

GET SMART

# THE CONNECTED SHOP



**DOOR & WINDOW ALARM SMART SENSORS  
USER MANUAL**

Welcome to the Door & Window Alarm Smart Sensors User Manual. Your easy, step-by-step guide to set up and connect your Door & Window Alarm Smart Sensors. The device is designed to be convenient and user-friendly for everyone.



# SUMMARY

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## I. Device Set Up



- 1. Set-up Guide
  - a) Set-up Video

## II. Device Functions



- 2. Remote Functions
  - a) Manage Device

## III. Mobile App Connection



- 3. Registering on the Mobile App
  - a) Downloading the Mobile App
  - b) Adding Devices

## PACKAGING DETAILS



1 Sensors

2 Adhesive Tapes

## STEP-BY-STEP SET-UP GUIDE

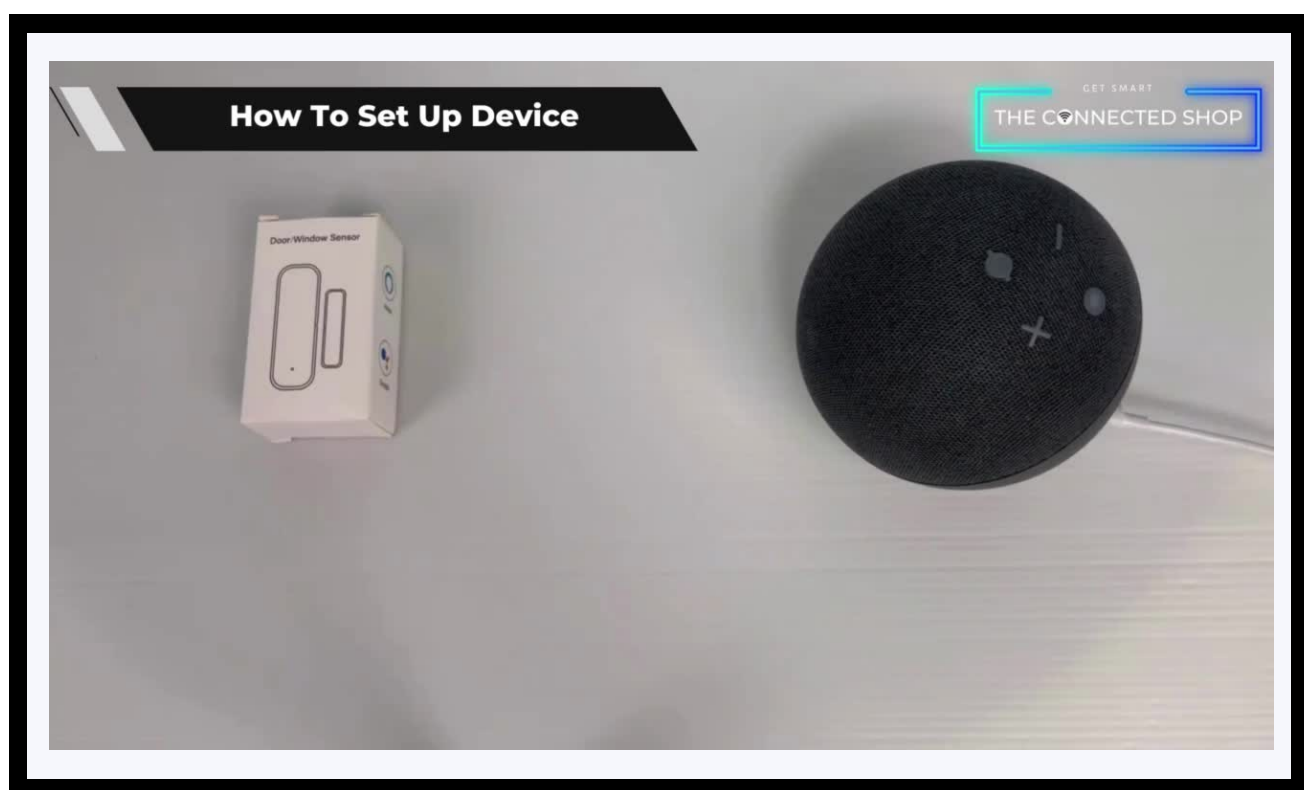
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## 1. SET UP



