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Smart Lockbox
USER MANUAL

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Welcome to the Smart Lockbox User Manual. This comprehensive, step-by-step guide will assist you in setting up and connecting your Smart Lockbox. Designed for user-friendliness, this innovative device aims to replace conventional camera monitors with a more modern solution.

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a) Packaging List

1. Lockbox		The Smart Lockbox that will replace your old key storage.
2. Lightbulb Holder		The plastic cards with magnetic data used as a lock key.
3. Screws		The screws are used to fasten the lockbox in place when mounted on an elevated flat surface.

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I. BEFORE INSTALLATION

b) Device Details

II. DEVICE SETUP

a) Insert the batteries

- Remove all the items from its original box
- Insert new 4 AAA Alkaline batteries
- Proceed to accessing the video and steps below on how to completely set up the device via the mobile app

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II. DEVICE SETUP

c) Unlock the Device

- To unlock or access the device, only an authorized fingerprint, passcode, and keycard can be used
- To remotely manage the device, a WiFi Gateway is needed but your mobile phone can still pair with the device via Bluetooth (unlocking the device via Bluetooth will require you to be near or within 5-10 meters from the device)

III. MOBILE APP CONNECTION

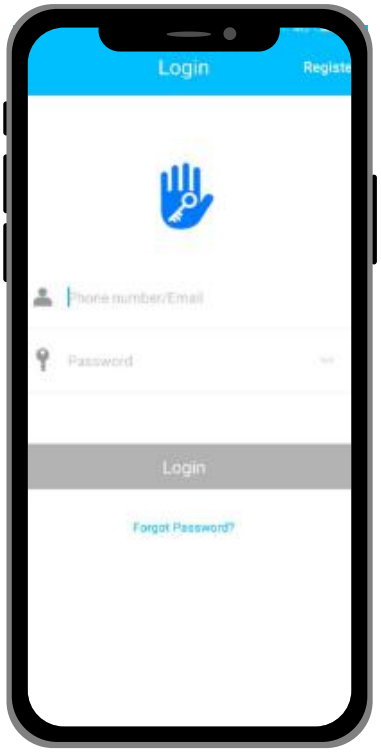
a) Download The Mobile App

Download the app from the Google Play Store or Apple App Store by searching for “TTLock” or by scanning the provided QR code.

Look for the TTLock Logo

b) Log In and Register

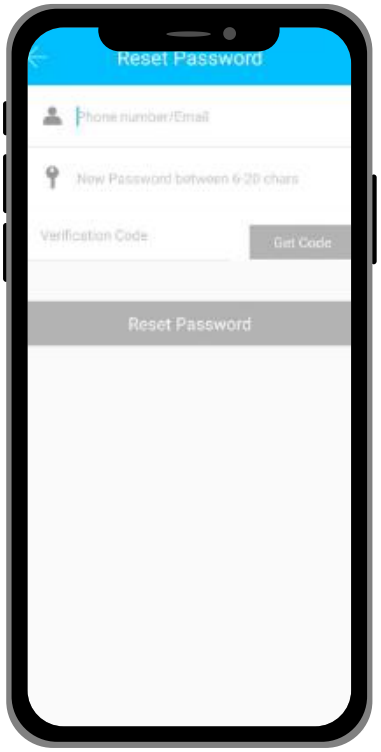
- Should you be an existing user to the TTLock ap, log in using your email and password from the login page.
- Otherwise, you may register a new email address and password to proceed.



III. MOBILE APP CONNECTION

c) Reset Password

- On the login page, click the “Forgot Password” button located below the “Login” button.
- Select your country, which the app will usually detect automatically, and proceed with the password reset process.
- Enter your email address to receive a verification code.
- Once you receive the code, enter it into the app within the allotted time.
- You will then be prompted to set a new password, giving you full access to the TTLock app.

