



Mark Bouquet



Mark Bouquet, Jr.

**"We promise that you'll love your new floors, or we'll replace them FREE! Call today for a complimentary Custom Interior Analysis!" (708) 479-8600**

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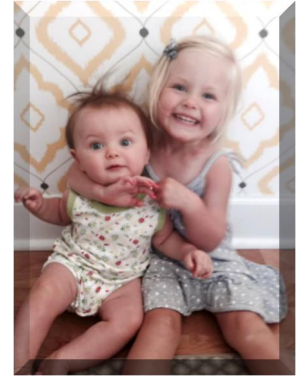


# September 2015 Creative Carpet & Flooring HOME ADVISOR

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Hi to All Friends,

I hope this letter finds you in good health and happiness! It's been busy!!! And that is all because of friends like you. Your loyalty is greatly appreciated. This letter I have to remind everyone that September 11th, Remembrance Day, is just around the corner. To me, it was a day that changed the world forever. It seems as if there is no innocence left except when I look at my grandkids, Ruby and Milo. Grandparents Day is on September 13th, which tends to ground me. I long for the times, real or imagined, of Mayberry!



Well, I'm sure some of you have kids going back to school or that are already back. We have our "Back to School, Back to Work, Back to SANITY Sale" starting in September. It works like this: do you want to skip the professional cleaning (which we also do) altogether and just replace your flooring? Then come on in, and we'll offer to take up your old flooring AND haul it away for FREE! Already did your own carpet take up and disposal? Well, you're covered, too! We will DISCOUNT your order for the exact amount that take up and haul away would have cost!

I just want to thank everyone who prayed for me while I was in the hospital. This getting-old stuff is getting old!!! I can't tell you, although it seems I do it every letter I write, but I truly believe God hears our prayers! Call me crazy - I have thick skin. Even the well-wishes were appreciated very much!

Thank you all!  
Mark Sr. & the Creative family

P.S. I want to introduce Brian Berson, Alex Giganti and Dianne Pullman to our family. We are really pleased to have them with us.

**ATTENTION!**  

**Marsha Nelson**  
 You are this month's **Mystery Winner!**  
 We have a \$10.00 gift certificate to Starbucks reserved just for you! Come by our store to claim your prize!  
 Creative Carpet & Flooring  
 19420 S. LaGrange Road  
 Mokena, IL 60448  
**NOTE: Must be picked up by 09/30/2015**

### Holidays This Month:

- 1<sup>st</sup> - Emma M. Nutt Day  
*the first woman telephone operator*
- 7<sup>th</sup> - Labor Day
- 11<sup>th</sup> - 911 Remembrance
- 13<sup>th</sup> - Grandparents' Day
- 23<sup>rd</sup> - First Day of Fall
- 28<sup>th</sup> - National Good Neighbor Day  
*To make up for sneaking some zucchini on their porch last month!*
- 28<sup>th</sup> - Ask a Stupid Question Day  
*one of my favorite days*
- 29<sup>th</sup> - Confucius Day  
*Try your luck, get a Fortune Cookie!*

2015 SEPTEMBER						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

**HONEY MONTH**  
(Hmmm... like in "honey do" for a whole month???)

## Thank You For The Kind Words!

"My townhouse looks very good... like brand new model. I send email pictures to my family and friends and they all liked it. Installers came on time – and worked hard and did great job removing old carpet – moving furniture & installing new padding & carpet & doing stairs – they did great job & clean up. Mary did great job selecting carpet & color and Chris coordinated installation with great details. Thank you all for my new carpet – it's so nice & soft & love the buck skin color." - Maria of Mokena, IL

## Get A Night Out At One Of Your Favorite Restaurants Through Creative Carpet's Referral Rewards Program

As you probably know, advertising is very expensive. Instead of paying the newspaper or other place to advertise, we'd rather reward you. So I've assembled my **Referral Rewards Program**. Every time you refer someone who becomes a client and purchases, we will send you a **\$25 gift card** to one of the following: **Olive Garden, Longhorn Steakhouse, Red Lobster or TGI Friday's.**

## ***DID YOU KNOW...***

We'd be happy to send our newsletter to your friends and family! Just send us an email with "newsletter" in the subject line with your family and/or friend's name and mailing address. If they ever become a client and purchases with us, we will send you a \$25 restaurant gift card! Contact us today for more information or to register - call us at (708) 479-8600 or email us at info@creativecarpetinc.com.

