OneCloud™ Connect

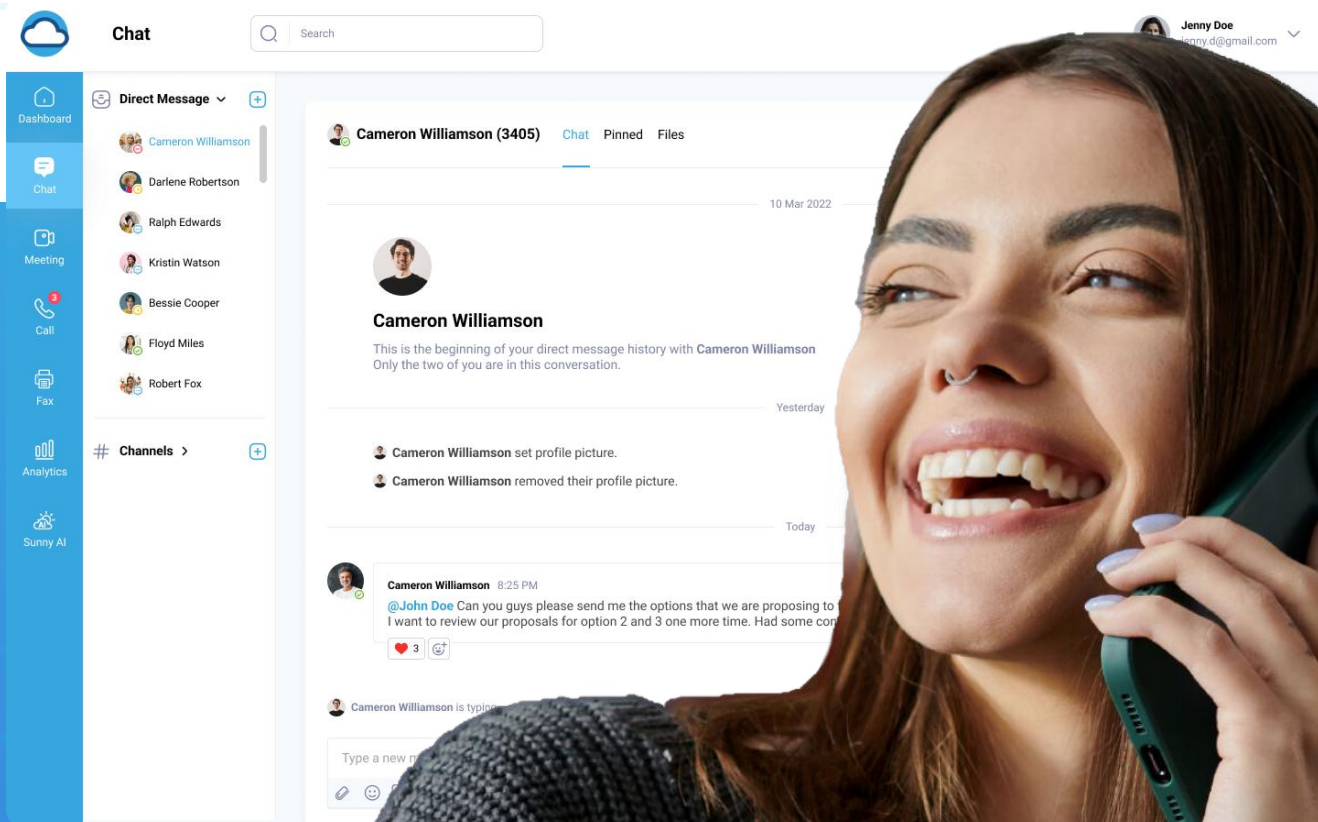