OneCoud®

technology that empowers collaboration & connection



nore about us

Currently engaged with Jenne and ACP

Jenne Commission Rate = 25%

Partner Commission Rate = 20%

Headquartered in Charlotte NC

Established in 1997



Todd Barrineau

Director of Marketing





Jeff Camarda

Partner Development Manager



Sumner Robinson Chief Technology Officer

Ben Smagacz Onboarding/Product Evangelist

the big takeaway is



More than just a UCaaS provider

At OneCloud, we're passionate about making communication seamless and effective for you.

With our deep industry experience, we offer a comprehensive platform that includes not only UCaaS but also Contact Center as a Service (CCaaS), a versatile Alert Notification system, complete POTS replacement solutions, and Teams PSTN with Operator Connect certification. Plus, we provide OneCloud Mobile and SecureFax to ensure all your communication needs are covered.

than technology alone

We're dedicated to crafting custom solutions that are not only cost-effective but also perfectly aligned with your needs. Our team is here to ensure you receive topnotch service and support every step of the way. When you choose OneCloud, you're choosing a partner committed to your success and satisfaction.

pots replacement

Reliable and cost-effective solution for mission-critical operations. Transition traditional telephone services to advanced cloud-based systems, ensuring continuity of critical services such as elevator call boxes and fire alarms without the traditional telephony infrastructure.

- Reliability and future-proofing
- Cost efficiency
- Enhanced functionality

Sustainability

Better performance



onecloud pots replacement solution

staying the course

Maintain existing POTS lines averaging each month for

\$175/line



onecloud pots replacement

Comprehensive Cellular Solution for as little as:

\$30/month



a complete overhaul

For upfront costs to implement incomplete systems, competitors charge as much as

\$2,500+

more savings

alertblast

emergency notifications | work interruptions appointment reminders | retail & marketing

With just a few simple clicks, you can send personalized mass notifications, for emergency events that can save lives or notifying staff of routine events. Send to a few contacts or easily scale up to notify thousands.

- Efficient multi-channel communication
- Emergency preparedness
- Message consistency
- Flexible use
- Broad reach

more_{efficient}



Urgent: Fire Emergency -Immediate Evacuation Required Attention: This is an emergency notification. A f emergency is currently underway. Evacuate the building immediately and follow designated evacuation routes. Emergency services have been notified. Stay calm and prioritize your safety.

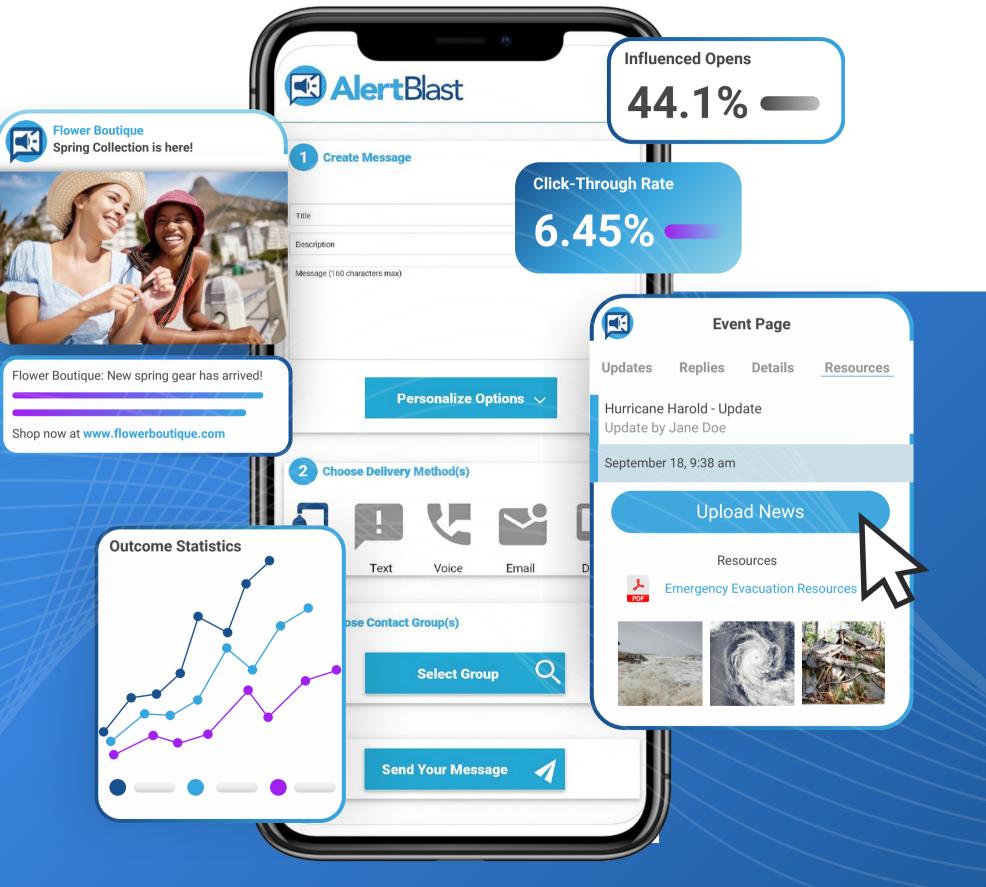
why alertblast?

