

# SECURITY, PATROL & FIRE GUARD SERVICES



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Suite B  
Wilmington, North Carolina 28403

Phone & Fax: (844) 364-8273  
[www.tfprotection.com](http://www.tfprotection.com)

# About Task Force Protection

Task Force Protection is your one-stop shop for all your security and protection needs. We offer a full range of security and protection services to suit any situation, and our executive management have been protecting people and property for more than 30 years. Our people are carefully screened and undergo rigorous training and continuous professional development, guaranteeing the very best in customer service. For your peace of mind, we carry comprehensive insurance, and all required licenses and certifications are up to date.

## Our Philosophy

At Task Force Protection, safety always comes first. Our systematic approach to establishing and maintaining the highest standards of safety and security means you can focus on getting the job done without risk to your people, products, property or operations.

## The Approach

Task Force Protection utilizes the positive and highly effective operational methodology of “Proactive Policing v. Reactive Policing”. We know the protection of our clients and the prevention of crime is best accomplished by using our proactive approach rather than traditional reactive methods used by other security companies.

## 24/7 Communication

Ensuring your needs are met, we start with direct communication that is available 24 hours a day, 7 days a week. Whether it is an emergency or a simple question, the team at Task Force Protection is a phone call away. No more missed or unreturned calls.

## Compliance

Task Force Protection does not make mandated minimum state and federal requirements our operational maximums. In every area, we exceed minimums to ensure that our clients get the best possible service and protection. From properly vetting each security officer to exceeding training requirements, our clients can be confident they are receiving the best service possible.

## Honest Reporting and Supervision

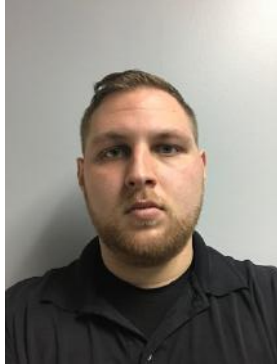
We understand that the data is the data. We love reporting on the positive gains we've made. However, we also pinpoint where performance needs to improve. The areas of improvement give our team and yours the best chance at producing a service that achieves each of your goals to you and your residents.

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# Our Experience

## Steven Corbin, President & CEO



Steven Corbin, a native of the Hudson Valley, New York, began his public service career in 2008. With experience in the Fire Service, Law Enforcement, Private Security and Investigations, Steven's extensive experience is unparalleled to any other security agency in New Hanover County. His background in operational security, up-to-date security and protective strategies and his ability to adapt to changing circumstances inform his mindful but competitive approach. Steven is fueled by his passion for understanding the community and the clients he serves. He considers himself a 'forever student,' eager to both build on his foundations in the industry and stay in tune with the latest security and protection protocols through continued networking through local law enforcement and private channels.

Steven believes mindfulness and communication in the workplace is key to success - a tenet he lives out through his devotion to ensuring he meets and exceeds his clients expectations.

*"A business that makes nothing but money is a poor business" - Henry Ford*

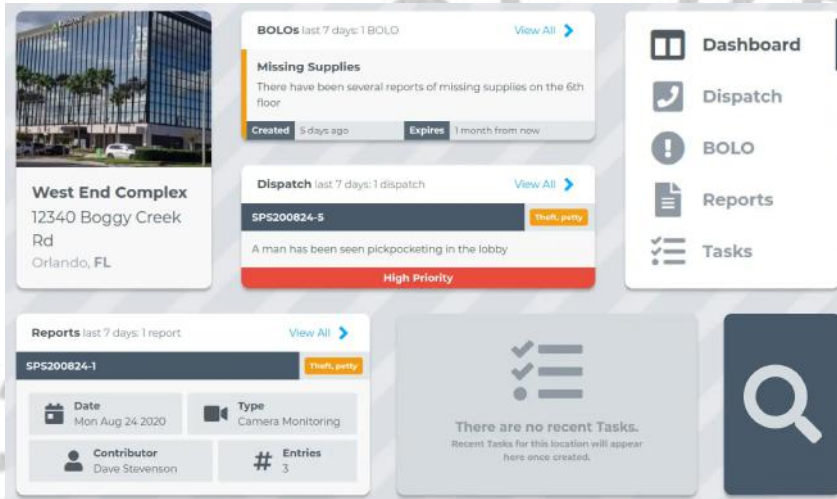
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# Electronic Reporting

## Client Portal

We utilize an all-in-one cloud software solution for security guard & patrol that seamlessly streamlines incident reporting and communication between you and Task Force Protection - and it's included at no additional charge.