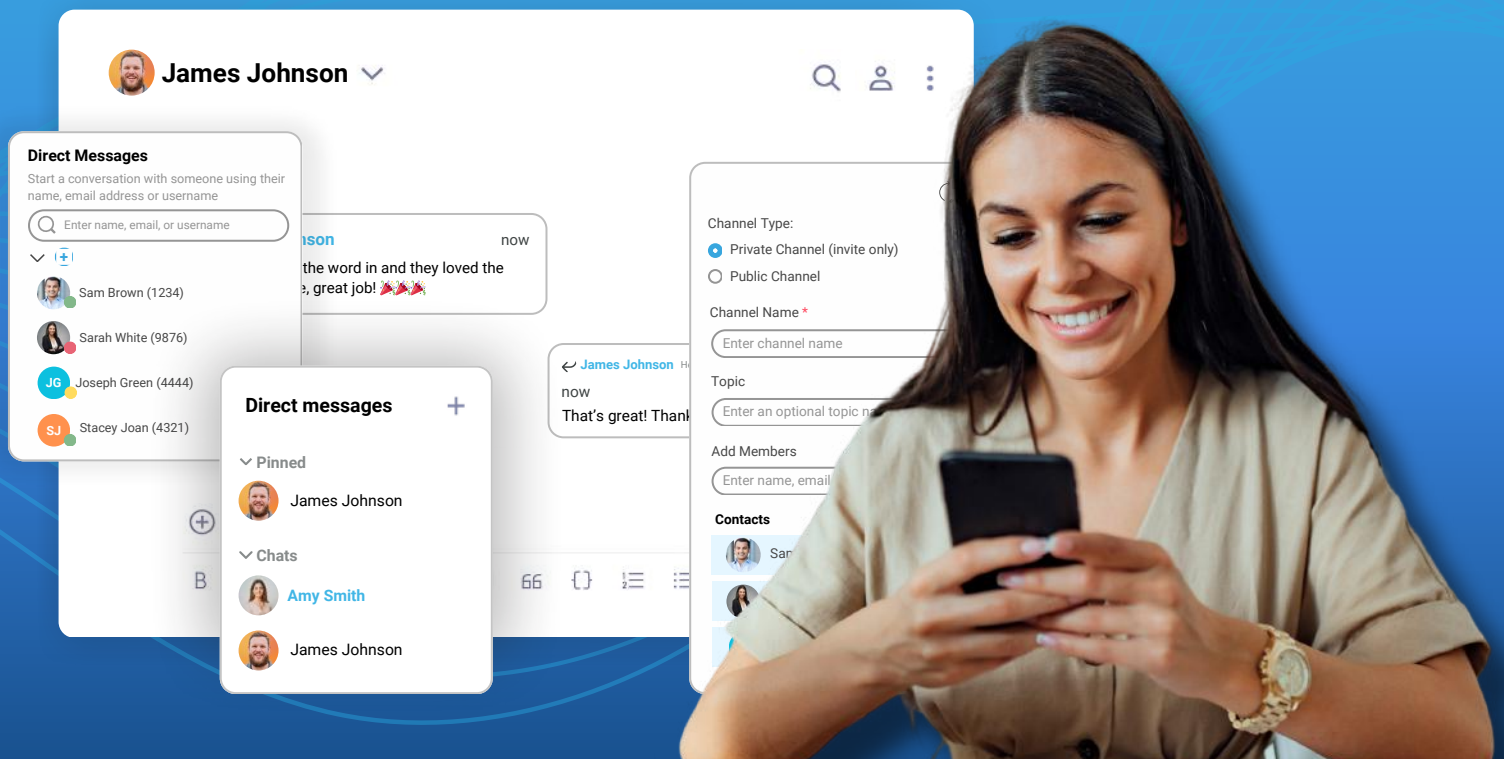# One Powerful Communications Platform™