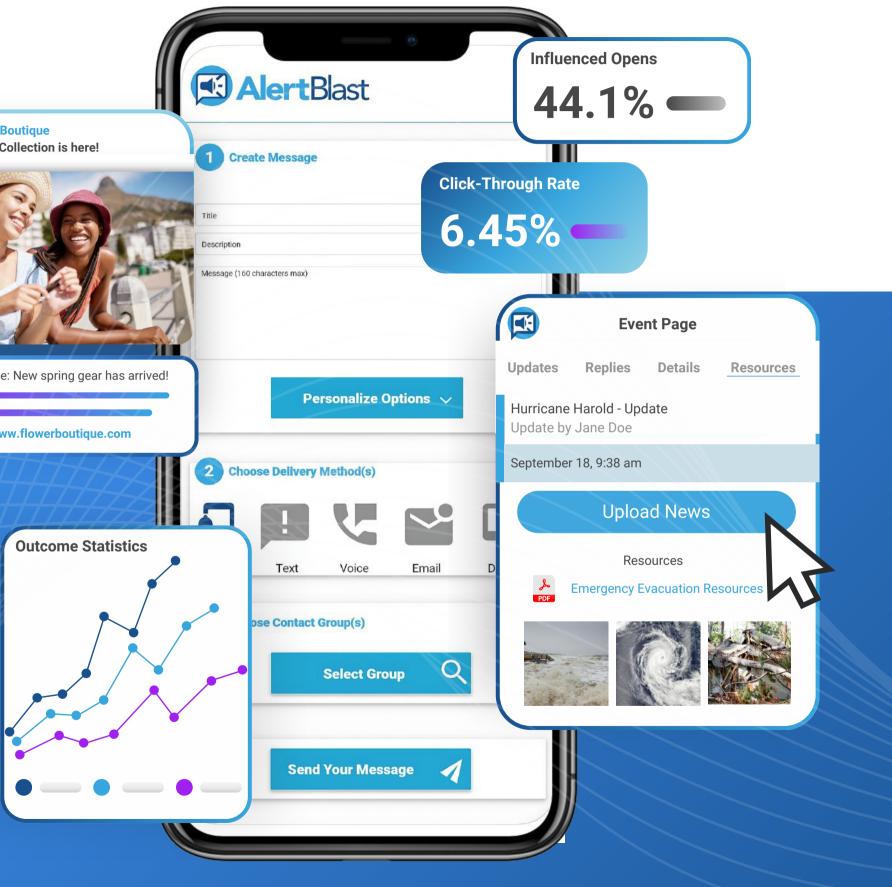
peace of mind time savings increased engagement scalable solution

factors that differentiate

- message scheduling 5
- two-way conversation
- & dedicated phone number
- unlimited contacts \bigcirc
- delivery reports
- (o) receive & open analytics
- 可追 microsoft teams webhook
- salesforce campaign integration