## WARNING!

Don't visit any flooring dealer until you call us for a **FREE Consumer Awareness Guide!**

You will learn...

- ✓ 4 predatory sales tactics
- ✓ 7 costly misconceptions about flooring
- ✓ 5 questions to ask a dealer before buying

## Meet our Carpet Cleaning Customers

Call for more info on our expert  
carpet cleaning services!

# 708.479.8600

NANCY KVETON  
KATIE BYERLE  
LES AND SANDRA  
GRANT  
MIKE AND AMANDA  
RAILA  
MICHAEL & SHIRLEY  
MCDONNELL  
BARBARA MALM  
MARK SANDY  
PHIL AND JEANETTE  
BRADLEY  
NANCY VANSWAL

LISA CATT  
ERICKA BLAKEMORE  
CAROL RUBENS  
SCOTT & ROXANNE  
LINKLATER  
FIRST REFORMED  
CHURCH OF SOUTH  
HOLLAND



## \$800 Raised at the STAINMASTER® Sit, Stay & Save Event



On July 18th, not only did five dogs find forever homes, we raised \$800 for Cache Creek Animal Rescue to keep doing what they do best, saving dogs & cats from kill shelters. We would like to give a shout out to the following businesses for their help in donating items for our "doggie bag" handouts:



Earth Rated®  
1350 Mazurette #228  
Montreal, Quebec H4N 1H2, Canada  
888-354-2818 | earthrated.com



Kriser's Natural Pet  
15160 S LaGrange Rd  
Orland Park, IL 60462  
708-966-0018 | krisers.com



Flossmoor Animal Hospital  
19581 Governors Hwy  
Flossmoor, IL 60422  
708-798-9030 | flossmooranimal.com



Charlene's Paw Prints  
21973 Pembroke Dr  
Frankfort, IL 60423  
815-919-4420 |



Sharie's Grooming  
14258 Lamon Ave  
Crestwood, IL 60445  
708-371-1311

## Dear Markie...

Dear Markie: "Will my hardwood floor yellow or change color over time?" - from *Wondering in Woodridge*

It's natural for hardwood flooring to yellow, darken or lighten over time, depending on the wood species. Exposure to direct sunlight greatly accelerates this process. Armstrong recommends moving furniture and rugs occasionally to allow your hardwood floors to age evenly from UV exposure.

Contact Dear Markie at  
info@creativecarpetinc.com  
with all your flooring  
questions. Please put  
"Dear Markie" in the  
subject line.

## A gigantic THANK YOU to all who referred us last month...

Matt Marzec	Donna Gerlich
Nancy White	Larry West
Stacy Hiller	Kim Vanderwoude
Todd and Marlene Harting	Michael Hill
Gordon MacDonald	Mary Krause

## WELCOME BACK TO OUR RETURNING CLIENTS...

David Wyly	Dave and Margret Barna
Bernard and Penny O'Reilly	Mark and Sharon Opalacz
Betty Sellers	Jean Hobbs
Michelle and Brian Heurung	Linda and Scott Malmborg
Dorothy and Hank Konstanty	Jim and Rita Nolting
Ken and Jean Ritter	Karyn Reczek
Howard and Arlene Manning	Donald Soderlund
Penny and Tony Shamma	Ross Kass
	Charles and Kathy Greinke



