



SEWA EUROPE

# Sewa in Ukraine Crisis

Supported by Sewa UK and Sewa USA

# Three layers of volunteer support phase 1

- Volunteers behind the scene working 24/7 to connect 1:1 with people in distress
- Provide emotional support to distressed people
- Looking at movement roots, border crowds and safety measures.
- Connecting local Ukraine volunteers to problem areas.



- Volunteers at different border crossing points
- 5-10 volunteers at each of the border countries

- Volunteer based in Ukraine located at various cities.
- They continued to stay there to coordinate local level logistics.



# Disaster Relief and Recovery for Ukraine



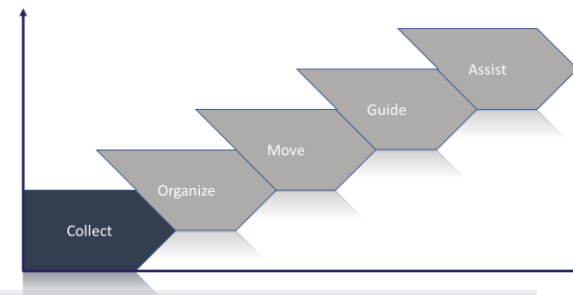
**Geoffrey Onyeama** ✓  
@GeoffreyOnyeama

1/2 A million thanks to the Government of Ukraine @MFA\_Ukraine for providing the buses, Sewa International Europe @herambk, and @Sewa\_intl @sewauk\_official for their amazing facilitation and coordination....

6:23 PM · Mar 8, 2022 · Twitter for Android

101 Retweets 9 Quote Tweets 306 Likes

# Phase 1: When the crisis started unfolding



**24 Feb:** Call for help from our local volunteer in Ukraine

Volunteers involved

4

**24 Feb:** We created a WA message with local Ukrainian volunteer's number

9

**25 Feb:** Released a google form to collect requests

15

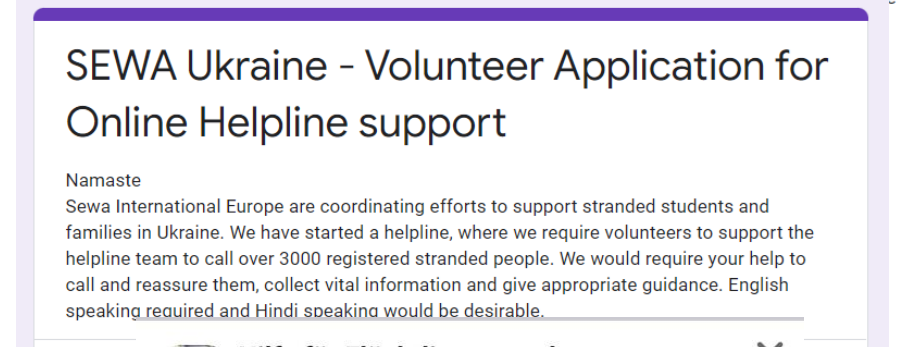
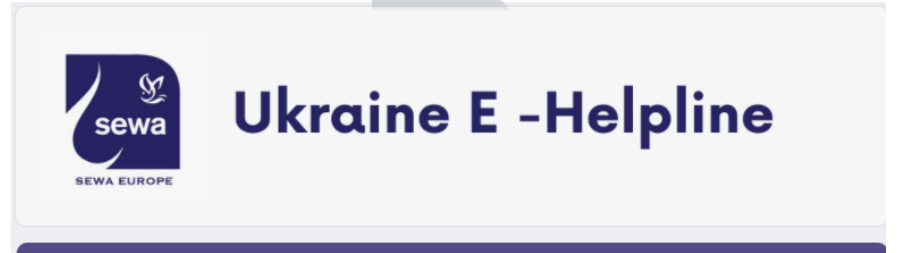
**27 Feb:** Opened up WA groups publicly to join

80

**28 Feb:** Call for Volunteers globally

200+

....