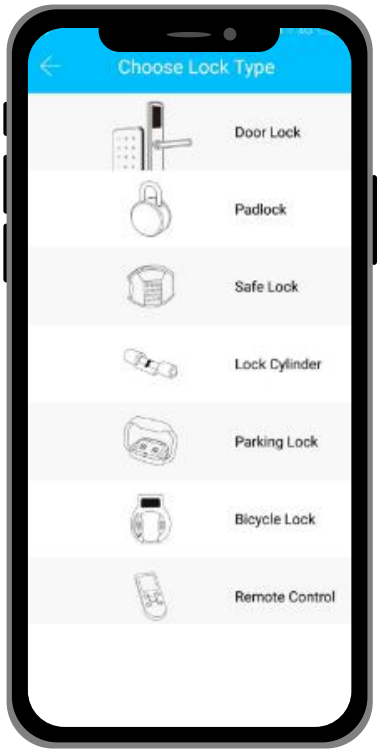


NOTE: Once logged in and you already have a connected device/lock, you should see a home page such as the sample picture on the right with the lock name and all the available settings. Otherwise, you will see a main home page like the one on the left with only a '+' button found on the screen.

III. MOBILE APP CONNECTION

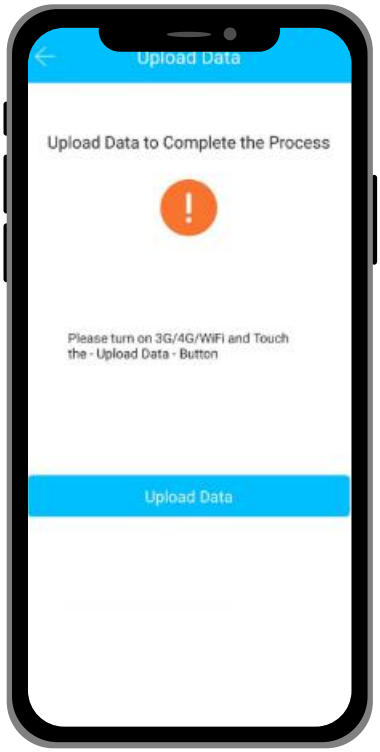
d) Adding Devices

To include devices in the app, please adhere to the following instructions. Ensure that both your devices and phone are connected to the same 2.4 GHz Wi-Fi network for this process to be successful.



- Turn on your mobile Bluetooth and location.
- To add the device, choose the appropriate device type.
- Then, initiate the search for any nearby devices. Remember to keep your phone near your device in order for this to work.

- Once detected, choose the correct nearby device and name it.
- Press 'Upload Data' button to complete the process.



IV. MOBILE APP FEATURES

a) Remote Unlock

To grant access to someone when you are away, follow these steps:

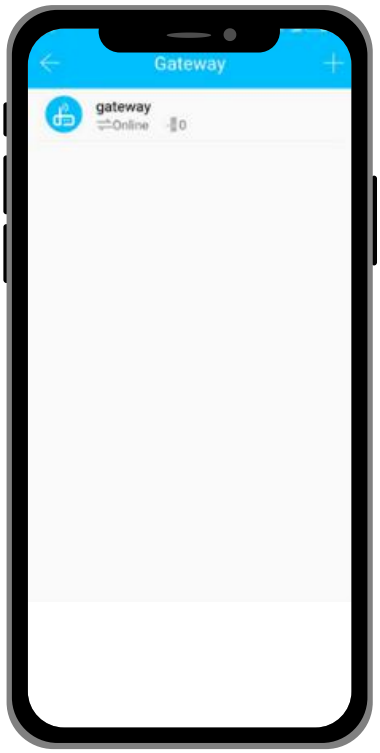
- Use the mobile app to remotely unlock or lock your device. This is only possible when the app and the device is paired with a Wi-Fi Gateway. Otherwise, the app and the device will only be connected via a Bluetooth connection; and to remotely unlock it using the app, you must remain within 5-10m from the device.

- So, on the app, click the 'lock' icon on the home page to unlock it.

