



# RelyOn Nutec

Your global partner for safety-critical industries

# Our Business at a glance

## Industries



### Oil and gas

- Upstream
- Midstream
- Downstream (Petrochemical)



### Petrochemicals

- Operations
- Process & Production
- Management



### Renewables

- Wind
- Solar



### Other Safety Critical Industries

- Maritime
- Manufacturing
- Construction
- Utilities
- Public

## Solutions & Service



### Training

30+ training centres in 20 countries



### Consultancy

High-risk industry subject matter expertise



### Digital Learning

Enable learners to complete and adapt courses to their needs and capabilities



### Simulation

State-of-the-art simulation technology



### Managed services

Outsourced training and competence management



### Digital Applications

Best-in-class technology to ensure efficiency, trust and experience



### Healthcare

Clinics with wide range of medical services

## Global training

21 Countries

+30 Training centres

+250k Trained annually

+30 International certifications

## Locations

### Asia

7

Thailand, Johor, Sarawak, Pahang, Kuala Lumpur, Singapore, Indonesia  
Clinics: Johor & Pahang

### Americas

13

### Europe

10

### Middle East

4



# A clear vision...



## Mission

*Empower workforces to reach their full potential by connecting people and advanced learning technologies*



## Vision

*Be the leading innovator to protect people, assets and the environment*





# ... that enables us to:

- Be a **leader** in **workforce development**, with a **global footprint**.
- **Help our** customers to **protect their people, assets and the environment** supported by advanced **sustainability** practices
- Sustain an **unrivalled position** in the Oil & Gas sector, relentlessly supporting the **energy transition**
- Provide **scalable** digital platforms, including workforce management applications, adaptive learning and mixed reality simulation
- **Advanced learning practices** bringing workforce skills to **mastery** in sectors where consequences of human error can be fatal

**13** CLIMATE ACTION



**8** DECENT WORK AND ECONOMIC GROWTH



# Sustainability Statement

**We support you saving lives and protecting the environment**

RelyOn Nutec fully supports the energy transition. Our intent is to ensure that projecting, building and operating renewable energy does not compromise the safety of the people working in this industry.

We are committed to reducing the environmental footprint of our operations through the efficient use of resources and a continuous focus on reducing our energy consumption and CO2 emissions. As part of this, we have focused the last few years on developing our digital solutions.

We expect the same commitment to sustainability from all our business partners.



# Our Team

Meet our experienced management team for the Asia Region

				
<b>SYED MUZAKIR AL-JOOFRE</b> Managing Director	<b>SAIF ANNUAR</b> Corporate Services, Director	<b>ANDY PEEL</b> Training & Operations, Director	<b>VINCENT LIEW</b> Procurement Director	<b>HAJRAH MOHAMED</b> Finance Manager

## Training and Operations Manager

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<b>HAFIRUL AFZAL</b>	<b>WILSON LIO APOI</b>	<b>ANDY PEEL</b>
<b>WEST MALAYSIA &amp; SINGAPORE (WMS)</b>	<b>EAST MALAYSIA (EM)</b>	<b>THAILAND</b>



# Our Journey

20 years of regional excellent operation



RelyOn Nutec  
360° Safety



First OPITO approved training centre in Malaysia

Obtained Marine Department accreditation

Accredited by NEBOSH (UK)

Established training centre in Singapore

Established first Falck Bestari Healthcare

Received OPITO Award 2013

Falck Safety Services changed its name to RelyOn Nutec

Integration with Aberdeen Drilling School

MSTS Miri Training Centre moved to a new location

MSTS launched the first VR Lifeboat Training in Asia

WAY FORWARD



TRANSFORMING INDUSTRIES WITH DIGITAL SOLUTIONS AND SUSTAINABILITY

2000 2002 2003 2004 2006 2007 2008 2009 2010 2012 2014 2018 2019 2020 2021 2022

Established training centre in Johor

Established training centre in Miri

Awarded Industry Service Award 2006 & Corporate Branding Award 2006

Established Falck Safety Services Thailand

Received OPITO award 2011

Established MSTS Cherating and RelyOn Bestari Clinic

First and the only GWO approved training centre in Malaysia

RelyOn Nutec acquired Crescent and renamed as RelyOn Nutec Digital

MSTS KL is approved to run onsite OPITO MEMIR & OIM





# How We Can Help

We offer globally connected digi-physical safety and competence hub

Extensive training and consulting offering to the industries



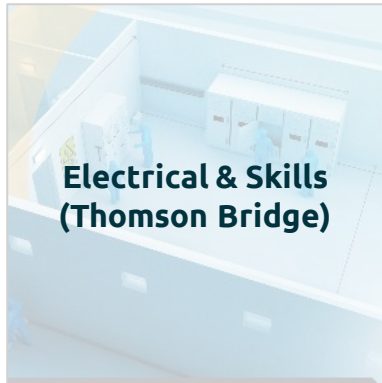
Training



Consultancy



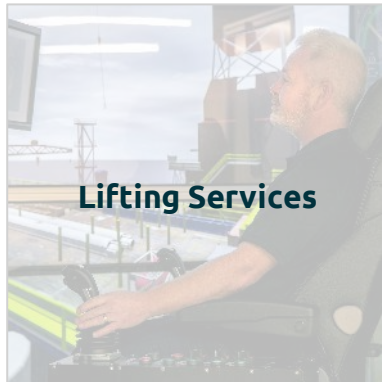
Safety Training



Electrical & Skills (Thomson Bridge)



Safety leadership (CAVU)



Lifting Services

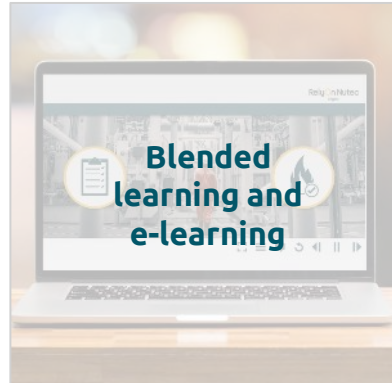
Delivered with vast experience and state-of-the-art technology



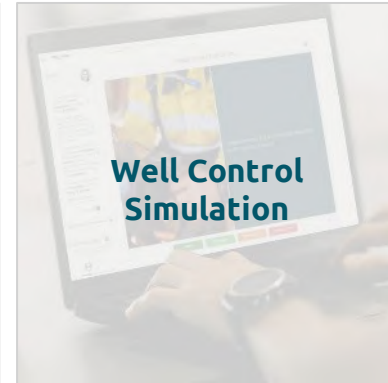
Digital learning



Simulation



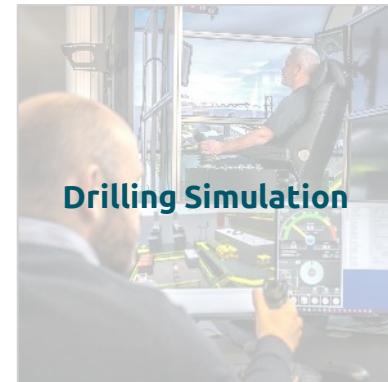
Blended learning and e-learning



Well Control Simulation



Adaptive Learning



Drilling Simulation

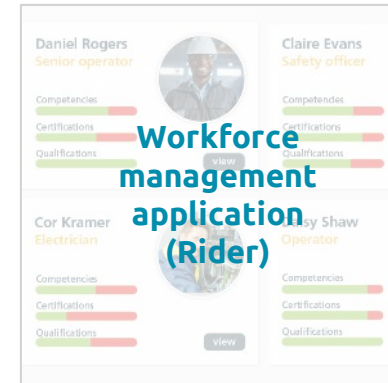
Applications and services give our customers peace of mind