The all-in-one productivity platform

35

Years Serving Global Clients

99.999%

Uptime & Reliability

500

Global Partnerships

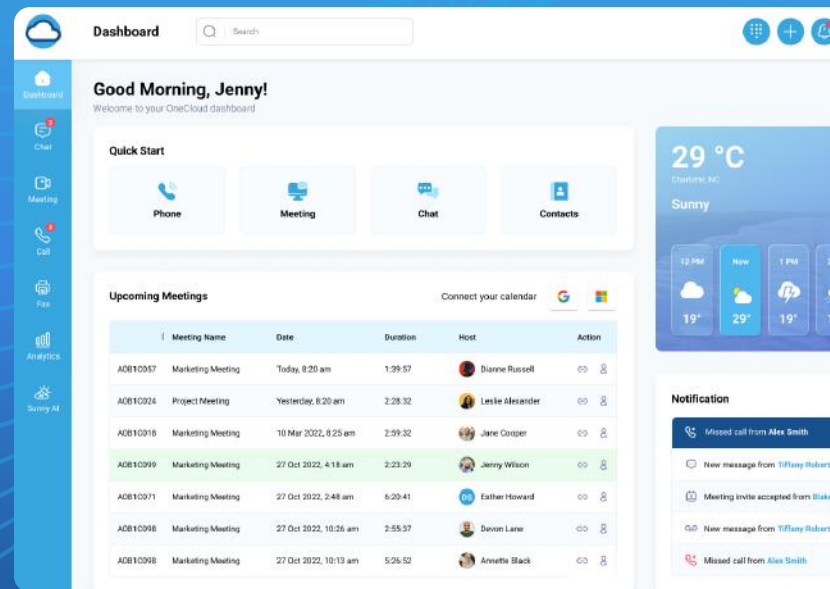## Comprehensive Communication Solution

OneCloud provides comprehensive communications solutions for businesses of all sizes. Manage calls, voicemails, business, texts, video conferencing, and more on any device, and from any location. Communicate, collaborate, and engage with your teams and your customers with one simple solution.

Our Commitment to You

One of our greatest values is our commitment to product quality and customer satisfaction. As a leading managed-service provider, we develop partnerships based on collaboration communication, and results in order to design solutions to meet your specific needs.

Dashboard

Streamline your workflow with a range of features. The Edit Widget Tab lets you customize your layout, while Quick Start provides easy access to frequently used tools. Keep track of your schedule with Upcoming Meetings, stay informed with real-time Weather updates, and receive important Notifications to stay up-to-date. Together, these features help you stay organized and efficient.

Uncompromising Business Phone System

Advanced call features, including voicemail management and voice transcription

HD Video & Webinar

Host productive meets, webinars, breakout rooms with HD-wuality video and audio

Chat & File Sharing

Real-time threaded and channel chat, along with file sharing

Fax

Integrated faxing for secure and reliable document transmission

SMS

Effortless SMS for instant and secure messaging. (Innovative industry/only people that do it)

Dial Tone with
Super Powers

Quickly deploy a no-compromise business phone system in minutes.

Enjoy a powerful communications platform that lives on your mobile phone or computer as comfortably as on your desk.

Advanced Features

Simple but Powerful Portal

Strong Collaborative Skills

Voice Transcription

Reporting & Analytics

Visual Voicemail

Direct Messages

Start a conversation with someone using their name, email address or username

🔍 Enter name, email, or username

⌄ ⊕

👤 Sam Brown (1234)

👤 Sarah White (9876)

JG Joseph Green (4444)

SJ Stacey Joan (432)
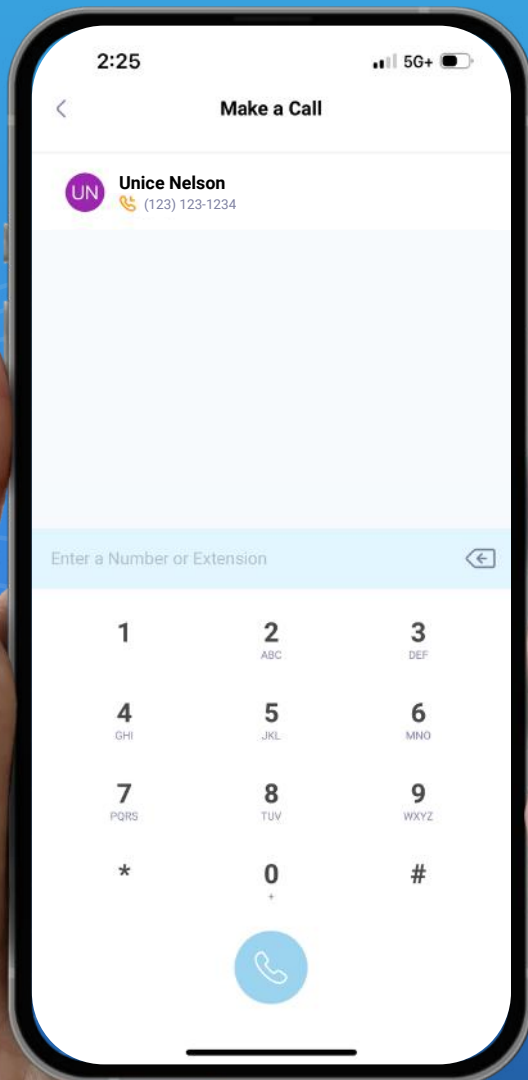
James Johnson   now