A stand alone app where you can log in to checkout all relevant events for you locations. Taking information delivery to a whole new level, you can interact with your locations and get live updates about them.

Don't want to login daily to a portal to view reports? No Problem. You can opt into shift reports to be sent via email. You can have as many users as you'd like to review and receive reports!

From emergency contacts, shift reports, BOLOs and Post Orders - all operational aspects of the location can be easily accessed right from one central location and is updated in real time. No more delays in communication or lost paper logs.

## Always In The Loop

Our system provides Information for contacts for the Property, files needed for the officer to complete their duties, maps of the property, pass down logs from previous officers to the next officer on shift and to ensure there's no gap in communication. Best of all, we put your post orders into your profile for all officers to see - and it can be in the form of a checklist that will needed to be completed each shift and you'll receive a report, not just that its completed, but when and where it was completed.

Pending Dispatch

↓ 1 Pass Down

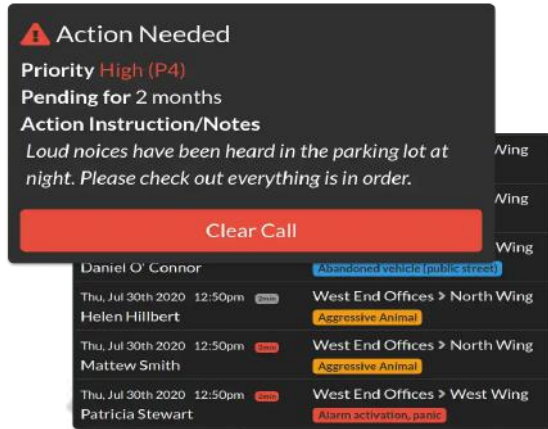
⚠ 2 BOLOs

Have someone who's not authorized to be on the property? Our system will log their photo and inform our officers through our BOLO (Be On The Lookout) Module.

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## Dispatch Calls



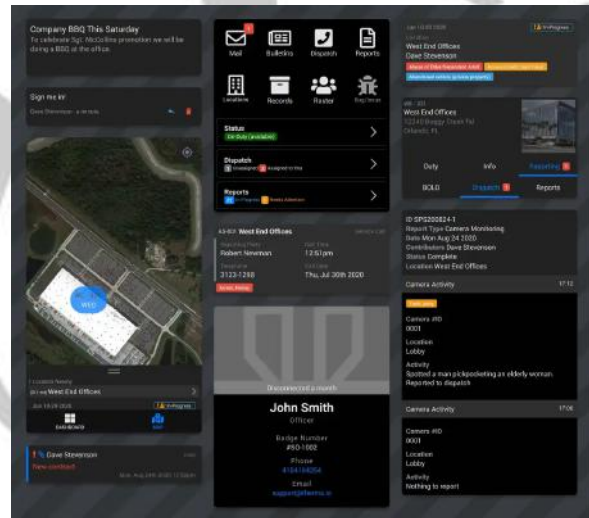
Our robust dispatch module will empower our officers to easily handle any dispatch call.

Real time information relay and transparency in each resolution step ensure dispatch calls are efficiently handled by our dispatch center - a center that your residents will have access to call for service.