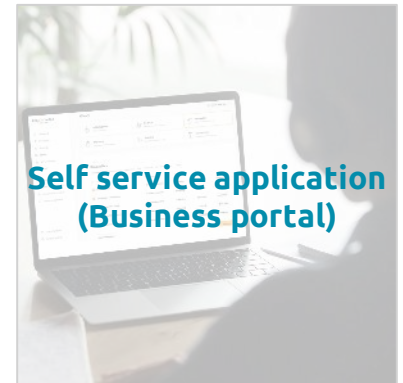
Managed services



Applications



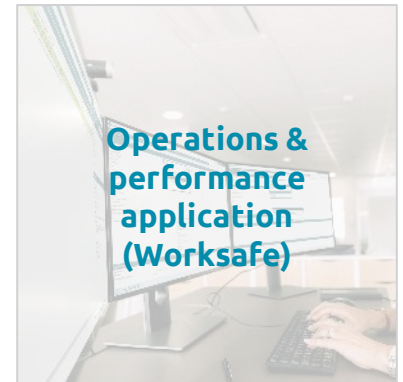
Workforce management application (Rider)



Self service application (Business portal)



Outsourced training, compliance & competence management



Operations & performance application (Worksafe)





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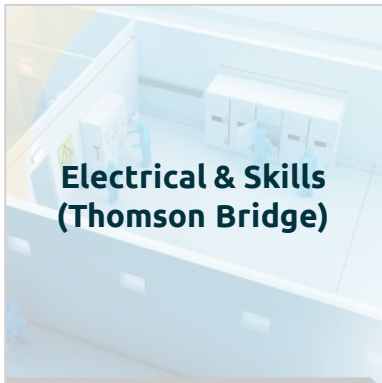
Training



Consultancy



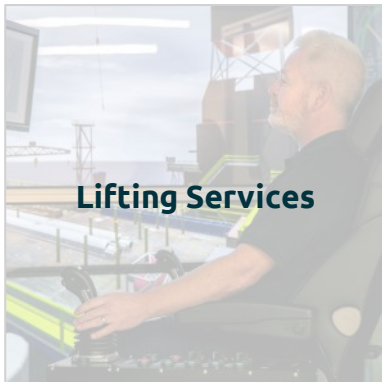
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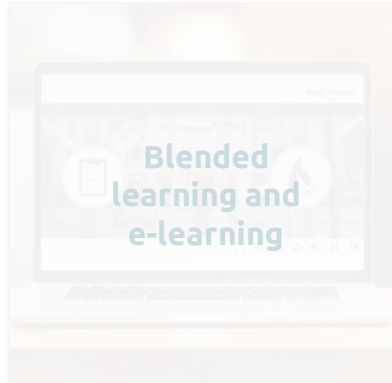
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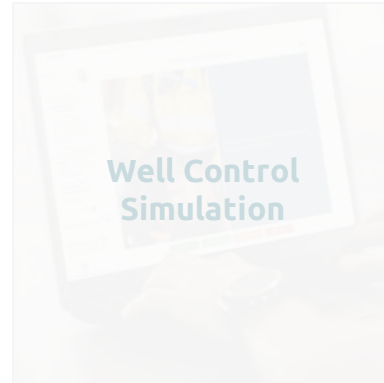
Digital learning



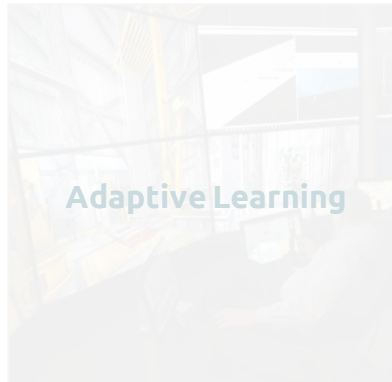
Simulation



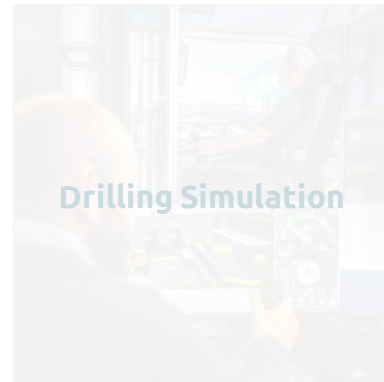
Blended learning and e-learning



Well Control Simulation



Adaptive Learning



Drilling Simulation

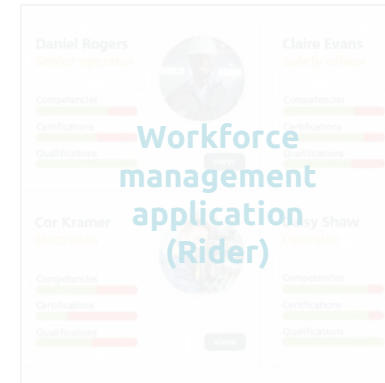
Applications and services give our customers peace of mind



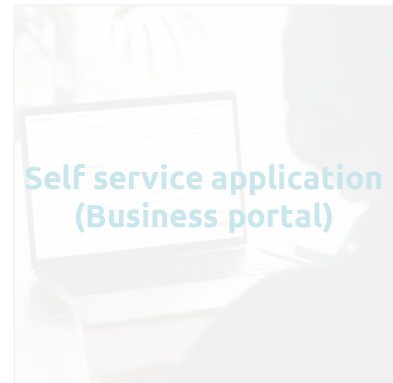
Managed services



Applications



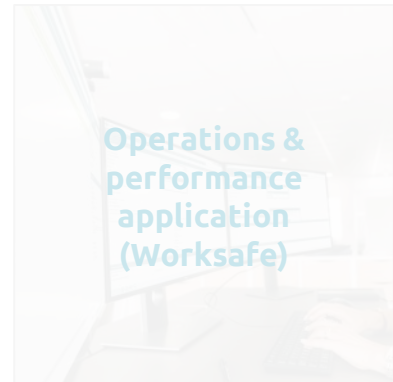
Workforce management application (Rider)



Self service application (Business portal)



Outsourced training, compliance & competence management



Operations & performance application (Worksafe)

# Highly Specialized Training Facilities

Advanced facilities reinforcing near real learning

METS Simulator and Pool



Advanced Fire Fighting Facility



## Other Associates in the Region

Johor Malaysia



Cherating Malaysia



Miri Malaysia



Kuala Lumpur Malaysia



Lifeboat Jetty



Conducive Classroom



Tuas Singapore





## Global training

21 Countries

+30 Training centres

+250k Trained annually

+30 International certifications

\* Partnership sites





# Our Top Courses



Training at centre



Customised courses / In-house / onsite training



Virtual Training / E-learning



CAEBS

BOSIET

BOSIET + TSBB

T-BOSIET

T-BOSIET + EBS + TSBB

FOET

T-FOET

TSbB

HUET / T-HUET

HUET + EBS

OERTM

Further OERTM

OERTL

Further OERTL

Authorised Gas Tester

Competence Assessor

MEMIR

OIM

Coming Soon

and more...