Hey! Just got the word in and they loved the project outline, great job! 🎉🎉🎊

↩ **James Johnson**   Hey! Just go word in and they   now

That's great! Thank you so much! 👍

2:25   ●‖ 5G+ 🔋

‹   **Make a Call**

UN   **Unice Nelson**
📞 (123) 123-1234

Enter a Number or Extension   ⌫

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#

📞

Advanced PBX

Powerful cloud platform features auto-attendant, call routing, virtual extensions, IVR, and more - with absolutley no need for onsite equipment.

Answering Rules

Tailor rules uniquely for your business or your agents' strengths.

Voicemail Options

Configure email-to-voicemail to seamlessly access and share transcribed messages.

International Calling

Place calls to 60 of the most commonly called countries around the world.

Security & Reliability

OneCloud employs rigorous security that go far above industry standards, as well as having redundant failover solutions.

Analytics & Reporting

Get detailed insights and see real-time dashboards from the powerful web portal.
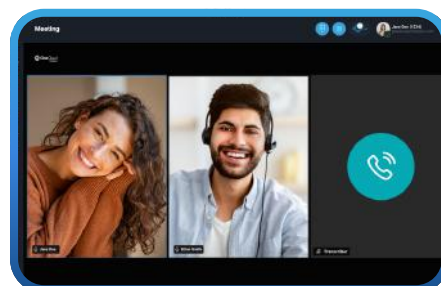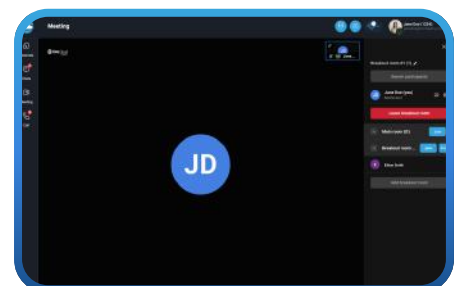
Meaningful Meetings

