

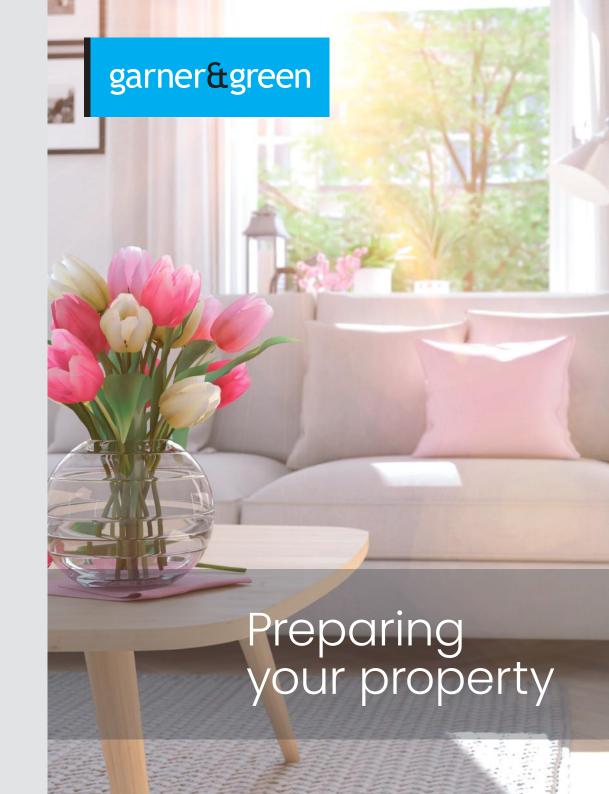


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First Impressions

You often get two opportunities to make a first impression. Firstly online and secondly in real life:

Online:

This in part is about your choice of agent and how they market their properties online, both on their own websites and portals like Rightmove. It is also about being prepared for taking photographs and marketing details before the property goes live. Having images that show your property at its best will generate initial interest. It is important that you are telling a consistent story about your home and the photos should also match how the property presents itself in real life, so your potential buyers are not disappointed. Images should also be truthful and careful photography that conceals less desirable features won't help you sell the property, as the potential buyer will see what's there when they view.

In real life:

The way your property is presented from the outside, call it curb-appeal, will set up the way a potential buyer feels about the property before they come in when they first view it. Many buyers will do a 'drive by' in advance to get a first look at the outside of the property beforehand and so maintaining a proactive approach to keeping things neat and tidy will make all the difference, even before the viewing.

Some things you should consider are:

- Keeping the garden tidy especially in the autumn months
- Washing down and painting front doors if they are looking tired
- Cleaning the windows
- Removing any dead plants and ideally replacing them with something fresh
- If the bins live outside, tuck them away in a tidy corner, so they're not the first thing you see
- Clear out the weeds from the paths
- If the front door mat is frayed and messy, replace it
- If you have outside lights, make sure that they are working and switched on for evening viewings
- If you normally squeeze several cars on to your driveway, try parking around the corner to give your potential buyer space to pull in as if they already lived there
- Plants and pots that frame the front door will make a welcoming entrance
- If there is a communal hallway to your property, even though it may not be part of your home, tidy up abandoned flyers, post and newspapers etc

Look at what other properties are available for your target buyer and consider what first impression those properties create online. If yours is better, it will be at the top of a buyer's viewing list.

Garner & Green can upgrade your property to be a featured property, meaning the property will appear at the top of the page. Again, the first impression if you're at the top of the page could make all the difference.



Presentation

The most successful viewing is when the potential buyer can see themselves living in the property and can also relate to the property as it is now. Some simple ways to improve the presentation of your property are:

- Give rooms the right purpose: We don't always use rooms for the purpose they were intended. We may use a dining room as a bedroom or a bedroom as a study. Some buyers find it hard to see beyond the current use of a room so, if you are marketing a room as a bedroom, it is best to set it up as a bedroom so you are showing them the purpose of the room, not just telling them what it could be.
- Keep it tidy: Keeping your house clean and tidy for viewings will not only create the right impression but help buyers see beyond your contents.
- Declutter: This is probably one of the most impactful things to do. Even if it means you rent some local storage during the marketing period, keeping the property free of unnecessary clutter will create a sense of space and a blank canvas for your buyer to more easily see themselves living there.
- Let in light: Keeping curtains and blinds open and windows clean, will let in light and create a better sense of space.
 If you are going to be at home for a viewing, switch on the lights in the rooms before your buyer arrives.

- Set the temperature: If there are rooms in your home you rarely use and therefore rarely heat, switch on the radiators ahead of your viewing so the whole property is warm and welcoming.
- Bathrooms and kitchens: Should always be clean, tidy and mould free. Try keeping just your essential toiletries and products in the bathroom and storing the rest to keep clutter at bay. In the kitchen keep the worktops as clear as possible, which will improve the sense of space.
- Pets: Not everyone will love your pet as much as you do, so they are best kept out of sight. This is especially the case with enthusiastic dogs who may literally scare your buyer off.
- Keep it simple: If you feel the need to re-decorate before marketing your property choose neutral colours that have a universal appeal.
- Minor repairs: The little things add up and if there are simple repairs that you have been planning to do, get them done before putting your property on the market, it will give potential buyers few things to find wrong.



TIP! Talk to your Garner & Green about the type of buyer that might be interested in your home. They may be similar to you when you bought the property, so think about what they will be looking for in a property and focus on presenting the traits you think are most desirable.