BOST

FOT

BONST / FONST

BOSIT

OLC / Further OLC

OERTM / Further OERTM

OERTL / Further OERTL

OHLO

First Aid / Basic Life Support

Permit to Work

Offshore Helideck Assistant

Helicopter Firefighting

H2S Awareness

Authorized Gas Tester

Fire Watch

Helicopter Refueling & fuel Quality Control

HAZMAT Awareness

MOME

CRO

Crisis Management for Emergency Management Team

and more...



Basic Training

Basic Training Refresher

Fire Prevention & Fire Fighting (FPFF)

Advanced Fire Fighting (AFF)

Personal Survival Technique (PST)

Proficiency in Survival Craft and Rescue Boats other than Fast Rescue Boats (PSCRB)

# Consultancy

Experienced, tailored and innovative

Our footprint and client list ensure we keep up to date with changing local and global requirements and practical and digital trends in protecting employees, the environment and your assets

We can help you create a safety culture which will reduce operational costs and deliver a competent and efficient workforce



**International footprint:** We have a global reach present in more than 21 countries



**Always innovating:** We are on the forefront of and up to speed with the latest trends and emerging technology developments



**Tailored services and solutions:** We deliver tailored services and solutions to accommodate your specific enquiry

# Servicing the Electricity Supply Industry with world-class **electrical and HV services**

Our programmes include

- 🎧 **HV –operator and limited HV operator**
  - Generic for initial & refresher
  - Contextualised for initial & refresher
- 🎧 **Authorised recipient**
- 🎧 **Recipient in charge**
- 🎧 **Applicant – electrical access permit**
- 🎧 **Switching instruction writing**
- 🎧 **Protection familiarisation**
- 🎧 **HV familiarisation**
- 🎧 **Wind turbine safety rules**
- 🎧 **Low voltage panel rescue**
- 🎧 **HV and arc flash awareness**
- 🎧 **Substation familiarisation**
- 🎧 **Cable jointing and installation practices**
- 🎧 **Power systems operator training**

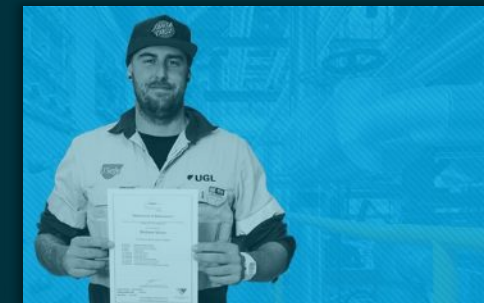
Transmission lineworker



Cable jointing



Power station plant operations



HV operations & electrical safe access

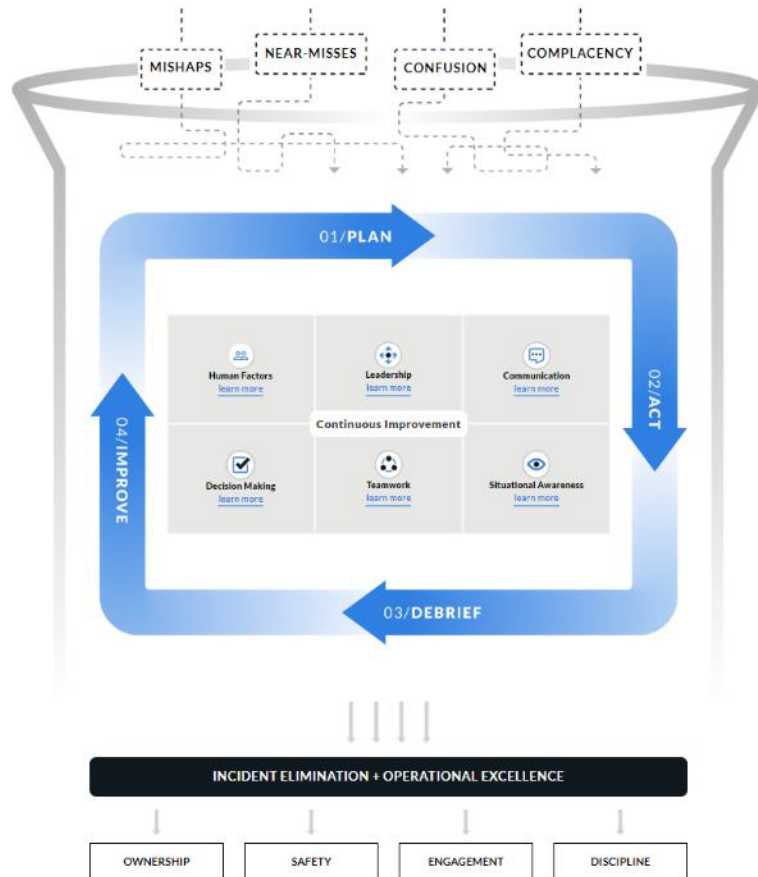


Terminal & zone substations



Power systems operations





CAVU's **Continuous Improvement Model** addresses the challenges felt both by the leadership and frontline, closing the gap between effective training and lasting cultural shift.



## Eliminate Incidents. **Develop Leadership.** Transform Culture.

CAVU helps industry-leading organisations execute their most significant obligation: protecting the wellbeing of their team members and the environments in which they operate through superior leadership training.

We optimise performance and eliminate risk through addressing the most common human and operational vulnerabilities.

### Human Factors

Mitigating the biological, psychological, physiological limitations of individuals that impact their ability to safely and efficiently complete a task.

### Leadership

The capability of a leader to accurately, decisively, and calmly enhance the performance of a team, while developing the growth and engagement of its members.

### Communication

Imparting relevant, timely, and accurate information with the intent to shape a common picture, confirm understanding and improve decision-making.

### Decision-making

Accurately and efficiently diagnosing a situation to effectively choose appropriate courses of action.

### Teamwork

The ability of a group to work effectively and independently within available resources to achieve a shared goal.

### Situational Awareness

Accurately and consistently analyzing dynamic environmental factors that impact a team's safety and performance in pursuit of their objective(s).



# How We Can Help

We offer globally connected digi-physical safety and competence hub

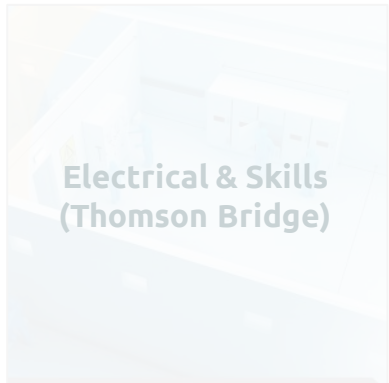
Extensive training and consulting offering to the industries

Training

Consultancy



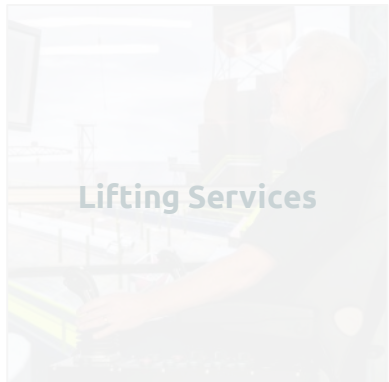
Safety Training



Electrical & Skills (Thomson Bridge)



Safety leadership (CAVU)