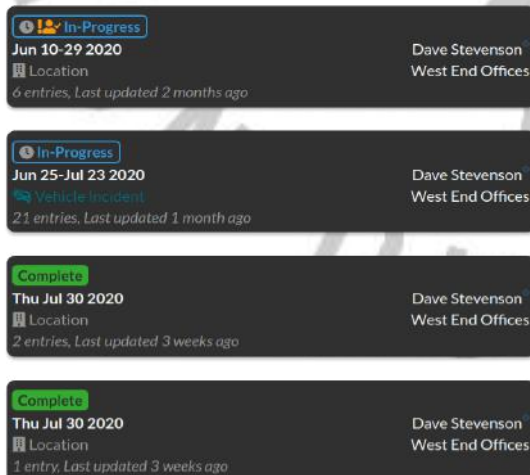
## Security Officer Mobile App

Optimized for officers working on the field.

The streamlined interface allows officers to quickly navigate their daily tasks. Reports, dispatch and records are one swipe away. They can easily scan QR or NFC tags that are installed throughout the property (if requested). Each report entry is geo-fenced and geo-tagged so you know where and when the report was done.



## Reports



Security guard reporting is built into our application. Full of features for the Task Force Protection team to report all aspects of their duties on client and company locations. These reports are provided the day after service and are historically available from day one.

# Customized Plan

Each client is different and each one has different needs. Security needs are unique and requires a customized approach. If you choose to go with Task Force Protection, we have a method on how we approach your needs – even before services begin.

<b>Step</b>	<b>Overview</b>
Step 1	<b>Discovery, Site Surveys and Security Analysis</b> You'll meet with a member of our security team to discuss your specific safety requirements - including personnel, equipment, and deployment. We'll visit your buildings and sites to ensure we have the complete picture.
Step 2	<b>Plan Presentation and Contract Signing</b> Our security plan and budget is presented for your approval. When you're satisfied that we've got it right, we'll present you with a one-year contract for security services.
Step 3	<b>Staffing, Training and Implementation</b> Now it's time to put your security plan and personnel in place. We'll provide the staffing in accordance with your needs and ensure they're trained on your protocols and in accordance with State Law.
Step 4	<b>Reporting and Review</b> Each month, we'll meet in person or by phone to discuss your evolving needs and make changes to your security plan as required. You'll also receive a daily report of all security incidents, observations, and protocols. Incident and emergency reports are generated as needed in a timely manner.

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# SERVICES WE PROVIDE



# Unarmed Security Services

**The Building Blocks To Your Security And Keeping You Safe And Secure.**

Investing in security officers is often the first step that a business takes to be an active participant in their own security. Cameras and locks are important for keeping your business, property, or residents safe, but they are passive security measures. Security officers are active in that they can prevent criminal activity and can see holes in the security of your business and help to solve them. This makes them one of the absolute best options for any business that doesn't want to be passive when it comes to their security.



- **Unarmed security officers are professionally trained**
- **Unarmed security officers can prevent crimes before they happen.**
- **Unarmed officers have a level of training appropriate to react to a threat posed to your business.**

## BENEFITS OF UNARMED SECURITY OFFICERS



### Professionally Trained

Our officers are the best because we only train the best. Because the best are the only ones we trust to protect you and your business. Our hiring processes are among the most rigorous in the business and at Task Force Protection, we make sure that your security is taken care of at all times.



### Discourage Crime

Often when there's a possibility that an officer will intervene people will move on and conduct their criminal activity elsewhere. An officer helps to keep people on their best behavior. They don't even have to be active in intervention for this, they just have to be present and seen to help keep everyone on their best behavior.

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## Quick Response

Having a security team on-site is the best way to ensure that you have an immediate response when an emergency does strike your business. They are there and can render assistance without delay. Without the security team, you're often stuck waiting an additional 6-10 minutes for emergency response.



## Security Issues

There will always be new security issues in any location when people come and go. That's where a security officer comes in. They can monitor situations and events to check for various security threats. When they find a threat to security they can deal with it swiftly and decisively. Security threats can range from broken gates to unauthorized people entering the property/location. All of this can be a threat to the safety of the people on the premises.