Hello. I am looking for someone who can take a woman with her two sons to Germany at the Polish-Ukrainian border. Preferably to the Ruhr area, but of course I can also drive a bit 🙏

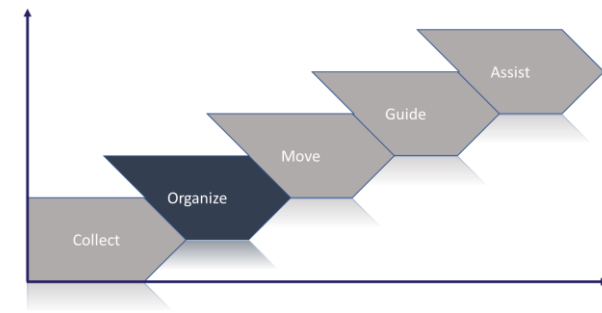
⚙️ Rate this translation

1 comment • 3 shares

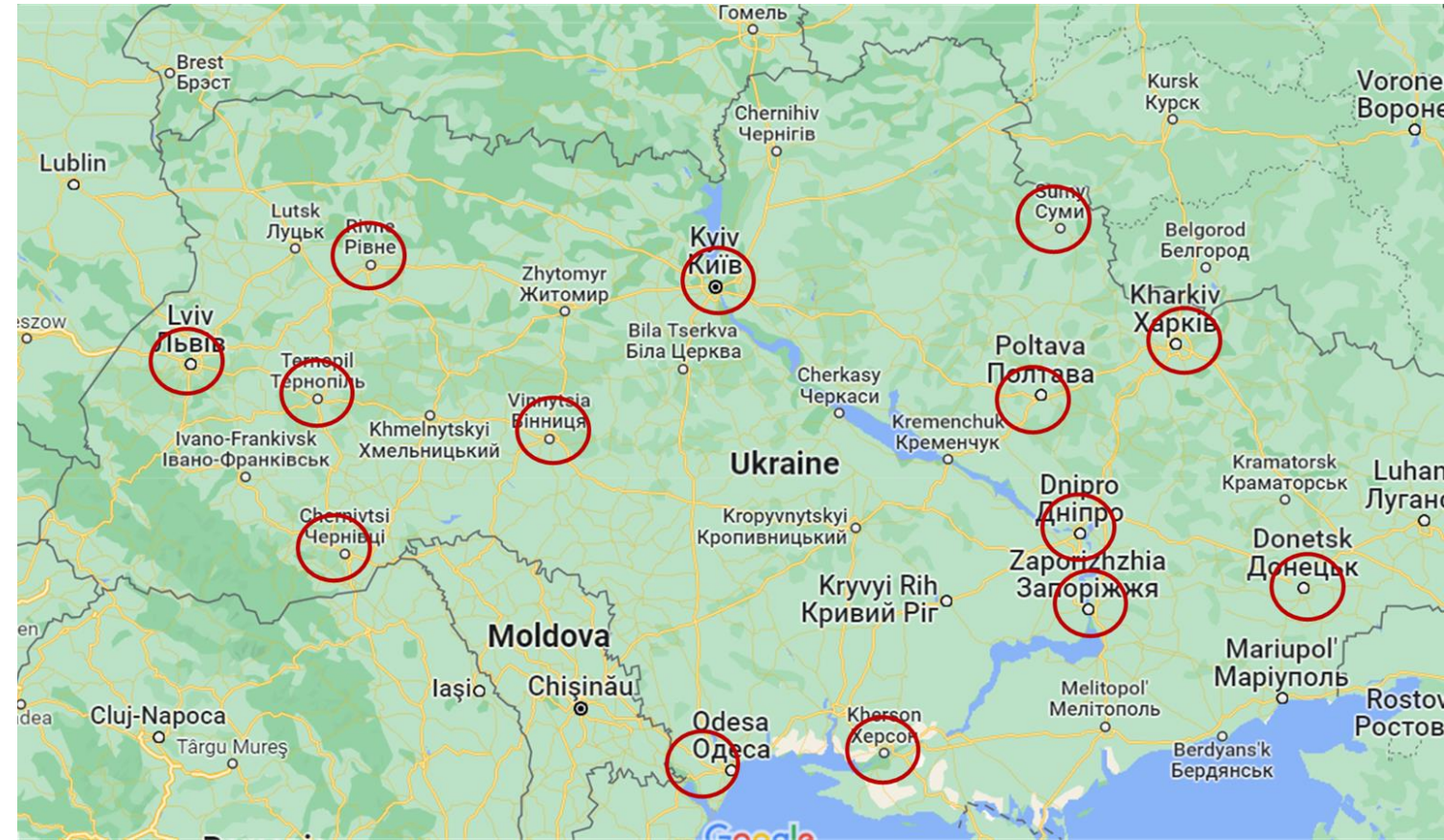




# Phase 1: Organised Coordination

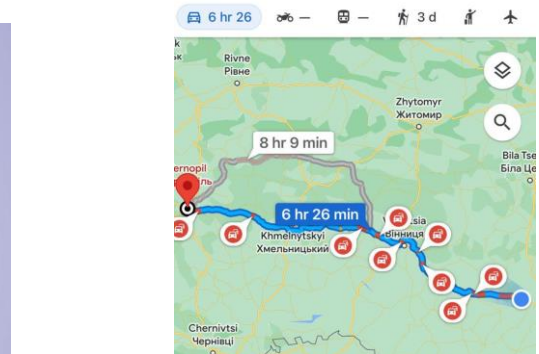
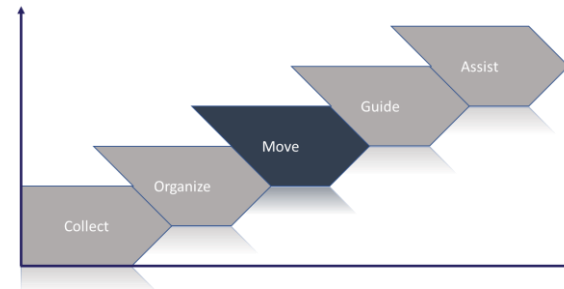


- Evacuation process at this stage was centered by city location
- Every city had its own challenges – transport mode (Rail / Bus), distance from border crossing, proximity from war zones, student concentrations, etc.
- Information dissemination, validation and follow up specific to city
- Every city was assigned with one main coordinator, who was being assisted with many others





