

# HOUSEKEEPING *with*



Cleaning and infection control expertise for peace-of-mind



A trusted hospitality partner in long-term care, assisted living, retirement, and independent living homes — serving Canadians for over 50 years.

## *Why* Aramark Senior Living?

- We are a **compassionate partner** that seamlessly integrates into your home with ease—ensuring resident engagement and service excellence at every touchpoint.
- We are **committed** to adhering to operating procedures, open and transparent communication, and continuous improvement.
- We have **innovative**, comprehensive programs to drive consistent execution always with a **customizable and flexible approach**.

## *Partnering* for Success

We become a **natural extension** of your housekeeping team. Our services include:

- Operating an **expert-led, professional** cleaning service for your entire home
- Supporting and **consistently improving** on the safety and wellbeing of your residents
- Providing the **latest technology** and marketing tools
- Ensuring **regulatory compliance**
- **Simplifying team member** needs
- Managing **labour costs**

*That's* Aramark Senior Living.



## How We Deliver *Value* to Your Housekeeping Operation



### Our courteous housekeepers do more than just clean and disinfect, they engage with your residents every day

- Ongoing relationship-building with residents
- Consistent cleaning service for every resident
- Social activities with cleaning team member participation
- Leave-behind resident communication cards



### Our highly trained, empathetic, and motivated team members take service excellence to heart

- Aramark's Cleaning Academy for housekeeping skills training
- Leadership in Energy and Environmental Design (LEED) certification
- Resident-centred skills and awareness training
- Daily focus on achieving financial commitments, driving innovation, and accountability



### We are committed to minimizing the risk of infection and maintaining team member and resident safety

- Industry-leading infection prevention and control practices and standard operating procedures
- Environmentally friendly chemicals with minimal fragrance/odour
- Cleaning equipment thoughtfully selected for low noise output and lowest physical risk
- EverSafe™ Rapid Deployment Team—deep cleaning services for additional infection control



### Through proven processes, programs, and technology, we help track, analyze, and deliver measurable results

- Ongoing monitoring and remediation of any program anomalies
- Equipment and systems to extend life and enhance appearance of facility elements
- Proprietary FacilityFitPro™ software for performance monitoring and workflow optimization
- Capital investment support

Ask us

about access to preferred pricing and discounts through



Contact us to *learn more*

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