## Unarmed Security You Can Rely On All Of Our Officers Are Trained Up To State Compliance

Task Force Protection knows that the majority of businesses and people will be in need of unarmed officers. This is why we always have officers available for you and all of our other client's needs. Unarmed officers are the most important facet of security officers. We have the best officers in the business for one reason. Task Force Protection has a singular focus on our hiring and recruitment process. Everything we do starts with our officers and because of that, we make sure to only hire the best officers, and train the best recruits in the business.

Our officers are the best because we only train the best. Because the best are the only ones we trust to protect you and your business. Our hiring processes are among the most rigorous in the business and at Task Force Protection, we make sure that your security is taken care of at all times.

## INDUSTRIES WE SERVE

Unarmed Officers are the correct route for most businesses or properties that don't need the extra security provided by armed officers. This step is important to be active in your security. Unarmed officers provide a great baseline service while keeping you and your business or property safe.

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# Patrol Services

**Great For Places Like Campuses, Parking Lots, And Other Places With Large Public Areas.**

Mobile patrols are a great way to ensure that a lot of ground is covered, and they allow smaller security teams to keep a larger area safe and secure. A mobile patrol is exactly as it sounds. These are security teams that are outfitted with cars, bikes, and golf carts to carry out their duties. With this additional equipment, they can cover larger areas and service a bigger location in less time. They're great for places like campuses, parking lots, and other places with large public areas.



- **Mobile security officers are professionally trained**
- **Mobile security officers can prevent crimes before they happen.**
- **Mobile officers have a level of training appropriate to react to the threat posed to your business.**

## BENEFITS OF PATROL SERVICES



### Professionally Trained

Our officers are the best because we only train the best and because the best are the only ones we trust to protect you and your business. Our hiring processes are among the most rigorous in the business and at Task Force Protection, we make sure that your security is taken care of at all times.



### Discourage Crime

The other benefits are that of all security officers. They can deter crime just through their presence. Troublemakers and criminals will often go their separate ways if they see a security officer. They don't have to be actively involved to do this either, just active and seen is often enough to send criminals and troublemakers their own way, and keep everyone on their best behavior.

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## Security Issues

There will always be new security issues in any location when people come and go. That's where a security officer comes in. They can monitor situations and events to check for various security threats. When they find a threat to security they can deal with it swiftly and decisively. Security threats can range from broken gates to unauthorized people entering the premises. All of this can be a threat to the safety of the people on the property.



## Quick Response

They also provide an immediate response in the case of an emergency. When an emergency strikes seconds can matter and if you don't have security then you could be waiting for 6-10 minutes for emergency services to arrive. With a security team, you have a response on-site to render assistance or solve the crisis while emergency services are en route.

## Patrol Service You Can Trust

### Cover Larger Areas And Service A Bigger Location In Less Time.

We understand that at the end of the day it's our officers who will be providing you the best service in the business. If our officers are not up to meeting our quality standards then you won't get the best services that we promised. This is why we have a very stringent hiring policy and extensive background checks. We only bring the best officers and best recruits on to the team.

Once we have them on the team, the next step is to make sure that our recruits are given the best training in the industry. We ensure that all of our team members meet state licensing requirements and are given on the job training. This is so that we can turn the best recruits into the best officers possible. That way you can always receive outstanding service from every member of our team.

## INDUSTRIES WE SERVE

Patrol Services are an outstanding option for businesses with large properties and public spaces that aren't easily walked. This step is important to be active in your security. Patrol provides a great service while keeping you and your business or property safe.

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# Armed Security Services

## First Line Of Defense For Your Business, Property Or Residents

Armed security officers are the step-up above their unarmed counterparts. Their additional tools and training allows them to handle more dangerous situations and allows them to deter criminals more effectively.



- **Armed security officers are professionally trained with state authorized firearms**
- **An armed security officer can prevent crimes before they happen.**
- **An armed security officer has a level of training appropriate to react to any threat posed to your business.**

## BENEFITS OF ARMED SECURITY OFFICERS



### Superior Training

This means they're more ready to solve the various problems that they'll face on the job, and that they're more capable of implementing the training that all officers receive.



### Peace of Mind

You no longer have to worry about what might happen at your business. You'll know that any threat is being addressed actively and thoroughly.