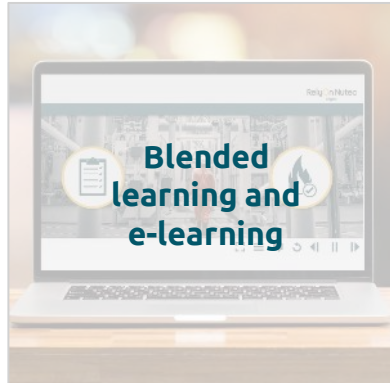


Lifting Services

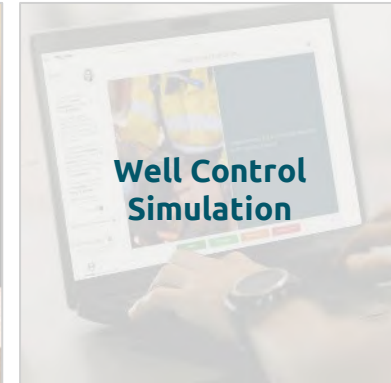
Delivered with vast experience and state-of-the-art technology

Digital learning

Simulation



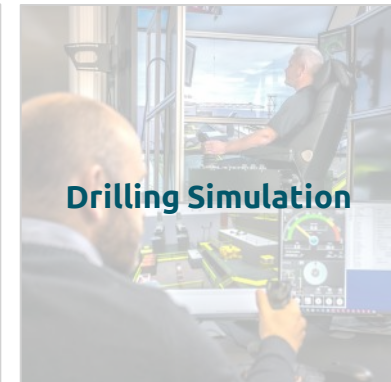
Blended learning and e-learning



Well Control Simulation



Adaptive Learning

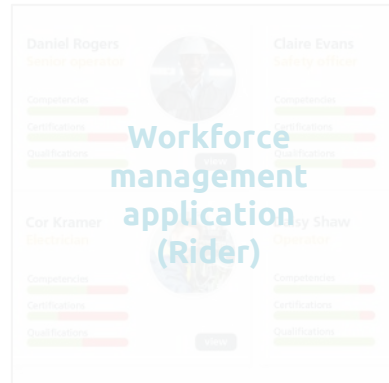


Drilling Simulation

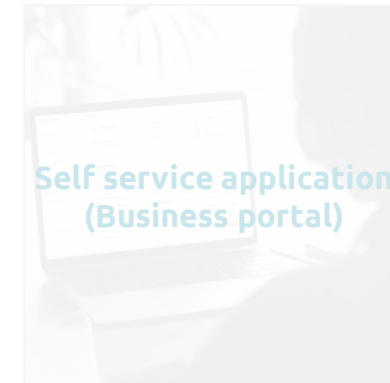
Applications and services give our customers peace of mind

Managed services

Applications



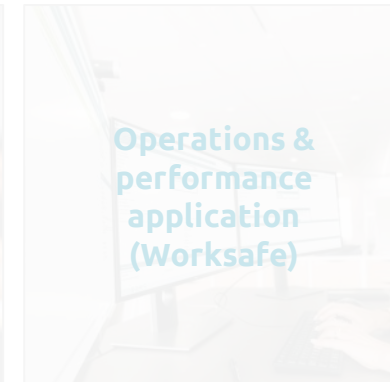
Workforce management application (Rider)



Self service application (Business portal)



Outsourced training, compliance & competence management



Operations & performance application (Worksafe)



# Blended Learning & E-Learning

As the world's largest safety and training provider, our digital learning experts understand how people learn and work routinely alongside our global safety and training experts to provide class-leading, innovative solutions that deliver measurable results.

Our growing portfolio provides a comprehensive solution for delivering innovative digital courses and content designed to improve efficiency, reduce costs, and boost workforce compliance and competence.



**Our aim:** We are fully committed to continuous development and enhancement of our portfolio to meet and anticipate new and existing industry requirements, trends, and events, across the globe



**Our courses:** With over 160 fully HTML5 online and blended titles, we hold 30+ internationally recognized accreditations to meet training standards worldwide and are growing by the month



**Our expertise:** We are uniquely placed to draw upon expertise and facilities from across our sites globally, capturing unique and realistic scenarios and sessions from our training centers





# E-Learning Oil & Gas Portfolio

## HSE

Abrasive Wheels Awareness  
Access to Medical Records - OSHA Standards  
Ammonia Awareness  
ANNEX SSPA 1st. Version - Induction  
Asbestos Awareness  
Asbestos Awareness - OSHA Standards  
ATEX awareness  
Atmospheric Emissions  
Authorised Gas Tester  
Authorised Gas Tester (OPITO Approved)  
Back Safety Awareness - OSHA Standards  
Basic Handling of Chemicals (NO)  
Benzene Awareness  
Benzene Awareness - OSHA Standards  
Breaking Containment Awareness  
Chemicals Management  
Confined Space Entrant/Attendant - OSHA Standards  
Confined Space Entry  
**Confined Space Entry (Adaptive)**  
Control of Substances Hazardous to Health (COSHH)  
**COSHH Awareness (Adaptive)**  
Control of Work (CoW)  
Corrosion Awareness  
Dropped Objects  
Dropped Objects - OSHA Standards  
Emergency Response and Evacuation Awareness - OSHA  
Excavation  
Excavation Awareness - OSHA Standards

Explosives  
Fall Protection Awareness - OSHA Standards  
Fire Warden and Fire Safety Awareness  
Fire Warden Awareness  
Fundamentals of Lithium-Ion Cells and Batteries  
Gas Monitor  
**Gas Monitor (Adaptive)**  
Gas Monitor (OPITO Approved)  
Hand Safety  
Hand Safety - OSHA Standards  
Hand-Arm Vibration Awareness  
Hazard Awareness and Identification  
Hazard Communication Awareness - OSHA Standards  
Hearing Conservation Program (PCA)  
Helicopter Safety  
Hot Work - OSHA Standards  
Hydrogen Sulphide (H2S) Awareness  
**Hydrogen Sulphide (H2S) Awareness (Adaptive)**  
Hydrogen Sulphide (H2S) Awareness - OSHA Standards  
IADC Online Rig Pass (OSHA)  
Incident Prevention Awareness - OSHA Standards  
Introduction to Control of Work (CoW)  
Legionella Awareness  
Life-Saving Rules  
Major Accident Hazards  
Manual Handling Awareness  
**Marine Responsible Person (Adaptive)**  
Mercury Awareness

Minimum Industry Safety Training (MIST) (OPITO)  
Naturally Occurring Radioactive Material (NORM) Standards  
Nitrogen Awareness  
Noise at Work & PCA  
Noise Awareness  
Noise Awareness - OSHA Standards  
Noise Awareness (NO)  
NR-33 - Periodic Training for Entrants, Watchman and ...  
NR-34 - Periodic Training of Tightness Test Safety  
NR-37 - Advanced Training - 8h (SBM Offshore)  
NR-37 - Basic Training - 6h (SBM Offshore)  
NR-37 Advanced Training - 8hrs (Valaris)  
NR-37 Basic Training - 6hrs (Valaris)  
OPEP Level 1 - On Scene Responder  
Permit to Work Awareness - OSHA Standards  
Personal Protective Equipment (PPE)  
Personal Protective Equipment Awareness - OSHA  
Personnel Transfer and Evacuation Awareness - OSHA Standards  
Planned Discharges and Accidental Oily Releases to Sea  
Potable Water  
Provision and Use of Work Equipment Regulations (PUWER)  
Respiratory Protection Equipment (RPE) - OSHA Standards  
Respiratory Protective Equipment (RPE)  
Risk Management  
**Safe Transport of Dangerous Goods by Air (Adaptive)**  
Safe Cargo Handling  
Safe Handling of Chemicals (NO)

