

Annual Report FY 2025

**BRIDGE
CONNECT
THRIVE**

Helping the social
service sector thrive so
our community can
thrive—through
education, networking
and collaboration.



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What a year it has been...

This past year brought both meaningful growth and important reflection for the Community Services Network. We began the fiscal year by welcoming three new staff members, expanding into Washington County, and deepening our commitment to frontline service providers. With growth came change, including the departure of a team member, but our momentum and mission held steady.

As the year progressed, a shifting political and funding landscape prompted us to pause. In January, we took space to reflect and rebuild a more sustainable, community-informed path forward. Through listening sessions and member surveys, we renewed our focus on what matters most: skill building, connection, networking, and sustained support for frontline providers.

This reflection shaped our new strategic plan, which centers on five key goals:

- Strengthen Sector Connection, Coordination and Collaboration
- Support and Upskill Frontline Service Providers
- Expand Equitable Opportunities for Shared Learning
- Build a Sustainable Infrastructure for Growth
- Develop a Scalable Model

We closed the year by relaunching our Washington County expansion and are thrilled to welcome Jade Garza as our new Outreach Coordinator. Her leadership marks an exciting next chapter in our regional work.

At the core of CSN is a shared belief: when we support those on the front lines, we strengthen the entire system and improve the health of our communities. I'm proud of the work we've done and grateful for the dedicated, passionate team I get to work alongside every day.

As we step into Fiscal Year 2026, we do so with clarity, momentum, and deep appreciation for the service providers who make this work matter.

With gratitude,

♥ *Annie*

Annie Lindekugel
Executive Director, CSN



Annie Lindekugel
EXECUTIVE DIRECTOR

CSN TEAM

Closing out of Fiscal 2025 marked a period of all-time growth for the CSN. We have added three new team members since June 2024 and have relaunched our expansion into Washington County. We are very excited to have a full team and look forward to what we can accomplish as a collective this year.

Community Health Engagement Specialist (in partnership with CareOregon) - Berryll Omollo



We were thrilled to welcome Berryll Omollo back to CSN after parental leave, during which she celebrated the arrival of a baby girl. Through our partnership with CareOregon, Berryll serves as our Community Health Engagement Specialist, leveraging her public health background and expertise in community engagement to expand Medicaid education and integrate health across all CSN programming. Her passion for improving community health and empowering marginalized communities makes her an invaluable part of our team. Outside of work, she enjoys the outdoors and time with her growing family.

Washington County Outreach Coordinator - Jade Garza

This year, CSN expanded into Washington County, stepping into the role of central convener once held by Vision Action Network. We are thrilled to welcome Jade Garza as our Washington County Outreach Coordinator. Jade brings a background in public health, a strong commitment to social justice, and deep experience improving access to services for underserved communities. Her work with PSU's HOUSE Lab strengthened her understanding of the connections between health, housing, and equity—knowledge she now brings to CSN. We are excited for her leadership and honored to support Washington County's frontline service providers in this new chapter of growth.



Multnomah County Outreach Coordinator - Marin Ricketson

Marin Ricketson stepped into the newly revamped Outreach Coordinator role a year ago and has quickly become an integral part of CSN's growth. With a background in counseling, coaching, HR, and community engagement, she brings a people-centered approach that aligns perfectly with CSN's mission. Over the past year, Marin has strengthened outreach efforts, deepened community engagement, and brought clarity and coordination to our Resource Fairs and programming. Outside of work, she enjoys biking, time outdoors with her dog, and her Colorado roots keep her love for the mountains alive.



WHO WE ARE

PILLARS

Education, Networking and Collaboration

MISSION

To empower our social service sector through education, networking and collaboration to improve the health and well-being of our community.

VISION

A more equitable and healthier future for our greater community.

"It can be daunting to know where to start. That stress and anxiety can be put to ease so quickly just by having one place to look to for opportunities, for advice, and for connection. Not only is it fantastic to have a community of support when looking to make progress in assisting others, but it is also so incredibly helpful to have the opportunity to be surrounded by people who rejuvenate and support our compassion and our motivation to do something great together."

