

COMPASS ONE HEALTHCARE & COMPASS COMMUNITY LIVING NATIONAL AWARDS 2022





TABLE OF CONTENTS

Morrison Healthcare.....	<u>Pages 4 - 25</u>
Crothall Healthcare.....	<u>Pages 26 - 45</u>
Morrison Living.....	<u>Pages 46 - 53</u>
Unidine.....	<u>Pages 54 - 61</u>
CoreWorks.....	<u>Pages 62 - 67</u>

PRESENTING...

MORRISON HEALTHCARE NATIONAL AWARDS



Everett Smith

NATIONAL GEM OF THE YEAR

Cook
2 years of service
Roper St. Francis Berkeley
Moncks Corner, SC

“

There is nothing I can't ask Everett to do. His desire to do great work shows in his food, and his willingness to jump in no matter where is greatly appreciated.

- Nicole Kirkpatrick, Director/ Nominator

”

NATIONAL GEM OF THE YEAR FINALISTS



Teresa Cantanero
Patient Dining Supervisor
Palmetto General
Hialeah, FL



Duston Livingston
Patient Dining Supervisor
Sycamore Shoals Hospital
Elizabeth, TN



Stephanie Shaw

CORPORATE SUPPORT EMPLOYEE OF THE YEAR

Patient Services Manager
4 years of service

“

What stands out most about Stephanie is her willingness to go above and beyond. She gives even the smallest units the same attention and detail as she does a large system.

- Kathy Wyatt, RVP/ Nominator

”

Allison Cazenave

CLINICIAN OF THE YEAR

Dietitian
4 years of service
Terrebonne General Health System
Houma, LA



Allison's passion and determination are an inspiration, and we are honored to have her represent our company and our field with this award!

- Kelly Phillips, System Director





Jim Long

RDO OF THE YEAR

Regional Director of Operations
15 years of service



Jim has a dedicated focus on client retention, financial management, and team development. I'm glad to see it pay off with this extraordinary accomplishment.

- Kyle Riemann, RVP



RDO OF THE YEAR FINALISTS



Kyle Baggerly
Regional Director of Operations



Alison Krieg
Regional Director of Operations



Dan Zellner

RVP OF THE YEAR

Senior Regional Vice President
45 years of service

“

Dan's passion for people and commitment to his business is unrivaled. He is one of the hardest workers I have ever worked with.

- Joe O'Brien, Division President

”

RVP OF THE YEAR FINALISTS



Mara Whitesell
Regional Vice President



Wendy Phillips
Regional Vice President

Avi Pinto

DP OF THE YEAR

Division President
14 years of service



Avi is always a strong performer who empowers his division leaders to bring the “Power of Food” to some of the nation’s largest health systems. He has been our Division President of the Year multiple times, which is a remarkable accomplishment.

- Tim Pierce, Morrison Healthcare CEO



Stephan Gotthelf

WILLIS WILLIAMS CULINARY AWARD

Sr. Executive Chef
5 years of service
Lancaster General
Lancaster, PA



The Corporate Culinary team is proud of our 2022 Willis Williams award winner Chef Stephan Gotthelf. Stephan demonstrates our cultural beliefs that Chef Willis exemplified passionately on a daily basis.

- Brian Salter, National Director of Culinary





Chris Duke

SERVICE EXCELLENCE AWARD

VP of Data Intelligence
8 years of service

“

Chris is an amazing collaborator who is solution-focused. He has a knack for problem-solving and 'leads by example.'

- Tom Hughes, VP of Communications for Compass One Healthcare & Crothall Healthcare Marketing/
Nominator

”

Colette Berger

RETAIL EXCELLENCE AWARD

System Director Nuvance Health
17 years of service
Catskill Regional Medical Center
Harris, NY

“ Colette has had a great year and was recently promoted from Senior Director to System Director. I am very proud of Colette - her hard work, dedication, and passion for the business will continue in her new role.

- John Parillo, RDO

”





Michelle Ali

GEM INCLUSION EXCELLENCE INDIVIDUAL AWARD

Sr. Director of Dining Services
14 years of service
Trinitas Regional Medical
Elizabeth, NJ



I have grown much more confident by working with Michelle. Michelle sees the differences everyone brings to the team and wants us all to succeed together. I am extremely grateful to have this foundation as I grow in my management role.