- a. Remove all items from its original box
- b. Open the battery compartment found on the device and insert two (2) AAA batteries
- c. Hard-reset the device first prior to usage by inserting the pin into the hole and holding it for at least 10 seconds
- d. Proceed to the following videos and steps on how to set up the device via the mobile app
- e. Make sure to test the sensors upon installation

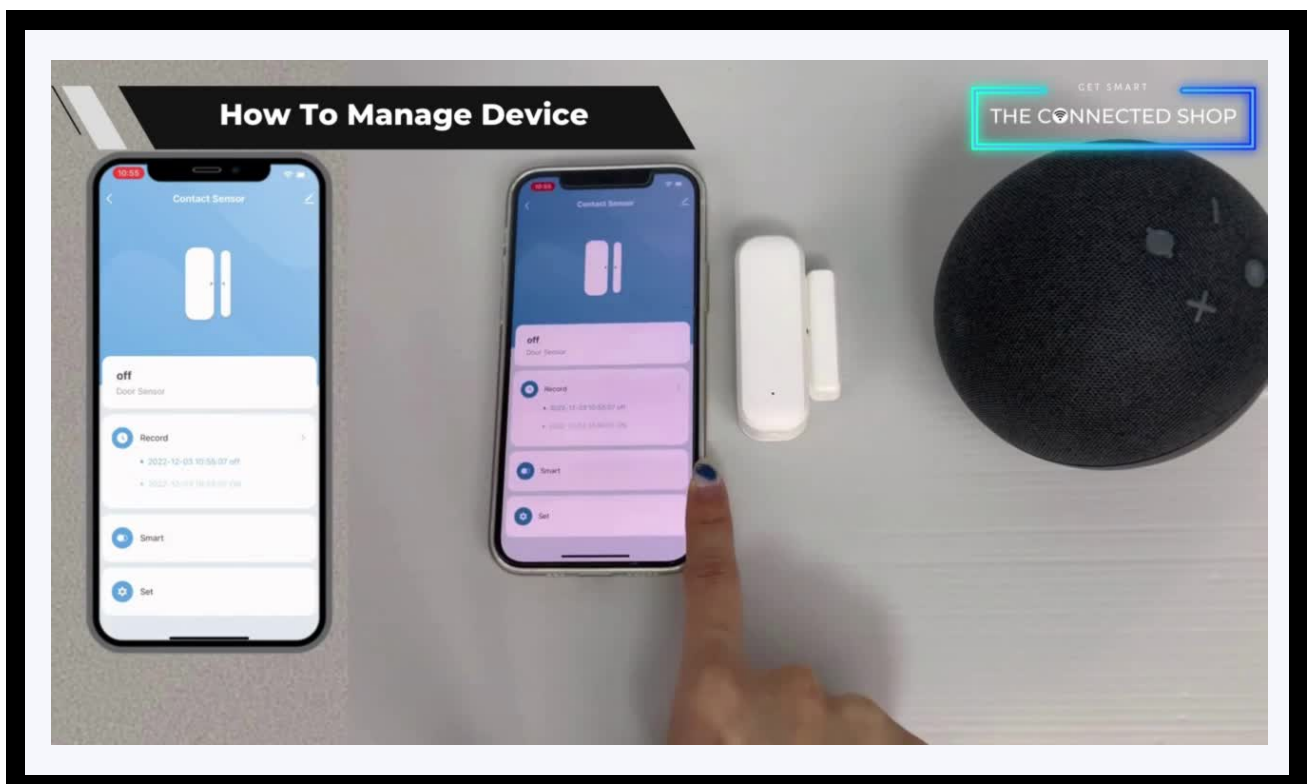


## 2. FUNCTIONS



### a) Manage Device

- To remotely manage the device, select your added device on the mobile app
- Proceed to accessing the historical records, setting an alarm or reminder, and configuring the settings
- It will also notify you when your door or window was opened



### 3. MOBILE APP CONNECTION



#### a) Downloading the App

Download the application on the Google Play Store or Apple AppStore by searching “Tuya Smart” or by scanning the QR code below