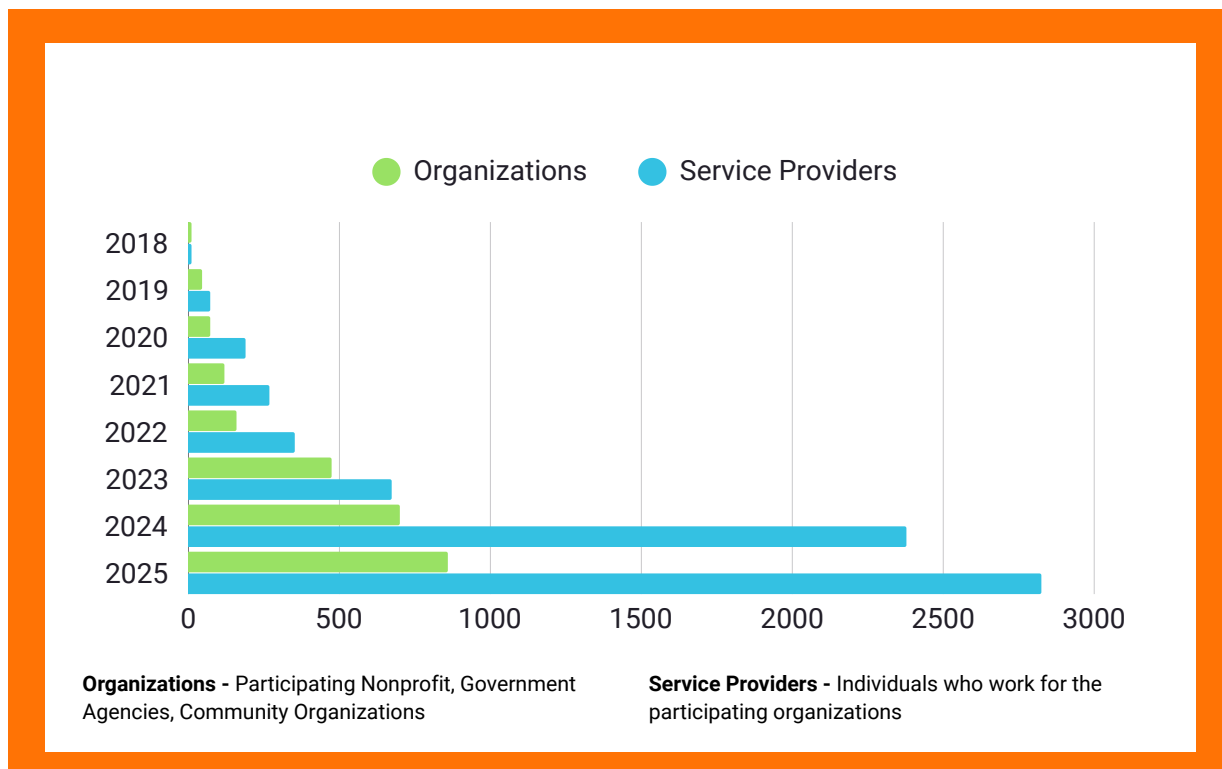
-Staff, Sunshine Division

PROGRAM OFFERINGS

- Community Resource Fairs
- Nonprofit Connects
- Networking Events
- DEIJR Workshops
- Education 101s
- Monthly Learning Sessions



CSN NETWORK GROWTH



"Please know CSN is the only place that provides a hub for social service workers to connect and leverage good practices, resources and just have someone to talk about a situation - counseling. 2025 promises to be a challenging year - and even though the work will be hard - it is needed - otherwise how are we going to be able to help those in need? As the saying goes "When going gets tough - the tough gets going..." and this cannot be done without us working together in a sustainable and progressive manner. MANY THANKS to CSN!!!!"

-CSN Board Member and Previous Nonprofit ED

"Much welcomed personal/professional/organizational growth over the past several years as result of CSN opportunities. Thank you CSN! You rock!"

-Staff, Mt Hood Community College

"Thank you so much for all of the work that you do for this program. It has truly been a helpful resource for our staff and the clients we serve."

-Staff, Lutheran Community Services NW

"Your resource fairs not only help us make personal connections to new resources, it gives us a chance to make face-to-face connections to resources we have worked with for years just over the phone and email. We also use the events as a team building exercise. It's a time where we can have fun AND help us do a better job being of service to our clients. Thank you for all the hard work!"

-Staff, NW Regional Reentry Center

COMMUNITY RESOURCE FAIRS

IMPACT REPORT

Part of CSN's mission is to facilitate collaboration between social service providers to maximize our community impact.

11

FAIRS

5,613

COMMUNITY MEMBERS SERVED

16

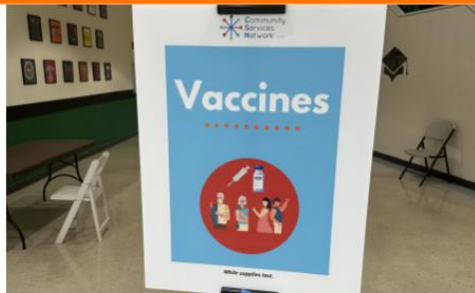
CO-HOSTS

19,623 Lbs of food

3,320 Meals

1,000 Loaves of bread

FOOD



HEALTH

259 Vaccines

122 Chiropractic adjustments

26 OHP enrollments

10 STI tests 8 Vision appointments

128 Air filters

160 Bill discount sign ups

3 Portable AC/Heat pumps

15 Laptops

HOME



FAMILY

900 Backpacks with supplies

250 Children's coats

600 Clothing items

4 Bikes

200 Helmets

51 Faces Painted

YOUTH



460 Table Hosts

131 Volunteers

522.5 Volunteer Hours

COMMUNITY RESOURCE FAIRS

IMPACT REPORT

Who did we serve?