- Megan Henderson, RD, CNSC



GEM INCLUSION EXCELLENCE INDIVIDUAL AWARD FINALISTS



Mary Shalhoub
Director of Dining Services
Los Alamitos Medical Center
Los Alamitos, CA



Yazmin Cantu
Retail Manager
Baylor College of Medicine
Houston, TX

Coleen Crawford

PATIENT SERVICES AWARD

Patient Services Manager
11 Years of service
Trident Medical Center
North Charleston, SC



Coleen has worked a tremendous number of overtime hours due not only to short staffing, but also to complete numerous quality measures, analyze results, and take action. Her positive attitude and actions have provided incredible improvements.

- Deb Poland, Division Director, Patient Solutions/ Nominator



NATIONAL ACCOUNT OF THE YEAR



St. Peter's Hospital is successful because of its people. From the dishwasher to the director, everyone works together to care for our patients, caregivers and guests. The managers always lead by example by demonstrating our values.

– John Parillo, RDO



St. Peter's Hospital
Matt McElroy, Systems Director
Albany, NY

C1H SAFETY AWARD



Mayo Clinic St. Mary's has been a top ten [safety] account since we took on the contract in 2017. The team has shifted their focus, awareness, and pride onto the Safety Team, which includes a QA Manager and QA Coordinator, communicating down to the Frontline Associates.

– Brian Sullivan, Director of Safety

Mayo Clinic St. Mary's
John Matis, Sr. Director of Dining Services
Rochester, MN

C1H SAFETY AWARD FINALISTS



Johnson City Medical Center

Matthew Howell, Sr. Director of Dining Services
Johnson, TN



Lehigh Valley Cedar Crest

Thomas Hudson, RRM
Allentown, PA

REGIONAL ACCOUNT OF THE YEAR

Anthony Region - Upper Chesapeake Medical Center, Patrick Ferrigno

Bowden Region - Mayo Clinic Health System La Crosse, Brittany Remold

Bumann Region - Maury Regional Medical Center, Gerald Coulter

Carone Region - St. Peter's Hospital, Matt McElroy

Clarke Region - Spartanburg Medical Center (Mary Black Campus), Paul Rutherford

Cottrell Region - Cape Cod Healthcare, William O'Brien

Elsey Region - Central State Hospital, Ann Stainback

Hewlett Region - DCH Regional Medical Center, Steven Johnigan

Howard Region - OhioHealth Riverside Methodist Hospital, Chris Hadorn

Kruesopon Region - Antelope Valley Medical Center, Tamara Frenya

Lanois Region - University Health Truman Medical Center, Rosemary Waters

Niner Region - Texas Children's - The Woodlands, Dean Dockweiler

Nolan Region - Novant Health Medical Park, Tracy Romak

Phillips Region - Cleveland Clinic Crile Food Emporium, Faith Gill

Resener Region - Fairview Park Hospital, Denetra Henley

Riemann Region - Merit Health Central, Richard Lind

Romagnano Region - Central DuPage Hospital, Scott Crooks

Schoby Region - Providence St. Vincent Medical Center, Kristen Trout

Scranton Region - Piedmont Columbus Regional Midtown Campus, Richard Damke

Smith Region - Nacogdoches Medical Center, Jessica Martin

Sweizer Region - UF Health Jacksonville, Rusty Lynch

Tench Region - Inspira Medical Center Vineland, Margaret Hymerling

Weinstein Region - Mount Sinai Beth Israel, David Hutchison

Whitesell Region - Mary Washington Hospital, Christopher Lee

Wyatt Region - Kern Medical Center, Kristi Susca

Zellner Region - Grace Ridge Retirement Community, Trudi Nowlin

DIVISION ACCOUNT OF THE YEAR

Cipollini Division - Kruesopon Region - **Antelope Valley Medical Center**, Tamara Frenya

Meehan Division - Niner Region - **Texas Children's - The Woodlands**, Dean Dockweiler

O'Brien Division - Zellner Region - **Grace Ridge Retirement Community**, Trudi Nowlin

Pinto Division - Tench Region - **Virtua Voorhees Hospital**, Frank Baccare

Robinson Division - Carone Region - **St. Peter's Hospital**, Matt McElroy

PRESENTING...

CROTHALL HEALTHCARE NATIONAL AWARDS



Reyna Ochoa

NATIONAL GEM OF THE YEAR

Lead Medical Housekeeper
7 years of service
Children's Hospital of Colorado
Aurora, CO



Reyna Ochoa wants to be the best in all of her endeavors, and it shows in her attitude and work ethic.

