

Simplyceram by Simply Systems,

Simply Systems, Lda, manufacturer and marketer of the Simplyceram brand, hereinafter referred to as Simplyceram, guarantees the surface of its kitchen tops against possible manufacturing defects for 10 years from the date of purchase. To have access to this level of guarantee, the purchase must be registered on the website www.simplyceram.com or through its official representative in the guarantees section within 30 days from the date of purchase. Information about the place and purchase invoice may be requested.

Simplyceram is installed by qualified professionals who are responsible for the correct and adequate installation, and the quality of the installation finish is their responsibility.
The guarantee can only be obtained if all information is correctly provided within the indicated deadlines.

Simplyceram's warranty against any manufacturing defects in its surface is 10 years. In the extreme case of needing to replace any part, it may be necessary to consider the possibility that the respective colour has been discontinued in the meantime, which obliges Simplyceram to supply the said part in the tone and thickness closest to the original part and that it is in regular production process at the date of replacement.

This Simplyceram guarantee only covers parts intended for use as worktops and kitchen tops for private domestic and indoor use that are installed correctly and permanently. Commercial use of Simplyceram is not covered by this guarantee.

Requesting a warranty:

To request a warranty, the customer must have paid the invoice in full to the retailer where it was purchased. The request must be submitted at www.simplyceram.com or through its official representative and must include the original purchase invoice, proof of payment, details of the retailer where it was purchased and the date of purchase. The decision on replacing parts is the responsibility of the Simplyceram brand and will be binding on all parties involved.

Excluded from the warranty are:

The warranty does not cover transportation, transformation or assembly/disassembly costs for replacement parts. Incorrect or faulty installation. Direct or indirect damage caused during installation or replacement of parts. Defects or damage caused during transportation.

Imperfections that may arise as a result of daily use.

Any damage caused by improper use.

Use of corrosive chemical agents, namely hydrofluoric acid.

Structural changes to support equipment or buildings that cause damage to worktops or wall coverings, excessive weight placed on worktops or impacts, particularly on the tops.

In the extreme case of needing to replace worktops or benches, Simply Systems is solely responsible for supplying the parts necessary to restore the original design, excluding any other costs.

Once installed, Simplyceram may present slight aesthetic differences to promotional products, since different platforms such as paper catalogues, photographs or digital documents may present variations in finish following their preparation.

For any further information, please contact Simply Systems:

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Portugal

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Responsável Simplyceram
Paulo Azevedo