# FCRLP REPORT

### AN OVERVIEW OF THE PROJECT

2018-2022

**PREPARED BY** OTTAWA COMMUNITY LOAN FUND





## ACKNOWLEDGEMENTS

AS A COLLABORATIVE PARTNERSHIP, WE ARE DEEPLY GRATEFUL TO EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA (ESDC) THROUGH THE FOREIGN CREDENTIAL LOANS PROGRAM FOR PROVIDING THE FUNDING TO DELIVER THE PROGRAM. OOCLF thanks our partners – World Skills Employment Center, Lebanese and Arabic Social Services Agency (LASSA), Ottawa Community Immigrant Serving Organization (OCISO), and our financial partner, Desjardins Credit Union for their support and hard work in delivering a successful program that has helped 1841 newcomers achieve their employment goals. A special thanks to Jennifer Wilson, our ESDC Program Officer, for her ongoing support and belief in our work.

Funded in part by the Government of Canada's Foreign Credential Recognition Program





## TABLE OF CONTENTS

#### **MESSAGE FROM OUR LEADERS**

MESSAGE FROM PROJECT MANAGER

#### **MEET OUR FRONTLINE TEAM**

**COLLABORATIVE PARTNERSHIP** 

#### WHO WERE OUR CLIENTS

THE NUMBERS

IMPACT

#### **TESTIMONIALS**

\_\_\_\_\_

# MESSAGE FROM OUR LEADERS

Jane Duchscher Executive Director - OCLF Mengistab Tsegaye Executive Director - World Skills

Karyn Steer Chief Resource Development Officer - OCISO

Fred Awada Executive Director - LASSA









## MESSAGE FROM PROJECT MANAGER

"Our clients achieved their Canadian career goals. They were able to find meaningful work in their field of choice here in Canada."

LAURIE BECKSTEAD DIRECTOR OF PROGRAMS - OCLF

# **MEET OUR FRONT**



It has been very meaningful to be part of the Foreign Credential Recognition Program, collaborating with a compassionate and experienced team from four major immigration organizations. We were able to support the same client with a holistic approach during the process of credential recognition.

> Ebru Albay Mentorship Facilitator - OCISO

Working as a Project Coordinator for the Mentorship Program and being able to connect newcomer clients with mentors who are Ottawa-based licensed/certified professionals is very rewarding and meaningful to me. I see its daily impact with newcomers succeeding in reaching their goals, getting their licenses, developing their networks and obtaining employment in their field.



Eman Elgamal Project Coordinator - OCISO



It was the first time during my long career in employment counselling of having an option to offer clients who were non OSAP-eligible, to affordable financing, to pay for their professional development.

Jeanne d'Arc Intake, Assessment and Referral Specialist -World Skills

With thanks to the following team members: Carmen Barbarasa (World Skills), Jakeline Celis (World Skills), Shaza Ferzly Josephine Mensah (OCISO), Gabriela Mingan Nuñez (OCLF), Sara Powell

# LINE TEAM

Having the opportunity to work with the FCRP team has been a wonderful experience. It is an honor to meet with internationally trained professionals and support them with their skilled trades career in Canada.

Jessica Li Skilled Trades Sector Specialist -World Skills





I thoroughly enjoyed my job of financing and educating. It was wonderful to be able to give hope to my clients and let them know that Canada had their back and there was a way for them to establish their careers and take care of their families.

#### Lourdes Rojas Loans Officer/Facilitator - OCLF

At LASSA, working with the other partners gave a distinction, it was impressive to the clients when we showed them it is not enough to get their credentials assessed but they have to, as well, know how to look for a job, or get help via a mentor, or the opportunity to benefit from all the services available to them, to advance towards their goals.

Maral Boudakian FCR Officer - LASSA



(OCISO), Sakina Hussein (World Skills), Manpreet Kaur (World Skills), (World Skills), Dounia Rizk (LASSA), Sid Samaha (LASSA)

### COLLABORATIVE

#### **OUR STORY**

This project was unique because we worked to collaborate and overcome the barriers to partnership within the sector.

