

EMERGENCY PREPAREDNESS RESOURCE



TRUST  COMMUNITY  CONNECTION

Jennifer Dawn



JENNIFER D HOLDS THE KEY

JENNIFERDAWNREALESTATE.COM

EXPECT EXCEPTIONAL

REINVENTING REAL ESTATE ONE RELATIONSHIP AT A TIME

My goal is to reinvent real estate... one relationship at a time. As a buying and listing real estate adviser who specializes in residential properties, emphasizing detailed attention to client needs is paramount. This is the key in ensuring a relationship is strong, focused, and efficient.

Buying and selling can be incredibly wonderful, as with most things in life, not without the possibility of the unexpected! There is an old cliché that reminds us that sometimes we are so focused on the finish line, that we forget to enjoy the journey. Ultimately, you have to know what works best for you on the journey. This can be a really powerful thing to remember when choosing a real estate advisor. The geography is something that is navigable. The home is a structure that can be altered to your needs. The memories you create will last a lifetime. Make sure you have a Realtor whose key values are your goals, your interests, and your happiness. If you have a shared goal in vision, it will be an amazing partnership, and one you will be happy to make together.

Whether you would like to expand your real estate knowledge, gain specifics on a property, begin detailing the ins and outs of the selling or buying process, or virtually anything in between. Please don't hesitate to allow me to be your resource. I would love to help you make a move in the right direction with my keys for a successful and enjoyable real estate experience!



..The Key to an amazing experience! Buying a home is easily the biggest transaction most of us make. You need a trusted advisor who knows that it's not just about getting the keys at closing, but also navigating the process with a common goal and vision! When choosing me as your trusted real estate advisor, these key factors will lay the foundation for a successful and happy partnership:

- 🔑 My Passion and Enthusiasm for real estate and people
- 🔑 My Focus on you and/or your family's interests, happiness, and long-term goals
- 🔑 My desire to Create a Connection that fosters relationships that outlast the closing signatures
- 🔑 My personal and professional Commitment to excellence, honor and integrity
- 🔑 My love of being a Lifelong Learner: Ever expanding knowledge and Real Estate Expertise





Emergency Contacts

Family/Friends

Name _____

Phone _____

Relationship _____

Address _____

Name _____

Phone _____

Relationship _____

Address _____

Name _____

Phone _____

Relationship _____

Address _____

Name _____

Phone _____

Relationship _____

Address _____

Name _____

Phone _____

Relationship _____

Address _____

Emergency Contacts

Name _____

Phone _____

Relationship _____

Address _____

Name _____

Phone _____

Relationship _____

Address _____

Doctor

Name _____

Phone _____

Relationship _____

Address _____

Insurance

Name _____

Phone _____

Relationship _____

Address _____

Vet

Name _____

Phone _____

Relationship _____

Address _____

Notes:

EMERGENCY REFERENCE CARD



PARTNERS IN PREPAREDNESS

A program of VDEM



Record your disaster plan details and contact information for all household members.

IN AN EMERGENCY:

- » Call 911 when you are in immediate danger or witness a crime in progress.
- » Call 911 if you have a serious injury or life-threatening condition.

CONTACTING YOUR COUNTY:

Write your county's non-emergency number here:

REPORTING A UTILITY OUTAGE:

Name of your utility company:

Phone number of utility company:

INSURANCE RESOURCES:

- » **FEMA:**
1-800-621-FEMA or www.FEMA.gov
- » **State Corporation Commission:**
1-800-552-7945 or www.SCC.Virginia.gov

GET INFORMED:

- » **Virginia Department of Emergency Management**
Twitter: @VDEM
Facebook: @VAemergency
Online: vaemergency.gov

OTHER INFORMATION:

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-Area Contact Name:

Out-of-Area Contact Phone Number:

Last Updated:

EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Cell Phone Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/ Policy Number:				

STAY INFORMED






WHO TO FOLLOW

Make sure your household members with social media, phone and email accounts are signed up for alerts and warnings from their individual school, school system, workplace and local government agencies including: police, fire, ambulance services, public health department, public works, public utilities and your local emergency management office.