IV. MOBILE APP FEATURES

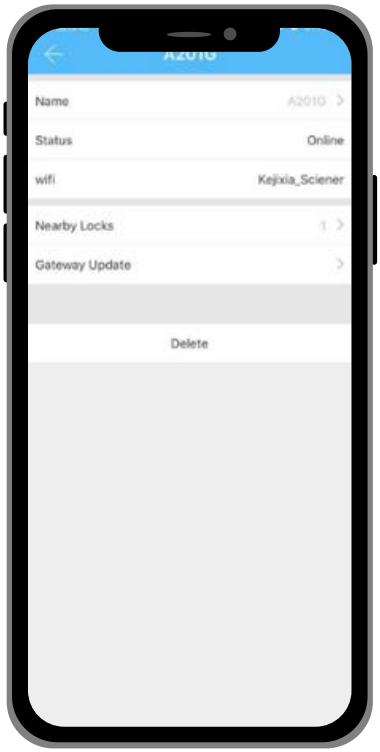
b) Connect to WiFi Gateway

The device is connected via Bluetooth and it is not connected to the network itself. Thus, the gateway serves as a bridge between the device and the Wi-Fi network. When paired, the user can remotely view and configure several settings of the device, access the unlock history, and delete or modify the password remotely.



- Click the '+' button on the upper-right corner of the home page on the app to enter the Wi-Fi password and gateway name on the Add page. Click 'Next' and enter you account password for authentication.

- Press and hold the settings button on the gateway for 5 seconds. Both the red and blue lights should flash alternately to indicate that the gateway has entered into pairing mode with the app.



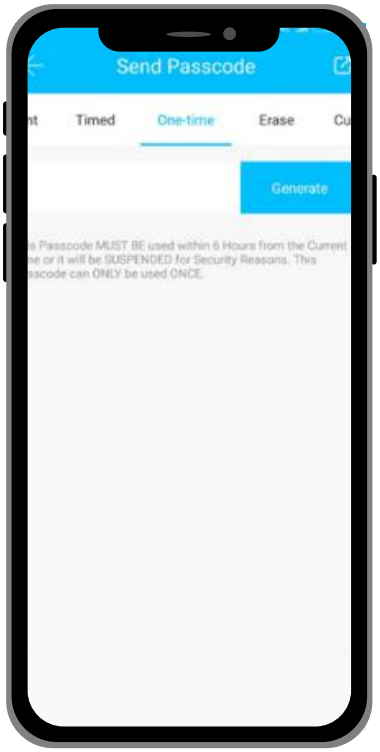
- Once the gateway is added to the app, it will search for nearby devices. Afterwards, it should show a list of all nearby devices.

- Once the device is paired with the gateway, the device can be remotely managed through the gateway.

IV. MOBILE APP FEATURES

You may refer to the video demonstration below on how to properly pair your device and app with a WiFi Gateway:

IV. MOBILE APP FEATURES

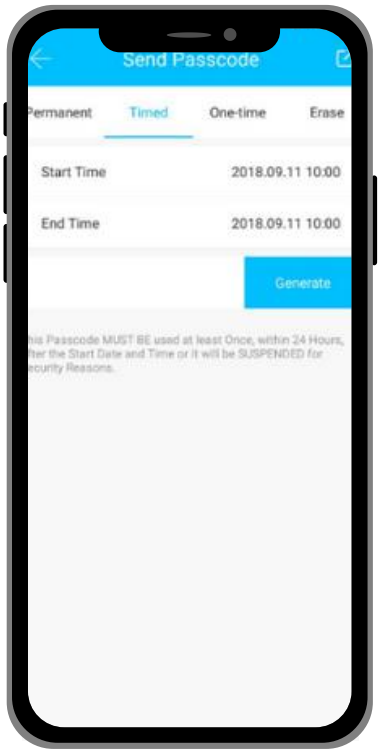


c) One-time Password (optional)

- Open the app and go to Passcodes.
- Select 'One-time' and click the 'Generate' button. Remember that this password is only valid for 6 hours from the time it was generated and can only be used once.
- This is perfect for those who has guests arriving at their homes or for those who own rental properties.

d) Timed Password (optional)

- Open the app and go to Passcodes.
- Select 'Timed'. Set your start and end time for the validity of this temporary passcode. Remember to use it once within 24 hours after the start date/time has began. Otherwise, it will automatically expire.
- This is perfect for those who has guests arriving at their homes or for those who own rental properties.



IV. MOBILE APP FEATURES

e) Remote Unlock

To grant access to someone when you are away, ensure first that the device is paired with the WiFi Gateway and your mobile Bluetooth is enabled. Go to the app settings. Select 'Unlock Remotely' to turn it on. Go back to the home page of the app and click the "lock" icon to remotely unlock your device.