Safe Use of Portable Hand Tools  
Safe Use of Portable Hand Tools - OSHA Standards  
Scaffolding Awareness  
Scaffolding Awareness - OSHA Standards  
SEMS II Awareness Online Course - OSHA Standards  
Slips, Trips and Falls  
Slips, Trips, and Falls Awareness - OSHA Standards  
Spill Awareness  
Stop Work Authority Awareness - OSHA Standards  
Storage and Handling of Gases in Cylinders  
Task Risk Assessment - OSHA Standards  
Task Risk Assessment (TRA)  
Transportation of Dangerous Goods by Sea  
Tuberculosis Awareness Course - OSHA Standards  
Use of Scaffolds (NO)  
Waste Management Awareness  
Water Management - Awareness  
Water Mgt. - Dosing, Sampling, Cleaning and Maintenance  
Water Mgt. - Hazard and Risk Mitigation  
Water Mgt. - Monitoring, Troubleshooting, Reporting and Docs  
Whole Body and Hand-Arm Vibration  
Whole Body Vibration  
Working At Height  
Working at Height - OSHA Standards  
Workplace Hazards and Personal Safety



# E-Learning Oil & Gas Portfolio

## Leadership

First Line Leadership and Management  
CAVU - Leadership PRO

## Electrical

(L-AUS) Low Voltage Work: DS/EN 50110  
Electrical Safety Rules  
Electrical Safety Rules - OSHA Standards  
Energy Isolations (LOTO)  
Energy Isolations (LOTO) - OSHA Standards  
FSE for Instructed Personnel (NO)  
FSE High and Low Voltage (NO)  
FSE Low Voltage (NO)  
NR-10- Basic Course Safety with Electricity (Refresher)

## Process

Pressure and Leak Testing  
Process Isolations

## Lifting

**Banksman & Slinger (Adaptive)**  
Lifting Operations and Lifting Equipment Regulations  
**LOLER (Adaptive)**  
Lifting Operations Awareness – OSHA Standards  
Safe Crane Operations

## Mechanical

Introduction to Pipeline Pigging  
Introduction to Small Bore Tubing  
Introduction to Valves  
Introduction to Valves - OSHA Standards

## Drilling

IADC WELLSHARP Well Control for Drilling - Introductory

## E-Learning Courses Associated with Blended Training

Basic Safety Training – Refresher Course for Emergency response personnel with E-Learning  
GSK Basic Safety - Grunnleggende sikkerhetskurs  
Helicopter Landing Officer (HLO) Refresher  
Helicopter Refuelling (OPITO Approved)  
Helikopterevakuering inkl. Pustelunge / Helicopter Underwater Escape incl. Airpocket  
Lifeboat basic training / Livbåtfører grunnkurs  
Safe Transport of Dangerous Goods by Air (HCA approved)

# Adaptive Learning

Comprehensive, compliant and innovative



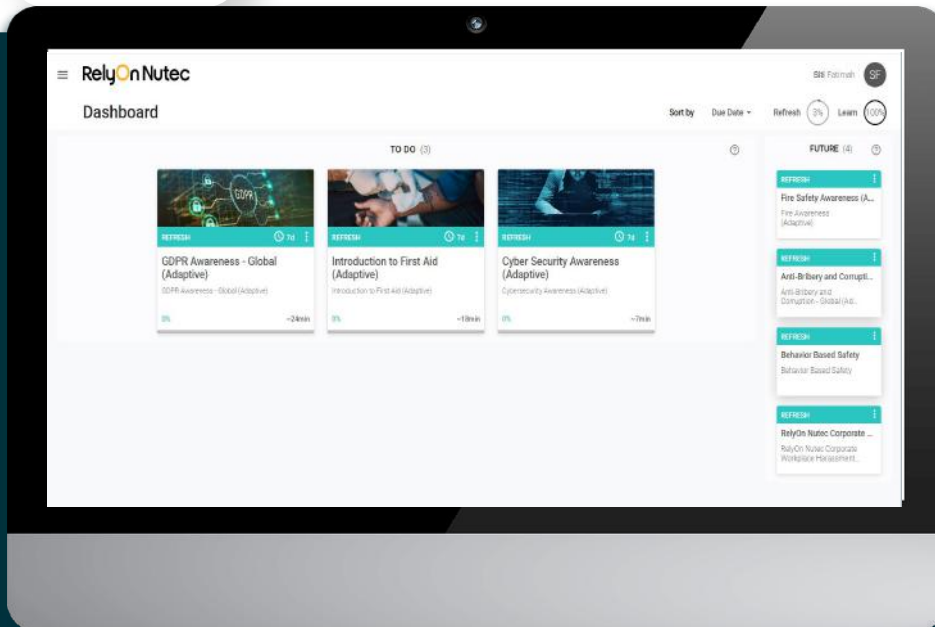
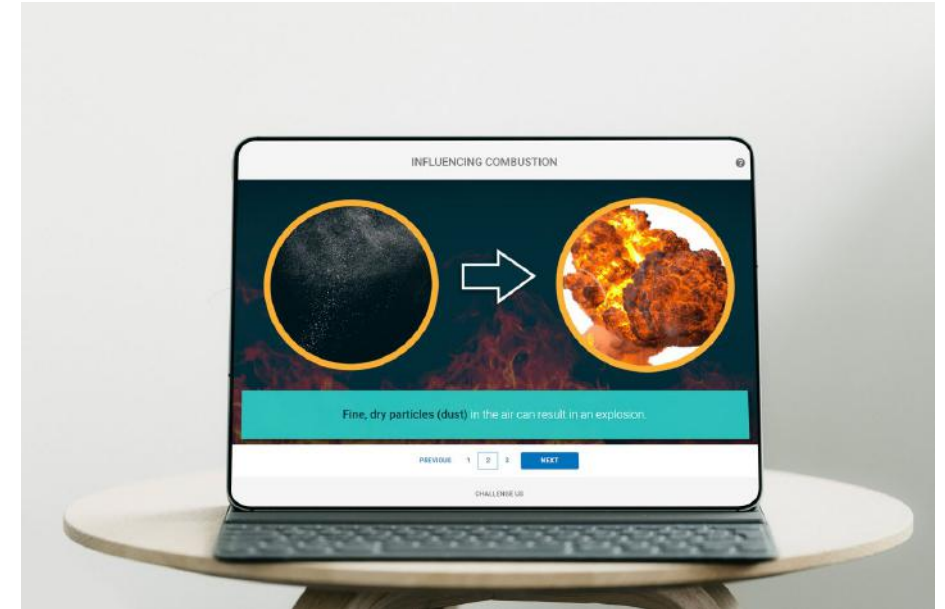
Recreates at scale the **optimal teaching approach of a one-to-one personal tutor**



Adjusts in real-time to **the learner's strengths and weaknesses, unlocking the real potential**



Employs **data analytics and intelligent technologies**



## Why is **Adaptive Learning** needed in your industry?

Compared to classroom-based learning or traditional e-learning, **adaptive learning**:

- ✓ Cuts **training time in half** by adapting to the needs of each learner.
- ✓ Provides **higher proficiency** by uncovering and fixing unconscious incompetence.
- ✓ Leads to **higher retention** due to intelligently-spaced repetitions.
- ✓ Offers **rich learning analytics** that can support instructors and guide learning.
- ✓ Is **more engaging, reducing boredom and frustration**.

# Simulation

## State-of-the-art simulation technology

Simulators allow operators to train in a risk-free environment and to practice difficult operational procedures and challenges.

Our full-size drilling simulators offer delegates the opportunity to train with the best solution on the market in a fully immersive theatre, providing high-quality 3D visualisation of drilling and well control operations.