more flexible & scalable

securefax

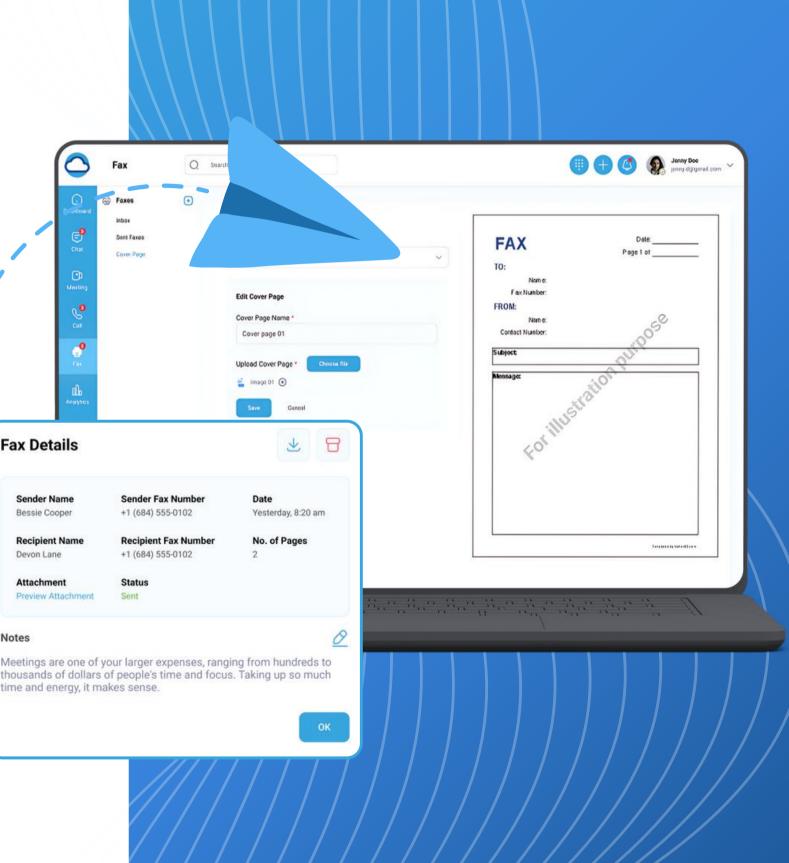
OneCloud SecureFax offers a modern, secure digital faxing solution that integrates seamlessly into your business's existing communication systems, allowing you to send and receive faxes electronically with a dedicated phone number without the need for traditional fax machines.

- Flexibility & scalability
 - Standard cloud fax with ATA
 - Email-to-fax / fax-to-email
- Legacy system compatibility
- Mobile friendly
- HIPAA compliant web portal
- 99.9% delivery rate

Fax Details

Sender Name Bessie Cooper

time and energy, it makes sense.

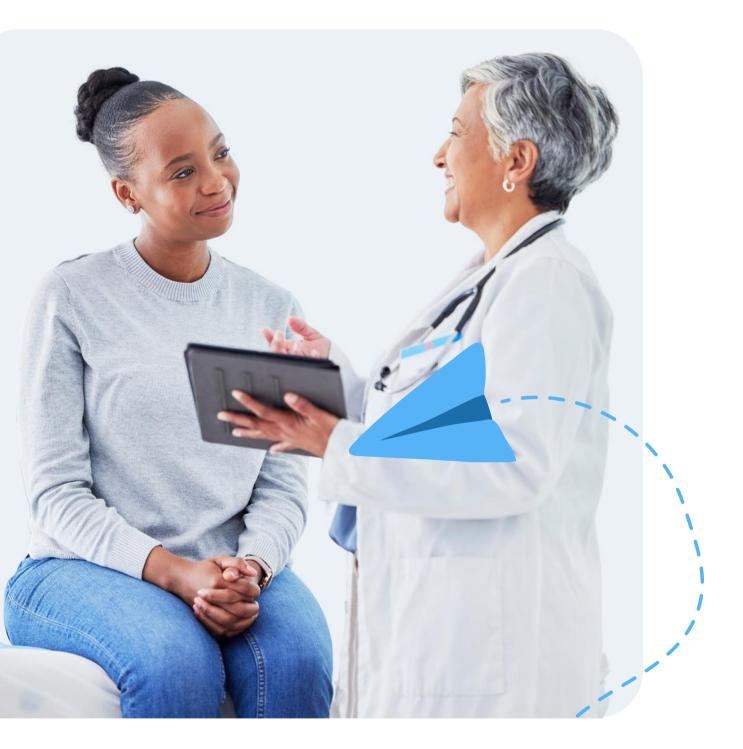


why securefax?

