



Executive Services

Diane Tucker, Inc.





My Approach



Strategy & Vision

Discovery & Relationship Building

Discovery & Relationship Building

I learn your team, your culture, and the inner workings of your company as a whole. During your company assessment I look at how to build upon your company's successes and strong suits.



Design & Implement

Strategy & Vision

I learn leadership's vision and goal. Based upon your assessment, I work with leadership to create immediate and long-term milestones.

Design & Implement

I design and implement plans to hit the above milestones and deliverables on time.



Train & Support



Train & Support

If you opt for me to create training materials and a Knowledge Base Library as I work with you, your company will be equipped with the necessary tools and training to be self sustaining.

Some clients ask me to stay on long-term to assist in the management and oversight of what I have developed.

Package Levels

➤ Support (Basic)

This package supports your current structure and operations. I help you stay in business at your current state. I support your team to get your financials, technology tracking (systems and/or software development), department processes, and operations on paper and if need be help train your staff on how you currently run your business today.

- Assess Company Current Operations & Financial Reporting (Learn the inner workings of Service Physics)
 - Operation's Flow Chart - Articulate current operation's system and management.
 - Operation's Flow Chart Explanation - Visual explanation of processes and management functions, resources handling each function, and how each function corresponds with other's routines and functions.
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➤ Establish (Standard)

In the Establish Package, I assess your current structure and operations, but take things a step further to help you establish new and efficient processes to improve your company's current work load. I look at how all departments and systems function together; what areas are running smoothly and what areas can be improved. If need be, I help train your staff on your newly established system(s).

- Assess Company (Learn the inner workings of operations, financial tracking, product development, service offering, and management.)
 - Based on assessment, make refinements to improve operations; creating efficient system(s).
 - Operation's Flow Chart - Articulate improved operation's system and management.
 - Operation's Flow Chart Explanation - Visual explanation of processes and management functions, resources handling each function, and how each function corresponds with other's routines and functions.
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➤ Innovative Growth (Premium)

This package takes everything from the Establish Package and builds upon it to grow your company. I work with Leadership and become your Strategic Thought Partner to help build out new areas of the company.

- Assess Company
- Based on assessment, make refinements to improve operations; creating efficient system(s).
- Operation's Flow Chart - Articulate improved operation's system and management.
- Operation's Flow Chart Explanation - Visual explanation of processes and management functions, resources handling each function, and how each function corresponds with other's routines and functions.
- Design & Develop New Functions. Included but not limited to depending on your company industry:
 - Information Technology (Internal Systems, Software Development Tracking & Management)
 - Human Resources (Build Department, Processes, Systems)
 - Finance & Administration (Build Department, Processes, Systems)
 - Employee Development & Retention (Employee Training On New & Existing Functions, Career Development Etc., Cross Functionality)
 - ...and more
- Strategic Partner & Planning Support



Monthly Retainer

Without Training & Knowledge Base Library



Support Package

Map Out Current Service Delivery System

\$5,000

25 Hours Per Month

- ✓ Assess Company Current Operations
- ✓ Operation's Flow Chart - Articulate current operation's system and management.
- ✓ Operation's Flow Chart Explanation - How delivery and management functions, resources handling each function, and how each function corresponds with other's routines and functions.



Establish Package

(3 Month Minimum)

Improve Service Delivery System

\$10,000

33 Hours Per Month

- ✓ Assess Company Current Operations
- ✓ Improve operations, creating efficient system(s) that allows for growth.
- ✓ Operation's Flow Chart
- ✓ Operation's Flow Chart Explanation



Innovative Growth Package

(7 Month Minimum)

Build New Operational Functions

\$15,000

50 Hours Per Month

- ✓ Assess Company Current Operations
- ✓ Improve operations, creating efficient system(s) that allows for growth.
- ✓ Operation's Flow Chart with Explanation
- ✓ Strategic Partner & Planning Support
- ✓ Build New Operations Functions
 - Technology Systems
 - HR & Administration
 - ...more as needed



Monthly Retainer

With Training & Knowledge Base Library



Support Package

Map Out Current Service Delivery System

N/A



Establish Package (3 Month Minimum)

Improve Service Delivery System

\$16,500

55 Hours Per Month

- ✓ Assess Company Current Operations
- ✓ Improve operations, creating efficient system(s) that allows for growth.
- ✓ Operation's Flow Chart with Explanation
- ✓ Create Training on new system(s) for staff and customers with Knowledge Base Library



Innovative Growth Package (7 Month Minimum)

Build New Operational Functions

\$24,000

80 Hours Per Month

- ✓ Assess Company Current Operations
- ✓ Improve operations, creating efficient system(s) that allows for growth.
- ✓ Operation's Flow Chart with Explanation
- ✓ Create Training on new system(s) for staff and customers with Knowledge Base Library
- ✓ Strategic Partner & Planning Support
- ✓ Build New Operations Functions with Training & Employee Development
 - Technology Systems
 - HR & Administration
 - ...more as needed



Contact Me



Website

www.dianentucker.com



Phone

650-576-7789



E-mail

info@dianentucker.com



LinkedIn

www.linkedin.com/in/dianetucker430



HQ address

Woodside, CA 94062