**World-leading simulation:** We develop and deliver world-leading drilling operations and well control simulators.



**User-friendly and realistic:** Our fleet of simulators provide unique functionality and a user-friendly interface



**Best-in-class technology:** Efficiency, trust, safety, experience, tailored – peace of mind





# How We Can Help

We offer globally connected digi-physical safety and competence hub

Extensive training and consulting offering to the industries



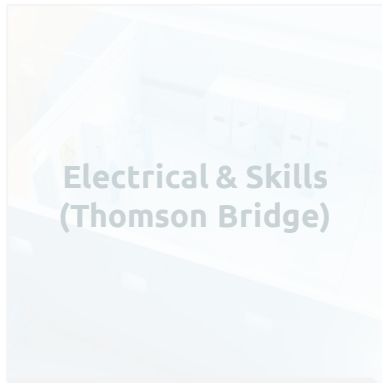
Training



Consultancy



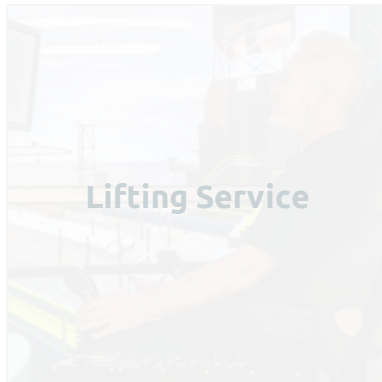
Safety Training



Electrical & Skills (Thomson Bridge)



Safety leadership (CAVU)



Lifting Service

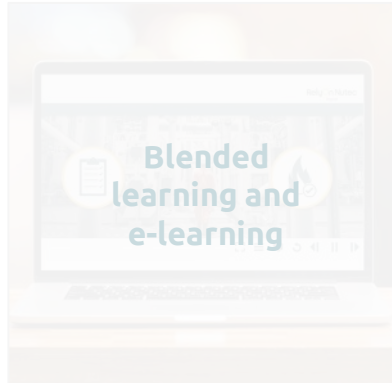
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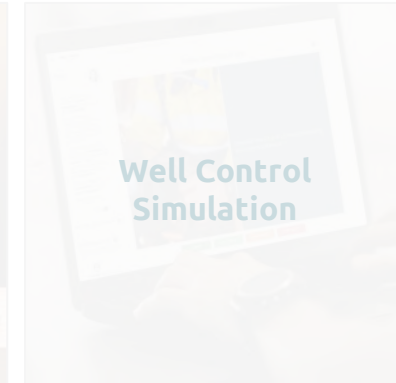
Digital learning



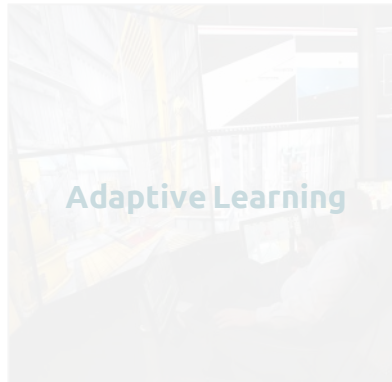
Simulation



Blended learning and e-learning



Well Control Simulation



Adaptive Learning



Drilling Simulation

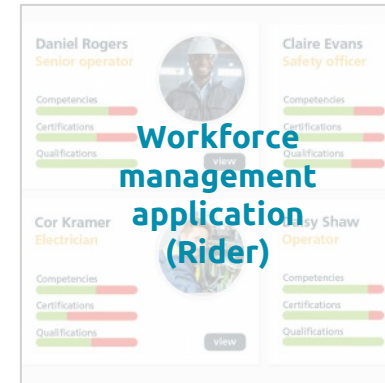
Applications and services give our customers peace of mind



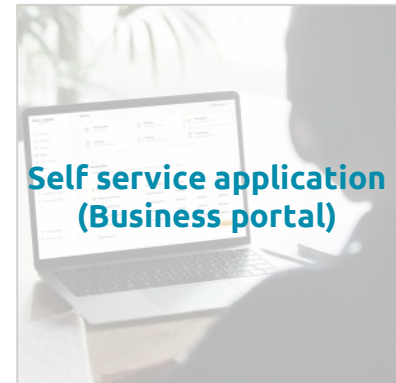
Managed services



Applications



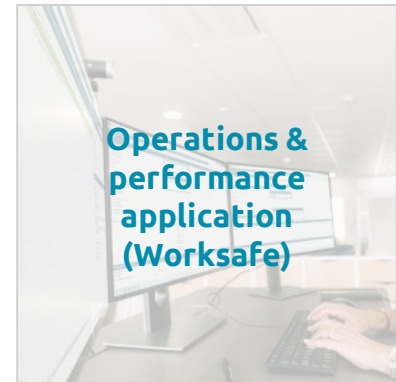
Workforce management application (Rider)



Self service application (Business portal)



Outsourced training, compliance & competence management



Operations & performance application (Worksafe)

# Our Applications

Designed based on our 30+ years of experience in safety critical industries

Our applications are designed based on our 30+ years of experience in safety critical industries. Built with best-in-class technology, they are designed to ensure efficiency, trust and experience.

They work independently but, by combining them, you achieve synergies in an unrivalled ecosystem of applications.



**Business Portal**



**RIDER**



**Worksafe**

## Self-Service Application

End-to-end management of online and blended safety training, backed by a comprehensive training catalogue.

## Training Compliance

Training compliance system allowing you to track employee's compliance levels against internal or external regulations

## Competence Management

End-to-end competence assessment, from data/evidence capture and storage, through to satisfactory audit

## Control of Work

End-to-end system for work control procedures, from Risk assessments to permit to work, energy isolations and



