their passion and commitment make Hagar's work a reality every day.

## Looking Ahead with Hope and Determination

As we look ahead, we remain steadfast in our mission to restore survivors, providing them with the long-term support they need to heal and thrive. With your continued partnership, we are confident that we can reach even more individuals in the year ahead and deepen our impact across the regions we serve.

In 2024, Hagar experienced change and movement, and the strength of our Global Board provided steady leadership to guide the organisation through. We are pleased to further strengthen the Board by welcoming Melisa Waters, Nikki Denholm, and Amanda Tay, along with Sylvia Chan as an Advisor. Their leadership and expertise will enhance our efforts in creating sustainable change.

On behalf of everyone at Hagar, thank you for standing with us. Together, we are changing lives and building a world where freedom, justice, and healing are possible for all.

With gratitude,



A handwritten signature in black ink, reading "P. Baynard-Smith".



A handwritten signature in black ink, reading "Phil Badger".

Phil Badger, Chair Hagar International  
and Peter Baynard-Smith, Interim CEO

# ABOUT HAGAR

**The need has never been greater.** Right now, over **50 million people** are trapped in trafficking and modern slavery. The **Asia-Pacific region** bears the heaviest burden, accounting for **60% of all cases**. Across the world, **1 in 3 women and girls** experience violence and trauma. But there is hope. **Because of you, lives are being restored.** Every day, survivors are breaking free, healing, and building new futures—one brave step at a time.

## OUR VISION:

Communities free and healed from the trauma of human trafficking, slavery, and abuse.

## OUR MISSION:

We walk the whole journey of restoration with each survivor, we empower communities to prevent exploitation, and we strengthen systems to protect the vulnerable.

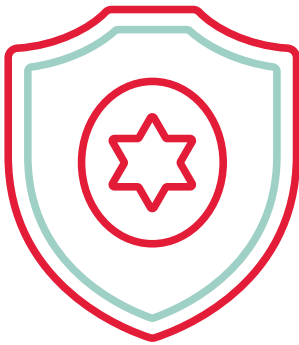
**Throughout the past year, you helped thousands of women, children, and men heal and rebuild their lives across the globe. You made restoration, prevention and community transformation possible.**

# OUR WORK: TOGETHER WITH YOUR SUPPORT



## **We Restore Lives**

We provide trauma-informed care, supporting survivors to heal, thrive and rebuild their lives.



## **We Prevent Exploitation**

We equip vulnerable people and communities to stop slavery and abuse before it starts.



## **We Strengthen Social and Justice Systems**

We build the capacity of governments and justice systems to protect those at risk.

## ■ WHERE WE WORK



Hagar is a global not-for-profit with Programme Offices in Afghanistan, Cambodia, Vietnam, Thailand, and Singapore—where we also operate as a Support Office. We partner in Myanmar and the Solomon Islands, with additional Support Offices in Australia, New Zealand, Hong Kong and the USA.



# ■ YOUR GLOBAL IMPACT IN 2024



**3,205 LIVES RESTORED  
THROUGH HOLISTIC  
SURVIVOR CARE SERVICES**





## EQUIP 6,551

law enforcement officers, judges, and partner organizations with the skills and knowledge to recognise victims, support survivors, and enforce laws that dismantle trafficking networks



## 31,591 VULNERABLE INDIVIDUALS

protected by equipping them with the warning signs of human trafficking to stop exploitation before it begins



## DELIVER JUSTICE

by supporting survivors through the legal process resulting in criminals **sentenced to 485 years of prison and winning over US\$ 164,067 in compensation** for victims



## IGNITE SURVIVOR LEADERSHIP

by empowering **911 survivors** to reclaim their futures, reintegrate to community with dignity, and advocate for change

# ■ YOU ENABLED RESTORATION

Thanks to your support, thousands of women and children began their healing journeys.

## 2024 Survivor Care Impact

### 3,205 survivors

supported in residential or community-based care.