- Angela Velez-Reyes, Patient Experience Manager/Nominator



NATIONAL GEM OF THE YEAR FINALISTS



Sarah McCallister
Lead Housekeeper
Adventist Health Howard Memorial
Willits, CA



Tonga Hillyard-McNeely
Housekeeper
Our Lady of the Lake
Baton Rouge, LA



Chelsea Edwards

CORPORATE RECOGNITION AWARD

Director of Digital Marketing
5 years of service



Chelsea has transformed our marketing platforms. She is recognized by her peers as a go-to individual who is hard working, positive, passionate, and tenacious in her work ethic.

- Dawn Himes, Executive VP/ Nominator



Richard Eliason

SERVICE EXCELLENCE AWARD

Sr. Director of Quality/ Compliance
11 years of service
HTS Division



Richard's deep subject matter expertise shows best when answering questions thoughtfully with accurate and impactful details. He brings strength, focus, and passion to benefit clients and teams in quality and compliance.

- Sheila O'Donnell, VP Technical
Resource Group/ Nominator



Houda Benotmane

RDO OF THE YEAR (EVS/ PT/FM)

Regional Director of Operations
12 years of service
Longinotti EVS Division



Houda is an amazing leader with a positive, can-do attitude towards her clients, team, and how she manages the business on a daily basis, as shown through the results she delivers each year.

- Joe Longinotti, Division President, EVS



Francisco Dorantes

RDO OF THE YEAR (HTS)

Regional Director of Operations
1 year of service
Martin HTS Region



Francisco completely transformed his region's leadership, customer relationships, and Crothall performance in FY22.

- Michael Martin, RVP



Keith Cottrell

RVP OF THE YEAR

Regional Vice President
19 years of service
Stebelsky EVS Division



Keith's region has been stable coming out of the pandemic with satisfied customers, strong regional leaders, and continued, consistent performance. This is a true testament to the focus that he places on his customers and the expectations that he places on his team.

- Larry Stebelsky, Division President, EVS



Travis Leap

TERRY BATCHELOR MEMORIAL AWARD

Regional Director of Operations
7 years of service
Longinotti EVS Division



The support, dedication, and encouragement Mr. Leap shows his team is outstanding. Loved and respected by all, he has created a platform for greatness and success.

- Kimberly Mullins, EVS GM/ Nominator



A portrait of Bobby Shepherd, a man with a beard and glasses, wearing a red blazer over a dark shirt. He is standing in front of a large, illuminated star decoration.

Bobby Shepherd

GEM INCLUSION EXCELLENCE INDIVIDUAL AWARD

Technician
5 years of service
AdventHealth Tampa
Tampa, FL



Since I've known Bobby, he has gone above and beyond to provide a welcoming environment to all those on the team. He's exemplary to our organization's standards.

– Janis Carpenter, Crothall PE Manager



GEM INCLUSION EXCELLENCE INDIVIDUAL AWARD FINALISTS



Trisa Beam
Director
HSHS St. Johns Hospital
Springfield, IL



Tammy Burton
Operations Manager
OU Children's Hospital
Oklahoma City, OK

ACCOUNT OF THE YEAR ENVIRONMENTAL SERVICES (EVS)



Saint Luke's team continues to perform highly in all categories, year after year. The Patient Experience Program led to a solid 80% HCAHPS score. Practicing all of Crothall's standardization resulted in a faultless operation, annual RDO audit of 99.1%, and being a "ready to tour" account.

– Amir Jahansouz, RDO



St. Luke's Hospital of Kansas City
Cory Crook, Director
Kansas City, MO

ACCOUNT OF THE YEAR

PATIENT TRANSPORTATION (PT)



In the last six years, the Nationwide Children's Patient Transportation team has increased annual trip volume 139%, increased managed volume 183%, and achieved Best In Class KPI's across the board while saving the hospital \$300,000 in bed repair and rental costs. They do all of this for the kids, and that's what makes them so special.

- Scott Higgins, RDO



Nationwide Children's Hospital
Nathan Cotterell, Director
Columbus, OH

ACCOUNT OF THE YEAR

FACILITIES MANAGEMENT (FM)



In addition to exceeding customer expectations, the VCU team has expanded services, provided superior outcomes, and exceeded budget performance.

- Chris Spanos, Division President



VCU Health

Larry Shirts, Sr. Regional Director
Richmond, VA

ACCOUNT OF THE YEAR

HEALTHCARE TECHNOLOGY SOLUTIONS (HTS)



CHRISTUS is the largest HTS account that passed 33 TJC inspections and became a national HTS reference account while outperforming all financial and operational KPIs in FY22.