# Business Portal

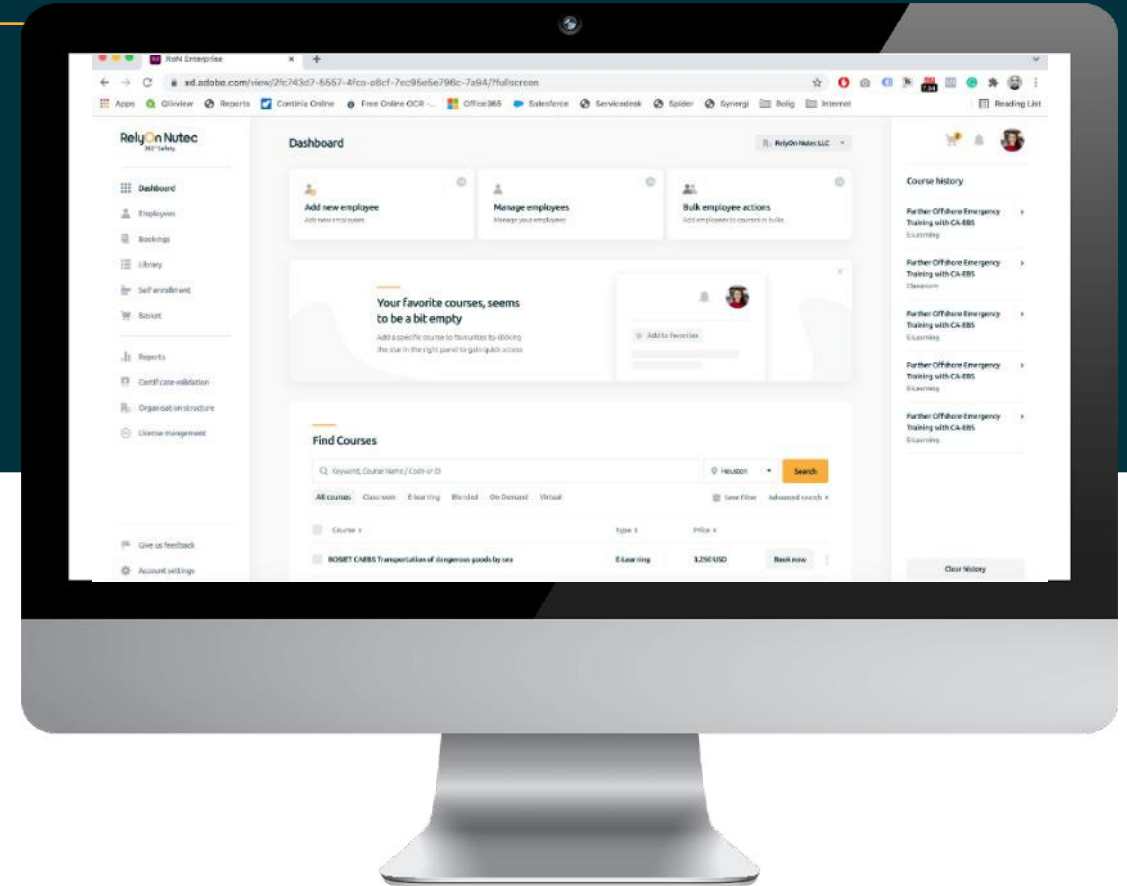
Making training management easier

Book and manage all your trainings 100% digitally via the Business Portal, our online self-service portal which will give you easy access to our portfolio of training courses such as on-site, e-learning, blended, virtual etc.

Some of the key benefits include:



- Access to all physical, blended and digital courses.
- Manage bookings 100% digitally
- Instant confirmation for all bookings
- Booking flow optimised to minimise number of clicks
- Dashboard with your favourite courses
- Future-proof solution with adaptive learning capabilities
- Make your training booking process faster and more efficient.







# RIDER - Training Compliance

Be compliant while saving money on administration and training

Get **full visibility** and track your employees' certificate compliance levels according to your internal or external regulations.

Certificate requirements can be efficiently managed arranging training on time, saving you money and resources on administration and training

The system **supports users** in their day-to-day activity on three portal levels:



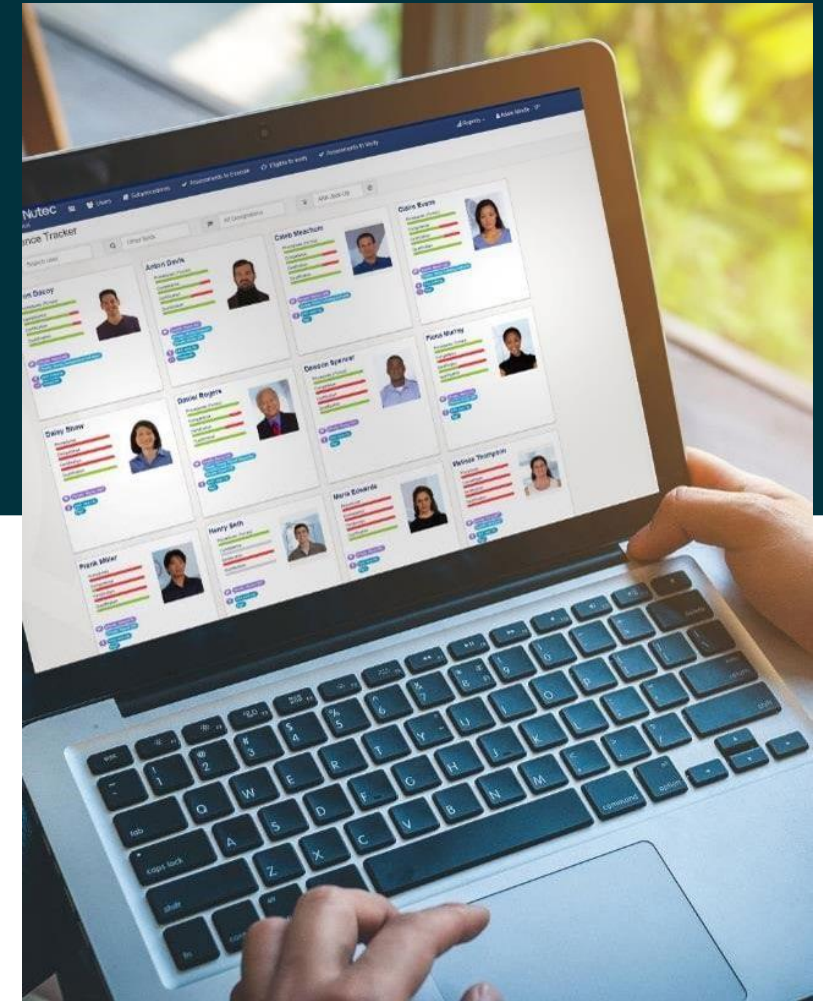
**The employee portal:** View compliance, access to current training bookings and communication on current training bookings



**The supervisor portal:** Track and manage the teams certification compliance in real time. Follow status of training requests



**The training administration portal:** Real-time management of training requests and advanced financial reporting and forecasting





# RIDER - Competence Management

Digitalising and reducing the effort required by up to 40%

The system covers the **end-to-end** competence assessment process, including comprehensive data/evidence storage and audit capabilities, all required by international accreditation bodies. It can be configured to meet your company's competence framework.

System functionality has been designed to **support the users** in their day-to-day activity:



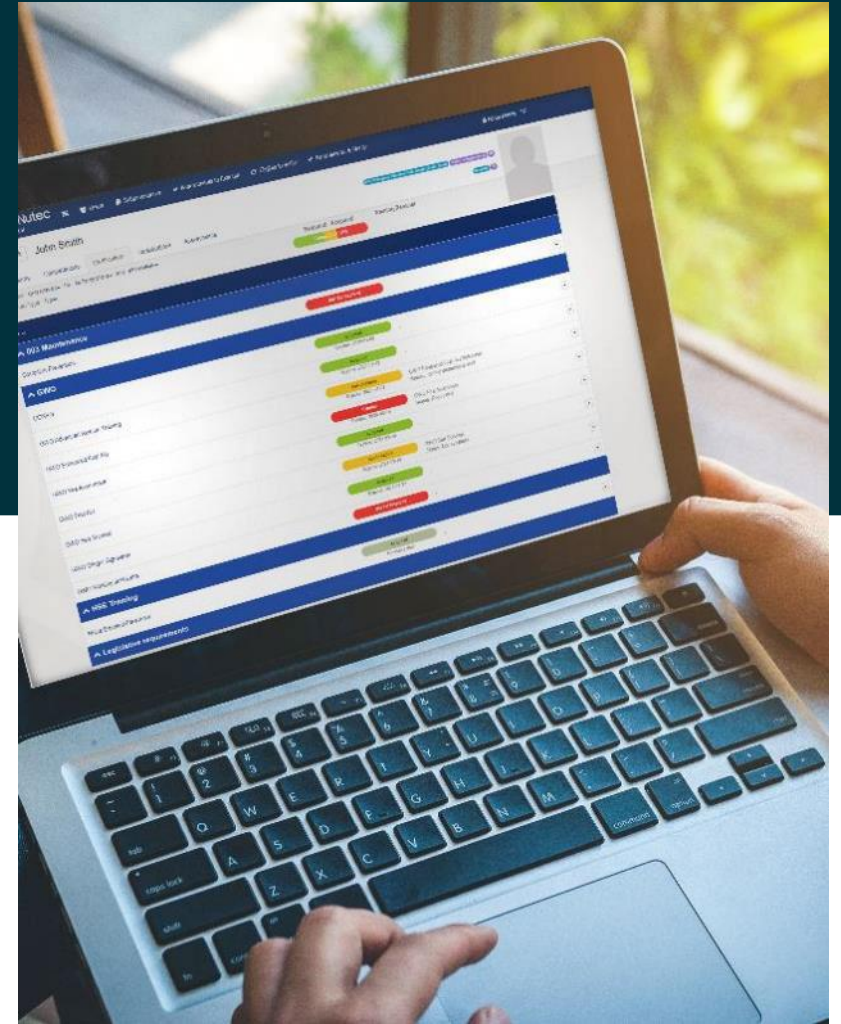
**The employee portal:** Access to competence requirements, self-assessments and upload to competence portfolio.



