



One Powerful Communications Platform

Stay connected anytime, anywhere, and from any device.



Chat



Meeting



Call



Fax



99.999%

Increase in Uptime & Reliability

35

Years Serving Clients Nationwide

500

Global Partnerships



One Powerful Communications Platform

OneCloud provides UCaaS solutions for businesses of all sizes. Manage calls, voicemails, business texts, video conferencing, and more on any device, and from any location.

Communicate, collaborate, and engage with your teams and your customers with one simple solution.

Our Commitment to You

One of our greatest values is our commitment to product quality and customer satisfaction. As a leading managed-service provider, we develop partnerships based on collaboration communication, and results in order to design solutions to meet your specific needs.

One solution for all

OneCloud is a powerful, full-featured all-in-one cloud platform that makes it simple and productive for teams to work across the building or across the country. With robust features that make it much more than just a phone system, you can finally connect the dots and provide your team one simple tool that puts everything in one place with no upfront costs.



Uncompromising Business Phone System

Advanced call features, including voicemail management and voice transcription



HD Video & Webinar

Host productive meets, webinars, breakout rooms with HD-quality video and audio



Chat & File Sharing

Real-time threaded and channel chat & file sharing



Fax

Integrated faxing for secure & reliable document transmission



Dial tone with super powers.

Quickly deploy a no-compromise business phone system in minutes.

Enjoy a powerful communications platform that lives on your mobile phone or computer as comfortably as on your desk.

Advanced Features



Simple But Powerful Portal



Plays Well With Others



Voice Transcription

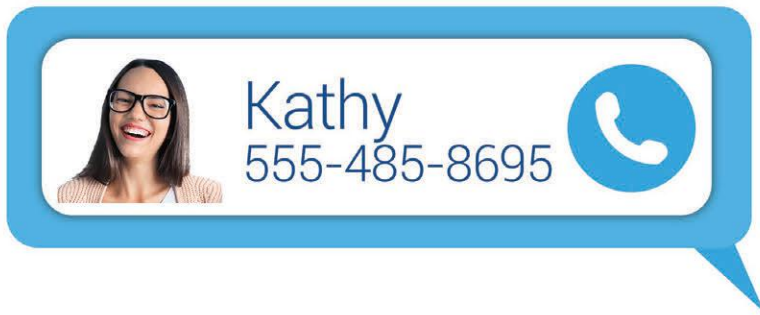


Reporting & Analytics

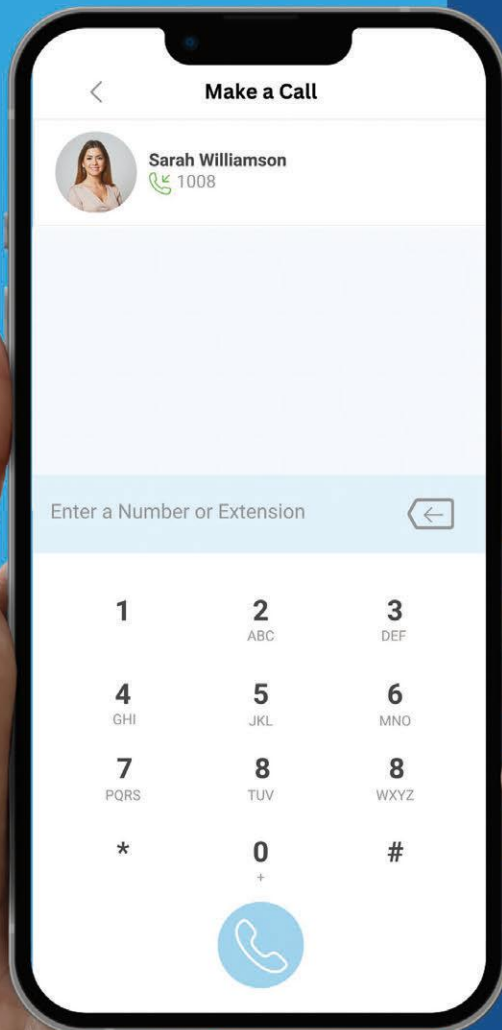


Visual Voicemail





Quickly deploy a no-compromise business phone system in minutes. Enjoy a powerful communications platform that lives on your mobile phone or computer as comfortably as on your desk.