- Convenience & efficiency
- Cost savings
- Enhance security & compliance
- Save space & reduce waste



Healthcare | Financial Services | Legal Real Estate | Car Dealerships | Education

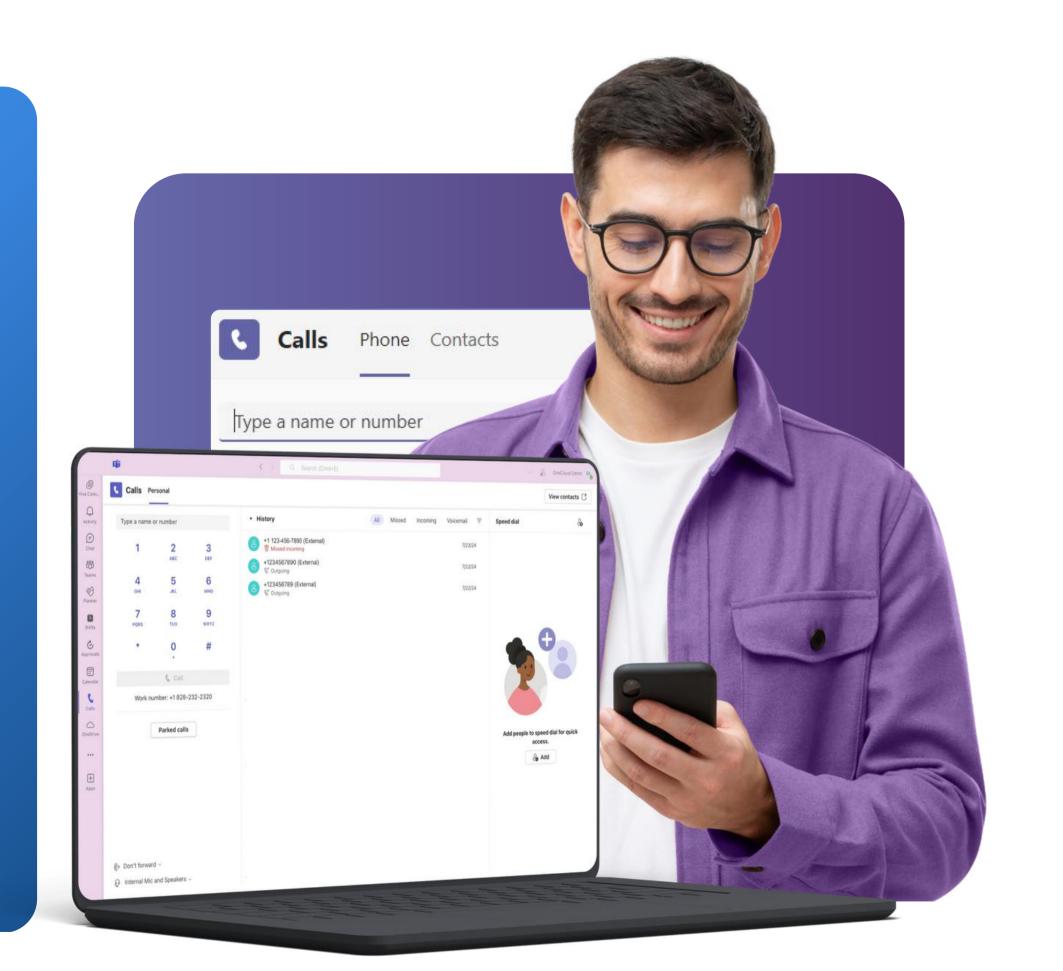


onecloud for microsoft teams

Two Options:

- Operator Connect
- Direct Routing

1 of 44 Microsoft Operator Connect certified companies in the US



why onecloud for teams?

- Certified
- Seamless integration
- Faster deployment
- Access to Teams' user base
- Enhanced reliability
- Easy to manage
- Superior call quality & service
- Enterprise-class security
- Reduce costs
- Microsoft Teams Phone Mobile





Calendar

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onecloud mobile

OneCloud Mobile gives your customer **control over an embedded business line** on an employee's personal line or companysupplied device while granting access to OneCloud's UCaaS solution.

- Call recording & reporting
- SMS capability
- CRM integration
- Call center capable
- BYOD & company owned
- Device options
- Unlimited & shared data plans



March 1 Options

why onecloud mobile?

