DECEMBER 2022

TRANSPORTED ASSET PROTECTION ASSOCIATION



A POWERFUL PARADIGM SHIFT & EMPOWERMENT

ENGAGE, EVOLVE & ELEVATE

Chairman's Year-end Message

Major Achievements in 2022

Vision & Strategic Direction for 2023

Lessons to Take Into 2023 and Beyond

TAPA APAC Opens New Office in Singapore

Contents

Chairman's Year-end Message	03
Major Achievements in 2022	04
DHL Express Asia Pacific Reaches the Apex of Excellence with 100th TAPA Certification	04

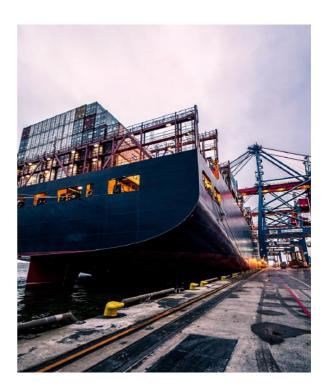




Vision for 2023 A Powerful Paradigm Shift & Empowerment



Office Opening TAPA APAC has finally moved into the first ever office in Singapore



Supply Chain Lessons to take into 2023	12	
Key supply chain issues this year and new strategies that are being rapidly deployed to help build resilience and agility		
Membership Updates	15	
Audit & Certification Updates	16	
Training Schedule	17	

Dear valued members,

Welcome to the year-end edition of Lookout.

As we come to a close of 2022, I would like to take this opportunity to thank our members, partners and 2022 Board of Directors for your contributions for TAPA APAC. We have received numerous feedback from the members that they echo the importance of 'One TAPA' and support the change in TAPA APAC management and direction going forward.

While we move towards normalization in the New Year, TAPA APAC aims to address the post-pandemic needs of the members which has been dynamic towards ESG issues. With TAPA APAC's new strategic direction in 2023, members will see a significant change in membership services and activities to help support their business functional needs centring around supply chain sustainability and resilience.

TAPA APAC will provide greater value for existing members and accelerate membership growth through extensive marketing activities and member events, supported with the right gualified resources and full empowerment by the 2023 Board of Directors. We will also engage with the right partners to form greater links and gain greater support of our TAPA Standards within each local supply chain network.

Strategic Changes for TAPA APAC:

- Focus on resilience and sustainability;
- Increase value-adds for members;
- Address areas of concerns for members such as Pharmaceutical, Tobacco, Cyber Security areas where working committees will be set up;
- Develop new standards to support the manufacturers and Shippers in the areas of scrap management and brand protection;
- Develop new advanced training courses on contractual language and application of the TAPA Standards with providers, alignment of security systems and processes & procedures, and a financial course on the ROI of the implementation of TAPA Standards and its Certification:
- Develop a Security Management Systems (SeMS) that integrates TAPA Standards;
- Engage strategic partners such as Governments, International Trade Agencies and Law Enforcement Agencies (LEAs).

In this edition, we highlight the lessons learnt this year, recap on our major milestones and share our exciting direction for 2023. Let's also welcome our newest members and congratulate our members who have recently achieved their TAPA certifications.

Have a wonderful break and see you in 2023!

With best regards,

Chairman, TAPA APAC



A Year of Incredible Achievements: TAPA APAC's Major Milestones in 2022!

TAPA APAC has consistently supported the growth of the logistics industry and actively participated in key industry forums. TAPA APAC will continuously dedicate to being a business enabler and leader in the supply chain sector, through its standards training, audit & certifications helping businesses in their resilience and sustainability missions.

Let us take a look back and revisit the three significant milestones for TAPA APAC in 2022.

DHL Express Asia Pacific Reaches the Apex of Excellence with 100th TAPA Certification

November 1 marks an exciting day for DHL Express and its customers in the Asia Pacific region, as the West Hanoi Service Center has been awarded the TAPA Facility Security Requirements (FSR) certification 'A', making it the 100th facility in the region (excluding China) to receive the esteemed certification.

Tony Lugg, TAPA APAC's Chairman congratulated Ken Lee, CEO of Asia Pacific DHL Express on this remarkable achievement. The TAPA certification is an internationally recognized industry standard that is awarded to companies that meet the stringent requirements for secure warehousing or in-transit storage of high-value goods across the global supply chain.