Not all video meeting platforms are created equal. Maximize meeting time, minimize platform issues. Experience full HD video, robust security, and seamless mobility – this is what productivity looks like. Features include whiteboard, transcription, and breakout rooms.
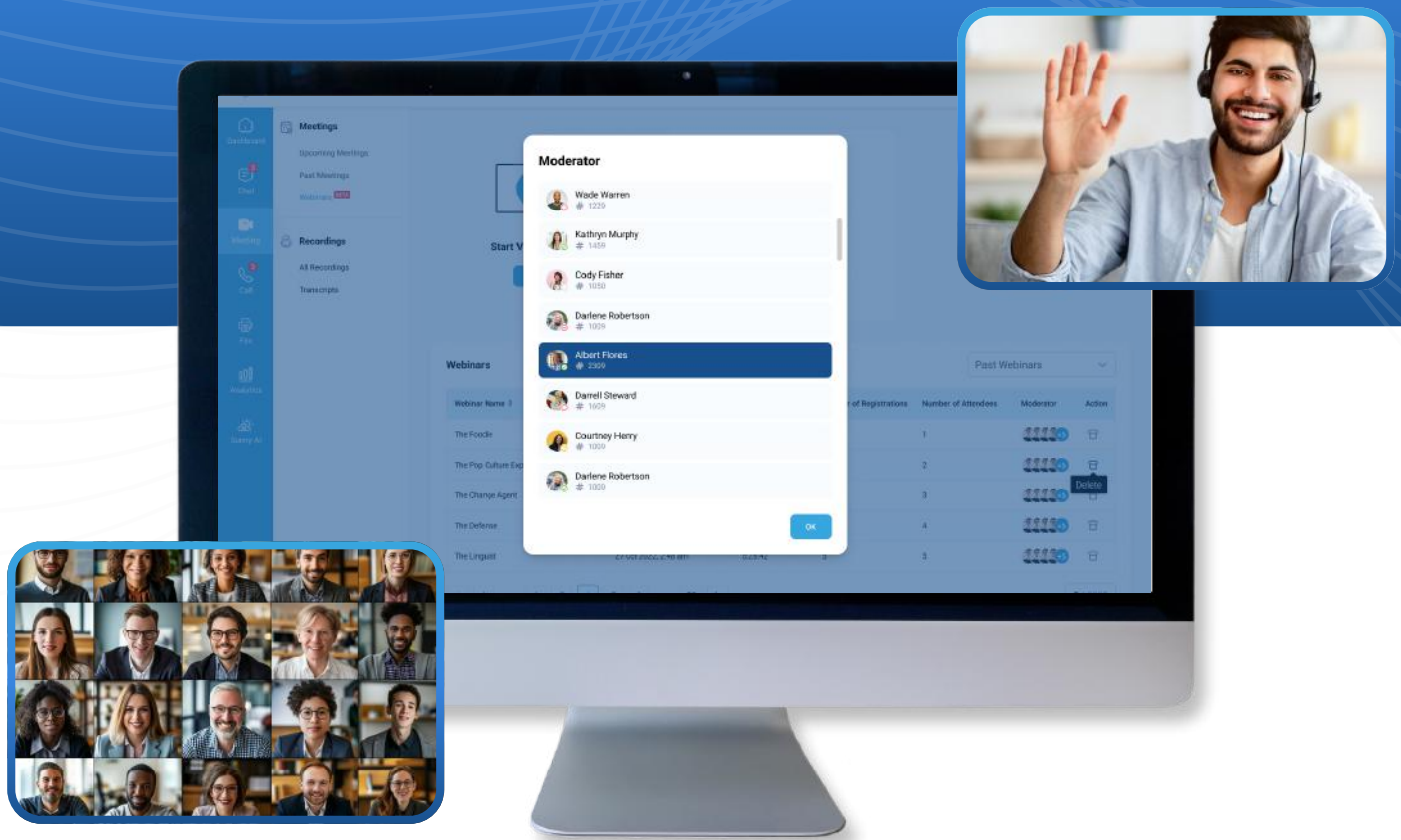
Whiteboard

Transcription

Breakout Rooms

Webinars

Experience stress-free, attendant-engaging webinars—ideal for hybrid training all in one place. Stay in the Connect app for Meetings and Webinars. Eliminate the need for multiple independent tools to present successful webinars. Save money and make your team more efficient.