Virginia Department of Emergency Management (VDEM)

-  vaemergency.gov
-  [VAemergency](https://www.facebook.com/VAemergency)
-  [@VDEM](https://twitter.com/VDEM)






Virginia Department of Transportation (VDOT)

-  511Virginia.org
-  [VirginiaDOT](https://www.facebook.com/VirginiaDOT)
-  [@VaDOT](https://twitter.com/VaDOT)

Virginia State Police (VSP)

-  vsp.state.va.us
-  [VirginiaStatePolice](https://www.facebook.com/VirginiaStatePolice)
-  [@VSPPIO](https://twitter.com/VSPPIO)

National Weather Service (NWS)

-  [@NWSWakefieldVA](https://twitter.com/NWSWakefieldVA)
-  [@NWS_BaltWash](https://twitter.com/NWS_BaltWash)
-  [@NWSBlacksburg](https://twitter.com/NWSBlacksburg)
-  [@NWSCharlestonWV](https://twitter.com/NWSCharlestonWV)
-  [@NWSMorristown](https://twitter.com/NWSMorristown)

Federal Emergency Management Agency (FEMA)

-  www.fema.gov
-  www.ready.gov
-  [FEMA](https://www.facebook.com/FEMA)
-  [@FEMA](https://twitter.com/FEMA)
-  [@FEMARegion3](https://twitter.com/FEMARegion3)





Jennifer Dawn
757.524.0417
2204 Hampton Blvd. Norfolk, VA 23517
JenniferDawnRealEstate.com
Jennifer@JenniferDawnRealEstate.com

Emergency Checklist

First Aid Kit

- Absorbent wound dressing (x2)
- Adhesive bandages (x25)
- Antiseptic wipes (x2)
- Emergency blanket
- Instant cold compress
- Hydrocortisone ointment
- 3x3 sterile gauze pads (x5)
- 4x4 sterile gauze pads (x5)
- Oral thermometer
- Adhesive cloth tape (25 yards)
- Antibiotic ointment
- Aspirin
- Breathing barrier
- Non-latex gloves (x2 pairs)
- Gauze roll (3 inches)
- Roller bandage (4 inches wide)
- Tweezers
- Emergency first-aid guide

Emergency Kit

- Batteries
- Whistle
- Dust mask
- Local map
- Can opener
- Wrench or pliers
- Water (1 gallon per person, per day)
- Non-perishable food
- Cell phone and backup charger
- Battery-powered or hand crank radio
- Flashlight
- First-aid kit
- Personal documents
- Personal sanitation (moist towelettes)
- Plastic sheet and duct tape (shelter)
- Personal medications
- Pet food and safety supplies

Immediate Exit

- Shoes
- Cell phone
- Emergency kit
- Cash
- Car keys
- Outerwear
- _____
- _____
- _____

15-30 Minute Exit

- Shoes
- Cell phone
- Emergency kit
- Cash
- Car keys
- Outerwear
- Personal documents
- Additional chargers
- Additional clothes
- Sleeping bag
- _____
- _____
- _____

30+ Minute Exit

- Shoes
- Cell phone
- Emergency kit
- Cash
- Car keys
- Outerwear
- Personal documents
- Additional chargers
- Additional clothes
- Sleeping bag
- Books/entertainment
- Toiletries
- Pillows
- Photo books
- _____
- _____
- _____

Evacuation Zone

www.vaemergency.gov/know-your-zone

You are in Evacuation Zone: _____

Meeting Place A

Location _____

Address _____

Contact _____

Meeting Place B

Location _____

Address _____

Contact _____

Meeting Place C

Location _____

Address _____

Contact _____

It can take several days or weeks for government services and assistance to reach you and your family depending on the severity of the disaster and your geographic location. An emergency kit is vital to sustaining your family after a disaster. Use this checklist to build your emergency supply kit over time by adding a few items each week or month. Many emergency preparedness products are eligible for Virginia's tax-free weekend held annually in August. The 3-day sales tax holiday starts the first Friday in August at 12:01 a.m. and ends the following Sunday at 11:59 p.m. Regularly replace items that go bad such as water, food, medication and batteries, and remember to keep in mind your family's unique needs as you build your kit.