- Michael Martin, RVP



CHRISTUS Health System
John Bean, Regional Director of Operations
Coppell, TX

PLATINUM-PLUS AWARDS

Environmental Services

AdventHealth Apopka
AdventHealth Celebration ★★ Yon Division
AdventHealth East Orlando
AdventHealth Orlando
AdventHealth Winter Park
Allegheny General Hospital ★
Arkansas Children's Hospital
BayHealth Hospital Sussex Campus
BJC Memorial Hospital Belleville
BJC Memorial Hospital East
CalvertHealth Medical Center
CAMC Women and Children's Hospital
HealthAlliance Margaretville Hospital

Hospital For Special Surgery
HSHS St Anthony's Memorial Hospital
HSHS St. Clare Memorial Hospital
HSHS St. Francis Hospital
Inova Fair Oaks Hospital
Inova Fairfax Hospital
Inova Loudoun Hospital ★★ Longinotti Division
Inspira Medical Center Mullica Hill ★
Jersey City Medical Center ★
JFK University Medical Center
Legacy Health
Lehigh Valley - Coordinated Health
Marshfield Med Ctr - Ladysmith
Marshfield Med Ctr - Neillsville

★ = Regional Award
★★ = Division Award
★ = National Award

PLATINUM-PLUS AWARDS

Environmental Services

Marshfield Med Ctr - Park Falls
MedStar Good Samaritan Hospital
MedStar Harbor Hospital
MedStar Union Memorial Hospital
Memorial Hermann Southeast
Memorial Hermann Sugar Land
Memorial Hermann The Woodlands ★★
Novant Health Clemmons Medical Center ★
Novant Medical Park Hospital
Oakwood Hospital
Owensboro Health
Palisades Medical Center

Trombley
Division

Saint Anne's Hospital
Saint Luke's Hospital of Kansas City ★★
Shirley Ryan Ability Lab
St. Anthony Community Hospital
Texas Health Clearfork ★
Texas Health Rockwall
The Guthrie Clinic
Touchette Regional Hospital
UM Charles Regional Medical Center
UM Rehabilitation & Orthopaedic
UM St. Joseph Medical Center
UMASS Memorial Medical Center ★★

Stebelsky
Division

Villani
Division

★ = Regional Award
★ = Division Award
★ = National Award

PLATINUM-PLUS AWARDS

Patient Transportation

Allegheny General Hospital
Allegheny Valley Hospital
Inova Alexandria Hospital
Inova Fair Oaks Hospital
Inova Fairfax Hospital
Inova Mount Vernon Hospital
MedStar Harbor Hospital
Nationwide Children's Hospital ★ ★
Novant Health Presbyterian Medical Center
St. Barnabas Hospital ★
University of Maryland Midtown

Facilities Management

Genesis Medical Center Silvis
Marion General Hospital
Medstar Good Samaritan
Medstar National Rehabilitation
Mercer Manor Rehabilitation
Mount Sinai Hospital ★
Mount Sinai West
Shirley Ryan Ability Lab
VCU Health ★ ★
Wyoming Medical Center

★ = Regional Award
★ = National Award

PLATINUM-PLUS AWARDS

Healthcare Technology Solutions

AdventHealth Deland
AdventHealth North Pinellas ★
CHRISTUS Health System ★
CHRISTUS Good Shepherd MC Longview
CHRISTUS Highland Hospital
CHRISTUS Jasper Memorial
CHRISTUS Mother Frances Sulphur Springs
CHRISTUS Santa Rosa Alamo
CHRISTUS Santa Rosa New Braunfels ★
CHRISTUS Spohn Beeville
CHRISTUS St. Elizabeth
CHRISTUS St. Mary
CHRISTUS St. Michael
CHRISTUS St. Patrick Hospital
CHRISTUS Trinity Mother Frances
Dameron Hospital

Lawrence General Hospital
Marion General Hospital
Methodist Hospitals Northlake
Monument Health
Nassau University Medical Center
Natchitoches Regional Medical Center
NYCH+H Carter
NYCH+H Coney Island
NYCH+H Harlem
NYCH+H Kings County
NYCH+H Woodhull
Richmond University Medical Center ★
Skagit Regional Health
St. Lawrence Health System
UMASS Memorial Medical Center ★
University Medical Center Southern Nevada

★ = Regional Award
★ = National Award

PRESENTING...