### 7,003 counselling sessions

with women, children and their families

### 1,548 survivors

opened their own businesses or secured good jobs

### 1,325 survivors and dependents

received education support

### 1,739 survivors

received skills training

## ESCAPING FEAR, *Finding Hope*

At just 15, Sreyneang's life was marked by hardship. Born into poverty in rural Cambodia, her family's growing debt forced her to leave school and work in a restaurant.

### That was where everything changed.

Sreyneang endured horrific abuse, including sex trafficking and sexual assault, leaving her feeling broken and powerless. When she bravely escaped and told her parents the truth, they sought justice—only to be met with threats and rejection from local authorities.

Overwhelmed and desperate, her family lived in fear until a local organisation referred them to Hagar. Hagar's team responded immediately, providing medical care, trauma counselling, legal support, and essential services.

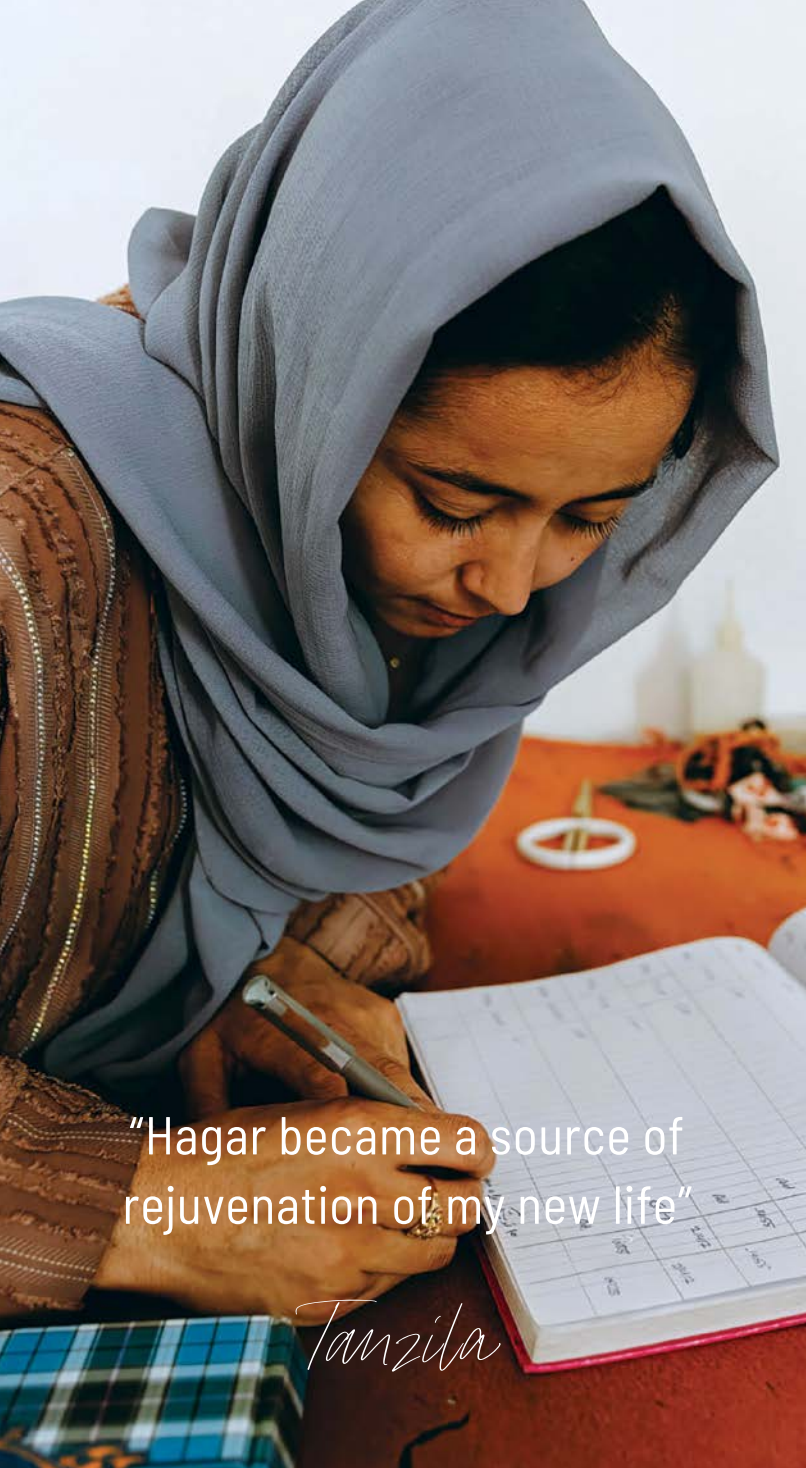
### With dedicated support, Sreyneang and her family began rebuilding their lives.