Simplified & Enhanced Device Management

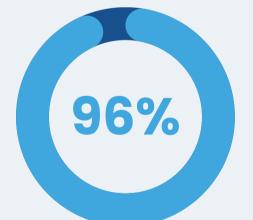
Simplified Billing Track and control employee data DID Ownership **Employee Privacy**

Significant Cost Savings

50% average savings Eliminate overage charges Save on hardware Contract buyouts



Organizations support BYOD



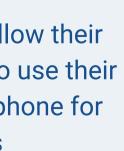
Healthcare workers who are actively using their personal mobile phone for business



Employers who allow their frontline workers to use their personal mobile phone for business

Improved Customer Service and Quality Assurance

Reporting, recording & analytics Compliance and security Location based deployment **Call Center Agent + Integrations** Continued services during outages





56%

onecloud ucaas

A truly unified platform with a built-in feature rich communication solutions suite

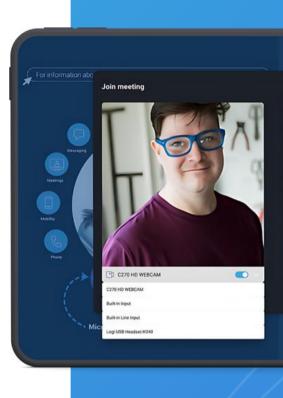
- Inhouse engineering team
- Hundreds of integrations + custom development/open API
- Plays well with others
- Professional call center solution
- No hardware needed
- Industry standard features
- PLUS: voice transcription, visual voicemail,
- reporting & analysis

more_{solutions}



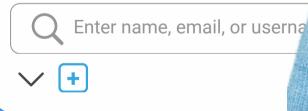
why onecloud ucaas?

- Straightforward pricing
- Truly unified communications platform
- Network reliability 99.999% uptime
- Customized experience voice studio & more
- Comprehensive training
- Unmatched technical support
- No up-front cost equipment options
- OneCloud Complete[™]
- Desktop & mobile friendly
- OneCloud Connect[™]



Direct Messages

Start a conversation with someone u name, email address or username





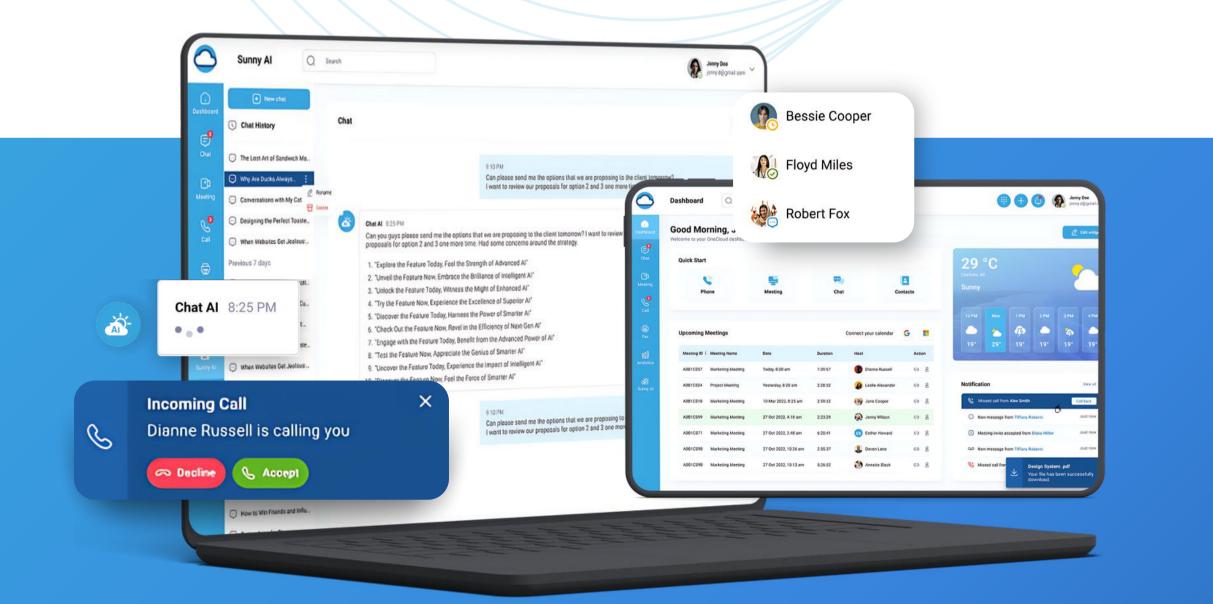
Jay's Auto (888) 234-5678

ABCKRT234	
Name	
	vleet
Email	vieet
Computer Audio Phone Call	
🕘 Default – Logic USB Headset H340	
Logs USB Headaot H340 (046d 0a38)	
Built-in Digital Output	
Built-in Output	10
Bullt in Line Output	STATISTICS.



onecloud connect[™]

A simplified single user communication platform- chat, calls, SMS, file sharing, video conferencing, & channel collaboration, all within a unified interface, optimized for seamless use across all devices.