Empowering Collaboration

Enhance team productivity with screen sharing, whiteboard, breakout rooms, and more.
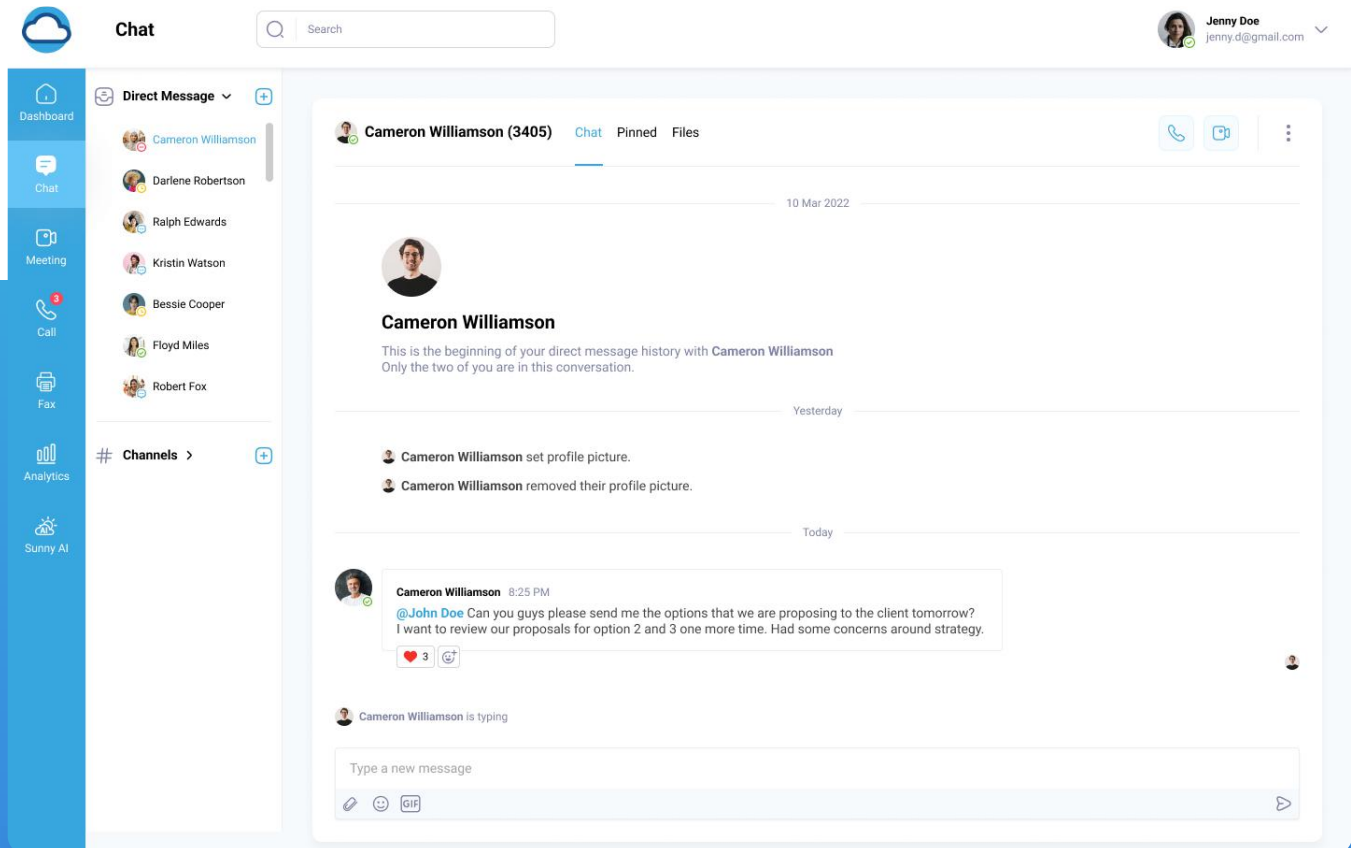
Extended Meetings

Enjoy unrestricted meetings for in-depth conversation with no time limits.

Dynamic Video Meetings

Enable unparalleled productivity powered by immersive HD video and robust collaboration tools, from any device.

Better Conversation

Your all-in-one space for seamless messaging, efficient file sharing, and collaborative teamwork.

Direct Messaging

Connect seamlessly through one-on-one conversations.

Organized Chats

Prioritize discussions channel messages and pin crucial messages for clarity.

File Sharing

Share documents effortlessly within channels, enhancing collaboration.