(From Left) Mr. Vu Ngoc Binh, Security Supervisor in DHL Express Vietnam; Mr. Edward Lim, Head of APEC Security in DHL Express; Mr. Tony Lugg, Chairman of TAPA APAC; Mr. Phuc Vinh Mai, National Security Manager in DHL Express Vietnam.

The attainment of its 100th TAPA "A" certification by the West Hanoi Service Center is a testament to DHL Express' commitment to delivering the highest quality of service and security to its customers. Having achieved this milestone, DHL Express can now confidently guarantee the security and safety of its customers' goods and shipments across the Asia Pacific region. We look forward to DHL Express continuing to uphold the highest security standards in the industry and for more of their facilities to be awarded the TAPA certification in the future.

Tony Lugg went on to say "Manufacturers build the TAPA standards into their contractual agreements to reduce supply chain risks, increase resilience and sustainability of their overall supply chain. Companies like DHL Express are leading examples of where they have seen the value add to its customers. TAPA APAC's Supply Chain Security Standards allow companies to select their preferred level of FSR, TSR, GSR and CSS certification to suit their security requirements and those of their customers. Certification is achieved by working with our approved Independent Audit Bodies (IABs) or via Self-Certification.

Flipkart India Achieves Global Milestone - First E-commerce Organization to Secure Multi-site TAPA Elevated Security Protection FSR 'A' Certification for its 75 Fulfillment Centers!



Flipkart Team celebrating the milestone of setting the Standard A Level for the Ecommerce Sector together with TAPA APAC and IAB-DNV India.

We are proud to congratulate Flipkart on their remarkable journey to certify their 75 fulfillment centers to TAPA FSR A after a rigorous audit process on November 15, another major milestone! Flipkart's compliance with TAPA standards is a crucial step toward ensuring the company's resilience and business sustainability policies. The certification is a great achievement for the company and shows the commitment and dedication it has to set the standard for Indian e-commerce.

Speaking on the occasion, Tony Lugg, TAPA Certified Expert and Chairman of TAPA APAC, said, "Flipkart's achievement of having 75 e-commerce fulfillment centers to be certified to TAPA FSR A is nothing short of remarkable. I extend my heartiest congratulations to Flipkart for their commitment to meeting the highest security standards and for taking the necessary measures to ensure the security of their customers and their data."



The certification from TAPA is a testament to Flipkart's commitment to building a robust infrastructure and keeping their customer's data safe for the future growth of Indian e-commerce. By adhering to TAPA standards, the company is not only providing the best-in-class service to its customers and employees but also acting as a role model for other e-commerce companies.

TAPA APAC Manila Conference: Future of Business Growth - SEIPI's Biggest 3-day Annual Event



(From Left) Pol Camacho (TAPA-PH); Leandre Llanera, Francis Zabala, Cesar Afable Jr. and Ciara Lazatin Mapa of Bulldog Security Agency Inc.; Edwin Perez; Nilo Pomaloy of TAPA-PH; and Alfred Enagan.

In partnership with the Philippines' premiere semiconductor and electronics organization - Semiconductor and Electronics Industry of the Philippines Inc. (SEIPI), TAPA APAC held a highly successful and well-attended conference at the Microtel Wyndham Hotel in Pasay City, Manila, from November 16 to 18. It was SEIPI's first biggest 3-day event in the Philippines since COVID restrictions were lifted.

The conference featured three key topics:

• Cybercrime and Incidents

The Head of the National Bureau of Investigation Cybercrime Division, Atty. Palmer Mallari, shared cybercrime statistical threats, trends and incidents, and the modus operandi of cyber offenses in the country.

Digitalization and Physical Security

TAPA APAC showcased the hallmark of physical security layers, and the evolution from conventional 3Ds (Detection, Delay & Deterrence) to contemporary 4Ds (Detection, Delay, Deterrence & Deception). He noted how digitalization has helped to reduce the risks associated with physical security, with the use of new technologies such as physical barriers, biometrics, and more.

• Digitalization Efficiency and Opportunities

Other speakers discussed the current issues and potential benefits of digitalization, the challenges it poses to businesses, as well as new opportunities and strategies that could be employed to improve the efficiency of digitalization.

The success of the TAPA APAC-SEIPI APPS joint conference in the Philippines provided the attendees with opportunities to learn and exchange ideas with each other. It also served as a platform for the members of the semiconductor and electronics industry to discuss and share best practices in asset protection.