MORRISON LIVING
NATIONAL AWARDS

Nick Hunter

CULINARIAN OF THE YEAR

Executive Chef
3 years of service
Friends Homes West
Greensboro, NC

“

Nick's food comes to life and creates a profound dining experience for our residents and guests with a purpose and a story.

- Alex Perez, RDO

”



Sonia Gonzalez

PEOPLE CHOICE AWARD

Director of Dining Services
4 years of service
The Reutlinger
Danville, CA



Sonia has had an impact in all of the service principles, including ensuring that her team members work on their development.

- Morrison Living West RVP



Scott Nussbaum

VALUES AWARD

Director of Dining Services
14 years of service
Carnegie East House
New York, NY



Scott has genuinely transformed our Food Services Department. He encourages his staff to be the best they can be, clearly communicates his work expectations to them, and shares knowledge openly among team members.

- Facility Client



Jason Ison

MISSION AWARD

Executive Chef
6 years of service
Smith Crossing
Orland Park, IL



Jason's mantra is 'be the best you can be so you can deliver the best in all you do - at home, work, school, and in life.'

- Morrison Living RVP



Sandy Gill

BE THE BEST AWARD

Food Service Worker
10 years of service
Aldersgate Village
Topeka, KS

“

Sandy has such a great attitude and gives 100% of herself every day. She slowly rushes around the dining room delivering meals with a smile and making sure her residents are happy.

- Matt Mitzel, Director of Dining Services

”

ACCOUNT OF THE YEAR



“

This team consistently provides the highest level of service to residents, associates, clients, and guests through all ten dining venues in the community and through all levels of care.

- Lisa Reid, RDO

”

Friendship Village of Schaumburg
Steven Mansmith

PRESENTING...



UNIDINE NATIONAL AWARDS

Nique Smith

PRESIDENT'S AWARD

Dining Service Director
2 years of service
Revel Lodi
Lodi, CA

“

Nique is a mentor to newer DSDs, covers any and all shifts, does not expect her staff to do anything she wouldn't, and has an excellent reputation with the client.

- Lifestyles West RDO

”

Frank Martinez

VALUES AWARD

Dining Service Director
1 year of service
Revel Rancharra
Reno, NV



Frank embraces and extolls our values
on a daily basis.

- Lifestyles West RDO





David Bonilla

MISSION AWARD

Dining Service Director
6 years of service
Addolorata Villa
Wheeling, IL



David is not only passionate about his role, but he is dedicated to making sure that if there is something he can provide to his residents - regardless of the ask - he will try.

- Alice Bils, RDO



Chris Antkowiak

TEAM MEMBER COMMITMENT AWARD

Assistant Director of Dining Services
4 years of service
The Village at Victory Lakes
Lindenhurst, IL

“Chris is very good at bringing the team together by helping out when we are short-staffed and looking for creative ways to recognize our team members.

- Holly Manda-Pawlak, General Manager

”



A photograph of Janine Zullo, a woman with dark hair and bangs, smiling and wearing a purple dress. She is holding a clear award trophy. The background shows an indoor event space with other people and displays.

Janine Zullo

PEOPLE CHOICE AWARD

Human Resource Manager
2 years of service

Compass Community Living Support Center
Boston, MA



Janine is the consummate team player and is willing to go above and beyond to assist any team member with whatever issue they may be facing. She earns the respect and appreciation of everyone that she encounters.

- Jack Silk, Unidine President & COO





PRESENTING...

COREWORKSSM

COREWORKS NATIONAL AWARDS



Fahreta Kolenovic

S.H.I.N.E. LIKE A DIAMOND AWARD

Housekeeper
6 years of service
Dominican Convent
Sparkhill, NY

“

Fahreta is the most genuine and caring person, and all who meet her are better off.

- Resident of Dominican Convent

”

Mary Cook

THE COREWORKS WAY AWARD

Housekeeping Director
1 year of service
Auburn Ravine
Auburn, CA



Mary has a can-do attitude. She is very team oriented and makes her team feel empowered and celebrated! I always enjoy seeing the great things Mary and the team are doing to assure exceptional service to our guests.

- Lifestyles West RDO





Youseff Abbasi

THE PRESIDENT'S AWARD

**Regional Director of Operations
2 Years of service
West Region**



Youseff does not compromise on providing the highest standards of cleanliness for our clients. He will do whatever is needed to ensure we provide the highest level of service. He makes himself available and ready to help at a moment's notice.

- Housekeeping Director