Interactivity

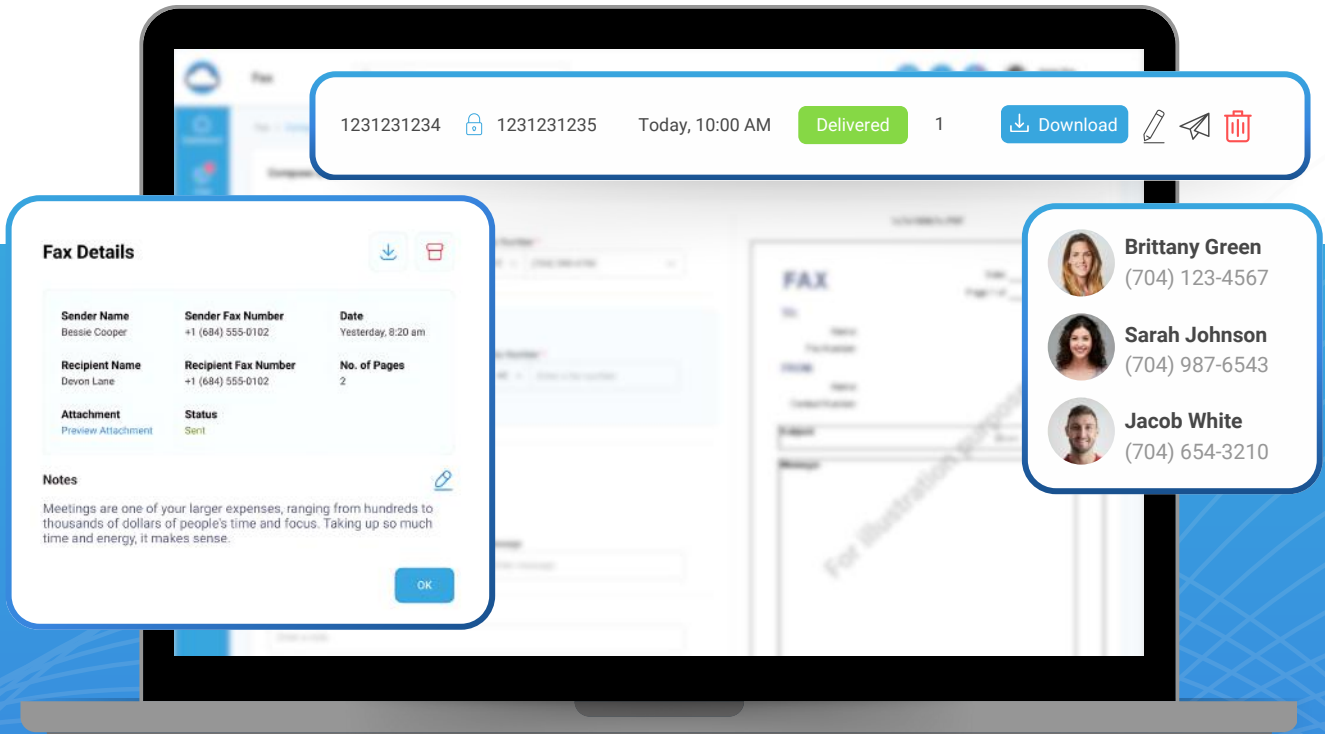Express yourself with emojis and reactions, fostering an engaging chat environment

SMS

Effortless SMS for instant and secure messaging through the Connect app.

Modern Fax Solutions

SecureFax delivers simplified HIPAA-compliant encryption for your business's important documents from any device.

| 1231231234 | 🔒 | 1231231235 | Today, 10:00 AM | Delivered | 1 | ⬇ Download | ✏ ✈ 🗑 |

Fax Details

Sender Name	Sender Fax Number	Date
Bessie Cooper	+1 (684) 555-0102	Yesterday, 8:20 am

Recipient Name	Recipient Fax Number	No. of Pages
Devon Lane	+1 (684) 555-0102	2

Attachment	Status
Preview Attachment	Sent

Notes

Meetings are one of your larger expenses, ranging from hundreds to thousands of dollars of people's time and focus. Taking up so much time and energy, it makes sense.

