

# HUNTER

A M E N I T I E S



# QUALITY POLICY

COMPANY PRESENTATION

# TABLE OF CONTENTS

03 WHAT IS QUALITY POLICY

04 QUALITY POLICY REQUIREMENTS

08 CONTACT US



# WHAT IS QUALITY POLICY

As defined by ISO, a quality policy is simply a general statement of our organization's commitment to quality. It states our commitment to customer requirements, legal requirements, and the requirements of the ISO standards.

It also contains our pledge to work toward continual improvement.

HUNTER  
AMENITIES

# HUNTER AMENITIES QUALITY POLICY



The success of our Quality Management System relies upon the co-operation and involvement of personnel at all levels within Hunter Amenities International Ltd.

Quality Policy applies to all employees at  
HUNTER AMENITIES INTL. LTD.

Our principal objective is to produce quality products in a:

- GMP/c
- GMP / ISO
- 22716 : 2007
- ISO 9001 : 2015
- ISO 14001 : 2015

compliant environment that meet the quality expectations of our regulators and our customers.

# HUNTER AMENITIES QUALITY POLICY

- 01 The HUNTER AMENITIES INT. LTD. management team is committed to the principles of continuous improvement and to the successful implementation and maintenance of the Quality Management System. With these guiding principles, everyone in is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with best-in-class solutions and services. Our goal is 100% customer satisfaction all the time. Only by providing an outstanding service and product quality will we achieve our aims of long-term success and sustained improvements.
- 02 The HUNTER AMENITIES INT. LTD. is committed to achieving customer satisfaction using quality procedures which will be operated to meet or exceed the requirements of ISO 22716 and ISO 9001.



HUNTER  
AMENITIES



# HUNTER AMENITIES QUALITY POLICY

03 Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well.
- Achieve our commitments for quality, regulatory and compliance, sustainability, cost, and schedule.
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys.
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment.



HUNTER  
AMENITIES

# HUNTER AMENITIES QUALITY POLICY

- All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required.
- ISO Good Manufacturing Practices and ISO Quality Management systems will be reviewed and audited on a consistent basis by both internal and external reviewers to ensure that they are effective and that they remain current.
- We shall focus our resources, both technical and human, on the prevention of quality deficiencies in order to satisfy our organizational goal of "right first time.... every time".



HUNTER  
AMENITIES



**HUNTER**  
AMENITIES





## CONTACT US

E-mail	<a href="mailto:info@hunteramenities.com">info@hunteramenities.com</a>
Website	<a href="http://www.hunteramenities.com">www.hunteramenities.com</a>
Phone	1-905-331-2855
Address	1205 Corporate Drive Burlington, ON L7L 5V5

HUNTER  
AMENITIES

# HUNTER

A M E N I T I E S