The program is innovative because each of the partners normally maintain their own client lists, which lend itself to duplications and redundancies that may not always be in clients' best interests. Historically, clients spend a lot of time going from agency to agency looking for services/supports to meet their individual needs – this partnership eliminated that problem.

Our philosophy was "no wrong door". No matter which door the client entered through, all services and supports were presented with a recommendation to the client to connect with those that best meet their need.

### PARTNERSHIP

## World Skills

LASSA

Sector Specific Information Specialist Employment Supports & Job Search Skills Training

- Assessment Action
  - Plans & Supports
- Credential Recognition

### EMPLOYMENT

Low interest financing up to \$15,000 to help with expenses
Financial Empowerment Workshops

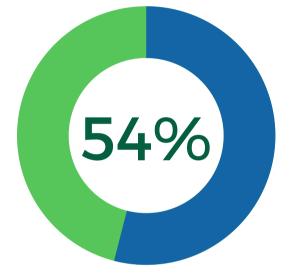
Professsional Mentorship & Networking Opportunities



OCISO

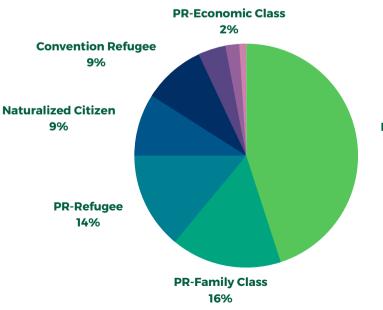


## WHO WERE OUR CLIENTS



### **Program participants**

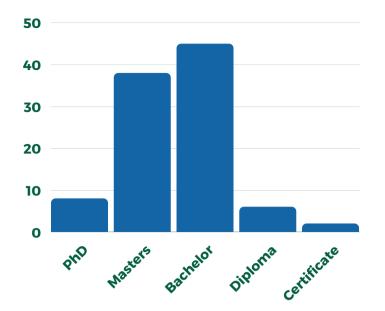
46% male 54% female



### Their Immigration Status

PR-Skilled Worker 45%

> 45% were Permanent Residents (PR) Skilled Workers



#### **Education Levels**

Participants were well educated

8% PhD 38% Masters 45% Bachelors

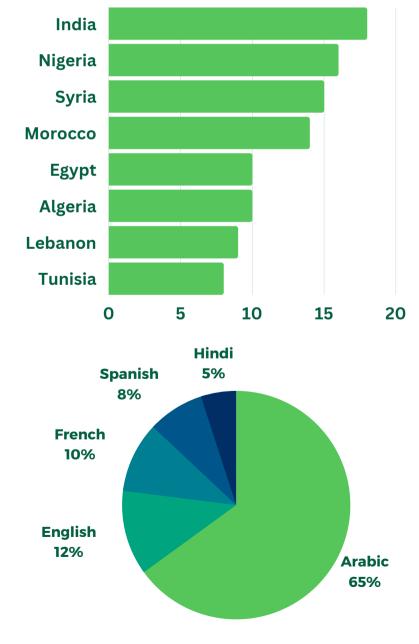
**Impressive**!

FCRP participants represented 122 distinct countries of origin.

#### These are the top 10



Top 5 languages spoken



## THE NUMBERS



# 5,151

Newcomers received information on the Foreign Credential Recognition and the FCRP Loans Program



## 1,841

Program participants received a needs assessment



## 2,003

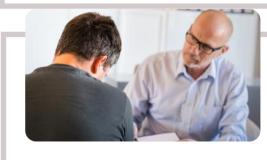
Referrals were provided to program supports or services



**367** program participants received Credential Assessment Action Plans

812 program participants were provided with 1,388 Sector Specific Information Sessions (SSIS)





742 Clients participated in 1,441 Job Search Skills Training Services

284 participants received Financial Empowerment training





Just over **\$1,000,000** in low interest financing helped participants further their education or pay for licensing/credentialling activities