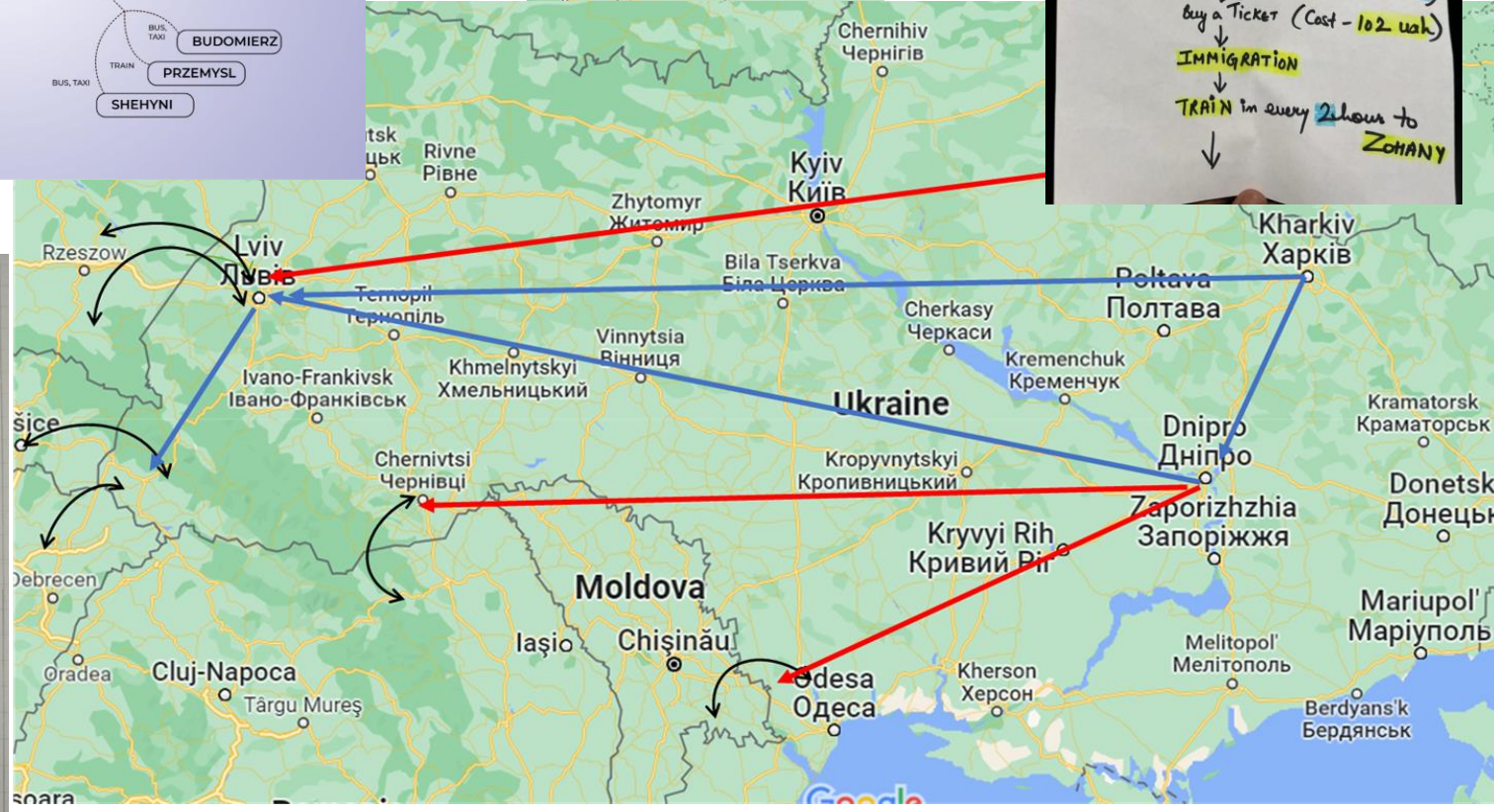
# Phase 1: Cities to borders



FOR STUDENTS WHO ARE EVACUATING ONLY THROUGH HUNGARY (ZOHANY) BORDER...

**NOTE: PLZ DON'T TAKE "SLOVAKIA ROUTE"!!**

UZHGOROD (TAKE TAXI/CAR NOT BY WALK)  
 ↓  
 CHOP (RAILWAY STATION)  
 ↓  
 Buy a Ticket (Cost - 102 uah)  
 ↓  
 IMMIGRATION  
 ↓  
 TRAIN in every 2 hour to ZOHANY



We knew this 6:40 AM

I didn't 6:40 AM ✓

This is bad Firdaus 6:40 AM ✓

Roads are not safe 6:40 AM ✓

We were risking our lives even when we were walking from kharkiv to pesochin 6:41 AM

I understand 6:46 AM ✓

There was a bombing 20-30 metres away from us. My friends won't leave me behind but should I sabotage this opportunity they are getting for those imaginary buses in Russia. 6:47 AM

I can assure you that I'll be waiting till the end 6:48 AM

Like till all students board that bus 6:48 AM

Firdaus Tarannum  
 There was a bombing 20-30 metres away from u...  
 Confirmed then and there. 6:49 AM ✓

But not longer than that. I know I'll be risking our lives and wasting your efforts but right this instant we are helpless. 6:49 AM

Forwarded message From Bhavna  
 Well, Kharkiv is under attack, ofcourse th...  
 hear the super sonic booms.

\* KHARKIV to Poland \*

By Train → RAKHIV (Gets stop before Lviv) → LVIV

By other means → LVIV

At LVIV Train station entrance, Food, coffee, water is available.