### Better Equipped

Armed officers have a weapon that can be an excellent problem solver if a situation starts to spiral to the point where violence becomes necessary.



### Better Deterrent

Criminals will see the officers and not even make an effort most of the time. Instead, they'll just move on. Without being armed there's a chance the deterrent of an officer alone isn't enough.

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## **Armed Security You Can Trust**

### **All Of Our Officers Are Trained Up To State Compliance**

Task Force Protection provides the best-armed officers in the security business because we as a company have focused on hiring the best officers, and training the best recruits in the business. We take the hiring of our armed officers very seriously. We have very strict hiring processes that helps us ensure that you're getting the best officers.

But we can't just hire the best in the business already. This is why we also focus a lot of our efforts on hiring the best recruits that we can find. This way we can be training the next group of officers that will become the best in the business, in large part because of the training we provide to them.

### **INDUSTRIES WE SERVE**

Every business and property is unique. We here at Task Force Protection have experience in all of the industries we serve, and we've spent our time learning how to best serve each and every one of them. This way you can get the best service available regardless of the business or property that needs to be protected.

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# INDUSTRIES WE SERVICE



# Residential Security

## TRUSTED & RELIABLE RESIDENTIAL SECURITY OFFICER SERVICES

Protecting your residential area is important. You might also be the landlord or property management over an apartment building or condominium that needs added security to help keep the residents safe and secure.



### **Vigilant Residential Security Available To You 7 Days A Week, 24 Hours A Day**

Our goal is to keep your residents and your property safe from people who might want to otherwise harm it or the residents living in your building. We help to ensure that there's no suspicious activity taking place on the

property and that no matter what everyone is safe and secure.

## **BENEFITS OF HIRING RESIDENTIAL SECURITY OFFICERS**



### **Professionally Trained Officers**

We take pride in providing the best possible training for our officers. Our officers meet and often exceed the standards set by the states that enforce and administer licensing requirements.



### **Latest Equipment**

We stay up to date with the current industry standards and the latest security equipment available to ensure quality services to our clients



### **24/7 Availability**

We have 24-hours supervision. Our supervisors periodically check the posts and the security officers randomly at your location.



### **State Licensed & Fully Insured**

Our Security Officers are professionally trained to make your decision prompt and hassle-free.

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## Security Issues

There will always be new security issues in any community when people come and go. That's where a security officer comes in. They can monitor situations and events to check for various security threats. When they find a threat to security they can deal with it swiftly and decisively. Security threats can range from broken gates to unauthorized people entering the community. All of this can be a threat to the safety of the people in the community.



## Discourage Crime

Criminal activity takes place everywhere. This is true even of residential communities and upscale properties. Having security officers around to watch over everything can help to discourage this activity and keep people in line. A visible security officer helps keep people on their best behavior.



## Residents Safety

This is where people live, and property management should take the security of the residents who live in the neighborhood seriously. People should feel safe walking down the street or while they're sleeping in their homes. Having security there can help to make sure that people are safe and protected.



## Quick Response

No matter where you live, the reality of emergencies happening is very real. When an emergency does happen, seconds matter and if a resident is having to wait for emergency services then they could be waiting for minutes. Whereas a security officer or security team can provide an immediate response because they're on site.

## INDUSTRIES WE SERVE

It's not just your property that's at risk when you don't have security in your community. Everyone is at a greater risk of vandalism, burglary or other criminal activity. Having security helps to ensure that the residents are safe and secure at all times. Safety should be the number one priority.

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# Private Security v. Police Department

## Why you should choose Security over Law Enforcement

Private security gets a bad wrap and many people believe hiring off duty law enforcement or securing them as a courtesy officer on a residential property is the best move for liability and security. This unfortunately is not always the case.