Vision for 2023: A Powerful Paradigm Shift & Empowerment for TAPA APAC

Instituted to make a difference to the global supply chain industry, TAPA is dedicated to and constantly help security professionals and businesses to enhance resilience and sustainability through its Standards, Training and Certifications.

Is security the only concern for supply chains in today's Volatile, Uncertain, Complex and Ambiguous (VUCA) world?

More than Security, It's Resilience

Security is one of the many functions of a resilient and adaptable supply chain for asset protection. More recently, TAPA APAC members have also shared their concerns regarding gaps in their supply chain functions towards Environmental, Social, and Governance (ESG) issues. As such, the TAPA APAC Board sees an imperative need to support members with new standards and frameworks to address these concerns.

Leading Supply Chain Resilience and Sustainability

Mr. Tony Lugg, TAPA APAC Chairman said, "TAPA APAC's new vision and strategic direction are aligned to support our members' needs. It is more critical now than ever for TAPA to educate and engage industry experts, business leaders, decisionmakers and not just security professionals, to address the business challenges in regards to resilience and sustainability. Members will see a significant change in membership services and activities to help support their business functional needs. Our goal is to double our memberships and enhance value-adds for members with the new structure and support put in place." Elevate Evolve Engage

Double the Membership with Greater Brand Visibility

The Board has strategically developed a program to double memberships with greater levels of market penetration into major economies like India, Indonesia, Philippines, Vietnam, Japan and Korea. This includes increasing collaborations with local governments, improving standards, and hosting major events and conferences for supply chain leaders.

Increase Value for Members with More Engagement

TAPA APAC will redefine membership categories based on their business needs and certification requirements. The new membership categories aim to provide more channels for members to engage with our activities which bring greater value to their organizations.

Advanced Modular Training



TAPA APAC will be adopting creative training methodologies including self-paced online sessions. In addition to existing Standards Training, TAPA APAC will introduce new modules and topics based on latest technology, best practices and known methods. These new advanced training will benefit members with additional knowledge and skills which will enhance implementation effectives and adherence to standards' expectations.

Development of New Standards such as Scrap Management, Brand Protection

There is a massive knowledge gap in the supply chain industry on how to ensure a resilient end-to-end supply chain process. TAPA APAC aims to fill this crucial gap with new standards to provide uniform guidelines for the industry, starting from scrap management to brand protection, which are important aspects that pose significant business risks to many organizations.



Review and Updates on Existing Standards

Current standards are critical standards that are used by the industry in their dayto-day operations to ensure supply chain security and resilience. As part of our ongoing commitment, TAPA APAC will review all standards in a holistic view and make these standards complementary, thereby minimizing the overlaps and redundancies in each standard. In addition, TAPA APAC looks to include requirements for secure data storage and usage in the Cyber Security Standards (CSS) to address data security concerns. This will help the supply chain industry to have a consistent approach towards security and resilience.

New Management Committees and Establishing TAPA China

TAPA APAC has restructured its management and working committees by engaging experienced supply chain professionals and redefining the committees' scope of work. This will ensure that TAPA APAC is managed and led by the most qualified professionals ensuring we continue to stay ahead in the industry.

The establishment of TAPA China office under the umbrella of TAPA Asia Pacific on 18th October 2021 is TAPA APAC's first step of restructuring to cover Greater China, including China Mainland, Hong Kong and Taiwan. TAPA China, is lead by Mr. Alan Liu and administered by a highly efficient and professional team based out of Shanghai who will assist to run TAPA APAC events and partnerships with the local governors and district mayors to increase the brand outreach and membership in China.

Empowering the Team

Empowered by the Board of Directors, the TAPA APAC team will now run on a corporate structure. The Board and working committees will now function as the Steering Group to give the approval on strategies and budget, while the full execution will be completed by the team. The Board has empowered the team with full autonomy and quality resources to serve the new direction.

Opening of TAPA APAC Office



TAPA APAC's first office has finally opened in Singapore, at Paya Lebar Quarter. This office is fully equipped with proper systems and compliant tools to support TAPA APAC members and activities, including hosting events with members and associate partners.

Great Step Forward into 2023

TAPA APAC's paradigm shift with upgrades and structure is aimed at providing an elevated level of service and increasing the value for members. As we look forward to exciting times ahead, we need your continued support and feedback to make TAPA the leading association for supply chain standards and solutions for resilience and sustainability.





TAPA APAC Office Opens in Singapore!