Coming out from entrance on LEFT side, you'll see a mini van for Budomeriz border: [Cost: 800-900 UAH]

Budomeriz Border

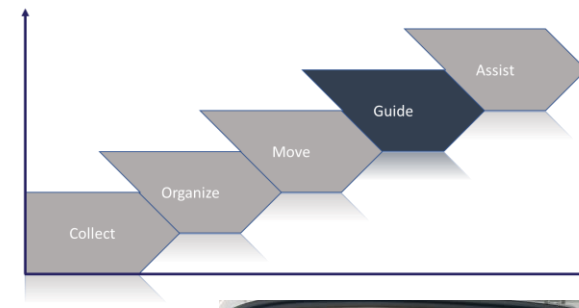
Once you reach, you need to walk for 1 km

Then wait for 3-4 hours for immigration process

Then via indian embassy bus, you'll reach hotel in Poland



# Phase 1: Guide & help cross border



- Coordinate with local humanitarian organizations for Food and accommodation
- Arrange food and essentials wherever needed
- Coordinating with neighboring high commissions



- Help Indian high commissions to get students be evacuated through special flights

← My status  
1 minute ago

68 students have just boarded the train from Záhony(Hungary-Ukraine Border) to Budapest now and expected to arrive Nyugati around 7.30am. If there are no more surprises, end to #SewaMissionary 😊😊😊🇮🇳



# Phase 1: Blueprint of the evacuation mission

Agility, experience and dedication for humanity made us able to achieve what we could achieve - **together**

Google forms were used to collect data

... time elapse ->



SEWA EUROPE - Helpline for Ukraine

This form is created so our local volunteer from Sewa Europe can assist you in a time of crisis.

SEWA Ukraine - Volunteer Application for Online Helpline support

Namaste

Sewa International Europe are coordinating efforts to support stranded students and families in Ukraine. We have started a helpline, where we require volunteers to support the helpline team to call over 3000 registered stranded people. We would require your help to call and reassure them, collect vital information and give appropriate guidance. English speaking required and Hindi speaking would be desirable.



SEWA EUROPE



# Phase 2: Support - Assisting refugees at Poland Border



**Sewa Base Camp at Medyka - Poland with Phone/device charging points, seating and heaters.**

**Purchasing and handing out essential items**



**Assisting with baggage support for refugees from Ukraine Border to Poland**



**Volunteers started serving on day 1 and will continue for the coming months**





# Phase 3: Support - Assisting refugees in Ukraine



**Purchasing and handing out essential items**



**Volunteers conducting Yoga session at Refugee Centres**

**Shehni Ukraine – refugee centres with Phone/device charging points**



**Refugee Centre with over 1000 beds – Sewa Volunteers supporting**





# Sewa in pictures



Search or start new chat

**PORUBNE-SIRET(Romania)** 9:34 pm  
+380 93 095 3509: Maximum @ 2

**HelpLine Msg not for FWD** 9:34 pm  
+91 95973 86575 is typing... 5

**Iudomeriz Border** 9:33 pm  
0 570238: Have you crossed immigrat... 2

**NI-MEDYKA(Poland)** 9:33 pm  
for Mydeka border only

**SEWA-Uzhhorod** 9:31 pm  
Students reaching chop border control shoul...

**SEWA-Kiev** 9:31 pm  
+380 93 75 58: I need help to evacuate stu... 1

**dra Kostenko Ukraine** 9:31 pm



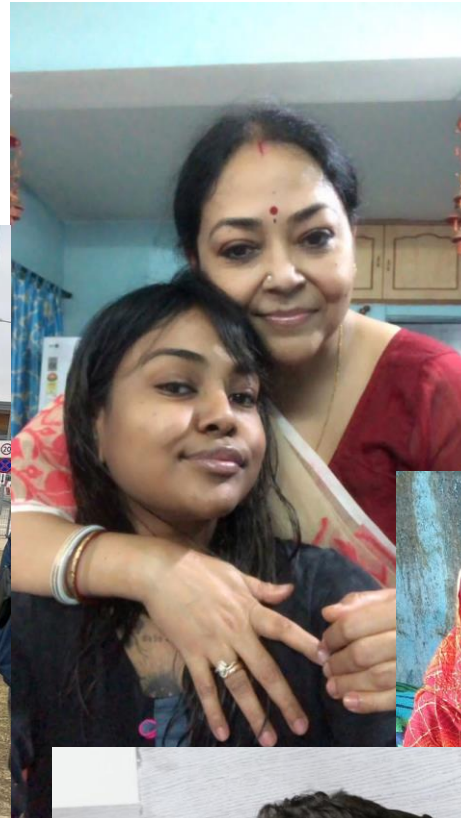


# Sewa in pictures





# Smile is our reward



# Thank You