When a person with bad intentions sees a police officer, it makes them think twice about their actions. However, that is only for being proactive. What happens when someone is violating private rules and regulations? **Can a police officer act? The answer is not so simple. The majority of the time, the answer is NO.**

1. Law enforcement is just that – Law Enforcement. They're charged, under state law, to enforce State, City, County and Local Laws and Ordinances. **They are not permitted to use their statutory authority to enforce private property rules and regulations.** In fact, most departments follow CALEA Standards which **explicitly prohibit** the enforcement of private rules and regulations and are prohibited from taking law enforcement action while not on duty. It is also explicitly prohibited under certain State, City, County and Local laws for police officers to act on behalf of a private entity. Even if you were to have a contract with a law enforcement agency, your property rules and regulations will go unenforced.

2. Liability is huge and **you bear the consequences of the police officer if something goes wrong.** You are not protected by the police department's liability policy and **anything that occurs while on the property is the civil responsibility of the property.** Licensed security agencies bear the liability and indemnify the property, its agents and employees\*

*\*The agency bears the liability as long as the suit and damages did not arise from the negligence of the client.*

3. Training for police officers is based on tactical training, not customer service. Police serve one purpose – enforce the law. Security however serves as a liaison and contracted agent of the property to provide customer service while also enforcing your rules and regulations. **Security works on your behalf.**

4. The cost of a police officer versus a private security company is unparalleled. A contract with police department can run anywhere from \$45 per hour or more per officer. Contracting with a private security agency will surely provide you with a tailored solution at half the cost.

If you choose to use an off duty police officer for a residential community and provide a rent credit to them, your spending money that won't yield the result you wish for. It may seem like a better deal at first, but as stated earlier, police officers can not enforce private property rules and regulations. **Give your residents true security – not the illusion of security.**

**Looking to make the jump? Give us a call today!**

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# Construction Site Security

## RELIABLE CONSTRUCTION SITE SECURITY OFFICERS

Protecting your site is a key element of any construction. Often there's little to no security on site and the construction will involve many people coming and going.



### **Vigilant Construction Site Security Available To You 7 Days A Week, 24 Hours A Day**

This all while there are expensive materials around and tools that can be easily stolen. Even this is just during the day time when construction is happening. There are also security concerns at night when vandals or thieves may enter the site to steal or damage property. You need a security officer to help prevent these kinds of incidents and help to protect your construction site.

## **BENEFITS OF HIRING CONSTRUCTION SITE SECURITY OFFICERS**



### **Professionally Trained Officers**

We take pride in providing the best possible training for our officers. Our officers meet and often exceed the standards set by the states that enforce and administer licensing requirements.



### **Latest Equipment**

We stay up to date with the current industry standards and the latest security equipment available to ensure quality services to our clients



### **24/7 Availability**

We have 24-hours supervision. Our supervisors periodically check the posts and the security officers randomly at your location.



### **State Licensed & Fully Insured**

Our Security Officers are professionally trained to make your decision prompt and hassle-free.

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### Situation Control

Security issues are just part of running a construction site. There's no way around it. There will be threats to your security and people who don't belong will find their way on to the site. Security gives you options when that happens. Security can handle the threat quickly and decisively so that it doesn't pose a risk for long.



### Discourage Crime

Criminals will often target locations where they believe their behavior will be easy to get away with. Security officers make it so that they think twice. Security officers being visible is often enough to discourage criminal activity and troublemakers who might want to cause harm, or do damage to the site.



### Employee Safety

Thieves and other trouble makers can cause problems for your construction workers and others who might visit the site. Vandalism that isn't readily obvious can create major safety hazards for the workers and visitors. With security, you can help to mitigate this risk.



### Quick Response

Emergencies happen and when they do you don't want to be waiting for 6-10 minutes for emergency services to arrive. Having a security officer on-site can save you those precious minutes and at the moment it could make all the difference.

## INDUSTRIES WE SERVE

Protecting the property on a construction site is just as important as protecting a finished building. Vandalism can set you back months and stolen material or tools can cost a lot of money, as well as throw things off schedule. You need to protect the property, and the best way to do that is a security officer.

# Corporate Security

## HIGHLY TRAINED CORPORATE SECURITY OFFICERS

Corporate security is a vital part of making sure that your business and the businesses in your building are protected and able to operate in a safe environment.