Last year, with the help of her lawyer, she won compensation from her trafficker. No longer living in fear, she discovered her passion for hairdressing and now works in a salon, gaining skills and dreaming of opening her own shop.

A woman with reddish-brown hair is smiling and leaning against a wooden door frame. She is wearing a black blazer over a white and black striped top. The background is dark.

"I am fortunate that Hagar has helped me overcome my fear, isolation, and anxiety. I am stronger and able to smile every day. Now, I have a skill that I love. I really love working at the salon. I enjoy it so much and work hard every day."

*Sreyneang*



"Hagar became a source of rejuvenation of my new life"

*Tanzila*

## FROM EXPLOITATION TO *Freedom*

Growing up in extreme poverty in Karachi, Pakistan, Tanzila's father, a drug addict, forced her and her sister to work instead of attending school, taking their earnings while they endured abuse. At 14, she was married off to settle her father's debt and sent to an abusive household in Kabul, Afghanistan. Her unemployed husband, twice her age, left her to care for his three children. Without financial support, Tanzila often had to beg neighbours for food.

### **Hope arrived when she joined Hagar's Restoring Lives Through Livelihoods programme.**

Learning to sew and receiving trauma counselling gave her the confidence to envision an independent future.

Today, Tanzila is now a skilled tailor and a valued member of a women's cooperative. With a stable income, she ensures her children are fed, clothed, and in school—opportunities she never had. Economic independence has transformed her from a survivor into a provider and role model, empowering her to shape her own future.

## RESTORING LIVES THROUGH LIVELIHOODS

This programme helps women rebuild their lives by gaining the skills and confidence to earn a living. In cooperative groups, they learn to sew and create garments for local and regional markets. Each woman receives a sewing kit and practical business training in managing money and selling their products.

To support each woman as they start out, Hagar provides wages for the first six months. After that, they begin earning directly from their sales. Some women go on to start their own businesses, while others return home and sell their products within their communities.

By working in these cooperatives, women gain financial independence and protection from exploitation—empowering them to build a brighter future for themselves and their families.

# ■ YOU ENABLED PREVENTION

Your generosity equipped thousands of survivors and their communities with the skills and tools to fight exploitation.

## 2024 Prevention Impact

### **30,080 community and religious leaders**

trained to understand vulnerability and the tactics traffickers use.

### **989 family members**

educated on child rights, human trafficking and gender-based violence

### **994,519 people**

were reached with prevention messages through television and social media campaigns.

## YOUR SUPPORT HELPS DISMANTLE A TRAFFICKING RING IN THAILAND

For years, Kevin, Lily, and their young son, Paul, lived a quiet life in northern Thailand, running a small farm in a close-knit community. Their trusted neighbour and friend, Beck, was like family.

### **They never imagined he was hiding a terrible secret.**

The truth came crashing down when law enforcement, alongside Hagar's partner, LIFT, arrived at their home. Investigators had uncovered explicit images and videos of Paul online. The source? Beck.

Kevin and Lily were devastated. The man they trusted most had groomed their son, manipulated him into silence, and subjected him to unimaginable abuse.

LIFT's legal and survivor care teams responded immediately. Because of Beck's influence, Paul struggled to express what had happened. However, a forensic investigation revealed the full



horror—hundreds of messages, illicit files, and a vast network of offenders exploiting children.

With undeniable evidence, authorities dismantled the trafficking ring, preventing further harm. Beck was sentenced to 114 years in prison, and a victim-centred approach ensured that Paul was spared the trauma of testifying.