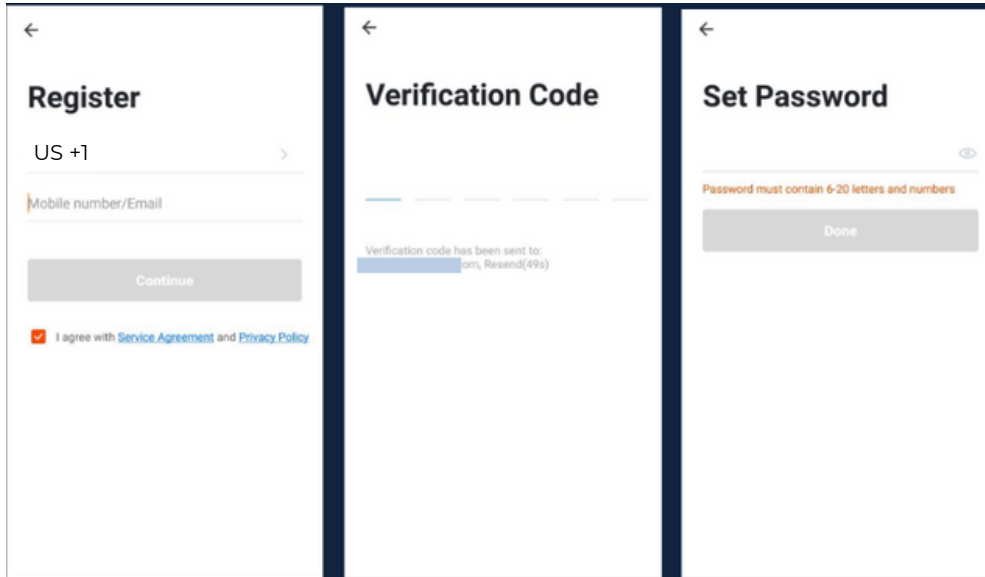
#### b) Logging in and Registering

##### After Downloading the App

- Select the country from which you will be using the device, usually the app will prompt it automatically
- You will be redirected to register via email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your password
- You will then have full access to the Tuya Smart Platform



### 3. MOBILE APP CONNECTION

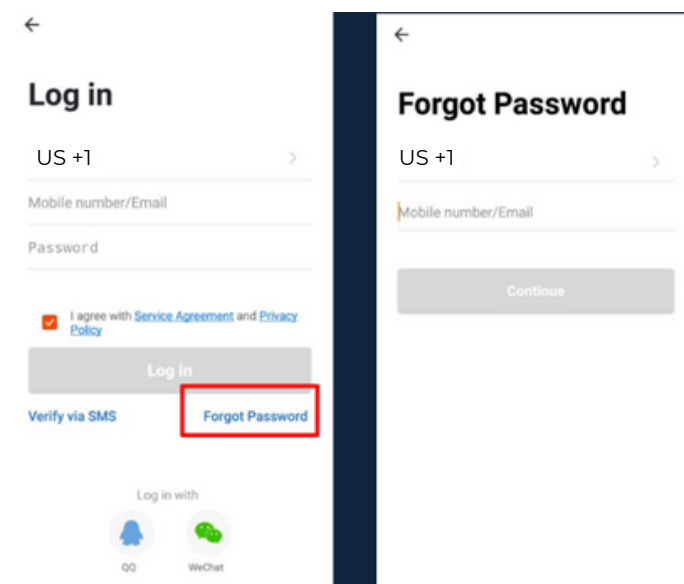


Should you be an existing user to the Tuya Smart Platform, log in using your email and password from the login page.