AVERAGE HOUSEHOLD SIZE

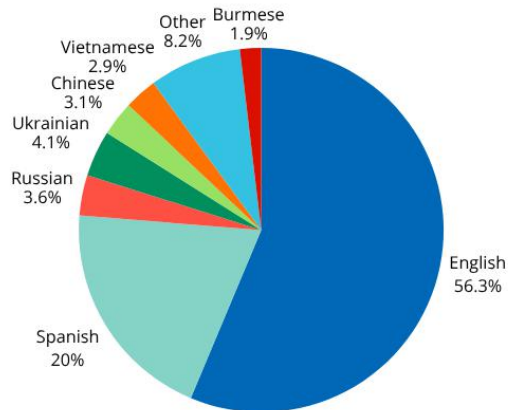


4.3 people

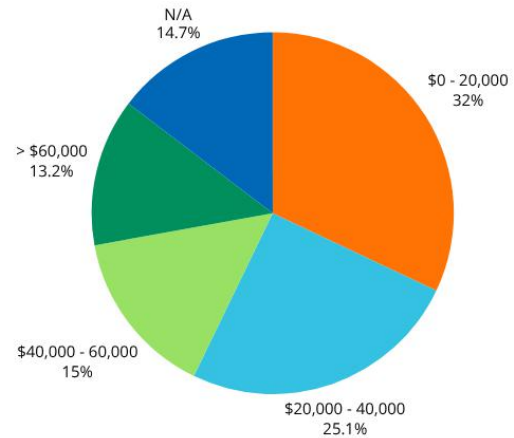
EVENT SATISFACTION



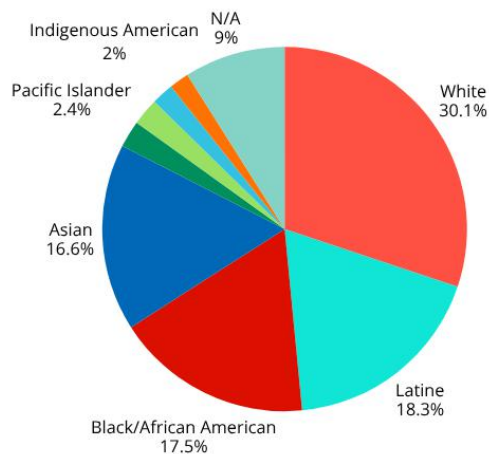
PRIMARY LANGUAGE



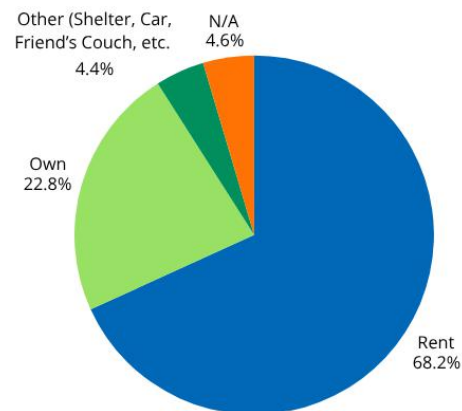
HOUSEHOLD INCOME



RACIAL IDENTITY



HOUSING STATUS



Thank you to
our sponsors!