FOOD + SUPPLIES

At least a 3-day supply of water and non-perishable food

Infant formula and diapers

Pet food and supplies

MEDICAL NEEDS

Medications for at least one week and copies of prescriptions

Medical equipment, assistive technology and backup batteries

First aid kit and antibiotic ointment

Sunblock

PROTECTIVE GEAR + CLOTHING

Extra warm clothing

Sturdy shoes

Blankets or sleeping bags

HYGIENE + SANITATION

Maintaining good hygiene can stop the spread of bacteria and infectious disease.

Antibacterial soap and disinfectant

Paper towels, toilet paper and towelettes

Bleach and rubbing alcohol

Toothbrush and toothpaste

COMFORT + PRICELESS ITEMS

You may be away from your home for an extended period and your property may be damaged. Grab any items that are irreplaceable or may provide comfort to your family, especially children.

Books, puzzles and favorite stuffed toys

Photo albums

Valuables and jewelry

TOOLS + SAFETY ITEMS

Flashlight and batteries

Multipurpose tool

EMERGENCY FUNDS

Emergency cash funds should be able to sustain your family for several days at a minimum. Government assistance and resources take time.

Plan for funds to cover fuel, lodging and meals as well as pet boarding costs if you're asked to evacuate.

Do not rely on credit cards or debit cards as critical networks such as internet or electrical infrastructure may be damaged. Be sure to withdraw plenty of cash before the storm.



CRITICAL PAPERWORK

Prior to a storm or evacuation, collect and store your critical paperwork in a waterproof storage bag or container. Storing a password-protected backup of your records on a virtual cloud service is also recommended.

Driver's license and passports
Vehicle registration and proof of insurance
Medical and vaccination records
Prescription medicine labels
Birth certificates and social security cards
Marriage certificates
Proof of residence (deed or lease)
Business and personal tax records
Wills
Household inventory (photo or video)



Virginia Department of
Emergency Management

PET-FRIENDLY CHECKLIST

ID tags on collars and micro-chip pets
Description and current photos of pets
Immunization and medical records
1.5 gallons of water and sufficient food and medicine for at least three days per pet
Pet medication, copy of feeding and medication schedule for caregiver, shelter or boarding staff
Serving bowls
Collar, leash and carrier to transport pets safely
Pet toys and bedding

EMERGENCY COMMUNICATIONS

Your emergency communication plan should include extra cellular phone charging devices and batteries as well as additional communication tools: AM/FM radio and a NOAA Weather Radio with additional batteries are recommended.

HOUSEHOLD INFORMATION

Write down phone numbers and email addresses for everyone in your household and other contacts including extended family, friends, neighbors or coworkers. This information will help you reconnect with others even if you don't have your mobile device with you or if the battery runs down. If you have a household member who is deaf or hard of hearing, or who has a speech disability and uses traditional or video relay service (VRS), include information on how to connect through relay services on a landline phone, mobile device or computer.

OUT-OF-TOWN CONTACT

Identify someone outside of your community or state who can act as a central point of contact to help your household reconnect. In a disaster, it may be easier to make a longdistance phone call because local phone lines can be overwhelmed or impaired.

SCHOOL, CHILDCARE, CAREGIVER AND WORKPLACE EMERGENCY PLANS

Make sure your household members with phone and email accounts are signed up for alerts and warnings from their school, workplace and local government agencies including: police, fire, ambulance services, public health department, public works, public utilities, school system and your local emergency management office. Following these agencies on social media will provide you with an additional avenue to access convenient and critical information.