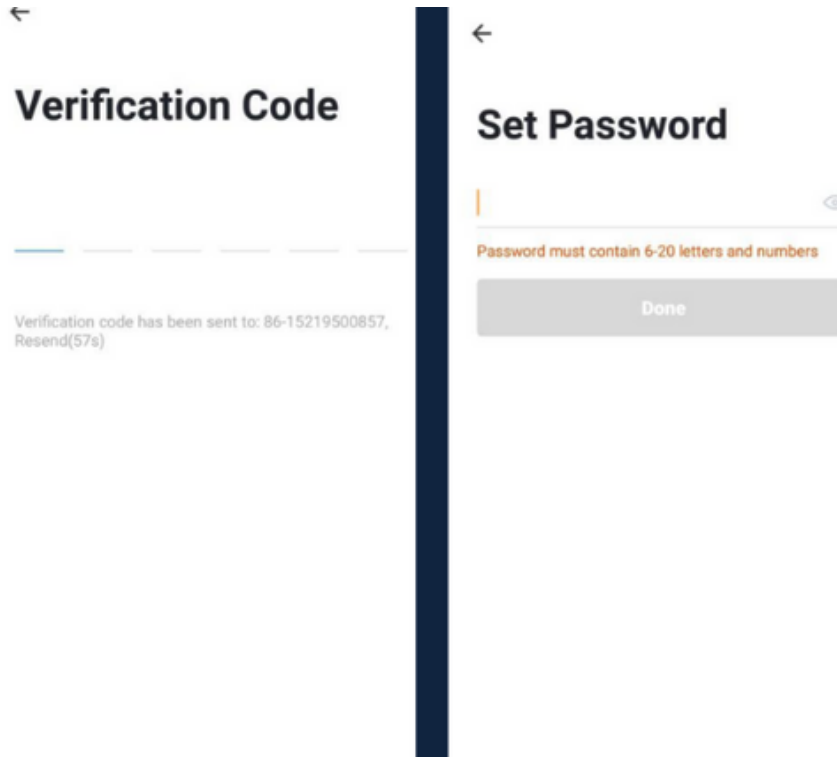
#### c) Resetting your Password

In case you have forgotten your password and need to reset it, please follow the steps below:

- On the Login Page, when prompted for your email & password, click “Forgot Password” button located below the “Login” button
- Select the country from which you will be using the device, usually the app will prompt it automatically



### 3. MOBILE APP CONNECTION



- You will be prompted to enter the email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your new password
- You will then have full access to the Tuya Smart Platform

In the case that you would like to change your password from the app, please follow the steps below:

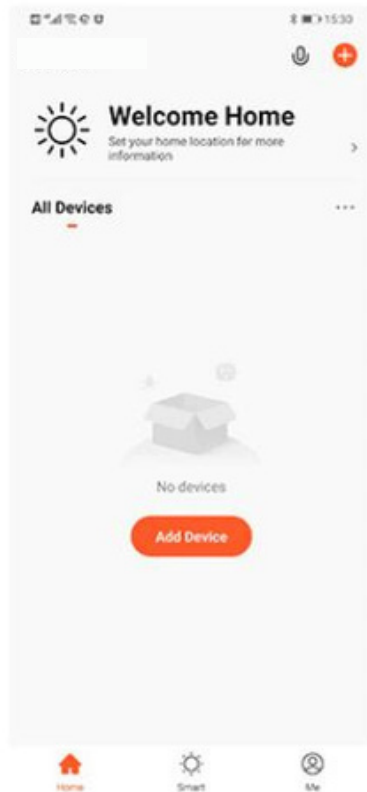
- Tap the 'Me' tab on the bottom right hand corner of your screen
- Click 'Change Login Password'
- You will be taken to the 'Account Verification' page and then tap 'Get Verification Code' button
- This will send a verification to your registered email
- Enter the code in the app
- Proceed to enter the new password

### 3. MOBILE APP CONNECTION



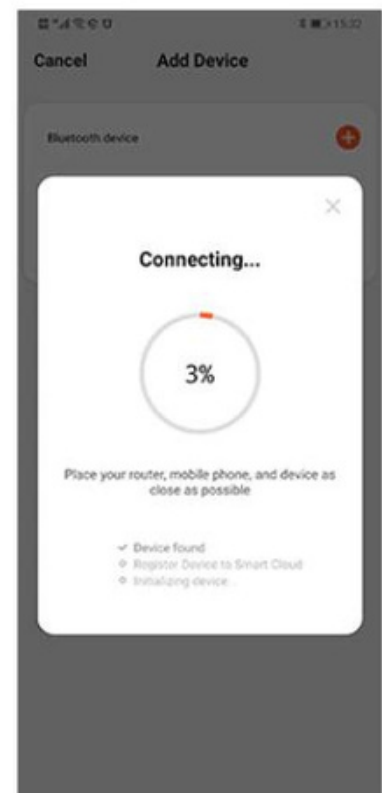
#### d) Adding Devices

To add devices on the app, please follow the instructions below. Your devices and phone must be connected to the same 2.4 GHz Wi-Fi network in order for this to work.



- To add a device, click the 'Add Device' or tap the 'Plus' button on the top-right corner of your screen and select 'Add Device'
- Enable Bluetooth and phone location to proceed
- The app will automatically detect a nearby device. Select it when it pops up on the screen

- Wait for the app to finish searching for the device
- Finish adding your device. Once this has been done successfully, you can go on to change the name of your device and control its functions



## Congratulations!

You have successfully set up your very own Door & Window Alarm Smart Sensors.

Thank you for being a valued customer of The Connected Shop.

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