

# Steve's Electric Chat

⚡ Edition 1 Dec 24

## Talented spark always makes a connection

Steve Bastien is one of the most respected and sought after electricians in London.

Who says? Just start reading the hundreds of reviews he's received on TrustATrader for confirmation. Virtually every one of them is a glowing 5-star testimony of how appreciative they are of the chirpy Londoner's services.

His company, Facelift Electrical Services, has become a byword in the electrical industry for integrity and professionalism. Steve is a proud 17-year member of TrustATrader, the industry's bible for exemplary trades services.



*Steve Bastien is well respected as an accomplished electrician*



*Steve has worked at Canary Wharf*

In a recent feature in TrustATrader, Steve's journey from an eager teenager getting connected with his electrician uncle to a highly qualified, self-employed electrician highlights his dedication, skill, and unwavering commitment to quality.

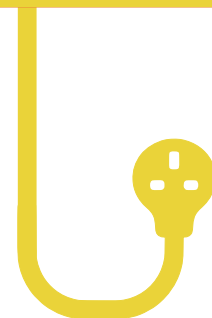
As a schoolboy in South London, he earned pocket money working with his uncle around London. "It was exciting visiting different areas, meeting people, and working on various buildings," Steve says. He gradually learnt how to install electrical circuits and carry out rewires on domestic homes and occasionally shops.



*Tower Bridge is another on his CV*

After school he studied to become an electrician for two years, gaining top marks before being accepted for a five-year apprenticeship, gaining invaluable experience in schools, offices, factories, and shops.

"At first, the jobs I did were mainly manual tasks, such as moving furniture, lifting carpets and floorboards, and tidying up," he says. Occasionally, he chased out walls to bury cables, but ultimately, he had to pack away the tools and clean up. "I realised then that I enjoyed electrical work. It made me feel valued and gave me a sense of pride."



*The NEC hired him too*



Once he had a few years' experience, Steve went self-employed and is now an NICEIC Approved Contractor. "It was a decision I've never looked back on." Work included major projects like Canary Wharf, Tower Bridge, the NEC in Birmingham, and the first Toyota car factory in the UK, among many others.

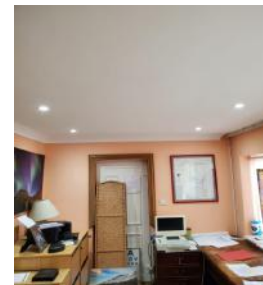
# Shock effect

Born in London to Dominican parents who now reside in Grand Bay on the 'Nature Isle', Steve visits them regularly. His website is well presented, informative and user-friendly. But an obvious omit is Steve's photo.



Dominica is so scenic

"There's a lot of honesty when communicating with the TrustATrader team," says the chirpy father-of-four. "Gary, the CEO, was incredibly honest and professional when I first spoke to him 17 years ago. They became the foundation for Facelift Electrical Services when we started." With TrustATrader he really feels at home.



Create a Review

### Why you can trust these reviews

All reviews are verified as being genuine and a true customer of this trader.

### How can we be so sure?

100% of the reviews we publish have been through our stringent moderation process.



Customer Service 5.0



Quality 4.9



Value 4.8



Recommended

Feedback



I contacted Facelift Electrical Services Ltd to fit 3 lights. Two security lights in the back and another at the front of our home. I also asked for a bedroom ceiling light, a new wall socket a plug and wire to be fitted to a security camera. We arranged the time and date to view the job. He arrived promptly, viewed the work gave me a quote including light fittings. but asked me to see if there were other PIR light fittings I prefer. I felt the price he quoted was reasonable and we arranged a fitting date. I was impressed with his patience and felt he would do a good job. He was punctual and commenced work immediately. He was very tidy, clearing up after each job. Steve of Facelift Electrical, completed the jobs satisfactorily. My family and I are happy with the light fittings and all the work he has done. We now know where to get any further electrical work done and would gladly recommend Facelift

## Stay switched on



"To any young person considering becoming an electrician, I can confidently say it's a rewarding and satisfying career. My advice is to stay focused, keep up with your studies, and always listen to your tutors and mentors. Their guidance is invaluable."

## Client connection



"Over the years, there have been many memorable projects. Some of the most touching experiences involve helping elderly clients or pensioners who've lost electricity. Restoring power to their lights, cookers, or TVs and seeing their smiles is priceless. Often, their children call the next day to thank me for helping their parents. It's moments like these that make the job truly rewarding."

## Bright spark



"Honesty and transparency with our clients set us apart. Even when it's not what they want to hear, we believe in providing truthful advice about their electrical issues."

## Electric reading



"I was very impressed with the high level of customer service I received from FSL. They kept me informed at all times with calls, texts and emails. They carried out the work required to my complete satisfaction. I would definitely recommend them to others." S Ganguly, Kingston



*Steve is immensely proud of his Which? certificate*

# With Stevie B, everything's plush