THE DPI GROUP
BUSINESS RESULTS WITH SOCIAL IMPACT



COMCAST

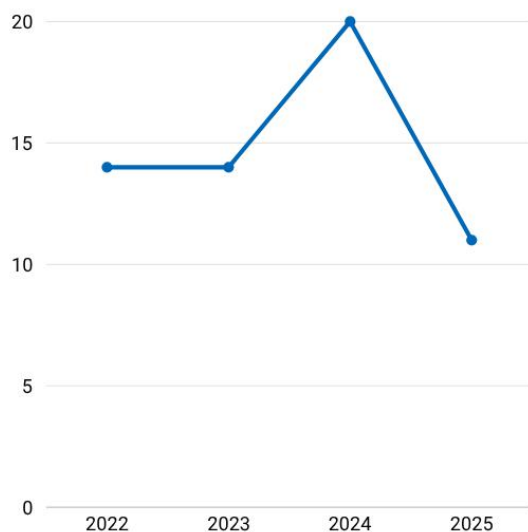
COMMUNITY RESOURCE FAIRS

IMPACT REPORT

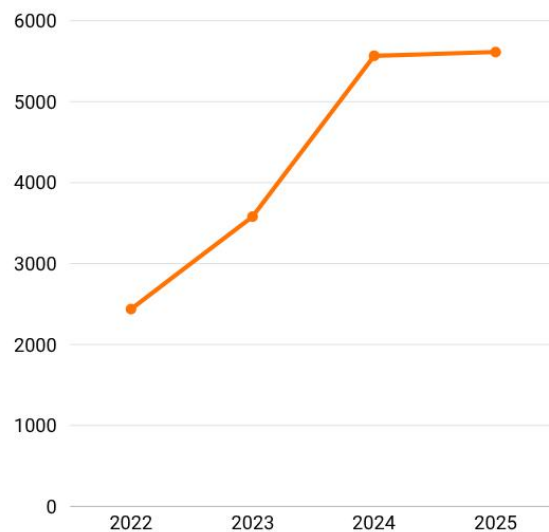
Scaling Impact

FY	# OF FAIRS	COMMUNITY MEMBERS SERVED
2022	14	2,438
2023	14	3,580
2024	20	5,566
2025	11	5,613

OF FAIRS



COMMUNITY MEMBERS SERVED



EDUCATION & WORKSHOPS

Education is a cornerstone of CSN's work. Our Monthly Learning Sessions continue to foster cross-sector understanding, with attendance growing to an average of 80 participants per session. We also offered DEI workshops and other trainings to support frontline staff.

This year, we intentionally reduced the number of trainings to pause and realign our approach based on community input. In the coming year, we plan to launch a new series of skill-building workshops tailored to the evolving needs of frontline service providers.



Monthly Education Meetings

The monthly meetings take place virtually on the third Tuesday of the month from 9:30am-11:00am. Service providers, nonprofits, and government agencies present information on their programs, the populations eligible for these services, and the pathways to access them. We are expanding this offering to Washington County starting in September 2025.

54

Organizations Presented

80

Average # of Monthly Attendees

843

Total Annual Attendees

DEI and Skillbuilding Workshops

1. Art of Event Flyers
2. Understanding Disability and Practicing Accessibility

326

Attended



NONPROFIT CONNECT

Oct 2nd, 2024

96%

EVENT RATING

636 guests registered

285 organizations represented

133 table hosts



"THANK YOU FOR MAKING THE REGISTRATION, CHECK IN, AND ARRIVAL PROCESS SO EASY! I ALSO APPRECIATED THAT THE ORGANIZATIONS WERE NEXT TO EACH OTHER BY CATEGORY (EDUCATION, EMPLOYMENT, ETC). IT MADE IT VERY EASY TO NAVIGATE THROUGH AND NETWORK AS NEEDED!! I AM CONFIDENT THAT OUR ORGANIZATION WILL BE INTERESTED IN ATTENDING THE YEARS TO COME, THANK YOU FOR HOSTING US."

Anonymous

"This was incredible. I couldn't even get through all the tables that's how many there were. Thank you for all you do to bridge our organizations and community together."

"I loved this opportunity to meet local organizations and get to know what resources we have. Everyone was very friendly and helpful!"

"It's better and bigger every year! Thank you so much CSN!!!!!"

"I've never been to something so amazing!"

95%

COMMUNICATION
REGARDING
EVENT

87%

EVENT SPACE

96%

CHECK IN

95%

REGISTRATION
PROCESS

96%

EVENT VALUE

SUGGESTIONS FOR FUTURE EVENTS

"I meet tons of people I would have otherwise never met. One thing that would make it better would be to send out a contact list of organizations and names after the event. Parking was nuts as well."

"The venue was great, the only issue is that it was so loud in there that hearing and communicating with others was very difficult and ? I had to step outside a few times because the loud echoing of everyone talking was overstimulating and overwhelming."

LOOKING AHEAD

As we look to the year ahead, CSN is committed to deepening our impact for the frontline service providers who hold up our communities every day. In the coming fiscal year, we plan to introduce new **skill-building opportunities** for nonprofit staff, expand **mindfulness and wellness supports**, and create more frequent **networking** opportunities to strengthen cross-sector collaboration. We are also laying the groundwork for an exciting milestone: our **expansion into Washington County**, extending CSN's trusted model of education, networking and collaboration to an even broader network of service providers.

Together with our partners, we are building a future where nonprofit staff are equipped, supported, and connected to better serve our communities.

**Skill
Building For
Frontline
Service
Providers**

**Increased
Networking
Events**

**Expansion
Into
Washington
County**



ANNUAL SUPPORTERS

We are deeply grateful for the generous support of our annual sponsors. Your partnership fuels our mission and directly strengthens the frontline service providers who uplift our communities every day. We could not do this work without you. **Thank you** for standing with us and investing in a more connected, resilient social service sector.



Help us continue to build a stronger and healthier community.



Click or
scan to
support
CSN
today!