Congratulations!

You have successfully set up your very own Smart Lockbox.
Thank you for being a valued customer of The Connected Shop.

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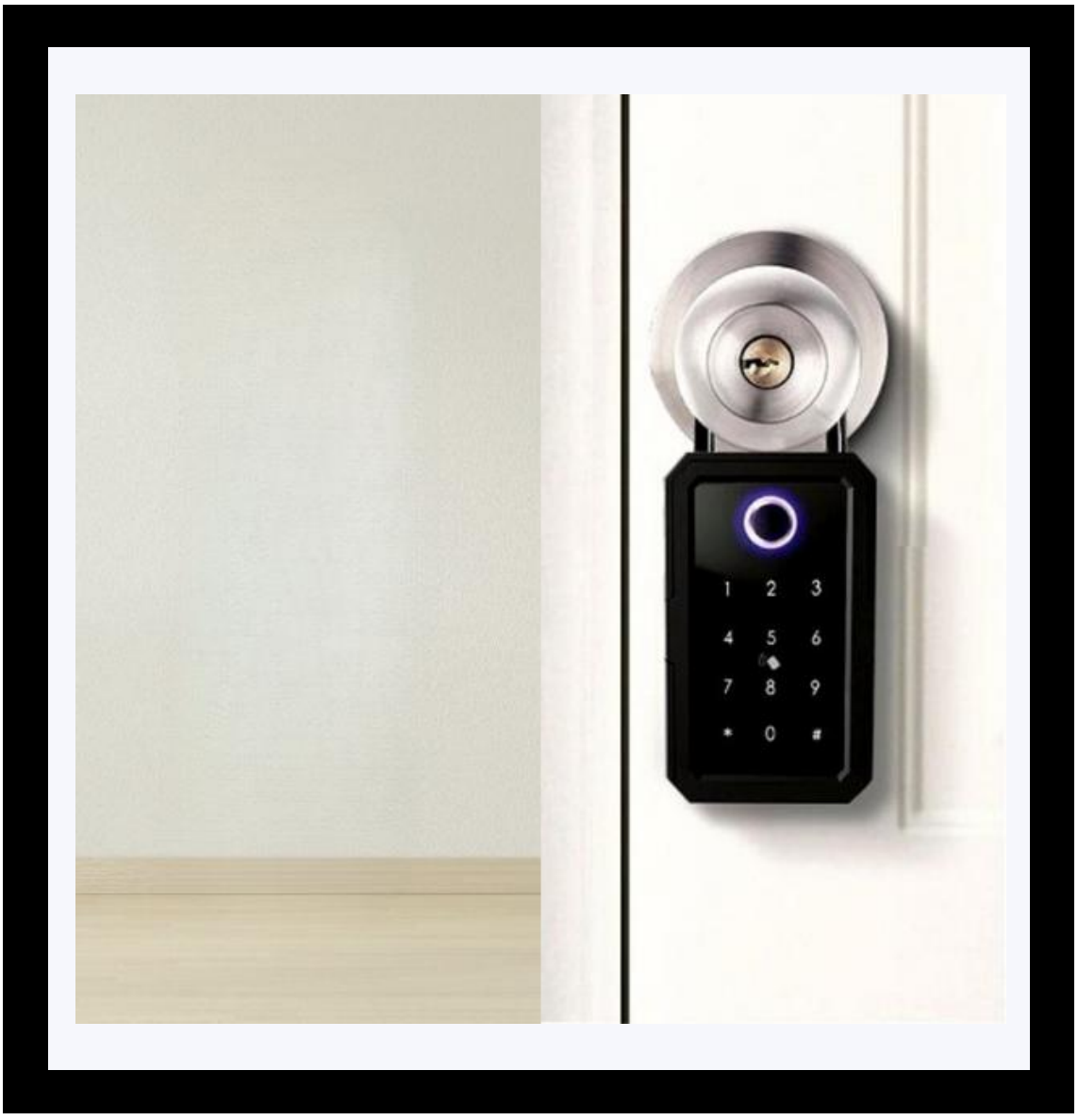

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