OTHER IMPORTANT NUMBERS AND INFORMATION

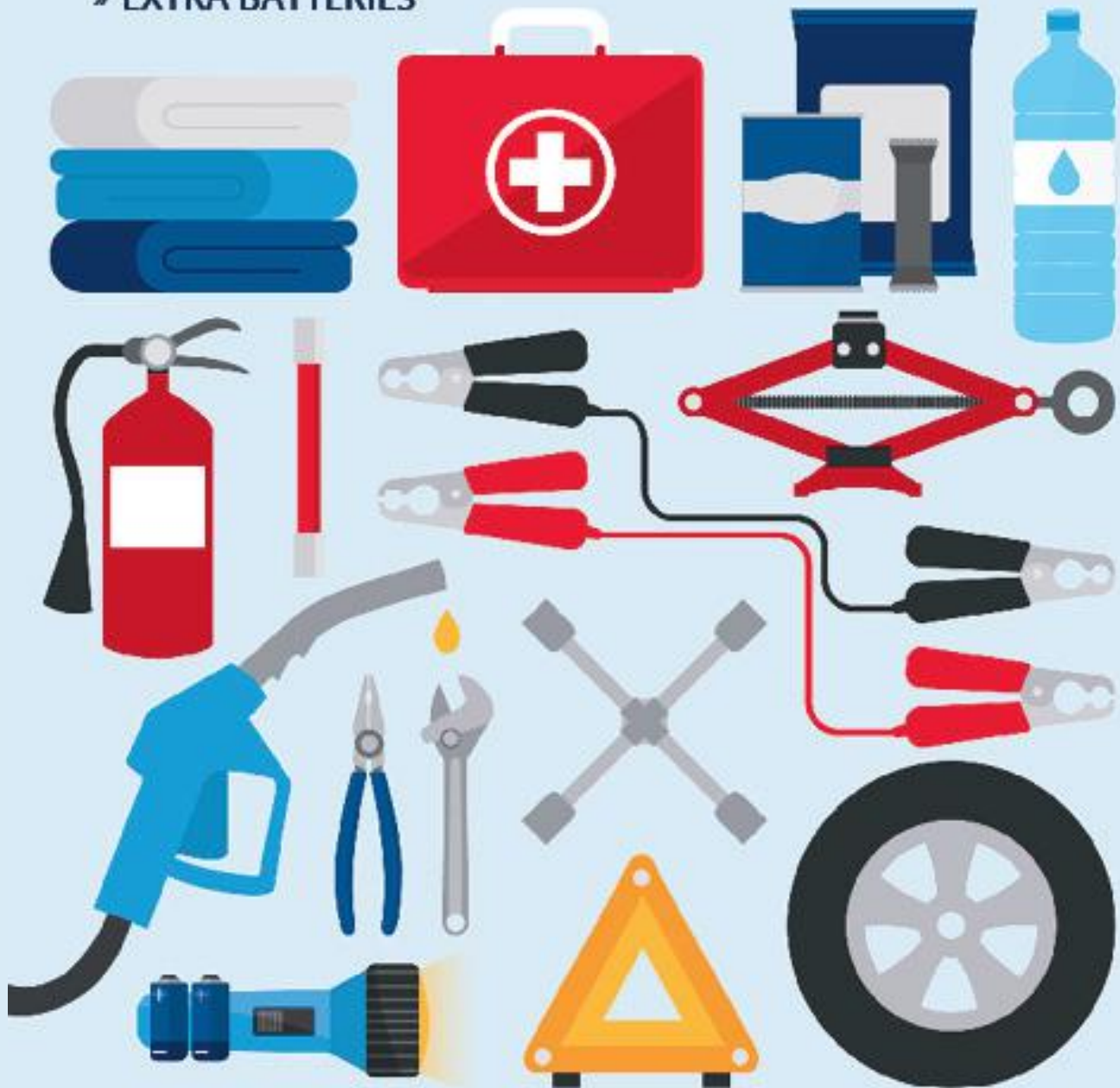
Write down, store or have convenient access to phone numbers for emergency services, utility and service providers, medical providers, veterinarians, insurance companies and other critical services.

Visit data.gov/disasters/apps-tools/ for a list of apps and tools you can use during severe weather and other disasters!

EMERGENCY CAR KIT

Keep an emergency kit in your vehicle in case you need to leave quickly to evacuate from a disaster including flash flooding, wildfire, hurricane or you're stranded from winter weather conditions.