Advanced PBX

Powerful cloud platform features auto-attendant, call routing, virtual extensions, IVR, and more - with no need for onsite boxes.

Answering Rules

Tailor rules uniquely for your business and or your agents' strengths.

Voicemail Options

Configure email-to-voicemail to seamlessly access and share transcribed messages

International Calling

Place calls to 60 of the most commonly called countries around the world.

Security & Reliability

OneCloud employs rigorous security and multiple redundant failover solutions.

Analytics & Reporting

Get detailed insights and see real-time dashboards from the powerful web portal.



Meaningful meetings

Maximize meeting time, minimize platform issues. Experience full HD video, robust security, and seamless mobility – this is what productivity looks like.



Empowering Collaboration:

Enhance team productivity with screen sharing, whiteboard, breakout rooms, and more.

Extended Meetings:

Enjoy unrestricted meetings for in-depth conversations.

Dynamic Video Meetings:

Host, join, and engage in video meetings anytime, anywhere with wifi for seamless collaboration.

Switch Devices Seamlessly:

Transition effortlessly from a call to video for on-the-go communication.

Empowering Collaboration:

Enhance team productivity with screen sharing, whiteboard, breakout rooms, and more.

Extended Meetings:

Enjoy unrestricted meetings for in-depth conversations.

Webinars

Experience stress-free, engaging webinars—ideal for hybrid training,



Manage webinars effortlessly in one app.



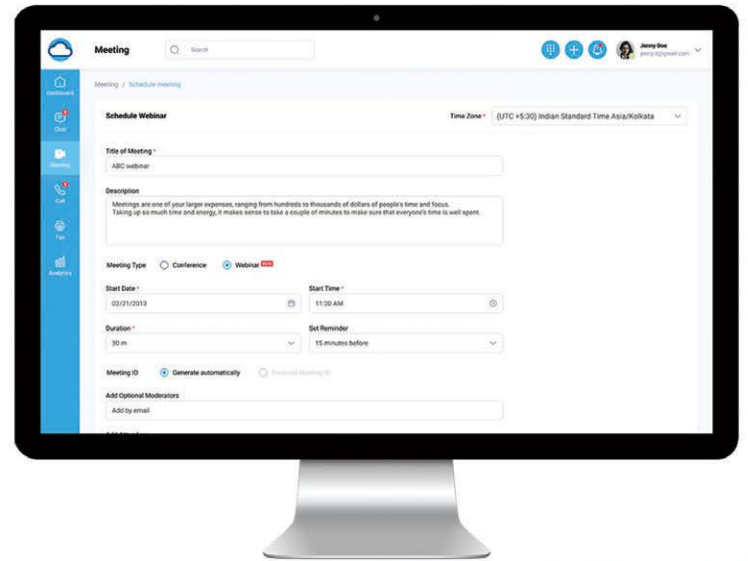
No downloads needed – join from your browser.



Automate scheduling and reminders.