### GET TO KNOW YOUR SLEEPING POSITIONS

- 1) BACK** - According to the Mayo Clinic, back sleeping can limit movement and prevent pain if you've tweaked your neck by keeping your spine stable. Just don't do it if you snore - gravity can collapse your tongue into your airway, causing sleep apnea, or even worse, force you into the cold embrace of the living room couch.
- 2) SIDE** - Feeling the burn after housing some extra cheesy nachos? Try sleeping on your left side, which studies have shown can reduce acid reflux. The only downside of side sleeping are the wrinkles you might get scrunching up your face in the mushy folds of your pillow.
- 3) STOMACH** - While it might put strain on your neck and back, lying on your belly does have one thing going for it - you won't snore as much. For the exact reason sleeping on your back can cause your tongue to collapse into your airway, flipping onto your stomach can clear it. Thanks gravity!

## It's a Bird! It's a Plane! It's the Mothership!

Imagine yourself driving down the highway, crossing over a hill and coming face to face with this ↓



You'd be forgiven for thinking it was an alien craft and that's how they're often reported. Actually, it's a fine example of a lenticular cloud. They usually form above mountain tops, then detach themselves and roam above the countryside scaring people.

Here are more strange cloud formations:

Mammatus clouds are → sometimes found underneath storm clouds - there are many theories as to how they are formed, but ice crystals are likely involved.



← Barrel clouds, roll clouds or arcus clouds, whatever you call them they look like a long piece of cookie dough before it's been cut. These formations are often sign of a sudden dramatic change in temperature.

## MEET OUR NEW FRIENDS & CLIENTS...

Verlon Curran  
Susan and Peter Gorzelanny  
Joe and Jessica Rolla  
Heather and John Bon  
Lisa Hansberger  
Elaine Stob  
Sean and Melissa Matthuis  
Michael and Lillie Newton  
Rikki Neyer  
Tim Kosloskus

Jennifer Liccardi  
John Castronovo  
Nick Ahrens  
Rich and Debbie Dobrez  
Mary and Jon Nebor  
Kathleen Cernick  
Bobbie and Richard Zurawski  
Amy Stilling  
Kim Yockey  
Judith Philip

Nancy and Phil Pavlacka  
Brian and Susan West  
Theresa Bullington  
Bob and Carol Tudor  
Carol Brown  
Marion Kaes  
Gail Klein  
Wes Han



**Bouquet Family Fun**  
**Milo and Jack**  
Could there be an acting career in Milo's future?

## KIDS SAY THE DARNDDEST THINGS!!

"5 yr. old: Can I have a Twik?  
Mom: You mean Twix?  
5 yr. old: No, I only want one."

"Sometimes I like to listen to Taylor

Swift in my room and cry about cats who have died." ~ Hannah, age 6

"Ow! My eye! I didn't know where my hand was going. I thought it wanted to rest behind my head but it wanted to poke me in the eye." ~ Gabriel, age 4

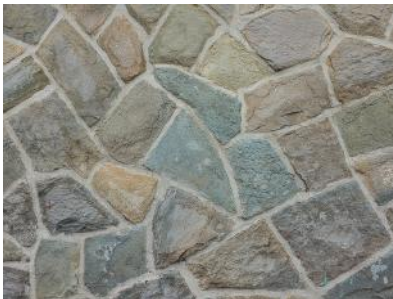
"I'm glad I'm finally 8. This is the oldest I've ever been in my whole life!"

"There's no one in there." ~ 6 year old son, in response to seeing his father hanging pictures and tapping on the walls to find the support beams.

Home Advisor

## Simple Seasonal Projects

As seasons change and the days grow shorter, here are some projects to make your life easier during the months ahead.



Refresh your driveway and walkways – fill in cracks that might freeze, thaw and expand during the winter months.

Seal up cracks in the attic and around windows. Add insulation if it's needed. Not only will you be cozier, your fuel bill will be lower.



Whether you call them gutters or eaves trough, make sure they're sound and clear of debris. If you find anything this cute, treat it kindly!