After months of anticipation, TAPA APAC has finally moved into the first ever office in Singapore, at Paya Lebar Quarter, on 1st December 2022. The new office marks the beginning of TAPA APAC's decision to run the association on a full corporate structure and is also part of the change in strategic direction from the Board.

This fully-functional office will support full operations of the team and host meetings with members and associate partners. The office is fully-equipped with proper systems and compliant tools to support TAPA APAC members and activities. Devices and equipment have been upgraded to better assist the team in their daily activities for the members.

The office features an external open-space area for open discussions and an enclosed TAPA-only room with digital key access. The TAPA APAC team will actively administer the office space and ensure all documents and devices are kept secured.

Paya Lebar Square Sims Ave Sim All TAPA APAC members are welcome to visit the office. The office is open from Mondays to Fridays, 9am to 6pm (GMT+8). It is recommended to arrange a visit with the TAPA APAC team to ensure a smooth and pleasant visit.

The establishment of the new office is one of TAPA APAC's commitment to enhancing the value for members moving forward. TAPA APAC will continue to invest in quality resources and structural upgrades across training, memberships, certifications and marketing. Members will see a significant change in membership services and activities to help support their business functional needs.

TAPA APAC Office 1 Paya Lebar Link Paya Lebar Quarter (PLQ), Tower 1 #04-01, Singapore 408533

Tel: 6914 0892

For more information about the office or to plan a visit, please email to info@tapaapac.org.

Taking Major Steps to Further Realize Its Mission and Vision

TAPA APAC's initiative to expand its team is to ensure that it can bring more value for members and generate greater awareness across Asia Pacific. This commitment to providing additional support is a testament to the Board's dedication to the success of the association and the level of support promised to members. With an experienced team to support the Board, TAPA APAC will be able to provide more resources, better assistance and new initiatives for members in the coming months.

Great Step Forward into 2023

TAPA APAC's paradigm shift with upgrades and structure is aimed at providing an elevated level of service and increasing the value for members. As we look forward to exciting times ahead, we need your continued support and feedback to make TAPA the leading association for supply chain standards and solutions for resilience and sustainability.



Supply Chain Lessons to Take into 2023 and Beyond

This 2022, the Russia-Ukraine conflict, combined with wider geopolitical implications and the repeated COVID-19 lockdowns in China have caused an unprecedented disruption in the global supply chain, forcing businesses to rethink their entire value chain from raw material sourcing to end customer. Businesses of all sizes have been left grappling with the commercial, operational, financial and organizational challenges posed by these disruptions.

In response, CEOs are looking to the future and seeking to build resilience into their supply chains by increasing investment in disruption detection and innovation processes.

But how can businesses best adapt to the new reality and ensure that their supply chains are future-proofed?

In this article, we will be exploring the key supply chain issues this year and new strategies that are being rapidly deployed to help build resilience and agility.

Upskilling and Adopting New Technology

The pandemic has also caused shortages of manpower and raw material, which in turn led to production delays or even halts. This situation revealed the lack of resilience in supply chains and served as an opportunity for industry leaders to re-evaluate their long-term supply chain strategies. Companies are recognizing the need to prioritize risk management as a key part of their supply chain decisions, while also looking to make their supply chains more resilient and cost-effective. To mitigate staffing issues, organizations should look into the adoption of new technology in supply chain operations, while ensuring employees are trained on required skills and capabilities.



Revolutionizing Disrupted Global Supply Chain

Global supply chains are often unprepared when disruptions happen, businesses are not nimble enough to react and resume proper operations. This has caused a significant decrease in supply of goods. Furthermore, flows of goods into key markets are restricted due to shutdowns of ports and airports and congestion at customs, these ports include the Port of Singapore, Port of Shanghai, Port of Hong Kong, Port of Busan, Port of Qingdao, Port of Tianjin, and Port of Dalian in China, as well as ports in Japan, South Korea, Malaysia, and other Asian countries. We are experiencing a ripple effect across supply chains - shipments are delayed at ports and goods get piled up in storage.

Assuming that disruptions recede and access to sea and airfreight revert to pre-pandemic levels, it might take some time before things return to normal. In the meantime, consumers should expect to see higher prices and longer waits for retail shelves to be replenished, especially for imported products. Furthermore, items requiring repairs and maintenance could be delayed in lengthy service queues. Government and industry leaders are striving to design strategies that increase domestic capabilities, making them less reliant on regional and global supply chains. Companies should consider redesigning supply chain flows, storing inventory closer to customers, and improving last mile deliveries and returned goods.