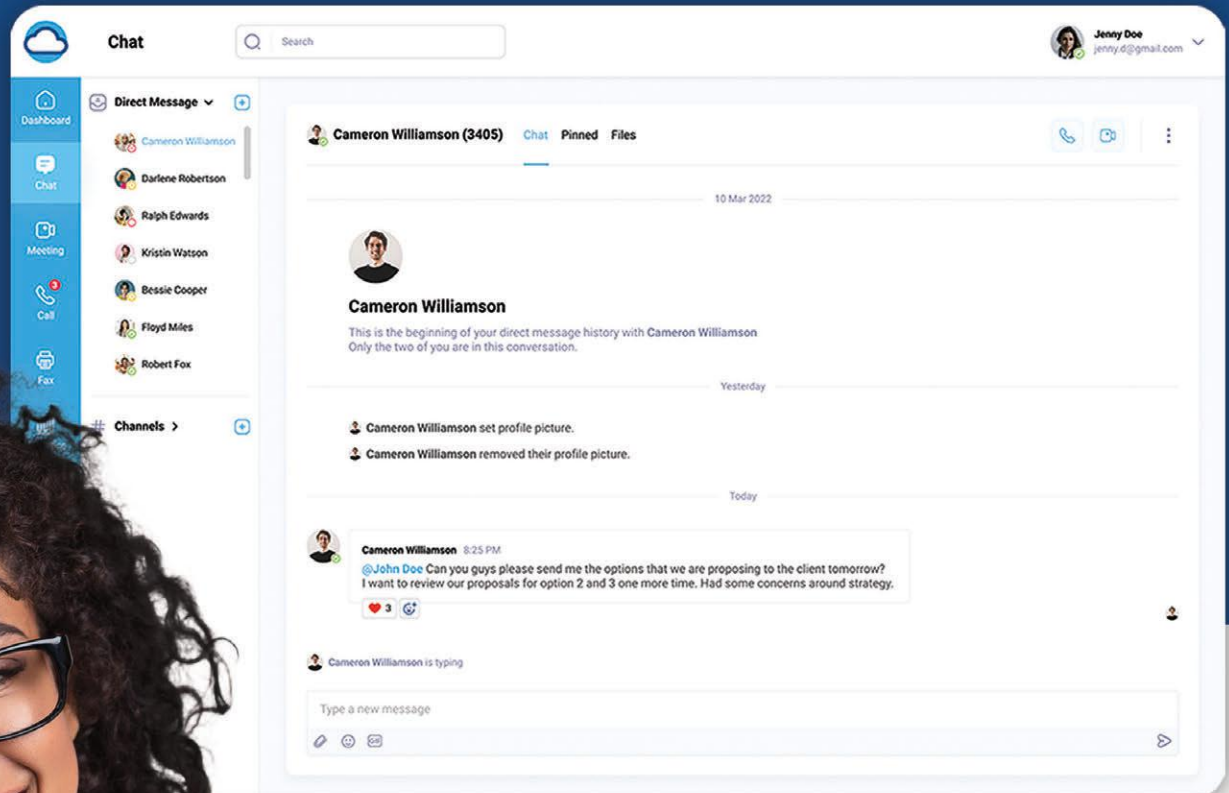
Save 50% with full features.





Better Conversations

Your all-in-one space for seamless messaging, efficient file sharing, and collaborative teamwork.



Direct Messaging

Connect seamlessly through one-on-one conversations.

Organized Chats

Prioritize discussions channel messages and pin crucial messages for clarity.

File Sharing

Share documents effortlessly within channels, enhancing collaboration..

Interactivity

Express yourself with emojis and reactions, fostering an engaging chat environment.



Modern Fax Solutions

Efficient Handling

Streamline communication with multiple recipients and fax-to-email capabilities.

Versatile Connectivity

Manage faxes flexibly across devices, including onsite and network options.

Highly Secure

HIPAA-compliant encryption for utmost security.

Mobile Accessibility

Send/receive securely from any device with a 99.9% delivery rate.



Operator Connect for Microsoft Teams

For companies that want to integrate carrier-grade calling into Teams, Operator Connect for Microsoft Teams provides a simplified operator-managed setup.



Seamless Integrations

With open APIs, OneCloud extends communications functionality by connecting with over 50 applications and tools you already use. Deep integration with dozens of CRM platforms, including natively within Salesforce, means your teams will always be connected with your customers.



User Features

Anonymous Call Rejection

Authentication by Digest

Busy Lamp Filled

Call Forward

- Sync with Server

Call Logs (inbound & outbound)

Call Monitoring

- Automatic Recording
- Supervising Mode
- Silent Monitoring

Call Notify

Call Park

Call Pickup

- Call Pickup Department
- Call Pickup Domain
- Directed Call Pickup

Call Transfer

- Attended Transfer
- Blind Transfer
- Intercom Transfer
- Transfer to Voicemail

Call Recording

Call Return

Call Status (real time)

Call Waiting

Call Line ID Delivery Blocking

Call Name Retrieval

Conferencing

- Audio Conference
- Multiple Conference Bridges
- Invite Attendees
- Multiply Conference Room
- Schedule/ Instant Conference
- Web-Based Set Up