- » NON-PERISHABLE FOOD
- » BOTTLED WATER
- » JUMPER CABLES
- » FIRE EXTINGUISHER
- » FLASHLIGHT
- » EXTRA BATTERIES
- » FIRST AID KIT
- » BLANKETS
- » TOOLS
- » FLARES



Assemble your Pet's Emergency Kit



Food and water (3 days), bowls, manual can opener



Medicines, medical records, & first aid kit



Collar with ID tag, harness, or leash



Crate or pet carrier



A picture of you and your pet together



Important documents: registration & vaccination



Familiar Items: Favorite toys, treats, bedding



Plastic bags/litter for cleaning up after your pet

PLAN FOR YOUR PETS!

Not all shelters and hotels accept pets. Plan ahead to stay with family, friends or at other pet-friendly locations in case you need to evacuate your home.



PET-FRIENDLY CHECKLIST

- ☐ ID tags on collars and micro-chip pets
- ☐ Description and current photos of pets
- ☐ Immunization and medical records
- ☐ 1.5 gallons of water and sufficient food and medicine for at least 3 days
- ☐ Serving bowls
- ☐ Pet medication, copy of feeding and medication schedule for caregiver, shelter or boarding staff
- ☐ Collar, leash and carrier to transport pets safely
- ☐ Pet toys and bedding



Virginia
Department of
Emergency
Management

DO YOU OR DOES SOMEONE YOU KNOW DEPEND ON MEDICAL EQUIPMENT THAT REQUIRES ELECTRICITY?



Be prepared for power outages. They can lead to serious health concerns for people who use dialysis machines, apnea monitors, respirators or other medical equipment that requires electricity.

Tell your utility provider if you use electric-powered medical equipment. They can let you know if power problems are expected in your area. If utilities are included in your rent, you are still eligible to register for this service from your utility provider.

Be ready for an emergency. Make sure you have backup batteries and/or oxygen tanks, and create an emergency contact list and a written emergency plan.



Find My Emergency Plan and other preparedness information at vaemergency.gov

There are many different electric providers in Virginia. Here are a few of the most common:

- » Dominion Energy
1-800-366-4357
- » Appalachian Power Company
1-800-956-4237
- » Rappahannock Electric Cooperative
1-800-552-3904
- » Northern Virginia Electric Cooperative
1-888-335-0500

I use another provider:

Their phone number is:



EMERGENCY RESOURCES

Learn more about how to build a kit here: [Build a Kit on VAEmergency.gov](http://VAEmergency.gov)

[Download Preparedness Kids Activity Guide \(PDF\)](#)

[See much more for kids, teens, and educators at Prepare with Pedro on Ready.gov](#)

Visit data.gov/disasters/apps-tools/ for a list of apps and tools you can use during severe weather and other disasters!



Jennifer Dawn
757.524.0417
2204 Hampton Blvd. Norfolk, VA 23517
JenniferDawnRealEstate.com
Jennifer@JenniferDawnRealEstate.com

Evacuation Planning

Evacuation Zone

www.vaemergency.gov/know-your-zone

You are in Evacuation Zone: _____

Visit data.gov/disasters/apps-tools/ for a list of apps and tools you can use during severe weather and other disasters

When a storm is approaching, emergency managers will determine which zones are most at risk considering the intensity, path, speed, tides and other meteorological factors.

If your evacuation zone is identified in an evacuation order, please heed the warning and go to a family or friend's home, hotel, or shelter outside of the designated evacuation area. Emergency managers at the state and local level will work with local media and use social media and other tools to notify residents of impacted zones what they should do to stay safe. You should listen for your zone and the instructions that follow.

Depending on the emergency, being safe might mean staying at home, a short trip to higher ground, or traveling to a different region of the state.

Write down phone numbers and email addresses for everyone in your household and other contacts including extended family, friends, neighbors or coworkers. This information will help you reconnect with others even if you don't have your mobile device with you or if the battery runs down. If you have a household member who is deaf or hard of hearing, or who has a speech disability and uses traditional or video relay service (VRS), include information on how to connect through relay services on a landline phone, mobile device or computer.

OUT-OF-TOWN CONTACT

Identify someone outside of your community or state who can act as a central point of contact to help your household reconnect. In a disaster, it may be easier to make a longdistance phone call because local phone lines can be overwhelmed or impaired.