Broadening Trading Partnerships

Despite the inherent risk associated with having one major trading partner, many businesses have strong relationships with one large customer, one major supplier and/or one major supply chain partner. Businesses have to recognize the need to broaden their trading partnerships by identifying alternative suppliers, markets, customers and logistics providers. In addition, supply chain leaders are turning their attention to third and fourth parties' ongoing risk monitoring to address inherent, residual, cyber and counterfeiting risks more effectively. Consequently, to increase agility and resilience, businesses are investing in new technologies and services such as trading systems, planning and analytics capabilities.



Investing On Advanced Digital Support System This year, many companies have made initial investments to automate key nodes within the supply chain, including stores, warehouses, manufacturing facilities and corporate office buildings, in order to enable efficient, effective and safe operations. This level of investment is expected to be accelerated in 2023 as businesses seek to adopt more advanced digital enablers, such as cognitive planning and AI-driven predictive analytics, as well as employing advanced track and trace and blockchain technologies to add greater integrity and visibility into secure supply chains. With the help of these advanced technologies, leading organizations are making strides to improve visibility throughout their extended supply chains.

Future Supply Chains Success Factors

Supply chain issues have been a major topic of discussion for many organizations this year. Although it has affected the flow of goods, there is no doubt that these experiences have enabled businesses to develop better strategies and plans to ensure that these challenges can be better managed in the future. In 2023, it is vital that supply chains possess the following characteristics to stay relevant.

Digitalized with Relevant Technologies

Processes are streamlined and decisions are driven by data analytics.

Future-looking and Skilled Workforce

Reskilling and upskilling existing workforce to keep up to date with new technology advances or to maneuver manpower between functions.

Customer-centric Micro Supply Chains

Decentralize or relocate closer to customers to reduce impact of supply chain disruptions.

Ethical and Sustainable

Businesses need to start operationalizing their ESG strategy.

TAPA's comprehensive approach to supply chain resilience and sustainability ensures that our members' supply chain remains secure and efficient. TAPA Standards and trainings are designed to upskill the industry workforce and empower businesses with the right processes and solutions centric around the post-pandemic needs for the future.

WELCOME ABOARD

Please join us in welcoming the latest companies to join TAPA APAC!

Membership

Company Name	Country	Website	Industry
ANJI-CEVA Logistics Co.,Ltd Tianjin Branch	China	www.anji-ceva.com	Logistics & Supply Chain
Asas Kukuh Security Services (M) Sdn Bhd	Malaysia	www.asaskukuhsecurity.com	Security & Investigations
Atita Consultancy International Sdn Bhd	Malaysia	www.atitaconsultancy.com	Professional Training &
			Coaching
AYU EDISI SDN. BHD.	Malaysia	N.A.	Security & Investigations
Bulldog Security Agency Inc.	Philippines	www.bulldogsecurity.com.ph	Security & Investigations
Depth Defence Logistics	Australia	www.depthdefencelogistics.com	Logistics & Supply Chain
DHL-Sinotrans International Air Courier Ltd.	China	www.cn.dhl.com	Logistics & Supply Chain
DSV Air & Sea Sdn Bhd	Malaysia	www.dsv.com/en/countries/asia/ malaysia	Logistics & Supply Chain
Fusion Trade HK Limited	Hong Kong SAR (China)	www.fusionww.com	Logistics & Supply Chain
Fusion Trade Pte Ltd	Singapore	www.fusionww.com	Logistics & Supply Chain
JET International Logistics Pte Ltd	Singapore	www.jet-logistics.com/en	Logistics & Supply Chain
JJ Express Services (Thailand) Co., Ltd.	Thailand	www.jjexpress.com.my	Logistics & Supply Chain
Kawalan Keselamatan Ikhlas Sdn Bhd	Malaysia	www.kki.com.my	Security & Investigations
Landwide Development (H.K.) Limited	Hong Kong SAR (China)	N.A.	Warehousing
Lazada E-Services Philippines Inc.	Philippines	www.lazada.com.ph	Warehousing
Lesus World Logistics (Suzhou) Co., Ltd.	China	www.lesus.com.cn	Logistics & Supply Chain
Logilink Warehouse and Logistics (HK)	Hong Kong SAR (China)	N.A.	Logistics & Supply Chain
Company Limited			
Morrison Express Corp	Taiwan	www.morrisonexpress.com	Logistics & Supply Chain
Nippon Express (Malaysia) Sdn Bhd	Malaysia	www.nippponexpress.com	Logistics & Supply Chain
Prima Platinum Sdn Bhd	Malaysia	www.primaplatinum.com.my	Security & Investigations
Project Argus Pte Ltd	Singapore	www.projectargus.co	Information Services
PT. TANJUNG PERAK SWADAYA	Indonesia	www.jkt-tps.com	Transportation
	China	www.realtranslog.com	Logistics & Supply Chain
(HK) CO., LIMITED	Malaysia	warmer and a construction of the same rank	Cocurity & Investigations
SASA SECURITY SERVICE SDN BHD	Malaysia Vietnam	www.sasasecurity.com.my www.dbschenker.com	Security & Investigations
SCHENKER LOGISTICS VIET NAM CO.,LTD Shanghai Gangkai Logistics Co., Ltd.	China	www.shgkl.com	Logistics & Supply Chain Logistics & Supply Chain
Shanghai Jiaxing logistics Co., Ltd.	China	www.scs56.com	Logistics & Supply Chain
Shanghai Mingzhong Logistics Co., Ltd.	China	www.shmzl.com	Logistics & Supply Chain
Shanghai Sunjoy Airtruck Transport Co., Ltd.		www.sunjoytrans.com	Transportation
Shanghai Sunjoy Antituck Hansport Co., Lu Shenzhen Xinning Intelligent Logistics co., Ite		www.sunjoytrans.com www.xinning.com.cn	Warehousing
Tronic Technology International	Hong Kong SAR (China)	NA	Logistics & Supply Chain
(Hong Kong) Limited	hong kong SAK (chilla)		Logistics & Supply Chain
Zuellig Pharma Korea Ltd.	Korea (South)	www.zuelligpharma.com	Logistics & Supply Chain