Think spring and plant some bulbs! This is the best time of year for planting many perennials, from garlic and shallots to iris, tulip and daffodil.



# Mega Trivia Contest!

Congratulations to last month's winner:

**Donna Haugh**

Stop in at Creative Carpet & Flooring  
to claim your prize by September 30, 2015!

[Answer to last month's quiz: (C) Kitty KarryAll - Season 1, Episode 7 - When Cindy's doll, Kitty KarryAll turns up missing, she accuses Bobby. This leads to a mock trial with Alice as the judge to determine Bobby's guilt or innocence. Then later Bobby's kazoo turns up missing, and he blames Cindy. At long last the real culprit is revealed in the end.]

Who else wants to WIN A \$50 GIFT CARD  
towards dinner at TGI Fridays or Olive  
Garden?

This month's Mega Trivia question:

The very first one appeared in a  
newspaper on September 11th, 1875.

The very first what?

(A) "Help Wanted" ad

(B) Crossword Puzzle

(C) Comic Strip

(D) Weather map (E) Sports page

Call us at 708.479.8600 or e-mail answers to  
contests@creativecarpetinc.com

*Creative*  
Carpet & Flooring

19420 S LaGrange Road  
Mokena, IL 60448

**708-479-8600**

Website: [www.creativecarpetinc.com](http://www.creativecarpetinc.com)  
Email: [info@creativecarpetinc.com](mailto:info@creativecarpetinc.com)

HOURS:

MON WED FRI 10:00am - 6:00pm

TUE THU 10:00am - 8:00pm

SAT 10:00am - 4:00pm

The material contained in this newsletter is for informational purposes only and is based upon sources believed to be reliable and authoritative; however, it has not been independently verified by us. This newsletter should not be construed as offering professional advice.

Was this summer not kind to your carpet?  
Not sure whether to clean or replace it?

*Then take advantage of the Creative Carpet & Flooring's*

# Clean or Replace Warranty



*Does this sound familiar?* Your carpets are badly soiled, and you're not sure whether you should clean or replace them. You would really like to try cleaning them first, but you don't want to throw away your money if they ultimately have to be replaced.

*We know how you feel.* That's why we offer our "**Clean or Replace Warranty.**"

**HERE'S HOW IT WORKS:** If you have your carpets professionally cleaned by us and still aren't satisfied, Creative Carpet will apply the ENTIRE COST of cleaning towards the purchase of new floors up to 30 days later! All you have to do is bring in your receipt which lists the rooms and square footage of each room cleaned!

*(May not be combined with any other offer. Will apply the cost to clean a room to re-flooring that room only.)*



September 1st - 30th, 2015

**Back to School, Back to Work,**  
**Back to SANITY Sale!!!**

**Want to skip the professional cleaning altogether and just replace your flooring?**

Then come on in, and we'll offer to take up your old flooring AND haul it away for **FREE!**

**Already did your own carpet take up and disposal?**

Well, you're covered, too! We will **DISCOUNT** your order for the exact amount that take up and haul away would have cost!



so soft. so tough. so proven.



*Is your dirty carpet  
in need of a good,  
professional  
cleaning?*

**Creative Carpet & Flooring  
will take care of that for you!**

**We offer excellent carpet cleaning services!**

*Why choose Creative Carpet & Flooring?*

- ⇒ Our carpet cleaner is CERTIFIED
- ⇒ He uses the Gold Seal preferred method of the Carpet & Rug Institute
- ⇒ He is the ONLY Green Certified carpet cleaner in Illinois
- ⇒ He specializes in the Encapsulation, Low Moisture Method AND in Hot Water Extraction (steam cleaning)

**CALL TODAY TO SET UP AN APPOINTMENT!**

*Creative*  
Carpet & Flooring

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Tel 708.479.8600 | Fax 708.479.8602  
[www.creativecarpetinc.com](http://www.creativecarpetinc.com)