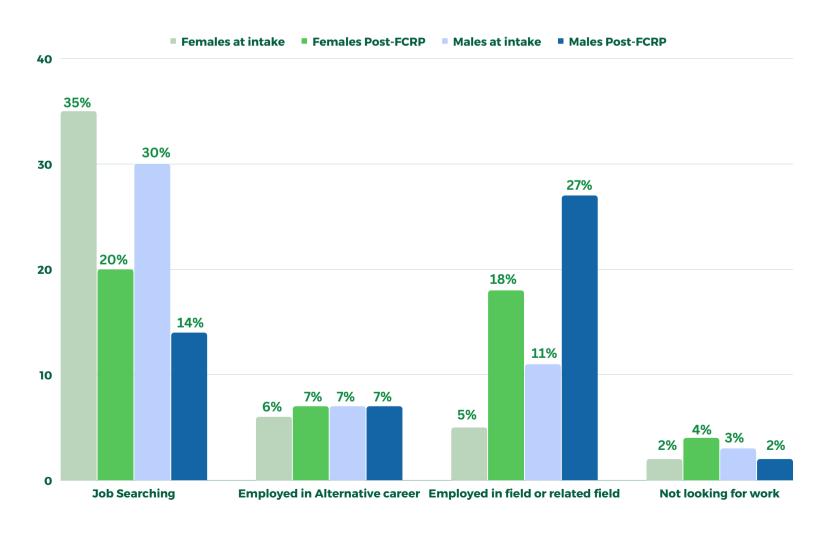
228 participants were matched with a mentor in their field.129 were female.





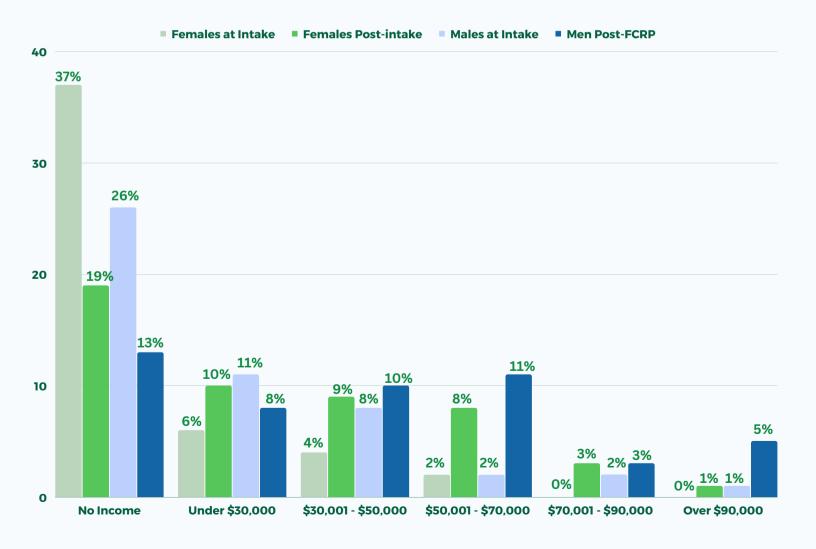


# Improvement in Employment Status





# Improvement in Income



# **TESTIMONIALS**

Amazing program! Absolutely helpful for newcomers to receive the support they need to secure great job opportunities in their fields.

After associating with FCRP and OCISO, I have developed confidence in myself, I'm building networks and getting to know about the Canadian Work Experience. I have really liked the professionalism and kindness of the people who served me. They are highly communicative. At any step, there was sufficient and appropriate communication. This service is a good example for helping newcomers in Canada in their integration process.

When meeting with the consultant I received very valuable information and feedback from her, which resulted in me choosing not to pursue the PEng designation. This consultation has saved me 3 years of efforts and thousands of Dollars, as the consultant explained to me how in my specific case: the PEng not only does not add value to me but could actually work against me as well.

## **Richard Baradhi** FCRP Client

## Angeline Bilonda FCRP Client

the act of one object force of a collision.

# **immigration** th of coming to a foreign cours settle there.

"A SIMPLE WAY TO TAKE MEASURE OF A COUNTRY IS TO LOOK AT HOW MANY WANT IN.. AND HOW MANY WANT OUT." — TONY BLAIR



Funded in part by the Government of Canada under the Foreign Credential Recognition Program