TAPA Standards Audit & Certification

Congratulations to our Member Companies for their Successful Audit and Award of latest TAPA Standards Certification!

FSR 2020 A

Company Name Teckwah Logistics Pte Ltd Schenker Singapore (Pte) Ltd Sankyu Singapore Pte Ltd Australian Postal Corporation T/as Star Track Express Schenker Australia Pty Ltd Global Airfreight International Pte Ltd Schenker Logistics (Xiamen) Co., Ltd Schenker Logistics (Jiaxing) Co., Ltd Shenzhen Xinning Intelligent Logistics Co., Ltd. LF Logistics Services Pte Ltd

FSR 2020 C

Company Name Delhivery Limited Delhivery Limited PRC Supply Chain Professionals, Inc. (Naga) Schenker India Pvt. Ltd. Maersk Greater China PT Infineon Technologies Batam Bollore Logistics China Co., Ltd. (Beijing Branch) WORLDGATE EXPRESS SERVICES SDN BHD Star Shine Cargo Service (Shenzhen) Company Limited (c/o Maersk Hong Kong Limited) - Shenzhen LF Logistics Services (M) Sdn Bhd

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Singapore Singapore Singapore Greenacre, Australia Wycombe, Australia Singapore Xiamen, China Jiaxing, China Shenzhen, China Singapore

Country

Telengana, India New Delhi, India Philippines Mumbai, India Shenzhen, China Batam, Indonesia Beijing, China Kuala Lumpur, Malaysia Guangdong, China

Kuala Lumpur, Malaysia

TSR Level 3

Company Name

E2S SECURITY Services SDN BHD. DHL Global Forwarding Philippines, Inc. JJ Express Services Sdn Bhd Schenker Logistics Viet Nam Co., Ltd. Schenker Logistics Viet Nam Co., Ltd. Malaysia Philippines Malaysia Ho Chi Minh, Vietnam Hanoi, Vietnam

Training Schedule

FOR JANUARY, FEBRUARY, MARCH, MAY

Dates To Note for 2023

24 & 25 JANUARY

FSR English (ANZ members only)

8 & 9 FEBRUARY

FSR English Online

22 & 23TSRFEBRUARYOnline



FSR Mandarin Online

10 & 1

MAY

15 & 16 MARCH TSR English Online

To register for the sessions, please head to: www.tapa-apac.org/schedule

FSR

Online

Mandarin

*Training dates subject to change. Please write to training@tapa-apac.org for any queries. TRANSPORTED ASSET PROTECTION ASSOCIATION

lookout

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