

# DINING *with*



Customizable programs to elevate the dining experience



A trusted hospitality partner in long-term care, assisted living, retirement, and independent living homes — serving Canadians for over 50 years.

## *Why* Aramark Senior Living?

- We are a **compassionate partner** that seamlessly integrates into your home with ease—ensuring resident engagement and service excellence at every touchpoint.
- We are **committed** to adhering to operating procedures, open and transparent communication, and continuous improvement.
- We have **innovative**, comprehensive programs to drive consistent execution always with a **customizable and flexible approach**.

## *Partnering* for Success

We become a **natural extension** of your dining team. Our services include:

- Creating fresh, **delicious, high-quality, nutritious meals** for all diet types
- Supporting **independent eating** and resident choice
- Ensuring regulatory **compliance**
- **Simplifying team member** management
- Managing **labour costs**

*Customizable* Dining Brands:



**GATHER**  
COME DINE WITH US



# How We Deliver *Value* to Your Dining Operation



## We create enjoyable dining experiences that optimize food quality, variety, and resident dignity

- A focus on elevated culinary excellence and restaurant quality meals
- Insights-driven menu planning process incorporates resident, family, and caregiver feedback
- A robust recipe collection that includes standard, elevated, and premium choices to meet any budget
- “Always available” menu with innovative features and classic, homestyle favourites
- Celebratory meal and food tasting events featured regularly to surprise and delight



## Our highly trained, empathetic, and motivated team members take service excellence to heart

- Industry-leading service excellence & resident-centred skills and awareness training
- Robust orientation program & toolkit for new employees
- Dedicated culinary, menu, & service program development teams provide ongoing support & innovation
- Provincial audit / inspection program preparation
- Senior living specific team member orientation program



## We optimize health with nutritious and delicious meals created for residents’ individual needs

- A focus on fresh, whole foods with healthier preparation methods makes up our Food First Philosophy
- Innovative “Plus” menu items where “food is fortified with food”
- Stringent safe food handling practices in all production & service spaces
- Dietitian approved allergen and special diet management including innovation in texture modified meals
- Priority placed on accessibility for all residents, including expanded handheld choices and adaptive aids



## Through industry-leading programs and technology, we help track, analyze, and deliver measurable results

- ResidentConnect software and dashboard, reports resident satisfaction for continuous improvement
- Proprietary Prima Web recipe management system creates operational efficiency with food production and forecasting
- RDS diet and menu management system integrates with electronic medical records while providing daily costing and nutrition information
- Capital investment support

Ask us

about access to preferred pricing and discounts through



AN AVENDRA GROUP COMPANY

Contact us to *learn more*

seniorliving@aramark.ca | aramark.ca