Justice was served. More than a verdict, it was the restoration of hope and peace. Thanks to your support, Paul and his family are healing. He is reclaiming his childhood and looking ahead to a future free from fear.



“To combat human trafficking and exploitation, we need effective collaboration with all sectors, including NGOs.

Hagar has been a strong support combatting human trafficking in our province and has built the capacity of local authorities and community people.”

*Her Excellency Nhek Sokun*

(Chair, Battambang Provincial Women & Children Consultative Committee)

# *Empowering*

## YOUTH TO FIGHT EXPLOITATION

In the Solomon Islands, Hagar's partner, HOPE Trust, is working with three schools to equip students and teachers with the knowledge and tools to prevent child exploitation and human trafficking.

Teachers have received specialised training to provide psychosocial support and identify and respond to child protection concerns. At the same time, students are developing the confidence and skills to advocate for their own safety and that of their peers.

Awareness initiatives are fostering cultures of vigilance and protection, both within schools and their wider communities. Teachers and students are learning to recognise risks, understand the vulnerabilities traffickers exploit, take preventive action, and support one another.



# YOU ENABLED SYSTEM STRENGTHENING

Your support bolstered local leadership, fostered partnerships, and equipped frontline teams to safeguard those at risk of trafficking, slavery, and abuse. Because of you, whole communities are being transformed.

## 2024 System Strengthening Impact

### 1,097 leaders

across dozens of partner organisations implemented Hagar's trauma-informed care model

### 61 human trafficking cases

were filed with local police.

### 20 criminals

were convicted and sentenced to a total of 485 years in prison.



## RESCUED THROUGH *Partnership*

### EIGHT SURVIVORS FIND FREEDOM

In early 2024, a powerful cross-border collaboration between Caritas and Hagar teams in Vietnam and Cambodia led to the rescue and safe repatriation of eight Vietnamese individuals trafficked into forced online scamming operations in Cambodia.

The rescue effort began when Vietnam's National Helpline 111 alerted Hagar Vietnam to multiple trafficking cases. Acting swiftly, Hagar Vietnam verified survivor identities and coordinated with Hagar Cambodia. In partnership with Cambodian authorities, the survivors were freed from exploitative conditions where they had been forced to work up to 18 hours a day under threats of violence.

Once rescued, Caritas provided immediate shelter and care, while Hagar teams in both countries facilitated their safe return. Upon repatriation, Hagar Vietnam ensured each survivor received trauma counselling, safe housing, and vocational training, helping them take their first steps toward recovery.

This mission was a testament to the power of collaboration. By working together across borders, Hagar and its partners are breaking the cycle of trafficking and restoring dignity to those who have suffered.

## BREAKING THE CYCLE: TWO SURVIVORS

### *Freed* FROM ABUSE IN MYANMAR

In rural Myanmar, lives are being changed thanks to your support.

Through Hagar's partnership with the Yangon Kayin Baptist Women's Association (YKBWA), two survivors of severe abuse were identified in 2024 and are now receiving the critical care they need to heal and rebuild their lives.

This breakthrough was made possible through Hagar Vietnam's training in trauma-informed care, case management, and education on gender-based violence, human trafficking, and safe migration. With this knowledge, YKBWA staff and community leaders empowered their villages, equipping them to recognise exploitation and take action.

As a result, local leaders not only identified cases in their own communities but also launched committees to prevent future cases—ensuring lasting change.



## *Uncovering* **TRAFFICKING, STRENGTHENING PROTECTIONS**

In 2024, a major human trafficking case in Singapore was uncovered thanks to strengthened collaboration between Hagar and government authorities. As job recruitment scams surged, Hagar worked closely with officials to investigate exploitative practices in high-risk industries—particularly the entertainment sector.

During in-depth screening interviews, Hagar identified clear signs of trafficking among young women recruited under false pretences. Their findings led to the rescue of eight victims. The survivors have since received trauma recovery support, job training, and safe employment pathways.

To address systemic risks, Hagar launched a survivor-led focus group to investigate exploitative recruitment practices. This research is now informing efforts to prevent trafficking and strengthen protections for migrant workers.