**The supervisor portal:** Register the review and verification of assessments. Progress of competence tracked and managed.



**Dedicated assessment app:** Perform the assessment, add picture evidence and videos. Automatically upload the assessment.





# Worksafe - Control of Work

## Holding work control procedures together

WorkSafe is a Integrated Safe System of Work (ISSoW) product, helping you to manage and control potentially hazardous work activities. It uses processes and techniques designed to create a 'win-win' situation: improving safety performance and operational efficiency.

WorkSafe combines safety, rigour, ease of use, flexibility and operational efficiency across it's three primary modules:



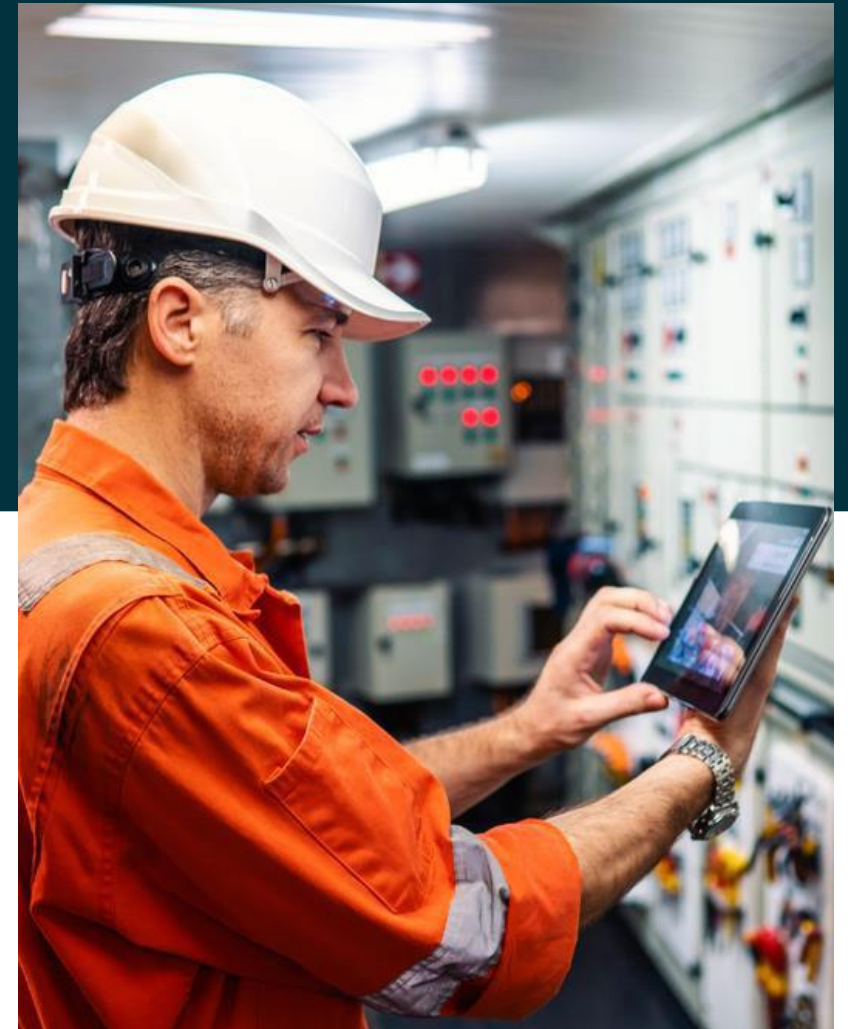
**Task Risk Assessment (TRA)** identifies hazards and implement controls to ensure residual risk As Low as Reasonably Practicable (ALARP)



**Permit to Work (PTW)** enables a formal recorded process used to control work which is identified as potentially hazardous and can be provided as a paper-based or electronic solution



**Energy Isolations (EI)** ensures that hazardous equipment is isolated and not able to be started up again prior to the completion of maintenance or servicing work



# Our Accreditations

We serve some of the world's leaders in oil and energy sector

RelyOn Nutec is a leading global provider of workforce training in safety-critical industries



# Selected clients

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RelyOn Nutec is a leading global provider of workforce training in safety-critical industries



# 2024 HIGHLIGHTS



## New Courses:



**MEMIR (OPITO),**

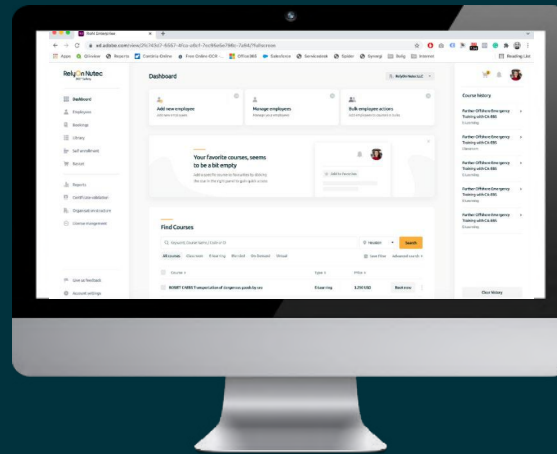


**MOME (TPTI),**

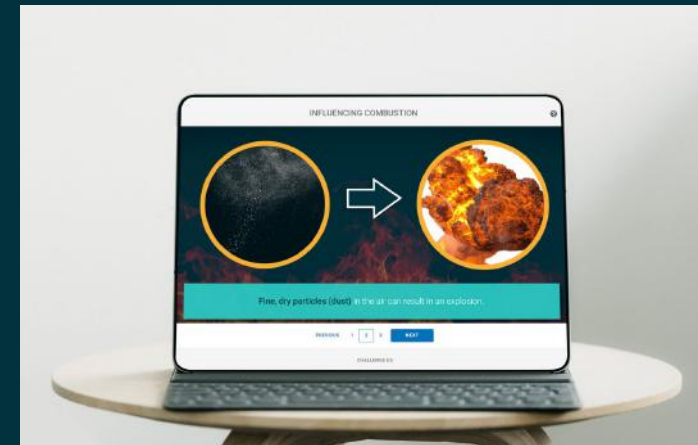


**BASIC TRAINING**

**(THE LIBERIAN REGISTRY)**



**Business Portal**  
*Manage training  
100% digitally*



**Adaptive Learning /  
E-Learning**



# Thank you for your attention

For more information, contact [np@th.relyonnutec.com](mailto:np@th.relyonnutec.com)

You can also find more information on our website: [www.relyonnutec.com](http://www.relyonnutec.com)