OK

FAX

Brittany Green
(704) 123-4567

Sarah Johnson
(704) 987-6543

Jacob White
(704) 654-3210

Efficient Handling

Streamline communication with multiple recipients and fax-to-email capabilities.
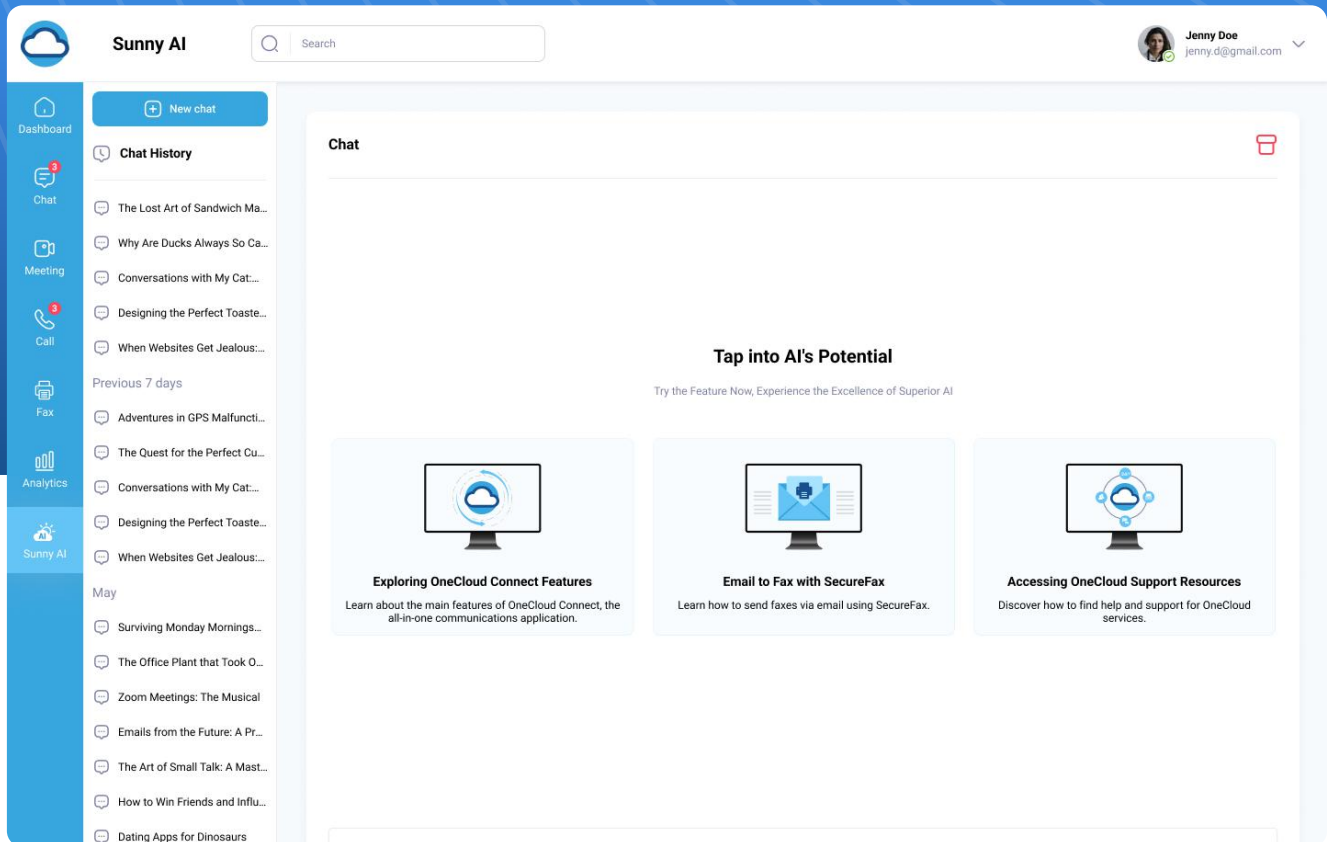
Versatile Connectivity

Manage faxes flexibility across devices, including onsite and network options.

Highly Secure

HIPAA-compliant encryption for utmost security.

Mobile Accessibility

Send/receive securely from any device with a 99.9% delivery rate.

Sunny AI

Comprehensive Support Resources

Access a wealth of resources and support for all your OneCloud services. Learn how to get the help you need quickly and efficiently

Interactive Feedback

Rate our responses as Bad, Good, or Love It, and even save and rename your chats for easy reference.

Cutting-Edge Technology

Leverage state-of-the-art AI features that enhance your productivity and support your goals.

Chat History

Our AI platform features a comprehensive chat history, allowing users to easily review and reference past interactions for improved context and continuity in conversations.

Call Center Performance Analytics

Our analytics dashboard provides essential insights into your call operations, including call volume and abandonment rates by queue, and service levels across all queues. Track metrics for support, sales, Spanish, and overslow queues to optimize resource allocation and improve overall performance. Use this data to make informed decisions and enhance efficiency and customer satisfaction.

Seamless Integrations

OneCloud enhances CRM integrations by seamlessly connecting with over 50 applications and tools you already use. It offers deep integration with numerous CRM platforms, including native support for Salesforce. This ensures that features like screen pops and call logging are fully integrated, keeping your team always connected with your customers.

OneCloud®