Name _____

Phone _____

Email _____

Relationship _____

Address _____

Meeting Place A

Location _____

Address _____

Contact _____

Meeting Place B

Location _____

Address _____

Contact _____

Meeting Place C

Location _____

Address _____

Contact _____



Jennifer Dawn

757.524.0417

2204 Hampton Blvd. Norfolk, VA 23517

JenniferDawnRealEstate.com

Jennifer@JenniferDawnRealEstate.com

Hampton Roads Virginia Utilities

One week prior to closing you should arrange for the utilities to be set up in your name on the settlement date

Chesapeake

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Natural Gas: Columbia Gas 1-800-543-8911
- Water: HRSD 757-460-2491
- Sewage: HRSD 757-460-2491
- Trash & Recycling: 757-382-CITY (2489)

Hampton

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Water: Newport News Waterworks 757-926-1000
- Sewage: HRSD 757-460-2491
- Trash & Recycling (757) 726-2909

Newport News

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Water: Newport News Waterworks 757-926-1000
- Sewage: HRSD 757-460-2491
- Trash & Recycling: 757-933-2311

Norfolk

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Water: HRSD 757-460-2491
- Sewage: HRSD 757-460-2491
- Trash & Recycling 757-664-6510

Portsmouth

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Columbia Gas 1-800-543-8911
- Water: 757-393-8524
- Sewage: HRSD 757-460-2491
- Trash & Recycling: 757-393-8663

Suffolk

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Columbia Gas 1-800-543-8911
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Water: HRSD 757-460-2491
- Sewage: HRSD 757-460-2491
- Trash & Recycling: 757-514-7630

Virginia Beach

- Electricity: Dominion Utilities 1-866-366-4357
- Natural Gas: Virginia Natural Gas 1-866-229-3578
- Water: 757-385-4631
- Sewage: HRSD 757-460-2491
- Trash & Recycling: 757-385-4650

General Contacts:

- Cable: Cox 1-866-961-0027
- Cable: Fios 1-877-285-8592
- Satellite: DISH 1-800-311-3596
- Satellite: DirectTV 1-888-795-9488
- Internet: Cox 1-866-961-0027
- Internet: Verizon 1-888-781-5510



Jennifer Dawn

757.524.0417

2204 Hampton Blvd. Norfolk, VA 23517

JenniferDawnRealEstate.com

Jennifer@JenniferDawnRealEstate.com

Hampton Roads Virginia Useful Numbers

Public Schools

www.pen.k12.va.us/div

Virginia Beach

757-263-1000

www.vbschools.com

Norfolk

757-670-3945

www.nps.k12.va.us

Chesapeake

757-547-0153

www.cps.k12.va.us

Suffolk

757-925-6750

www.sps.k12.va.us

Portsmouth

757-393-8751

<https://pps.k12.va.us>

Hampton

757-727-2000

www.hampton.k12.va.us

Williamsburg

757-603-6400

<https://wjccschools.org>

Gloucester

804-693-4042

www.gloucesterva.info

Newport News

757-591-4500

www.sbo.nn.k12.va.us

Smithfield

757-357-4393

www.iwcs.k12.va.us

Automotive

DMV of Virginia

804-497-7100

www.dmv.state.va.us

Voter Registration

www.sbe.state.va.us

Virginia Beach

757-385-8683

Norfolk

757-664-4553

Chesapeake

757-277-9797

Suffolk

757-517-7750

Portsmouth

757-393-8644

Hampton

757-727-6218

Williamsburg

757-220-6157

Gloucester

804-693-3659

Smithfield

757-365-6230

Newport News

757-926-8683

LUXURY ~ RESIDENTIAL ~ RELOCATION ~ INVESTMENT
REALTOR®

The success of my clients is my success, and I am dedicated to not only meeting, but exceeding expectations. I pride myself on providing exceptional service with a personal touch while educating & navigating the process with a common goal & vision! With my expertise, dedication, passion, and advocacy for the industry, I am fully equipped to guide clients through every step of their journey.



EXPECT
Exceptional



757-524-0417

Jennifer@JenniferDawnRealEstate.com

2204 Hampton Blvd. Norfolk, VA 23517

WWW.JENNIFERDAWNREALESTATE.COM

HANNA  LUXURY




HOWARD HANNA
REAL ESTATE SERVICES