### **Vigilant Corporate Site Security Available To You 7 Days A Week, 24 Hours A Day.**

You need security if you have a large building with a campus or a small office. All of your employees and tenants in your building deserve to be protected. Protecting your assets is well worth your time, and can save you both time and money in the long run. Business owners shouldn't overlook the security needed to keep their corporate areas safe and secure.

## **BENEFITS OF HIRING CORPORATE SECURITY OFFICERS**



### **Professionally Trained Officers**

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### **Latest Equipment**

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### Situation Control

Security issues are just part of doing business anywhere. They will arise and there's not much you can do if you don't have a security team. Likely, you won't even notice the fault in security. A security officer makes sure that your security is always being looked after, and security issues are handled quickly.



### Discourage Crime

Criminal activity happens everywhere, even in corporate office spaces. Having security officers present helps to keep everyone on their best behavior. This makes sure that criminals think twice, and that possible disgruntled employees remain on their best behavior.



### Employee Safety

Your employees deserve a safe place to work when they come in every day. If they don't feel safe then they're going to be less likely to do their best work, and you run the risk of having a higher than usual turnover rate. Security helps make sure they feel valued and safe.



### Quick Response

Emergencies are part of an unfortunate reality that we live with. When emergencies strike seconds can make all the difference, and it could take emergency services between 6-10 minutes to respond. With a security team, you have a response ready immediately to handle the situation, and save those precious minutes.

## INDUSTRIES WE SERVE

Protecting the property of your business and the businesses that occupy their space and work under their roof should be a top priority. This is best for all businesses involved and only creates a better corporate space. People come and go from office buildings all the time, and it's important to make sure that there's no theft or other criminal activity from the guests or staff in the building.

# Medical Facility Security

## TRUSTED MEDICAL FACILITY SECURITY OFFICERS

Patients have enough to worry about without also having to worry about their safety and security. Part of your job as an administrator is to help keep the patients, and their families safe and secure.



### **Security Officers Trained For Medical Buildings. Available To You 7 Days A Week, 24 Hours A Day**

This also extends to your employees and staff who are working for you. They all deserve a safe environment to practice and get treated. Security officers are the first in many active steps you can take to make security a priority for you, and your hospital or medical building. These steps are important for facilitating an environment where people can feel safe and secure while seeking medical help or assistance.

## BENEFITS OF HIRING MEDICAL FACILITY SECURITY OFFICERS



### **Professionally Trained Officers**

We take pride in providing the best possible training for our officers. Our officers meet and often exceed the standards set by the states that enforce and administer licensing requirements.



### **Latest Equipment**

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### **24/7 Availability**

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## Security Issues

If you run any type of business then you know that security risks and threats are just a part of keeping the doors open. The problem is that if you're not paying attention and not taking an active role then these issues will go unaddressed. Security teams will take an active role in solving your security issues.



## Discourage Crime

Criminal activity is no stranger to hospitals as it's no stranger to any other type of industry. This can be theft, violence, drug-seeking, or other types of illegal, or at the very least, disruptive behavior. Security officers that are visible help to keep everyone on their best behavior, and help the people following the rules to feel safe.



## Patient Safety

The safety of your patients and the people who accompany them is something that can not be overlooked. The people who come into your hospital, clinic, or medical buildings often have enough to worry about as is. They deserve to feel safe while looking after their loved ones or seeking medical treatment.



## Quick Response

In the case of an emergency, seconds can matter. In a hospital or medical building, you're more aware of this than most. If something were to happen you may not be able to wait minutes for emergency services. Having security will give you an immediate response to emergencies until emergency services can arrive.

## INDUSTRIES WE SERVE

The look of your property is important. If people don't feel safe when they come to your hospital, clinic, or medical building then they won't come to you for assistance. It's important that it's well maintained so that people will feel invited and welcomed. Investing in security to make sure the property isn't damaged will also help to keep repair costs low.

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# Task Force Protection Contact List

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Erica Allen	NC Director of Operations	(844) 364-8273 x702	eallen@tfprotection.com