more_{simple}

- Simple single-user interface
- Flexibility use any device
- Insights & control

onecloud cxTM

A fully equipped, stand-alone, Al-driven omni channel contact center solution

- Dual visibility
- Seamless communication
- Efficiency boost
- Actionable insights
- Scalability & reliability (no downtime)
- Personalized support
- Cloud security & data protection

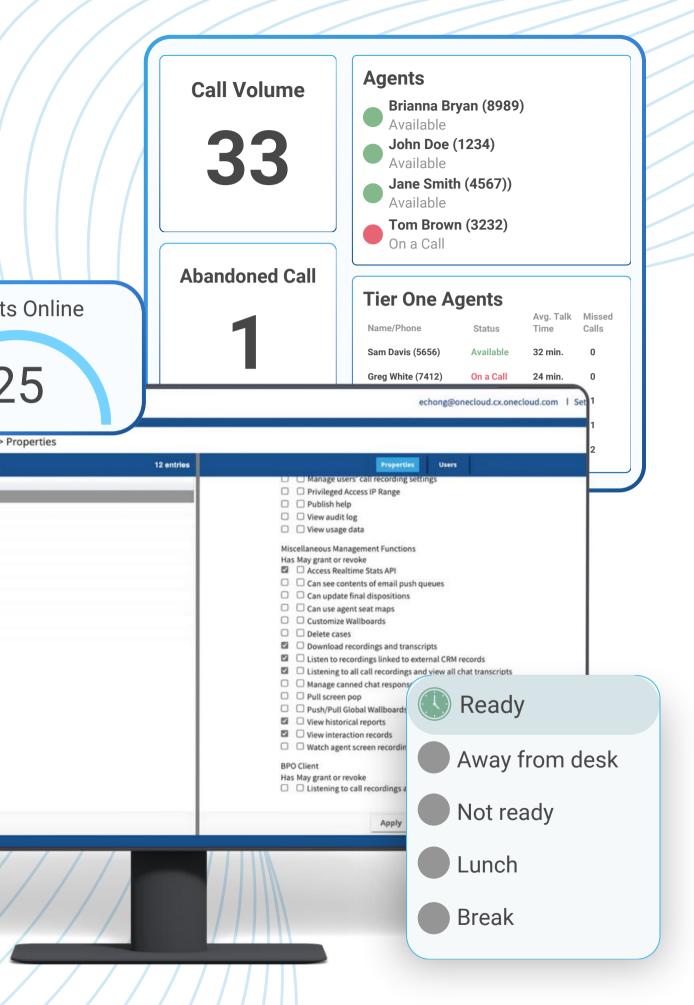




why onecloud cxTM

- Reduced personnel costs
- Fewer maintenance costs
- Lower upfront investment
- Reduced downtime
- Ability to support remote workforce
- Better workforce management
- Easier supervision
- Easy access to the best technology
- Scalability up and down
- Automatic updates for new features

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OneCloud'CX	· · · · · · · · · · · · · · · · · · ·
Q. Search	
✓ Users & Teams	Roles >> Agent >
Users Users	Q
Teams	
Roles	Role Name 🔺
Skill Levels	Agent
Training Classes	Campaign Administrator
Help Screens	Campaign Operator
 Directory 	Manager Mobile User
✓ Scenario Entries	Quality Evaluator
Dial-in	Quality Evaluator Admin
Messaging/Chat	Reviewer
Web Callback	Security Administrator
Email	Service Administrator
✓ Scenarios	Supervisor
Voice	System Administrator
Chat	
Workflows	
Services & Campaigns	
Lists	
Do Not Call Lists	
▶ Tasks	
General Settings	
Client Partitions	
Case Categories	
Case Pending Reasons	
Custom Fields	
▶ Forms	
Contact Import & Export	0 1 0 1
Call Center Configuration	â+ â-





how does jenne interact & engage?

Steve Prengaman

National Channel Manager

704-409-3505 sprengaman@onecloud.com Florida



Jeff Camarda

Partner Development Manager

704-409-3102 jcamarda@onecloud.com

Ohio





Katie Bodford

Partner Success Manager - Jenne

704-409-3518 <u>kbodford@onecloud.com</u> Deal Registration/Quotes/General Inquiries **North Carolina**

Ben Smagacz

Onboarding/Product Evangelist

bsmagacz@onecloud.com

North Carolina