# ■ OUR FINANCES

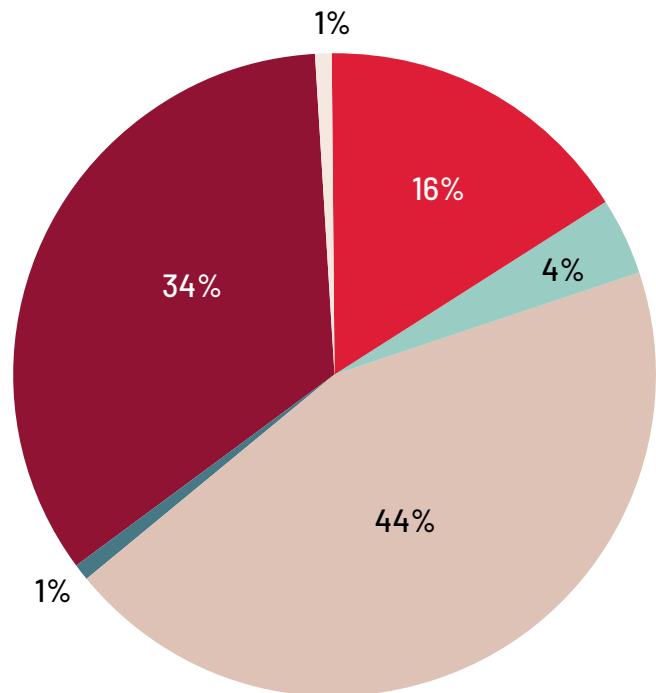
## Finances 2024 Fiscal Year

Total Revenue (USD): \$5,528,000

Total Expenses (USD): \$5,377,000

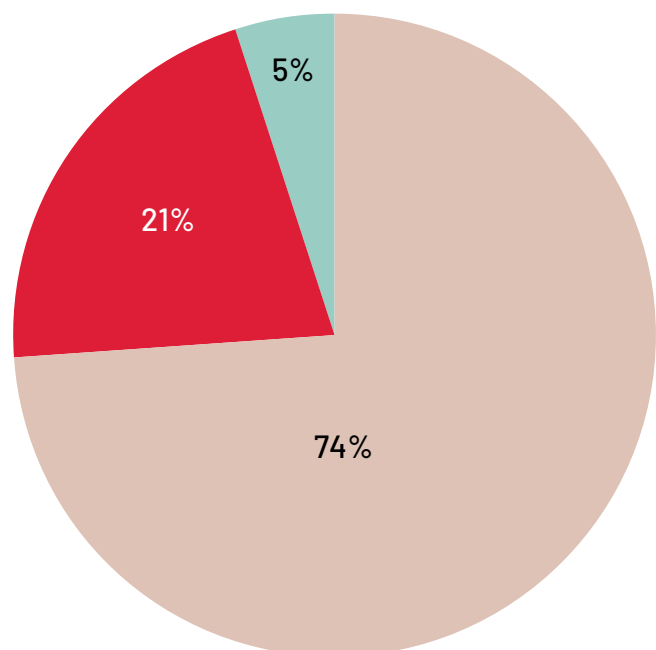
### Source of Funds:

- Governments
- Corporations
- Foundations & Partner Organisations
- Churches
- Individuals
- Other



### Use of Funds:

- Programme Services
- Fundraising & Operational Support
- Global Strategy and Leadership



# ■ OUR BOARDS

## INTERNATIONAL BOARD OF DIRECTORS

*Phil Badger - Chair*

Peter Hess

Jeff Butterbaugh

Paul Chan

Connie Ridley

Melissa Waters

Nikki Denholm

Amanda Tay

*Board Advisors*

Sylvia Chan

Fiona Pearse

Lee Na Lim,  
Company Secretary

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Catherine Jacob

Suzanne Williams

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Jules Frost

Nyasha Hove

Sarah Kim

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Cora Granger

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Victoria King

M. Robyn (Rob) Lawrence

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HAGAR

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