CDRs

Change or Billing Number

Client Call Control

Conferencing (Multi-Way Calling)

Devise Auto Provisioning

Direct Inward Dialing

Directed Call Park

Directed Call Pickup

Do Not Disturb

Extension Dialing

External Calling Line ID

Delivery

Hunt Groups

Instant Messaging/ Chat

Internal Calling Line

Last Number Redial

Message Waiting Indicator

Mobile Apps

Music-On-Hold

- System Default
- Personalized

Phone Status

Presence

Privacy

Selective Call Acceptance

Selective Call Rejection

SMS/ MMS Queuing

Simultaneous Ring

Shared Call Experience

Three-Way-Calling

Two-Stage Dialing

Video Calls

Voicemail

- Default Greetings
- Customizable

Greetings

- Name Recording
- Email Notification
- Voicemail Forwarding
- Forwarding to Email
- User Portal (View, Save, Delete)
- Voice Messaging Group
- Voice Messaging Call

Web Phone

Web User Portal

- Contact List with Presence
- Click to Call
- Inbound Call Handling Rules
- Screen Pops
- Messaging

System Features

Automatic Call Distribution

API's

- Access All Systems Functions
- Call Control
- Configurable OAuth
- Event Subscriptions (webhook)
- Mature & Well Documented

Auto Attendants

- Personal Auto Attendants
- Scheduled Auto Attendants
- Chained Auto Attendants

Custom Integrations

- Over 40 Integrations
- Salesforce Adapter
- Virtual Office Control Panel
- Hospitality and Resort Systems
- Click-To-Call

Cd Rs

Click to Call From CMS

Barge In

Business Trunking

Call Intercept

Call Park

Configurable Extension Dialing

Configurable Feature Codes

Device and Overrides

Department Support

Device Inventory

Device Provisioning

- Remotely Triggered Updates
- Supports Major SIP Custom

Integrations

- Customized Directories
- Domain & Device Overrides
- MAC Management
- Zero Touch Device
- Configuration

Fault Tolerant

- Active-Active Architecture
- Geo-distributed
- Highly Scalable
- Rolling & Hitless Upgrades

Group Announcement

Group Custom Ringback

Group Instant Messaging

Highly Scalable

Hot Desking

Hoteling

Hunt Groups

Listen in

Office Manager Portal

- Active Calls Wallboard
- Auto Attended Designer
- Call Records
- Call Statistics
- Conference Bridge Configuration
- Device Provisioning
- Moves, Adds, Changes
- Music On Hold Update
- Queue Management

Night Mode

Paging

Quality of Service Monitoring

Regulatory Compliance

- 911 Emergency Calling Solution
- CALEA (Lawful Intercept)

Remotely Triggered Updates

Rolling Hitless Upgrades

Security & Fraud Detection

- Auto Block Failed Registrations
- Auto Block SIP Port Scanning
- Auto Block Promiscuous SIP
- Devices
- Velocity Filter for Bad Digits

Self-Service IVR

Simultaneous Ring (group)

Supports Major SIP Phones

SIP Trace

SIP Trunking

STIR/SHAKEN

Redundancy

Time Based Routing

Zero Touch Device Configuration

Group Features

Automatic Call Distribution

Auto Attendants

Personal Auto Attendants

Scheduled Auto Attendants

Chained Auto Attendants

Automated Callback

Barge In

Call Intercept

Calling Group ID Deliver

Configuring Extension Dialing

Configurable Feature Codes

Call Park

Directed

Dynamic

Configurable Directories

Contact Center/ Queue

Department Support

Group Announcements

Group Custom Ringback

Group Instant Messaging

Hot Desking

Listen In

Login/Logout

Office Manager Portal

Active Calls

Auto Attendant Designer

Call Records

Call Statistics

Hunt Groups

Instant Group Call

Night Mode

Paging

Real-Time Analytics Wallboard

Simultaneous Ring (Group)

Skill-Based Routing

Queue Priorities

Whisper



800.921.9680 | onecloud.com